

NEIGHBOURHOOD SERVICES SCRUTINY FORUM AGENDA



Wednesday 13th June 2007

at 4.00 pm

**at Owton Manor Community Centre,
Wynyard Road, Hartlepool**

MEMBERS: NEIGHBOURHOOD SERVICES SCRUTINY FORUM:

Councillors Akers-Belcher, R W Cook, Coward, Flintoff, Gibbon, Henery, Johnson, Richardson, Simmons, Turner and Wistow

Resident Representatives:

Ann Butterfield, Ian Campbell and Linda Shields

1. APOLOGIES FOR ABSENCE

2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS

3. MINUTES

3.1 To confirm the minutes of the meeting held on 21 March 2007.

4. RESPONSES FROM THE COUNCIL, THE EXECUTIVE OR COMMITTEES OF THE COUNCIL TO FINAL REPORTS OF THIS FORUM

No items

5. CONSIDERATION OF REQUEST FOR SCRUTINY REVIEWS REFERRED VIA SCRUTINY CO-ORDINATING COMMITTEE

No Items

6. CONSIDERATION OF PROGRESS REPORTS/BUDGET AND POLICY FRAMEWORK DOCUMENTS

No Items

7. ITEMS FOR DISCUSSION

- 7.1 The Role of the Neighbourhood Services Scrutiny Forum – *Scrutiny Support Officer*
- 7.2 Determining the Neighbourhood Services Scrutiny Forum's Work Programme for 2007/08 – *Scrutiny Support Officer*

8. ANY OTHER ITEMS WHICH THE CHAIRMAN CONSIDERS ARE URGENT

ITEMS FOR INFORMATION

- i) **Date of next meeting Wednesday 4 July 2007 commencing at 4.00pm at Owton Manor Community Centre, Wynyard Road, Hartlepool.**

NEIGHBOURHOOD SERVICES SCRUTINY FORUM

MINUTES

21 March 2007

The meeting commenced at 2.00pm at Owton Manor Community Centre, Hartlepool

Present:

Councillor: Gerard Hall (In the Chair)

Councillors: Jonathan Brash, Rob W Cook, Kevin Cranney, Steve Gibbon,
Pat Rayner and Dennis Waller

Resident Representative: Linda Shields

Officers: Joanne Burnley, Senior Environmental Health Officer
Joan Wilkins, Scrutiny Support Officer
David Cosgrove, Principal Democratic Services Officer

Also Present:

Brian Dixon, Programme Manager, New Deal for Communities
Brian McBean, Observer

88. Apologies for Absence

Stephen Allison, Geoff Lilley,

89. Declarations of interest by Members

None.

90. Minutes of the meeting held on 14 February, 19 February and 28 February 2007

Confirmed.

91. Responses from the Council, the Executive or Committees of the Council to Final Reports of this Forum

None.

92. Consideration of request for scrutiny reviews referred via Scrutiny Co-ordinating Committee

None.

93. Consideration of progress reports/budget and policy framework documents

None.

94. Scrutiny Investigation into The Performance and Operation of Private Sector Rented Accommodation and Landlords – Draft Final Report

The Chair introduced the draft final report of the forum's investigation into the performance and operation of private sector rented accommodation and landlords. The investigation was the second major investigation undertaken by the Forum and was the result of five months of intensive information gathering. The report would be submitted to the Scrutiny Coordinating Committee on 27 March and Cabinet on 14 March 2007.

The Chairman focussed on the conclusions and recommendations of the forum's investigation. The Chair indicated that these showed that there were many organisations that the Council could seek partnership with to improve the lives of those people in rented accommodation. The forum went on to debate the conclusions and recommendations set out in the report and during that debate the following comments were raised: -

- The Council needed to tighten up on the application of the enforcement powers it currently had in this sector. It was acknowledged that this was constrained by the number of staff available to undertake such enforcement. There was concern that staffing may need to be reviewed as there was an increasing number of buy to let properties in the town. The Chair highlighted that Cabinet had already agreed an additional post.
- Tenant information packs should be utilised as a way of ensuring tenants knew what their landlord was responsible for and what was expected of them as a tenant. A means of feedback from both tenants and landlords was also needed.
- It was hoped that the Council could work in partnership with the recently formed Hartlepool Landlords Association.
- There was concern at how the tenants referencing scheme would work in practice and how it could be made to be self-financing as suggested by central government. It was acknowledged that tenant referencing was a very contentious issue and would need to form part of wider incentives, partnerships and community working. There was also concern expressed as to where the bad tenants ended up – Housing Hartlepool? The tenants referencing scheme trail in the Dent Street/Derwent Street area was referred to.

- Concerns were expressed that the number of people needing to rent was being increased due to the rising house prices in the town and builders determination of what constituted 'affordable'.
- There was comment that the voluntary landlord registration scheme was not successful with only fifty percent of landlords joining the scheme.
- The concentration of rented accommodation in the central area of the town was noted. Twenty five percent of all properties in the NDC area were owned by landlords, compared with ten percent across the town as a whole.

The forum members indicated their unanimous support for the conclusions and recommendations of the report and commended it to the Scrutiny Coordinating Committee and Cabinet.

In drawing the meeting to a close, the Chair extended his thanks to the forum members for their attendance and input into the meetings over the past year. The Chair also extended his thanks to all the officers that had given their positive input into the forum's investigations, the Scrutiny Team and particularly Joan Wilkins for her direct support during the year. The Chair considered that the forum had had a very positive input during the year, particularly through its two major investigations into public conveniences and private rented accommodation and landlords. The Chair also considered that the forum had given a very positive input into the 2007/08 budget consultation, which the chair considered to have been a valuable process that had shown the value of scrutiny input into executive decision making.

Decision

That the recommendations of the Forum's investigation into the performance and operation of private sector rented accommodation and landlords, as set out below, be approved and the final report of the forum forwarded to the Scrutiny Coordinating Committee.

The Forum's key recommendations to the Cabinet are as outlined below:-

- (a) That before any actions are taken to improve the operation and management of the private rented sector an assessment of their impact be undertaken;

Selective Licensing

- (b) That prior to the introduction of any Selective Licensing Scheme in Hartlepool an evaluation be undertaken of:-
 - (i) its feasibility and benefits;
 - (ii) the level of staffing and financial resources required for its effective operation; and
 - (iii) the practicalities of operating the existing voluntary registration scheme alongside any Selective Licensing and Tenant Referencing

Schemes.

Landlord Accreditation Scheme

- (c) That the introduction of an incentive scheme to encourage landlords to become members of the accreditation scheme be further explored;
- (d) That the provision of tenant and landlord information packs as part of the accreditation scheme be explored;
- (e) That an assessment of staffing requirements to enable the effective provision, and expansion, of the Landlord Accreditation Scheme be undertaken;

Tenant Referencing Scheme

- (f) That a Tenant Referencing Scheme be implemented within Hartlepool and the practicalities of its operation alongside the proposed Selective Licensing and Accreditation Schemes be explored;

Partnership working with outside agencies/bodies

- (g) That partnership working be developed further to ensure the success of future initiatives to deal with problems associated with the private rented sector;
- (h) That ways of assisting the NDC to identify alternative funding sources to ensure the continuation of its Bond Guarantee scheme be explored;

Supported Accommodation

- (i) That further work be undertaken to identify ways of increasing the level of supported housing in Hartlepool and/or 'floating support' in order to meet demand;
- (j) That in dealing with planning applications for the provision of supported housing ways of better publicising accurate details of applications be explored on order to prevent the creation of misapprehensions;

Hartlepool Landlord Association

- (k) That further work be undertaken with the newly formed Hartlepool Landlords Association in relation to:-
 - (i) the promotion of partnership working, in particular the inclusion of a Hartlepool Borough Council representatives on its board; and
 - (ii) the development of its code of conduct, role and activities.

Registered Social Landlords

- (l) That the development of a working relationship between Registered Social Landlords and the private rented sector for the sharing of management services be explored;
- (m) That an evaluation of the effectiveness of Registered Social Landlords advice to prospective tenants in terms of their allocation policies be explored;

Fair Rents and Discretionary Payments

- (n) That the Authority explores a mechanism by which to lobby the Rent Office and Central Government in relation to the requirement of realistic rent assessments;
- (o) That a review be undertaken of the process for the award of Discretionary Payments with particular reference to:-
 - (i) the possible inclusion of a Housing Division representative on the Discretionary Payments Panel; and
 - (ii) the practicalities of transferring responsibility for the award of discretionary payments to the Housing Division with input from Housing Benefits.
- (p) That the current budgetary allocation for Discretionary Payments be reviewed to more truly reflect demand; and

Tenant, Resident and Landlord Support

- (q) That further work is undertaken to more widely publicise the advice service available for residents, tenants and landlords through the local authority.

GERARD HALL

CHAIRMAN

NEIGHBOURHOOD SERVICES SCRUTINY FORUM

13 JUNE 2007



Report of: Scrutiny Support Officer

Subject: THE ROLE OF THE NEIGHBOURHOOD SERVICES
SCRUTINY FORUM

1. PURPOSE OF REPORT

- 1.1 To give an overview of the role and functions of the Neighbourhood Services Scrutiny Forum.

2. BACKGROUND INFORMATION

- 2.1 The Council's approach to Overview and Scrutiny has been informed by government guidance, best practice nationally and experience of what works locally to ensure that the Scrutiny Forum's operate in an optimum scrutiny structure that will enable the Forums to add value and improve services for the residents of Hartlepool.
- 2.2 The role of the Scrutiny Co-ordinating Committee is briefly discussed in the following section. Following this in section 4, there is a more detailed description of the roles and functions of this forum.

3. ROLE AND FUNCTIONS OF THE SCRUTINY CO-ORDINATING COMMITTEE

- 3.1 The Scrutiny Co-ordinating Committee is made up of the Chairs and Vice-Chairs of the four standing Forums and a further two Members from each Forum. This approach enables the Scrutiny Co-ordinating Committee to draw on the experience of a variety of Members, represent a cross-section of political views and equally represent each of the four standing Forums. The Scrutiny Co-ordinating Committee is responsible for the overall management of Overview and Scrutiny within the Authority. Other authorities' experience of scrutiny appears to have benefited from the establishment of such a body. Given the increasing importance of the scrutiny role under the new arrangements and the likely increase in workload of the scrutiny function the

role of the Scrutiny Co-ordinating Committee is invaluable. The main roles and functions of the committee are as follows:-

- i) To work with the four Forums to decide an annual Overview and Scrutiny Work Programme, including the programme of any ad-hoc forum that it appoints, to ensure that there is efficient use of the forums and that the potential for duplication of effort is minimised.
- ii) To lead the involvement of Overview and Scrutiny in the development of the budget and the plans and strategies that make up the policy framework and to delegate issues for consideration to the Forums.
- iii) Where matters fall within the remit of more than one Overview and Scrutiny Forum, to determine which of them will assume responsibility for any particular issue and to resolve any issues of dispute between overview and scrutiny Forums.
- iv) To receive requests from members, the Executive and/or the Full Council for items to be considered by Overview and Scrutiny Forums and to allocate them, if appropriate to one or more Overview and Scrutiny Forum.
- v) To put in place and maintain a system to ensure reports from Overview and Scrutiny to the Executive are managed efficiently and do not exceed any limits set out in the Constitution (this includes making decisions about the priority of reports, if the volume of such reports creates difficulty for the management of Executive business or jeopardises the efficient running of the Council business).
- vi) To exercise the power of call-in in relation to Executive decisions made as set out in Section 21 (3) of the Local Government Act 2000, or allocate them to the appropriate overview and scrutiny forum for consideration.

4. FUNCTIONS OF OVERVIEW AND SCRUTINY FORUMS

4.1 The four standing Overview and Scrutiny Forums have three main functions and these are set out in the following paragraphs:

(a) Policy Development and Review.

Overview and Scrutiny Forums may:

- (i) Assist the Council and the Executive in the development of the budget and policy framework by in-depth analysis of policy issues;
- (ii) Conduct research, community and other consultation in the analysis of policy issues and possible options;
- (iii) Consider and implement mechanisms to encourage and enhance community participation in the development of policy options;

- (iv) Question members of the Executive and Chief Officers about their views on issues and proposals affecting the area;
- (v) Liaise with other external organisations operating in the area, whether national, regional or local, to ensure that the interests of local people are enhanced by collaborative working

(b) Scrutiny

Overview and Scrutiny Forums may:

- (i) Review and scrutinise the decisions of the Executive and Chief Officers both in relation to individual decisions and their overall strategic direction.
- (ii) Review and scrutinise the work of the Council in relation to its policy objectives, performance targets and/or particular service areas.
- (iii) Question members of the Executive and Chief Officers about their decisions, whether generally in comparison with the service plans and targets over a period of time, or in relation to particular decisions, initiatives or projects.
- (iv) Review and scrutinise the performance of other public bodies in the area, requesting them to attend and address relevant scrutiny forums to speak about their activities and performance;
- (v) Investigate other issues of local concern, outside the control of the Council and other public bodies in the area, and make recommendations to the Council, the Executive and/or other organisations arising from the outcome of the scrutiny process.
- (vi) Question and gather evidence from any person (with their consent)
- (vii) Make recommendations to the executive and/or the council arising from the outcome of the scrutiny process.

(c) Finance

Overview and Scrutiny Committees may exercise overall responsibility for the finances made available to them. This presently consists of a dedicated overview and scrutiny budget of 50k. Applications for funding must be made through Scrutiny Co-ordinating Committee.

5. THE REMIT OF THIS FORUM

- 5.1 The strategic direction of the Scrutiny Forums will be to assess, monitor and advise on the Council's progress towards the 7 priority aims of the Community

Strategy whilst the operational direction of the individual Scrutiny Forums will be governed by the remits outlined in the Constitution.

The remit of the Neighbourhood Services Scrutiny Forum is as follows:-

To consider issues relating to property, technical services, environmental services, emergency planning, public protection and housing.

- 5.2 There will be, however, from time to time, issues that could be considered by more than one Forum and it will be for the Scrutiny Co-ordinating Committee to determine which forum should examine a particular issue. It is also open to the Scrutiny Co-ordinating Committee to appoint ad hoc forums. For example, where an issue comes within the remit of two scrutiny forums, the Scrutiny Co-ordinating Committee could decide to establish an ad hoc forum made up of four Members from each of those two Forums.

6. SCHEDULE OF FORUM DATES FOR 2006/07

- 6.1 Detailed below, for Members information, are the scheduled dates for meetings of the Neighbourhood Services Scrutiny Forum in 2006/07. Please note that all scheduled meetings will commence at 4.00pm, in various venues across the town, with the capacity for additional meetings to be arranged where required to accommodate the needs of individual inquiries.

Wednesday, 4 July 2007

Wednesday, 8 August 2007

Wednesday, 19 September 2007

Wednesday, 24 October 2007

7. CONCLUSIONS

- 7.1 No specific action is required as a result of this report, however Members may have questions about the role of the Forum.

BACKGROUND PAPERS

The following background paper was used in the preparation of this report:-

- i) Hartlepool Borough Council Constitution.

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NEIGHBOURHOOD SERVICES SCRUTINY FORUM

13 June 2007



Report of: Scrutiny Support Officer

Subject: DETERMINING THE NEIGHBOURHOOD SERVICES
SCRUTINY FORUM'S WORK PROGRAMME FOR
2007/08

1. PURPOSE OF REPORT

- 1.1 To provide the Members of the Neighbourhood Services Scrutiny Forum with a range of information, extracted from various sources to assist in the consideration of suitable topics for inclusion into the Forum's Work Programme for the 2007/08 Municipal Year.

2. BACKGROUND INFORMATION

- 2.1 The Neighbourhood Services Scrutiny Forum needs to develop a Work Programme for the 2007/08 Municipal Year, together with a timeframe for each review, for consideration by the Scrutiny Coordinating Committee on 29 June 2007. Detailed terms of reference should be developed at the start of each review.
- 2.2 As such the Director of Neighbourhood Services; Portfolio Holders for Regeneration and Liveability and Neighbourhoods and Communities; Local Area Agreement Reward Element Targets (also known as LPSA2); Corporate Plan (BVPP); and the Viewpoint Surveys have been the foundation sources for this report to enable the Forum to compile its Work Programme.
- 2.3 However, it should be appreciated that some of the areas detailed below are continually evolving and further details will emerge throughout the year.
- 2.4 In addition to establishing the Forum's Work Programme, the Forum may consider it appropriate to receive illustrations from service departments in relation to impending legislation and to respond on an ad hoc basis to emerging issues which would be considered appropriate for an investigation or review to be undertaken.

TOPIC	Director, Elected Mayor and Cabinet Member	Member(s)	Carried Forward from 2006/07 Work Programme	Viewpoint Survey January 2006 to July 2007	Referrals
Council Buildings and Properties				X	
Alcohol and Licensing Laws				X	
Highways Management				X	
Preparing for Emergencies				X	
Recycling (Please see paragraphs 2.5 to 2.8 below for further details).					X
Transportation links to a new Hospital Site (Issue: this is a mandatory referral from Full Council. On 13 March 2007 Scrutiny Co-ordinating Committee referred this issue to this Forum for consideration during the 2007/08 Municipal Year).					X
Neighbourhood Services Transport Provision (Issue: it was suggested that this could be linked to the Transportation Links to a New Hospital Site referral (see above), with additional consideration being given to such issues as an Integrated Transport Unit (ITU) and the potential to make connections to Social Enterprise in relation to transport provision.)	X				
Highways and Street Design (Issue: It is anticipated that new Government guidance will shift the focus away from the motorist and towards pedestrians in the design of highways and streets. Scrutiny could contribute to the development of a local design principle in relation to this issue.)	X				

TOPIC	Director, Elected Mayor and Cabinet Member	Member(s)	Carried Forward from 2006/07 Work Programme	Viewpoint Survey January 2006 to July 2007	Referrals
Coastline Defences and Shoreline Management (Issue: to gain an understanding of the provision of coastal defences and shoreline management within Hartlepool. What are the likely costs of protecting the coastline and managing the shoreline and can Scrutiny enhance the potential to secure external funding for this issue?)	X				
School Meals (Issue: to gain an understanding of school meal provision within the town. How does school meal provision vary across the town and how does Hartlepool compare, nationally and regionally for this issue?)	X				

2.5 On 13 March 2007 Scrutiny Co-ordinating Committee considered a referral from the North Neighbourhood Consultative Forum regarding the current operation of the door to door recycling collection scheme. As part of the referral it was suggested that Scrutiny:-

- (a) Look at the way in which contractors carry out the work of recycling; and
- (b) Review the procedure specification on the door to door collection of recycled material in light of the perception of dissatisfaction from Ward Councillors and members of the public.

2.6 The Scrutiny Co-ordinating Committee accepted the referral in principle for inclusion in the Neighbourhood Services Scrutiny Forum's 2007/8 Work Programme. Members were, however, mindful that a new service was to be procured from June onwards and as such it was agreed that consideration of the referral would be dependent upon the outcome of an urgent meeting to discuss issues of concern raised. It was agreed that the following people would be invited to attend the urgent meeting:

- a) The Chairs of the 3 Neighbourhood Consultative Forums;
- b) The Chair of Scrutiny Co-ordinating Committee;

- c) The Chair and resident representatives of the Neighbourhood Services Scrutiny Forum;
- d) Portfolio Holders for Regeneration, Liveability and Housing and Culture Leisure and Transportation; and
- e) The Head of Environmental Management

- 2.7 During this meeting Members were advised that recycling operations were currently out to tender. The results of this exercise could have a significant effect on the future of the service. A substantial campaign to encourage the public to recycle would be undertaken but this would have a significant budgetary effect if the amount of recyclables increased.
- 2.8 In terms of the referral made, Members at the meeting agreed that in view of the tendering process currently underway for the provision of recycling operations the most appropriate course of action would be for the Neighbourhood Services Scrutiny Forum to monitor, rather than directly scrutinise, the service. To enable the Forum to do this it was agreed that a possible course of action would be for the Forum to receive an initial baseline report on the progress of the new contract, including details of projections on staffing and a comparison of services with other Tees Valley Authorities. Working from that baseline, quarterly reports could then be submitted to the Forum in September 2007, December 2007 and March 2008 providing details of how the service was progressing against the baseline and how the two weekly collection service was operating since its rollout across the whole town. It was also agreed that the details outlined above would be presented to this Forum at this meeting.
- 2.9 In setting the Work Programme for 2007/08 consideration also needs to be given to Budget and Policy Framework documents which the Forum will need to consider throughout the year and the following 6 Monthly Progress Review reports.

6 MONTHLY PROGRESS REPORTS ON COMPLETED REVIEWS	To be considered by the Forum
Public Convenience Provision in Hartlepool	August 2007
Performance and Operation of Private Sector Accommodation and Landlords in Hartlepool	Due to the transfer of the Housing Division to the Regeneration and Planning Services Department this issue now falls under the remit of the Regeneration and Planning Services Scrutiny Forum, which will consider the progress report in January 2008.

BUDGET AND POLICY FRAMEWORK ITEMS	Estimated timetable for consideration by the Forum
Food Law Enforcement Service Plan	July / August 2007
Local Transport Plan	Not due for consideration by the Forum this year.

- 2.10 Having considered the above information together with topics identified by individual Members' for inclusion into the Work Programme, the Forum may wish to discuss various aspects contained within the Corporate Plan 2007/08 to raise potential areas for consideration. They could range from areas already identified as suitable for development through Commitments or areas where the specific performance is below the targeted level. For this purpose, **Appendices A and B** detail the relevant Sections of the Corporate Plan for the Forums consideration as outlined below:-

Appendix A – Council's Priority Contributions to Community Strategy Themes: 'Community Safety'; 'Environment and Housing'; 'Health and Care'; 'Strengthening Communities'; and 'Organisational Development'.

Appendix B - Performance Indicator Table: 'Community Safety'; 'Environment and Housing'; 'Health and Care'; 'Strengthening Communities'; and 'Organisational Development'.

- 2.11 The Forum may also wish to apply a degree of emphasis on a particular source for example, would the Forum consider issues which are clearly raised as a concern by the public to carry more weight than those considered important by the service provider? In practice the Forum will need to apply a considered opinion from all sources against the individual subject area.
- 2.12 Once the Forum has identified Scrutiny topics, anticipated time frames need to be applied. It is suggested to the Forum that a standard template for applying time allocations should be treated with caution as when scoping a subject a number of complexities may arise, therefore the anticipated duration should be allocated to the subjects on an individual basis.
- 2.13 The Forum is also advised to be cautious in setting an overly ambitious Work Programme for which it may be unable to deliver.
- 2.14 In addition to the above, the Forum may also consider establishing some small Sub-Groups, known as Working Groups to look at sharp focused areas of supplementary aspects of the main topic being scrutinised.

3. RECOMMENDATIONS

- 3.1 The Neighbourhood Services Scrutiny Forum is requested to consider the wide range of information detailed within this report to assist in the determination of its 2007/08 Work Programme, to be approved by the Scrutiny Co-ordinating Committee at its meeting on 29 June 2007. Members may want to choose a maximum of two items for the coming year, which will allow for flexibility in its work programme for emerging issues and referrals from Council/Cabinet.

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BACKGROUND PAPERS

The following background papers were used in the preparation of this report:-

- (i) Corporate Plan for 2007/08
- (ii) Community Strategy
- (iii) Viewpoint Survey - May 2006 to April 2007

Corporate Plan Action Plan 2007/08 – Community Strategy Themes / Council Priorities

This Forum's remit covers Actions under the following Community Strategy Themes / Council Priority areas:

- Community Safety;
- Environment and Housing;
- Health and Care;
- Strengthening Communities; and
- Organisational Development.

The information provided in the appendix includes all of the 'key achievements' and the '5-10 year vision' for each of the relevant Community Strategy Themes. The Themes are divided into the Corporate Plan Objectives that have some relevance to this Forum. Under each Corporate Plan Objective there are a number of Actions. However, not all of the Actions under the Corporate Plan Objectives fall under the remit of this Forum, where this is the case the Action is included here but it is indicated that is not under this Forum's remit.

Community Safety

Community Strategy / Council Priority	Make Hartlepool a safer place by reducing crime, disorder and fear of crime
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Key achievements in 2006/07

- In October 2006, Hartlepool Youth Offending Service was inspected by a joint inspectorate, led by HM Inspectorate of Probation. The inspection report stated that "the service had consistently performed well against required targets and sound performance management systems were in place". The service was awarded scores of 4 'good' and 1 'adequate'.

- In the nine months from April to December 2006, 602 people had entered drug treatment, compared to 601 in whole of 2005/06. Hartlepool's service for drug using offenders was the second area nationally to achieve all 6 key performance indicators.
- Drug offences recorded by the Police have risen by 14% compared to 2005/06, which indicates greater Police activity to tackle the drug dealing and use in Hartlepool. In the BVPI general survey completed in autumn 2006, 51% people perceived drug dealing or use to be very or fairly big problem, compared to 76% in the last survey in 2003/04.
- Recorded levels of domestic burglary and vehicle crime continue to reduce, year on year. Vehicle crime in Hartlepool is now below the national average.
- The number of active Anti-Social Behaviour Orders (ASBOs) have increased from 8 at end of 2005, to 22 at end of 2006 and voluntary Acceptable Behaviour Contracts and Agreements from 14 in 2005 to 25 in 2006
- Throughout 2006/07 there has been a co-ordinated enforcement campaign by the Police and the Council to crack down on the sale of alcohol to those under-age, and prosecution of those selling the alcohol. Licensees of pubs, clubs and off-licences have been warned and one club had its licence revoked for 3 months.
- The NDC Community Warden scheme has been re-aligned to give Wardens additional powers and the ability to issue Fixed Penalty Notices for certain environmental crimes. This has significantly improved their ability to play an effective role in dealing with anti-social issues within the community.
- The Neighbourhood Action Team has secured funding to provide 5 additional Enforcement Officers over the next two years
- For a third successive year 'reduced' F1 vehicle arson figures have been achieved through a pro-active and multi-agency approach to removing untaxed, abandoned and nuisance vehicles from the streets of Hartlepool. This initiative has also contributed significantly towards a further reduction in vehicle-related crime.
- A joint initiative with the National Probation Service was launched, which involves offenders from Hartlepool taking part in environmental improvement schemes throughout the town. The offenders, who have committed crimes in the town, engage in various projects as a way of 'paying back' to the community.

In 5-10 years time: -

- Residents will feel safe out in their neighbourhood after dark
- The risk of being a victim of crime will have reduced significantly, compared to our baseline set in 2003/04
- Less young people will be entering the criminal justice system
- Treatment services for alcohol abuse will be readily available in Hartlepool
- Social behaviour will be the norm, and ASBOs will no longer be required, even for a minority of the population

7.2 APPENDIX A

- A central covert surveillance unit for Hartlepool Borough Council will be established to address key environmental and anti-social issues in the town.
- Dog Control Orders will be introduced as a replacement for existing dog byelaws to address key related environmental issues.
- We will continue to develop new initiatives, and work in close collaboration with other sections and external agencies to provide a safer and cleaner environment for the people of Hartlepool.

Community Safety				
Corporate Plan Objective: Improved neighbourhood safety and increased public reassurance leading to reduced fear of crime and anti-social behaviour (Ref: CO20)		Community Strategy Ref: CS1, 3, 4-8, 10 + 11		Key Pls: LAA CS13
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
CS06	Co-ordinate and develop NAP resident forums, ensuring links are made with the safer Hartlepool Partnership and Neighbourhood Policing	Mar 08	Denise Ogden	LAA Outcome 16
CS07	Embrace new and existing legislation in developing strategies and initiatives	Oct 07	Denise Ogden	LAA Outcome 16
CS08*	Continue to develop local responses to the RESPECT Agenda	Mar 08	Sally Forth	LAA Outcome 16
CS09*	Actively work with Neighbourhood Police teams to reduce ASB	Mar 08	Sally Forth	LAA Outcome 16
CS10*	Improve two way communications between residents and Neighbourhood Police Teams	Dec 07	Alison Mawson	LAA Outcome 16

* The responsibility for these Actions fall under the remit of the Regeneration and Planning Services Scrutiny Forum.

Environment and Housing

Community Strategy / Council Priority

Secure a more attractive and sustainable environment that is safe, clean and tidy; a good infrastructure; and access to good quality and affordable housing

Key achievements in 2006/07

- Working in partnership with New Deal for Communities, environmental improvement schemes totalling around £400,000 have been undertaken at Stranton Garth, Sydenham Road, York Road, Murray Street and Stockton Road.
- Successful partnership with energy provider to improve thermal insulation of homes and reduction of fuel poverty (private and public funding)
- Successful CPO Public Inquiries covering three redevelopment sites and over 620 properties to ensure transfer to two developers for demolition and building of 330 homes
- Retirement Village starting on site, to offer over 250 homes (of multi tenure) for the elderly with support and care
- The Pride in Hartlepool campaign has been very successful and mainstream funding has been secured to ensure the initiative continues.
- A pilot project was introduced, in partnership with the neighbourhood police teams, which provide a (limited) out of hours service for noise nuisance.
- Grand Central Railways are to introduce direct rail links with London
- Bus patronage increased by the introduction of free concessionary travel across the Tees Valley area
- Increased the level of cleanliness across the town.

In 5-10 years time: -

- First three housing regeneration sites completed, with 330 homes for sale, rent and shared ownership.
- Next housing regeneration priorities underway in NCH and Belle Vue, with an agreed strategy for Dalton Street.
- We will have achieved Government Decent Homes targets and SAP rating targets
- An Improved out of hour's service for noise nuisance will be in place.
- Hartlepool Borough Council will reduce its 'Carbon Footprint'
- Secure improvements to the accessibility, punctuality and reliability of local public transport (bus and light rail) with an increase in use of more than 12% by 2010 compared with 2000 levels.

- Reduce the number of deaths and serious injuries to 39.2 in 2010 (49 in 2004)
- Reduce the number of children killed or seriously injured to 7.5 in 2010 (10 in 2004)

Environment				
Corporate Plan Objective: Improve the quality of the local environment by having cleaner, greener and safer public, private and community spaces and by reducing the gap in aspects of liveability between the worst wards/neighbourhoods and the district as whole, with a particular focus on reducing levels of litter and detritus (Ref: CO25)		Community Strategy Ref: EH1 – 6 JE3		Key Ps: BVPI 199a BVPI 218
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH03	Improve and maintain the design and appearance of the natural and built environment	Mar 08	Denise Ogden	LAA Outcome 21
Corporate Plan Objective: Provide a sustainable, safe, efficient, effective and accessible transport system (Ref: CO26)		Community Strategy Ref: EH7-10 JE3		Key Ps: BVPI99 BVPI 102
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH04	Deliver the Hartlepool Local Transport Plan (LTP)	Mar 08	Alastair Smith	LAA Outcome 22
EH05	Develop and implement an integrated Transport Strategy	Aug 08	Alastair Smith	LAA Outcome 22
Corporate Plan Objective: Make better use of natural resources, reduce greenhouse gases, minimise energy use and reduce the generation of waste and maximise recycling (Ref: CO27)		Community Strategy Ref: EH11 - 14		Key Ps: LPI NS17 BVPIs 82 + 84
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH06	Promote environmental sustainability and develop awareness	Mar 08 and ongoing	Denise Ogden	LAA Outcome 23
EH07*	Participate in the preparation of sub-regional Minerals and Waste Development Plan Document	Mar 08	Tom Britcliffe	LAA Outcome 23

7.2 APPENDIX A

Corporate Plan Objective: Improve the natural and built environment, ensure the proper planning of the area and the promotion of sustainable development including addressing climate change. (Ref: CO28)		Community Strategy Ref: EH1-7, 9 + 10, 15-17 JE3		Key PIs: BVPIs 156, 200a-c, 216, 219 LPI NS9 & RP3
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH08	Improve Physical access to buildings	Jul 07	Graham Frankland	
EH09	Develop and integrated capital and asset strategy to maintain and develop buildings, land, highways and coastal structures	Mar 08 and ongoing	Graham Frankland	
EH10*	Coordinate the preparation of the new Local development Framework embodying the core principle of sustainable development and addressing climate change	Mar 08	Anne Laws	
EH11*	Ensure where practicable that the location, siting and design of new development, improvement and regeneration contribute to sustainable development and to addressing climate change.	Mar 08	Anne Laws	
EH12*	Support the Continuing Renewal of Housing Regeneration Areas	Mar 08	Mark Dutton	
EH13*	Implement Environmental Improvement Schemes within the Area Regeneration Programmes	Mar 08	Andrew Golightly	
EH14*	Support the implementation of the Tees Valley Biodiversity Action Plan (BAP)	Mar 08	Ian Bond	
EH15*	Review and implement planning policy guidance relating to the historic environment	Mar 08	Sarah Scarr	
Corporate Plan Objective: To promote and develop a sustainable environment (Ref: CO29)		Community Strategy Ref: EH11-14 JE3		Key PIs:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
EH16	To increase community and corporate knowledge and action on environmental sustainability issues	Mar 08	Ralph Harrison	
EH17	To give advice on the issues concerning the natural and built environment and to enforce environmental legislation when appropriate	Mar 08	Ralph Harrison	

EH18	To work in partnership to develop a climate change strategy and action plan	Mar 08	Ralph Harrison	

* The responsibility for these Actions fall under the remit of the Regeneration and Planning Services Scrutiny Forum.

Health and Care

Community Strategy / Council Priority	Ensure access to the highest quality health, social care and support services, and improve the health, life expectancy and well-being of the community.
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Key achievements in 2006/07

- The Council has commenced building work (with our partners) on the 'Hartfields' Extra Care Retirement Village at Middle Warren.
- There has been a significant increase in the number and range of people receiving Direct Payments to enable them to arrange their own support and care.
- There has been an increase in intermediate care with a corresponding impact on reducing nursing and residential care. Intermediate care is a range of personal care services provided at home to maintain people's independence and prevent them moving into unnecessary hospital/residential care admissions.
- Telecare Services have been introduced. Telecare is the remote or enhanced delivery of health and social services to people in their own homes by means of telecommunications and computerised systems.
- Work commenced on integration of Health and Social Care Team, with one team now being located in the community.
- The health and well-being of local people has been improved thanks to the Council and partners working together to tackle various public health issues, such as healthy eating, accidents and physical activity
- The Local Authority secured funding for, and appointed, a Nutritionist who has worked with schools and in the Community to raise awareness of and improve access to health food.
- The School Catering Service implemented the new school food trust "standards" without major detriment to the number of meals served.

In 5-10 years time we will: -

- deliver person centred, community based services in accordance with the White Paper and Vision for Care.
- develop a work Commissioning based approach to our work which include integrated commissioning with our health partners.
- work with parties to deliver the wellbeing agenda.
- deliver a range of extra care facilities such as the Hartfields development
- ensure all people with Social care needs are able to take control of how their support is delivered
- develop and implement a strategy for working the third sector (such as voluntary organisations)

Health and Care				
Corporate Plan Objective: Be Healthy (Children and young people will be physically, mentally, emotionally and sexually healthy, lead healthy lifestyles and choose not to take illegal drugs) (Ref: CO12)		Community Strategy Ref: HC2, 9, 11, 12 + 15		Key Pls: LPI NS16 LAA HC21 BVPI 197
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
HC02	Actively contribute to the health and future well-being of the children of Hartlepool	Mar 08	Ralph Harrison	LAA Outcome 10
HC03*	Work with partner agencies, young people, schools and families to reduce under 18 conception rate by 55%	Jan 10	Sheila O'Connor	LAA Outcome 10
HC04*	Work with schools and other agencies to address childhood obesity through initiatives such as Healthy Schools Programme and Physical Education, School Sports and Club Links Strategy	Mar 08	John Collings	LAA Outcome 10
HC05*	Improve arrangements for transition between settings and from children's to adult services	Mar 08	Sheila O'Connor	LAA Outcome 10
Corporate Plan Objective: To safeguard and improve health and well-being for people working, living and visiting the borough. (Ref: CO16)		Community Strategy Ref: HC1-4 HC7, 9 + 11		Key Pls: BVPI 166a BVPI 166b
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
HC16	To deliver an effective Health Development and enforcement service	Mar 08	Ralph Harrison	

HC17**	Delivery of the Public Health Strategy and action plan through partnership working	Mar 08	Peter Price	

*The responsibility for these Actions fall under the remit of the Children's Services Scrutiny Forum.

**The responsibility for this Action falls under the remit of the Adult and Community Services and Health Scrutiny Forum.

Strengthening Communities

Community Strategy / Council Priority	Empower individuals, groups and communities and increase the involvement of citizens in all decisions that affect their lives.
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Key achievements in 2006/07

- Working with local communities, Neighbourhood Action Plans (NAPs) have been updated for both Dyke House/Stranton/Grange and Burbank areas, and work on updating the Rift House/Burn Valley Plan is underway. We have also assisted New Deal for Communities in completing a NAP for their area.
- Around £350,000 of Neighbourhood Renewal Fund Residents Priorities Budget has been spent across NAP areas, on priorities identified in Neighbourhood Action Plans.
- We have undertaken a review of the NAP process and commenced implementation of its many recommendations including for example, how to involve more residents in the process and achieve a good geographical spread of participants.
- The Statement of Community Involvement (SCI) showing how residents and the broader community can get involved in the preparation of new land-use plans and consideration of planning applications was adopted in October 2006.
- Residents continue to be involved in the ongoing development and governance of the Housing Market Renewal (HMR) programme across central Hartlepool
- A Best Value Review of Strengthening Communities has been undertaken with the Voluntary and Community Sector (VCS) and a Strategic Improvement Plan developed to improve performance in this aspect of the Council's work.

- Hartlepool Borough Council has achieved Beacon Status for emergency planning, in partnership with the other 3 authorities in 'Cleveland' and Cleveland Police and Cleveland Fire Brigade. The Cleveland Emergency Planning Unit made a joint bid for Beacon Status, with the main theme being partnership working through the emergency planning unit.

In 5-10 years time: -

- There will be an increased range of services and activities that have been developed and delivered in partnership with local communities.
- The public will be reassured through awareness of the emergency planning arrangements that are in place and which are continually reviewed.
- Information on how the public can protect themselves during an emergency will be enhanced.

Strengthening Communities				
Corporate Plan Objective: To empower local people to have a greater voice and influence over local decision making and the delivery of services (Ref: CO37)		Community Strategy Ref: SC1 – 5 HC18		Key Ps: LPI RP 14
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
SC01	To establish Neighbourhood Management as a guiding influence in Service Delivery across the Council	Mar 08	Denise Ogden	LAA Outcome 31
SC02*	Ensure a fit for purpose LSP	Mar 08	Joanne Smithson	LAA Outcome 31
SC03*	Coordinate a review of the Community Strategy	Mar 08	Joanne Smithson	LAA Outcome 31
SC04*	Coordinate the implementation and monitoring of the Local Area Agreement	Mar 08	John Potts	LAA Outcome 31
SC05**	Improve public engagement with hard to reach groups which will act on qualitative information/feedback from citizens	Mar 08	Alan Dobby	LAA Outcome 31
Corporate Plan Objective: Creating a fairer world (Ref: CO42)		Community Strategy Ref:		Key Ps: LAA SC25 + SC26
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
SC16	Promote Hartlepool as a Fairtrade Town	Mar 08	Ralph Harrison	LAA Outcome 36

Corporate Plan Objective: Ensure communities are well prepared to respond to emergency incidents (Ref: CO43)		Community StrategyRef: SC3, 5, 6 + 8		Key Ps:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
SC17	Develop and implement communication strategy	Mar 08	Denis Hampson	
Corporate Plan Objective: Ensure Cleveland Emergency Planning Unit delivers on behalf of the Council a comprehensive Emergency Planning and Resilience Service (Ref: CO44)		Community StrategyRef: SC3, 5, 6 + 8		Key Ps:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
SC18	Deliver the actions identified in the annual plan of the Cleveland Emergency Planning Unit	Mar 08	Denis Hampson	

* The responsibility for these Actions fall under the remit of the Regeneration and Planning Services Scrutiny Forum.

** The responsibility for this Action falls under the remit of the Adult and Community Services and Health Scrutiny Forum.

Organisational Development

To develop and enhance the effectiveness and efficiency of the Council through:	
Community Strategy / Council Priority	<ul style="list-style-type: none"> • improve management and governance • improved access to and understanding of the public • improved understanding, skills, competencies and contribution of Elected Members and Staff • the innovative implementation of key efficiency drivers • the effective management, governance and development of financial arrangements

Key achievements in 2006/07

- For the fifth year running the Council were awarded 4 stars, the highest possible rating, by the Audit Commission as part of the Comprehensive Performance Assessment
- The Council's Corporate Assessment Inspection, which forms part of the overall Comprehensive Performance Assessment, scored the Council as 3, out of a possible 4. When ranked with all other Councils that have been reassessed Hartlepool are ranked joint third
- A 5 year procurement plan was completed and regional and sub-regional collaborative contracts have been concluded, which will result in significant savings
- An integrated Asset Management Plan / Capital Strategy was approved by Cabinet.
- Hartlepool Connect (Contact Centre) was opened and services integrated
- 'Talking with Communities' is now an established consultation forum for all council departments and partners
- To help increase family resources within the family environment an activity programme has yielded positive results in terms of the number of new Council Tax exemptions and reductions granted. A TV message is being piloted within GP surgeries via 'Lifechannel'
- Risk Management has now become part of the day to day working of the council and departments are continuing to look at ways of reducing risks on a regular basis

In 5-10 years time: -

Hartlepool Borough Council will be recognised locally, regionally and nationally as providing strong community leadership and delivering local and national priorities in partnership with others.

Organisational Development				
Corporate Plan Objective: Develop and Implement Efficiency Strategy (Ref: CO52)		Community Strategy Ref:		Key PIs:
Ref:	Action	Date to be Completed	Responsible Officer	Links to Other Plans
OD18	Implement 5 year Procurement Plan	Mar 08	Graham Frankland	
OD19*	Review and further develop integrated Efficiency Strategy	Apr 07 and ongoing	Mike Ward	

* The responsibility for this Action falls under the remit of Scrutiny Co-ordinating Committee.

PERFORMANCE INDICATORS - APPENDIX B

Every council is required by the Department for Communities and Local Government to collect and publish a range of Best Value performance indicators. In addition to these Government indicators, services in Hartlepool Borough Council have also set 'Local indicators'. These statutory and non-statutory Best value indicators are set out in the pages that follow.

The tables provide detailed performance presented against the overall performance of the council and each of the Community Strategy themes and aims. Five of the Community Strategy themes have some relevance to this Forum, and are listed below (although Organisational Development does not have any Performance Indicators that are of relevance to this Forum).

⇒ Community Safety	⇒ Environment and Housing
⇒ Health and Care	⇒ Strengthening Communities
⇒ Organisational Development	

BVPs are set by the government and information for these must be included in the plan. Some of the BVPs have additional uses these include:-

<ul style="list-style-type: none"> • Comprehensive Performance Assessment (CPA) The means by which the Audit Commission assesses the Council's overall performance 	<ul style="list-style-type: none"> • Public Service Agreement (PSA) Agreement between local and central government to improve performance across a range of indicators based upon national and local priority
<ul style="list-style-type: none"> • Performance Assessment Framework (PAF) Indicators set by the government for Social Services service areas 	<ul style="list-style-type: none"> • Quality of Life (QoL) These indicators cover the issues that effect how people feel about life in the local area.

7.2 APPENDIX B

Community Safety				
Corporate Plan Objective: Improved neighbourhood safety and increased public reassurance leading to reduced fear of crime and anti-social behaviour (Ref. CO20)				
Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
LAA CS13	Percentage residents who feel very or fairly safe out in their neighbourhood after dark (Viewpoint)	64%	32%	34%

Environment and Housing				
Corporate Plan Objective: Improve the quality of the local environment by having cleaner, greener and safer public, private and community spaces and by reducing the gap in aspects of liveability between the worst wards/neighbourhoods and the district as whole, with a particular focus on reducing levels of litter and detritus (Ref. CO25)				
Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 199a	Local Street and Environmental Cleanliness – Litter & Detritus	13.5	11	n/a
BVPI 218a	Abandoned vehicles	100	100	n/a
Corporate Plan Objective: Provide a sustainable, safe, efficient, effective and accessible transport system (Ref. CO26)				
Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 99ai	Road accident casualties - Number of casualties - all killed/seriously injured	39	42	n/a
BVPI 99aii	Road accident casualties - % Change in number of casualties from previous year – all killed/seriously injured	-20.4	-7.8	n/a
BVPI 99aiii	Road accident casualties - % change in number of casualties between most current year and average of 1994-1998 - all killed/seriously injured	-15.6	-9.3	n/a

7.2 APPENDIX B

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 99bi	Road accident casualties - Number of casualties - children killed/seriously injured	5	8	n/a
BVPI 99bii	Road accident casualties - % Change in number of casualties from previous year – children killed/seriously injured	-50.0	-6.0	n/a
BVPI 99biii	Road accident casualties - % change in number of casualties between most current year and average of 1994-1998 - children killed/seriously injured	-57.6	-33.4	n/a
BVPI 99ci	Road accident casualties - Number of casualties - all slight injuries	298	300	n/a
BVPI 99cii	Road accident casualties - % Change in number of casualties from previous year - all slight injuries	-2.0	-1.6	n/a
BVPI 99ciii	Road accident casualties - % change in number of casualties between most current year and average of 1994-1998 - all slight injuries	-23.1	-22.6	n/a
BVPI 102	Passenger journeys on buses per year	5,831,393	5,931,140	n/a
Corporate Plan Objective: Make better use of natural resources, reduce greenhouse gases, minimise energy use and reduce the generation of waste and maximise recycling (Ref CO27)				
Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
LPI NS 17	Number of people attending environmental awareness training course	New Indicator – to collect baseline 2007/08		
BVPI 82a(i)	Percentage of household waste arisings which have been sent by the Authority for recycling	17.03	19	n/a
BVPI 82a(ii)	Total tonnage of household waste arisings sent by the Authority for recycling	7143.03	8208.99	n/a
BVPI 82b(i)	The percentage of household waste sent by the Authority for composting or treatment by anaerobic digestion	10.67	12	n/a
BVPI 82b(ii)	The tonnage of household waste sent by the Authority for composting or treatment by anaerobic digestion	4474.86	5184.63	n/a
BVPI 82c(i)	Percentage of the total tonnage of household waste arisings that have been used to recover heat, power and other energy sources	63.96	62	n/a
BVPI 82c(ii)	Total tonnage of household waste arisings that have been used to recover heat, power and other energy sources	26827.3	26787.24	n/a
BVPI 82d(i)	Percentage of household waste that has been landfilled	8.35	7	n/a

7.2 APPENDIX B

Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 82d(ii)	The tonnage of household waste arisings that have been landfilled	3501.63	3024.36	n/a
BVPI 84a	Household Waste collected per head	466.08	480.08	n/a
Corporate Plan Objective: Improve the natural and built environment, ensure the proper planning of the area and the promotion of sustainable development including addressing climate change. (Ref CO28)				
Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 156	Percentage of buildings accessible for disabled people	29.63	38	n/a
BVPI 200a	Plan-making: Development Plan	Yes	Yes	n/a
BVPI 200b	Plan-making: Milestones	Yes	Yes	n/a
BVPI 200c	Plan-making: Monitoring Report	Yes	Yes	n/a
BVPI 216a	Identifying Contaminated land	932	933	n/a
BVPI 219a	Preserving the special character of conservation areas	8	8	
LPI NS9	Number of long term empty private houses	58	575	n/a
LPI RP3	The number of sites developed or improved	9	7	n/a

7.2 APPENDIX B

Health and Care				
Corporate Plan Objective: Be Healthy (Children and young people will be physically, mentally, emotionally and sexually healthy, lead healthy lifestyles and choose not to take illegal drugs) (Ref: CO12)				
Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
LPI NS 16	Percentage take up of nutritionally balanced school meals	New Indicator – to collect baseline 2007/08		
LAA HC21	Number of schools achieving the Health Eating module of the new Healthy Schools Status	14	32	36 by July 09
BVPI 197	Teenage Pregnancies	+3.2	-8.5	n/a
Corporate Plan Objective: To safeguard and improve health and well-being for people working, living and visiting the borough. (Ref: CO16)				
Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
BVPI 166a	Environmental health checklist of best practice	100	100	n/a
BVPI 166b	Trading standards checklist of best practice	100	100	n/a

Strengthening Communities				
Corporate Plan Objective: To empower local people to have a greater voice and influence over local decision making and the delivery of services (Ref: CO37)				
Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
LPI RP 14	LAA overall assessment	Green	Green	n/a

7.2 APPENDIX B

Corporate Plan Objective: Creating a fairer world (Ref CO42)				
Ref	Definition	Outturn 2006/07	Target 2007/08	LAA Target 2008/09
LAA SC25	Number of retail establishments offering Fairtrade as an alternative	19	20	20
LAA SC26	Number of catering establishments offering Fairtrade as an alternative	12	12	11