

Terms & Conditions

- An Active Card is open to all, but concessionary rates are only applicable to Hartlepool residents who meet the eligibility criteria.
- A family is defined as one or two adults and up to three dependent children residing at the same address at the time of application. Consideration will be made to families with more children on request.
- A junior is defined as a person 15 years or under at the date of application. Applications for junior membership must be countersigned by a parent or guardian.
- Active Cards must be produced at all times in order to obtain discounted prices. **If the Active Card is not presented, then the appropriate prices at the time will apply.** Access to certain areas of facilities will be refused if an Active Card isn't produced.
- Active Cards are issued subject to the rules governing entry and use of the facilities.
- An Active Card is valid for 12 months from the date of issue.
- A lost or damaged Active Card can be replaced at an appropriate cost. The original expiry day will still apply.

Booking Conditions

- Active Card holders are entitled to book seven days in advance in person or via the telephone without prior payment.
- However, **Concessionary** Active Card holders will be limited to advance booking of single activities only. i.e. group activities such as 5-a-side football are excluded. Concessionary Active Card holders may however book and pay for group activities on the same day of play.
- An Active Card is not transferable. Bookings will only be accepted from the person named on the card.
- Full payment for bookings must be made prior to customers commencing their activity sessions.
- Credit bookings are only available to card holders aged eleven years and over, with parental consent.
- Cancelled bookings will be charged if less than 48hrs notice given.
- Failure to pay for outstanding fees may result in the suspension of an individual's Active Card membership.

The council reserves the right at its absolute discretion to withdraw an Active Card membership and the benefits of its use to any person who does not conform with any of these conditions, or who does not abide by all arrangements related to the scheme, including any misuse, or abuse of staff, facilities or equipment provided by the council.

Get Active With an Active Card

Save Money on a Wide Range of Activities!



Do you find sport & recreation activities too expensive?

Would you like to do more for less cost?

If so then you will be interested in our Active Card scheme which offers **Fantastic Discounts** on a whole range of sport and recreation activities.

Lots of people have already obtained their Active Card and are saving money every time they visit the Leisure Centres or participate in a Sport and Physical Activity Team activity.



Active Card Application Form

 Follow us on facebook

www.hartlepool.gov.uk/leisurefacilities





Do More For Less!

Where Can I Get an Active Card?

Active Cards are available from **Mill House Leisure Centre, Headland Sports Hall, Brierton Sports Centre and Summerhill Visitors Centre.**

What Do I Need?

- **Your completed application form.**
If you claim benefit from the unemployment office, you must get your application form signed and stamped at the office concerned before you apply for your card.
- **Your membership fee if applicable.**
- **Proof of eligibility if applicable.** See details below.

What Do I Need To Take?

It is **very important** that you bring the correct proof of eligibility when applying for an Active Card that will entitle you to concessionary rates.

Where Can I Use My Active Card?

You can use your Active Card to obtain concessionary rates and discounts on all activities at
Mill House Leisure Centre 01429 223791
Headland Sports Hall 01429 236564
Brierton Sports Centre 01429 284864
Summerhill Visitors Centre 01429 284584
Sport & Physical Activity Team 01429 284050

Who Is Eligible For An Active Card? Anyone can obtain an Active Card as follows:

For Concessions

Giving access to the cheapest prices available on our activities. Open to Hartlepool residents who fall into one of the following categories:

If you are in receipt of: Job Seekers Allowance (JSA), Employment Support Allowance (ESA) or Income Support.

Or if you are: A full-time student or Aged 60+.

For Discounted Prices and Advanced Booking

Available to anyone **not eligible** for concessionary rates and for those wishing to benefit from discounted prices and advance booking facilities.

You can purchase these for an annual fee.

Eligibility Category

If you claim Job Seekers Allowance (JSA)

In receipt of Income support.

Employment Support Allowance (ESA)

Full Time student.
N.B. does not include Family Members.

Aged 60+

Proof Required

The application needs to be stamped / signed by your local unemployment office

Your income support book or letter from the D.W.P stating that you currently receive this benefit

Your benefit book or a letter from the D.W.P stating that you currently receive this benefit

Your NUS Card and official proof of address (such as a bank statement). If you do not have a NUS card you will need an Official letter from your College, on headed paper confirming that you are full time student.

Your Passport, Driving Licence or Bus Pass



Active Card Application Form

By completing this form, you give Hartlepool Borough Council the authority to collect and retain information about you for the purpose of a Sport & Recreation database.

Please tick which type of Active Card you are applying for:

Adult Member ☐ Adult Concession ☐ Junior Member ☐ Junior Concession ☐ 60+ Member ☐ 60+ Concession ☐

Please Use Capital Letters

Male ☐ Female ☐ Title.....

Surname.....

Forenames.....

Initials..... D.O.B.....

Address.....

.....

.....

Postcode.....

Tel No.....

Mobile No.....

Email.....

*Ethnic Origin.....

Signature of Main Applicant

Signature of Parent/Guardian

(If main applicant is under 16 years of age)

I DO ☐ I DO NOT ☐

Wish my child to have credit booking rights. (You will be held responsible and charged for any unpaid credit bookings made by your child).

Date.....

☐ I have read and understand the terms and conditions of the Active Card.

If applying for Family Activity cards, please complete this table giving details of additional family members:

	First Name	Surname	DOB	Ethnic Origin	Membership No For office use only
1				<input type="checkbox"/> Male <input type="checkbox"/> Female	
2				<input type="checkbox"/> Male <input type="checkbox"/> Female	
3				<input type="checkbox"/> Male <input type="checkbox"/> Female	
4				<input type="checkbox"/> Male <input type="checkbox"/> Female	

*Hartlepool Borough Council believes in equal opportunities. Please help us to monitor our progress by clearly indicating how you would describe your ethnic origin.

For office use only Enrolment Date.....Expiry Date.....

Main Applicant Card No.....Concession Category.....

Amount Paid.....Staff Signature.....

To be completed by Unemployment Office Staff. This is to confirm that the person named on this form claims Job Seekers Allowance (JSA) from this Unemployment Office

Proof of eligibility for those who claim their Benefit from their Local Unemployment Office

Unemployment Office.....

Authorised Signature.....

Date.....

OFFICIAL STAMP