



## Role Description

### Working to:

- Public
- Diversity Alliance
- Network

### Working for:

Persons suffering, or at risk of, hate crime and incidents both to help identify incidents that require a response and to aid reporting.

### Role Purpose:

- To promote awareness and action on hate crime and its impacts.
- Making every contact count.
- To keep up to date with policy changes regarding hate crime.
- Providing support on an individual basis.
- Promote and cascade information and advice services.
- To ensure the organisation is aware of every possible means of help/services available to the most vulnerable people within the community.

### Key duties and Responsibilities

- Use network as training resource – access skills and expertise.
- Identify staff information needs and respond to these needs i.e. information cards/prompts.
- Increase identification of all types of hate crime and incidents.
- Assist vulnerable people to report crimes and incidents.
- Provide reassurance and support to victims.
- To identify scope of responsibilities for individual professions and have the mechanisms in place to signpost to expert support when needed.
- Feedback to the Diversity Alliance and the Champions Network.
- Signposting to relevant services available locally.
- Contribute to data collection as required to attempt to measure the impact of hate crime and incidents.
- Assist the development of partnership working.
- Cascading information and guidance to staff teams within your organisation or circle of contacts.
- Be part of forums/networks to share good practice; one organisation can have many champions.
- Development of other champions in the community.