

This factsheet provides information about services if you are visually impaired.

An individual, parent or family may require assistance in order to access a particular service, such as talking newspapers, support groups or loaning equipment for use at school, home or work.

For more information go to www.hartlepoolnow.co.uk

Hartlepool Borough Council provides a specialist service for people of all ages who are visually impaired and who have been assessed as being eligible for services.

Help may be offered in the following areas:

- **Mobility:** to enable people to get around, become familiar with new territory and learn routes which they need to use regularly.
- **Communication:** to reach an individual a skill which will assist them to record and read information
- **Daily Living Skills:** to practice tasks which are performed regularly such as making a drink or a snack

For more information on eligibility for services see factsheets '*deciding what support you need*'.

» **Blind Welfare Association**

The Hartlepool Blind Welfare Association is a registered charity concerned with the welfare of visually impaired people of all ages living in Hartlepool.

The Blind Welfare Association gives support and information on all aspects of living with a visual impairment.

The Blind Welfare Centre is on Avenue Road opposite the Police Station. It is open Monday to Thursday from 9am to 5pm.

There is a selection of aids and equipment to try, some of which are available for home loan.

For more information contact the Blind Welfare Association on **01429 272494**.

» Contact us

You can contact the Early Intervention Team by letter, telephone, text, or email. If English is not your first language, we can provide a translation service.

» Our opening times

We open at 8:30am every weekday. We close at 5:00pm from Monday to Thursday. On Fridays we close at 4:30pm.



Telephone: 01429 523390



Text Service: 60006 (start your text with HBC)



E-mail: dutyteam@hartlepool.gcsx.gov.uk



Postal address: Adult and Community Based Services
Hartlepool Borough Council
Civic Centre
Victoria Road
Hartlepool
TS24 8AY

» About this factsheet

This factsheet tells you about services for people who are Visually Impaired. We issued this factsheet in January 2013 and updated it in April 2018. We will check the information is up to date in April 2020.



You can download all of our factsheets from
www.hartlepool.gov.uk/factsheetsandpublications