



**Privacy notice for Supporting Families Evaluation
(formerly Troubled Families Programme)**

Study Title: National Evaluation of the Supporting Families Programme

This research is being led by the Department for Levelling Up, Housing and Communities (DLUHC) and their evaluation partner IFF Research.

What's the purpose of this study?

DLUHC are responsible for supporting families and improving the services they receive from local authorities. By carrying out this research, DLUHC aims to find out:

1. The problems families are facing
2. Which services are providing support to families
3. Whether long lasting positive change has been achieved across those problems.

This insight will enable central government and local authorities to resource and commission support more effectively, identify and share evidence of good practice and target specialist support towards specific problems.

What will happen to the information provided?

DLUHC have asked IFF Research to collect pseudonymised data about families supported by early help services and/or children's social care from local authorities using a secure data transfer portal. This portal is encrypted and password protected and will be subject to a full cyber assurance check by DLUHC.

IFF Research, supported by a small number of Department for Education (DfE) analysts, will perform data validations and analysis and provide reports back to the local authority and national reports to the national Supporting Families team. These reports will only contain cohort level data which is non-identifiable.

For how long will my information be kept?

The data will be retained by IFF Research throughout the duration of the project (until March 2025). This is needed in order to identify trends that emerge over time and successfully complete valuable analysis. DLUHC will retain non-personal data for further analytical use, however this data will not contain a family ID and therefore, will be fully anonymised. No personal data will be retained beyond March 2025 by DLUHC, DfE or IFF Research.

Lawful basis for processing the data

Article 6(1)(e) of the UK GDPR - the processing is necessary for DLUHC to perform a task in the public interest or in the exercise of official authority. In particular, to help further the understanding of needs identified for families within Early Help, identify the scale of re-referrals and be able to share insight on a national and local level to support the work in improving the lives of families.

In order to rely on article 6(1)(e), article 6(3) requires there to be a separate legal basis laid down in law to justify the processing. DLUHC is relying on its common law powers to justify this processing: *the Secretary of State for Levelling Up, Housing and Communities relies on the common law powers of the Crown as the separate legal basis for this processing.*

Article 9(2)(g) of the UK GDPR – the processing is necessary for reasons of substantial public interest. DLUHC will rely on meeting the condition in Schedule 1, Part 2, paragraph 6 of the DPA 2018 to process special category personal data in accordance with section 10(3) of the DPA 2018.

In order to track re-referral rates i.e., families who receive multiple interventions, the pseudo-anonymised Family ID needs to be supplied.

No other personal data is required to be shared so minimises the risk although the data still requires appropriate security and handling as personal data.

DLUHC will also meet the conditions in article 10 of the UK GDPR and section 10(5) of the DPA 2018 to process criminal offence data since processing is authorised under Section 10(5) and Schedule 1, Part 2, paragraph 6 of the DPA 2018.

Data relating to criminal convictions or offences will also be processed, for which we refer to Article 10 of GDPR. However, this will again be pseudo-anonymised non-identifiable and minimal (e.g., the presence or absence of criminal conviction within the family).

The data protection lawful bases and legal powers under which IFF Research will process the personal data (including special categories of personal data) are contained within the Contract between DLUHC and the Supplier.

What happens if I change my mind and what are my rights?

You can talk to your local authority about whether your data is being used for this project without it affecting your legal rights or routine care. You can also see copies of all the DLUHC hold about you and ask for it to be corrected or deleted. You can speak to your worker, email DataProtection@hartlepool.gov.uk or write to Information Access Requests, Legal Services Division, Civic Centre, Hartlepool, TS24 8AY.

If you are unhappy with the way your personal information is being handled you can contact the independent Information Commissioner at: <https://ico.org.uk/>

Where can I get more information?

If you would like further information about the research, what will happen to your information, and your rights please speak to your worker, email DataProtection@hartlepool.gov.uk or write to Information Access Requests, Legal Services Division, Civic Centre, Hartlepool, TS24 8AY.