



**LET YOUR
PROPERTY
WITH US**



There are lots of reasons to let a property. It may be an investment or a source of income, you have inherited it, or moved in with a partner and decided to rent out your house

At the Quality Homes Letting Agency we focus on providing professional property letting and management services to our landlords

Whether you have one property or a portfolio of properties to manage, we would be delighted to help you to maximise your return and take away the day to day hassle that letting can bring with our fully managed lettings service

WHY CHOOSE US?

- No let, no fee
- Extensive marketing & advertising of your property
- Tenant selection & full referencing
- Accompanied viewings
- Comprehensive property inventories
- Registration and protection of tenancy deposits
- Transfer of utilities including Council Tax
- Collection of rent
- Arrangement of repairs & maintenance
- 24/7 emergency hotline for tenants
- Regular property inspections
- Advise on rental increases
- Serve relevant legal notices
- Officers with specialist local area & industry knowledge
- In the market to create sustainable tenancies

**We offer a FREE rental valuation for all properties
IF THESE ARE SERVICES YOU'RE LOOKING FOR THEN WHY NOT**

CONTACT US TODAY 01429 523336

**housingservices@hartlepool.gov.uk
www.hartlepool.gov.uk**



REASONS TO LET YOUR PROPERTY WITH US

- We provide a fully managed lettings service, with no hidden fees or charges, meaning it doesn't cost you a penny until your property is tenanted
- We pay you all rent collected each month, following the deduction of our management fee and any expenses incurred
- We provide you with a monthly statement
- We offer a FREE rental valuation for all properties
- We advertise your property to ensure maximum exposure, as well as having a selection of prospective tenants already registered with us as actively seeking accommodation who we can potentially match to your property
- We always undertake accompanied viewings
- We conduct thorough reference checks using initiatives such as the Council's Good Tenant Scheme for every prospective tenant to ensure careful tenant selection and undertake a 'right to rent' check
- We take a comprehensive written and photographic property inventory on tenancy sign up and ensure tenants are aware of their responsibilities in order to protect your asset
- We register all tenancy deposits with a Government approved Tenancy Deposit Protection scheme to ensure peace of mind for both landlords and tenants
- We transfer utility accounts and notify suppliers of meter readings on check in and check out
- We offer a range of payment methods to tenants and monitor rent accounts every week. We act fast in chasing any missed payments
- We deal with all property repairs and maintenance, employing only professional certified contractors to ensure all work is completed to a high standard. We provide estimates for repairs and refurbishment for any works over a value of £150
- We have a 24/7 emergency hotline for tenants to report any unexpected emergencies that occur outside of office hours
- We undertake regular property inspections to ensure standards are maintained
- We complete a final inspection of the property on checkout
- We can assist you and your tenant to access a range of support services to help when it's needed
- We have professional staff with specialist local area and industry knowledge and expertise who are committed to providing exceptional customer services everyday



IF YOU WOULD LIKE ANY FURTHER INFORMATION OR TO ARRANGE A FREE RENTAL VALUATION

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