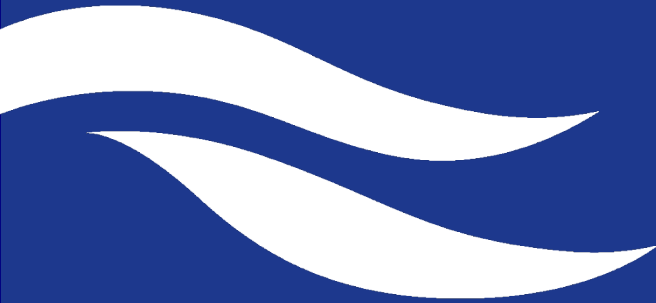


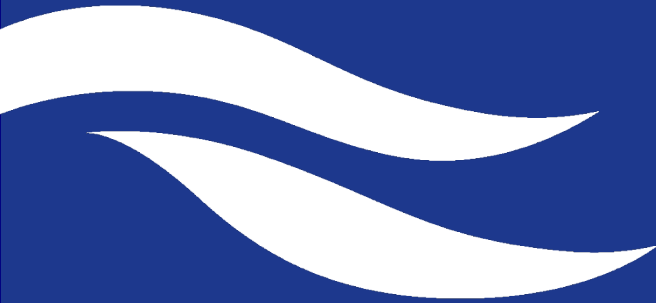
Council Plan 2020-23 Stage 1 Consultation Findings



What we did...

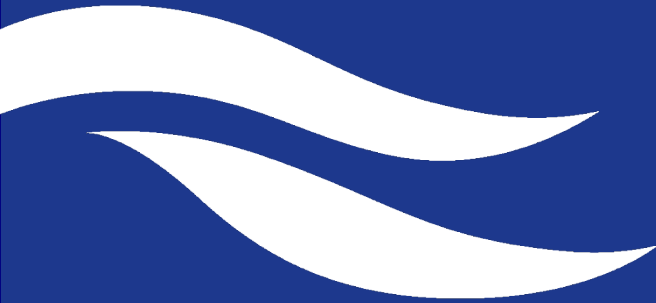
Consultation Exercise

- 13th September – 11th October 2019 (4 weeks);
- Online survey;
- 3 public drop in events;
- Partner discussion;
- Employee discussion;
- Youth Council discussion.



What we asked...

- How important are the priorities from the Council Plan 2017-2020 to you now?
- What is going well in Hartlepool?
- What you love about Hartlepool?
- What needs to improve in Hartlepool?
- How the Council, our residents and our partners can work together to make a difference?



What people told us...

...about the priorities from 2017-2020

	Still important	Neither important or unimportant	No longer important	Don't know / Not sure
Holding events and promoting Hartlepool as a place to come and visit.	79.76%	17.41%	2.83%	0%
Increasing business and jobs and encouraging our young people to come back when they've been away to University.	91.46%	5.69%	2.03%	0.81%
Developing recreational and leisure activities and facilities that attract people to Hartlepool and for people to stay in town for rather than visiting neighbouring areas. In doing this we should build on our history and heritage.	89.43%	8.54%	1.63%	0.41%

	Still important	Neither important or unimportant	No longer important	Don't know / Not sure
Building starter homes / affordable homes and work to improve and promote the range of housing to attract people to live here. We also need to reduce the number of empty homes.	68.70%	18.70%	8.94%	3.66%
Having a clean and attractive environment.	95.14%	4.05%	0.81%	0.00%
Having excellent local health and care services and support.	97.15%	2.03%	0.81%	0.00%
Access to the best education and learning opportunities.	91.80%	4.92%	2.87%	0.41%
Building on people's pride in the town where all have a stake and want to play their part to improve the town.	79.10%	15.57%	3.28%	2.05%



	Still important	Neither important or unimportant	No longer important	Don't know / Not sure
Supporting those who volunteer and the Voluntary and Community Sector in Hartlepool.	74.38%	19.42%	4.96%	1.24%
Developing our online services and electronic means of communication.	51.87%	35.68%	9.13%	3.32%

The majority of priorities identified in the Council Plan 2017-2020 were identified as still important. These priorities originally came from the Your Say, Our Future exercise in 2016.

...was going well in Hartlepool

- Regeneration and development schemes – Seaton Carew, Church Street, Northern School of Art, level of investment brought in;
- Increasing range of activities, events and things to do – Waterfront Festival, Steampunk;
- Sense of community and people pulling together to make the town better – Beach cleans, Big Town Tidy Up, strength of the voluntary sector;
- Community facilities including schools and Community Hubs;
- #LoveHartlepool;

...was going well in Hartlepool

- Wildflowers / green spaces;
- Business / investment;
- Living / housing – growth;
- Hospital / health care;
- Attitude / enthusiasm;
- Education / opportunities for young people;
- Infrastructure / facilities;
- Working together - communities and multi-agency projects, collaboration for early intervention.

...they love about Hartlepool

- People / Community spirit - warm & friendly, resilient, pride in their town, sense of belonging;
- Location / coastline – seaside & countryside;
- Parks and green spaces, including wildflowers;
- Positive attitude / passion in the town – ‘never give up’;
- History / heritage – Headland, National Museum of the Royal Navy (NMRN), Christchurch;
- Marina;

...they love about Hartlepool

- Events / things to do – Saltholme, Summerhill and Teesmouth National Nature Reserve (NNR);
- Small town / compact size – makes things possible as it's not too big;
- Accessibility / getting about – easy access to Marina, coast and countryside;
- Opportunities - youth clubs and things for young people to do;
- Library / Hub;
- Regeneration projects;
- Independent businesses.

...needed to improve in Hartlepool

- Street cleaning / litter problems;
- Public transport issues across the town – lack of evening buses, difficulty getting to the hospital without a car, poor public transport in parts of the town e.g. the Headland;
- Concerns around health offer (including lack of hospital services) – no A&E, better & easier access services including mental health and drug and alcohol, hospital services;
- Empty and poor shop offer in town centre – work with local businesses to improve the town centre;

...needed to improve in Hartlepool

- Empty / derelict buildings;
- Drugs issues across the town;
- Improve housing provision – more social / affordable housing, homelessness support, private landlords;
- Improve Policing;
- Crime and anti-social behaviour issues;
- Better employment / business opportunities;
- Improve leisure facilities;

...needed to improve in Hartlepool

- Roads and infrastructure - Parking issues including outside schools;
- More community activities / events;
- Improved youth services / activities;
- General communication from the Council;
- Problems with secondary education;
- Issues with footpaths / kerbs;
- More play areas and children's activities;

...needed to improve in Hartlepool

- Improved recycling education and offer;
- Improve library offer;
- Protect beaches and seas better;
- Population health – prevention work;
- Promoting Hartlepool as a tourism destination;
- Valuing of education at all levels;
- Access to information – about what's going on, what's available e.g. career paths, sporting organisations etc;

...needed to improve in Hartlepool

- Poverty;
- Celebrating what we do more;
- Promoting the Centre for Excellence in Creative Arts (CECA) more;
- Developing student accommodation in the town centre and more Council houses.

...how the Council, our residents and our partners could work together to make a difference

- Listen more & communicate better – increase understanding;
- Reduce conflict;
- Plan ahead better;
- A clear, shared vision;
- Have residents as members of consulting groups / involved in developing schemes;

...how the Council, our residents and our partners could work together to make a difference

- Residents who are engaged to get messages out to their communities;
- Bring voluntary and community sector organisations together;
- Encourage collaboration and working together – multi-agency projects;
- Learn from others – best practice, exemplars etc.