

Hartlepool Borough Council

Child and Adult Services: Adult Social Care

Information for Staff

National Eligibility Criteria for Social Care



National eligibility threshold for people with an illness or disability

The Care Act 2014 has introduced a new National eligibility criteria for adult social care services.

An adult's needs meet the eligibility criteria if:

- The adult's needs arise from or are related to a physical or mental impairment or illness;
- As a result of the adult's needs the adult is unable to achieve two or more of the outcomes specified in paragraph (2): and
- As a consequence there is, or is likely to be, a **significant** impact on the adult's well-being.

The specified outcomes are:

- Managing and maintaining nutrition;
- Maintaining personal hygiene;
- Managing toilet needs;
- Being appropriately clothed;
- Being able to make use of the adult's home safely;
- Maintaining a habitable home environment;
- Developing and maintaining family or other personal relationships;
- Accessing and engaging in work, training, education or volunteering;
- Making use of necessary facilities or services in the local community including public transport and recreational facilities or services; or
- Carrying out any caring responsibilities the adult has for a child.