



HARTLEPOOL BOROUGH COUNCIL

OFFICER DECISION RECORD

Department:	Children's and Joint Commissioning
Division:	Joint Commissioning
Date of Decision / Issue of Licence:	08/0/2021
Officer Making Decision:	Danielle Swainston
Subject / Description & Reason for Decision:	<p>Upgrade of CareFirst (Adult Social Care System)</p> <p>OLM are the provider of Carefirst. CareFirst (v5) went live in Hartlepool in 1998 and we have used the CareFirst product successfully for 23 years, with a key component being the flexibility of the system, e.g. HBC can set up their own forms etc.</p> <p>In 2011, system was upgraded to CareFirst v6 (CF6) with a new 'front end' and significant new functionality.</p> <p>OLM have now upgraded CF6 to a new platform (CareFirst 7 / Eclipse) and will only support CareFirst 6 for a limited period, e.g. 18-24 months.</p> <p>In order to ensure that have an adult social care system that is fit for purpose there is a need to upgrade to Carefirst 7. This upgrade will cost £120,000 over 4 years.</p>
Type of Decision:	Key
Nature of Delegation Being Exercised:	Officer Delegated Authority – GD11 - To procure goods, works and services and undertake other associated functions in accordance with the duties and responsibilities laid down in Contract Procedure Rules.
Alternative Options Considered & Rejected:	<p>An options appraisal was carried out and looked at:</p> <ul style="list-style-type: none"> • Tender exercise • Exploring using current children's system provider to see if there were benefits from the same system • Continue to use Carefirst 6 <p>All of these were considered and the benefits were limited when compared with a system that has been in place for a significant</p>

ODR No. :

amount of time (since 1998) and is valued as an effective system in supporting the adult social care workforce. (the full report that evaluated options is available if required)

Any Declared Register of Interest No

OFFICER WITH THE DELEGATION

NAME: Jill Harrison

POSITION: Director of Adult & Community Based Services

In consultation with *[specify]:*

NAME: Chris Little

POSITION: Director of Resources & Development

In consultation with *[specify]:*

NAME: Hayley Martin

POSITION: Chief Solicitor