



## HARTLEPOOL Information, Advice and Support Service

### Further Information and Useful Contacts

Although this list is not exhaustive, you may find useful contacts and organisations both nationally, regionally and locally that could offer additional support in meeting your child's needs

### National Contacts

<p><b>Advisory Centre for Education (ACE)</b> 72 Durnsford Road London, N11 2EJ</p> <p>Tel: 0208 888 3377 Email: <a href="mailto:enquires@ace-ed.org.uk">enquires@ace-ed.org.uk</a> Website: <a href="http://www.ace-ed.org.uk">www.ace-ed.org.uk</a></p>	<p><b>Ataxia UK</b> Lincoln House Kennington Park 1 – 3 Brixton Road London, SW9 6DE</p> <p>Tel: 0207 7582 1444 Helpline: 0845 644 0606 Email: <a href="mailto:helpline@ataxia.org.uk">helpline@ataxia.org.uk</a> Website: <a href="http://www.ataxia.org.uk">www.ataxia.org.uk</a></p>
<p><b>AFASIC – Voice for Life</b> 1<sup>ST</sup> Floor 20 Bowling Green Lane London, EC1R 0BD</p> <p>Tel: 0207 490 9410 Helpline: 08453 555 577 (Monday to Friday 10.30am – 2.30pm)</p> <p>Website: <a href="http://www.afasic.org.uk">www.afasic.org.uk</a></p>	<p><b>Association for Spina Bifida and Hydrocephalus</b> Asbah House 42 Park Lane Peterborough, PE1 2UQ</p> <p>Tel: 01733 555 988 Tel: 0845 450 7755 Email: <a href="mailto:helpline@asbah.org">helpline@asbah.org</a> Website: <a href="http://www.asbah.org">www.asbah.org</a></p>
<p><b>Barnardo's</b> Tanners Lane Barkingside, Ilford Essex IG6 1QG</p> <p>Tel: 0208 550 8822 Helpline: 0808 800 5000 Website: <a href="http://www.barnardos.org.uk">www.barnardos.org.uk</a></p>	<p><b>British Deaf Association</b> BDA Head Office 3<sup>rd</sup> Floor 356 Holloway Road London, N7 6PA</p> <p>Tel: 0207 697 4140 Facetime: 07795 410724 Email: <a href="mailto:bda@bda.org.uk">bda@bda.org.uk</a> Skype: bda.briteadassoc Website: <a href="http://www.bda.org.uk">www.bda.org.uk</a></p>

<p><b>British Dyslexia Association</b>  Unit 8, Bracknell Beeches  Old Bracknell Lane  Bracknell RG12 7BW</p> <p>Tel: 0333 405 4555  Helpline: 0333 405 4567  (Monday to Friday 10. – 12.30, 1 – 4pm,  closed Wednesday afternoons)  Email: <a href="mailto:helpline@bdadyslexia.org.uk">helpline@bdadyslexia.org.uk</a>  Website: <a href="http://www.bdadyslexia.org.uk">www.bdadyslexia.org.uk</a></p>	<p><b>Children’s Legal Centre</b>  Coram Children’s Legal Centre  Riverside Office Centre  Century House North  North Station Road  Colchester, CO1 1RE</p> <p>Free advice line:0808 802 0008  Email: <a href="mailto:info@coramcic.org.uk">info@coramcic.org.uk</a>  Website: <a href="http://www.childrenslegalcentre.com">www.childrenslegalcentre.com</a></p>
<p><b>Brittle Bone Society</b>  Grant- Paterson House  30 Guthrie Street  Dundee  Scotland, DD1 5BS</p> <p>Tel: 01382 204 446  Freephone helpline: 0800 028 2459  Email: <a href="mailto:contact@brittlebone.org">contact@brittlebone.org</a>  Website: <a href="http://www.brittlebone.org">www.brittlebone.org</a></p>	<p><b>Contact a Family</b>  209 – 211 City Road  London, EC1V 1JN</p> <p>Tel: 0207 608 8700  Helpline: 0808 808 3555  Textphone: 0808 808 3556  (Monday to Friday 10am – 4pm and  Monday 5.30pm – 7.30pm)  Email: <a href="mailto:info@cafamily.org.uk">info@cafamily.org.uk</a>  Website: <a href="http://www.cafamily.org.uk">www.cafamily.org.uk</a></p>
<p><b>Centre for Studies on Inclusive Education (CSIE)</b>  The Park Centre  Daventry Road  Knowle  Bristol, BS4 1DQ</p> <p>Tel: 0117 353 3150  Email: <a href="mailto:admin@csie.org.uk">admin@csie.org.uk</a>  Website: <a href="http://www.csie.org.uk">www.csie.org.uk</a></p>	<p><b>Council for Disabled Children</b>  c/o National Children’s Bureau  8 Wakley Street  London, EC1V 7QE</p> <p><b>Tel: 0207 843 1900</b>  <b>Email: <a href="mailto:cdc@ncb.org.uk">cdc@ncb.org.uk</a></b>  <b>Website:</b>  <b><a href="http://www.councilfordisabledchildren.org.uk">www.councilfordisabledchildren.org.uk</a></b></p>
<p><b>Cystic Fibrosis Trust</b>  11 London Road  Bromley  Kent, BR1 1BY</p> <p>Tel:0208 464 7211  Helpline: 0300 373 1000  Email: <a href="mailto:enquires@cysticfibrosis.org.uk">enquires@cysticfibrosis.org.uk</a>  Website: <a href="http://www.cycsticfibrosis.org.uk">www.cycsticfibrosis.org.uk</a></p>	<p><b>Diabetes UK</b>  Macleod House  10 Parkway  London, NW1 7AA</p> <p>Tel: 0345 123 2399  Email: <a href="mailto:info@diabetes.org.uk">info@diabetes.org.uk</a>  Website: <a href="http://www.diabetes.org.uk">www.diabetes.org.uk</a></p>

<p><b>Disability Alliance UK</b>  Universal House  88 – 94 Wentworth Street  London, E1 7SA</p> <p>Tel: 0207 247 8776  Email: <a href="mailto:office@disabilityalliance.org">office@disabilityalliance.org</a>  Website: <a href="http://www.help4me.info">www.help4me.info</a></p>	<p><b>Disability Living Foundation</b>  Ground Floor  Landmark House  Hammersmith Bridge Road  London, W6 9EJ</p> <p>Tel: 0207 289 6111  Helpline: 0300 999 0004  Email: <a href="mailto:info@dlf.org.uk">info@dlf.org.uk</a>  Website: <a href="http://www.dlf.org.uk">www.dlf.org.uk</a></p>
<p><b>Down's Syndrome Association</b>  Langdon Down Centre  2a Langdon Park  Teddington, TW11 9PS</p> <p>Tel: 0333 121 2300  (Monday to Friday 10am – 4pm)  Email: <a href="mailto:info@downs-syndrome.org.uk">info@downs-syndrome.org.uk</a>  Website: <a href="http://www.downs-syndrome.org.uk">www.downs-syndrome.org.uk</a></p>	<p><b>Dyspraxia Foundation</b>  8 West Alley  Hitchin  Hertfordshire, SG5 1EG</p> <p>Tel: 01462 455 016  Helpline: 01462 454 986  Email: <a href="mailto:dyspraxia@dyspraxiafoundation.org.uk">dyspraxia@dyspraxiafoundation.org.uk</a>  Website: <a href="http://www.dyspraxiafoundation.org.uk">www.dyspraxiafoundation.org.uk</a></p>
<p><b>English Federation of Disability Sport</b>  SportPark  Loughborough University  3 Oakwood Drive  Loughborough, LE11 3QF</p> <p>Tel: 01509 227 750  Website: <a href="http://www.efds.co.uk">www.efds.co.uk</a></p>	<p><b>Epilepsy Action</b>  New Anstey House  Gate Way Drive  Yeadon  Leeds, LS19 7XY</p> <p>Tel: 0113 210 8800  Helpline: 0808 800 5050  Email: <a href="mailto:epilepsy@epilepsy.org.uk">epilepsy@epilepsy.org.uk</a>  Website: <a href="http://www.epilepsy.org.uk">www.epilepsy.org.uk</a></p>
<p><b>Family Fund</b>  4 Alpha Court  Monks Cross Drive  York, YO32 9WN</p> <p>Tel: 01904 621 115  Textphone: 01904 658085  Email: <a href="mailto:info@familyfund.org.uk">info@familyfund.org.uk</a>  Website: <a href="http://www.familyfund.org.uk">www.familyfund.org.uk</a></p>	<p><b>Haemophilia Society</b>  Petersham House  57a Hatton Garden  London, EC1N 8JG</p> <p>Tel: 0207 831 1020  Helpline: 0800 018 6068  Email: <a href="mailto:info@haemophilia.org.uk">info@haemophilia.org.uk</a>  Website: <a href="http://www.haemophilia.org.uk">www.haemophilia.org.uk</a></p>

<p><b>Headway National Head Injuries Association</b>  Bradbury House  190 Bangall Road  Old Basford  Nottingham, NG6 8SF</p> <p>Tel: 0115 924 0800  Free Helpline: 0808 800 2244  Email: <a href="mailto:helpline@headway.org.uk">helpline@headway.org.uk</a>  Website: <a href="http://www.headway.org.uk">www.headway.org.uk</a></p>	<p><b>Huntington's Disease Association</b>  Suite 24, Liverpool Science Park IC1  131 Mount Pleasant  Liverpool, L3 5TF</p> <p>Tel: 0151 331 5444  Email: <a href="mailto:info@hda.org.uk">info@hda.org.uk</a>  Website: <a href="http://www.hda.org.uk">www.hda.org.uk</a></p>
<p><b>I CAN (Invalid Children Aid Nationwide)</b>  8 Wakley Street  London, EC1V 7QE</p> <p>Tel: 0845 225 4071  Email: <a href="mailto:info@ican.org.uk">info@ican.org.uk</a>  Website: <a href="http://www.ican.org.uk">www.ican.org.uk</a></p>	<p><b>IPSEA (Independent Panel for Special Educational Advice)</b>  Hunters Court  Debden Road  Saffron Walden, CB11 4AA</p> <p>Tel: 01799 582 030  Advice Line: 0800 0184 016  Website: <a href="http://www.ipsea.org.uk">www.ipsea.org.uk</a></p>
<p><b>KIDS (Working with disabled children, young people and their families)</b>  7 – 9 Elliott's Place  London, N1 8HX</p> <p>Tel: 0207 359 3635  Website: <a href="http://www.kids.org.uk">www.kids.org.uk</a></p>	<p><b>Leukaemia Care</b>  One Birch Court  Blackpole East  Worcester, WR3 8SG</p> <p>Tel: 01905 755 977  Care Line: 0808 801 0444  Email: <a href="mailto:care@leukaemicare.org.uk">care@leukaemicare.org.uk</a>  Website: <a href="http://www.leukaemicare.org.uk">www.leukaemicare.org.uk</a></p>
<p><b>LOOK (National Federation of Families with Visually Impaired Children)</b>  Look National Office  Queen Alexander College  49 Court Oak Road  Harborne  Birmingham</p> <p>Tel: 0121 428 5038  Email: <a href="mailto:information@look-uk.org">information@look-uk.org</a>  Website: <a href="http://www.look-uk.org">www.look-uk.org</a></p>	<p><b>MENCAP</b>  123 Golden Lane  London, EC1Y 0RT</p> <p>Tel: 0207 454 0454  Helpline: 0808 808 1111 (Monday - Friday 9am – 5pm)  Email: <a href="mailto:information@mencap.org.uk">information@mencap.org.uk</a>  Website: <a href="http://www.mencap.org.uk">www.mencap.org.uk</a></p>

<p><b>MIND (National Association for Mental Health)</b>  15 – 19 Broadway  Stratford  London, E15 4BQ</p> <p>Tel: 0208 519 2122  Email: <a href="mailto:contact@mind.org.uk">contact@mind.org.uk</a>  Website: <a href="http://www.mind.org.uk">www.mind.org.uk</a></p>	<p><b>Motability</b>  Warwick House  Rowden Road  Harlow  Essex, CM19 5PX</p> <p>Tel: 01279 635 999  Website: <a href="http://www.motability.co.uk">www.motability.co.uk</a></p>
<p><b>Muscular Dystrophy Campaign</b>  61A Great Suffolk Street  London, SE1 0BU</p> <p>Tel: 0207 803 4800  Information and support line: 0800 652 6352  Email: <a href="mailto:info@muscular-dystrophy.org">info@muscular-dystrophy.org</a>  Website: <a href="http://www.muscular-dystrophy.org">www.muscular-dystrophy.org</a></p>	<p><b>National Association of Citizens Advice Bureaux (CAB)</b>  3<sup>RD</sup> Floor North  200 Aldersgate Street  London, EC1A 4HD</p> <p>Tel: 0300 023 1231  Website: <a href="http://www.citizensadvice.org.uk">www.citizensadvice.org.uk</a></p>
<p><b>National Association of Special Educational Needs</b>  4 – 5 Amber Business Village  Amker Close  Tamworth, B77 4RP</p> <p>Tel: 01827 311 500  Email: <a href="mailto:welcome@nasen.org.uk">welcome@nasen.org.uk</a>  Website: <a href="http://www.nasen.org.uk">www.nasen.org.uk</a></p>	<p><b>National Asthma UK</b>  18 Mansell Street  London, E1 8AA</p> <p>Tel: 0207 786 4900  Helpline: 0800 121 6244  Website: <a href="http://www.asthma.org.uk">www.asthma.org.uk</a></p>
<p><b>National Autistic Society</b>  393 City Road  London, EC1V 1NG</p> <p>Tel: 0207 833 2299  Helpline: 0808 800 4104 (Monday to Friday 10am – 4pm)  Website: <a href="http://www.autism.org.uk">www.autism.org.uk</a></p>	<p><b>National Blind Children’s Society</b>  Hillfields  Reading Road  Burghfield Common  Reading, RG7 3YG</p> <p>Tel: 01278 764 770  Helpline: 0800 781 1444  Email: <a href="mailto:services@blindchildrenuk.org">services@blindchildrenuk.org</a>  Website: <a href="http://www.blindchildrenuk.org">www.blindchildrenuk.org</a></p>
<p><b>National Deaf Children’s Society</b>  Ground Floor South  Castle House  37 – 45 Paul Street  London, EC2A 4LS</p> <p>Tel: 0207 490 8656  Helpline: 0808 800 8880  Email: <a href="mailto:ndcs@ndcs.org.uk">ndcs@ndcs.org.uk</a>  Website: <a href="http://www.ndcs.org.uk">www.ndcs.org.uk</a></p>	<p><b>National Eczema Society</b>  Hill House  Highgate Hill  London N19 5NA</p> <p>Tel: 0207 281 3553  Helpline: 0800 089 1122 ( Monday - Friday, 8am – 8pm)  Email: <a href="mailto:helpline@eczema.org">helpline@eczema.org</a>  Website: <a href="http://www.eczema.org">www.eczema.org</a></p>

<p><b>National Federation of the Blind</b>  215 Kirkgate  Wakefield  West Yorkshire, WF1 1JG</p> <p>Tel: 01924 291 313  Website: <a href="http://www.nfbuk.org">www.nfbuk.org</a></p>	<p><b>Network 81</b>  10 Boleyn Way  West Clacton  Essex, CO15 2NJ</p> <p>Helpline: 0845 077 4055  Email: <a href="mailto:network81@hotmail.co.uk">network81@hotmail.co.uk</a>  Website: <a href="http://www.network81.org">www.network81.org</a></p>
<p><b>National Society for Epilepsy</b>  Chesham Lane  Chalfont St Peter  Buckinghamshire, SL9 0RJ</p> <p>Tel: 01494 601 300  Helpline: 01494 601 400 (Monday, Tuesday, Thursday, Friday: 9am - 4pm. Wednesday: 9am – 8pm)  Website: <a href="http://www.epilepsysociety.org.uk">www.epilepsysociety.org.uk</a></p>	<p><b>Information, Advice and Support Services Network ( Formerly Parent Partnership Network)</b>  8 Wakley Street  London, EC1V 7QE</p> <p>Tel: 0207 7843 6058  Email:  Website: <a href="http://www.iassnetwork.org.uk">www.iassnetwork.org.uk</a></p>
<p><b>Parents for Inclusion</b>  Unit 2  336 Brixton Road  London, SW9 7AA</p> <p>Tel: 0207 738 3888  Helpline: 0800 652 3145  Email: <a href="mailto:info@parentsforinclusion.org">info@parentsforinclusion.org</a>  Website: <a href="http://www.parentsforinclusion.org">www.parentsforinclusion.org</a></p>	<p><b>Pre- school Learning Alliance</b>  The Fitzpatrick Building  188 York Way  London, N7 9AD</p> <p>Tel: 0207 697 2500  Website: <a href="http://www.pre-school.org.uk">www.pre-school.org.uk</a></p>
<p><b>Physically Disabled and Able Bodied (PHAB)</b>  Summit House  50 Wandle Road  Croydon, CR0 1DF</p> <p>Tel: 0208 667 9443  Email: <a href="mailto:info@phab.org.uk">info@phab.org.uk</a>  Website: <a href="http://www.phab.org.uk">www.phab.org.uk</a></p>	<p><b>Rathbone (Positive life choices for young people)</b>  4<sup>th</sup> Floor  Wellington House  39 – 41 Piccadilly  Manchester, M1 1L</p> <p>Tel: 0800 731 5321  Email:  <a href="mailto:external.comunication@rathboneuk.org">external.comunication@rathboneuk.org</a>  Website: <a href="http://www.rathboneuk.org">www.rathboneuk.org</a></p>
<p><b>Royal National Institute of Blind People</b>  105 Judd Street  London, WC1H 9NE</p> <p>Tel: 0207 388 1266  Helpline: 0303 123 9999  Typetalk: 0800 51 51 52  Email: <a href="mailto:helpline@rnib.org.uk">helpline@rnib.org.uk</a>  Website: <a href="http://www.rnib.org.uk">www.rnib.org.uk</a></p>	<p><b>SCOPE (Disability Advice)</b>  6 Market Place  London, N7 9PW</p> <p>Tel: 0207 619 7100  Helpline: 0808 800 3333  Email: <a href="mailto:helpline@scope.org.uk">helpline@scope.org.uk</a>  Website: <a href="http://www.scope.org.uk">www.scope.org.uk</a></p>

<p><b>SENSE</b> 101 Pentonville Road London, N1 9LG</p> <p>Tel: 0300 330 9250 Information Helpline: 0300 330 9256 Textphone: 0300 330 9252 Email: <a href="mailto:info@sense.org.uk">info@sense.org.uk</a> Website: <a href="http://www.sense.org.uk">www.sense.org.uk</a></p>	<p><b>Sickle Cell Society</b> 54 Station Road London, NW10 4UA</p> <p>Tel: 0208 961 7795 Email: <a href="mailto:info@sicklecellsociety.org">info@sicklecellsociety.org</a> Website: <a href="http://www.sicklecellsociety.org">www.sicklecellsociety.org</a></p>
<p><b>SKILL: National Bureau for students with disabilities</b> Unit 3, Floor 3 Radisson Court 219 Long Lane London, SE1 4PR</p> <p>Tel: 0207 450 0620 Helpline: 0800 328 5050 Email: <a href="mailto:students@disabilityrightsuk.org">students@disabilityrightsuk.org</a> Website: <a href="http://www.skill.org.uk">www.skill.org.uk</a></p>	<p><b>Spinal Injuries Association</b> SIA House 2 Trueman Place Oldbrook Milton Keynes, MK6 2HH</p> <p>Tel: 0845 678 6633 Helpline: 0800 980 0501 (Monday to Friday 9.30am - 1pm and 2pm - 4.30pm) Email: <a href="mailto:sia@spinal.co.uk">sia@spinal.co.uk</a> Website: <a href="http://www.spinal.co.uk">www.spinal.co.uk</a></p>
<p><b>The Stroke Association</b> Stroke House 240 City Road London, EC1V 2PR</p> <p>Tel: 0207 566 0300 Helpline: 0845 30 33 100 Textphone: 1800 1030 3303 3100 Email: <a href="mailto:info@stroke.org.uk">info@stroke.org.uk</a> Website: <a href="http://www.stroke.org.uk">www.stroke.org.uk</a></p>	<p><b>Young Minds</b> Suite 11, Baden Place Crosby Row London, SE11 1YW</p> <p>Tel: 0207 089 5050 Helpline: 0808 802 5544 Email: <a href="mailto:ymentquiries@youngminds.org.uk">ymentquiries@youngminds.org.uk</a> Website: <a href="http://www.youngminds.org.uk">www.youngminds.org.uk</a></p>

**Tracy Liveras – Hartlepool, Information, Advice and Support Services**

**Level 4, Civic Centre, Victoria Road, Hartlepool, TS24 8AY**

**Tel: 01429 284876**

**Email: [HARTLEPOOLIASS@hartlepool.gov.uk](mailto:HARTLEPOOLIASS@hartlepool.gov.uk)**

Publication Date: December 2014

Review Date: December 2015



