

Christmas and New Year Opening Times 2024/25

Details correct at time of going to print. For any further updates visit www.hartlepool.gov.uk/christmas-opening-times

Civic Centre

Main reception and telephones

Tue 24 Dec	Closed from 4.30pm
Thu 2 Jan	Reopen 8.30am (phone lines) and 9am (reception)

Register Office

Closed from 4.30pm Tue 24 Dec. Open Fri 27, Mon 30 and Tue 31 Dec for telephone service and pre-arranged appointments only. For opening hours and details of the services available visit www.hartlepool.gov.uk/registeroffice/christmas or call **01429 523337**.

Children's Hub & Multi-Agency Child Exploitation Team

Closed 5pm Tue 24 Dec. Reopen 8.30am Fri 27 Dec
Mon 30 Dec – Tue 31 Dec 8.30am – 5pm
Wed 1 Jan Closed

Reopen 8.30am Thu 2 Jan. Tel – **01429 284284**
The Emergency Duty Team will operate at all other times including evenings, weekends and bank holidays – Tel – **01642 524552**.

Children's Safeguarding, Assessment and Support

Wed 25 Dec – Thu 26 Dec Closed
Fri 27 Dec – 8.30am – 4.30pm. Appointment only – call **01429 523878**
Mon 30 Dec – Tue 31 Dec – 8.30am – 5pm. Appointment only – call **01429 523878**
Wed 1 Jan Closed
Thu 2 and Fri 3 Jan Normal hours

One Stop Shop

Tel – **01429 284043 / 523900**
Facebook – Hartlepool Youth Services
Closed 4.30pm Tue 24 Dec and reopen 9am Thu 2 Jan

Through Care and Staying Close

(Pathfinders, Villiers St, and Civic Centre)
Normal hours apart from closed Christmas Day, Boxing Day and New Year's Day. Tel **01429 405588**

Youth Justice Service Service – Civic Centre

Normal hours apart from:
Wed 25 Dec – Thu 26 Dec Closed
Wed 1 Jan Closed
Tel – 01429 **523986 / 401891**

Mill House Leisure Centre, Brierton Sports Centre and Headland Sports Centre

Tue 24 Dec	Mill House	8am – 3pm
	Brierton	9am – 3pm
	Headland	9am – 3pm
Wed 25 – Thu 26	All closed	
Fri 27 Dec	Mill House	8am – 8pm
	Brierton	9am – 6pm
	Headland	9am – 3pm
Sat 28 – Sun 29	Mill House	Normal hours
	Brierton	Normal hours
	Headland	Closed
Mon 30 Dec	Mill House	Normal hours
	Brierton	9am – 6pm
	Headland	9am – 3pm
Tue 31 Dec	Mill House	8am – 3pm
	Brierton	9am – 3pm
	Headland	9am – 3pm
Wed 1 Jan	All closed	
Thu 2 Jan	Mill House	Normal hours
	Brierton	Normal hours
	Headland	Normal hours

Hartlepool Art Gallery

Closed Sun 22 Dec – Wed 1 Jan. Reopens Thu 2 Jan.

Hartlepool Town Hall Theatre

Closed on Wed 25 and Thu 26 Dec, and Mon 30 Dec to Sun 5 Jan.

Borough Hall

Closed from Mon 23 Dec until Mon 6 Jan other than for existing wedding bookings.

Museum of Hartlepool

Tue 24 Dec – Thu 26 Dec Closed
Fri 27 Dec onwards Normal hours

Summerhill Visitors Centre and Cafe

Closes 2pm Tue 24 Dec. Reopens Thu 2 Jan
Thu 2 Jan 8am – 5pm
Fri 3 Jan 8am – 4.30pm

*Please note the Summerhill site is permanently open.

Household Waste Recycling Centre

Open Wednesday to Sunday 9am – 4pm (last entry 3.50pm) except Christmas Day, Boxing Day and New Year's Day. The site is closed each day from 12 noon (last entry 11.50am) – 1pm.

Bulky Waste Collection Service

The last day for the Bulky Waste Collection Service is Fri 20 Dec, restarting Thu 2 Jan.
Tel: **01429 523333**.

Collections over the Festive Period

Please see below changes to refuse, recycling and commercial waste collections over the festive period. Please ensure your bin is placed out before 7.30am on your collection day. Individual collection dates are online at www.hartlepool.gov.uk/findmybinday

Usual Collection Day Revised Collection Day

Tue 24 Dec	Remains as normal
Wed 25 Dec	Fri 27 Dec
Thu 26 Dec	Sat 28 Dec
Fri 27 Dec	Sun 29 Dec
Tue 31 Dec	Remains as normal
Wed 1 Jan	Thu 2 Jan
Thu 2 Jan	Fri 3 Jan
Fri 3 Jan	Sat 4 Jan
Normal collections resume Tue 7 Jan	

Christmas Tree Collections

You can dispose of your real Christmas tree at the Household Waste Recycling Centre free of charge – Christmas trees will be accepted from Fri 27 Dec.

Alternatively, we are offering a collection service for real trees from Tue 7 Jan. Residents wishing to use this service must book in for the collection to take place – book online at www.hartlepool.gov.uk/collectmytree or call **01429 523333**. You must ensure that all decorations are removed prior to disposal. The collection service has a limited number of slots, which are allocated on a first-come, first-served basis.

Dog Warden Service

From Mon 23 Dec up to and including Wed 1 Jan there will be a reduced service for the collections of found/stray dogs.

Mon 23 Dec	8.30am – 3.30pm
Tue 24 Dec	8.30am – 2pm
Wed 25 Dec – Thu 26 Dec	No service
Fri 27 Dec	8.30am – 3.30pm
Mon 30 Dec	8.30am – 3.30pm
Tue 31 Dec	8.30am – 2pm
Wed 1 Jan	No service

Normal service resumes on Thu 2 Jan

Community Hubs, Libraries and Local & Family History Centre

Seaton and Throston Libraries are currently closed for refurbishment.

Mon 23 Dec	Hub Central	9am – 4pm
	Hub South	10am – 6pm
	History Centre	10am – 3pm
Tue 24 Dec	History Centre	10am – 3pm
	All	10am – 2pm
Wed 25 – Thu 26 Dec	Closed	
Fri 27 Dec	Hub Central	9am – 4pm
	Hub South	10am – 4pm
Sat 28 Dec	Hub Central	9am – 1pm
	Hub South	10am – 12pm
	History Centre	9am – 1pm
Sun 29 Dec	Closed	
Mon 30 Dec	Hub Central	9am – 4pm
	Hub South	10am – 6pm
	History Centre	10am – 3pm
Tue 31 Dec	All	10am – 2pm
Wed 1 Jan	Closed	
Thu 2 Jan	Hub Central	9am – 4pm
	Hub South	10am – 4pm
	History Centre	Closed

Please note that the Headland Library is closed Sat 21 Dec – Thu 2 Jan, reopening Fri 3 Jan.

Out of School Club (Oscars)

Closes at 6pm on Fri 20 Dec.
Reopens on Mon 6 Jan at 3pm

Cemeteries and Crematorium

The cemetery grounds and Book of Remembrance are open as usual throughout the holiday period.

Cemetery Office and Crematorium

Tue 24 Dec	Open until 2pm.
Wed 25 Dec – Thu 26 Dec	Closed
Fri 27 Dec	Normal hours
Sat 28 Dec – Sun 29 Dec	Closed
Mon 30 Dec	Normal hours
Tue 31 Dec	Open until 2pm.
Wed 1 Jan	Closed

In out of hours emergencies please call 01429 266522.

Out of Hours Emergencies

Emergency Duty Team and Children's Social Care – 01642 524552

Other services – 01429 266522