



**Adult Social Care**

# **DISABLED FACILITIES GRANTS**

If you or someone you live with is disabled, a Disabled Facilities Grant (DFG) may help pay for an adaptation.

A DFG is money from the council to adapt the home of a person with a disability to enable them to continue to live there. A grant is considered when Hartlepool Borough Council considers that the changes are necessary and appropriate to meet specific needs and that the work proposed is considered reasonable and practicable.

DFGs are grants for essential adaptations to give disabled people support to live as independently as possible.

The legislation covering DFGs in England and Wales is the Housing Grants, Construction and Regeneration Act 1996.

Typical works covered by a DFG include:

- installation of stairlifts
- bathroom and kitchen adaptations
- installations of ramps
- extensions

National guidance can be found [here](#) which is aimed at helping local authorities to meet their responsibilities, including legal duties, and tailor local delivery to support their communities and the individual needs of disabled people, their family, and carers.

You can apply for a DFG if you are:

- The owner of the property
- The tenant of a property


You do not need to be the disabled person, for example the parents of a disabled child would make the grant application.

To begin the process you will first need to contact Hartlepool Support Hub, using the details below.

# HOW TO CONTACT THE SUPPORT HUB

If you, or someone you care for - or a relative or friend - is finding life a bit difficult at the moment and would like to talk about it, contact our Support Hub - [our gateway to information, advice, support and care.](#)

 Visit the Support Hub at **Community Hub Central**, York Road, TS26 9DE between 10am - 4pm Monday to Friday

 Call **01429 272905** between 8.30am - 5pm Monday - Thursday.  
8.30am - 4.30pm on a Friday.

 Email [helping@hartlepool.gov.uk](mailto:helping@hartlepool.gov.uk)

*We will connect you to the things that will help you get on with your life.*

If you are **worried about someone being abused or neglected**, or if you need **information or support with hospital discharge** please contact:

The Integrated Single Point of Access (iSPA)

*You can contact the iSPA Monday - Thursday 8.30am - 5pm, Friday 8.30am - 4.30pm*

 **01429 803100**

 [ispa@hartlepool.gov.uk](mailto:ispa@hartlepool.gov.uk)

 **07977709900 (Relay UK)**

## How to get help if we are closed

If you need urgent help when our offices are closed, you can contact the **Emergency Duty Team** on **01642 524522**