

Outcome	Policy Objective	Action	Lead	Date
People have access to the right information and equipment to live independently	Living at Home	<ul style="list-style-type: none"> Develop a texting service to enable deaf people to report faulty equipment 	N Harrison	
		<ul style="list-style-type: none"> Encourage the uptake of the RICOCHET tablet loan service 	M Slimings	
		<ul style="list-style-type: none"> Develop an online equipment web based equipment service 	L Keeble	
Carers and family members are aware of their rights and have access to financial and practicable help	Looking after someone	<ul style="list-style-type: none"> Continue to offer BSL training to all front line Council staff 	Council	
		<ul style="list-style-type: none"> Encourage care and support providers to train their staff in BSL 	J Willis	
		<ul style="list-style-type: none"> Review the information advice and advocacy services based at Cafe One77 	N Harrison	
People are aware of the options available to them should their needs change or they wish to move home.	Housing options and Care.	<ul style="list-style-type: none"> Engage with deaf people on the most appropriate equipment to install into the new Centre for Independent Living. 	C Horn	
		<ul style="list-style-type: none"> Explore the need and demand for a small supported deaf housing scheme. 	N Harrison	
		<ul style="list-style-type: none"> Provide additional training to review officers to enable them to provide advice on sensory equipment. 	S Ward	
People feel safe in their homes and the local community	Keeping Safe	<ul style="list-style-type: none"> Invite Safer Hartlepool Partnership to speak to deaf people on practical tips for staying safe in the community 	S McBride	
		<ul style="list-style-type: none"> Explore the benefits of ringmaster – a community safety texting service 	N Harrison	

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People feel part of their community and are able to contribute as active citizens	Getting out and about & socialising	<ul style="list-style-type: none"> Continue to support members of the Hartlepool Deaf Centre in campaigning for better services for people. 	W Harrison	
		<ul style="list-style-type: none"> HBC will ensure representation of deaf people in local transport plans 	N Harrison	
		<ul style="list-style-type: none"> Promote the 'Safe on the Move in Hartlepool' Scheme 	J Brown	
People remain Physically and Mentally well.	Keeping Healthy	<ul style="list-style-type: none"> Continue to support the Focus on Health project aimed at improving the health of deaf people in Hartlepool 	N Harrison	
		<ul style="list-style-type: none"> Ensure deaf people are actively engaged in Public Health projects. 	C Johnson	
People can access information and advice when making decisions about their care and support costs	Money Matters	<ul style="list-style-type: none"> Continue to commission the NRASS welfare advice service 	N Harrison	
		<ul style="list-style-type: none"> HBC will improve its information advice and guidance support through its online web service (Hartlepool Now) 	N Harrison	
		<ul style="list-style-type: none"> HBC will review the effectiveness of the Tees Advocacy Service in 2017 	N Harrison	
People can access information on Education employment and training	Working & Learning	<ul style="list-style-type: none"> Hartlepool Working Solutions will engage with local businesses on the issues of hearing loss and reasonable adjustments in the workplace. 	P Wilson	
		<ul style="list-style-type: none"> HBC will work with the Waverley Allotment Project to support g the uptake of employment, education, and training for adults with a sensory loss. 	N Harrison	