

What we do

» About us

Adult Social Care is part of the Child and Adult Services Department at Hartlepool Borough Council. We used to be called Social Services.

» What we do

We support people aged 18 years or over who are vulnerable or at risk. We can help:

- older people (people who are aged 65 or over)
- people with learning disabilities
- people with mental health problems
- people with physical disabilities
- people who are having difficulty with their hearing or sight
- young people or adults who care for their relatives or friends

» Some of the things we can do to help

We can:

- work with you to agree a support plan which gives you choice and control over the help you need to live independently
- give advice on welfare benefits and help people who can not manage their own money due to a mental health problem or learning disability
- provide equipment, adaptations and advice to help you move around your home safely, prepare meals and keep clean
- give information about support and services available to you

Before we can develop a support plan we must carry out an **assessment** of your needs. Assessments are carried out by social workers, social care officers, occupational therapists or other professionals. You can find out more about assessments in our factsheet **Getting help from us** (factsheet 03).

» About this factsheet

This factsheet tells you about Hartlepool Adult Social Care and the work we do. We issued this factsheet in July 2011. We will check the information is up to date in July 2012.

» Other useful factsheets

Title	Reference
■ How to contact us	Factsheet 01
■ Getting help from us	Factsheet 03
■ What does my occupational therapist do?	Factsheet 30
■ What does the Duty team do?	Factsheet 32
■ What does my social worker/social care officer do?	Factsheet 33
■ What does the User Property and Finance team do?	Factsheet 34



You can download all of our factsheets from www.hartlepool.gov.uk/factsheets
If you do not have access to the internet you can request factsheets from our administration team on 01429 523745