

Can you afford not to join ?



Hartlepool Borough Council
Adult & Community Services Department, Sport & Recreation Section
Civic Centre, Victoria Road, Hartlepool TS24 8AY



TERMS AND CONDITIONS

- An Active Card is open to all but concessionary rates are only applicable to Hartlepool residents who meet the eligibility criteria.
- A Family is defined as one or two adults and up to three dependant children residing at the same address at the time of application. Consideration will be given to families with more children upon request.
- A junior is defined as a person 15 years or under at the date of application. Applications for junior membership must be countersigned by a parent or guardian.
- Active Cards must be produced at all times in order to obtain discounted prices. **If the Active Card is not presented, then the appropriate prices at the time will apply.**
- Active Cards are issued subject to the rules governing entry and use of the facilities.
- An Active Card is valid for twelve months from the date of issue.
- A lost or damaged Active Card can be replaced at an appropriate cost. The original expiry date will however still apply.



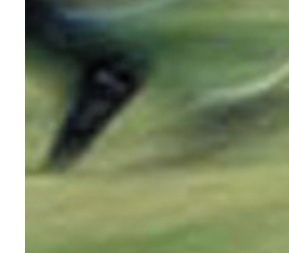
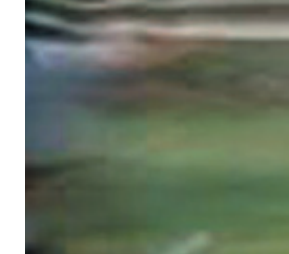
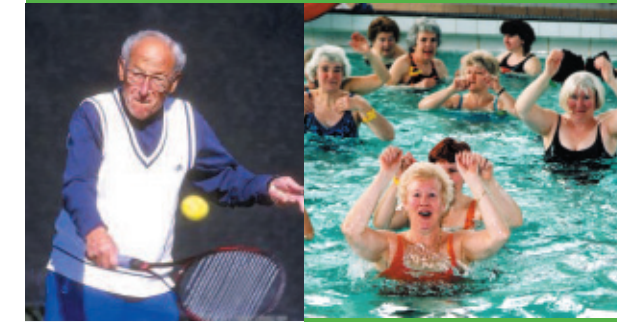
BOOKING CONDITIONS

- Active Card holders are entitled to book seven days in advance in person or via the telephone without prior payment.
- However, **Concessionary** Active Card holders will be limited to advance booking of single activities only i.e. group activities such as 5-a-side football are excluded. Concessionary Active Card holders may however book and pay for group activities on the same day of play.
- Seventh day booking can only be accepted from 10.00am.
- An Active Card is not transferable. Bookings will only be accepted from the person named on the card.
- Unless agreed by prior arrangement, full payment for bookings must be made prior to customers commencing their activity sessions.
- Credit bookings are only available to card holders aged 11 years or over, and with parental consent.
- Cancelled bookings will be charged if less than 48 hours notice given.
- Failure to pay for outstanding fees may result in the suspension of an individual's Active Card membership.

The Council reserves the right at its absolute discretion to withdraw an Active Card membership and the benefits of its use to any person who does not conform with any of these conditions, or who does not abide by all arrangements related to the scheme, including any misuse, or abuse of staff, facilities, or equipment provided by the Council.



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Get Active with an Active Card...



Sport & Recreation, Adult & Community Services Department





Save Money on a Wide Range of Activities!

Do you find sport & recreation activities too expensive?
Would you like to do more for less cost?

If so, then you will be interested in our **Active Card Scheme** which offers **" FANTASTIC DISCOUNTS "** on a whole range of sport and recreation activities.

Lots of people have already obtained their **Active Card** and are saving money everytime they visit the Leisure Centres or participate in a Sports Development activity.

WHO IS ELIGIBLE FOR AN ACTIVE CARD?

Anyone can obtain an **Active Card** as follows:

FOR CONCESSIONS

Giving access to the **cheapest** prices available on our activities. Open to Hartlepool residents who fall into one of the following categories:

If you are in receipt of:

Jobseekers Allowance
Income Support
Housing Benefit

Or if you are:

Disabled
A full-time student
Aged 60+

Active Cards will be available **FREE** for Adults & Juniors.

FOR DISCOUNTED PRICES & ADVANCED BOOKING

Available to anyone *not eligible* for concessionary rates and for those wishing to benefit from discounted prices and advance booking facilities.

You can purchase these for an annual fee.



Do More for Less cost!

WHERE CAN I GET MY ACTIVE CARD?

● From **Mill House Leisure Centre**, Raby Road, Hartlepool.

Headland Sports Hall, Union Street, Hartlepool.

WHAT DO I NEED TO TAKE?

● Your completed application form
PLEASE NOTE: If you claim your Benefit from the Unemployment Office, you **MUST** get your application form signed and stamped at the office concerned before you apply for your card.

● Your membership fee if applicable
Active Cards will last for a year from the date of issue.

● **Proof of eligibility** if applicable
See below for details.

PROOF OF ELIGIBILITY

It is **VERY IMPORTANT** that you bring the correct proof of eligibility when applying for an **Active Card** that will entitle you to concessionary rates.

WHERE CAN I USE MY ACTIVE CARD?

You can use your **Active Card** to obtain concessionary rates and discounts on all activities at:

Mill House Leisure Centre **01429 223 791**

Headland Sports Centre **01429 236 564**

Sports Development **01429 284 050**



Eligibility Category	Proof Required
If you claim your benefits from your local Unemployment Office (i.e. Unemployment Benefit, Unemployment Benefit with Income Support, Income Support or Jobseekers Allowance).	You must complete the Active Card application form and take it to your local Unemployment Office to be signed and stamped BEFORE you apply for an Active Card.
In receipt of Income Support.	Your Income Support Book. If your Income Support is paid with another Benefit (e.g. Invalidity Benefit) bring the appropriate book that states the benefits you receive. If your Benefit is paid straight into the bank, you will need your letter from the D.W.P. stating that you currently receive Benefit.
In receipt of Disability Living Allowance, Incapacity Benefit, Attendance Allowance, Severe Disablement Allowance.	Your Benefit Book or a letter from the D.W.P. stating that you currently receive Benefit.
In receipt of Housing Benefit.	Your letter from the Hartlepool Borough Council stating that you currently receive benefit.
Full-time Student. N.B. Does not include Family Members	Your NUS card and official Proof of Address (such as a bank statement). If you do not have an NUS card, you will need an Official Letter from your College, on headed paper, confirming that you are a full-time student.
Aged 60+	Your Passport, Driving License or Bus Pass.

HARTLEPOOL SPORT & RECREATION



By completing this form, you give Hartlepool Borough Council the authority to collect and retain information about you for the purpose of a Sport & Recreation database.

Application Form

Please tick which type of Active Card you are applying for:

Adult Member Adult Concession Junior Member Junior Concession

Please use Block letters

Title: Surname:

Forename:

Initials: Gender: Male / Female

Address:

Town:

County: Postcode:

Home Telephone No.

Mobile No.

E-mail Address:

D.O.B.

*Ethnic Origin:

Signature of Main Applicant:

Signature of Parent / Guardian:

(If main applicant is under 16 years of age)

I do I do not wish my child to have credit booking rights. (You will be held responsible and charged for any unpaid credit bookings made by your child).

Date:

If applying for **Family Active Cards**, please complete this table giving details of additional family members:

	First Name	Surname	Date of Birth	Sex M / F	Ethnic Origin*	Membership Number office use only
1						
2						
3						
4						

* Hartlepool Borough Council believes in equal opportunities. Please help us monitor our progress by clearly indicating how you would describe your ethnic origin.

For office use only:

Enrolment Date: Expiry Date:

Main Applicant Card Number: Concession Category:

Amount Paid £ Staff Signature:

Proof of eligibility for those who claim their Benefit from their Local Unemployment Office.

To be completed by Unemployment Office Staff. This is to confirm that the person named on the Application Form overleaf claims Benefit (i.e. Unemployment Benefit, Unemployment Benefit WITH Income Support, Income Support or Jobseekers Allowance) from this Unemployment Office.

OFFICIAL STAMP

Unemployment Office:

Authorised Signature: Date:



HARTLEPOOL SPORT & RECREATION