Council Plan Annual Report 2023/24

BOROUGH COUNCIL



Our vision 2021/22-2023/24

where people are enabled to live healthy, independent and prosperous lives.

where those who are vulnerable will be safe and protected from harm. Hartlepool will be a place...

of resilient and resourceful communities with opportunities for all. that is sustainable, clean, safe and green.

> that has an inclusive and growing economy.

with a Council that is ambitious, fit for purpose and reflects the diversity of its community.

Achievements

Holiday Activity and Food Programme – 37 providers, 794 sessions over 117 clubs with 19,050 attendances from children across the Easter, Summer and Christmas holiday programmes





Hartlepool Tall Ships Races 2023 attracted over 300,000 visitors and 38 visiting ships from across the world, with 85 local young people aged 15-25 supported to sail on a Tall Ship

36.5% of Council spend goes to local suppliers



34,719 active HBC self-online accounts and **359,776** transactions delivered digitally across the platform

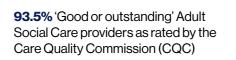


Local Authority Children's Services rated as 'Outstanding' by Ofsted

92% of primary / secondary schools rated good or outstanding by Ofsted



100% of Council led Children's Homes rated as 'Good or outstanding' by Ofsted



Retained National Autistic Society (NAS) accreditation for services provided at the Centre for Independent Living and Waverley Terrace Allotment





358 homes within the Council's Housing Revenue Account



Summerhill and Ward Jackson Park retained their Green Flag Awards

Seaton Carew beach retained its Seaside Award

Dog Warden Service awarded Platinum award (the highest level) from the RSPCA as part of its Pawprints Awards Scheme



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Fleet Services section awarded Transport News' Northern Local Authority Fleet of the Year Award

26,048 people supported through the Household Support Fund







Hartlepool Borough Council were crowned winners of the Arts Council Award at the North East Culture Awards 2023 for the Tall Ships Races



Sustainable Warmth project completed with energy efficiency improvements and associated carbon reductions to 238 private homes at a value of around £2m



2 restaurant weeks held across the year with 26 restaurants taking part

Hartlepool Restaurant **Week**

Better Health at Work Award Maintaining Excellence

Successful annual assessment to Maintain Excellence and Ambassador status for the North East Better Health at Work Award 2023



Communications and Marketing Team were crowned winners of the 'Not For Profit Campaign of the Year' at the prestigious North East Marketing Awards for the Tall Ships



2023/24 Timeline

April 2023

 Hartlepool Technology for Care launched
 Togetherall launched



June 2023

- Jonny Hannah's exhibition opened at the Art Gallery and Museum of Hartlepool, showcasing the history and heritage of the town
- Active Hartlepool online joining system launched

August 2023

- Council came out top in a national survey of social worker satisfaction with their employer.
- Big Lime Triathlon
- Corporate Peer Challenge
 progress review held



- Hartlepool Business
 Week
- Hartlepool Art Gallery, the former Christ Church, was lit up to mark the Coronation of King Charles III

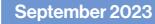
May 2023

- Tall Ships came to townPhase 1 Waterfront
- Connectivity Project completeCycling Hub opened at 15
- Church Street operated by national cycling organisation Sustrans
- Summer at Seaton activities
 and promotion delivered
- Workforce Strategy and Council Values adopted

August 2022



- £600k restoration work begun on Stranton Grange Crematorium Chapels
- Council took ownership of 18 homes for rent on Keepmoat's Antler Park development boosting the supply of affordable housing
- Destination Management Plan for Hartlepool agreed







October 2023

- £333k of Safer Streets Fund awarded to tackle crime and anti-social behaviour
- New 10 year lease signed on Carlton Adventure
- First Hartlepool Creative
 Business Week held

December 2023

- Repairs on Wingfield
 Castle begun
- Hartlepool Fairtrade status re-awarded



February 2024

 John Bulmer photography exhibition at the Hartlepool Art Gallery



- Big Conversation a 12 week, Borough-wide consultation and engagement exercise launched
- Hartlepool Fireworks Display
- Annual Business Awards held (first since 2019)

November 2023



- Official groundbreaking for Highlight construction
- Planning permission granted for the A19/Elwick Road/North lane Junction and Elwick Northern Bypass/ Hartlepool Western Link Project
- Hartlepool Enterprise Week held

January 2024





Online Jobs and Careers at Hartlepool Borough Council information pages went live

March 2024









www.hartlepool.gov.uk

