

Christmas and New Year Opening Times 2023/24

Details correct at time of going to print. For any further updates visit www.hartlepool.gov.uk/christmas-opening-times

Civic Centre

Main reception and telephones

Fri 22 Dec	Closed from 4.30pm
Tue 2 Jan	Reopen 8.30am (phone lines) and 9am (reception)

Register Office

Closed from 4.30pm Fri 22 Dec. Open Wed 27 - Fri 29 Dec for telephone service and pre-arranged appointments only. For opening hours and details of the services available visit www.hartlepool.gov.uk/registeroffice/christmas or call 01429 523337.

Children's Hub & Multi-Agency Child Exploitation Team

Closed 4.30pm Fri 22 Dec and reopen 8.30am Wed 27 Dec
Wed 27 Dec - Thu 28 Dec 8.30am - 5pm
Fri 29 Dec 8.30am - 4.30pm

Reopen 8.30am Tue 2 Jan

Tel - 01429 284284

The Emergency Duty Team will operate at all other times including evenings, weekends and bank holidays - Tel - 01642 524552.

Children's Safeguarding, Assessment and Support

Fri 22 Dec	Closed from 4.30pm until 27 Dec
Wed 27 Dec - Fri 29 Dec	Normal hours, by appointment only - call 01429 523878
Sat 30 Dec - Mon 1 Jan	Closed
Tue 2 Jan	Reopens 8.30am

One Stop Shop - Villiers Street

Close 4.30pm Fri 22 Dec and reopen 8.30am Tue 2 Jan
Tel - 01429 284043 / 523900
Facebook - Hartlepool Youth Services

Youth Justice Service/Through Care Service - Civic Centre

Mon 18 Dec - Fri 22 Dec	Normal hours
Sat 23 Dec - Tue 26 Dec	Closed
Wed 27 Dec - Fri 29 Dec	Normal hours
Sat 30 Dec - Mon 1 Jan	Closed
Tue 2 Jan onwards	Normal hours

Tel - 01429 523986 / 401891

Mill House Leisure Centre, Brierton Sports Centre and Headland Sports Hall

Sun 24 Dec	Mill House	Normal hours
	Brierton	Normal hours
	Headland	Closed
Mon 25 - Tue 26 Dec		All closed
Wed 27 Dec	Mill House	8am - 9pm
	Brierton	9am - 7pm
	Headland	Closed
Thu 28 Dec	Mill House	Normal hours
	Brierton	9am - 7pm
	Headland	Closed
Fri 29 Dec	Mill House	Normal hours
	Brierton	9am - 7pm
	Headland	Closed
Sat 30 Dec	Mill House	Normal hours
	Brierton	Normal hours
	Headland	Closed
Sun 31 Dec	Mill House	Normal hours
	Brierton	Normal hours
	Headland	Closed
Mon 1 Jan	Mill House	Closed
	Brierton	Closed
	Headland	Closed
Tue 2 Jan	Mill House	Normal hours
	Brierton	Normal hours
	Headland	Normal hours

Hartlepool Art Gallery

Closed Sun 24 Dec - Mon 1 Jan. Reopens Tue 2 Jan.

Hartlepool Town Hall Theatre

Closed on Mon 25 and Tue 26 Dec, then again following the matinee performance of Peter Pan and the Lost Boys on Thu 28 Dec until Mon 8 Jan.

Borough Hall

Closed from Fri 22 Dec until Tue 2 Jan other than for existing wedding bookings.

Museum of Hartlepool

Sun 24 Dec - Tue 26 Dec	Closed
Wed 27 Dec onwards	Normal hours

Summerhill Visitors Centre

Closes 4pm Fri 22 Dec. Reopens Tue 2 Jan

* Please note the Summerhill site is permanently open.

Household Waste Recycling Centre

Open Wednesday to Sunday 9am - 4pm except Christmas Eve, Christmas Day, Boxing Day and New Year's Day. Also open Tue 2 Jan 9am - 4pm.

Residents wanting to use the site **MUST** book an appointment in advance either online at www.hartlepool.gov.uk/hwrcbookings or by calling 01429 523333.

Bulky Waste Collection Service

The last day for the Bulky Waste Collection Service is Fri 22 Dec, restarting Tue 2 Jan. Tel: 01429 523333.

Collections over the Festive Period

Please see below changes to refuse, recycling and commercial waste collections over the festive period. Please ensure your bin is placed out before 7.30am on your collection day.

Individual collection dates are online at www.hartlepool.gov.uk/findmybinday

Usual Collection Day	Revised Collection Day
Tue 26 Dec	Wed 27 Dec
Wed 27 Dec	Thu 28 Dec
Thu 28 Dec	Fri 29 Dec
Fri 29 Dec	Sat 30 Dec

Normal collections resume Tue 2 Jan

Christmas Tree Collections

You can dispose of your real Christmas tree at the Household Waste Recycling Centre free of charge - Christmas trees will be accepted from Wed 27 Dec.

Residents must book an appointment to dispose of their tree at the HWRC.

Alternatively, we are offering a collection service for real trees from Tue 9 Jan. Residents wishing to use this service **must** book in for the collection to take place - book online at www.hartlepool.gov.uk/collectmytree or call 01429 523333. You must ensure that all decorations are removed prior to disposal. The collection service has a limited number of slots, which are allocated on a first-come, first-served basis.

Dog Warden Service

From Sat 23 Dec up to and including Mon 1 Jan collections of found/stray dogs will be carried out by Stray Aid - please call 01429 266522 during the following times:

Sat 23 Dec - Sun 24 Dec	10am - 2pm
Mon 25 Dec - Tue 26 Dec	Closed
Wed 27 Dec - Fri 29 Dec	8.30am - 3.30pm
Sat 30 Dec - Sun 31 Dec	10am - 2pm
Mon 1 Jan	Closed

Schools and Academies

Schools and academies will inform families of their closure dates over the Christmas period. Parents can also check school/academy term dates by visiting their child's school/academy website.

Community Hubs & Libraries

Sat 23 Dec	Normal hours
Sun 24 Dec - Tue 26 Dec	All closed
Wed 27 Dec - Fri 29 Dec:	
Community Hub Central	10am - 4pm
All other buildings	Closed
Hartlepool Support Hub	8.30am - 5pm (Fri 4.30pm)

By telephone or email only outside of Central Hub opening hours - 01429 272905.

Email helping@hartlepool.gov.uk

Sat 30 Dec - Mon 1 Jan	All closed
Tue 2 Jan	Normal hours

Home Library Service

Finishes on Fri 22 Dec. Resumes Tue 2 Jan.
Tel - 07881 518166

Out of School Club (Oscars)

Closes at 6pm on Tue 19 Dec.
Reopens on Wed 3 Jan at 3pm

Cemeteries and Crematorium

Sun 24 Dec	Grounds and Book of Remembrance open as normal.
Mon 25 Dec - Tue 26 Dec	Grounds and Book of Remembrance open as normal, office closed.
Wed 27 Dec - Thu 28 Dec	Office and grounds open as normal, cremation bookings 9am - 5pm.
Fri 29 Dec	Office open until 2pm with last cremation and burial also 2pm. Grounds and Book of Remembrance open as normal.
Sat 30 Dec - Sun 31 Dec	Grounds and Book of Remembrance open as normal.
Mon 1 Jan	Grounds and Book of Remembrance open as normal, office closed.

In out of hours emergencies please call 01429 266522.

Out of Hours Emergencies

Emergency Duty Team and Children's Social Care - 01642 524552

Other services - 01429 266522

