



2016/17 Annual Report
A remarkable year with much more to come...

Message from the Leader of the Council and

The past year has been remarkable for Hartlepool. As a Council, we have worked hard with our partners and communities to develop and promote our town as a vibrant, welcoming and inspiring place to live, visit, work, invest and grow up in.

This Annual Report looks back on 2016/17 with pride for what we have achieved and delivered. We also look forward to the years ahead with excitement and optimism.

The arrival of the National Museum of the Royal Navy in Hartlepool has helped establish the town as a key tourist destination and over the coming months we will be unveiling our exciting plans to regenerate the adjacent waterfront in the Marina.

We remain ambitious for Hartlepool and this past year has been a great period for tourism. We have welcomed more than 195,000 visitors to the Hartlepool Art Gallery and the Museum of Hartlepool and over 44,000 visitors to the Town Hall Theatre.

We have demonstrated our commitment to children and young people in the town. Our schools continue to improve with 89% judged to be "good" or "outstanding" by Ofsted, 3% above the national average, and all of the Council's Children's Homes have also been judged as "outstanding".



The National Museum of the Royal Navy arrived in Hartlepool



Seaton Carew Beach achieved the Quality Coast Award



Five new boundary signs erected at major entrances to the town

nd Chief Executive

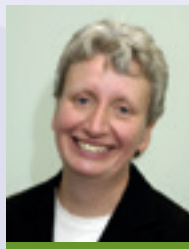
We continue to support vulnerable adults and older people and have been hailed as one of the top performing adult social care councils in the country following a national survey of service users. The recently opened Centre for Independent Living will also provide a dedicated resource for many years to come.

We are supporting the building of the new Cleveland College of Art and Design in Church Street and have ambitious plans to revitalise the wider Church Street area through further improvements to uplift the area and create an environment for creative industries to flourish.

Despite continuing cuts in Government funding, we have the ambition and determination to succeed and make Hartlepool a place we can all be proud of.



**Councillor
Christopher Akers-Belcher**
Leader of the Council



Gill Alexander
Chief Executive



37 wildflower meadows planted across Hartlepool



Manor Community Academy opened a brand new building, sponsored by Northern Education Trust.



244 new homes completed (229 private and 15 affordable) and planning permission granted for a further 317

2016/17 - a year



June 2016

The Children's Hub was launched to provide a single point of access for vulnerable children and their families.

April 2016

37 wildflower meadows planted across Hartlepool.

August 2016

Hartlepool's Children's Homes judged as "outstanding" by Ofsted.

October 2016

Hartlepool Council is supporting the new Cleveland College of Art and Design, an **£11M** campus.



July 2016

Free swims for children launched with **8093** visits over the summer holidays.



September 2016

89% of Hartlepool schools judged to be "good" or "outstanding" by Ofsted.

September 2016



November 2016

Around **10,000** people attended the annual Hartlepool Firework and Music Spectacular.

The arrival of the National Museum of the Royal Navy in Hartlepool represented a huge boost for tourism.

May 2016



of achievements

December 2016

New Christmas decorations installed on key approach roads into Hartlepool.



February 2017

Building work on the Centre for Independent Living was completed and services began to move in.



Funding and proposals for improvements in the Innovation and Skills Quarter, including Church Street and Church Square, agreed. Work to begin in the summer.

March 2017

The award winning Headland Town Wall Flood Protection Scheme was completed.

January 2017



£16.6M
OF EXTERNAL FUNDING SECURED TO SUPPORT THE DELIVERY OF REGENERATION PROGRAMMES

17.6%
2.3%



REDUCTION IN YOUTH UNEMPLOYMENT RATE
FROM 17.6% IN OCTOBER 2011 TO 2.3% IN MARCH 2017

3,556



PEOPLE ASSISTED TO LIVE IN THEIR OWN HOMES



61.4%
OF ADULTS ARE PHYSICALLY ACTIVE

332,374
ATTENDANCES AT COUNCIL LEISURE CENTRES

256 PROPERTIES MANAGED FOR RENT BY THE COUNCIL



OF WHICH ARE OURS **243**

35.5%
OF HOUSEHOLD WASTE SENT FOR REUSE, RECYCLING OR COMPOSTING



1259 RESIDENTS HELPED BY THE HOUSING ADVICE SERVICE WITH **250** PREVENTED FROM BEING MADE HOMELESS

109

PROPERTIES THAT WERE EMPTY FOR OVER **6** MONTHS BROUGHT BACK INTO USE

SUPPORT, SIGNPOSTING OR ASSISTANCE PROVIDED **298 TIMES** TO VOLUNTARY AND COMMUNITY SECTOR GROUPS

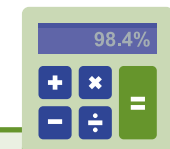
START



99.3%
COUNCIL TAX LONG-TERM COLLECTION RATE



98.4%
OF BUSINESS RATES COLLECTED



2017/18 and beyond...



MAY
2017

The new Centre for Independent Living, which supports people with disabilities to fulfil their potential, was officially opened.



JUNE
2017

Twelve bold new pieces of artwork installed at Hartlepool railway station.



JULY
2017

Community Hubs will be launched at Owton Manor Community Centre, Hartlepool Central Library and West View Advice and Resource Centre.



NOV
2017

A new ship is due to arrive at the National Museum of the Royal Navy Hartlepool.

Hartlepool Borough Council will introduce a new system giving people more access to services online.

OCT
2017



Recruitment will commence for apprentices to start work across the Council in September, creating exciting opportunities for local young people.

SEPT
2017

Waterfront Festival to take place.

Planned launch of a new centre for excellence within the former Northern Lights Academy building. The new centre will deliver apprenticeships and traineeships in the creative industries.



Coastal regeneration of Seaton Carew to start. Improvements will include the creation of a new outdoor leisure park, play equipment and beach huts. The Bus Station and Clock Tower will also be rejuvenated and a new four metre high sculpture will be located on the promenade.



**DEC
2017**

Regeneration of Church Street to be completed. The area will be more pedestrian-friendly and there will be space for start-up businesses.



**FEB
2018**

New community protection service to be launched in partnership with Cleveland Police, working to keep people safe on our streets.

**MAR
2018**



The former General Post Office in Whitby Street will reopen as a centre offering units for start-up businesses specialising in the creative industries.

**APR
2018**

The Young People's Foundation will be in place to provide a range of activities for young people across the town.

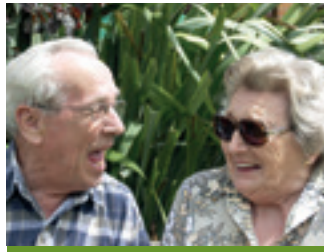


The transformation of Church Square into a dynamic and flexible space for events in the centre of Hartlepool will be complete.

**JULY
2018**

A new approach will be launched in partnership with schools to help children to settle well and quickly when they start primary and secondary school.

**DEC
2018**



New improved health and social care services to support people in their homes and communities.

The redevelopment of Stockton Street to be completed improving access for people between Church Square and the town centre.

**MAR
2019**

Improvement projects across the town's neighbourhoods, open spaces, parks and play sites delivered.

**DEC
2020**

Development of phase one of the Waterfront will be completed with a new visitor attraction open to the public.



For more information about Hartlepool Borough Council:



www.hartlepool.gov.uk



www.twitter.com/hpoolcouncil



www.facebook.com/hartlepoolcouncil



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