

Hartlepool welfare notice

Worried about someone? Tell us about it.

If you are concerned about a Hartlepool resident who you think may need a bit of help, you can use this form to refer them to Connecting Communities.

Connecting Communities is a local organisation that can put people in touch with services offering 'low-level' support such as:

- Handy person services
- Gardening services, including clearing pathways
- Luncheon and friendship clubs
- Social events and outings
- Prescription collection and shopping services
- Slips, trips and falls advice
- Crime prevention and fire safety advice
- Help to find and use appropriate care services
- Support to attend GP or hospital appointments
- Debt management advice
- Welfare benefits advice
- Fuel poverty advice/keep warm initiatives

Connecting Communities can also refer a person on to adult social care if needed.

Referring a person to Connecting Communities

Please fill in the form overleaf and send it to Connecting Communities using the contact details at the bottom of the form.

Fill in this form online

You can refer a person to **Connecting Communities** online. Fill in the e-form at www.hartlepool.gov.uk/welfarenotice

Welfare notice September 2013

To order more copies of this form contact **Connecting Communities** by:

- **email:** connectingcom@hartlepool.gov.uk
- **Telephone:** 01429 265056

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If you are concerned about a **Hartlepool resident** and think they may be in need of a bit of help, you can fill in this form and send it to Connecting Communities.

Connecting Communities is **not** an emergency response service. If you believe the person is in danger, contact Hartlepool's First Contact Support Hub urgently by:

- Telephone: 01429 284284
- Textphone: 01429 284130

1a. Are you completing this form for:

Yourself

Someone else

1b. Please tell us your full name:

1c. How do you know the person you are concerned about?

1d. Please tell us your:

1d. Please tell us their:

Name:

Address:
and/or

Telephone number:

2. I would like Connecting Communities to talk to me/this person because: *(Why are you worried about this person?)*

3. This has been going on for: *(Approximately how long?)*

4a. If you're sending this form on someone else's behalf, do they know?

Yes No

4b. If they do not know, can we tell them that you sent this form?

Yes No

Signed:

Date:

Please send this form to

- **email:** connectingcom@hartlepool.gov.uk
- **Fax:** 01429 265056
- **Post:** Connecting Communities, Rockhaven, 36 Victoria Road, Hartlepool, TS26 8DD