This guide outlines how to use your bins and other useful information on our services.

**Important Bin Collection Information**

1. Put your bin out by 7:30am on the day of collection, but no earlier than 7:00pm the night before collection. We are unable to return to collect any bins that have been presented late.

2. Missed collections **MUST** be reported to the Council within 48 hours.

3. Return your bin to your property by the end of the collection day.

4. If the bin is out when it shouldn’t be, it may be stolen or removed, and you will be charged £25.00 for a replacement.

5. When collected the bin lid **MUST** be closed.

6. Our vehicles have onboard CCTV cameras. Please do not approach the vehicle or ask our staff to break the rules.

**When is My Bin Collection Day?**

Bin collection calendars are available to download at [www.hartlepool.gov.uk/recycle](http://www.hartlepool.gov.uk/recycle) or alternatively call Customer Services on Tel 01429 523333.

**Contact Us**

- [www.facebook.com/hartlepoolrecycling](http://www.facebook.com/hartlepoolrecycling)
- [@HpoolCouncil](https://twitter.com/HpoolCouncil)
- [www.hartlepool.gov.uk/recycle](http://www.hartlepool.gov.uk/recycle)
- Tel: 01429 523333
GREY BIN - RECYCLING

- Paper no envelopes
- Household plastic bottles & containers. No black plastic
- Cardboard. No egg cartons
- Aerosols

CLEAN ITEMS ONLY

Materials must be clean otherwise they cannot be recycled. If you cannot get them clean then please put them in your green bin as dirty waste from one bin may prevent a whole refuse vehicle of waste from being recycled.

GREEN BIN - GENERAL HOUSEHOLD WASTE

We ask that residents look at which items can be recycled and place only these items in the grey bin. If in doubt leave it out and place the items in your green bin.

- General Household Waste
- No envelopes
- Telephone directories
- Newspaper & magazines
- Newspaper & magazines
- Cardboard.
- Mixed glass bottles & Jars
- Aerosols
- Food tins & drink cans

LEAVE IT LOOSE DON'T BAG IT

BROWN BIN - GARDEN WASTE

- Garden Waste
- Mixed glass bottles & Jars
- Mixed glass bottles & Jars

LEAVE IT LOOSE DON'T BAG IT

OTHER WASTE

- NO PET WASTE
- NO KITCHEN WASTE
- NO SIDE WASTE

LARGE WASTE

Other waste can be taken to Burn Road Household Waste Recycling Centre.

HOW TO FIND US

Household Waste Recycling Centre, Burn Road, Hartlepool, TS25 1PL

For Recycling Centre opening times visit www.hartlepool.gov.uk/recyclingcentre