

Directory of Services

Useful information and sources of information for people with dementia, carers of people who have dementia and for improving general awareness of dementia

Action on Elder Abuse

Action on Elder Abuse work to protect, and prevent the abuse of older people by raising awareness; encouraging education; promoting research; and collecting and disseminating information.

It is a multi-disciplinary membership organisation. Members are drawn from health and social care services, regulators, policy makers, academics, and members of the public, including older people, their families and friends.

Postal address: Action on Elder Abuse, PO Box 60001, Streatham, SW16 9BY
Telephone: 020 8835 9280
UK Helpline: 080 8808 8141
Website: <http://www.elderabuse.org.uk/>

Alzheimer's Society

A leading charity that provide prodigious quantities of quality information as well as campaigning and carrying out research into dementia and its impact on individuals and their carers.

Website: www.alzheimers.org.uk or
www.alzheimers.org.uk/factsheets

Useful document: "The Dementia Guide"
http://www.alzheimers.org.uk/site/scripts/download_info.php?fileID=1881

There are numerous individual fact sheets [over 530 are listed] offering specific information on a wide range of topics

"Talking point" discussion forums can be contacted

Website: www.forum.alzheimers.org.uk

National Dementia Helpline:
Tel: 0300 222 1122

Age UK

Age UK's vision is for a world where everyone can love later life. They do this in a number of ways including, giving information and advice, campaigning on issues, providing commercial products for older people, providing training and carrying out or funding research.

Although not a dementia specific organisation they are involved in dementia issues.

Local Contact Tel: 01429 424002
Teesside Office Tel: 01642 805500
National Helpline: 0800 169 6565

Email: staff@ageukteesside.org.uk
Website: <http://www.ageuk.org.uk/health-wellbeing/conditions-illnesses/dementia/>

Carers Trust

Carers Trust offer support for carers and work to improve support, services and recognition for anyone living with the challenges of caring for a family member or friend.

Tel: 0844 800 4361
E mail: info@carers.org
Website: www.carers.org

Carers UK

Carers UK provide information and advice about caring, alongside practical and emotional support for carers. Information and advice is tailored to individual's situation, champion carers' rights and support carers in finding new ways to manage at home, at work, or wherever they are.

Tel: 0808 808 7777
E mail: Adviceline@carersuk.org
Website: www.carersuk.org

Dementia Friends

Funded by the Cabinet Office and Dept of Health and coordinated by Alzheimer's Society
The aim is to create 1million dementia friends by 2015. It is part of the national Dementia Friendly Communities work stream

For enquiries about Dementia Friends
www.dementiafriends.org.uk

Dementia UK

Dementia UK is a national charity committed to providing quality of life for all people affected by dementia. They provide Admiral Nurses who are specialist dementia nurses who give practical and emotional support to families affected by dementia.

They also provide **Admiral Nursing DIRECT a national helpline and email service**, provided by experienced Admiral Nurses for family and professional carers, people with dementia and those worried about their memory. It gives practical advice and emotional support to anyone affected by dementia.

Tel: 0845 257 9406 or 020 7697 4160 - Monday to Friday 9:15 - 16:45.

Website <http://www.dementiauk.org/>

E mail direct@dementiauk.org or info@dementiaul.org

National Dementia Helpline: 0300 222 1122

Hartlepool Carers

Hartlepool Carers can offer support and information on issues connected with your caring role:

- Information and advice on local services, benefits, financial and housing problems
- Counselling and emotional support
- Health and Social Care
- One to one support
- Help with looking for employment, education and training
- Group social activities
- A quarterly newsletter
- Advocacy and representation
- A dedicated young carers team also offering a 'Think Family' support service

Tel: 01429 283095

Email: staff@hartlepoolcarers.org.uk

Website: www.hartlepoolcarers.org.uk

Hartlepool Central Library

We run a programme of Reminiscence sessions in care homes and other venues and we also have smaller memory boxes on 5 different themes which members of the library can borrow. The Central Library has a Dementia Collection which includes books, both fiction and non-fiction and memory boxes to support carers, family members and people living with Dementia.

Tel: 01429 272905

Email: central.library@hartlepool.gov.uk

Website: www.hartlepool.gov.uk/libraries

Hartlepool 50+ Forum

The Forum enables people aged 50+ in Hartlepool to have a voice on matters which are important to them whilst providing organisations and agencies with a mechanism to consult with people 50+ on a range of issues related to planning and developing services. Members of the 50+ Forum lobby for the rights of older people on a local, regional and national basis. The Forum has representatives on many groups and partnerships across Hartlepool and the North East who feed the views of older people into key decision making.

Tel: 01429 262641
Email: p.rafferty@hvda.co.uk
Website: www.hvda.co.uk

Hartlepool Voluntary Development Agency (HVDA)

We are a support body to the Hartlepool Voluntary Sector providing a range of help, principally to do with development of initiatives to help meet local needs, representation and services such as help with fundraising, governance and charity registration. We also run a Volunteer Centre for the recruitment, selection and placement of individuals who wish to volunteer their time and skills.

Tel: 01429 262641
Email: info@hvda.co.uk
Website: www.hvda.co.uk

North Tees and Hartlepool NHS Trust Dementia Team

At North Tees and Hartlepool NHS Trust, we are committed to identifying need, supporting and improving care for clients with Dementia. Clients with Dementia may have care needs which differ from patients without these symptoms. When a patient with a diagnosed dementia is admitted, the admission system will highlight this. This ensures staff are aware that care needs may need to be more personalised for the individual concerned.

Tel: 01642 383254

The Silverline

The Silver Line is the confidential, free helpline for older people across the UK* open every day and night of the year. Specially trained helpline staff offer information, friendship and advice, link callers to local groups and services, offer regular befriending calls and protect and support those who are suffering abuse and neglect.

Tel: 0800 470 8090
Website: <http://www.thesilverline.org.uk/>