

Contact Details for Department of Work and Pensions (DWP)

» New Benefit Claims

Jobcentre Plus



0800 055 6688

» Existing Benefit Claims

Jobseeker's Allowance, Income Support, Incapacity Benefit or Employment and Support Allowance



0345 608 8545

» Disability Living Allowance (DLA)



0345 712 3456



Postal Address for DLA Adult (aged 16 and over)
Disability Living Allowance DLA65+
Mail Handling Site A
Wolverhampton
WV98 2AH



Postal Address for DLA Child (under 16)
Disability Benefit Centre 4
Post Handling Site B
Wolverhampton
WV99 1B

To apply for Disability Living Allowance (DLA) for children



www.gov.uk/government/publications/disability-living-allowance-for-children-claim-form

» Personal Independence Payment (PIP)



0345 850 3322

» Useful Websites



www.gov.uk - useful searches include:

- Claim and deal with Child Benefit
- Become an appointee for someone claiming benefits
- Lasting Power of Attorney: acting as an attorney
- Deputies: make decisions for someone who lacks capacity



www.citizensadvice.org.uk



www.moneyadviceservice.org.uk

» Useful Telephone Numbers in Hartlepool

West View Advice and Resource Centre



01429 271294

Citizens Advice



01429 408401

» How to apply to become an appointee

Who you phone to apply to depends on the benefit:

Attendance Allowance



www.gov.uk/disability-benefits-helpline

Disability Living Allowance



www.gov.uk/disability-benefits-helpline

State Pension



www.gov.uk/find-pension-centre

Personal Independence Payment (PIP)



www.gov.uk/pip/how-to-claim

All other benefits - contact Jobcentre Plus



www.gov.uk/contact-jobcentre-plus

» How to apply to become a deputy

Deputies make decisions for someone who lacks capacity



www.gov.uk

Telephone numbers are subject to change, please go to website for updates.