



You need to live in the areas of:

Darlington Borough Council, Durham County Council, Gateshead Council, Hartlepool Borough Council, Newcastle City Council, Northumberland County Council, Redcar & Cleveland Borough Council, South Tyneside Council and Sunderland City Council.



FREE Central Heating System

If you think you may qualify for this offer, please call us free on:

0800 294 8073* Lines open Monday –Friday 9am – 5pm.

Text phone **18001 0800 072 8626**

or visit our website

www.warmupnorth.com/chf



Small Print

Terms and conditions apply - see www.warmupnorth.com/chf. Offer subject to qualification and survey and open to residential properties only: home-owners or those renting from a private landlord. Only customers who meet the eligibility requirements will qualify for the offer. Offer only applies to central heating systems recommended by us and may not be used in conjunction with any other offer and cannot be exchanged for cash. The offer is subject to change, may be withdrawn at any time and subject to availability as funding is limited.

[1] Solid fuels; coal-fired, wood, anthracite, wood pellets, charcoal and peat.

[2] Habitable room; bedroom, living area / sitting room, hallway, bathroom, kitchen (if containing a dining space) and dining room.

*It's free to call us from mobiles as well as landlines. We record calls to improve our service to you. Phone lines open Monday - Friday 9am-5pm and are closed on Bank Holidays.

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About the offer

Warm Up North, a partnership between nine North East local authorities and British Gas, has been awarded government funding to install FREE central heating systems into qualifying properties in the North East of England. You don't have to be a British gas customer to benefit from this offer. The full qualification criteria is shown below:

Qualification criteria (1-5)

1 You are a private homeowner, or have a private landlord if you rent.

AND

2 Your household has a gross total income of less than £26,000, including any benefits.
You may still qualify if you receive certain income-related benefits.
Visit www.warmupnorth.com/chf for the full list of these qualifying income-related benefits, or call us on **0800 294 8073*** to discuss.

AND

3 You live in one of the nine Warm Up North areas (see back page).

AND one of the following

- 4**
- i** Your home does not have, and never has had, a central heating system. If you have electric storage heaters, electric room heaters, solid fuel fires and single gas fires, you may qualify as they do not count as central heating systems.
 - ii** The main method of heating your home is the use of solid fuels [1] and you only have a partial, solid fuel-fired, central heating system. By partial, we mean that one or more of your habitable rooms [2] are not connected to the home's main heating system.
 - iii** Your home uses electric storage heaters.

AND

5 We want to install new central heating systems where they will make the most difference, particularly to the energy efficiency rating of homes. For you to qualify, the installation of a new central heating system must improve the energy rating of your home.

Find out if you qualify by calling **0800 294 8073***

How this funding could help you

If your home qualifies, you may get the below for free:

	An 'A' rated British Gas approved gas boiler.
	In off gas areas, an 'A' rated British Gas approved, oil boiler or an air source heat pump will be installed.
	Radiators throughout your home.
	Controls allowing you to manage heating in the way you want.
	All necessary piping including associated works.
	British Gas support throughout the process.
	British Gas design expertise ensuring the right system for your property.
	A twelve month Homecare Central Heating Care™ warranty from British Gas – this will cover the gas boiler only. Other warranties will apply for the other central heating systems. We will let you know.

What happens next?

If you qualify, one of our energy assessors will come out and survey your home to check eligibility and help us work out the best type of heating system for your property. Our surveyors will then discuss these options in detail with you and explain what system could be installed.

If you rent privately we require your landlord to complete the landlord permission form before a survey can take place. Landlord permission forms can be downloaded from our website.

To find out if you qualify and to arrange a survey



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