



Part funded by the  
European Social Fund &  
Supported by the Youth  
Employment Initiative

Tees Valley

# PATHWAYS & ROUTEWAYS

CURRENT EDITION 05/20

Directory of

# OPPORTUNITIES

Supporting you  
on the road to **SUCCESS**

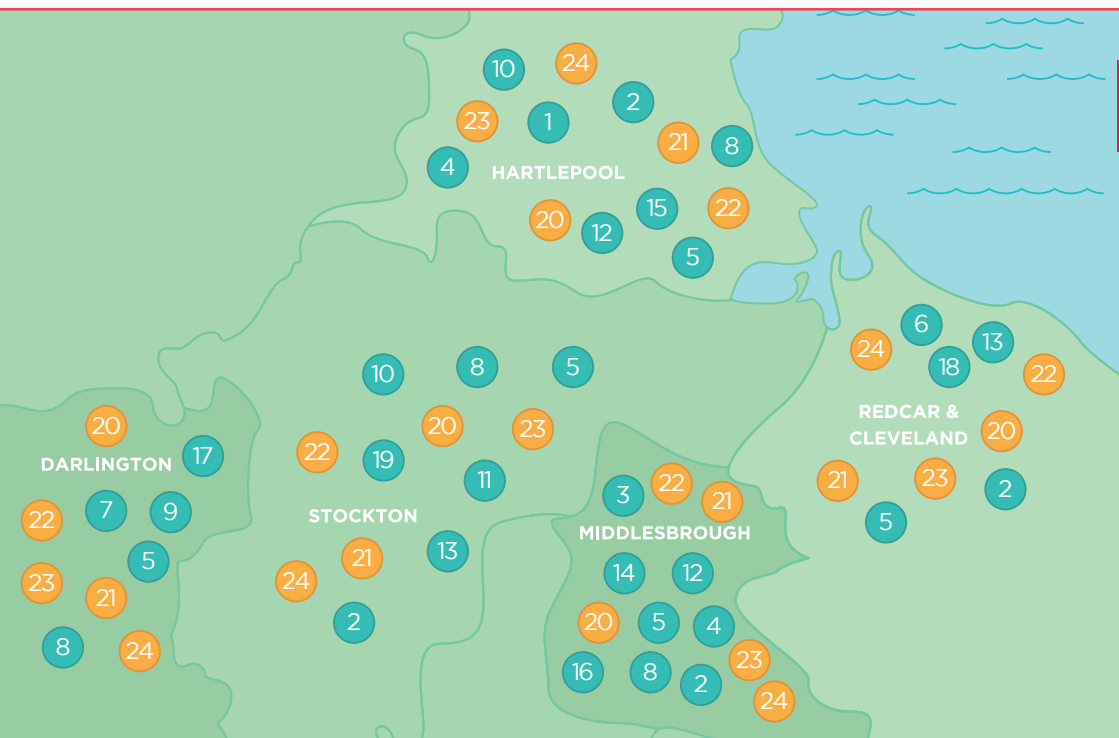
# CONTENTS

## PATHWAYS

	Page
1 Catcote Academy	5
2 Cleveland Fire Authority	5
3 Middlesbrough College	6
4 Tees Valley Sport	7
5 Groundwork NE & Cumbria	8
6 The Junction Foundation	9
7 Morrison Trust	9
8 Centrepoint	10
9 Darlington Citizens Advice Bureau	10
10 Starfish Health & Wellbeing	11
11 Five Lamps	11
12 ITEC North East	12
13 Education Training Collective delivered through Stockton Riverside College and Redcar and Cleveland College	12
14 The Prince's Trust	13
15 Hartlepool Borough Council	13
16 Middlesbrough Council	14
17 Darlington Borough Council	16
18 Redcar & Cleveland Borough Council	16
19 Stockton Borough Council	18

## ROUTEWAYS

	Page
20 Business in the Community	20
21 Five Lamps	20
22 ITEC North East	21
23 The Prince's Trust	22
24 Education Training Collective delivered through Stockton Riverside College and Redcar and Cleveland College	22





## What is the YEI Programme?

**The Tees Valley Pathways and Routeways programmes are part-funded by the European Social Fund and supported under the Youth Employment Initiative.**

The programme aims to support young people across the Tees Valley aged 15 – 29 who are unemployed and/or not in education, employment or training until the end of July 2022.

- Tees Valley Pathways offers personalised education, employment and enterprise opportunities alongside innovative activities and bespoke support.
- Tees Valley Routeways offers employment and learning opportunities in partnership with employers linked to growth sectors such as construction, advanced manufacturing and logistics.

We have a partnership of 20 organisations who can support you to achieve your ambitions and help you to progress into education, employment, training or self employment.

Tees Valley

# PATHWAYS



Supporting you  
on the road to

**SUCCESS**





## 1 CATCOTE ACADEMY



<b>Delivery Address</b>	<b>Catcote Academy</b>
<b>Contact Person for Referrals</b>	<b>Amanda Metcalf</b>
<b>Email Address for Referrals</b>	<b>Amanda.Metcalf@catcoteacademy.co.uk</b>
<b>Telephone Number for Referrals</b>	<b>01429 264036</b>

Fresh Start is a 19 week course which aims to re-engage young people aged 16 to 29 who have additional needs or health problems.

We are based in Hartlepool and participants will be fully supported to progress into Education, Employment or Training through a course which:

- Will meet YOUR individual needs
- YOU will help design.

You will receive individual and group support and will also have the opportunity to undertake a range of courses and qualifications. Additional support may be available including Childcare, Travel, Clothing and Equipment.

## 2 CLEVELAND FIRE AUTHORITY



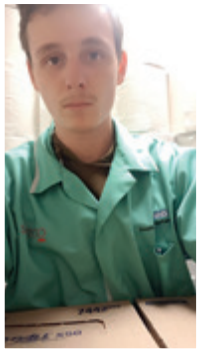
<b>Delivery Address</b>	<b>Endeavour House, Queens Meadow Business Park, Hartlepool, TS25 5TH</b>
<b>Contact Person for Referrals</b>	<b>Kelly McNeill</b>
<b>Email Address for Referrals</b>	<b>Kmcneill@clevelandfire.gov.uk</b>
<b>Telephone Number for Referrals</b>	<b>07802 864017</b>

Would you like to experience life in a totally unique environment?

Cleveland Fire Brigade can offer you an excellent opportunity to gain a BTEC qualification, whilst learning about life in the emergency services.

Based at one of our local fire stations this 6 week course gives you the chance to undertake a range of firefighting activities, team and leadership exercises, as well as develop your personal and employment skills through a combination of activities including a residential and one to one support.

Transport and child care costs may be available. Once you complete the programme we will support you with your next step into education, employment or training.



Tom came onto the Tees Valley Pathways programme as he really wanted to find employment and he thought by completing the Inspire programme with Cleveland Fire it would enhance his C.V. The programme included undertaking a BTEC Level 2 in the Fire & Rescue Service in the Community and a first aid and fire awareness certificate.

Throughout the programme Tom gave 100% and successfully achieved the qualifications and with the support of delivery staff applied for a number of jobs. Tom was successful in his application for a role within James Cook Hospital as a Store Person and was offered an interview. Following a successful interview he was offered the job, subject to a DBS check. Unfortunately Tom was not in a position to pay for this and therefore it was funded via our YEI flexible fund. Once this was received Tom started his job and is really enjoying it.

“I have enjoyed the Inspire programme it brought me out of my shell and I got on with everyone. The course has been really helpful and helped me get into employment working at James Cook Hospital. I had a great experience during the course and really enjoyed it.”

### 3 MIDDLESBROUGH COLLEGE



**Delivery Address**

**Middlesbrough College, Dock Street,  
Middlesbrough, TS2 1AD**

**Contact Person for Referrals**

**Adult and Community Learning team**

**Email Address for Referrals**

**[acl@mbro.ac.uk](mailto:acl@mbro.ac.uk)**

**Telephone Number for Referrals**

**01642 333378**

Middlesbrough College offer practical courses designed to give skills to progress into employment, apprenticeship or further training. Courses are individualised to meet individual needs; all learners will be assigned a personal mentor to support them through the programme and into progression.

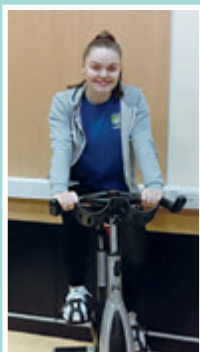
Courses are available in many subject sector areas: Health & Social Care, Hospitality & Catering, Facilities & Warehousing, Forklift Truck, Scissor Lift, Cherry Picker and CSCS. We work with employers within all courses and will provide support with subsequent interviews.

We cover many of the important life and employability skills including team building, problem solving, money skills, budgeting; all preparing you for your future.

Delivery Address	<b>Tees Valley Sport Teesside University, Middlesbrough TS1 3BA</b>
Contact Person for Referrals	<b>Ellen McMillan</b>
Email Address for Referrals	<b>e.mcmillan@tees.ac.uk</b>
Telephone Number for Referrals	<b>01642 342287</b>

Tees Valley Sport offers a personalised programme in leadership, sport and physical activity to help you to develop your employment skills or to support you to return to education or training. We work very closely with local sport & physical activity employers and community partners and we are well placed to support your career plans, needs and help you to move into employment.

We can offer you the chance to gain sports leadership and coaching qualifications and a range of other training including fitness and lifeguard qualifications. Young people accessing these workshops have successfully applied for jobs in the sport and physical activity sector, youth services and in the community/voluntary sectors.



Katie Gofton was 24, unemployed and was referred to Tees Valley Sport YEI programme as she had returned to Hartlepool after graduating from theatre school in Essex and working in London as a professional dancer. Katie wanted to build up her experience in the sport & physical activity sector and joined Tees Valley Sport YEI to gain this experience.

A programme of training was agreed and this required fitness qualifications which were funded through the YEI Flexible Fund and included a new American fitness workout called 'Pound' which involved a combination of high level cardio and strength training with constant simulated drumming.

On completion of her Tees Valley Pathways programme Katie gained employment with Hartlepool Council and is now delivering weekly fitness classes. The 'Pound' sessions she delivers have proved to be popular and KG is attracting a regular following of participants keen to improve their fitness levels. She also delivers dancercise sessions and works in schools inspiring young people in the town to lead more active healthy lifestyles. Katie has now been in employment for more than 2 years and recognises the support provided was essential for her to move forward.

Delivery Address	<b>The Live Well Centre, Dundas Shopping Arcade, Middlesbrough, TS1 1HR.</b>
Contact Person for Referrals	<b>Vanessa Kelly</b>
Email Address for Referrals	<b>Vanessa.kelly@groundwork.org.uk</b>
Telephone Number for Referrals	<b>07791 076 427</b>

We offer the support of dedicated Youth Coaches who will work with young people on a one to one and/or group basis to overcome barriers they face moving into employment education and training.

Our co-location in The Live Well Centre enables us to offer an integrated model of delivery opening up specialist health and well-being services to our participants. They have the option to join our #IWill Northern Navigators programme to get involved in social action combating youth loneliness.

In addition we have our Galvanise programme where there are opportunities to work as a trainee operative within our Land and Communities team on landscape projects.



**Middlesbrough**  
moving forward



Jamie joined Groundwork North East and Cumbria's YEI programme as her boyfriend had previously attended a programme here. Jamie was suffering with low moods and lacked confidence.

Jamie had been brought up by her grandfather as her parents were both drug addicts and her siblings were in the care system. She had spent time homeless and sofa surfing with her boyfriend. The flat they live in is in a bad area and needed a lot of work doing to it and their landlord was difficult to deal with and so they became dependent on each other with Jamie unable to be in the flat if Jordan wasn't there.

While on programme Jamie attended the #IWill Northern Navigator Programme and her confidence grew and she joined The Gym at The Live Well Centre and attended counselling with Star Fish. As she grew more confident she joined in with Princes Trust activities via the Fairbridge project. Following this she successfully applied for The Princes Trust Get Into Retail programme with Marks and Spencers, once she completed her programme she was offered a job with Marks and Spencers.

Today the couple feel more confident and are to register with a housing association to find better accommodation and Jamie is doing really well.



## 6 THE JUNCTION FOUNDATION



<b>Delivery Address</b>	<b>19 Station Road, Redcar, TS10 1AN &amp; Westfield Farm, The Green, TS10 5NA</b>
<b>Contact Person for Referrals</b>	<b>Lisa Chapman</b>
<b>Email Address for Referrals</b>	<b>referrals@thejunctionfoundation.com</b>
<b>Telephone Number for Referrals</b>	<b>01642 756000 or 07947 956326</b>

Are you Between 16 and 25 and looking to get into employment, education or training?

The Junction offers a dedicated Support Worker who will work with you on a one-to-one basis in a confidential, non-judgemental and supportive way.

We can help with:

- CV's, interview skills and job applications;
- Education and training options;
- Opportunities to take part in activities to build your confidence and motivation;
- Housing and benefits advice and guidance;
- Emotional wellbeing support, mentoring and access to counselling;
- Funding may be available for training courses, interview clothes and travel expenses.

Our values are: We listen, we genuinely care, we don't judge, we empower.

## 7 MORRISON TRUST



<b>Delivery Address</b>	<b>Morton Park Business Training Centre Yarm Road, Darlington, DL1 4PJ</b>
<b>Contact Person for Referrals</b>	<b>Fraser Wallace</b>
<b>Email Address for Referrals</b>	<b>fwallace@morrisontrust.org.uk info@morrisontrust.org.uk</b>
<b>Telephone Number for Referrals</b>	<b>01325 387700</b>

We will support young people aged 16-29 years old living in Darlington who want to move into education, employment or training.

Employment Coaches will help you to:

- Identify your support needs and produce an individual action plan;
- Prepare a good quality CV;
- Complete job applications;
- Prepare you for interview;
- Improve IT skills and teach you how to use on-line application systems;
- Access vocational / work focussed training;
- Participate in small group skills courses;
- Receive support with travel costs, childcare, equipment etc.

Additional training available includes:

- CSCS Labourers card/Health & Safety in Construction;
- Level 2 - Retail, Customer Service and Business Administration;
- Food Hygiene Level 1 & 2;
- Manual Handling Level 1 & 2;
- Health & Safety Level 1 & 2;
- Functional Skills;
- Maths & English;
- Emergency First Aid at Work;
- Confidence Building.

## 8 CENTREPOINT



<b>Delivery Address</b>	<b>Centrepoint, TAD Centre, Ormesby Road, Middlesbrough, TS3 7SF - office address, support provided in outreach locations</b>
<b>Contact Person for Referrals</b>	<b>Georgina Barclay/Leanne Corry-Shanley</b>
<b>Email Address for Referrals</b>	<b>yei@centrepoint.org</b>
<b>Telephone Number for Referrals</b>	<b>07775 542217/ 07464 980595</b>

Centrepoint draws on its expertise as the leading homelessness charity for young people to provide individualised support tailored to YEI participants across Tees Valley.

Our staff will work closely with you to tackle barriers that may be preventing you from progressing into education, training or employment. Our support is designed to ensure we are targeting all areas where you need to develop skills or knowledge, at the same time as building your confidence and self-belief.

We will introduce you to local employers to give you an insight into the world of work, giving you a head start in gaining a career in the field of your choice.

## 9 DARLINGTON CITIZENS ADVICE BUREAU



<b>Delivery Address</b>	<b>The CORE Church Row, Darlington DL1 5QD</b>
<b>Contact Person for Referrals</b>	<b>Paula Wilson</b>
<b>Email Address for Referrals</b>	<b>paula.wilson@darlingtoncab.co.uk</b>
<b>Telephone Number for Referrals</b>	<b>07871 573928 / 01325 266888</b>

Citizens Advice Darlington offers a unique and bespoke service for people aged 16-29 in Darlington and Hartlepool.

We offer CV writing, interview skills, support with job searches and completing job applications.

We engage with local employers to deliver specific training to meet vacancy requirements, then talent match with individuals who are seeking employment.

At our Darlington office we offer valuable work experience with supported training for admin/reception for those who would like to progress into reception work.

We offer funds to cover the cost of interview clothes and travel costs, removing barriers to progression into employment or training.

<b>Delivery Address</b>	<b>Starfish Health &amp; Wellbeing 6 - 8 Yarm Road Stockton TS18 3NA</b>
<b>Contact Person for Referrals</b>	<b>Peter Mayes or Makenzie Davis</b>
<b>Email Address for Referrals</b>	<b>YEI@sfnw.co.uk</b>
<b>Telephone Number for Referrals</b>	<b>01642 672987</b>

Starfish's Community Transformation Programme is designed for people who want to make positive changes in their lives by helping you to prepare for education, training, volunteering and employment.

We can provide you with the following:

- Compassionate 1-1 support, to identify and address the barriers preventing individuals from moving on with their lives (Emotional Wellbeing);
- OCN level 2 training qualification 'Supporting People in Recovery' to become a programme volunteer;
- Access to a Build Programme which includes Employability Skills, Life Skills and Relationship building;
- Interview Skills, Presentation Skills, Microsoft Office Introduction, Advanced Job Searching as well as 1 to 1 support with job applications and Interviews.

## 11 FIVE LAMPS



<b>Delivery Address</b>	<b>Five Lamps, Eldon Street, Thornaby. Stockton on Tees. TS17 7DJ</b>
<b>Contact Person for Referrals</b>	<b>Thelma Bell, Anne Rookes and Darren Iveson</b>
<b>Email Address for Referrals</b>	<b>yei@fivelamps.org.uk</b>
<b>Telephone Number for Referrals</b>	<b>01642 608316</b>

Five Lamps provide help and advice to young people in the Stockton-on-Tees local authority area. The purpose of our Pathways programme is to help move young people into employment, training or an Apprenticeship. This service is available to young people aged 15-29 who are currently not in education, training or employment.

One to one support will be offered to help young people achieve their goals and includes training courses, providing interview clothes and Personal Protective Equipment (PPE). Each young person will have an individualised plan and our staff will support them to overcome any barriers to ensure they attend relevant training and progress into a positive destination.

## 12 ITEC NORTH EAST



<b>Delivery Address</b>	<b>Calvary House, 36-40 Grange Road Middlesbrough, TS1 5BQ</b>
<b>Contact Person for Referrals</b>	<b>Bridget Robson (Pathways)</b>
<b>Email Address for Referrals</b>	<b>b.robson@itecne.co.uk</b>
<b>Telephone Number for Referrals</b>	<b>07387 263890</b>

Our Pathways programme helps you develop the skills needed to achieve your employment goal by providing individual, tailored support to help overcome barriers in a confidential and non-judgemental way. Through intensive, individually designed mentoring we work with you to enhance your employability with CV development, interview skills and job applications to further your individual growth.

Support is also offered to improve interpersonal skills including teamwork, communication and motivation through fun and engaging activities, helping you gain the confidence needed and bringing you a step closer towards your chosen career path. As with Routeways our Pathways programme can also provide financial support where required.

## 13 EDUCATION TRAINING COLLECTIVE

**Delivered through Stockton Riverside College and  
Redcar and Cleveland College**



<b>Delivery Address</b>	<b>Stockton Riverside College, Harvard Avenue, Thornaby, Stockton TS17 6FB Redcar &amp; Cleveland College, Corporation Road, Redcar TS10 1EZ</b>
<b>Contact Person for Referrals</b>	<b>Kelly Skeet Joanne Scott</b>
<b>Email Address for Referrals</b>	<b>kelly.skeet@the-etc.ac.uk joanne.scott@the-etc.ac.uk</b>
<b>Telephone Number for Referrals</b>	<b>01642 865411 / 01642 865574</b>

One unique YEI Pathways offer is delivered from Stockton Riverside College & Redcar & Cleveland College offering a vast range of opportunities.

With Pathways provision across the Tees Valley, delivered from our Stockton and Redcar sites, participants benefit from access to interventions from a number of specific programmes to enhance their knowledge and support them into a Routeway programme, apprenticeships, employment & training delivery opportunities from the Redcar & NETA commercial teams.

Our offer includes:

- CSCS with Health & Safety;
- Wind Turbine;
- ICT;
- Prince's Trust;
- Employability.

All of the above and much more! Call today!

## 14 THE PRINCE'S TRUST



<b>Delivery Address</b>	<b>The Live Well Centre, Dundas Arcade, Middlesbrough. TS1 1HR</b>
<b>Contact Person for Referrals</b>	<b>Bethany Swash</b>
<b>Email Address for Referrals</b>	<b>Bethany.swash@princes-trust.org.uk</b>
<b>Telephone Number for Referrals</b>	<b>07870 483311 / 0800 842842</b>

The Explore Programme is delivered as part of our Pathways Programme and offers one to one support and group activities by our trained team and will help you to develop the skills you need to move forward. Your journey will start with induction activity and participation in a one day Access course. From there you'll engage in fun and challenging group activities whilst developing skills you need to move into a job, college, training or volunteering.

Get Started Programme – Take part in activities with help from inspirational experts. Work towards group challenges while you develop your skills and confidence, and gain support to look at future options.

During these challenging times we are offering an adapted programme delivering the same support. Young people will be matched to a key worker and access the programmes online and over the phone with sessions delivered by our youth specialist keyworkers.

## 15 HARTLEPOOL BOROUGH COUNCIL



<b>Delivery Address</b>	<b>Hartlepool Enterprise Centre, Brougham Terrace, Hartlepool, TS24 8EY</b>
<b>Contact Person for Referrals</b>	<b>YEI Delivery Team</b>
<b>Email Address for Referrals</b>	<b>YEI@hartlepool.gov.uk</b>
<b>Telephone Number for Referrals</b>	<b>01429 857080</b>

We understand everyone's journey is different and consider this when designing you a programme which will be tailored specifically to your goals. This flexible programme will be delivered by friendly staff who will offer help and support so you can reach your potential.

- Improve your employability skills with interview training and support to update and enhance your CV;
- Receive support from a dedicated Careers Team who will work with you to develop a focussed Individual Career Plan and provide access to our Job Club;
- Access to a flexible fund which may be able to pay for training courses, childcare, travel costs to training or job interviews and interview clothes;

If you want to move quickly into education, employment or training then contact a member of the team today!



<b>Delivery Address</b>	<b>Multimedia Exchange Building (opposite the Job Centre and James Cook House), 72-80 Corporation Road, Middlesbrough TS1 2RF</b>
<b>Contact Person for Referrals</b>	<b>James Jamison/Michael White</b>
<b>Email Address for Referrals</b>	<b>pathways@mcls.ac.uk</b>
<b>Telephone Number for Referrals</b>	<b>01642 354181</b>

Aged 16 – 29?  
Bored? Frustrated? Unsure what to do next?  
Feeling out of control with where your life is going?  
Come and join us at Choosing Pathways.

YOU tell us what YOU want, where YOU want to go, what YOU want to be. Your Choosing Pathways Advisor will work beside you, advising, guiding you, giving you the tools you need to progress.

Your journey with us will be as individual as you are. No two people are the same and we get that.

We have a fantastic track record of moving people forward and showing them how to succeed in life.

But don't just take our word for it, check us out at [facebook.com/choosingpathways](https://facebook.com/choosingpathways) ...better still, pop in to meet us...who knows where it could take you?





Middlesbrough  
moving forward

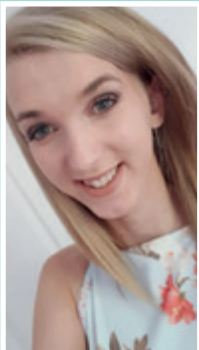


After leaving college Jack was unsure what to do next, he enjoyed practical subjects such as Media and left before starting his AS Level Exams. After applying for a number of jobs, he saw a post on social media for Choosing Pathways (Middlesbrough Council).

Jack joined the YEI programme and as part of his programme Jack did a work experience placement with Middlesbrough Council as a Digital Media Officer where he worked on media campaigns for the local mayoral election and produced short videos for people who lived in Middlesbrough. Once the work placement end, Jack decided he wanted to work within the media sector and successfully gained a work placement on Channel 4's Sunday Brunch programme which gave him a taste of working within a TV studio.

At this point with the support from his advisor he identified a Level 3 Film Production course at Middlesbrough College and the Northern School of Art and started studying in September 2019. At the same time he started work at a local buffet restaurant on a part time basis whilst attending college.

Jack identified that these experiences helped him to build up his confidence and gave him practical work experience and helped to recognise what he wanted to do with his future.



Middlesbrough  
moving forward



I had left my left my job at an estate agent before joining Choosing Pathways. I thought I would be able to move into employment fairly quickly as I had experience but applied for loads of jobs and apprenticeships without success. At this point a number of friends and a member of Middlesbrough Council apprenticeship interview team suggested that the YEI support available with Choosing Pathways might be beneficial.

The programme really helped me regain my confidence and helped me focus on what I really wanted to do. My Adviser helped me rewrite my CV and complete applications, explaining what to include and how to sell my skills and experience. After working hard with my Adviser on improving my interview techniques I successfully gained an apprenticeship with the Public Health &Public Protection Department within Middlesbrough Council.

While on my apprenticeship I continued to have regular contact with the Choosing Pathways team and I have now successfully progressed to a Level 4 apprenticeship. The support from Choosing Pathways has been great and I even got chance to help out at the big Tees Valley YEI event, speaking to other young people about my experience and how it helped.

## 17 DARLINGTON BOROUGH COUNCIL



**Delivery Address**

**Darlington Borough Council  
One Stop Shop, 13 Horsemarket,  
Darlington DL1 5PW**

**Contact Person for Referrals**

**Steven Winterburn**

**Email Address for Referrals**

**steven.winterburn@darlington.gov.uk**

**Telephone Number for Referrals**

**01325 405898 / 07966 347401**

We know that you need different types of support to get into training and employment. We will meet you to find out what your needs are, and agree a personal plan. Our dedicated workers will support you where you want the support, including:

- Preparing your CV
- Completing job applications
- English and Maths
- Supported access to external training
- 1:1 support if needed
- Work experience
- Cover letters
- Interview skills
- Access to vacancies and apprenticeships across the region
- Financial advice and support

Our links with Jobcentre and other provision mean we can move you in the right direction towards training and employment quickly.

## 18 REDCAR & CLEVELAND BOROUGH COUNCIL



**Delivery Address**

**Redcar & Cleveland House,  
Kirkleatham Street,  
Redcar TS10 1RT**

**Contact Person for Referrals**

**Pathways Team**

**Email Address for Referrals**

**yei@redcar-cleveland.gov.uk**

**Telephone Number for Referrals**

**01642 444681**

Our Career Advisers will help you review where you are now and plan where you want to be in the future. We will support you to update your CV, complete effective application forms, enhance your interview technique, find future jobs and assist you into employment, education and training.

It's not just about the plan; your own adviser will guide you on that journey. They'll help you gain specific employment skills, offer support with confidence and provide volunteering opportunities to help your team working skills - things that employers look for.

We have relationships with local employers and our team talk with employers every day so we have a good idea where the future jobs are coming from.

We may also be able to help you:

- Access substantial funding for short courses to get work related qualifications or training
- Update your skills
- Access funds to help you with transport or work clothing

Redcar & Cleveland Council's Pathways - your foundation for a job.



Model and TV actress Laura Pears has added 'businesswoman' to her job description after opening a café in her home town after attending Redcar & Cleveland Council YEI programme.

The 30-year-old has opened her own café in Eston, D'Dee's, which is named after her daughters Dekota and Danielle. She spent 11 months earning qualifications and accessing support through Redcar & Cleveland Council's Youth Employment Initiative (YEI).

The hard-working mum, who has lived in Grangetown, Whale Hill and South Bank, explained she has invested everything she has into the café and has transformed a building on Eston High Street. Laura, who has appeared in ITV's Vera and BBC children's show The Dumping Ground and is about to appear in an independent feature film said "It's been full on ever since! It's taken a year of hard work and every penny I have and much more just to get to this stage."

Laura who was the 'face' of Dalton Park shopping centre explained she was the YEI team's longest client, "I had support getting qualifications in food hygiene, business, health and safety and first aid" she said, which were essential to enable her to start up her business.



Macauley Irving, 23, who moved to Grangetown from Manchester for family reasons. He had no job, no contacts and limited qualifications and therefore joined Redcar & Cleveland Borough Council's YEI programme and has been successful in gaining an apprenticeship as a warehouseman/forklift driver. Macauley was supported with Employability training and sector specific training/ qualifications such as funding a fork lift programme. His adviser helped to improve his interview technique and he received support with transport costs and appropriate clothing for interviews.

"At first I was struggling because I didn't have the right qualifications for what I was applying for, but moving forward with the Youth Employment team really helped," said Macauley. "They were brilliant, they got me on the courses I required including forklift and health and safety qualifications but they helped in other ways too. My YEI advisor, helped from preparing for interviews to getting to and from the courses and then to and from work. They even helped with forms and what to wear. I was only with them for three months and in that time I got a job. I would recommend going to the YEI to anyone. Macauley has started his career as an apprentice for the international logistics company Den Hartogh at Wilton Logistics Terminal as a warehouseman and forklift truck driver.

<b>Delivery Address</b>	<b>Venues across Stockton and Billingham</b>
<b>Contact Person for Referrals</b>	<b>Jackie Brewster</b>
<b>Email Address for Referrals</b>	<b>Jackie.brewster@stockton.gov.uk and pathways@stockton.gov.uk</b>
<b>Telephone Number for Referrals</b>	<b>01642 524824 or 07929 367498</b>

Our Pathways programme provides flexible one to one support, to meet individual needs and goals for those aged 16 to 29 years old. We will help to remove any barriers which may be preventing you from moving forward and reaching your potential.

Our dedicated advisers will work together with you at your own pace to create a plan to get you where you want to be. This could include all, or any of the following: Confidence Building, Motivation, Life Skills, Information, Advice and Guidance for Careers, Job Search, CV building, Applications, Interview Skills, Training Programmes and Short Courses.

We may also be able to help with funding for childcare, clothes for interviews and work, tools or equipment and travel costs.





Tees Valley

# ROUTEWAYS



Supporting you  
on the road to

**SUCCESS**

<b>Delivery Address</b>	<b>Venues across the Tees Valley</b>
<b>Contact Person for Referrals</b>	<b>Emma Rose</b>
<b>Email Address for Referrals</b>	<b>Emma.rose@bitc.org.uk</b>
<b>Telephone Number for Referrals</b>	<b>07739 217927</b>

Business in the Community will work with young people aged 18 – 29 years old, living in Tees Valley, who are not in Education, Employment or Training.

We offer a range of interventions to help move young people closer to their employment aspirations including:

- pre-work placement training to build confidence, develop interview skills and workplace behaviours;
- bespoke work placements within growth sectors;
- 1-1 sessions focused on preparing/tailoring your C.V, job application coaching, developing and reviewing aspirations;
- A mentor who will provide support, guidance and identify the skills and knowledge employers require.

## 21 FIVE LAMPS

<b>Delivery Address</b>	<b>Five Lamps, Eldon Street, Thornaby, Stockton-On-Tees. TS17 7DJ</b>
<b>Contact Person for Referrals</b>	<b>Thelma Bell and Simon Coe</b>
<b>Email Address for Referrals</b>	<b>yei@fivelamps.org.uk</b>
<b>Telephone Number for Referrals</b>	<b>01642 608316</b>



Five Lamps are delivering a Self-employment Routeway across the Tees Valley for young people aged 15-29 who are not in education, training or employment.

Once engaged onto the programme, young people will receive intensive support and coaching to explore their business idea and attend relevant training.

They will be supported to produce a business plan to guide them through their first two years of self-employment and they will be advised on marketing materials and assisted in registering for self-employment. Five Lamps can also support the young person with tools and equipment for their business once they are ready to commence trading.

<b>Delivery Address</b>	<b>Calvary House, 36-40 Grange Road Middlesbrough, TS1 5BQ</b>
<b>Contact Person for Referrals</b>	<b>Sharon Hind</b>
<b>Email Address for Referrals</b>	<b>s.hind@itecne.co.uk</b>
<b>Telephone Number for Referrals</b>	<b>07872 398542</b>

Our Routeways programme specialises in providing support into employment, education or training within recognised priority sectors.

Our mentors will encourage, inspire and support you to complete applications, work on interview skills and prepare you for your next steps towards your chosen career. We can offer financial support with travel costs, childcare, interview clothes, specialist training, and PPE once on programme.

Our track record of working with local employers means we tailor specific training to their needs and offer guaranteed interviews on completion of the training.

Progression opportunities include Apprenticeships in:

- Infrastructure Technician;
- Business Administration;
- Digital Marketing & Social Media;
- Software Development;
- Team Leading / Management.



## 23 THE PRINCE'S TRUST



<b>Delivery Address</b>	<b>The Live Well Centre, Dundas Arcade, Middlesbrough. TS1 1HR</b>
<b>Contact Person for Referrals</b>	<b>Bethany Swash</b>
<b>Email Address for Referrals</b>	<b>Bethany.swash@princes-trust.org.uk</b>
<b>Telephone Number for Referrals</b>	<b>07870 483311 / 0800 842842</b>

Our Get Into Programmes are delivered as part of our Routeways Programmes. As part of these programmes you will gain work experience and receive training in a sector specific programmes. We'll focus on your employability skills to help you to move into a job after the course.

With programmes running in a number of growing sectors you'll spend time training on the job and gain valuable work experience in the sector of your choice. To give you the best chance of getting a job after the programme, we run courses where we know the jobs are.

During these challenging times we are offering; sector specific support, access to trained mentors; employability skills and role specific outcome sessions to help you get the job you want. All delivered online and over the phone by our youth specialist keyworkers.

## 24 EDUCATION TRAINING COLLECTIVE

**Delivered through Stockton Riverside College and Redcar and Cleveland College**



<b>Delivery Address</b>	<b>Stockton Riverside College, Harvard Avenue, Thornaby, Stockton TS17 6FB Redcar &amp; Cleveland College, Corporation Road, Redcar TS10 1EZ</b>
<b>Contact Person for Referrals</b>	<b>Kelly Skeet Joanne Scott</b>
<b>Email Address for Referrals</b>	<b>kelly.skeet@the-etc.ac.uk joanne.scott@the-etc.ac.uk</b>
<b>Telephone Number for Referrals</b>	<b>01642 865411 / 01642 865574</b>

One unique YEI Routeways offer is delivered from Stockton Riverside College & Redcar & Cleveland College offering a vast range of opportunities.

With Routeways provision across the Tees Valley, delivered from our Stockton and Redcar sites, participants benefit from access to Sector Based Work Academies providing interventions & programmes to enhance their likelihood of progressing into employment. All our academies come with the commitment of a guaranteed interview for all eligible learners that complete the programme.

Our academies include:

- Care;
- Hospitality and Catering;
- Employability;
- Rail Engineering;
- Warehousing;
- Business Administration;
- Industrial Jet Washing.

All of the above and much more! Call today!



**The Tees Valley Pathways and Routeways programmes are part-funded by the European Social Fund.**



If you would like any further information please contact a member of the Youth Employment Initiative project management team on

**T: 01429 857080 E: [YEI@hartelpool.gov.uk](mailto:YEI@hartelpool.gov.uk)**