

» What is housing for older people?

There is a variety of housing provided specifically for older people. Housing for older people can include different types of housing that has been designed to help people to live as independently as possible as they age.

When we talk about older people this usually means anyone over the age of 55 years.

» Types of housing for older people

The main types of housing for older people are:

- Sheltered housing. This is often a groups of bungalows and flats that are built together to form a communal complex. There is usually a warden available on site
- Bungalows or ground floor flats. Although these may be suitable for older people they are also available to any people who have a need for level access housing.
- Extra care housing is self-contained flats or bungalows in a communal complex. There is care staff available on site 24/7 for people who need it and additional communal facilities.

» Applying for housing for older people

To apply for sheltered housing, bungalows or ground floor flats you will need to go through Choice Based Lettings (CBL). Please see our **Factsheet: Social Housing** for more information

You can register for Choice Based Lettings by:

- Contacting Housing Hartlepool for an appointment
- Applying on-line at www.compasscbl.org.uk
- If you have a care manager you can speak to them about your application for housing

For all information about extra care housing please see **Factsheet: Extra Care Housing**

» Housing Hartlepool Contact Details

For information about Choice Based Letting and making an application please contact Housing Hartlepool. The team is based at the Housing Options Centre, Park Tower on Park Road. They are open Monday to Friday from 9:00am to 4:00pm.



Telephone: 01429 525252



E-mail: enquiries@housinghartlepool.org.uk



Website: www.compasscbl.org.uk

» Contact us

You can contact the Early Intervention Team by letter, telephone, text, or email. If English is not your first language, we can provide a translation service.

» Our opening times

We open at 8:30am every weekday. We close at 5:00pm from Monday to Thursday. On Fridays we close at 4:30pm.



Telephone: 01429 523390



Text Service: 60006 (start your text with HBC)



E-mail: dutyteam@hartlepool.gcsx.gov.uk



Postal address: Adult and Community Based Services
Hartlepool Borough Council
Civic Centre
Victoria Road
Hartlepool
TS24 8AY

» About this factsheet

This factsheet gives an overview of Housing Options for Older People. We issued this factsheet in March 2013 and updated it in April 2018. We will check the information is up to date in April 2020.



You can download all of our factsheets from
www.hartlepool.gov.uk/factsheetsandpublications