

Your 100% Free Renewable Hybrid Heating System Worth Over £9,500

Hartlepool Borough Council is working with Pacifica Home Services to help qualifying households benefit from free renewable heating systems. You could be eligible to replace your existing heating system with a 100% free, high efficiency, Hybrid Heat-Pump Central Heating System.

What is a Hybrid Heating System?

A hybrid heat-pump system is the combination of an air-source-heat pump system with a conventional gas boiler. The system automatically generates heat from either source depending on the outside temperature.

The main benefit of installing a hybrid system is the significant increase in performance efficiency. The system automatically switches between the renewable energy heat source and gas depending on which is the most energy efficient at the time. This guarantees any desired level of heating year-round and maximises your carbon-savings. Additionally, as each technology is working at its optimum performance, the lifespan of each is extended.

The heat-pump will be located outside your home. It extracts energy from the outside air when temperatures are typically above 2 degrees Centigrade. The captured energy goes through a compression and expansion cycle (the 'pump'). This significantly increases the temperature brought into your home, allowing your hot water and central-heating demands to be met. When the outside temperature is below 2 degrees Centigrade, the gas-boiler does the hard work.

Under the Government's Sustainable Warmth Fund, you could qualify to have a Hybrid Heating System installed completely free of charge in your home. If you are eligible, we could replace your existing heating system with a new gas boiler and a heat pump 100% free.

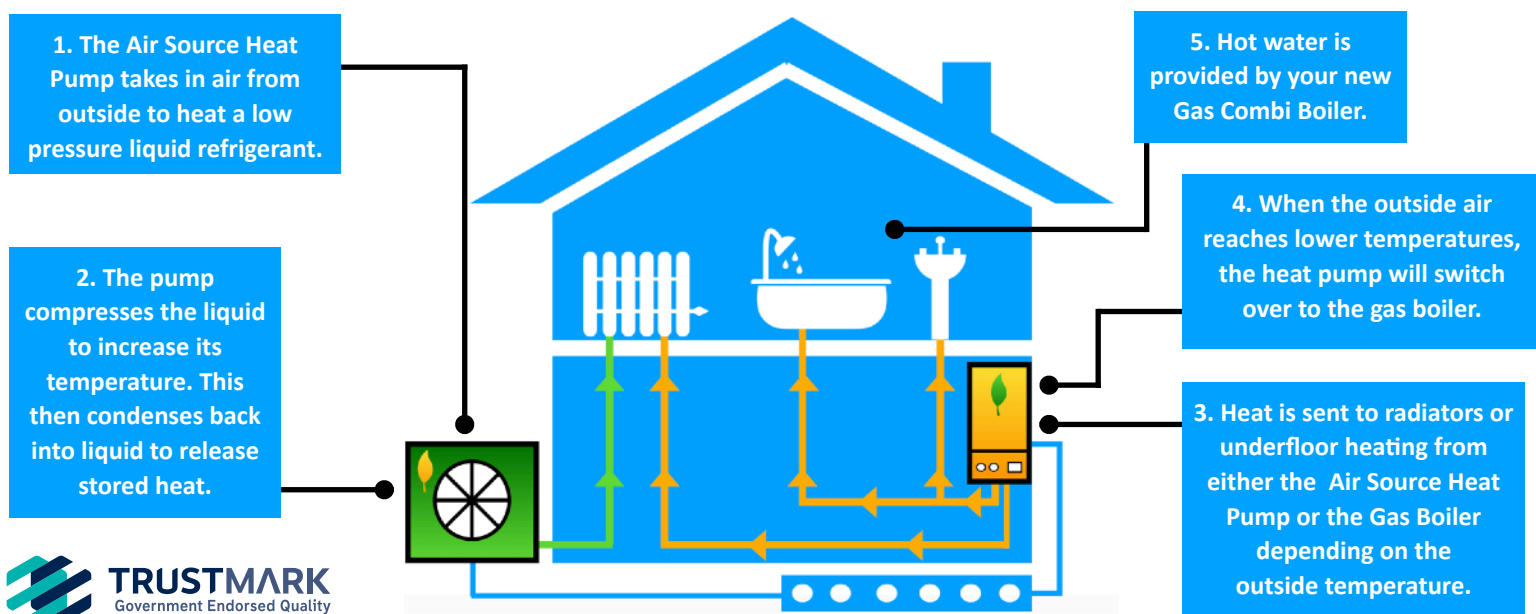
Pacifica Home Services are based in County Durham and are Government Trustmark approved installers of Hybrid Heat Pump Systems.



Indoor
Wall Mounted
Gas Boiler



Air Source Heat Pump
located outside



Do I qualify?

To be eligible for the scheme you must be a Hartlepool Borough Council Resident and you must own your home.

Your home must have an EPC energy rating of D, E, F or G. If your property does not have an EPC rating, please contact us and we will arrange for an EPC to be conducted.

You must also fall into ONE of the categories listed below.

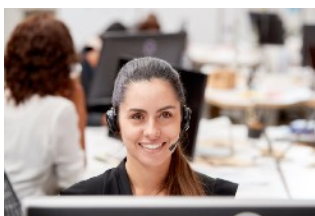
Your total household income is less than £30,000 a year.

- OR -

You, or any permanent resident of your home is receiving a qualifying benefit.

Please contact us for more information on eligibility criteria.

The Process



Call Pacifica Home Services on
0191 3000 630

Our team can answer your questions and help you find out if you qualify.



Once your eligibility has been confirmed, an appointment will be made for a technical survey of your home.



Once the survey is complete and the funding is confirmed, we will arrange for your new heating system to be installed at your convenience. Work usually takes 1 - 2 days.

Please visit

www.hartlepool.gov.uk/sustainable-warmth-scheme to complete an application online.



What is the Sustainable Warmth Fund?

The Government's Sustainable Warmth Competition awards funding to Local Authorities to help them upgrade energy inefficient homes of low income households in England.

Hartlepool Borough Council has successfully secured funding which will help homes across the borough become greener while reducing fuel bills.



Scan our QR code to visit our online application page.



To apply or to find out more, call us on

0191 3000 630

Lines are open Monday to Friday, 9am to 5pm

Terms and conditions apply. Offer subject to eligibility criteria and technical survey.

The offer is subject to availability and change or withdrawal at any time.

Pacifica Group records calls to improve their service to you.