

## **Coronavirus and funeral services at our crematoria and cemeteries**

### **What we're doing to delay the spread of the virus at our crematoria and cemeteries and what you can do to help us**

Many of our customers are concerned about the impact coronavirus (COVID-19) may have on their funeral service.

Following Government and Public Health England guidance we've introduced measures to delay the spread of the virus and protect residents using the services.

#### **What we're doing:**

- restricting funeral attendance to immediate family or very close friends only
- stopping viewings of and updates to the Book of Remembrance
- postponing scattering and burial of ashes
- asking you to choose music from the selection that we have, or offering you the opportunity to play your own music rather than accepting CDs
- asking funeral directors to continue assisting with recording and memorialising the service for family and friends who can't attend
- asking you not to drive into our cemeteries unless you are attending a service

We'll continue to review government and Public Health England guidelines on large gatherings and share updates.

#### **To help you can:**

- drop paperwork off at our letter box or email it to us
- try to use email and phone if you need to get in touch
- observe social distancing when attending funerals at the crematorium or cemeteries.

Further government guidance on attending funerals can be found at the following link

<https://www.gov.uk/government/publications/covid-19-guidance-for-managing-a-funeral-during-the-coronavirus-pandemic/covid-19-guidance-for-managing-a-funeral-during-the-coronavirus-pandemic>