

Hartlepool Safeguarding Vulnerable Adults Board: help us to do better

» Is the Adults Safeguarding process working well?



We want to make sure that our Adults Safeguarding process is working as well as it can be. We have asked a charity called **Skills for People** to find out what people think about how well we work to safeguard and protect people who are at risk of harm.

As our Safeguarding team has worked with you or someone you care for recently, Skills for People may soon be in touch to arrange to visit you. They will ask you what you think went well and if you think we could have done anything differently. Your opinions and ideas will help us to work better in the future.

» If Skills for People do get in touch with you:

- you can decide whether or not you would like to take part. You do not have to if you do not want to.
- if you **do** want to take part, you can choose when and where to meet
- Skills for People will keep your details private: they will not tell us who said what
- Skills for People can arrange for an **advocate** to come and help you at the meeting, if you would like. An advocate is someone whose job it is to help you get your point across. They can help to explain anything that you do not understand.

» More about Hartlepool Safeguarding Vulnerable Adults Board (HSVAB)

HSVAB is a partnership between local organisations in the Hartlepool area.

The Board works to protect **vulnerable adults** who are may be at risk of abuse and/or neglect.

The term **vulnerable adult** means someone who needs community care services because of their age, a disability or an illness.

Each partner agency has its own safeguarding procedures and must take steps to keep vulnerable people safe. If they are made aware of a case of abuse or neglect they may talk to the people involved, organise meetings or ask the police to investigate.

» For your information: addresses and contact details

Skills for People:



Postal address: Skills for People
Key House
Newcastle upon Tyne
NE2 3AT



Telephone: 0191 2818737



e-mail: information@skillsforpeople.org.uk



Website: www.skillsforpeople.org.uk

Company number: 3487635

Registered charity number: 1069993

Hartlepool Child and Adult Services:



Telephone: 01429 284284



Textphone: 01429 284130



Email: fcsh@hartlepool.gov.uk



Postal address: Child and Adult Services
Hartlepool Borough Council
Civic Centre
Victoria Road
Hartlepool
TS24 8AY

» About this factsheet

This factsheet tells you about the work HSVAB has asked Skills for People to do on their behalf. We issued this factsheet in August 2011 and updated it in November 2014. We will check the information is up to date in November 2016.



You can download all of our factsheets from www.hartlepool.gov.uk/factsheets