

Your 100% Free Renewable Heating System Worth Over £8,000

Hartlepool Borough Council is working with Pacifica Home Services to help qualifying households benefit from free renewable heating systems. You could be eligible to replace your existing home heating with an Air Source Heat Pump system completely free of charge.

What is an Air Source Heat Pump?



An Air Source Heat Pump is a highly efficient home heating system.

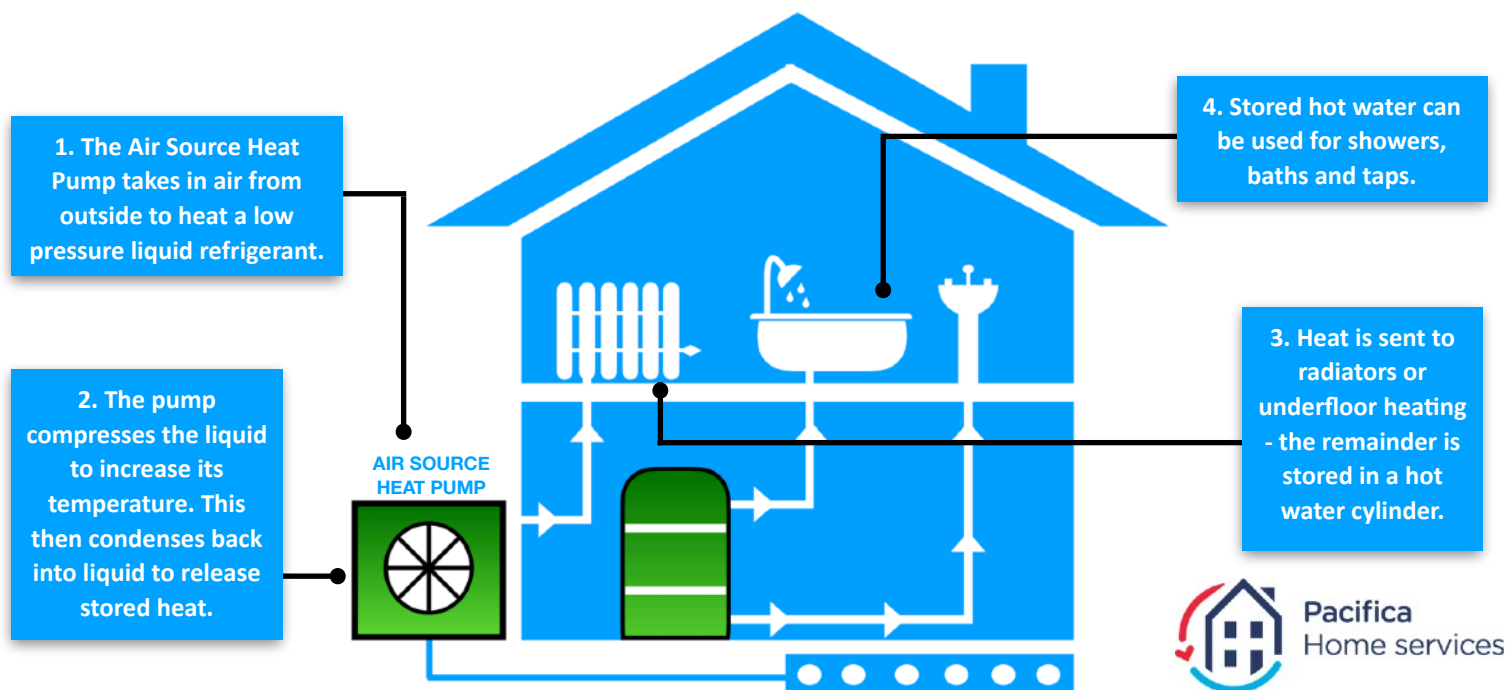
The heat pump is located outside your home and extracts energy from the outside air. The captured energy goes through a compression and expansion cycle and is converted into heat to meet your home central heating and hot water demands.

A heat pump connects directly to a central heating system, so it feeds heat into your radiators, wall units or underfloor heating. You can set your room temperature in exactly the same way as a traditional central heating system.

For homes not connected to the mains gas network, air source heat pumps can save up to 40% on energy bills* as compared to heating the home with oil or electricity.

By making the switch to heat pump technology, you'll enjoy a warm home and save money, all while reducing your carbon emissions.

All Air Source Heat Pumps provided to Hartlepool Borough Council residents through this project come with a parts and labour warranty. Pacifica Home Services are a Government Trustmark approved installer of air source heat pumps.



Do I qualify?

To be eligible for the scheme you must be a Hartlepool Borough Council Resident and you must own your home.

Your home must have an EPC energy rating of D, E, F or G. If your property does not have an EPC rating, please contact us and we will arrange for an EPC to be conducted.

You must also fall into **ONE** of the categories listed below.

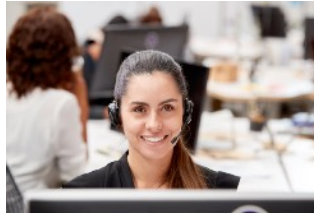
Your total household income is less than £30,000 a year.

- OR -

You, or any permanent resident of your home is receiving a qualifying benefit.

Please contact us for more information on eligibility criteria.

The Process



Call Pacifica Home Services on
0191 3000 630

Our team can answer your questions and help you find out if you qualify.



Once your eligibility has been confirmed, an appointment will be made for a technical survey of your home.



Once the survey is complete and the funding is confirmed, we will arrange for your new heating system to be installed at your convenience. Work usually takes 1 - 2 days.

Please visit

www.hartlepool.gov.uk/sustainable-warmth-scheme to complete an application online.



What is the Sustainable Warmth Fund?

The Government's Sustainable Warmth Competition awards funding to Local Authorities to help them upgrade energy inefficient homes of low income households in England.

Hartlepool Borough Council has successfully secured funding which will help homes across the borough become greener while reducing fuel bills.



Scan our QR code to visit our online application page.



To apply or to find out more, call us on

0191 3000 630

Lines are open Monday to Friday, 9am to 5pm

Terms and conditions apply. Offer subject to eligibility criteria and technical survey.

*Based on case studies of off-gas properties fitted with air source heat pumps since 2016. The offer is subject to availability and change or withdrawal at any time. Pacifica Group records calls to improve their service to you. Phone lines open Monday to Friday 9am to 5pm.