

Council Plan

Annual Report 2023/24





Our vision

2021/22 – 2023/24

that is
sustainable,
clean, safe and
green.

where people
are enabled
to live healthy,
independent and
prosperous lives.

that has an
inclusive
and growing
economy.

**Hartlepool
will be a
place...**

where those who
are vulnerable
will be safe and
protected from
harm.

of resilient and
resourceful
communities with
opportunities
for all.

with a Council that
is ambitious, fit for
purpose and reflects
the diversity of its
community.

Achievements

Holiday Activity and Food Programme – 37 providers, 794 sessions over 117 clubs with 19,050 attendances from children across the Easter, Summer and Christmas holiday programmes



Hartlepool Tall Ships Races 2023 attracted over **300,000** visitors and 38 visiting ships from across the world, with 85 local young people aged 15-25 supported to sail on a Tall Ship

36.5% of Council spend goes to local suppliers



34,719 active HBC self-online accounts and **359,776** transactions delivered digitally across the platform



Local Authority Children's Services rated as 'Outstanding' by Ofsted

92% of primary / secondary schools rated good or outstanding by Ofsted



100% of Council led Children's Homes rated as '**Good or outstanding**' by Ofsted

93.5% 'Good or outstanding' Adult Social Care providers as rated by the Care Quality Commission (CQC)



Retained National Autistic Society (NAS) accreditation for services provided at the Centre for Independent Living and Waverley Terrace Allotment.



358 homes within the Council's Housing Revenue Account



Summerhill and Ward Jackson Park retained their Green Flag Awards



Seaton Carew beach retained its Seaside Award

Dog Warden Service awarded Platinum award (the highest level) from the RSPCA as part of its Pawprints Awards Scheme



Fleet Services section awarded Transport News' Northern Local Authority Fleet of the Year Award



26,048 people supported through the Household Support Fund

Sustainable Warmth project completed with energy efficiency improvements and associated carbon reductions to 238 private homes at a value of around £2m



2 restaurant weeks held across the year with 26 restaurants taking part



Successful annual assessment to Maintain Excellence and Ambassador status for the North East Better Health at Work Award 2023

Hartlepool Borough Council were crowned winners of the Arts Council Award at the North East Culture Awards 2023 for the Tall Ships Races



Communications and Marketing Team were crowned winners of the 'Not For Profit Campaign of the Year' at the prestigious North East Marketing Awards for the Tall Ships



2023/24 Timeline

April 2023

- Hartlepool Technology for Care launched
- Togetherall launched



June 2023

- Jonny Hannah's exhibition opened at the Art Gallery and Museum of Hartlepool, showcasing the history and heritage of the town
- Active Hartlepool online joining system launched



August 2023

- Council came out top in a national survey of social worker satisfaction with their employer.
- Big Lime Triathlon
- Corporate Peer Challenge progress review held



October 2023

- £333k of Safer Streets Fund awarded to tackle crime and anti-social behaviour
- New 10 year lease signed on Carlton Adventure
- First Hartlepool Creative Business Week held



December 2023

- Repairs on Wingfield Castle begun
- Hartlepool Fairtrade status re-awarded



February 2024

- John Bulmer photography exhibition at the Hartlepool Art Gallery



May 2023

- Hartlepool Business Week
- Hartlepool Art Gallery, the former Christ Church, was lit up to mark the Coronation of King Charles III



August 2022

- Tall Ships came to town
- Phase 1 Waterfront Connectivity Project complete
- Cycling Hub opened at 15 Church Street operated by national cycling organisation Sustrans
- Summer at Seaton activities and promotion delivered
- Workforce Strategy and Council Values adopted



September 2023

- £600k restoration work begun on Stranton Grange Crematorium Chapels
- Council took ownership of 18 homes for rent on Keepmoat's Antler Park development boosting the supply of affordable housing
- Destination Management Plan for Hartlepool agreed



November 2023

- Big Conversation a 12 week, Borough-wide consultation and engagement exercise launched
- Hartlepool Fireworks Display
- Annual Business Awards held (first since 2019)



January 2024

- Official groundbreaking for Highlight construction
- Planning permission granted for the A19/Elwick Road/North lane Junction and Elwick Northern Bypass/Hartlepool Western Link Project
- Hartlepool Enterprise Week held



March 2024



- Online Jobs and Careers at Hartlepool Borough Council information pages went live



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www.hartlepool.gov.uk



HARTLEPOOL
BOROUGH COUNCIL