

Who We Are

About Us

The Councillor Portal was developed by Hartlepool Borough Council's Digital Services team, in partnership with Granicus.

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Councillor
Portal

*Using the bin day
checker*

Bin Day Checker

With the **Councillor Portal**, you are able to identify when a resident's bin is due to be emptied.

What you can do:

- Check a resident's bin emptying day by entering their postcode or street address
- Identify the colour of the bin that is due for emptying
- Email the resident a list of dates when their bin is due for emptying

