



# HARTLEPOOL BOROUGH COUNCIL

## OFFICER DECISION RECORD

Department:	Children's and Joint Commissioning
Division:	Joint Commissioning
Date of Decision / Issue of Licence:	08/0/2021
Officer Making Decision:	Danielle Swainston
Subject / Description & Reason for Decision:	<p>Upgrade of CareFirst (Adult Social Care System)</p> <p>OLM are the provider of Carefirst. CareFirst (v5) went live in Hartlepool in 1998 and we have used the CareFirst product successfully for 23 years, with a key component being the flexibility of the system, e.g. HBC can set up their own forms etc.</p> <p>In 2011, system was upgraded to CareFirst v6 (CF6) with a new 'front end' and significant new functionality.</p> <p>OLM have now upgraded CF6 to a new platform (CareFirst 7 / Eclipse) and will only support CareFirst 6 for a limited period, e.g. 18-24 months.</p> <p>In order to ensure that have an adult social care system that is fit for purpose there is a need to upgrade to Carefirst 7. This upgrade will cost £120,000 over 4 years.</p>
Type of Decision:	Key
Nature of Delegation Being Exercised:	Officer Delegated Authority – GD11 - <b>To procure goods, works and services and undertake other associated functions in accordance with the duties and responsibilities laid down in Contract Procedure Rules.</b>
Alternative Options Considered & Rejected:	<p>An options appraisal was carried out and looked at:</p> <ul style="list-style-type: none"> <li>• Tender exercise</li> <li>• Exploring using current children's system provider to see if there were benefits from the same system</li> <li>• Continue to use Carefirst 6</li> </ul> <p>All of these were considered and the benefits were limited when compared with a system that has been in place for a significant</p>

**ODR No. :**

amount of time (since 1998) and is valued as an effective system in supporting the adult social care workforce. (the full report that evaluated options is available if required)

**Any Declared Register  
of Interest**      **No**

**OFFICER WITH THE DELEGATION**

**NAME:**      Jill Harrison

**POSITION:** Director of Adult & Community  
Based Services

**In consultation with [specify]:**

**NAME:**      Chris Little

**POSITION:** Director of Resources &  
Development

**In consultation with [specify]:**

**NAME:**      Hayley Martin

**POSITION:** Chief Solicitor