Hartlepool Borough Council

Winter Maintenance Plan – Section C Service Delivery



Latest Revision – October 2023

Document Updates

Date	Change Information	Officer
08/11/2023	Update Cold Route	SA/RY

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Introduction

Section A - Winter Service Policy and Priorities sets the broad objectives, priorities and resource parameters. The Policy is reviewed infrequently, in the context of corporate management reviews.

Section B - Winter Service Planning and Preparation is dynamic and interactive. It must respond to changing circumstances, and is reviewed annually in consultation with a wide range of stakeholders. It defines the procedures for dealing with the Winter Service in Hartlepool. It details the planned and co-ordinated response to Winter Service requirements.

On receipt of an adverse weather forecast the Duty Officer will put the plan into operation in accordance with **Section C – Service Delivery**.

Scope of the Winter Services

Winter Services are provided on a pre-defined network of carriageway routes on a hierarchical basis. Winter Services are also provided in pay and display car parks and if necessary, on some high amenity footways.

The most important carriageway routes are classified as First Priority routes. The rest of the carriageways that have been selected for treatment are classified as Second Priority routes. Treatment of both First and Second Priority routes is carried out at any time in response to forecasts, but Second Priority routes are only treated after successful treatment of First Priority routes.

Range of Responses

The variable nature of winter conditions gives rise to the need to plan a range of responses appropriate to the prevailing weather. This plan defines a hierarchy of three types of response to likely conditions. It is important to recognise the fundamental differences between these three main components of the Winter Service:-

- **Pre-treatment "precautionary" salting** to prevent ice from forming. This is the principal and first stage Winter Service activity and is actioned in response to adverse weather predictions from the Forecast provider. It is by far the most frequent activity of the Winter Service
- **Post-treatment salting following the formation of ice** to melt ice and snow already formed. This is the second stage response to adverse weather conditions.

Should the first stage precautionary salting fail to adequately deal with the conditions, post-salting will be carried out continuously until the conditions recede.

Clearance of snow - removal of snow greater than 30mm in depth. This is the third stage response and will be implemented only in exceptional snowfall conditions. During and immediately after heavy snowfall, snow clearance operations will be carried out on the 1st Priority routes only. Once the 1st Priority routes are clear, snow clearance operations will commence on 2nd priority snow clearance routes. Post salting will be carried out concurrently with snow clearance operations.

Winter Service Operational Details

Duty Officers

The Transport and Infrastructure Manager has overall responsibility for the delivery of the Winter Service. The service will consist of four Duty Officers and a team of Operatives operating on a four week rota system.

Any changes necessary to the rota due to illness, holidays etc will be notified in writing to the Forecast Service Provider.

Extensions to Duty Officer operations and Standby will be reviewed in mid to late March, annually, in the light of weather trends and forecasts.

On receipt of an adverse weather forecast the **Duty Officer** determines the type of treatment to apply and the optimum time to commence in accordance with the **"Decision Making Procedure"** on pages 10 – 11 of the **Winter Service Operational Plan - Section B** and instigates action in accordance with the guidance given in **"Decision Making**

Responsibilities of the Duty Officer" on pages 8 – 9 of the **Winter Service Operational Plan** - Section B.

The Service Delivery Team operate on a 24 hour standby basis over the same period as the Duty Officers. Any necessary rota variations must be notified to the Duty Officer before commencement of the duty period.

The role of the Service Delivery Team does not include operational decision-making. This is the sole domain of the Duty Officer. There are occasions however, when recommendations will be required following on-site inspections. In this role, members of the Service Delivery Team are acting as the "eyes" of the Duty Officer. If a member of the Service Delivery Team considers that alternative action is appropriate either through local knowledge or following receipt of a request from another source, a variation must be requested from the Duty Officer.

The Duty Officer will supervise on-site operations.

The Service Delivery Team can only accept instructions from the Duty Officer (or in office hours his representative). Should the Service Delivery Team have any concerns or requests for action from another source, the Duty Officer must be contacted for instruction on any appropriate action.

Any Duty Officer that receives such a request must ascertain the status and name of the person making such a request in order that any appropriate follow-up action can be taken.

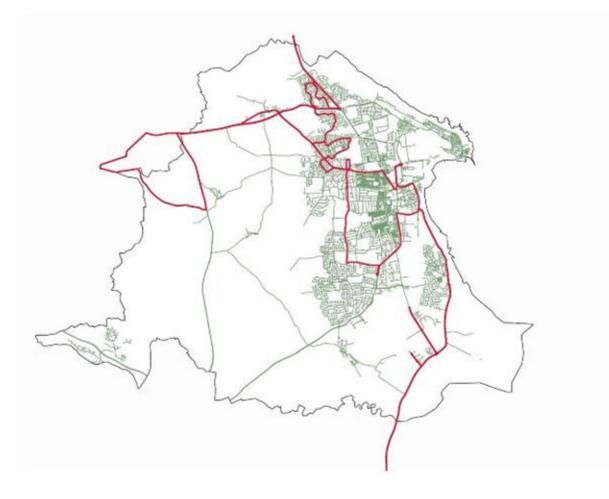
During severe conditions, eg continuous heavy snowfall, the Duty Officer may vary the manning shifts to include night shifts or 24 hour manning arrangements. These arrangements may be continued until such conditions subside and First Priority Salting routes are cleared.

On each morning of the defined winter season, the Duty Officer will record on a written report all action undertaken. "No action" reports are submitted when appropriate.

Winter Services on Carriageways

Winter Service operations are carried out at any time necessary and precautionary treatment is delivered over the following network of routes:-

First Priority Carriageway Route 1



First Priority Carriageway Route 1

Run 1, Segment 1 Brenda Road	- Gritting (km) From Salt Barn	Exit Salt Barn To Tofts road r/b	Turn Left Straight
Run 1, Segment 2	- Gritting (7.806km)		
Brenda Road	From Tofts Road e/b	To Tees Road r/b	Turn Right
Tees Road	From Brenda Road	To A1185 Seal Sands r/b	Turn Left
Tees Road	From A1185 Seal Sands r/b	To Graythorpe Spine Road	Turn Left
Graythorpe Spine Road	From Tees Road	To Hammerhead	U - Turn
Graythorpe Spine Road	From Hammerhead	To Tees Road	Turn Left
Tees Road	From Graythorpe Spine Road	d Via	
The Front, The Cliffe			
and Coronation Drive		To Mainsforth Terrace	Turn Left
Mainsforth Terrace	From Coronation Drive	To Burn Road	Turn Right
Burn Road	From Mainsforth Terrace	To Belle Vue Way	Turn Left
Belle Vue Way	From Burn Road	To Rossmere Way	Turn Right
Rossmere Way	From Belle Vue Way	To Belle Vue Way	Turn Left
Run 1 Segment 3 Stockton Road	Travelling From Rossmere Way	To Brierton Lane	Turn Left
Run1 Segment 4	-Gritting (Km)		
Brierton Lane	From Belle Vue Way	To Catcote Road	Turn Right
Catcote Road	From Brierton Lane	To Elwick Road	Straight
Elwick Road	From Catcote Road	To Wooler Road	Straight
Wooler Road	From Elwick Road	To Serpentine Road	Straight
Serpentine Road	From Wooler Road	To Hart Lane	Turn Left
Hart Lane	From Serpentine Road	To A179 Hart Road r/b	Turn Right
A179 Hart Road	From Hart Lane r/b	To Bamburgh Road r/b	Turn Left
Bamburgh Road	From A179 Hart Road	To Westwood Way	Turn Left
Westwood Way	From Bamburgh Road	To Woodstock Way	Turn Right
Woodstock Way	From Westwood Way	To Clavering Road	Turn Right
Clavering Road	From Woodstock Way	To A179 Hart Road	Turn Left
A179 Hart Road	From Clavering Road	To Easington Road r/b	Turn Left
Easington Road	From A179 Hart Road	To Crimdon Leisure Park	U - Turn
Easington Road	From Crimdon Leisure Park	To A179 Hart Road	Turn Right

A179 Hart Road	From Easington Road	To A19 Flyover

Straight

*Run 1 Segment 5 B1280 Hurworth Burn Road	-Travelling From A19 Flyover From B1280	To Hurworth Burn Road To Coal Lane	Turn Left Turn Left
Run 1 Segment 6 Coal Lane	-Gritting From Hurworth Burn Road ⁻	Го А19	Turn Left
Run 1 Segment 7	-Travelling		
A19	From Coal Lane	To A19 Flyover	Turn Right
Run 1 Segment 8	-Gritting		
A179 Hart Road	From A19 Flyover	To Hart Village r/b	Turn Left
Road thro' Hart Village	From Hart Village r/b	To A179 (nr High Volts Farm)	Turn Left
Run 2, Segment 9	- Travelling (1.254km)		
A179 Hart Road	From Rd thro' Hart Village	To Hart Village r/b	Turn Right
Run 2, Segment 10	- Gritting (2.524km)		
Hart Lane	From A179 Hart Road	To Merlin Way r/b	Turn Left
Merlin Way	From Hart Lane	To Bluebell Way r/b	Straight
Merlin Way	From Bluebell Way r/b	To Clavering Rd r/b	U-turn
Merlin Way	From Clavering Road r/b	To Bluebell Way r/b	Straight
Merlin Way	From Bluebell Way r/b	To Merlin Way r/b	Turn Left
Hart Lane	From Merlin Way	To Tarnston Road	Turn Right
Tarnston Road	From Hart Lane	To Dunston Road	Turn Left
Run 2, Segment 11	- Travelling (0.589km)		
Dunston Road	From Tarnston Road	To Hart Lane r/b	Turn Left
Hart Lane	From Dunston Road r/b	To Hart/Wiltshire Junction	Turn Right

Run 2, Segment 12	- Gritting (1.192km)		
Wiltshire Way	From Hart Lane	To Throston Grange Lane	Turn Right
Wiltshire Way	From Wilt\Throst Gr Junc	To Thr Gr Ln (nr Easington Rd)	Turn Left

Run 2, Segment 13 Throston Grange Lane	-Travelling (0.744km) From Wilt (nr Easington Rd)	To Falcon Road	Turn Right
Run 2, Segment 14	- Gritting (1.788km)		

Falcon Road	From Throston Grange La	ane To Moorhen Road	Turn Left
Moorhen Road	From Falcon Road	To Merlin Way	Turn Right

Run 2, Segment 15	- Travelling (km)
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Merlin Way	From Moorhen Road	To Merlin Way R'bout	Turn Left
Hart Lane	Merlin Way	To Wiltshire Way	Straight

Run 2, Segment 16	- Gritting (3.315km)		
Hart Lane	From Wiltshire Way	To Thornhill Gardens	Turn Left
Thornhill Gardens	From Hart Lane	To Elmwood Road	Turn Left
Elmwood Road	From Thornhill Gardens	To Ryehill Gardens	Turn Left
Ryehill Gardens	From Elmwood Road	To Hart Lane	Turn Left
Hart Lane	From Ryehill Gardens	To Raby Road	Turn Right
Raby Road	From Hart Lane	To Swainson Street	Turn Right
Swainson Street	From Raby Road	To Victoria Road	Turn Left
Victoria Road	From Swainson Street	To Stockton Street	Turn Left
Marina Way	From Victoria Road	To Clarence Road	Turn Left
Clarence Road	From Marina Way	To Middleton Road	Turn Right

Run 2, Segment 17	- Travelling (0.984km)		
Middleton Road	From Clarence Road	Marina Way	U-Turn
Middleton Road	From Marina Way	To Clarence Road	Turn Left
Clarence Road	From Middleton Road	To Museum Road	Turn Right

Run 2, Segment 18	- Gritting (0.176km)	
Clarence Road	From Museum Road	То

Marina Way	Straight

Run 2, Segment 19	- Travelling (0.390km)		
Marina Way	From Clarence Road	To Church Street	Turn Left

Run 2, Segment 20	- Gritting (1.715km)		
Church Street	From Marina Way	To Mainsforth Terrace	Turn Right
Mainsforth Terrace	From Church Street	To Newburn Bridge	Turn Left
Coronation Drive	From Mainsforth Terrace	Via The Cliff, The Front, Tees Rd	Furn Right
		To Brenda Road	
Brenda Road	Tees Road r/b	Tofts Road r/b	Turn Right
Coronation Drive	From Mainsforth Terrace	Via The Cliff, The Front, Tees Rd ⁻ To Brenda Road	Turn Right

Run 1 Segment 21

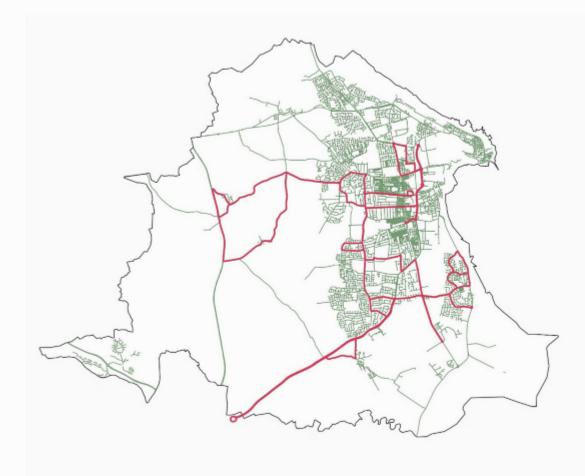
Brenda Road From Toft Road r/b

To Salt Barn

End Run1

Total Gritting Length =	56.027km
Total Travel length =	4.956km
Total Route Length =	60.983

First Priority Carriageway Route 2



First Priority Carriageway Route 2

Run 1, Segment 1 – Gritting

Brenda Road Brenda Road Seaton Lane Station Lane From Depot From Toft Farm r/b From Brenda Road From Seaton Lane

Run 1, Segment 2 - Travelling (1.082km)The FrontFrom Station Lane

Exit Salt Barn

To Tofts Farm R/b To Seaton Lane r/b To Station Lane

To The Front

Turn Left U-Turn Turn Right

Straight Turn Left

To Warrior Drive

Turn Left

Run 1, Segment 3 - C	Gritting (1.245km)		
Warrior Drive	From The Front	To Queen Street	Turn Left
Queen Street	From Warrior Drive	To The Front	Turn Left
Run 1, Segment 4 - 1	Fravelling (1.458km)		
The Front	From Queen Street	To Warrior Drive	Turn Left
Warrior Drive	From The Front	To Queen Street	Straight
Run 1, Segment 5 -	Gritting (2.433km)		
Warrior Drive	From Queen Street	To Station Lane	Turn Right
Station Lane	From Warrior Drive	To Elizabeth Way	Turn Left
Elizabeth Way	From Station Lane	To Tees Road	U - Turn
Run 1, Segment 6 -	Travelling (0.859km)		
Elizabeth Way	From Tees Road	To Station Lane	Turn Left
Run 1, Segment 7 -	Gritting (1.943km)		
Station Lane	From Elizabeth Way	To Seaton Lane	Straight
Seaton Lane	From Station Lane	To Brenda Road r/b	Turn Right
Brenda Road	From Seaton Lane r/b	To Belle Vue Way r/b	Turn Left
Run 1. Seament 8 -	Travelling (0.499km)		
Belle Vue Way	From Brenda Road r/b	To C153 Stockton Road	Turn Right
Run 1, Segment 9 - C	•••		
C153 Stockton Road	From Belle Vue Way	To Westbrooke Avenue	Turn Left
Westbrooke Avenue		• •	Turn Left
Kingsley Avenue	From Westbrooke Avenue	To Tynebrooke Avenue	Turn Right
Tynebrooke Avenue	From Kingsley Avenue	To Catcote Road	Turn Right
Run 1, Segment 10 -	Travelling (0.269km)		
Catcote Road	From Tynebrooke Avenue	To Marlowe Road	Turn Left

Run 1, Segment 11 - Gritting (1.392km)			
Marlowe Road	From Catcote Road	To Masefield Road	Turn Right
Masefield Road	From Marlowe Road	To Catcote Road	Turn Left
Run 1, Segment 12 - Travelling (1.026km)			

Catcote Road	From Masefield Road	To Elwick Road	Straight
Elwick Road	From Catcote Road	To Park Road	Turn Right

Run 1, Segment 13 - Gritting (4.867km)

Park Road	From Elwick Road	To Stockton Street	Turn Left
Stockton Street	From Park Road	To Marina Way	Straight
Marina Way	From Stockton Street	To Cleveland Road r/b	U - Turn
Marina Way	From Cleveland Road r/b	To Middleton Road r/b	Turn Right
Middleton Road	From Marina Way	To Raby Road	Turn Right

Run 1, Segment 14 - Travelling (1.396km)

Raby Road	From Middleton Road	To Powlett Road	Turn Right
Powlett Road	From Raby Road	To Milbank Road	Turn Right

Run 1, Segment 15 - Gritting (4.011km)

Milbank Road	From Powlett Road	To Brougham Terrace	Turn Left
Brougham Terrace	From Milbank Road	To Lancaster Road	Turn Right
Lancaster Road	From Brougham Terrace	To Middleton Road	Turn Left
Middleton Road	From Lancaster Road	To Marina Way r/b	Turn Right
Marina Way	From Middleton Road r/b	To Stockton Street	Straight
Stockton Street	From Marina Way	To Stranton	Straight

Stranton	From Stockton Street	To Burn Road r/b	Turn Right
Burn Road	From Stranton r/b	To York Road r/b	U - Turn
A689 Stranton	From Burn Road	To Park Road	Turn Left
Park Road	From A689 Stranton	To Elwick Road	Turn Right
Elwick Road	From Park Road	To Elwick Road	Turn Left
Elwick Road	From Elwick Rd/Wooler Ro	d To North Lane	Turn Right
North Lane	From Elwick Road	To A19	Turn Left

Run 1, Segment 16 - Trav	elling (0.807km)		
A19	From North Lane	To Church Bank	Turn Left

Church Bank	From A19	To North Lane	Turn Left

North Lane	From Church Bank	To A19	Turn Left
A19	From North Lane	To Dalton Lodge	Turn Left

Run 1, Segment 19	- Gritting (6.207km)		
Dalton Piercy Road	From A19	To C160 Elwick Road	Turn Right
C160 Elwick Road	From Dalton crossroads	To Dunston Road r/b	Turn Left
Dunston Road	From Elwick Road	To Hart Lane	Turn Right
Run 1, Segment 20	- Travelling (0.466km)		
Hart Lane	From Dunston Road r/b	To Serpentine Road	Turn Right

Run 1, Segment 21 - Gri	ritting (0.589km)		
Serpentine Road	From Hart Lane	To Wooler Road	Straight
Wooler Road	From Serpentine Road	To Grange Road	Turn Left

Run 1, Segment 22 - Tra	velling (3.314km)		
Grange Rd	From Wooler Road	To Victoria Road	Straight
Victoria Road	From Grange Rd	To Avenue Road	Turn Left
Avenue Road	From Victoria Road	To Raby Road	Turn Right
Raby Road	From York Road	To Swainson Street	Straight
Swainson St	From Raby Road	To Victoria Road	Turn Right
Victoria Road	From Swainson St	To York Road	Straight

End run 1

Run 2, Segment 1 - Gritt	ting (6.199km)		
Victoria Road	From York Road Junction	To Grange Road	Straight
Grange Road	From Victoria Road	To Wooler Road	Turn Left
Wooler Road	From Grange Road	To Elwick Road	Straight
Elwick Road	From Wooler Road	To Catcote Road	Straight
Catcote Road	From Elwick Road	To Owton Manor Lane	Turn Left
Owton Manor Lane	From Catcote Road	To Stockton Road	Turn Right
Stockton Road	From Owton Manor Lane	To Truro Drive	Turn Right
Truro Drive	From Stockton Road	To Catcote Road	Turn Right
Run 2, Segment 2 - Trav	elling (0.664km)		
Catcote Road	From Truro Drive	To Owton Manor Lane	Turn Right
Owton Manor Lane	From Catcote Road	To Stockton Road r'bout	Turn Right
Stockton Road	From Owton Manor Lane	To Truro Drive	Straight
Run 2, Segment 3 - Griti	ting (4 514km)		
A689 Stockton Road	From Truro Drive	To Second Greatham Junction	Turn Left
Unclassified Road	From A689 Stockton Road	To Greatham High Street	Turn left
Greatham High Street	From Unclassified Road	To A689 Stockton Road	Turn Left
Greathann riigh Street			Turri Lett
Run 2, Segment 4 - Trav	elling (0.960km)		
A689 Stockton Road	From Greatham High Street	To Second Greatham Junction	Straight
Run 2, Segment 5 - Gritt	ting (16 805km)		
A689 Stockton Road	From Second Greatham Junc	To A1185 Wolviston r/b	U - Turn
A689 Stockton Road	From A1185 Wolviston r/b	To Seaton Lane r/b	Turn Right
Seaton Lane	From Stockton Road	To Brenda Road	Turn Right
Brenda Road	From Seaton Lane	To Depot	Turn Left
End run 2			
Total Gritting Length =	61.076 km		
Total Travel length =	20.326 km		
Total Route Length =	81.402 km		

First Priority Carriageway Route 3



First Priority Carriageway Route 3

Run 1 Segment 1 Brenda Road	-Travelling (Km) Exit Salt Barn	To Usworth Road R/b	Straight
Run 1 Segment 2 Brenda Road Belle Vue Way	-Gritting (Km) Exit Salt Barn From Brenda Road	To Uswoth Road R/b To Burn Road	Straight Turn Right
Run 1, Segment 3 Burn Road	- Travelling (0km) From Belle Vue Way	Exit Depot To Mainsforth Terrace	Turn Left
Run 1, Segment 4 Mainsforth Terrace Church Street Marina Way	- Gritting (1.411km) From Newburn Bridge From Mainsforth Terrace From Church Street	To Church Street To Marina Way To Victoria Road	Turn Left Turn Left Turn Right
Run 1, Segment 5 Victoria Road	- Travelling (0.220km) From Marina Way	To Avenue Road	Turn Right
Run 1, Segment 6 Avenue Road Lauder Street Entrance to car park Avenue Road	- Gritting (0.293km) From Victoria Road From Avenue Road From Lauder Street From Exit from car park	To Lauder Street To Rear entrance to Civic Centre To Exit from car park To Raby Road	Turn Right Turn Right Turn Right Turn Left
Run 1, Segment 7 Raby Road	- Travelling (0.370km) From Avenue Road	To Hart Lane	Straight
Run 1, Segment 8 Raby Road Challoner Road Jesmond Gardens	- Gritting (1.512km) From Hart Lane From Raby Road From Chatham Road	To Challoner Road To Jesmond Gardens To Hart Lane	Turn Left Turn Left Turn Right
Run 1, Segment 9 Hart Lane Serpentine Road Wooler Road Grange Road	- Travelling (0.345km) From Jesmond Gardens From Hart Lane From Serpentine Road From Wooler Road	To Serpentine Road To Wooler Road To Grange Road To Granville Avenue	Turn Left Straight Turn Left Turn Left
Run 1, Segment 10 Granville Avenue Tunstall Avenue	- Gritting (0.81km) From Grange Road From Granville Avenue From Tunstall Avenue	To Tunstall Avenue To Hart Lane To Serpentine Rd	Turn Left Turn Left Straight

Hart Lane

Run 1, Segment 11 Hart Lane	- Travelling (0.855km)		Turn Right Turn Left
Wiltshire Way	From Serpentine Road	To Wiltshire Way	
	From Hart Lane	To Throston Grange Lane	Turn Right Straight
Run 1, Segment 12 Throston Grange Lane Easington Road Powlett Road Cleveland Road West View Road Old Cemetery Rd Old Cemetery Rd Old Cemetery Rd	- Gritting From Wiltshire Way From Throston Grange Lane From Easington Road From Marina Way r/b From Cleveland Road From Thorpe Street From Leas Grove From West View Rd	To Easington Road To Powlett Road To Cleveland Road r/b To West View Road To Thorpe Street To Leas Grove To West View R'bout To Leas Grove	Turn Left Straight Left U-Turn Right
Run 1, Segment 13 Old Cemetery Road	-Travelling From Leas Grove	To Northgate	Turn Left Turn Right Straight
Run 1, Segment 14 Northgate Middlegate Town Hall Car Park St Mary Street High Street Northgate Middlegate Durham Street	From Thorpe Street From Northgate From Middlegate From Town Hall Car Park From St Mary Street From High Street From Northgate From Middlegate From Junction with Durham	To Middlegate To Town Hall car park To St Mary Street To High Street To Northgate To Middlegate To Durham Street To Junction with Northgate	Turn Right Turn Right Turn Left Turn Right Turn Right Turn Right
Northgate (approx 30m)	St.		Turn Right

Northgate (approx 30m) St.

Durham St (approx 40m) From Junction with Northgate To Junction with Northgate

Straight Turn Right

Run 1, Segment 15	- Travelling (0.265km)	
Northgate	From Junc with Durham St.	To Thorpe Street
West View Road	From Thorpe Street	To Cleveland Road
Cleveland Road	From West View Road	To Marina Way r/b

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Run 1, Segment 16 Powlett Road Easington Road Easington Road	- Gritting (3.532km) From Marina Way r/b From Powlett Road From West View Road r/b	To Easington Road To West View Road r/b To Throston Grange Lane r/b	Straight U - Turn Straight
Run 1, Segment 17 Easington Road	- Travelling (0.515km) From Throston Grange Lane r/b	To Winterbottom Avenue	Turn Left
Run 1, Segment 18 Winterbottom Avenue West View Road West View Road West View Road	- Gritting (6.617km) From Easington Road From Winterbottom Avenue From Easington Road From Cleveland Road	To West View Road To Easington Road To Cleveland Road To Winterbottom Avenue r/b	Turn Left U - Turn U - Turn Turn Left
Run 1, Segment 19 Winterbottom Avenue	- Travelling (0.500km) From West View Road	To Warren Road	Turn Right
Run 1, Segment 20 Warren Road Davison Drive West View Road "D" King Oswy Drive	the junction with King Oswy View Road and the junction From West View Road "D"	To West View Road "D" western junction with West View Drive, the eastern junction with V with Davison Drive to King Oswy I To Easington Road	Vest Drive Straight
Woodstock Way Clavering Road Bamburgh Road A179 Hart Road	From King Oswy Drive From Woodstock Way From Clavering Road From Bamburgh Road	To Clavering Road To Bamburgh Road To A179 Hart Road r/b To Clavering Road	Turn Left Straight Turn Left Straight
Run 1, Segment 21 A179 Hart Road Easington Road	- Travelling (1.330km) From Clavering Road From West View Road r/b	To Easington Road To Holdforth Road	Turn Right Turn Left
Run 1, Segment 22 Holdforth Road	 Gritting (0.495km) From Easington Road 	To Winterbottom Avenue	Turn Right
Run 1, Segment 23 Winterbottom Avenue	Trave Travelling (0.305kmling (0.305km)) From Holdforth Road	To Raby Road r/b	Straight

Run 1, Segment 24 Raby Road	- Gritting (0.54km) From Powlett Road r/b	To Chatham Road	Straight
Run 1, Segment 25 Raby Road	- Travelling (0.645km) From Chatham Road	To York Road	Turn Right
Run 1, Segment 26 York Road Victoria Road	- Gritting (0.818km) From Raby Road From York Road	To Victoria Road To Stockton Street	Turn Left Turn Right
Run 1, Segment 27 Stockton Street	- Travelling (0.285km) From Victoria Road	To Hucklehoven Way	Turn Left
Run 1, Segment 28 Hucklehoven Way	- Gritting (0.697km) From Stockton Street	To Mainsforth Terrace	Turn Left
Run 1, Segment 29 Mainsforth Terrace Church Street	- Travelling (0.435km) From Hucklehoven Way From Mainsforth Terrace	To Church Street To Lynn Street	Turn Left Turn Left
Run 1, Segment 30 Lynn Street	- Gritting (0.32km) From Church Street	To Hucklehoven Way	Turn Right
Run 1, Segment 31 Hucklehoven Way Stockton Street	- Travelling (0.795km) From Lynn Street From Hucklehoven Way	To Stockton Street r/b To Victoria Road	Turn Right Turn Left
Run 1, Segment 32 Victoria Road York Road	 Gritting (1.176km) From Stockton Street From Victoria Road 	To York Road To Burn Valley r/b	Turn Left Turn Left

Run 2, Segment 1 Stockton Road Stockton Road Caledonian Road Oxford Road	- Gritting (2.747km) From Burn Valley r/b From Sydenham Road From Stockton Road From Caledonian Road	To Sydenham Road To Caledonian Road r/b To Oxford Road To Shrewsbury Street	Turn Right Turn Right Turn Left Turn Right
Shrewsbury Street Blakelock Road	From Oxford Road From Shrewsbury Street	To Blakelock Road To Brinkburn Road	Turn Right Turn Left
Brinkburn Road	From Blakelock Road	To Baden Street	Straight
Baden Street	From Brinkburn Road	To Elwick Road	Turn Right
<u>Run 2, Segment 2</u>	<u>- Travelling (1.390km)</u>		
Elwick Road	From Baden Street	To Burn Valley r/b	<u>Turn Right</u>
Stockton Road	<u>From Burn Valley r/b</u>	<u>To Sydenham Road</u>	<u>Straight</u>
Run 2, Segment 3	- Gritting (1.803km)	To Conton Long	Turn Disht
Brenda Road	From Stockton Road	To Seaton Lane	Turn Right
Run 2, Segment 4	- Travelling (0.740km)		
Seaton Lane	From Brenda Road	To Stockton Road	Turn Right
Run 2, Segment 5	- Gritting (1.563km)		
Stockton Road	From Seaton Lane	To Belle Vue Way	Straight
Belle Vue Way	From Stockton Road	To Brenda Road r/b	U - Turn
Run 2, Segment 6	- Travelling (0.625km)		
Belle Vue Way	From Brenda Road r/b	To Brierton Lane	Straight
Run 2, Segment 7	- Gritting (0.797km)	T. O. 10.11	T P 11
Stockton Road	From Belle Vue Way	To Owton Manor Lane r/b	Turn Right
Owton Manor Lane Catcote Road	From Stockton Road From Owton Manor Lane	To Catcote Road To Mini Island at South end	Turn Left U - Turn
Catcole Road	From Mini Island at South e		U - Turn Turn Right
			i ann mant

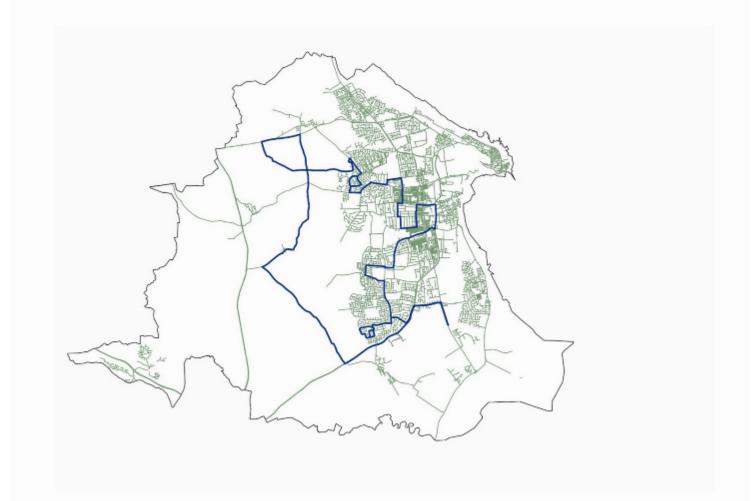
Run 2, Segment 8	- Travelling (1.290km)		
Brierton Lane	From Catcote Road	To Stockton Road	Turn Right
Stockton Road	From Brierton Lane	To Rossmere Way	Turn Right
Run 2, Segment 9	- Gritting (3.261km)		
Rossmere Way	From Stockton Road	To Catcote Road	Turn Left
Catcote Road	From Rossmere Way	To Wynyard Road	Turn Right
Wynyard Road	From Catcote Road	To Kilmarnock Road	Turn Left
Kilmarnock Road	From Wynyard Road	To Owton Manor Lane	Turn Right
Owton Manor Lane	From Kilmarnock Road	To Maxwell Road	Turn Left
Maxwell Road Mowbray Road	From Owton Manor Lane From Maxwell Road	To Mowbray Road To Catcote Road	Straight Turn Left
Wowbray Koau			Tum Lett
Run 2, Segment 10	- Travelling (0.520km)		
Catcote Road	From Mowbray Road	To Owton Manor Lane	Turn Left
Run 2, Segment 11	- Gritting (2.99km)		
Owton Manor Lane	From Catcote Road	To Wynyard Road	Straight
Wynyard Road	From Owton Manor Lane	To Eskdale Road	Turn Left
Eskdale Road	From Wynyard Road	To Brierton Lane	Turn Left
Brierton Lane	From Eskdale Road	To Masefield Road	Turn Right
Masefield Road	From Brierton Lane	To Marlowe Road	Turn Right
Run 2, Segment 12	- Travelling (0.710km)		
Marlowe Road	From Masefield Road	To Catcote Road	Turn Left
Catcote Road	From Marlowe Road	To Oxford Road	Turn Right
Run 2, Segment 13	- Gritting (1.415km)		
Oxford Road	From Catcote Road	To Stockton Road	Turn Right

Route ended – Travel to Depot or Secondary Route 2

Run 2, Segment 14	- Travelling (km)		
Stockton Road	From Oxford Road	To Brenda Road	Straight
Brenda Road	From Stockton Road	To Belle Vue Way r/b	Turn Left
Belle Vue Way	From Brenda Road	To Burn Road	Turn Right
Burn Road	From Belle Vue Way	To Depot	Turn Right

Total Gritting Length = 50.419km

Second Priority Carriageway Route 1



Second Priority Carriageway Route 1

Segment 1 - Travelling	1	Exit Depot	Turn Left
Brenda Road	From Salt Barn	To Seaton Lane	Turn Left
Seaton Lane	From Brenda Road	To Stockton Road	Turn Left
Stockton Road	From Seaton Lane	To Claxton Bank	Turn Right

Segment 2 - Gritting

Dalton Back Lane	From Stockton Road	To Dalton Piercy Road	Turn Right
Segment 3 - Travelling Dalton Piercy Road	7 From Stockton Road	To Elwick Road	Staight
Segment 4 - Gritting Naisberry Lane	From Elwick Road	To 179	Turn Left
Segment 5 - Travelling A179	7 From Naisberry Lane	To Worsett Lane	Turn Left
Segment 6 - Gritting			
Worsett Lane	From A179	To Hart Lane	Turn Left
Segment 7 - Travelling			— 1.6
Hart Lane Tarnston Road	From Worsett Lane From Hart Lane	To Tarnston Road To Cairnston Road	Turn Left Turn Right

Segment 8 - Gritting

Carinston Road	From Tarnston Road	To Hayston Road	Turn Left
Hayston Road	From Cairnston Road	To Tarnston Road	Turn Left

Segment 9 - Travelling

Tarnston Road Carinston Road	From Hayston Road From Tarnston Road	Carinston Road To Hayston Road	Turn Left Straight
Segment 10 - Gritting Carinston Road	From Hayston Road	To Elwick Road	Turn Left
Segment 11 - Travellin Elwick Road Dunston Road Hart Lane Thornhill Gardens	g From Cairnston Road From Elwick Road From Dunston Road From Hart Lane	To Dunston Road To Hart Lane To Thornhill Gardens To Chester Road	Turn Left Turn Right Turn Left Turn Right

Segment 12 - Gritting			
Chester Road	From Thornhill Gardens	To Jesmond Road	Turn Right

Segment 13 - Travelling			
Jesmond Road	From Chester Road	To Duke Street	Straight

Segment 14 - Gritting			
Duke Street	From Jesmond Road	To Mulgrave Road	Straight
Mulgrave Road	From Duke Street	To Grange Road	Turn Right

Segment 15 - Travelling

Grange Road	
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From Mulgrave Road Linden Grove

Turn Left

Segment 16 - Gritting			
Linden Grove	From Grange Road	To Park Road	Turn Left
Segment 17 - Travelling			
Park Road	From Linden Grove	To Eldon Grove	Turn Right
Segment 18 - Gritting			
Eldon Grove	From Park Road	To Eliwck Road	Turn Left
Segment 19 - Travelling			
Elwick Road	From Eldon Grove	To Osborne Road	Turn Left
Segment 20 - Gritting			
Osborne Road	From Elwick Road	St Pauls Road	Straight
St Pauls Road	From Osborne Road	To Victoria Road	Turn Right
Segment 21 - Travelling			
Victoria Road	From St Pauls Road	To Stockton Street	Turn Right

Victoria Road	From St Pauls Road	To Stockton Street	Turn Right
Stockton Street	From Victoria Road	To Burn Road	Turn Left
Burn Road	From Stockton Street	To Burn Valley r/b	Straight

Segment 24 - Gritting Blakelock Gardens Blakelock Road Kingsley Avenue	From Stockton Road From Blakelock Gardens From Blakelock Road	To Blakelock Road To Kingsley Avenue To Westbrooke Avenue	Staight Straight Straight
Segment 25 - Travellin Kingsley Avenue Tynebrooke Avenue Catcote Road	g From Westbrooke Avenue From Kingsley Avenue From Tynebrooke Avenue	To Tynebrooke Avenue To Catcote Road To Macaulay Road	Turn Right Turn Right Turn Left
Segment 26 - Gritting Macaulay Road	From Catcote Road	To Sinclair Road	Turn Left
Segment 27 - Travellin Sinclair Road Brierton Lane	g From Macaulay Road From Sinclair Road	To Brierton Lane To Eskdale Road	Turn Left Straight
Segment 28 - Gritting Brierton Lane	From Eskdale Road	To Catcote Road	Turn Right
Segment 29 - Travellin Catcote Road Mowbray Road	g From Brierton Lane From Catcote Road	To Mowbray Road To Spalding Road link road	Turn Right Turn Right
Segment 30 - Gritting Spalding Road Link Road Spalding Road Crowland Road Newark Road	From Mowbray Road From Spalding Road Link Road From Spalding Road From Crowland Road	To Spalding Road To Crowland Road To Newark Road To Spalding Road	Turn Left Turn Left Turn Left Turn Right

From Spalding Road Link Road To Crowland Road

From Newark Road

To Spalding Road Link Road Straight

Turn Right

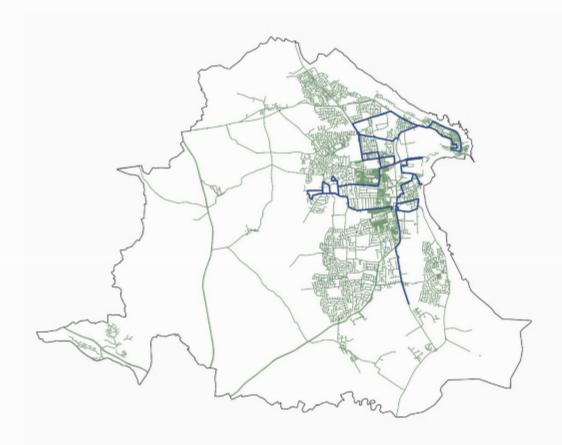
Spalding Road

Spalding Road

Crowland Road	From Spalding Road	To Spalding Road	Turn Right
Spalding Road	From Crowland Road	To Spalding Road Link Roa	d Turn Right
Spalding Road Link			
Road	From Spalding Road	To Mowbray Road	Turn Right
Mowbray Road	From Spalding Road Link Road	Fo Catcote Road	Turn Left
Catcote Road	From Mowbray Road	To Truro Drive	Turn Right
Stockton Road	From Truro Drive	To Seaton Lane	Turn Right
Seaton Lane	From Stockton Road	To Brenda Road	Turn Right
Brenda Road	From Seaton Lane	To Salt Barn Depot	

End Run

Second Priority Carriageway Route 2



Second Priority Carriageway Route 2

Segment 1 - Travelling

Exit Depot

Turn Left

Vicarage Gardens

Segment 2 - Gritting

Vicarage Gardens	From Burn Road	To Elwick Road	Turn Left
Elwick Road	From Vicarage Gardens	To Junction with Catcote Roa	d Turn Right

Segment 3 - Travelling

Elwick Road	From Junc with Catcote Road	To Junc with Wooler Road	Turn Left
Elwick Road	From Junc with Wooler Road	To West Park	Turn Left

Segment 4 - Gritting

West Park	From Elwick Road	To Egerton Road	Turn Right
Egerton Road	From Junction with West Par	kTo Parklands Way	Turn Right
Parklands Way	From Egerton Road	To Coniscliffe Road	Turn Right
Coniscliffe Road	From Parklands Way	To West Park	Turn Right

Segment 5 - Travelling

West Park	From Coniscliffe Road	To Egerton Road	Turn Left
Egerton Road	From West Park	To Elwick Road	Turn Right
Elwick Road	From Egerton Road	To Park Avenue	Turn Left

Segment 6 - Gritting

Park Avenue	From Elwick Road	To Cresswell Road	Turn Left
Cresswell Road	From Park Avenue	To Cresswell Drive	Turn Right
Cresswell Drive	From Cresswell Road	To Cresswell Road	Turn Left
Cresswell Road	From Cresswell Drive	To Park Avenue	Turn Right
Park Avenue	From Cresswell Road	To The Parade	Turn Left
The Parade	From Park Avenue	To Wooler Road	Straight

Segment 7 - Travelling

Grange Road	From Wooler Road	To Murray Street	Turn Left
Segment 8 - Gritting	5		
Murray Street	From Grange Road	To Hart Lane	Turn Right
Segment 9 - Travell	ing		

Hart Lane	From Murray Street	To Middleton Road	Straight
Middleton Road	From Hart Lane	To Lancaster Road	Turn Left
Lancaster Road	From Middleton Road	To Brougham Terrace	Turn Left
Brougham Terrace	From Lancaster Road	To Milbank Road	Straight

Segment 10 - Gritting

Brougham Terrace	From Milbank Road	To Chester Road	Straight
Chester Road	From Brougham Terrace	To Jesmond Gardens	Turn Right
Jesmond Gardens	From Chester Road	To Easington Road	Turn Left

Segment 11 - Travelling

Easington RoadFrom Jesmond GardensTo Powlett Road

Straight

Powlett Road	From Easington Road	To Cleveland Road	Turn Left
Cleveland Road	From Powlett Road	To West View Road	Straight
West View Road	From Cleveland Road	To Thorpe Street	Turn Left

Segment 12 - Gritting

Thorpe Street	From West View Road	To Marine Drive	Turn Right
Marine Drive	From Thorpe Street	To Sea View Terrace	Straight
Sea View Terrace	From Marine Drive	To Moor Parade	Straight
Moor Parade	From Sea View Terrace	To Marine Crescent	Straight
Marine Crescent	From Moor Parade	To Friar Street	Straight
Friar Street	From Marine Crescent	To Manners Street	Straight
Manners Street	From Friar Street	To Church Walk	Turn Right
Church Walk	From Manners Street	To High Street	Straight
High Street	From Church Walk	To Northgate	Turn Right

Segment 12 - Travelling

Northgate	From High Street	To West View Road	Straight
West View Road	From Northgate	To Cleveland Road	Turn Right
West View Road	From Cleveland Road	To Warren Road	Turn Left

Segment 13 - Gritting

Warren Road	From West View Road	To Easington Road	Turn Left

Segment 14 - Travelling

Easington Road	From Warren Road	To T.A. Centre	U Turn
Easington Road	From T.A. Centre	To Jesmond Gardens	Turn Left
5	From Easington Road	To Chatham Road	Turn Left

Segment	15 - Gritting	
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Chatham Road	From Jesmond Gardens	To Raby Road	Turn Right

Segment 16 - Travelling

Raby Road	From Challoner Road	To Middleton Road	Turn Left
Middleton Road	From Raby Road	To Marina Way	Straight

Segment 17 - Gritting

Middleton Road	From Marina Way	To Navigation Point	Turn Right
	,	U	U

Segment 18 - Travelling

Navigation Point	From Middlton Road	To Harbour Walk	Turn Right
Harbour Walk	From Navigation Point	To The Highlight	Turn Right
The Highlight	From Harbour Walk	To Marina Way	Turn Left
Marina Way	From The Highlight	To Maritime Avenue	Turn Left

Segment 19 - Gritting

Segment 27 - Travelling

-	-				
Maritime Avenue	From End of Maritin	me Aveni	ueTo Victoria Terrace	Turn Left	
Segment 28 - Gritti	ng				
Victoria Terrace	From Maritime Ave	enue	To Church Street	Turn Right	
Section 29 - Travell	ing				
Church Street	From Victoria Terra	се	To Tower Street	Turn Left	
Section 30 Gritting					
Tower Street	From Church Street	t	To Huckelhoven Way	Turn Right	
Huckelhoven Way	From Tower Street		To Stranton	Turn Left	
Section 31 Travellin	lg				
Stranton	From Huckelhoven	Way	To Burn Road	Turn Left	
Burn Road	From Stranton		To Green Street	Turn Left	
Segment 22 - Gritti	ngegment 22 - Gritti	ing	Segment 22 - Gritting	Segment 22 - Gritti	ng
Green Street	Konceren BSuturne & to ad	-	ur Gineentist meneptson Street	C C	F Tōianī Beit h
Thompson Street	Filtoom@seer6Siteeet	From G	ire ēlnost Russib a stik Set eet Fi	oī ro B u eleilinistrisfesigent Street	F TownBBirgha
Burbank Street	Bhobapdostseetet	Thomp	so B ហើយ៧៧៧៨ ថៃាភាសៃកា th Terra	teon (osain 253inheitin légéntræcet	T haomy Baigh

Segment 23 - Travelling

Mainsforth TerraceFrom Burbank StreetTo Burn RoadTurn RightBurn RoadFrom Mainsforth TerraceTo Depot

End Run

Cold Route

In the event of a forecast predicting 'plus' zero temperatures at Low Stotfold and Newburn sensors in conjunction with a sub-zero temperature of between 0 degs and -0.5 degs at Swarthole for approximately two hours in duration, it will part of the decision making options to implement the designated 'Cold Route' if required.

All aspects of the existing decision making policy will be considered by the Duty Supervisor prior to the introduction of this treatment.



- Tees Road : Brenda Road to Seal Sands Roundabout
- A689 : Seaton Lane to Wolviston Roundabout (both directions)
- Greatham Village Link Road : From A689 to Greatham High Street
- Greatham High Street : From Greatham High Street to A689 (Sappers Corner)
- Owton Manor Lane (from Catcote Road) and Wynyard Road
- Dalton Piercy Road : From A19 to C160 Elwick Road
- Elwick Road : From Wooler Road to North Lane
- North Lane : From Elwick Road to A19
- Church Bank : From A19 to Elwick Road
- A179 : From Boundary to Hart Village Roundabout (also include Front Street Hart)
- Coal Lane
- Throston Grange Lane shops / traffic lights to A179 rbout
- Masefield Road Brierton Lane to Catcote Road

The treatment applied to the carriageway will be as follows:-

Frost and Ice Treatment

Under dry weather conditions pre-salting is carried out in accordance with the following rates of spread:-

Treatment	Spread Rate
Pre-salting for frost	10 g/m ²
Pre-salting for frost when forecast RST is at or below -2°C and no residual salt is present	20 g/m ²
Pre-salting for frost when forecast RST is at or below -5°C	20 g/m ²
Pre-salting for frost when forecast RST is at or below -5°C and wet road conditions are present or anticipated	2 x 20 g/m ²
Ice already on road and air temperatures above -5°C	20 g/m ²
Ice already on road and air temperatures at or below -5°C	2 x 20 g/m ²
Hard packed ice	20-40 g/m ²

It is not always necessary to pre-salt every time that frost is forecast. This is particularly significant when there is enough residual salt on the road to deal with the expected conditions. Care is always taken however, to monitor the priority routes for localised wet areas. As and when areas are identified, action is taken to avoid the formation of ice, either by preventing the flow of water onto the highway, or by localised treatment of the wet spots where the water is not flowing.

In the event of hoar frost, black ice or freezing fog forecasts, pre-salting will be carried out even if roads are dry.

In the event of an ice forecast after rain, pre-salting will be delayed until the rain has ceased or as close as possible to the time that freezing conditions coincide with rainfall.

Where frost is persistent further treatment of First Priority Salting routes may be necessary. Treatment of Second Priority Salting routes may be carried out during normal working hours provided that the First Priority Salting routes are clear, time and resources permit and thawing is unlikely before treatment can commence. In the event of an unforecast hoar frost, freezing fog or other condition causing the road surface to become icy, the Duty Officer will order immediate treatment of First Priority Salting routes as soon as the conditions are known unless thawing is likely before treatment can begin.

Snow Clearance

When a snow warning is received or on commencement of snowfall, whichever is the sooner,

Snow ploughs are fitted to the gritting wagons. When possible, pre-salting is carried out on First Priority Salting routes in accordance with the following rates of spread:-

Treatment	Spread Rate
Pre-salting for light snow (<10mm)	20 g/m ²
Pre-salting for medium/heavy snow	2 x 20 g/m ²
Simultaneously with snow ploughing	20 g/m ²
Hard packed snow/ice	20-40 g/m ²

Irrespective of the depth of snow, salt treatment commences until snow depths are sufficient to plough. When snow depths exceed 30mm ploughing commences and runs simultaneously with salt treatment. On commencement of ploughing all priority is given to the three route First Priority network. Work on the second priority routes will cease until the First Priority network is clear and open.

Ploughing is carried out on the basis of "ploughing by lanes". In the first instance this means the nearside lane of dual carriageways and full width clearance of single carriageways, with subsequent ploughing of other lanes.

Lighter falls may call for ploughing where local drifting has occurred or to remove snow not dispersed by traffic e.g. where traffic is reluctant to use fast lanes or at night when traffic is light.

Ploughing continues as long as is necessary to clear First Priority routes and will be carried out concurrently with salt treatment. It is important that the whole of the First Priority network is cleared and that no area is abandoned for the sake of concentrating resources to one or two problems areas. In all cases therefore the defined First Priority routes are adhered to, and where conditions demand a more intensive treatment in specific areas, this is achieved by calling out a reserve vehicle for those areas.

In prolonged snow conditions, ploughing of Second Priority routes can be carried out during normal working hours provided that all First Priority routes are clear and can be maintained in that condition, that time and resources permit, and that thawing is unlikely.

In all ploughing conditions care is taken to ensure that the resulting furrow does not block side roads or obstruct the flow of water to highway drainage outlets.

It may not be possible to remove deep accumulations of snow or snow drifts by normal ploughing and the use of other mechanical plant may be necessary. In this event the teeth of excavator buckets must be removed before commencing work.

Winter Services on Footways

Winter Service post treatment operations are carried out if deemed necessary over the following route :-

High Amenity Town Centre Footway Routes



Footway Routes

Segment 1 Victoria Road - South Side	From Stockton Street - o/s Wilkinsor	's To York Road	Turn Left
	From Victoria Road - o/s Andrew		
York Road - East Side	Craig's	To Park Road	Cross York Road and U turn
York Road - West Side	From Park Road - o/s Titan House	To Victoria Road	Cross Victoria Road and Turn Right,
			then cross York Road
Victoria Road - North Side	From York Road	To Stockton Street	End of Segment
Stockton Street – West Side	From Victoria Road	To Marina Way	To Gateway Bridge Steps



Frost and Ice Treatment

Treatment	Spread Rate
Pre-salting for frost	10 g/m²
Retreatment in persistent conditions or below -5°c	10 g/m²
Ice already on footway	20 g/m ²
Hard packed ice	20-40 g/m ²

Post salting is carried out when deemed necessary in accordance with the following rates of spread:-

It is not always necessary to treat every time that frost is forecast. This is particularly significant when there is enough residual salt on the footway to deal with the expected conditions.

In the event of hoar frost, black ice or freezing fog forecasts, post salting will be carried out if the footways become hazardous.

In the event of an ice forecast after rain, the decision to treat must be delayed until the rain has ceased and as close as possible to the time that freezing conditions have commenced. If the prescribed footways have become hazardous after the rain, post salting will be carried out.

Where frost is persistent further treatment may be necessary. Treatment of footway routes may be carried out provided that the First Priority Salting routes are clear and thawing is unlikely before treatment can commence.

In the event of an unforecast hoar frost, freezing fog or other condition causing the footway surface to become icy, the Duty Officer will order immediate post salting treatment of the footway routes as soon as hazardous conditions are known unless thawing is likely before treatment can begin.

Snow Clearance

When possible, pre-salting is carried out on the footway routes during normal working hours. When the conditions continue, it will be necessary to repeat the treatment. Re-treatment will depend upon the availability of resources, which under severe conditions will be dedicated to the first priority carriageway routes. Consequently, footways will only be re-treated after the first priority carriageway routes are clear and open. Treatment will be in accordance with the following rates of spread:-

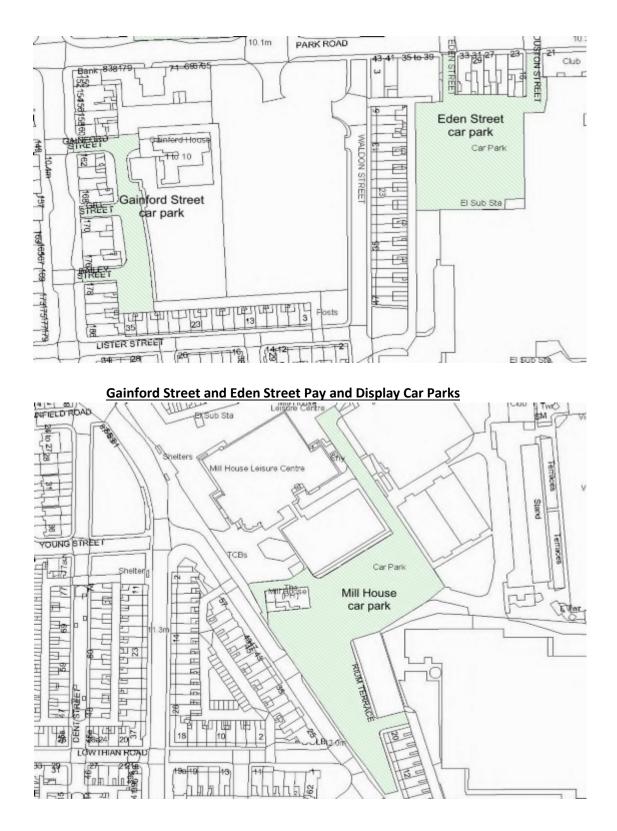
Treatment	Spread Rate
Pre-salting for light snow (<10mm)	10 g/m ²
Pre-salting for Snow	20 g/m ²
Hard packed snow/ice	20-40 g/m ²

Winter Services in Car Parks

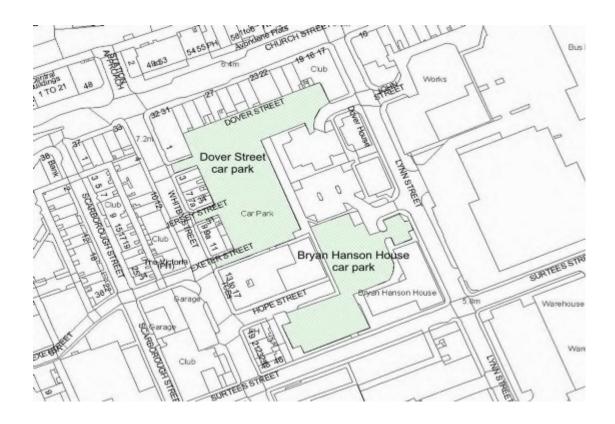
Winter Service operations are carried out at any time necessary and precautionary treatment is delivered to the following car parks:-



The main Town Centre Pay and Display Car Parks



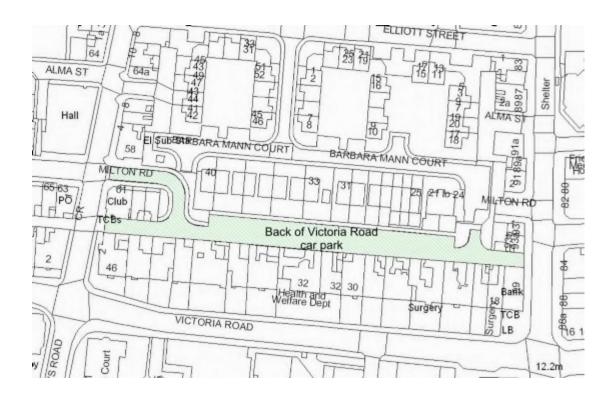
Mill House Pay and Display Car Park



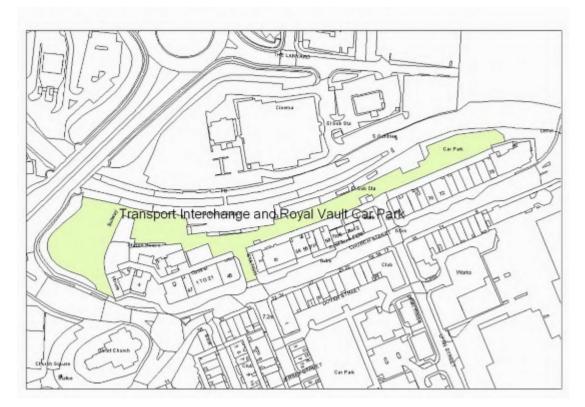
Dover Street Pay and Display Car Park and Bryan Hanson House Staff Car Park



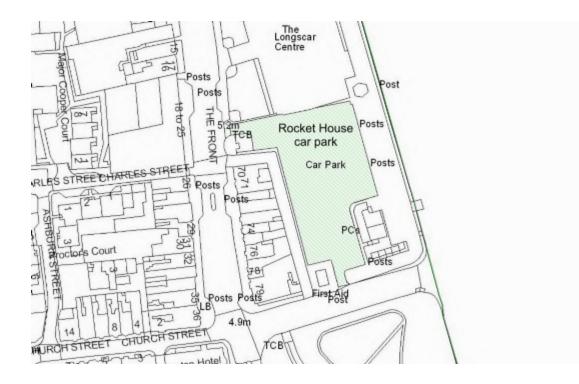
Civic Centre Staff Car Parks



Back of Victoria Road Free/Permit controlled Car Park



Transport Interchange and Royal Vaults Pay and Display Car Park



Rocket House Free/Permit controlled Car Park

Frost and Ice Treatment

Under dry weather conditions pre-salting is carried out in accordance with the following rates of spread:-

Treatment	Spread Rate
Pre-salting for frost	10 g/m ²
Pre-salting for frost when forecast RST is at or below -2°C and no residual salt is present	20 g/m ²
Pre-salting for frost when forecast RST is at or below -5°C	20 g/m ²
Pre-salting for frost when forecast RST is at or below -5°C and wet road conditions are present or anticipated	2 x 20 g/m ²
Ice already on road and air temperatures above -5°C	20 g/m ²
Ice already on road and air temperatures at or below -5°C	2 x 20 g/m ²
Hard packed ice	20-40 g/m ²

It is not always necessary to pre-salt every time that frost is forecast. This is particularly significant when there is enough residual salt on the footway to deal with the expected conditions.

In the event of hoar frost, black ice or freezing fog forecasts, pre-salting will be carried out even if the Car Parks are dry.

In the event of an ice forecast after rain, pre-salting will be delayed until the rain has ceased or as close as possible to the time that freezing conditions coincide with rainfall.

Where frost is persistent further treatment may be necessary. Treatment of Car Parks may be carried out provided that the First Priority Salting routes are clear and thawing is unlikely before treatment can commence.

In the event of an unforecast hoar frost, freezing fog or other condition causing the surface of Car Parks to become icy, the Duty Officer will order immediate treatment of the Car Parks as soon as the conditions are known unless thawing is likely before treatment can begin.

The access gate to the multi storey car park ramp is closed at certain times and can only be opened by Shopping Centre Security. At these times access can be gained by contacting Shopping Centre Security on the contact number noted in the operational details

The Car Park operations will be charged to the Car Parking Budget.

Snow Clearance

When possible, pre-salting is carried out on the car parks. When the conditions continue, it will be necessary to repeat the treatment. Re-treatment will depend upon the availability of resources, which under severe conditions will be dedicated to the first priority carriageway routes. Consequently, car parks will only be re-treated after the first priority carriageway routes are clear and open. Treatment will be in accordance with the following rates of spread:-

Treatment	Spread Rate
Pre-salting for light snow (<10mm)	20 g/m ²
Pre-salting for medium/heavy snow	2 x 20 g/m ²
Simultaneously with snow ploughing	20 g/m ²
Hard packed snow/ice	20-40 g/m ²

Other Winter Services

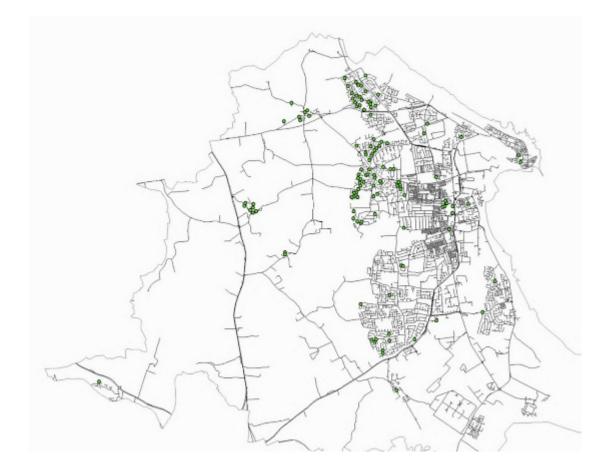
Grit Bin Provision

One means by which the Council can assist the local community in areas not on priority routes, or at known trouble spots, including gradients and sharp bends, is by the provision of salt bins. Where these are to be provided, consultation with the local community is necessary to ensure that they are appropriate and if so, are appropriately located. Care must be taken to avoid locating grit bins in such a way that they become unsightly or used for the deposit of waste.

The use of salt bins may be considered, provided this use is confined to difficult sites ie steep gradients, severe bends, road junctions, known trouble spots and where practicable, outside homes for the elderly and sheltered accommodation. Salt heaps may be used on all routes but, bearing in mind the damaging environmental effects, they will be used sparingly at difficult sites or where regular water flow from verges occurs.

In exceptional circumstances the use of salt bins containing grit or a mixture of salt and grit may be considered for difficult footway areas ie approaches to footbridges and subways, well used footpaths on steep gradients. Their use will be considered carefully, bearing in mind the resources available for spreading the salt as well as the subsequent increased cleansing requirements.

Grit bin locations are shown below.



Grit Bin Locations

Post Snow Inspection and Maintenance

Immediately following the completion of major snow clearance operations it is necessary to inspect both the equipment used and the network to ensure that any damage is dealt with, either as an actionable hazard, or as programmed maintenance as appropriate.

Post Snow Inspections are special safety inspections. Attention is given to the routes treated and the following items:

- Clearance of gullies and offlets
- Removal of accumulations of grit from running surfaces and drainage channels
- Inspection and clearance of all bridges, culverts and drainage systems liable to flooding
- Inspection for frost effects and any damage caused by Winter Service equipment
- Check and replenish salt stocks in depots and grit bins
- Clean, lubricate, check and repair all vehicles and plant

In addition, a debrief of all personnel involved is held to ensure that the experience and observations are recorded. Lessons learned are used in the annual service review and contribute to the process of continuous improvement.

Records

The Duty Officer will maintain sufficient records to enable:-

- (a) a detailed check of monthly accounts
- (b) an annual performance appraisal
- (c) handling of third party insurance claims

The records content and format will include the following as minimum:-

Weather reports; action taken; routes treated; time that the routes were treated; vehicle mileage; plant and manpower deployed; hours worked; salt usage; number and nature of complaints.

The Duty Officer must make positive arrangements for reporting the following items to the Highway Services Manager:-

- (a) Daily, before 1000 hours a road condition statement which will include the start and finish times of the salting operation, the quantity of salt used, a summary of any overnight problems, actions taken, the present road condition and any on-going actions. The report must also include (when necessary) the identification of all areas that are not priority routes that are to be treated throughout the normal working day.
- (b) A "no action" report will be required when appropriate.
- (c) Weekly, by 1200 hours on the following Monday a weekly summary of forecasts received, action taken and daily salt usage. Salt usage will be related to the daily forecast and will therefore cover the period 1200 hours to 1200 hours
- (d) Four weekly a statement indicating the labour vehicle and plant usage in that period.

All decisions and actions directed by Duty Officers will be recorded in the daily log and a permanent record must be kept for 5 years.

Performance Standards and Monitoring

Given the significant costs of providing a Winter Service and the considerable logistical issues involved, monitoring and review are of particular importance to the pursuit of Best Value.

Comprehensive and accurate records are kept of the Winter Service activity, including timing and nature of all decisions, the information on which they were based, and the nature and timing of all treatment.

Performance Monitoring

The Council is required to monitor its performance on the Winter Service as part of its overall Highway Services function. To achieve this it is necessary to monitor the performance of both the Decision Making and the Service Delivery functions.

The highly variable and unpredictable nature of a winter means that a simple comparison of budget with outturn is not an appropriate performance indicator. Performance monitoring will therefore review the performance and cost effectiveness under several headings, including:-

Decision Making Operations

- (i) Adequacy of Response
- (ii) Communications between Duty Officer and Forecaster
- (iii) Adequacy of provision of information to media
- (iv) Level and validity of public complaints
- (v) Incidence of Road Traffic accidents
- (vi) Third Party claims
- (vii) Road blockages

Service Delivery Operations

- (viii) Use of stand-by
- (ix) Response times
- (x) Treatment times
- (xi) Condition and calibration of vehicle fleet
- (xi) Condition and consumption of salt
- (xii) Unit costs

Other Services

- (xv) Forecasting service
- (xvi) Computerised Ice Prediction System