

Are you eligible for funding to improve your home's energy efficiency?

Hartlepool Borough Council is working with Pacifica Home Services to help qualifying households benefit from free energy saving measures.

You could be eligible for funding to improve your home energy efficiency, saving you money on your fuel bills.

Which energy saving measures are available?

Solar Panels

Solar electricity panels, also known as photovoltaics (PV), capture the sun's electricity that you can use in your home. By installing solar panels, you can generate your own electricity.

Cavity Wall Insulation

If your home was built after 1920, it's likely to have cavity walls. You can have the cavity insulated saving money and reducing your fuel bills.

Solid Wall Insulation

If your home was built before 1920 it is likely that your external walls have no cavity. You may be eligible to have your solid walls insulated free of charge.

Underfloor Insulation

If you have a basement, cellar or crawl space beneath your home, you will have a suspended floor which could benefit from underfloor insulation.

Loft Insulation

Loft insulation can be a simple and effective way to reduce your energy bills. Heat rises through your house and if your loft is not insulated to the current standard, you could be losing up to a quarter of your heat through the roof.

Draught Proofing

Sealing the unwanted gaps around your doors and windows will help to keep the heat inside and will cut down on cold draughts throughout your home.

Double Glazing

If your home has single glazed windows, you may be eligible to have double glazing installed completely free of charge.

Do I qualify?

To be eligible for the scheme you must be a Hartlepool Borough Council Resident and you must own your home.

Your home must have an EPC energy rating of D, E, F or G. If your property does not have an EPC rating, please contact us and we will arrange for an EPC to be conducted.

You must also fall into **ONE** of the categories listed below.

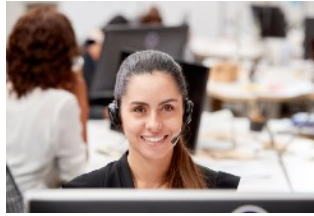
Your total household income is less than £30,000 a year.

- OR -

You, or any permanent resident of your home is receiving a qualifying benefit.

Please contact us for more information on eligibility criteria.

The Process



Call Pacifica Home Services on
0191 3000 630

Our team can answer your questions and help you find out if you qualify.



Once your eligibility has been confirmed, an appointment will be made for a technical survey of your home.



Once the survey is complete and the funding is confirmed, we will arrange for your new energy saving measure to be installed at your convenience.

Please visit

www.hartlepool.gov.uk/sustainable-warmth-scheme to complete an application online.



What is the Sustainable Warmth Fund?

The Government's Sustainable Warmth Competition awards funding to Local Authorities to help them upgrade energy inefficient homes of low income households in England.

Hartlepool Borough Council has successfully secured funding which will help homes across the borough become greener while reducing fuel bills.



Scan our QR code to visit our online application page.



To apply or to find out more, call us on

0191 3000 630

Lines are open Monday to Friday, 9am to 5pm

Terms and conditions apply. Offer subject to eligibility criteria and technical survey.

The offer is subject to availability and change or withdrawal at any time.

Pacifica Group records calls to improve their service to you. Phone lines open Monday to Friday 9am to 5pm.