

## Who We Are

### About Us

HBC Online was developed by Hartlepool Borough Council's Digital Services team, in partnership with Granicus.

### Contact Us

Digital & Customer Services  
Hartlepool Borough Council  
Civic Centre  
Victoria Road  
Hartlepool  
TS24 8AY



## HBC Online

*MyAccounts – viewing  
your Council Tax  
details*

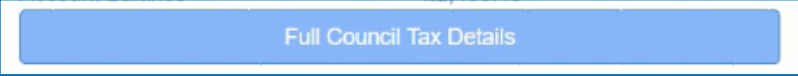
# Viewing your Council Tax details

1 Navigate to HBC Online (<https://online.hartlepool.gov.uk>) and log in.

2 Click the button that reads **Council Tax MyAccounts**.



3 You will be able to see some of your details including your name, address, Council Tax number and balance. Click the **Full Council Tax Details** button.



It can take up to 6 days for your balance to be updated.

4

## My Council Tax Account

123456789012

Information about your council tax official property band and your bill in more detail is available on our [council tax bills](#) page.

- Summary
- Account Details
- Bills
- Payments
- Discounts and Adjustments
- Apply for a Discount
- Claim Local Council Tax Support
- Make a Payment

Not currently used, but will be implemented in the future.

Links to other forms to allow you to apply for discounts, claim local Council Tax support or make a payment.

### Summary

The total remaining balance of your account is **£2,455.43**. This balance includes any arrears from previous years

Method of payment: Direct Debit 12 Monthly

### Account Details

This page displays details we store about you regarding your Council Tax account.

Name	TONY MCHART
Address	HARTLEPOOL BOROUGH COUNCIL CIVIC CENTRE VICTORIA ROAD TS24 8AY If you have moved please <a href="#">update your profile</a>
Contact Details	Phone Number 01234567891 Mobile Number 01234567890 Email Address hbconline5@gmail.com
Other(s) Liable	TONY MCHART
Official Property Band	C

### Bills

Date	Actions
07 Mar 2024	<a href="#">View Bill</a>
08 Mar 2023	<a href="#">View Bill</a>
09 Mar 2022	<a href="#">View Bill</a>
10 Mar 2021	<a href="#">View Bill</a>
11 Mar 2020	<a href="#">View Bill</a>

Update your details if incorrect.

Click to view and print your bills. Only the last 5 years will be shown.