# **Adult and Community Based Services**

### Buddi

Buddi units are extremely useful to help people who are at risk of wandering or getting lost due to memory problems or lack of understanding. If a person who carries a Buddi unit happens to get lost, workers are able to locate the person using global positioning satellite (GPS) and mobile phone technology.

#### Buddi can:

- Help people feel safe when travelling
- Let the person's carers of the police know if they get lost or need help when alone
- Help people to travel alone safely

Buddi is particularly useful for people with dementia, learning disabilities or a brain injury. Using the Buddi system can mean more freedom and independence for a person who may otherwise be unable to go out on their own.

#### » Buddi features

As well as providing GPS location services, Buddi units offer additional services to help the wearer feel safe, such as:

- Buddi emergency alerts. These enable the Buddi wearer to raise an alert if they find themselves in an emergency situation.
- Buddi audio feature. This automatically records and stores any sounds around the Buddi unit when the wearer presses the emergency alert button.
- Buddi person-down. This detects falls and triggers an automatic alert.
- Speed motion alert. This sends an alert and emergency response if the wearer has not moved for a set period of time.
- Buddi Boundary. This allows for a boundary "fence" or perimeter to be created around a specific area. Buddi raises an alert if the wearer goes out of this area.
- Buddi tracking. This allows up to 5 Buddi units to be tracked for up to 7 days.

# » Getting a Buddi unit

If you think you are interested in the Buddi system and would like to find out more, please contact the Early Intervention Team at Hartlepool Borough Council.



#### Contact us

You can contact the Early Intervention Team by letter, telephone, text, or email. If English is not your first language, we can provide a translation service.

## Our opening times

We open at 8:30am every weekday. We close at 5:00pm from Monday to Thursday. On Fridays we close at 4:30pm.

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Telephone: 01429 523390

Text Service: 60006 (start your text with HBC)

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E-mail: dutyteam@hartlepool.gcsx.gov.uk

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Postal address: Adult and Community Based Services

Hartlepool Borough Council

Civic Centre Victoria Road Hartlepool TS24 8AY

#### » About this factsheet

This factsheet tells you about the Buddi system. We issued this factsheet in March 2013 and updated it in April 2018. We will check the information is up to date in April 2020.



You can download all of our factsheets from www.hartlepool.gov.uk/factsheetsandpublications