

Making Safeguarding Personal aims to:

- Place the person requiring support and/or their representative at the centre of the safeguarding discussions by listening to their views.
- Enable the person and/or their representative to consider their options and decide upon the outcomes that they would like professionals to try and achieve.

» Is the Adult Safeguarding process working well?

We want to make sure that our Adult Safeguarding process is working as well as it can be. We have asked a charity called Skills for People to find out if people think we make “Safeguarding Personal.”

As our Safeguarding Team has worked with you or someone you care for recently, Skills for People may be in touch to arrange to visit you.

- You can decide whether or not you would like to take part. You do not have to if you do not want to.
- If you do want to take part, you can choose when and where to meet.
- Skills for People will keep your details private: they will not tell us who said what.
- Skills for People can arrange for an advocate to come and help you at the meeting. An advocate is someone whose job it is to help you get your point across. They can help to explain anything that you do not understand.

» Our contact details



Post:

Skills for People
Key House
Newcastle upon Tyne
NE2 3AT



Telephone:

0191 2818737



Email:

information@skillsforpeople.org.uk

Company number: 3847635

Registered charity number: 1069993



This document is available in different languages and as an easy read version if required.

» Contact us

You can contact the Early Intervention Team by letter, telephone or email. If English is not your first language, we can provide a translation service.

» Our opening times

We open at 8:30am every weekday. We close at 5:00pm Monday to Thursday. On Fridays we close at 4:30pm.



Telephone: 01429 523390



Textphone: 60006 (start your text with HBC)



Email: dutyteam@hartlepool.gcsx.gov.uk



Post: Adult and Community Base Services
Hartlepool Borough Council
Civic Centre
Victoria Road
Hartlepool
TS24 8AY

» About this factsheet

This factsheet provides information about Making Safeguarding Personal. We issued this factsheet in December 2017. We will check the information is up to date in December 2019.



You can download all of our factsheets and booklets from our website
www.hartlepool.gov.uk/factsheetsandpublications