

# Our contact details

## » Skills for People



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## » Child and Adult Services



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# Hartlepool Safeguarding Vulnerable Adults Board

## Help us to do better



# Help us to do better

## » Is the Adults Safeguarding process working well?



We want to make sure that our Adults Safeguarding process is working as well as it can be. We have asked a charity called **Skills for People** to find out what people think about how well we work to safeguard and protect people who are at risk of harm.

As our Safeguarding team has worked with you or someone you care for recently, Skills for People may soon be in touch to arrange to visit you. They will ask you what you think went well and if you think we could have done anything differently. Your opinions and ideas will help us to work better in the future.

## » If Skills for People do get in touch with you:

- you can decide whether or not you would like to take part. You do not have to if you do not want to.
- if you **do** want to take part, you can choose when and where to meet
- Skills for People will keep your details private: they will not

tell us who said what

- Skills for People can arrange for an **advocate** to come and help you at the meeting, if you would like. An advocate is someone whose job it is to help you get your point across. They can help to explain anything that you do not understand.

## » [More about Hartlepool Safeguarding Vulnerable Adults Board \(HSVAB\)](#)

HSVAB is a partnership between local organisations in the Hartlepool area.

The Board works to protect **vulnerable adults** who are may be at risk of abuse and/or neglect.

The term **vulnerable adult** means someone who needs community care services because of their age, a disability or an illness.

Each partner agency has its own safeguarding procedures and must take steps to keep vulnerable people safe. If they are made aware of a case of abuse or neglect they may talk to the people involved, organise meetings or ask the police to investigate.