

School



Catering Services

Healthy Food - Happy Pupils



**HARTLEPOOL
BOROUGH COUNCIL**



CATERING SERVICES

We are committed to providing good quality, healthy school lunches for children and young people and currently serve around one million meals each year.

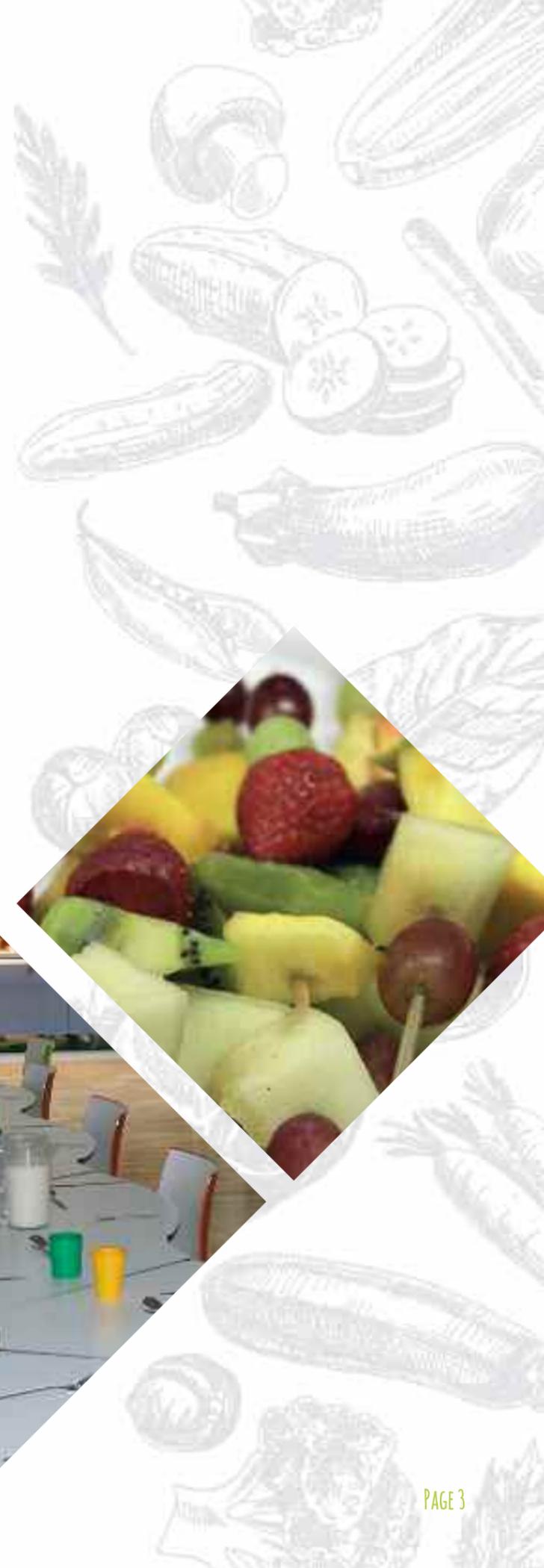
Our food is freshly cooked every day by well trained and experienced employees using high quality ingredients which are locally sourced wherever possible.

We serve over 30 schools and academies in the primary and secondary sector and understand how schools operate and the pressures on education budgets. We will work closely with you to design and deliver a value for money service that is tailored to your specific requirements.

Our strong belief is that schools deserve an attentive service not only from our kitchen staff on site but also from our managers who will regularly visit to oversee operations and make themselves available to you to discuss service matters.

You will find our people to be professional, dedicated and courteous and we rigorously follow all safeguarding, health and safety and food hygiene procedures.

We have consistently been recognised as a top local authority performer in catering services by the Association of Public Sector Excellence (APSE) and we also hold the Ofsted recognised Food for Life (Bronze) Catering Mark for Primary Schools.





OUR PROMISE

CUSTOMER FOCUS

We will build a productive relationship with you and tailor our service according to your needs and wishes

QUALITY

We will focus on delivering a consistently high quality service and promptly address any issue that arises.

IMPROVEMENT

We will seek to continuously improve by listening to customer feedback, measuring ourselves against others and regular self-reviews.

VALUE FOR MONEY

We will deliver our services efficiently and effectively at affordable prices.

SAFETY

We will always work safely and will ensure our employees meet all safeguarding requirements.

ENVIRONMENTAL

We recognise our responsibilities and will make sure our operational activity and purchasing decisions have the least harmful impact on the environment

RELIABILITY

Fully insured and part of Hartlepool Borough Council, we will always be there for you.





OUR MENUS

Working on a three week menu cycle, we provide varied prime quality food choices sourced from carefully selected local suppliers. We can accommodate all special dietary requirements notified to us.

To help promote the importance of a balanced diet and ensure children receive sufficient nutrients for healthy growth, we use an innovative colour coding system in our primary schools with each coloured section representing a separate food group as shown below.

Each child is encouraged to choose one option from both the **RED** and **BLUE** food group along with two or three options from the **GREEN** group before selecting a dessert from the **PINK** section.

Appropriately coloured handles on each of the serving utensils help identify the different food groups. We find that our approach raises awareness and provides a practical tool for schools to help young children make healthy food choices from an early age.

We will also work with your school to develop a programme of theme days where special menus are produced that match curriculum themes or which commemorate and celebrate various anniversaries and events.

To find out more about how our modern, efficient and healthy meal service could benefit your school and students please contact our Catering Manager.

PROTEIN

Chicken, meat, eggs or non-meat options such as; Quorn, cheese or pulses such as kidney beans etc. There are at least 3 choices everyday to choose from.

RED

STARCHY CARBOHYDRATES

Bread, pasta, rice, potatoes etc. There will be 2-3 choices everyday to choose from.

BLUE

VEGETABLES

Carrots, broccoli, swede, cauliflower etc. There will be 2-3 choices everyday to choose from.

GREEN

DESSERTS

Children will have a choice of hot or cold puddings ranging from fruit sponges, yoghurts, flapjacks/tray bakes or fresh fruit/fresh fruit salad. There will be a selection everyday to choose from.

PINK

CONTACT US

To find out more about how our modern, efficient and healthy meal service could benefit your school and students please contact our Catering Manager.

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