

## How to contact us

If you would like help or advice from Adult and Community Based Services you should contact the Early Intervention Team first of all. One of our Social Workers or Contact Officer will take some basic information from you and talk to you about your needs. They can give information and advice, or suggest things we can do to help.

### » Contact us

You can contact the Early Intervention Team by letter, telephone, text, or email. If English is not your first language, we can provide a translation service.



Telephone: 01429 523390



Text Service: 60006 (start your text with HBC)



E-mail: [dutyteam@hartlepool.gcsx.gov.uk](mailto:dutyteam@hartlepool.gcsx.gov.uk)



Postal address: Adult and Community Based Services  
Hartlepool Borough Council  
Civic Centre  
Victoria Road  
Hartlepool  
TS24 8AY

### » Our opening times

We open at 8:30am every weekday. We close at 5:00pm from Monday to Thursday. On Fridays we close at 4:30pm.

### » Help when we are closed

If you need urgent help when our offices are closed, you can contact the Emergency Duty Team. Their telephone number is:



Telephone: 01642 524554

## » About this factsheet

This factsheet tells you how to contact Adult and Community Based Services and the Early Intervention Team. We issued this factsheet in November 2014 and updated it in April 2018. We will check the information is up to date in April 2020.



You can download all of our factsheets from  
[www.hartlepool.gov.uk/factsheetsandpublications](http://www.hartlepool.gov.uk/factsheetsandpublications)