

This guide outlines how to use your bins and other useful information on our services.



GREEN BIN

General Waste



GREY BIN

Recycling



BROWN BIN

Garden Waste

Annual subscription charge applies. For more information visit

www.hartlepool.gov.uk/garden-waste-collections



IMPORTANT BIN COLLECTION INFORMATION



Put your bin out by 7:30am on the day of collection, but no earlier than 7:00pm the night before collection. We are unable to return to collect any bins that have been presented late.



Missed collections **MUST** be reported to the Council within 48 hours.



Return your bin to your property by the end of the collection day.



If the bin is out when it shouldn't be, it may be stolen or removed, and you will be charged for a replacement.



When collected the bin lid **MUST** be closed.



Our vehicles have onboard CCTV cameras. Please do not approach the vehicle or our ask our staff to break the rules.

WHEN IS MY BIN COLLECTION DAY?

Bin collection calendars are available to download at www.hartlepool.gov.uk/recycle or alternatively call Customer Services on Tel 01429 523333.

CONTACT US

www.facebook.com/hartlepoolrecycling

[@HpoolCouncil](https://twitter.com/HpoolCouncil)

www.hartlepool.gov.uk/recycle

Tel: 01429 523333



HARTLEPOOL BOROUGH COUNCIL

WASTE AND RECYCLING

Information on Hartlepool Borough Council's Waste and Recycling Service



www.hartlepool.gov.uk/recycle

GREY BIN - RECYCLING

Paper no envelopes	Household plastic bottles & containers. No black plastic	Cardboard. No egg cartons	Aerosols
Newspaper & magazines		Food tins & drink cans	Mixed glass bottles & Jars
Telephone directories	LEAVE IT LOOSE DON'T BAG IT	NO SIDE WASTE	KEEP IT CLEAN

CLEAN ITEMS ONLY

Materials must be clean otherwise they cannot be recycled. If you cannot get them clean then please put them in your green bin as dirty waste from one bin may prevent a whole refuse vehicle of waste from being recycled.

NO PIZZA BOXES	NO FOOD WASTE	NO DIRTY CONTAMINATES

GREEN BIN - GENERAL HOUSEHOLD WASTE

We ask that residents look at which items can be recycled and place only these items in the grey bin.

If in doubt leave it out and place the items in your green bin.

NO SIDE WASTE

BROWN BIN - GARDEN WASTE

Annual subscription charge applies.
For more information visit www.hartlepool.gov.uk/garden-waste-collections

NO PET WASTE

NO KITCHEN WASTE

NO SIDE WASTE

LEAVE IT LOOSE DON'T BAG IT

KEEP IT CLEAN

OTHER WASTE



LARGE WASTE

Other waste can be taken to Burn Road Household Waste Recycling Centre.

HOW TO FIND US



**Household Waste Recycling Centre,
Burn Road, Hartlepool, TS25 1PL**
For Recycling Centre opening times and to book an appointment visit www.hartlepool.gov.uk/recyclingcentre