ODR No.: 24 - 302



## OFFICER DECISION RECORD

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Division:

Date of Decision / Issue of Licence:

Officer Making Decision: MRS DG MCGUCKIN

Subject / Description & Reason for Decision: *(for publication)* 

Fraud Financial Advocate (FFA) Funding Contribution
One of funding of £10,542 funding to be provided to jointly fund
(with Redcar, Stockton and Middlesbrough Council's Trading
Standards departments) a FFA for 12 months.

The aim of the role is to:

- Help victims of fraud recover their financial losses
- Reduce the risk of repeat victimisation
- · Improve their physical and emotional welfare
- Improve levels of satisfaction with the services provided The FFA role would assist vulnerable victims in pursuing compensation from banks, when there is evidence that they failed in their duty to protect their customers' accounts. This role will cover the Hartlepool and Cleveland area with support from

the OPCC and all four Trading Standards.

Type of Decision: Non Key

Nature of Delegation Being Exercised:

GD 16 To enter into partnership agreements/arrangements with other bodies to work collectively to achieve joint objective(s).

Alternative Options
Considered & Rejected:

HBC could have chosen not to contribute, however this option was disregarded.

Any Declared Register of

Interest:

No

## OFFICER WITH THE DELEGATION

NAME: MRS DG MCGUCKIN POSITION: Managing Director

IN CONSULTATION WITH...

**NAME:** Brenda Harrison

POSITION: Leader & Chair of Finance and Policy

**NAME:** JAMES MAGOG

POSITION: Director of Finance, IT & Digital