

PLEASE NOTE VENUE

NEIGHBOURHOODS AND COMMUNITIES PORTFOLIO DECISION SCHEDULE



Monday 13th August 2007

at 9.00 am

**in Conference Room 3, Belle Vue Community, Sports and Youth Centre
Kendal Road, Hartlepool**

Councillor Jackson, Cabinet Member responsible for Neighbourhoods and Communities will consider the following items.

1. KEY DECISIONS

None

2. OTHER ITEMS REQUIRING DECISION

- 2.1 Neighbourhood Services Departmental Plan 2007/08 – 1st Quarter Monitoring Report- *Director of Neighbourhood Services*
- 2.2 Draft One – Ow ton Neighbourhood Action Plan (NAP) Update – *Head of Regeneration*
- 2.3 Proposed Residents Only Parking Scheme – Clifton Avenue / Eldon Grove – *Head of Technical Services*
- 2.4 Winterbottom Avenue / Miers Avenue – *Head of Technical Services*
- 2.5 Moffat Road Traffic Calming Petition – *Head of Technical Services*
- 2.6 Ordnance Survey Map Return Scheme – *Head of Technical Services*

3. REPORTS FROM OVERVIEW OF SCRUTINY FORUMS

None

**NEIGHBOURHOODS & COMMUNITIES
PORTFOLIO**

Report to Portfolio Holder
13th August 2007



Report of: Director of Neighbourhood Services

Subject: NEIGHBOURHOOD SERVICES
DEPARTMENTAL PLAN 2007/08 – 1ST
QUARTER MONITORING REPORT

SUMMARY

1. PURPOSE OF REPORT

To inform the Portfolio Holder of the progress made against the Neighbourhood Services Departmental Plan 2007/08 in the first quarter of the year.

2. SUMMARY OF CONTENTS

The progress against the actions contained in the Neighbourhood Services Departmental Plan 2007/08 and the first quarter outturns of key performance indicators.

3. RELEVANCE TO PORTFOLIO MEMBER

The Portfolio Member has responsibility for neighbourhood and communities issues.

4. TYPE OF DECISION

Non-key.

5. DECISION MAKING ROUTE

Portfolio Holder meeting 13th August 2007.

6. DECISION REQUIRED

The Portfolio Holder is requested to:

- Approve the change to the action milestone
- Note the achievement of key actions and outturns of performance indicators

Report of: Director of Neighbourhood Services

Subject: NEIGHBOURHOOD SERVICES
DEPARTMENTAL PLAN 2007/08 – 1ST
QUARTER MONITORING REPORT

1. PURPOSE OF REPORT

- 1.1 To inform the Portfolio Holder of the progress made against the key actions identified in the Neighbourhood Services Departmental Plan 2007/08 and the progress of key performance indicators for the period up to 30 June 2007.

2. BACKGROUND

- 2.1 The Neighbourhood and Communities Portfolio Holder agreed the Neighbourhood Services Departmental Plan in June 2007.
- 2.2 The Portfolio Holder for Neighbourhood & Communities has responsibility for part of the Neighbourhood Services Departmental Plan.
- 2.3 The Neighbourhood Services Departmental Plan 2007/08 sets out the departments priorities along with an action plan to show how the department will achieve these over the coming year.
- 2.4 A number of performance indicators are also included within this plan showing how the department is performing in relation to both national and local performance indicators.
- 2.5 Each section within the department produces a Service Plan, detailing the key tasks and issues facing them in the coming year. Each plan contains actions, detailing how each individual section contributes to the key tasks and priorities contained within the Neighbourhood Services Departmental plan and ultimately those of the Corporate plan.

3. FIRST QUARTER PERFORMANCE

- 3.1 This section looks in detail at how the Neighbourhood Services Department has performed in relation to the key actions and performance indicators that were included in the Neighbourhood Services Departmental Plan 2007/08 and which the Portfolio Holder for Neighbourhood & Communities has responsibility.

- 3.2 On a quarterly basis officers from across the department are requested, to provide an update on progress against every action contained in the performance plans and, where appropriate, every performance indicator.
- 3.3 Officers are requested to provide a short commentary explaining progress made to date, and to traffic light each action based on whether or not the action will be, or has been, completed by the target date set out in the plans. The traffic light system is: -

Red	- Action/PI not expected to meet target
Amber	- Action/PI expected to be meet target
Green	- Action/PI target achieved

- 3.4 Within the Neighbourhood Services Departmental Plan there are a total of 62 Actions and 72 Performance Indicators identified. The Portfolio Holder for Neighbourhood and Communities has responsibility for 55 of these actions and 59 of these performance indicators. Table 1, below, summarises the progress made, to the 30 June 2007, towards achieving these actions and performance indicators.

Table 1 – Neighbourhood Services progress summary

	Departmental Plan		Neighbourhood & Communities Portfolio	
	Actions	PIs	Actions	PIs
Green	6	2	6	2
Amber	55	37	48	28
Red	1	1	1	1
Annual	-	32	-	28
Total	62	72	55	59

- 3.5 Six of the actions for which the Portfolio Holders has responsibility have already been completed, with a further 48 on target to be completed by the target date.
- 3.6 The remaining action for which the Portfolio holder has responsibility for has been identified as not expected to achieve target. This is detailed in the table below.

Ref	Action	Milestone	Comment
NSD045	Complete spend analysis across the Neighbourhood Services Department	June 07	Re-programmed delivery for September 2007. Currently awaiting software via North East Centre of Excellence (NECE)

- 3.7 The above action is to be carried out later in the year and as such the Portfolio Holder is requested to approve a change in the Milestone date to October 2007
- 3.8 A number of actions have been completed to date within the Neighbourhood Services Departmental Plan for which the Portfolio Holder has responsibility for, including:-
- The completion of compulsory purchase orders for North Central Hartlepool; Mildred Street and Mayfair Street to allow for redevelopment.
 - Agreement of a programme of Diversity Impact Assessments for 2007/8 across the department.
- 3.9 It can also be seen that 28 of the Performance Indicators have been highlighted as expected to achieve target with 2 indicators currently being highlighted as having achieved target. A further 28 indicators have been highlighted as being collected on an annual basis and therefore no updates are available for those at present.
- 3.10 The remaining performance indicator is being reported as not expected to achieve target. Detailed in the table below.

Ref	Action	Target	Outturn	Comment
EM211	Percentage take-up of school meals – secondary schools	65%	53.9%	Secondary schools take-up is currently running at 53.9%, this is very much down on the targets and likely to get worse as the year continues. This is due in the main to implementing the school food standards.

4. RECOMMENDATIONS

- 4.1 The Portfolio Holder is requested to:
- Approve the change to the action milestone
 - Note the achievement of key actions and outturns of performance indicators

**NEIGHBOURHOODS AND COMMUNITIES
PORTFOLIO**

Report To Portfolio Holder
13th August 2007



Report of: Head of Regeneration

Subject: DRAFT ONE - OWTON NEIGHBOURHOOD ACTION
PLAN (NAP) UPDATE

SUMMARY

1.0 PURPOSE OF REPORT

1.1 To seek comments on draft one of the Owton Neighbourhood Action Plan (NAP) Update. A copy of the draft plan is attached along with a summary document highlighting the priority concerns and the actions to address these.

2.0 SUMMARY OF CONTENTS

2.1 The report describes the background to Neighbourhood Action Plans with a specific focus on the Owton NAP. It outlines the current position with regard to the consultation process, from the initial community conference to the formation of the draft NAP along with some of the residents' key concerns identified in the plan. The report also describes the revised format of the NAP and explains that a residents summary pamphlet is to be produced to outline the key elements of the Owton NAP Update. Finally, the report identifies the financial implications of the NAP once endorsement has been sought from the Owton Forum, the Neighbourhoods and Communities Portfolio Holder, the South Neighbourhood Consultative Forum and the Hartlepool Partnership.

3.0 RELEVANCE TO PORTFOLIO MEMBER

3.1 Neighbourhood Action Plans fall within the remit of the Neighbourhoods and Communities Portfolio Holder. Once the Owton NAP Update has been finalised and endorsed it will have an impact on service delivery and will potentially influence future funding opportunities in the Owton NAP area.

4.0 TYPE OF DECISION

4.1 Non key decision.

5.0 DECISION MAKING ROUTE

- 5.1 The Owton Neighbourhood Action Plan Update, once finalised, will be taken to the Owton Forum, the Neighbourhoods and Communities Portfolio Holder, the South Neighbourhood Consultative Forum and the Hartlepool Partnership for endorsement.

6.0 DECISION(S) REQUIRED

- 6.1 Comments on draft one of the Owton Neighbourhood Action Plan (NAP) Update will be requested at the Neighbourhoods and Communities Portfolio Holder Meeting.

Report of: Head of Regeneration

Subject: DRAFT ONE: OWTON NEIGHBOURHOOD ACTION PLAN (NAP) UPDATE

1.0 PURPOSE OF REPORT

1.1 To seek comments on draft one of the Owton Neighbourhood Action Plan (NAP) Update.

2.0 BACKGROUND

- 2.1 Neighbourhood Action Plans (NAPs) are the local elements of the Hartlepool Neighbourhood Renewal Strategy. The Strategy forms part of the Community Strategy and the overall policy framework for the Borough, and sets out the long term vision for Hartlepool and the approach to the continuous improvement of services. NAPs have been developed in line with government policy for each of the Hartlepool wards which fall within the 10% most deprived wards nationally.
- 2.2 Neighbourhood Action Plans are important in encouraging local people and organisations to work together to narrow the gap between the most deprived wards and the rest of the country and they should be influential in the future allocation of resources. The objective of the NAP is to integrate policies at the local level to improve the way that services are provided.
- 2.3 The Owton Neighbourhood Action Plan was the fourth NAP to be successfully prepared for the town in 2005. The plan has been used by the Owton Forum (established as a result of the NAP) to identify how the Residents' Priorities Budget (allocated by the Hartlepool Partnership through its Neighbourhood Renewal Fund programme) would be spent. The Owton Forum comprises residents (including representatives from the local Residents Association), Ward Councillors, community/voluntary groups, the Borough Council and other key organisations such as Housing Hartlepool, Hartlepool Community Network and Cleveland Police. To date, the Owton Forum has supported a wide range of projects which include the implementation of a car parking scheme in Ibrox Grove, a traffic calming scheme in Eskdale Road, the works to St Patrick's Shops, the provision of sessional youth workers, capital works to the Manor West Centre and Manor Residents Association, provision of healthy meals at Owton Rossmere Resource Centre as well as various activities and outings provided by various community/voluntary organisations.

- 2.4 The Owton Neighbourhood Action Plan is the fourth NAP to be updated since the completion of six NAPs across the town; Dyke House/ Stranton/Grange; Burbank; Rift House/Bum Valley; Rossmere and North Hartlepool. In addition to this, it should be noted that the New Deal for Communities (NDC) programme has developed a NAP for the NDC area, making seven in total across the town.
- 2.5 The Hartlepool Partnership has agreed to allocate £39,000 of Residents' Priority Budget over the 2007/08 financial year specifically for the Owton Neighbourhood Action Plan (NAP) area. The funding will be used to continue to address some of the residents' priorities identified in the final plan. In addition to this, £255,350 of Neighbourhood Element Funding has been allocated to the Owton NAP area over the next three years (2007-10).
- 2.6 The Neighbourhood Element Funding of the Safer and Stronger Communities Fund (SSCF) is awarded to the areas within the 3% most deprived wards nationally, to help action in the most disadvantaged neighbourhoods to improve outcomes for people living in these areas. One of the requirements of the Neighbourhood Element Funding is that it is focussed on one particular theme for which the Owton Forum chose the Strengthening Communities theme.
- 2.7 In Owton, Neighbourhood Element Funding has been used to enhance and develop the present infrastructure of the community/voluntary sector that operates in the area through the Strengthening Communities theme by supporting the sustainability and strengthening of five established community/voluntary organisations that operate resource centres in the area, not only maintaining capacity and service provision levels but increasing and targeting services more efficiently and effectively to reduce national floor targets. The five organisations are identified below, each of the organisations focuses on different themes to collectively work towards 'Strengthening Communities':
- **Owton Fens Community Association (OFCA):** Jobs and Economy and Housing and Environment;
 - **Manor Residents Association:** Lifelong Learning and Skills;
 - **Owton Manor West Neighbourhood Watch and Residents Association:** Community Safety;
 - **Owton Rossmere Resource Centre (ORCEL):** Health and Care; and
 - **Solid Rock Youth Project:** Culture and Leisure.

3.0 CONSULTATION AND CURRENT POSITION

- 3.1 The Owton NAP area lies to the south west of the Borough and is bounded to the north by Brierton Lane, to the west by the Owton Ward boundary and to the east by Catcote Road. The southern boundary takes in the 'I' and 'M' blocks and Manor College of Technology. The area covers a fairly large community of approximately 2,905 households (JSU 2002), which are predominantly, originally social housing and is largely owned by Housing Hartlepool or 'Right to Buy'.

- 3.2 The community incorporates a good range of local facilities including local shopping parades at Brierton Lane, Catcote Road, St Patrick's and Wynyard Road, community facilities such as Wynyard Road Community Centre and Library, Owton Rossmere Resource Centre, Owton Fens Community Centre (OFC A), Manor Residents Association and the Manor West Centre and local churches at St Patrick's and Owton Manor Lane Baptist Church. The Manor College of Technology, Owton Manor and Grange Primary Schools are also situated within the NAP boundary.
- 3.3 To the west lies open countryside whilst to the east lies the Rossmere Ward and to the south the Fens Ward.
- 3.4 The draft Neighbourhood Action Plan Update has been developed through a range of consultation sessions with residents, children and young people, the elderly, community/voluntary groups, Councillors and those who deliver services to the area (e.g. Cleveland Police, Hartlepool Borough Council Officers, Housing Hartlepool and Hartlepool Community Network). An initial community consultation event was held in July 2007 which was crucial in identifying the community's priority concerns and the actions required to address the concerns. Household survey data (MORI 2006) and other baseline data and statistics have also provided an understanding of the conditions in the Owton area.
- 3.5 A copy of draft one of the Owton Neighbourhood Action Plan Update will soon be made available, with a comments book, at numerous venues throughout the area such as; Owton Manor Community Centre/Library; Manor Residents Association; Manor West Centre; Owton Rossmere Resource Centre, Owton Fens Community Centre, Solid Rock Youth Project and St Patrick's Church Hall.
- 3.6 Informal community drop-in sessions will also be held at a variety of venues throughout the Owton NAP area, in the coming weeks, for local residents, Councillors and service providers to comment on the draft NAP. These will be held at various times of the day, including evenings, to ensure resident involvement is maximised. At the drop-in sessions individuals will be able to speak to members of staff from the Regeneration Team about any concerns they have on the contents on the Plan, whether there were any gaps or omissions etc.
- 3.7 The draft Owton NAP Update will also be placed on Hartlepool Borough Council's online consultation system: <http://consultation.hartlepool.gov.uk> as an alternative way for individuals to comment on the draft NAP.
- 3.8 In addition to this, all key service providers are being sent a copy of the draft and a newsletter will be sent to every household within the area to inform residents of the draft Owton Neighbourhood Action Plan Update

and to highlight how residents can be involved in the consultation process. The Council's Regeneration Team will also be consulting further with various community/voluntary organisations including the five organisations established in the Owton area plus the Fens Residents Association as well as local schools and youth groups. Theme meetings are also going to be held with service providers to discuss how the priority concerns of the area can be addressed and taken forward by organisations using their available resources. Ward Councillors will also be invited to these meetings.

3.9 The draft Owton NAP Update was taken to the South Neighbourhood Consultative Forum on Friday 10 August 2007 and, will also be taken to the Owton Forum on Thursday 16 August 2007 and the Hartlepool Partnership on Friday 07 September 2007, for comment.

3.10 It is essential that the draft Owton Neighbourhood Action Plan (NAP) Update is widely consulted upon, to ensure that the views of the local community are reflected within the plan.

4.0 RESIDENTS' KEY CONCERNS

4.1 All those involved at the Community Conference looked at seven key themes, as set out in the Community Strategy, for improvement within the Owton area. The information below illustrates some of the key issues which people feel need to be addressed in order to improve the Owton area:

4.2 Jobs and Economy

- Address barriers to employment and increase employability of local residents.
- Decrease unemployment/youth unemployment and improve access to local employment opportunities.
- Raise aspirations and consequently reduce the level of people claiming Incapacity Benefit (IB) and Income Support (IS).
- Explore ways in which voluntary work can be progressed in to paid work (as certain benefits can not be claimed whilst carrying out voluntary work).
- Tackle issues people face when managing debt.

4.3 Lifelong Learning and Skills

- Address barriers to education.
- Raise aspirations.
- Continue to improve educational attainment in schools and adult learning, and increase vocational opportunities available.
- Provide support to those who could be affected by the potential closure of Brierton Community School.

4.4 Health and Care

- Tackle high levels of smoking.
- Encourage people living in Owton to have more healthy lifestyles.
- Tackle issues with drug and alcohol dependence.

- Reduce teenage pregnancy rates.
- Reduction in health care services in the area after the emergency care practitioner service was withdrawn from Wynyard Road.
- Increase support for the elderly population.

4.5 Community Safety

- Increase the take up of free home fire safety checks available from Cleveland Fire Brigade.
- Address the issues with deliberate fires being ignited on green spaces in the Owton area.
- Address anti-social behaviour and associated behaviour such as litter, drug litter, congregation of youths and misuse of school premises (out of school hours).
- Reduce drug dealing and drug related issues throughout the area.
- Reduce underage drinking and smoking particularly around/behind shopping precincts.
- Tackle the illegal sale of alcohol to minors.
- Stop the illegal use of off road motorbikes.
- Address the fear of crime on an evening in and around the estate.

4.6 Environment and Housing

- Continue to address car parking and road safety issues as well as improving uneven road surfaces/pavements.
- Address the problem of litter, dog fouling, fly tipping, vandalism and graffiti in the area and investigate the possibility of improving the general appearance of local shopping parades.
- Address housing issues in the area including the lack of social housing and problems with private landlords.
- Continue to improve street lighting in identified areas.

4.7 Culture and Leisure

- Raise awareness of what services and activities are available for all ages, within the area for residents to access.
- Increase the provision of activities for the young, elderly and vulnerable.
- Improve open green spaces and children's play areas to ensure safe use.
- Strengthening the links between the local community and local schools.

4.8 Strengthening Communities

- Encourage the involvement of young people in community issues.
- Strengthen the existing provision of community/voluntary organisations in the area.
- Increase resident participation in issues that affect the area.
- Encourage the participation of hard to reach groups.
- Identify sources of funding to continue the development of the community/voluntary sector.

5.0 THE CONTENTS OF THE PLAN

- 5.1 The draft Owton Neighbourhood Action Plan Update includes a map of the area (page 1).
- 5.2 The document has been structured in a way that is intended to give a clear picture of the strong themes running through the Neighbourhood Action Plan back to the Community Strategy and the Neighbourhood Renewal Strategy.
- 5.3 The format of the document differs slightly from that of the original Owton NAP endorsed in 2005 as well as the Dyke House/Stranton/Grange and Burbank NAP Updates. The format of the document does however reflect the format of the Rift House/Burn Valley NAP Update which has recently been endorsed. The template has been amended as a result of the findings of the NAP Review as well as taking on board suggestions for improvement from service providers who refer to the plan on a regular basis.
- 5.4 The introductory section continues to cover the background to NAPs, a brief description of the Owton neighbourhood, how the Owton NAP Update has been developed, and a summary of the community's main concerns.
- 5.5 The following section then comprises the seven theme areas:- Jobs and Economy; Lifelong Learning and Skills; Health and Care; Community Safety; Environment and Housing; Culture and Leisure and Strengthening Communities. Each theme identifies the key statistics, the strengths and weaknesses and the gaps in service delivery which need to be addressed. Following this is a table which identifies the community's priority concerns, which are highlighted above (paragraph 4.2 to 4.8 of this report), the actions that are required to address these concerns, a column to identify whether actions are short term (within one year), medium term (between one and five years) or long term (five + years), the organisations who need to be involved in delivering the actions, possible funding and resources and how the actions will contribute to addressing strategic targets (such as the Local Area Agreement Indicators).
- 5.6 The next section outlines the key resources and programmes delivered in the area/accessible to residents of the Owton area. These follow the seven theme areas identified in the paragraph above. The last section of the plan is a Jargon Buster and a Summary Document.
- 5.7 ***The Neighbourhoods and Communities Portfolio Holder is asked to note the changes to the revised template as detailed above in paragraphs 5.4, 5.5 and 5.6.***
- 5.8 Once the document is finalised and endorsed, a resident's summary pamphlet will be produced to outline the key elements of the Owton

Neighbourhood Action Plan Update, in response to the findings of the NAP Review.

- 5.9 Final endorsement will be requested at the Neighbourhoods and Communities Portfolio Holder on Monday 19 November, the Owton Forum on Thursday 29 November 2007, the South Neighbourhood Consultative Forum on Friday 30 November 2007 and the Hartlepool Partnership on Friday 07 December 2007.

6.0 FINANCIAL IMPLICATIONS

- 6.1 In addition to the Neighbourhood Renewal Funding (Residents Priority Budget and Neighbourhood Element Funding), this NAP will also be influential in the future allocation of resources. The NAP provides a strategic analysis of the problems, gaps and priorities which could be tackled should any new funding streams emerge. Impact upon priorities is expected to be made by using more efficiently and effectively existing mainstream resources on the more disadvantaged areas. This will coincide with a continuous improvement to services by all partners, which often only involves a series of small adjustments and a more efficient co-ordination of activity. The objective of the NAP is to integrate policies at the local level to improve the way that services are provided.
- 6.2 As previously outlined in paragraph 2.5 of this report, the Hartlepool Partnership agreed to allocate £39,000 of Residents' Priority Budget over the 2007/08 financial year specifically for the Owton Neighbourhood Action Plan area and £255,350 Neighbourhood Element Funding over the next three years (2007-10). The Owton Forum will continue to discuss with the South Neighbourhood Manager, Hartlepool Community Network and other key service providers how this funding and any subsequent match funding should be used to address some of the community's priority concerns.

7.0 RECOMMENDATION

- 7.1 ***The Neighbourhoods and Communities Portfolio Holder is requested to comment on the draft Owton Neighbourhood Action Plan (NAP) Update.***

OWTON NEIGHBOURHOOD ACTION PLAN (NAP) UPDATE



DRAFT ONE
July 2007

Text extracts can be made available in Braille, talking tapes and large print, on request. If you would like information in another language or format, please ask us. ☎ (01429) 523598.

إذا أردت المعلومات بلغة أخرى أو بطريقة أخرى، نرجو أن تطلب ذلك منا.
(Arabic) ☎ (01429) 523598.

যদি আপনি এই ডকুমেন্ট অন্য ভাষায় বা ফরমেটে চান, তাহলে দয়া করে আমাদেরকে বলুন।
(Bengali) ☎ (01429) 523598.

ئەگەر زانیاریت بە زمانیکی که یا بە فۆرمیکی که دەوی تکایه داوامان لی بکه
(Kurdish) ☎ (01429) 523598.

اگر آپ کو معلومات کسی دیگر زبان یا دیگر شکل میں درکار ہوں تو برائے مہربانی ہم سے پوچھئے۔
(Urdu) ☎ (01429) 523598.

यदि आपको सूचना किसी अन्य भाषा या अन्य रूप में चाहिये तो कृपया हमसे कहे
(Hindi) ☎ (01429) 523598.

Jeżeli chciałoby Państwo uzyskać informacje w innym języku lub w innym formacie,
prosimy dać nam znać.
(Polish) ☎ (01429) 523598.

如欲索取以另一語文印製或另一格式製作的資料，請與我們聯絡。
(Cantonese) ☎ (01429) 523598.

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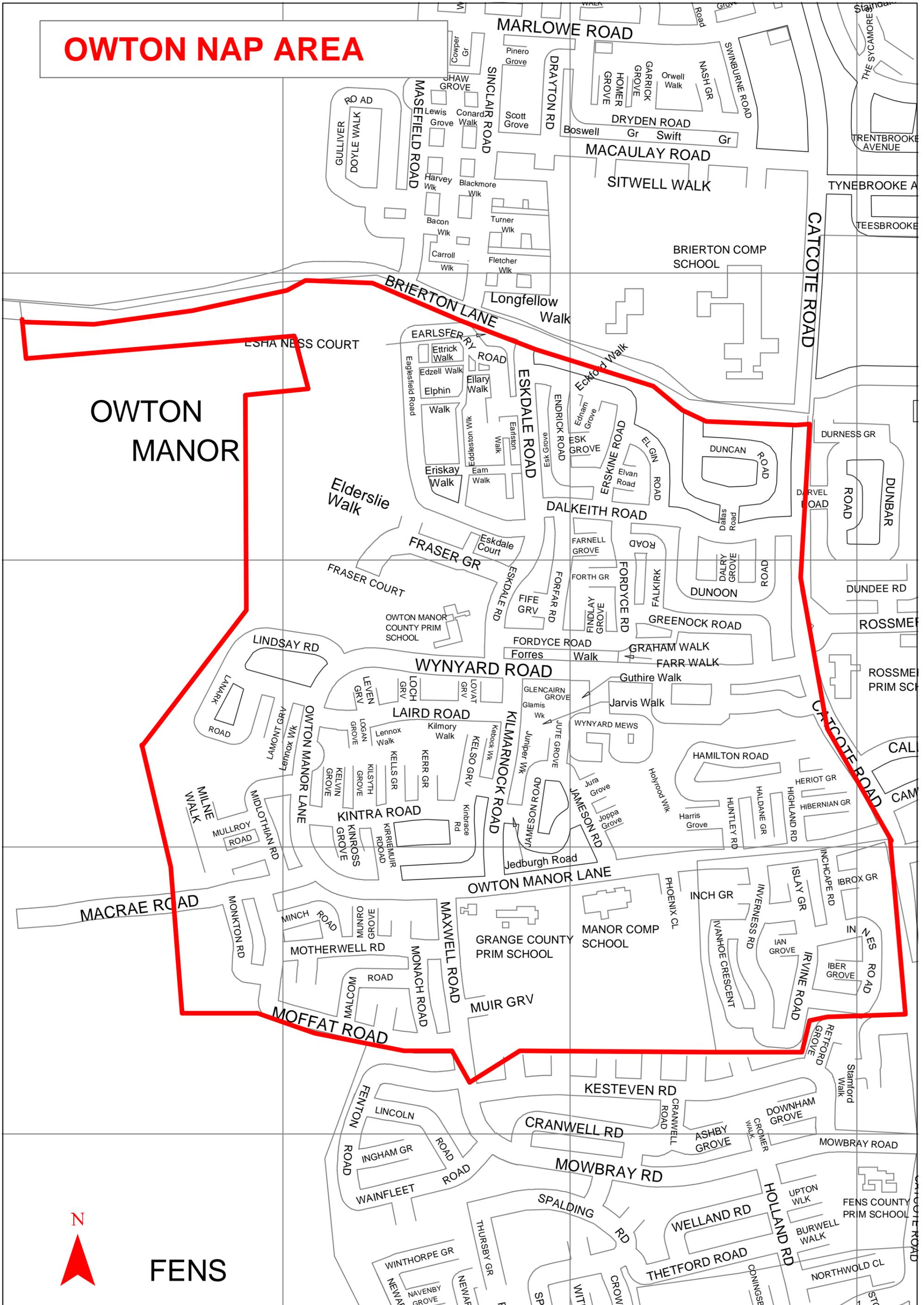
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OWTON NAP AREA

OWTON MANOR

FENS



INTRODUCTION

What is a Neighbourhood Action Plan (NAP)?

NAPs identify local issues and priorities which have been raised through various forms of consultation sessions with local residents, children and young people, community/voluntary groups, Councillors and key service providers. The NAP also sets out realistic actions to address the priorities, the timescales for the actions to be achieved, the organisations who need to be involved in delivering the actions, possible funding and resources and how success will be measured (by addressing Local Area Agreement (LAA) Indicators).

NAPs are important in encouraging local people and organisations to work together to narrow the gap between the most deprived wards and the rest of the country. NAPs provide a framework for opportunities and should therefore be influential in the future allocation of resources.

NAPs will look at how services can be made more efficient and effective for the local community. The purpose of the plan is to help local service providers and users to continue to ensure that gaps between existing and desired services are identified and considered by service providers, to effectively add value and improve the quality of life in an area.

NAPs have been developed to ensure local residents and community/voluntary groups have a central role in turning their neighbourhood around.

Context of a Neighbourhood Action Plan (NAP)

The Hartlepool Partnership has developed a Community Strategy which sets out a long term vision for Hartlepool. The Hartlepool Local Area Agreement (LAA) sets out what will be done to achieve this vision and improve services. The Community Strategy provides the overall policy framework for all services in Hartlepool including regeneration and neighbourhood renewal activity. The Neighbourhood Renewal Strategy (NRS) forms part of the Community Strategy and sets out to reduce inequalities in the most disadvantaged communities and help to tackle social and economic exclusion. The need for the development of NAPs in the priority neighbourhoods was set out in the NRS and together the NAPs form the geographical element of the Hartlepool NRS. For further information on the Community Strategy, LAA and NRS please visit the Hartlepool Partnership website www.hartlepoolpartnership.co.uk alternatively you can contact the Hartlepool Partnership Support Team on Tel. 01429 284147 or by email to hartlepoolpartnership@hartlepool.gov.uk.

About the Owton Neighbourhood

The Owton NAP area lies to the south west of the Borough and is bounded to the north by Brierton Lane, to the west by the Owton Ward boundary and to the east by Catcote Road. The southern boundary takes in the 'I' and 'M' blocks and Manor College of Technology (the area is shown on the map, page 1).

The area covers a fairly large community, there is a resident population of approximately of 6,755 people living in around 2,905 households (JSU 2002), which are predominantly, originally social housing and is largely owned by Housing Hartlepool or 'Right to Buy'.

The community incorporates a good range of local facilities including local shopping parades at Brierton Lane, Catcote Road, St Patrick's and Wynyard Road, community facilities such as Wynyard Road Community Centre and Library, Owton Rossmere Resource Centre (ORCEL), Owton Fens Community Centre (OFCA), Manor Residents' Association and the Manor West Centre and local churches at St Patrick's and Owton Manor Lane Baptist Church. The Manor College of Technology, Owton Manor and Grange Primary Schools are also situated within the NAP boundary.

To the west lies open countryside whilst to the east lies the Rossmere Ward and to the south the Fens Ward.

24% of the population is ages 0-15 years, 59% of the population is of a working age and 17% are of retirement age.

What is the Owton Neighbourhood Action Plan (NAP) Update?

The Owton Neighbourhood Action Plan (NAP) was the fourth NAP to be successfully prepared for the town back in 2005 following the completion of the Dyke House/Stranton/Grange NAP in 2002, the Burbank NAP in early 2004 and the Rift House/Burn Valley NAP in late 2004. This Plan was used as a base by the Owton Forum to identify how the Residents' Priorities Budget, (allocated by the Hartlepool Partnership, under Neighbourhood Renewal Funding), would be spent.

The Forum comprising residents, (including representatives from the local Residents' Association established in the area), community/voluntary organisations, the Borough Council and other key organisations such as Housing Hartlepool and the Police, has successfully spent over £120,500 of funding for the neighbourhood over 2004-2007.

To date, the Owton Forum has supported a wide range of projects which include the implementation of a car parking scheme in Ibrox Grove, a traffic calming scheme in Eskdale Road, the works to St Patrick's Shops, the provision of sessional youth workers, capital works to the Manor West Centre and Manor Residents' Association, provision of healthy meals at Owton Rossmere Resource Centre (ORCEL) as well as various activities and outings organised by various community/voluntary organisations.

Each of the Neighbourhood Action Plans (NAPs) across the town (Dyke House/Stranton/Grange, Burbank, Rift House/Burn Valley, Owton, Rossmere and North Hartlepool) are being updated, in the order in which they were developed, to establish current issues facing local residents. In addition to this, it should be noted that the New Deal for Communities (NDC) programme has developed a NAP for the NDC area, making seven in total across the town. The Owton NAP is the fourth NAP to be updated following the completion of the Dyke House/Stranton/Grange NAP, Burbank NAP and Rift House/Burn Valley NAP Updates.

The Owton NAP Update has been developed through a range of consultation sessions with local residents, children and young people, community/voluntary groups, Councillors and those who deliver services to the area (e.g. Cleveland Police, Hartlepool Borough Council Officers, Housing Hartlepool). An initial community consultation event was held in July 2007 which was crucial in identifying the community's priorities and the actions required to address the priority concerns. Household survey data (MORI 2006) and other baseline data and statistics have also provided an understanding of the conditions in the Owton area.

All comments received were very positive and constructive and have helped to formulate this action plan for the area. Meetings with key service providers and Councillors have also identified funding and resources for some of the actions

required, encouraged key service providers to confirm their commitment to the delivery of actions and ensured both residents and service providers have ownership of the plan.

The Owton NAP Update will enable local people and organisations to continue to work together to successfully integrate policies at a local level, improving the ways that services are provided, to achieve goals of lower unemployment and crime, better health, skills, housing and physical environment, and a stronger community with improved culture and leisure opportunities.

There is no substantial new funding available specifically for the NAP, however Neighbourhood Renewal Funding (NRF) (Residents' Priority Budget) is available in the Owton area to begin to address the priority concerns identified in the NAP, as the Owton NAP area falls within the 10% most deprived wards nationally. Neighbourhood Element Funding has been also been allocated to the Owton NAP area over the next three years (2007-10). The Neighbourhood Element Funding of the Safer and Stronger Communities Fund (SSCF) is awarded to the areas within the 3% most deprived wards nationally, to help action in the most disadvantaged neighbourhoods to improve outcomes for people living in these areas. One of the requirements of the Neighbourhood Element Funding is that it is focussed on one particular theme for which the Owton Forum chose the Strengthening Communities theme.

In Owton, Neighbourhood Element Funding has been used to enhance and develop the present infrastructure of the community/voluntary sector that operates in the area through the Strengthening Communities theme by supporting the sustainability and strengthening of five established community/voluntary organisations that operate resource centres in the area, not only maintaining capacity and service provision levels but increasing and targeting services more efficiently and effectively to reduce national floor targets. The five organisations are identified below, each of the organisations focuses on different themes to collectively work towards 'Strengthening Communities':

- **Owton Fens Community Association (OFCA):** Jobs and Economy and Housing and Environment;
- **Manor Residents Association:** Lifelong Learning and Skills;
- **Owton Manor West Neighbourhood Watch and Residents Association:** Community Safety;
- **Owton Rossmere Resource Centre (ORCEL):** Health and Care; and
- **Solid Rock Youth Project:** Culture and Leisure.

As the Owton NAP is action led with realistic targets to encourage the collaboration of service providers to reach common aims, it is anticipated that the NAP will be influential in the future allocation of resources, such as further Neighbourhood Renewal Funding (NRF) (Residents' Priority Budget), Housing Hartlepool's resources and the delivery of the Council's Neighbourhood Management Team's services.



Pictures: The Community Conference held in July 2007 to obtain the community's views.



Priority Concerns

The community's concerns are identified in the NAP for each of the seven Hartlepool Community Strategy themes and the action plan identifies how these concerns can be tackled. The timescales to address each of the actions are also detailed and can be defined as: Short Term = within one year, Medium Term = between one and five years and Long Term = five years or more.

Throughout the consultation sessions a number of priority concerns have been identified and are highlighted below:

Jobs and Economy:

- Address barriers to employment and increase employability of local residents.
- Decrease unemployment/youth unemployment and improve access to local employment opportunities.
- Raise aspirations and consequently reduce the level of people claiming Incapacity Benefit (IB) and Income Support (IS).
- Explore ways in which voluntary work can be progressed in to paid work (as certain benefits can not be claimed whilst carrying out voluntary work).
- Tackle issues people face when managing debt.

Lifelong Learning and Skills:

- Address barriers to education.
- Raise aspirations.
- Continue to improve educational attainment in schools and adult learning, and increase vocational opportunities available.
- Provide support to those who could be affected by the potential closure of Brierton Community School.

Health and Care:

- Tackle high levels of smoking.
- Encourage people living in Owton to have more healthy lifestyles.
- Tackle issues with drug and alcohol dependence.
- Reduce teenage pregnancy rates.
- Reduction in health care services in the area after the emergency care practitioner service was withdrawn from Wynyard Road.
- Increase support for the elderly population.

Community Safety:

- Increase the take up of free home fire safety checks available from Cleveland Fire Brigade.
- Address the issues with deliberate fires being ignited on green spaces in the Owton area.
- Address anti-social behaviour and associated behaviour such as litter, drug litter, congregation of youths and misuse of school premises (out of school hours).
- Reduce drug dealing and drug related issues throughout the area.
- Reduce underage drinking and smoking particularly around/behind shopping precincts.
- Tackle the illegal sale of alcohol to minors.
- Stop the illegal use of off road motorbikes.
- Address the fear of crime on an evening in and around the estate.

Environment and Housing:

- Continue to address car parking and road safety issues as well as improving uneven road surfaces/pavements.
- Address the problem of litter, dog fouling, fly tipping, vandalism and graffiti in the area and investigate the possibility of improving the general appearance of local shopping parades.
- Address housing issues in the area including the lack of social housing and problems with private landlords.
- Continue to improve street lighting in identified areas.

Culture and Leisure:

- Raise awareness of what services and activities are available for all ages, within the area for residents to access.
- Increase the provision of activities for the young, elderly and vulnerable.
- Improve open green spaces and children's play areas to ensure safe use.
- Strengthening the links between the local community and local schools.

Strengthening Communities:

- Encourage the involvement of young people in community issues.
- Strengthen the existing provision of community/voluntary organisations in the area.
- Increase resident participation in issues that affect the area.
- Encourage the participation of hard to reach groups.
- Identify sources of funding to continue the development of the community/voluntary sector.

Monitoring of the NAP

The Hartlepool Partnership has agreed a process for monitoring the implementation of each NAP. Hartlepool Borough Council's Neighbourhood Manager for the NAP area has responsibility for regularly updating the NAP Forum on how identified actions within their plan are being progressed. In addition progress on each of the theme sections is taken annually to the respective theme partnership and where there are actions that are not being progressed they are asked to consider what they can do to take them forward. The Hartlepool Partnership Board then receives a summary of the progress made on each of the NAPs.

The Owton NAP is not a one off and will be reviewed over time in order to ensure that it remains relevant for local residents in the area.

Cross Cutting Themes

Through the development of the NAP, issues have been raised regarding how the seven themes, and the actions relating to them overlap for example, reducing anti-social behaviour could also improve levels of health as it will reduce stress levels. It was highlighted that these important links should be recognised and therefore the Owton Forum and the Hartlepool Partnership will ensure links are made by partnership working and referrals.

Equal Opportunities

The aim of the NAP is to encourage local people and organisations to work together to narrow the gap between the most deprived wards and the rest of the country. By addressing the issues raised in the NAP it is hoped that the residents of the Owton area will have an improved quality of life and have as much chance as any other resident in Hartlepool to achieve success in the issues which matter to them. The key objective of the NAP is therefore, to ensure equal opportunities for all is achieved through the partnership working. This will be a key issue that will run throughout the themes and will be monitored through the Owton Forum.

Diversity and Community Cohesion

Hartlepool Borough Council upholds a Race and Diversity Scheme as required by the Race Relations Amendment Act 2000 which includes all aspects of a Race Equality Scheme as well as many other equality and diversity issues relevant to other groups within the community. The Scheme shows how the Council intends to meet its obligations in relation to race and diversity issues by overcoming barriers to service provision, promote equal opportunities and encourage good race relations and community relations. Owton Forum and Hartlepool Partnership work alongside this in the NAP process. The NAP process will also aim to promote integration between communities and improve cohesion at a local level.

Access Issues

Any actions taken forward through the NAP will need to be assessed in terms of access issues and this should be considered at the design stage of any project. If any members of the general public have any access issues relative to their own area (except private buildings) they should contact Hartlepool Borough Council's Access Officer at Bryan Hanson House, Hanson Square, Hartlepool, TS24 7BT. Tel. 01429 523234.

JOBS AND ECONOMY

WHAT IS THERE TO KNOW ABOUT THE AREA?

<p>Statistics</p> <ul style="list-style-type: none"> ▪ The worklessness rate in the Owton area is 45% in comparison to 42% NRF Area and 33% Borough wide (JSU, 2006). ▪ The unemployment rate in the Owton area is 7%, in comparison to 6.9% NRF Area and 4.4% Borough wide (JSU, 2006). ▪ 25% of households receive Income Support (IS) in comparison to 20% NRF Area and 13% Borough wide (JSU, 2006). ▪ 30% of residents over the age of 16 years are in paid work, which is low in comparison to 39% NRF Area and 48% Borough wide (Ipsos MORI, 2006). 	
<p>Strengths</p> <ul style="list-style-type: none"> ▪ Good public transport links. ▪ The Owton area is in close proximity to Queens Meadow and its emerging opportunities. ▪ Voluntary work positions are available at a number of key community / voluntary organisations in the area. ▪ Jobs Clubs and employment related services are available at Manor Residents' Association, Owton Manor West Neighbourhood Watch and Residents' Association, Owton Fens Community Association (OFCA), Owton Rossmere Resource Centre and Solid Rock Youth Project. ▪ Connexions services available for those aged 13 to 19 years of age through local schools and community / voluntary sector. ▪ Employment related services could potentially be provided through the Connected Care Programme. ▪ A high number of representatives from the Owton area sit on the Economic Forum. 	<p>Weaknesses</p> <ul style="list-style-type: none"> ▪ High levels of worklessness and people claiming Jobseekers Allowance (JSA), Incapacity Benefit (IB), Income Support (IS) and Sickness and Disability Allowance (SDA). ▪ There is a culture of unemployment and benefit claiming in the Owton area. ▪ Lack of aspirations, confidence and motivation when it comes to seeking and staying in employment. ▪ Although there are a number of voluntary work opportunities available with organisations in the area, there is no paid work available at the end of it which causes people (particularly 16 to 24 year olds) to disengage from the programme. ▪ Youth unemployment. ▪ People struggle to maintain and manage their debt. ▪ Informal economy, especially young people earning large sums of money from drug related activity.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Address barriers to employment and improve access to local employment opportunities.
2.	Increase the employability of residents in the area (for example by improving confidence and motivation through training in interview techniques, CV writing etc).
3.	Address unemployment levels particularly youth unemployment.
4.	Raise aspirations to try and reverse the culture of unemployment, benefit claiming and informal economies (including drug related activity).
5.	Explore and increase ways in which voluntary work can be progressed in to paid work.
6.	Tackle issues people face when managing debt.

JOBS AND ECONOMY

Priority Concern 1	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Continued ...	<ul style="list-style-type: none"> ▪ Ensure that specialist employment advisors are available and accessible in local community venues. ▪ Need to explore funding opportunities and for local service providers to work as a consortium in order to address barriers to employment (including childcare). ▪ Create employment opportunities that support people who have responsibilities at home. 	<p>Medium Term.</p> <p>Short Term.</p> <p>Medium Term.</p>	See previous page.	<ul style="list-style-type: none"> ▪ All relevant partners to discuss subject to resources. ▪ All relevant partners to discuss. ▪ All relevant partners to discuss subject to resources. 	See previous page.

Priority Concern 2	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Decrease unemployment / youth unemployment and improve access to local employment opportunities.	<ul style="list-style-type: none"> ▪ Explore employment opportunities for local people with major contractors for Victoria Harbour. ▪ Provide a local Small to Medium Enterprise (SME) event to promote the benefits of employing local people including ex-offenders. ▪ Improve employer engagement and liaise with employers regarding their job specifications and matching local people with job opportunities. 	<p>Medium Term.</p> <p>Short Term.</p> <p>Short Term.</p>	HBC Economic Development. Owton Forum. Community / Voluntary Sector. HCFE. Hartlepool Working Solutions. Business Link. Enterprising Hartlepool. JobSmart. Connexions.	<ul style="list-style-type: none"> ▪ Hartlepool Borough Council's Economic Development to discuss with contract holders at Victoria Harbour. ▪ Hartlepool Borough Council's Economic Development, Owton Forum and the local community / voluntary sector to discuss. ▪ Owton Forum, the local community / voluntary sector and Hartlepool Borough Council's Economic Development to discuss and seek to improve communication with local 	<p>Increase employment rate.</p> <p>Reduce youth unemployment rate.</p> <p>Ensure career education and guidance is provided to all young people aged 13 – 19.</p> <p>Increase number of offenders being helped in to employment with the</p>

JOBS AND ECONOMY

Priority Concern 2	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
See previous page.	See previous page.	See previous page.	Working Links. Local Businesses. Local Schools. Victoria Harbour contractors.	<ul style="list-style-type: none"> businesses and employers in the area. 	<p>assistance of HBC and being sustained in a job for a minimum of 4 weeks for a minimum of 16 hours per week.</p> <p>Increase number of new businesses created.</p>

Priority Concern 3	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Raise aspirations and consequently reduce the level of people claiming Incapacity Benefit (IB) and Income Support (IS).	<ul style="list-style-type: none"> Encourage a review of the financial packages distributed by the Department of Work and Pensions (DWP) (particularly in the case of couples: if one claims benefit and the other returns to work, they are not entitled to any of the financial packages / training offered as they are not the official claimant). Provide accessible, affordable and high quality childcare to allow people to return to work. Raise aspirations amongst adults. 	<p>Medium Term.</p> <p>Short Term.</p> <p>Short Term.</p>	<p>DWP. HBC Economic Development. Owton Forum. Community / Voluntary Sector. HCFE. Hartlepool Working Solutions. Business Link. Enterprising Hartlepool. Connexions. Working Links. PATCH. Jobcentre Plus. Jobsmart.</p>	<ul style="list-style-type: none"> All relevant partners to discuss. Manor Residents' Association offer affordable OFSTED registered childcare alongside a Breakfast and After School Club. For more information Tel. 01429 297209. PATCH offer support groups at flexible times and outreach home support. For more information Tel. 01429 862727. All partners to discuss. 	<p>Increase employment rate.</p> <p>Reduce by 2007-2008 at least 1.6 percentage points in the overall benefits claimant rate for England and the overall rate for the Hartlepool wards with the worst labour market position.</p>

JOBS AND ECONOMY

Priority Concern 4	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Explore ways in which voluntary work can be progressed in to paid work (as certain benefits can not be claimed whilst carrying out voluntary work).</p>	<ul style="list-style-type: none"> ▪ Improve employer engagement and communication. ▪ Work with local community / voluntary groups to ensure that voluntary work opportunities are focussed on sector specific employment opportunities. 	<p>Short Term.</p> <p>Short Term.</p>	<p>HBC Economic Development. Owton Forum. Community / Voluntary Sector. HCFE. Hartlepool Working Solutions. Business Link. Enterprising Hartlepool. Connexions. JobSmart. Working Links. Local businesses. Local schools. Jobcentre Plus.</p>	<ul style="list-style-type: none"> ▪ Owton Forum to seek to improve communication with businesses in the local area. ▪ Hartlepool Borough Council's Economic Development to discuss with the local community / voluntary sector. <p>The Volunteer Centre based at HVDA offer volunteering opportunities for those aged 25 and over in Neighbourhood Renewal Fund (NRF) areas who wish to volunteer to improve their prospects for future employment. Tel. 01429 262641.</p> <p>The Millennium Volunteers offer volunteering opportunities for those aged between 16 and 25. For more information Tel. 01429 262641.</p>	<p>Increase employment rate.</p> <p>Increase the number of adults who are supported in achieving at least a full first level 2 qualification or equivalent.</p> <p>Increase the proportion of people undertaking voluntary work / community activity.</p>
Priority Concern 5	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Tackle issues people face when managing debt.</p>	<ul style="list-style-type: none"> ▪ Promote services that are available in the area to help residents maintain and manage their debt, and to discuss any related issues. 	<p>Short Term.</p>	<p>Moneywise. Local Community / Voluntary Sector. Connected Care. CAB.</p>	<ul style="list-style-type: none"> ▪ Owton Forum to discuss with all relevant partners, including Citizens Advice Bureau (CAB). 	

LIFELONG LEARNING AND SKILLS

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- 55% of pupils attained Key Stage 3 (Level 4 +) which is low in comparison to 63% NRF Area and 71% Borough wide (JSU, 2006).
- 50% of students received 5 GCSE passes (A* to C) in comparison to 44% NRF Area and 58% Borough wide (JSU, 2006).
- Only 3% of students received no GCSE passes in comparison to 8% NRF Area and 3% Borough wide (JSU, 2006).
- 53% of adults have no qualifications in comparison to 48% NRF Area and 39% Borough wide (Census, 2001).
- Only 8% of residents have a GNVQ qualification in comparison to 4% NRF Area and 5% Borough wide (Ipsos MORI, 2006).

Strengths

- Owton Manor Primary School.
- Grange Primary School.
- St Teresa's RC Primary School.
- Rossmere Primary School.
- The English Martyrs School and Sixth Form College.
- Brierton Community Sports Centre.
- Manor College of Technology.
- Hartlepool Sixth Form College.
- Good facilities at Owton Manor Library.
- Owton Fens Community Association (OFCA) First Stop can sign post people to a variety of informal, accessible training with local community and voluntary groups.
- Manor Residents' Association offer affordable childcare for those wishing to take up training opportunities to return to work.
- Connexions services available for those aged 13 to 19 years of age through local secondary schools and community / voluntary sector.
- The Building Schools for the Future (BSF) Programme will be seeking to tailor services to suit the needs of the community resources permitting.
- Possible introduction of Foundation Learning Tiers by the Learning and Skills Council (LSC) and Qualifications and Curriculum Authority (QCA).
- Stronger links with local secondary schools and local employers.

Weaknesses

- Poor aspirations.
- Potential closure of Brierton Community School.
- High proportion of people have no qualifications.
- Lack of vocational training opportunities for young people (especially teenagers) which could lead to a Level 1 qualification.
- Barriers to education.
- Lack of funding available with mainstream training providers (such as local town colleges) to provide childcare alongside training opportunities.
- Voluntary organisations cannot distribute Education Maintenance Allowance (EMA), which would contractually keep residents engaged in the training programme undertaken.
- Limited choice of education opportunities in schools.
- Not enough targeted provision.
- Bullying issues in and out of school.
- Apathy amongst residents.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention

- | | |
|----|--|
| 1. | Continue to improve educational attainment and skills, in both schools and adult learning. |
| 2. | Increase vocational opportunities for young people. |
| 3. | Raise aspirations. |

4.	Provide support to those who could be affected by the potential closure of Brierton Community School.
5.	Seek to address barriers to education, including childcare and financial issues.

LIFELONG LEARNING AND SKILLS

Priority Concern 1	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Address barriers to education.	<ul style="list-style-type: none"> ▪ Explore funding opportunities to ensure that every child has a sustainable nursery place to allow parents to take up training opportunities. ▪ Work with local services providers to ensure that all training has affordable childcare available to allow parents to participate. ▪ Promote the Education Maintenance Allowance (EMA) and Adult Learning Grant. 	<p>Short / Medium Term.</p> <p>Medium Term.</p> <p>Short Term.</p>	<p>HBC Adult and Community Services. Children's Centres. Local Community / Voluntary Sector. Owton Forum. Local Residents. Young People. Local Schools. HCFE. Hartlepool Sixth Form College. PATCH.</p>	<ul style="list-style-type: none"> ▪ Hartlepool Borough Council's Children's Services to discuss subject to resources. ▪ Manor Residents Association offer affordable childcare alongside a Breakfast and After School Club. For more information Tel. 01429 297209. <p>PATCH offer support groups at flexible times and outreach home support. For more information Tel. 01429 862727.</p> <p>Hartlepool Borough Council's Adult Education provides a range of support for certain courses including childcare and transport. In class support is also available. For more information Tel. 01429 292340.</p> <ul style="list-style-type: none"> ▪ Education Maintenance Allowance (EMA) pays up to £30 a week directly in to an individuals bank account if they stay on in education at school of college after obtaining GCSEs. <p>An Adult Learning Grant could pay up to £30 a week during term time to help with the cost of studying full time for a first Level 2 or Level 3 qualification.</p> <p>Tel. 0800 200 900.</p>	<p>Increase the number of new Skills for Life Qualification.</p> <p>Increase number of 3 and 4 year olds who attend early years and childcare facilities.</p> <p>Increase number of residents achieving Level 1, 2 and 3 qualifications.</p>

LIFELONG LEARNING AND SKILLS

Priority Concern 2	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Raise aspirations.	<ul style="list-style-type: none"> ▪ Increase parental involvement in schools and learning in general. ▪ Educate parents and grandparents about the benefits of education and attending school to deter truancy. 	<p>Short / Medium Term.</p> <p>Short / Medium Term.</p>	HBC Children's Services. HBC Adult and Community Services Local Schools. Owton Forum. Local Residents. Young People.	<ul style="list-style-type: none"> ▪ Hartlepool Borough Council's Children's Services, Local Schools and the Owton Forum to discuss. ▪ Hartlepool Borough Council's Children's Services, Local Schools and the Owton Forum to discuss. 	<p>Increase number of residents achieving Level 1, 2 and 3 qualifications.</p> <p>Increase the number of learners participating in Adult Education programmes.</p>
Priority Concern 3	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Continue to improve educational attainment in schools and adult learning, and increase vocational opportunities available.	<ul style="list-style-type: none"> ▪ Further improve educational attainment in local schools which serve the Owton area. ▪ Explore the possibility of providing more vocational courses and activity based learning in and out of school. 	<p>Medium Term.</p> <p>Short / Medium Term.</p>	Learning and Skills Council. HBC Children's Services. HBC Adult and Community Services. Local Schools. HCFE. Hartlepool Sixth Form College. Local	<ul style="list-style-type: none"> ▪ All Local Schools and Hartlepool Borough Council's Children's Services to discuss. ▪ All Local Schools, Hartlepool College of Further Education (HCFE) and Hartlepool Sixth Form College to discuss possibilities. <p>Hartlepool Borough Council's Adult Education will work with priority groups to develop provision of learning. For more information Tel. 01429 292340.</p> <p>Manor Residents Association offer a</p>	<p>Increase achievement at Key Stages 2, 3 and 4.</p> <p>Increase the number of new Skills for Life Qualification.</p> <p>Increase number of residents achieving Level 1, 2 and 3 qualifications.</p> <p>Increase the number of Modern Apprenticeships</p>

LIFELONG LEARNING AND SKILLS

Priority Concern 3	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Continued ...	See previous page.	See previous page.	Community / Voluntary Sector.	<p>Outreach Training in Practical Trade Skills programme. For more information Tel. 01429 297201.</p> <p>Solid Rock Youth Project offer informal training opportunities such as food hygiene training and DJ workshops. For more information Tel. 01429 287327.</p>	Framework completions.

Priority Concern 4	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Provide support to those who could be affected by the potential closure of Brierton Community School.	<ul style="list-style-type: none"> ▪ Ensure that support services are available for those who could be affected by the potential closure of Brierton Community School through the Building Schools for the Future (BSF) Programme. ▪ Provide a contact point and sign posting service for pupils and parents who may have any queries regarding the potential closure of the school. 	<p>Short / Medium Term.</p> <p>Short / Medium Term.</p>	<p>Brierton Community School. HBC Children's Services (BSF Team). Owton Forum. Local Community / Voluntary Sector.</p>	<ul style="list-style-type: none"> ▪ Hartlepool Borough Council's Children's Services and residents to discuss. ▪ Hartlepool Borough Council's Children's Services and residents to discuss. 	<p>Increase percentage of adults who feel they can affect decisions in their own area.</p> <p>Reduce the proportion of people feeling no involvement in the community.</p>

HEALTH AND CARE

WHAT IS THERE TO KNOW ABOUT THE AREA?

<p>Statistics</p> <ul style="list-style-type: none"> ▪ 53% of residents in the Owton NAP area have health problems, compared to 27% NRF Area and 24% Borough wide (Census, 2001). ▪ 20.4% of residents are incapable of work (claiming Incapacity Benefit or Sickness and Disability Allowance), in comparison to 19.7% NRF Area and 13.7% Borough wide (JSU, 2006). ▪ 43% of residents would rate their health as good, which is the same rate as the NRF Area, and low in comparison to 50% Borough wide (Ipsos MORI, 2006). ▪ 50% of residents smoke cigarettes, which is high in comparison to 42% NRF Area and 31% Borough wide (Ipsos MORI, 2006). 	
<p>Strengths</p> <ul style="list-style-type: none"> ▪ Local shops that sell a variety of produce. ▪ Brierton Community Sports Centre facilities are in close proximity to the Owton Neighbourhood Action Plan (NAP) area. ▪ Wynyard Road Primary Care Centre is in the Owton area and Rossmere and St Teresa's Children's Centre are close by. ▪ Easier access to advice for health problems and prevention. ▪ Connected Care Programme – partnership established to deal with health issues in the area. ▪ 'Healthy Eating' meals – schemes run at Manor West Residents' Association and Owton Rossmere Resource Centre, and Key Stage 1 and Key Stage 2 Fruit Scheme available at Owton Manor and Grange Primary Schools. 	<p>Weaknesses</p> <ul style="list-style-type: none"> ▪ Unhealthy lifestyles – diet / exercise and high levels of smokers. ▪ Very high proportion of residents have health problems. ▪ Issues with alcohol consumption. ▪ High level of teenage pregnancies. ▪ Withdrawal of emergency care practitioners from Wynyard Road Primary Care Centre (removal of excellent service, plus contracting out to private sector). ▪ Lack of 'joined up' drug use services. ▪ Lack of support for the elderly support.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Reduce the prevalence of smoking.
2.	Encourage residents to lead a healthy lifestyle.
3.	Tackle issues with alcohol and drug dependence.
4.	Reduce the level of teenage pregnancy.
5.	Provide outreach health care drop in sessions to replace the emergency care practitioner service that was withdrawn from Wynyard Road.
6.	Provide more support for the elderly population.

HEALTH AND CARE

Priority Concern 1	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Tackle high levels of smoking.	<ul style="list-style-type: none"> ▪ Ensure people who want to stop smoking are aware of where they need to go for help and support. ▪ Educate young people about the dangers of smoking. 	<p>Short / Medium Term.</p> <p>Short / Medium Term.</p>	<p>HBC Healthy Schools Co-ordinator. Hartlepool PCT. Local Schools. HBC Children's Centre and Childcare Co-ordinator. Local Shops. Connected Care. HBC School Sports Co-ordinator. GPs. Residents' Associations. HBC Children's Services. HBC Adult and Community Services. PCT Health Development Worker.</p>	<ul style="list-style-type: none"> ▪ Smoking Cessation Service drop in sessions, Friday 2.00pm until 4.00pm at the Owton Rossmere Resource Centre. For information Tel. 01642 223023. Advertise support services that are currently available. All partners to discuss. GP's to signpost to support services. ▪ Hartlepool Borough Council's Youth Services, Hartlepool Primary Care Trust, local schools and youth programmes to discuss. 	<p>Increase number of schools achieving the new Healthy Schools Status.</p> <p>Reduce the prevalence of smoking amongst adults.</p> <p>Increase number of people quitting smoking for 4 weeks.</p>

HEALTH AND CARE

Priority Concern 2	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Encourage people living in Owton to have more healthy lifestyles.</p>	<ul style="list-style-type: none"> ▪ Continue to publicise and provide 'Healthy Eating' initiatives and education. 	<p>Short / Medium Term.</p>	<p>HBC Healthy Schools Co-ordinator. Hartlepool PCT. Local Schools. Young people. HBC Health Food Co-ordinator. Local shops. Hartlepool PCT. Connected Care. School Sports Co-ordinator. GPs. Brierton Community Sports Centre. Young people. HBC Sports Development. Residents' Associations. Hartlepool MIND. HBC Children's Services. HBC Adult and Community Services.</p>	<ul style="list-style-type: none"> ▪ Hartlepool Primary Care Trust, Hartlepool Borough Council's Healthy Food Co-ordinator and other relevant partners to discuss. <p>Manor Residents Association (Tel. 01429 297201) and Owton Rossmere Resource Centre (Tel. 01429 288123) both run Health Eating Meals projects.</p> <p>Key Stage 1 and Key Stage 2 Fruit Scheme available at Owton Manor and Grange Primary Schools.</p>	<p>Increase number of schools achieving the new Healthy Schools Status.</p> <p>Increase life expectancy of both males and females</p> <p>Reduce mortality rates from heart disease, stroke and related diseases in people under 75.</p> <p>Increase number of schools achieving the new Healthy Schools Status.</p> <p>Ensure young people are supported in developing self-confidence, team working skills and enterprise.</p>

HEALTH AND CARE

Priority Concern 2	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Continued ...	<ul style="list-style-type: none"> ▪ Investigate providing further localised 'Healthy Eating' initiatives and education to fill any gaps. ▪ Ensure that care advisors are aware of all existing care and support structures to enable sign-posting. ▪ Encourage residents of all ages to take part in physical and leisure activities. ▪ Continue to work towards developing and strengthening existing care programmes. 	<p>Short / Medium Term.</p> <p>Short / Medium Term.</p> <p>Short / Medium Term.</p> <p>Short / Medium Term.</p>	See previous page.	<ul style="list-style-type: none"> ▪ Service providers to explore gaps in the 'Healthy Eating' service provision to the area and implement further projects. Subject to future funding. ▪ Service providers to discuss to raise awareness of services. ▪ Service providers to discuss physical and leisure facilities available in the area. Advertise physical and leisure facilities that are available in the area including any concessionary rates. Ensure that support services are available to enable people to undertake physical and leisure activities, e.g. crèche facilities. ▪ Development of the Connected Care Programme. Hartlepool Borough Council's Children's Centres and other relevant service providers to discuss. Service providers to share best practice where possible. 	See previous page.

HEALTH AND CARE

Priority Concern 2	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Continued ...	<ul style="list-style-type: none"> Increase awareness of the importance of health for good self-esteem / strong relationships. 	Short / Medium Term.	See previous page.	<ul style="list-style-type: none"> Local schools to discuss with Hartlepool Borough Council's Healthy Schools Coordinator, Health Development Workers and Hartlepool Borough Council's Children's Services to raise awareness from an early age. <p>Advertise and raise awareness of existing support groups in the Owton Area.</p>	See previous page.

Priority Concern 3	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Tackle issues with drug and alcohol dependence.	<ul style="list-style-type: none"> Continue to develop the joined up support service required identified through the Connected Care Programme. GP's to signpost to relevant services when approached for support and advice. Raise awareness of drug and alcohol issues amongst young people. 	<p>Short Term.</p> <p>Short Term.</p> <p>Short / Medium term.</p>	<p>Connected Care.</p> <p>Hartlepool PCT.</p> <p>HBC Adult and Community Services.</p> <p>GP's.</p> <p>Police.</p> <p>Local Schools.</p> <p>HBC Youth Services.</p> <p>HBC Children's Services.</p>	<ul style="list-style-type: none"> Service providers to discuss gaps identified through the Connected Care Audit. GP's to discuss with larger organisations that operate town-wide, e.g. DISC and HYPED. Schools and youth projects to liaise with service providers discuss. 	<p>Increase number of schools achieving the new Healthy Schools Status.</p> <p>Reduce mortality rates for all causes and ages of males.</p> <p>Reduce mortality rates for all causes and ages of females.</p>

HEALTH AND CARE

Priority Concern 4	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Reduce teenage pregnancy rates.	<ul style="list-style-type: none"> ▪ Continue in-school education of teenage pregnancy and other sexual health related matters to both boys and girls. ▪ Improve availability of free contraception. ▪ Continue to improve support and advice services available for teenagers to discuss health issues. ▪ Encourage young people to access teenage pregnancy support and advice services (which should be free of charge). 	<p>Short Term.</p> <p>Short Term.</p> <p>Short / Medium Term.</p> <p>Short Term.</p>	<p>Local Schools. HBC Healthy Schools Co-ordinator. Hartlepool PCT. Young people. HBC Children's Centre and Childcare Co-ordinator. Connected Care. GPs. Residents' Associations. HBC Children's Services. HBC Adult and Community Services. Family Planning Service. Health Devt Worker.</p>	<ul style="list-style-type: none"> ▪ Local schools to continue with in school sex education programmes. The Teenage Pregnancy Strategy is implemented by Hartlepool Primary Care Trust and the Local Authority. ▪ Hartlepool Primary Care Trust, Family Planning Service and Local Schools to discuss. Publicise where free contraception is available in the Owton area – all partners to discuss. ▪ Service providers and local schools to discuss. ▪ Advertise the services available. Service providers to discuss locations and cost of local advice services, subject to resources. 	Reduce under 18 conception rates.

HEALTH AND CARE

Priority Concern 5	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Reduction in health care services in the area after the emergency care practitioner service was withdrawn from Wynyard Road.	<ul style="list-style-type: none"> ▪ Explore possibility of providing outreach emergency health drop in sessions at local venues. ▪ Publicise health care services that are currently available on an outreach basis in the area. 	Medium Term.	Hartlepool PCT. Community / Voluntary Sector. Owton Forum. Residents. Wynyard Road Primary Care Centre. Local GPs.	<ul style="list-style-type: none"> ▪ All partners to discuss subject to resources. ▪ Owton Forum, Community / Voluntary sector and Hartlepool Primary Care Trust to discuss. 	

Priority Concern 6	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Increase support for the elderly population.	<ul style="list-style-type: none"> ▪ More low level support required for the elderly. 	Medium Term.	Hartlepool PCT. North Tees and Hartlepool NHS Trust. GP's. Housing Hartlepool. Home Housing. Local Imp. For Older People. Residents. Owton Forum. Anchor Trust Community	<ul style="list-style-type: none"> ▪ Anchor Trust Community Development Team cater for those over the age of 50 and over to assess needs and seek to address them. Tel. 01429 224466. <p>Hartlepool Borough Council's Adult and Community Services in conjunction with the 50+ Forum and the Local Implementation Team for Older People' have produced 'Ageing Well in Hartlepool', a directory of activities, services and contact numbers for the older community. For a copy, Tel. 01429 266522.</p>	<p>Increase support to enable residents to live independently in their own homes.</p> <p>Increase the number of adaptations carried out to enable vulnerable people to remain living independently in their own home.</p> <p>Improve access to social care services.</p> <p>Reduce the proportion of people feeling no involvement in their</p>

HEALTH AND CARE

Priority Concern 6	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Continued ...	<ul style="list-style-type: none"> ▪ Adaptations required to housing to allow the elderly to live on their own comfortably. ▪ Promote local clubs which the elderly can attend. 	<p>Medium / Long Term.</p> <p>Short Term.</p>	<p>Development Team. HBC Central Integrated Team. Hartlepool Access Group. HBC Adult and Community Services. Owton Forum. Community / Voluntary Sector.</p>	<ul style="list-style-type: none"> ▪ Anchor Trust Community Development Team, Hartlepool Access Group (HAG), Housing Hartlepool, Hartlepool Borough Council's Central Integrated Team and other relevant partners to discuss. ▪ All partners to discuss. <p>50+ Forum brings together people in the older age group to discuss matters of mutual interest. For more information, Tel. 01429 224466.</p> 	<p>community.</p> <p>Increase number of people receiving housing support services</p>

COMMUNITY SAFETY

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- Total crime rate (per thousand households) is 129.9 in comparison to 182.5 NRF Area and 129 Borough wide (HBC Community Safety, 2005 - 2006).
- The domestic burglary rate (per thousand households) is 22.6 in comparison to 21.5 NRF Area and 15.6 Borough wide (HBC Community Safety, 2005 - 2006).
- Violent crime rate is 38 (per thousand population) in comparison to 51.1 NRF Area and 34.5 Borough wide (HBC Community Safety, 2005 - 2006).
- The criminal damage rate is 36.1 (per thousand population) in comparison to 41.7 NRF Area and 30.1 Borough wide (HBC Community Safety, 2005 - 2006).
- 28% of residents consider household burglary to be a problem in the area, which is high in comparison to 20% NRF Area and 18% Borough wide (Ipsos MORI, 2006).
- 23% of residents consider car crime (e.g. damage, theft and joyriding) to be a serious problem in the area, which is high in comparison to 11% NRF Area and 8% Borough wide (Ipsos MORI, 2006).
- 40% of residents consider teenagers hanging around on streets to be a serious problem in the area, which is high in comparison to 23% NRF Area and 20% Borough wide (Ipsos MORI, 2006).
- 5% of residents are very satisfied with the quality of the service provided by the police, which is low in comparison to 15% NRF Area and 14% Borough wide (Ipsos MORI, 2006).

Strengths

- Relatively low levels of crime in the area.
- High levels of visible Neighbourhood Police who residents feel are approachable and have good relationships with the community.
- The number of Police Community Support Officers (PCSO's) has increased in the past 12 months, the area has a dedicated ringfenced Police Constable (PC) and a dedicated ringfenced PCSO.

Weaknesses

- Youth on motorbikes on / around green areas and Moffat Road.
- High levels of perceived anti-social behaviour, especially gangs of youths drinking around Wynyard Road and St Patrick's shops, Rossmere Park (although not in the area) and The Goldmine Public House displaying intimidating behaviour.
- High perception / fear of crime, especially on an evening around local shops.
- Fear of crime, particularly by elderly residents, especially at night.
- Speeding cars around Owton Manor Lane and Dalkeith Road.
- High levels of noise pollution, especially on an evening and around public houses.
- Drug dealing from houses and cars, especially in Campbell Road (although not in the Owton area).
- Informal economy, especially young people earning large sums of money from drug related activity.
- Deliberate fires on green areas.
- Graffiti removal needs to be more frequent in the area.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Increase the take up of free home fire safety checks available free of charge from Cleveland Fire Brigade.
2.	Address the issues with deliberate fires being ignited on green spaces in the Owton area.
3.	Reduce the levels of anti-social behaviour and associated behaviour such as litter, drug litter, congregation of youths and the misuse of school premises (out of school hours).
4.	Reduce drug dealing and drug related issues throughout the area.
5.	Reduce underage drinking and smoking, especially around/behind shopping precincts.
6.	Tackle the illegal sale of alcohol to minors.
6.	Stop the illegal use of off road motorbikes.
7.	Address the fear of crime on an evening in and around the estate.

COMMUNITY SAFETY

Priority Concern 1	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Increase the take up of free home fire safety checks available from Cleveland Fire Brigade.</p>	<ul style="list-style-type: none"> ▪ Increase publicity around the free smoke alarms and home fire safety checks along with improving fire safety in the home. ▪ Advertise this scheme through Housing Hartlepool newsletter and local community newsletters. ▪ Liaise with Accredited Landlords to promote these checks for their properties. 	<p>Short Term.</p> <p>Short Term.</p> <p>Short Term.</p>	<p>Cleveland Fire Brigade. Housing Hartlepool. Community / Voluntary Sector. HBC Community Safety. Owton Forum. Residents. Accredited Landlords. HBC Landlord Registration Officer.</p>	<ul style="list-style-type: none"> ▪ Owton Forum to liaise with Cleveland Fire Brigade to discuss the ways in which this free service can be promoted in the area. Free smoke alarm and home safety checks are available from Cleveland Fire Brigade Tel. 01429 874063. or visit www.clevelandfire.gov.uk ▪ Owton Forum to liaise with Housing Hartlepool and local Community / Voluntary organisations. ▪ Owton Forum to liaise with HBC Landlord Registration Officer and discuss ways in which the information can be passed onto Landlords in the area. 	<p>Reduce occurrences of accidental fire-related deaths.</p> <p>Reduce the number of deliberate fire in the area.</p>

Priority Concern 2	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Address the issues with deliberate fires being ignited on green spaces in the Owton area.</p>	<ul style="list-style-type: none"> ▪ Encourage people to report people who start deliberate fires. 	<p>Short / Medium Term.</p>	<p>Cleveland Fire Brigade. Cleveland Police. Housing Hartlepool. HBC. ASB Unit. Local Schools. HBC</p>	<ul style="list-style-type: none"> ▪ Hartlepool Borough Council Parks & Countryside Manager and Neighbourhood Manager to discuss with Residents Associations to raise awareness of the problem and reporting procedures. Cleveland Police: Neighbourhood Policing Scheme, Single Point of Contact number Tel. 01429 235811. 	<p>Reduce the number of deliberate fires.</p> <p>Reduce occurrences of accidental fire-related deaths.</p> <p>Reduce level of criminal damage.</p> <p>Reduce personal,</p>

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Priority Concern 2	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Continued...	<p>See previous page.</p> <ul style="list-style-type: none"> ▪ Promote education on the dangers of deliberate fires on public spaces. 	<p>See previous page.</p> <p>Short / Medium Term.</p>	<p>Neighbourhood Manager. Resident Associations. Voluntary / Community Sector.</p>	<p>Cleveland Fire Brigade.</p> <p>The Anti-Social Behaviour Unit (ASB Unit) based on Jutland Road can be contacted on Tel. 01429 296558.</p> <ul style="list-style-type: none"> ▪ Local schools to discuss with Cleveland Fire Brigade and Anti-Social Behaviour Unit to develop education for young people. Subject to funding. <p>Service providers to discuss provision of awareness training days. Subject to funding.</p>	<p>social and community disorder reported to the Police.</p>

Priority Concern 3	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Address anti-social behaviour and associated behaviour such as litter, drug litter, congregation of youths and the mis-use of school premises (out of school hours).</p>	<ul style="list-style-type: none"> ▪ Residents to report incidents of anti-social behaviour to the Anti-Social Behaviour Unit Tel. 01429 296588. <p>All residents who have information regarding persons committing illegal activities should contact the Single Point of Contact Number Tel. 01429 235811 or Cleveland Police Headquarters Tel. 01642 235811.</p>	<p>Short Term.</p>	<p>FAST Project. Straightline Project. ASB Unit. Cleveland Police. Residents. Community / Voluntary Sector. Local Primary and Secondary Schools. Owton Forum. N' hood Manager.</p>	<ul style="list-style-type: none"> ▪ The FAST Project is working towards tackling the early signs of anti-social behaviour. <p>Housing Hartlepool's Tenancy Relations and Enforcement Team deals with all aspects of anti-social behaviour Tel. 01429 525336.</p> <p>The Straight Line Project offers support and guidance to young people who are found to be drinking or believed to be regularly drinking alcohol.</p>	<p>Reduce the percentage of residents who have a high level of perceived anti-social behaviour in their local area.</p> <p>Increase the percentage of residents who feel very or fairly well informed about what is being done to tackle anti-social behaviour in their local area.</p>

COMMUNITY SAFETY

Priority Concern 3	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Continued...	<ul style="list-style-type: none"> ▪ Continue to increase the presence of high visibility patrols of Police and PCSO's. ▪ Encourage parental involvement in existing sessions organised by Community / Voluntary organisations in the area. ▪ Explore the opportunity of creating diversionary activities for youths, in order to deter them from hanging around on streets. ▪ To continue to publicise and raise awareness of ASBO 13 Notices. 	<p>Short Term.</p> <p>Short Term.</p> <p>Short / Medium Term.</p> <p>Short Term.</p>	<p>Housing Hartlepool. Owton Forum. HBC Children's Services.</p>	<ul style="list-style-type: none"> ▪ Neighbourhood Policing is to continue to address this issue. The Single Point of Contact Number is Tel. 01429 235811. ▪ Owton Forum to liaise with Community / Voluntary organisations, subject to funding and resources. ▪ Owton Forum to liaise with Community and Voluntary groups and youths, subject to funding and resources. ▪ Cleveland Police, ASB Unit and Owton Forum to discuss. 	<p>Reduce the number of first time entrants to youth justice system.</p> <p>Reduce the percentage of residents stating that 'teenagers hanging around on the streets' is a problem.</p> <p>Reduce the percentage of residents stating that parents in their local area are not taking responsibility for the behaviour of their children is a very or fairly big problem.</p>

Priority Concern 4	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Reduce drug dealing and drug related issues throughout the area.	<ul style="list-style-type: none"> ▪ Seek to increase drug related enforcement activities in the area. 	<p>Short Term.</p>	<p>Cleveland Police. Residents. Owton Forum, ASB Unit. Drug Action Team. HBC N'hood Services.</p>	<ul style="list-style-type: none"> ▪ Owton Forum to liaise with Cleveland Police. 	<p>Reduce the percentage of people who think that using or dealing drugs is fairly or a very big problem in the area.</p>

COMMUNITY SAFETY

Priority Concern 4	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Continued...	<p>See previous page.</p> <ul style="list-style-type: none"> ▪ Continue to increase the presence of high visibility patrols of Police and PCSO's and ensure that Officers build good relationships with the community especially youths. ▪ Initiatives to increase awareness and educate the community of the dangers surrounding the use of illegal substances. ▪ Liaise with Service Providers to increase drug clean up operations in the area, especially in open green spaces. 	<p>See previous page.</p> <p>Short Term.</p> <p>Short Term.</p> <p>Short Term.</p>	<p>N'hood Manager. HBC Community Safety. Community / Voluntary Sector. Community Drug Centre. DISC. Hartlepool Young Persons Drug Team. Hartlepool PCT. Drug Action Team.</p>	<p>The Neighbourhood Policing Scheme is to continue to address this issue in the Owton area. All residents who have information regarding persons committing illegal activities should contact the Single Point of Contact number Tel. 01429 235811 or Cleveland Police Headquarters Tel. 01642 235811.</p> <ul style="list-style-type: none"> ▪ Neighbourhood Policing is to continue to address this issue. The Single Point of Contact Number is Tel. 01429 235811. <p>Residents should call the number above and asked to be transferred to their dedicated Police Officer or PCSO.</p> <ul style="list-style-type: none"> ▪ Owton Forum to discuss subject to funding and resources. <p>Owton Forum to discuss with the Drug Action Team Mobile Unit. The Action Team is available to carry out educational events in the community, subject to resources and funding.</p> <ul style="list-style-type: none"> ▪ Owton Forum to discuss subject to funding and resources. 	<p>Increase the number of drug users in treatment.</p> <p>Increase the percentage of problem drug users in treatment.</p> <p>Increase the percentage of problem drug users retained in treatment for 12 weeks or more.</p>

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Priority Concern 5	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Reduce underage drinking and smoking particularly around / behind shopping precincts.</p>	<ul style="list-style-type: none"> ▪ Seek to increase Police enforcement activities. ▪ Continue to increase the presence of high visibility patrols of Police and PCSO's and ensure that Officers build good relationships with the community especially youths. ▪ Investigate the possibility of employing specialised Youth Workers to engage with youths to seek what activities they would like to be involved in and raise awareness of the implications of their behaviour. ▪ Explore the possibility of increasing CCTV provision in these areas to deter underage activities, especially in 'hotspot' areas such as St Patrick and Wynyard Road shops. ▪ Clean up broken bottles and litter in problematic areas (most concentrated glass and litter problems are caused by the night time economy on a weekend). 	<p>Short Term.</p> <p>Short / Medium Term.</p> <p>Short / Medium Term.</p> <p>Short / Medium Term.</p> <p>Short Term.</p>	<p>HBC Community Safety. HBC Public Lighting Manager. HBC N'hood Services. HBC Children's Services. HBC Adult and Community Services. Community / Voluntary Sector. FAST Project. Straightline Project.</p>	<ul style="list-style-type: none"> ▪ Owton Forum to discuss with Cleveland Police. ▪ Residents should call the number above and asked to be transferred to their dedicated Police Officer of PCSO. ▪ Owton Forum to discuss with HBC Children's Services, subject to funding and resources. <p>The Straight Line Project offers support and guidance to young people who are found to be drinking or believed to be regularly drinking alcohol.</p> <ul style="list-style-type: none"> ▪ HBC Community Safety to discuss with Owton Forum subject to funding and resources. ▪ HBC South Neighbourhood Manager to discuss with HBC Neighbourhood Services, the feasibility of timetabling litter clearance services so it can cover Mondays. 	<p>Reduce personal, social and community disorder reported to the police.</p> <p>Reduce the percentage of residents stating that 'people being drunk or rowdy in public places' is a problem.</p> <p>Reduce the percentage of residents stating that 'teenagers hanging around on the streets' is a problem.</p>

COMMUNITY SAFETY

Priority Concern 6	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Tackle the illegal sale of alcohol to minors.	<ul style="list-style-type: none"> ▪ Tackle illegal sale of alcohol to young people who are underage particularly from shops on Wynyard Road. ▪ Continue to work with local shops to encourage employees for ID for alcohol purchases. ▪ Encourage residents to report incidents of sale of alcohol to minors. 	<p>Short Term.</p> <p>Short Term.</p> <p>Short / Medium Term.</p>	<p>Cleveland Police. Local shops. Local Schools. ASB Unit. Police Licence Officer. HBC Trading Standards. Residents Associations. Safer Hartlepool Partnership. Community / Voluntary Sector. HBC Children's Services. HBC Adult and Community Services. FAST Project. Straightline Project.</p>	<ul style="list-style-type: none"> ▪ Owton NAP forum to discuss with Cleveland Police, Anti-social Behaviour Unit, Hartlepool Borough Council's Trading Standards and other relevant organisations. ▪ Cleveland Police have introduced a new operation that enables them to track where alcohol seized from underage drinkers has been purchased from by using the bar codes on the alcohol packaging. ▪ Cleveland Police and Neighbourhood Policing Team to work in partnership with local shops. ▪ The Safer Hartlepool Partnership, Hartlepool Council and Hartlepool Police are actively promoting the "Challenge 21" initiative, people who look under 21 you will be asked to prove that they are over 18 when they buy alcohol. ▪ Relevant service providers to discuss with local residents, resident associations and Owton NAP Forum to improve information. 	<p>Reduce percentage of residents stating that 'people being drunk or rowdy in public places' is a problem.</p> <p>Reduce the percentage of residents who feel that parents in their local area are not taking responsibility for the behaviour of their children is a very or fairly big problem.</p> <p>Development of action plans following the Alcohol Harm Reduction Strategy.</p>

COMMUNITY SAFETY

Priority Concern 7	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Stop the illegal use of off road motorbikes.</p>	<ul style="list-style-type: none"> ▪ Aim to reduce the illegal off road motor bike usage in 'hotspot' areas. ▪ Increased enforcement e.g. Cleveland Police to increase operations using the off road motorbike unit. ▪ Increase CCTV / lighting provision around 'hotspot' areas in order to reduce illegal activity. ▪ Residents to report all illegal motorbike incidents to Cleveland Police, Tel. 01642 326326. 	<p>Short Term.</p> <p>Short Term.</p> <p>Short / Medium Term.</p> <p>Short Term.</p>	<p>Cleveland Police. Motorbike Unit. N'hood Manager. ASB Unit. Housing Hartlepool. Local Schools. Residents. Owton Forum. HBC Adult and Community Services. HBC Public Lighting Manager. HBC Community Safety. HBC N'hood Services. Motorbike Strategy Steering Group.</p>	<ul style="list-style-type: none"> ▪ Town wide illegal off road motorbike Steering Group to investigate and report on how to reduce and tackle the problem. ▪ Cleveland Police and other relevant organisations top discuss this with the Owton Forum subject to funding and resources. ▪ Owton Forum to liaise with HBC Public Lighting Manager and HBC Community Safety subject to funding and resources. <p>HBC Street Lighting Maintenance Plan.</p> ▪ Residents to continue to work with Cleveland Police and ASB Unit. 	<p>Reduce personal, social and community disorder reported to the Police.</p>

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Priority Concern 8	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Address the fear of crime on an evening in and around the estate.</p>	<ul style="list-style-type: none"> ▪ Increase the publicity around good news stores in the area. ▪ Support and extend existing Neighbourhood Watch Schemes. ▪ Encourage residents to report incident that cause alarm, distress or nuisance. ▪ Produce Community Safety booklets for the local community. 	<p>Short Term.</p> <p>Short Term.</p> <p>Short Term.</p> <p>Short / Medium Term.</p>	<p>Owton Forum. Community and Voluntary groups. Cleveland Police. N'hood Watch.</p>	<ul style="list-style-type: none"> ▪ Subject to resources and funding and an organisation coming forward. ▪ Owton Forum to liaise with Owton Manor West Neighbourhood Watch and Residents Association. Owton Manor West Neighbourhood Watch and Residents Association can be contacted on Tel. 01429 273123. ▪ Neighbourhood Policing is to continue to address this issue. The Single Point of Contact Number is Tel. 01429 235811. ▪ Subject to resources and funding and an organisation coming forward. 	<p>Reduce personal, social and community disorder reported to the Police.</p>

ENVIRONMENT AND HOUSING

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- 33.8% of the housing in the Owton area is owner occupied compared to 45.5% NRF Area and 63% Borough wide (Census, 2001).
- 56.3% of housing is rented from a housing association in comparison to 41.1% NRF Area and 7.4% Borough wide (Census, 2001).
- Owton has had the greatest increase in house prices between 2000 and 2005 across all of the NAP areas: 168% in comparison to 99% NRF Area and 72% Borough wide (JSU, 2006).
- 37% of residents consider litter and rubbish to be a serious problem in the area, which is high in comparison to 23% NRF Area and 17% Borough wide (Ipsos MORI, 2006).
- 28% of residents consider the speed and volume of road traffic to be a serious problem, in comparison to 22% NRF Area and 25% Borough wide (Ipsos MORI, 2006).
- 45% of residents consider vandalism, graffiti and any other deliberate damage to property not to be a problem in the area, which is low in comparison to 59% NRF Area and 66% Borough wide (Ipsos MORI, 2006).
- 75% of residents consider poor public transport not to be a problem in the area, in comparison to 69% NRF Area and 66% Borough wide (Ipsos MORI, 2006).

Strengths

- The area is well served by public transport along Catcote and Wynyard Road.
- The area is well served by local and nearby shops.
- Attractive green areas.
- Hartlepool Borough Council Recycling scheme, although some problems with the collection service still need to be resolved.
- Housing Hartlepool refurbishment / improvements.
- Housing Hartlepool security improvements.
- Dedicated Housing Hartlepool Caretaker.
- Housing Hartlepool Repair Service.
- Housing Hartlepool Gardening Service.
- Improved street cleansing at shopping precincts.
- More litter bins installed throughout the area, including St Patrick's Shops.
- Street cleansing service, however, this should be increased where possible.
- Improved street lighting provision.
- Resurfacing of streets in the area, including Owton Manor Lane.
- Improvements to parking through the removal of grass verges in the following areas: Catcote Road, Laird Road, Greenock Road, Fordyce Road, Ibrox Grove, Motherwell Road, Huntley Road, Monach Road and Kinross Grove.
- Improvements to road safety on Owton Manor and Brierton Lanes.
- Improvements to St Patrick's Shops (disabled access and security

Weaknesses

- Private landlords.
- Lack of social housing in the area as many purchased through the 'right to buy' scheme.
- Speeding traffic throughout the area.
- Off-road motorbikes and associated threat to green spaces.
- Litter (including broken bottles).
- Dog fouling.
- Vandalism, graffiti, and anti social behaviour in localised areas.
- Uneven road surfaces and pavements in certain areas.
- Car parking and misuse of grass verges.
- Untidy allotments nearby (for example Brierton Lane).
- General appearance of shopping parades.
- The deliberate setting of fires.
- Oil on roads.
- Cycle way provision.

<p>Strengths</p> <ul style="list-style-type: none"> ▪ improvements to the back alleyway), and Eskdale Road (traffic calming scheme) funded by NRF Residents Priority Budget, allocated by the Owton Forum. ▪ Owton Manor West Neighbourhood Watch and Residents Association organise and participate in litter picking and bulb planting sessions throughout the area. ▪ Public transport. 	<p>Weaknesses</p> <p>See previous page.</p>
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GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Continue to address car parking and road safety issues as well as improving uneven road surfaces / pavements.
2.	Address the problem of litter, dog fouling, fly tipping, vandalism and graffiti in the area and investigate the possibility of improving the general appearance of local shopping parades.
3.	Address housing issues in the area including the lack of variety of housing, lack of social housing and problems with private landlords.
4.	Continue to improve street lighting in identified areas.

ENVIRONMENT AND HOUSING

Priority Concern 1	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Continue to address car parking and road safety issues as well as improving uneven road surfaces / pavements.</p>	<ul style="list-style-type: none"> ▪ Further increase car parking provision across the area but in particular the 'I' Block, Owton Manor Lane (Jameson Road / Catcote Road) and Dalkeith Road and look at other options in addition to the tarmacking of grass verges such as creating parking bays where appropriate. ▪ Improve road safety through the design and implementation of the most appropriate traffic calming measures for the problematic areas which include Moffatt Road, Owton Manor Lane / Dalkeith Road. ▪ Improve uneven road surfaces / pavements across the area including further works in Owton Manor Lane. ▪ Improve cycle ways and extend provision. 	<p>Short / Medium Term.</p> <p>Short / Medium Term.</p> <p>Short / Medium Term.</p> <p>Medium Term.</p>	<p>Owton Forum. HBC N'hood Manager. Residents. Residents Associations. HBC Transportation and Traffic. Housing Hartlepool. HBC N'hood Services. Community / Voluntary Sector.</p>	<ul style="list-style-type: none"> ▪ Owton Forum to discuss with Hartlepool Borough Council's Neighbourhood Manager. Subject to funding available, however, opportunities could become available through Minor Works Budget, Local Transport Plan (LTP) and NRF Residents Priority Budget. ▪ Owton Forum to discuss with Hartlepool Borough Council's Neighbourhood Manager. Subject to funding available, however, opportunities could become available through Minor Works Budget, Local Transport Plan (LTP) and NRF Residents Priority Budget. ▪ Owton Forum to discuss with Hartlepool Borough Council's Neighbourhood Manager and Hartlepool Borough Council's Neighbourhood Services. Subject to funding available, however, opportunities could become available through Minor Works Budget, Local Transport Plan (LTP) and NRF Residents Priority Budget. ▪ Owton Forum to discuss with Hartlepool Borough Council's Neighbourhood Manager and Hartlepool Borough Council's Traffic and Transportation. 	<p>Increase proportion of people satisfied with their local area as a place to live.</p> <p>Reduce the number of traffic accident related deaths and serious injuries.</p> <p>Reduce the number of children killed or seriously injured.</p> <p>Reduce personal, social and community disorder reported to the Police.</p>

ENVIRONMENT AND HOUSING

Priority Concern 2	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Address the problem of litter, dog fouling, fly tipping, vandalism and graffiti in the area and investigate the possibility of improving the general appearance of local shopping parades.</p>	<ul style="list-style-type: none"> ▪ Tackle issue of litter including broken bottles in the area, particularly at shopping parades during lunch times, through increased enforcement action and partnership working. ▪ Increase provision of litter bins and look to increase the refuse and recycling collection cycle. ▪ Address the issue of dog fouling in the area through increased enforcement, the prominent placing of signs and educating the community as well as providing dog foul bins, particularly to the rear of Wynyard Road shops. 	<p>Short Term.</p> <p>Short Term.</p> <p>Short Term.</p>	<p>HBC N'hood Manager. Residents. Residents Associations. Community / Voluntary Sector. Owton Forum. HBC Environmental Action Team. HBC N'hood Enforcement Team. HBC Youth Offending Team. National Probation Service, Teesside. Housing Hartlepool. Local Businesses. HBC N'hood Services: Waste Management.</p>	<ul style="list-style-type: none"> ▪ NRF Environmental Operatives and Hartlepool Borough Council's Environmental Action Team to address in association with Owton Forum and Hartlepool Borough Council's Neighbourhood Manager. Owton Manor West Neighbourhood Watch and Residents Association organise and participate in litter picking sessions throughout the area. ▪ NRF Environmental Operatives and Hartlepool Borough Council's Environmental Action Team to address in association with Hartlepool Borough Council's Neighbourhood Manager. ▪ Hartlepool Borough Council's Neighbourhood Manager to discuss with NRF Environmental Operatives and Hartlepool Borough Council's Environmental Action Team and Hartlepool Borough Council's Neighbourhood Services. Hartlepool Borough Council's Neighbourhood Enforcement Team (Dog Warden Service) can issue notices and fixed penalty fines. Tel. 01429 523370. 	<p>Improve the cleanliness of the neighbourhood.</p> <p>Reduce the percentage of people who think litter and rubbish in the streets is a problem in their area.</p> <p>Reduce number of deliberate fires.</p> <p>Reduce occurrences of accidental fire-related deaths.</p> <p>Reduce level of criminal damage.</p> <p>Reduce personal, social and community disorder reported to the Police.</p> <p>Increase percentage of residents who feel very or fairly well informed about what is being done to</p>

ENVIRONMENT AND HOUSING

Priority Concern 2	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Continued ...	<ul style="list-style-type: none"> ▪ Put in place preventative measures in order to tackle fly-tipping at the back of Wynyard Road shops, such as through increased levels of enforcement and increased street cleansing. ▪ Remove graffiti and improve response times and seek to address acts of vandalism including graffiti, the deliberate setting of fires and damage to trees and swings. ▪ Continue to improve the general appearance of local shopping parades / commercial properties through shop front improvements such as the painting of window sills, beautification and street cleansing. 	<p>Short Term.</p> <p>Short Term.</p> <p>Short / Medium Term.</p>	<p>HBC N'hood Manager. Residents. Residents Associations. Community / Voluntary Sector. Owton Forum. HBC Environmental Action Team. HBC N'hood Enforcement Team. HBC Youth Offending Team. National Probation Service, Teesside. Housing Hartlepool. Local Businesses. HBC N'hood Services: Waste Management.</p>	<ul style="list-style-type: none"> ▪ Hartlepool Borough Council's Neighbourhood Manager to discuss with Hartlepool Borough Council's Environmental Action Team. Hartlepool Borough Council's Neighbourhood Enforcement Team (Fly Tipping Service) can issue notices and fixed penalty fines. Tel. 01429 523370. ▪ Hartlepool Borough Council's Environmental Action Team and Hartlepool Borough Council's Neighbourhood Enforcement Team (Graffiti Service) act on reports of graffiti. Tel. 01429 523370. Anti-Social Behaviour Unit (ASB Unit) can be contacted on Tel. 01429 296588. The Single Point of Contact Number for Neighbourhood Policing is Tel. 01429 235811 to report any incidents of anti-social behaviour. ▪ Subject to the availability of funding and resources. Improvements to St Patrick's shops undertaken during 2007, funding obtained from a variety of sources, including NRF Residents Priority Budget, allocated by the Owton Forum. 	<p>tackle anti-social behaviour in their local area.</p>

ENVIRONMENT AND HOUSING

Priority Concern 3	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Address housing issues in the area including the lack of social housing and problems with private landlords.</p>	<ul style="list-style-type: none"> ▪ Include provision of social family housing (2 / 3 bedroom accommodation) and bungalows in new developments. ▪ Include provision of 1 / 2 bed sheltered accommodation in new developments and encourage take-up of current available 1 bed sheltered accommodation. ▪ Promote and encourage private landlords to participate in the Landlord Registration Scheme. ▪ Investigate complaints from residents regarding anti-social behaviour displayed by tenants of private rented properties and take appropriate action. 	<p>Medium Term.</p> <p>Medium Term.</p> <p>Short / Medium Term.</p> <p>Short Term.</p>	<p>Housing Hartlepool. Housing Associations. HBC Private Sector Housing Team. Anti-Social Behaviour Unit.</p>	<ul style="list-style-type: none"> ▪ Housing Hartlepool to incorporate into plans for future development opportunities. ▪ Housing Hartlepool to seek ways of encouraging take-up of available 1 bed sheltered accommodation and to incorporate further provision into future development opportunities. ▪ Hartlepool Borough Council's Private Sector Housing Team's Landlord Registration Officer can be contacted on Tel. 01429 284333. ▪ Anti-Social Behaviour Unit (ASB Unit) can be contacted on Tel. 01429 296588. 	<p>Achieve decent homes standard in the social sector.</p> <p>Reduce percentage of Registered Social Landlord tenants evicted without personal contact from their landlord.</p> <p>Improve energy efficiency of housing stock.</p>
Priority Concern 4	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Continue to improve street lighting in identified areas.</p>	<ul style="list-style-type: none"> ▪ An assessment and improvement of street lighting provision required in Glamis Walk (field), the alleyway to the side of Owton Manor Social Club / Wynyard House and the alleyway between Dunoon Road and Greenock Road. 	<p>Short Term.</p>	<p>HBC N'hood Manager. HBC Public Lighting Manager. HBC Community Safety.</p>	<ul style="list-style-type: none"> ▪ Hartlepool Borough Council's Neighbourhood Manager to discuss with Hartlepool Borough Council's Public Lighting Manager (Hartlepool Borough Council Street Lighting Maintenance Plan). 	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Increase percentage of residents who feel very or fairly safe out in their</p>

ENVIRONMENT AND HOUSING

Priority Concern 4	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Continued ...	See previous page.	See previous page.	HBC N'hood Manager. HBC Public Lighting Manager. HBC Community Safety.	See previous page.	neighbourhood after dark. Reduce the percentage of people who are worried about being mugged on the street.

CULTURE AND LEISURE

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- 55% of residents are very satisfied with youth and community centres, which is high in comparison to 30% NRF area and 30% Borough wide (Ipsos MORI, 2006).
- 62% of residents are very satisfied with libraries in the area, which is high in comparison to 43% NF Area and 46% Borough wide (Ipsos MORI, 2006).
- 45% of residents are very satisfied with sports clubs and facilities in the area, which is high in comparison to 33% NRF Area and 33% Borough wide (Ipsos MORI, 2006).
- 8% of residents are very satisfied with children's play areas, which is low in comparison to 14% NRF Area and 20% Borough wide (Ipsos MORI, 2006).

Strengths

- Excellent Youth Provision.
- In close proximity to Summerhill Country Park and Rossmere Park.
- Owton Manor Community Centre and Library.
- Good schools in the area.
- Lots of after school activities e.g. Manor Residents' Youth Club.
- In close proximity to Rossmere Youth Centre.
- Owton Forum and Owton Sub Group: NRF Residents' Priorities Budget and Neighbourhood Element Funding of activities and community / voluntary organisations.
- Owton Fens Community Association (OFCA).
- Manor Residents' Association.
- Owton Manor West Neighbourhood Watch and Residents' Association (Youth Project and Tuesday Club).
- Community Organised Outdoor Leisure (COOL) Project.
- Families Accessing Support Team (FAST) Project.
- Solid Rock Youth Project.
- Owton Rossmere Resource Centre (ORCEL).
- Strong community / voluntary sector and resident involvement in the area, including local churches, which has increased resident involvement.
- Adult activities for sport and leisure (Brierton Community Sports Centre and activities in local schools).
- Hartlepool Borough Council: Children and Families Services.
- Hartlepool Borough Council: Adult Education.
- Good local amenities e.g. local shops, playing fields, green area.
- Good youth provision in the area especially for young people over 11 years old.

Weaknesses

- No local learner swimming pool.
- Lack of safe play areas for children.
- Lack of local activities for all generations.
- Young people under 11 are not well catered for.
- Youths congregate around St Patrick's and Wynyard Road shopping precincts.
- Young people perceive that there is a gang culture in the area.

<p>Strengths</p> <ul style="list-style-type: none"> ▪ HBC Detached Youth Bus. ▪ SureStart Children’s Services and Extended School (services are available through the Rossmere and St Teresa’s Children Centre which is nearby on Rossmere Way. ▪ Brierton Lane Allotments - although these are perceived by some to be untidy. 	<p>Weaknesses</p> <p>See previous page.</p>
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GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Raise awareness of what services and activities are available in the area.
2.	Increase the provision of activities for the young, elderly and vulnerable in the area.
3.	Improve open green spaces and children’s play areas to ensure safe use.
4.	Strengthen the links between the local community and local schools.

CULTURE AND LEISURE

Priority Concern 1	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Raise awareness of what services and activities are available for all ages, within the area for residents to access.</p>	<ul style="list-style-type: none"> ▪ Publicise events, activities and facilities more effectively. This would include creating an integrated timetable of all activities in the area. ▪ Further improve communication between Service Providers and local residents. ▪ Ensure community representatives and community / voluntary organisations are better informed of what activities are available. 	<p>Short Term.</p> <p>Short Term.</p> <p>Short Term.</p>	<p>COOL Project. FAST Project. Rossmere Youth Centre. SureStart Children's Services. Manor Residents' Association. Owton Manor West N'hood Watch and Residents' Association. Solid Rock Youth Project OFCA. Owton Rossmere Resource Centre (ORCEL). Owton Forum. Brierton Community Sports Centre. Owton Manor Community Centre and Library. Hartlepool Community Network.</p>	<ul style="list-style-type: none"> ▪ Owton Forum to discuss. ▪ All partners to discuss. ▪ Residents, Residents' Associations, Hartlepool Community Network and local community / voluntary organisations to discuss. 	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Increase annual Leisure Centre attendances.</p> <p>Maintain level of involvement of Hartlepool Community Network.</p>

CULTURE AND LEISURE

Priority Concern 2	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Increase the provision of activities for the young, elderly and vulnerable.</p>	<ul style="list-style-type: none"> ▪ Explore the possibility of expanding existing services and activities for the young, elderly and vulnerable. ▪ Explore the possibility of producing a memory lane for the Owton Manor area. ▪ Explore the possibility of Hartlepool Borough Council's Arts, Museums and Events Service providing an outreach service to work with a local history group, history project with local schools etc. 	<p>Short Term.</p> <p>Short Term.</p> <p>Short Term.</p>	<p>COOL Project. FAST Project. Rossmere Youth Centre. SureStart Children's Services. Manor Residents' Association. Owton Manor West Residents' Association. Solid Rock Youth Project OFCA. ORCEL. Owton Forum. Brierton Community Sports Centre. Local Schools. HBC Arts, Museum and Events Service. Owton Manor Community Centre and Library.</p>	<ul style="list-style-type: none"> ▪ Owton Forum to discuss subject to funding and resources. ▪ Community / voluntary organisations, the Owton Forum and other partner organisations to discuss. ▪ Hartlepool Borough Council's Arts, Museum and Events Service to discuss with relevant partners. Tel. 01429 523438. 	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Increase the proportion of people undertaking voluntary work / community activity.</p> <p>Increase number of individuals trained to deliver activities within clubs and the community.</p> <p>Increase proportion of people undertaking voluntary work / community work.</p>

CULTURE AND LEISURE

Priority Concern 3	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Improve open green spaces and children's play areas to ensure safe use.	<ul style="list-style-type: none"> Assess lighting and the upkeep and maintenance of open green spaces including the open spaces opposite the Hour Glass Pub and the green wedge behind the Goldmine Pub (formerly the Red Admiral) and improve and maintain children's play areas. 	Short / Medium Term.	HBC Parks and Countryside. HBC N'hood Manager. Owton Forum. Local Residents. Young People.	<ul style="list-style-type: none"> Hartlepool Borough Council's Neighbourhood Manager and Hartlepool Borough Council's Parks and Countryside and all partners to discuss subject to funding and resources. <p>Hartlepool Borough Council has engaged consultants to undertake a Planning Policy Guidance (PPG17) assessment of its own and green spaces such as parks, nature reserves, recreation grounds as well as sports and recreation facilities. The assessment is expected to be finished during 2007 and will set out clear policy guidance for Hartlepool Borough Council when considering planning applications which involve the redevelopment of an existing open space or facility.</p>	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Increase residents' satisfaction with public parks and open spaces.</p>

Priority Concern 4	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Strengthening the links between the local community and local schools.	<ul style="list-style-type: none"> Promote greater parental involvement and family activities with all local schools in the area e.g. parents' days, open days etc. Explore the possibility of opening schools up on a night to hold extra activities and maximise the use of their 	Short Term. Short Term.	Local Schools. Owton Forum. HBC N'hood Manager. Residents. Young People.	<ul style="list-style-type: none"> Owton Forum and all local schools and Extended Schools Service to consider and discuss. Owton Forum and all local schools to discuss. 	<p>Increase the proportion of people satisfied with their local area as a place to live.</p> <p>Increase engagement in</p>

CULTURE AND LEISURE

Priority Concern 4	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Continued ...	resources e.g. sports hall, playing fields etc.	See previous page.	HBC Arts, Museums and Events Service.	See previous page.	museum outreach activity by under-represented groups.

STRENGTHENING COMMUNITIES

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- 48% of residents agree that there is not a lot of community spirit in the area, in comparison to 40% NRF Area and 42% Borough wide (Ipsos MORI, 2006).
- 53% of residents tend to agree that the local area is a place where people from different backgrounds get on well together, which is exceedingly high in comparison to 12% NRF Area and 16% Borough wide (Ipsos MORI, 2006).
- 4% of residents feel a 'great deal' a part of the local community, which is low in comparison to 10% NRF Area and 13% Borough wide (Ipsos MORI, 2006).
- 15% of residents feel that they can influence decisions that affect the area, which is low in comparison to 23% NRF Area and 28% Borough wide (Ipsos MORI, 2006).

Strengths

- Friendly community and a good community spirit.
- Well established community and voluntary groups and Residents Associations.
- High levels of partnership working amongst community and voluntary groups and Resident Associations.
- Owton Rossmere Community Enterprise Limited (ORCEL).
- Owton Forum and Sub Group.
- Owton Manor Community Centre and Library.
- Good community buildings in the area.
- Stable population (except in 'K Block' and pockets of the 'I Block').
- Strong community/voluntary sector including, local churches, which has increased resident involvement.
- Good schools in the area.
- Community/voluntary sector organisations strengthened in partnership working through the Owton Forum.
- Neighbourhood Element Funding has supported local community groups OFCA, Owton Manor West Residents' Association, Manor Residents' Association and the Solid Rock café projects.
- Breakfast club (Manor Residents)
- Youth Inclusion Project (YIP).
- Community and Voluntary groups working together more.
- Good local amenities in the area e.g. shops, playing fields and after school activities.

Weaknesses

- Despite established community and voluntary groups, and Resident Associations operating in the area, a large proportion of Owton residents do not feel part of the community.
- Negative image (stigma) of the area from people who live outside Owton Manor.
- Involvement of wider community not linked to existing community voluntary organisations in community issues.
- Instances of anti-social behaviour in the Owton area, see Community Safety Action Table.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Encourage involvement of young people in community issues in the Owton Area.
2.	Strengthen community/voluntary organisations in the area.
3.	Encourage the participation in community / voluntary organisations and Resident Associations operating in the Owton area.
4.	Develop links with hard to reach groups in the area.
5.	Identify future funding for community/voluntary organisations.

STRENGTHENING COMMUNITIES

Priority Concern 1	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Encourage the involvement of young people in community issues.</p>	<ul style="list-style-type: none"> ▪ Continue to expand the variety of youth activities available in the area. ▪ Encourage young people to become more involved in community projects and take ownership of the area. ▪ Ensure that the Owton NAP Forum allocates an agreed level of funding to the Owton Youth Forum, once established as outlined in the NAP Review. 	<p>Short Term.</p> <p>Short Term.</p> <p>Short Term.</p>	<p>Youth Inclusion Project. Solid Rock Youth Project. Owton NAP Forum. Rossmere Youth Centre. HBC N'hood Manager. OFCA. Owton Rossmere Resource Centre. Resident Associations. HBC Youth Service. Local Schools. Community / Voluntary Sector</p>	<ul style="list-style-type: none"> ▪ Owton NAP Forum to liaise with community / voluntary organisations in area. Subject to funding & resources. ▪ Owton NAP Forum to liaise with community / voluntary organisations in area. Subject to funding & resources. ▪ Owton NAP Forum to discuss and agree level of funding allocated to the Owton Youth Forum. <p>Service providers to liaise with Owton NAP Forum.</p> <p>Hartlepool Community Network, Hartlepool Borough Council Neighbourhood Manager and Regeneration Team to explore match funding opportunities for potential projects.</p>	<p>Reduce personal, social and community disorder reported to the Police.</p> <p>Reduce percentage of residents stating that 'teenagers hanging around on the streets' is a problem'.</p> <p>Reduce percentage of residents stating that 'people being drunk or rowdy in public places' is a problem.</p> <p>Reduce the percentage of residents who have high level of perceived anti-social behaviour in their local area.</p> <p>Increase proportion of people undertaking voluntary work / community activity.</p>

STRENGTHENING COMMUNITIES

Priority Concern 2	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
<p>Strengthen the existing provision of community / voluntary organisations in the area.</p>	<ul style="list-style-type: none"> ▪ Ensure to continuation of partnership working in the Owton area. ▪ Encourage community / voluntary organisations to continue working with an entrepreneurial approach to community issues. ▪ Identify sustainable sources of funding to enable the continuation of voluntary and community organisations in the area. 	<p>Short / Medium Term.</p> <p>Short / Medium Term.</p> <p>Short Term.</p>	<p>Owton NAP Forum. HBC N'hood Manager. OFCA. Owton Rossmere Resource Centre. Resident Associations Hartlepool Community Network. Community / Voluntary Sector. Cleveland Police. N'hood Police Support Team. Rossmere Youth Centre. HBC Youth Service. Housing Hartlepool. HVDA.</p>	<ul style="list-style-type: none"> ▪ Service providers to liaise with community/ voluntary organisations to ensure partnership working. ▪ Hartlepool Community Network to discuss training opportunities with community / voluntary organisations to develop skills where required. ▪ Hartlepool Voluntary Development Agency to work with community / voluntary organisations to explore future funding opportunities. 	<p>Increase proportion of people undertaking voluntary work / community activity.</p> <p>Increase percentage of adults who feel they can affect decisions that affect their own area.</p> <p>Maintain level of involvement of Hartlepool Community Network.</p>

STRENGTHENING COMMUNITIES

Priority Concern 3	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Increase resident participation in issues that affect the area.	<ul style="list-style-type: none"> ▪ Visit existing groups in the area to publicise and explain the role of the Owton NAP Forum e.g. Mother and Toddler group. ▪ Provide capacity and training events in the local area to improve the quality of community involvement. ▪ Encourage good news stories within the Owton area and beyond. ▪ Encourage new residents to become involved in community activity. 	<p>Short Term.</p> <p>Short / Medium Term.</p> <p>Short Term.</p> <p>Short / Medium Term.</p>	<p>Owton NAP Forum.</p> <p>HBC N'hood Manager.</p> <p>Resident Associations</p> <p>Hartlepool Community Network.</p> <p>Community / Voluntary Sector.</p> <p>Rossmere Youth Centre.</p> <p>Housing Hartlepool.</p>	<ul style="list-style-type: none"> ▪ Owton NAP Forum to promote themselves in the local community e.g. visiting local groups, advertise locally and continue with the events. ▪ Hartlepool Community Network and other training providers to liaise with community / voluntary organisations. ▪ Manor Residents Association, Owton Manor West Neighbourhood Watch and Residents Association and other community / voluntary organisations that produce local newsletters to promote local good news stories. ▪ Advertise community activity to new residents. Service providers and community / voluntary organisations to discuss. 	<p>Increase percentage of adults who feel they can affect decisions that affect their own area.</p> <p>Increase proportion of people satisfied with their local area as a place to live.</p> <p>Reduce the proportion of people feeling no involvement in the community.</p> <p>Increase proportion of people undertaking voluntary work / community activity.</p>

Priority Concern 4	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Encourage the participation of hard to reach groups.	<ul style="list-style-type: none"> ▪ Liaise with existing groups to promote to community activity. 	Short / Medium Term.	<p>HBC N'hood Manager.</p> <p>Hartlepool Community Network.</p> <p>HBC Adult and Community</p>	<ul style="list-style-type: none"> ▪ Service providers to discuss with community / voluntary organisations. <p>Community / voluntary organisations to visit hard to reach groups to promote participation.</p>	<p>Increase percentage of adults who feel they can affect decisions that affect their own area.</p> <p>Increase proportion of people</p>

STRENGTHENING COMMUNITIES

Priority Concern 4	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Continued ...	See previous page.	See previous page.	Services. Owton NAP Forum. Community / Voluntary Sector. Connected Care.	See previous page.	undertaking voluntary work / community activity.

Priority Concern 5	Actions to Include	Timescale to address actions	Who needs to be included	Funding/Resources	Local Area Agreement (LAA) Indicators
Identify sources of funding to continue the development of the community / voluntary sector.	<ul style="list-style-type: none"> ▪ Explore the feasibility of reducing the number of targets and outputs when drawing in funding. ▪ Continue to promote the community / voluntary sector and lobby for future funding. ▪ Continue to invest Neighbourhood Renewal Funding and Neighbourhood Element Funding in local voluntary and community organisations. 	<p>Short Term.</p> <p>Short Term.</p> <p>Short / Medium Term.</p>	HBC N'hood Manager. Hartlepool Community Network. HBC Adult and Community Services. Owton NAP Forum. Community / Voluntary Sector.	<ul style="list-style-type: none"> ▪ Hartlepool Community Network to discuss with relevant service providers. ▪ Hartlepool Community Network to liaise with community / voluntary organisations. ▪ Owton NAP Forum to discuss. Subject to funding and resources. 	<p>Maintain level of involvement of Hartlepool Community Network.</p> <p>Increase percentage of adults who feel they can affect decisions that affect their own area.</p> <p>Increase proportion of people undertaking voluntary work / community activity.</p>

JOBS AND ECONOMY

KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:

Examples of key current programmes/projects	Description
Brierton Community School (A Specialist Sports College).	<p>The School believes that inclusion and enterprise are key steps towards preparing children to become full and contributing members of the community. They pride themselves on giving young people the opportunity to be involved in community initiatives, enterprise events and introducing students to the world of work. Examples of projects that have taken place include the 'Goalz Project' that is designed to prepare young people for the world of work and 'Learn to Earn' event aimed at Year 10 (Age 14-15) students that focused on making a living after school and 'Business Dynamics' event also aimed at Year 10 that focused on the world of work and business.</p> <p>Currently the School has 26 Key Stage 4 (Age 14 to 16 years) students involved in alternative education projects at various providers in the town including Woodcraft Services, National Association for Rehabilitation of Offenders, Hart Education, Owton Fens Community Association (OFCA) and B76. These partners offer excellent training for the world of work for students who find the traditional mainstream curriculum difficult for whatever reason. This work across the town is having a big impact on reducing the number of students who become NEET (Not in Education or Training) at 16 years of age. The school is currently facing potential closure following six months of public consultation to shape a Hartlepool Borough Council bid for up to £90m from the Government's Building Schools for the Future (BSF) initiative, to bring the town's schools up to 21st century standards. For more information Tel. 01429 265711.</p>
Business Link.	<p>Business Link works with individuals and businesses, at all levels of experience and knowledge, providing easy access to impartial information on all aspects of business including employing people, finance, IT and e-commerce and marketing. For more information Tel. 0845 600 9006 or e-mail Business Link at info@tees.businesslink.co.uk.</p>
Citizens Advice Bureau (CAB).	<p>Hartlepool Citizens Advice Bureau (CAB), based on Park Road is available for advice on debt, benefits, housing, employment and consumer problems. There are also additional services available in the following areas:</p>

Examples of key current programmes/projects	Description
Continued ...	<ul style="list-style-type: none"> ▪ Housing Advice and Tenancy Support service; ▪ Landlord Registration and Accreditation Scheme; ▪ Neighbourhood Advice Sessions and Home Visiting; ▪ Money Advice & Welfare Benefits Service (New Deal for Communities Service); ▪ Legal Help Franchise: Employment Law, Debt and Welfare Benefits; ▪ Representational Advocacy Service; and ▪ E-mail Advice Service. <p>For more information. Tel. 01429 273223.</p>
Community / Voluntary Sector.	<p>A number of community / voluntary organisations can assist in preparing for and finding suitable employment. The voluntary sector provides volunteer opportunities that can lead to employment through the Hartlepool Voluntary Development Association (HVDA) and the Volunteering Into Employment Neighbourhood Renewal Fund (NRF) funded project. For more information Tel. 01429 262641.</p>
Connected Care.	<p>Connected Care is a new model for service provision that joins-up health, social care, housing, education, employment, transport and community safety. This integrated service brings together services to ensure that the entirety of a person's needs will be looked at.</p> <p>The Connected Care project in Hartlepool is centred on the Owton ward. A community audit, carried out by local residents, is at the heart of the approach and will help ensure that services respond to local needs as described and dictated by local people.</p> <p>The Connected Care service will be delivered by a new social enterprise that is being specially set up. A social enterprise has been chosen as the best way to deliver the service because it will be more flexible and able to respond to people's changing needs and will be well placed, for example, to provide a responsive service to people holding individual budgets for social care.</p> <p>The project has been selected by the Department of Health to be one of 26 'social enterprise pathfinders' and was also mentioned in the 2006 Health White Paper as a national pilot for delivering more responsive services.</p>

Examples of key current programmes/projects	Description
Continued ...	<p>In addition to the new social enterprise there will be a Connected Care Partnership that brings together commissioners (such as Hartlepool Borough Council and Primary Care Trust) Hartlepool Housing and local residents. This will advise commissioners on how best to meet the needs of the people of Owton.</p> <p>The original concept of Connected Care was developed by Turning Point following research they did with IPPR which highlighted the fragmented nature of health and social care and the problems this caused for people trying to access services. A steering group is overseeing the implementation of this project which aims to be start delivering services later this year. If successful, it is hoped that it will be extended to other parts of Hartlepool.</p> <p>For more information on the development of Connected Care in Hartlepool Tel. 07834 834842.</p>
Connexions.	<p>From the 1st April 2007, Connexions Tees Valley became the responsibility of Hartlepool Borough Council. It continues to provide impartial and accessible information, advice and guidance for young people aged between 13 and 19 years of age. This is in addition to a wide range of other services. Services can be accessed in:</p> <ul style="list-style-type: none"> ▪ schools and colleges; ▪ work based learning providers; ▪ community locations; ▪ youth facilities; and ▪ one stop shops in high street locations. <p>Connexions support learning, remove barriers to progression, raise aspirations and create opportunities to enter education, employment or training. Personal Advisor's (PA's) are based in all schools, colleges and work-based learning providers and offer a range of support to young people. The majority of this support is based around careers guidance and supporting the young person's preparation for the world of work.</p> <p>Connexions has a one-stop shop based on Tower Street where young people can drop in without an appointment between 10.00am and 5.00pm to receive advice and guidance on subjects including housing and benefit information, careers advice and referral to training providers. For more information Tel. 01429 275501.</p>

Examples of key current programmes/projects	Description
Enterprising Hartlepool.	This is a group of new entrepreneurs assisted by Hartlepool Borough Council and Business Link that encourage inter-trading amongst members, thus offering mutual support and improving communication between small businesses in the town. The group is made up of new-start businesses, people with new business ideas and established young businesses. For more information Tel. 01429 867677.
Families Accessing Support Team (FAST Project).	<p>Funded through the Neighbourhood Renewal Fund (NRF), this project takes a multi agency approach (family support worker, activity worker and training and employment worker) to tackle the early signs of anti-social behaviour.</p> <p>The FAST Project (in partnership with the Belle Vue Community, Sports & Youth Centre) offers a weekly football training session and participation in an under 18's youth league: 'Burn Valley FC'. Training is provided one evening per week on a Tuesday at Brierton Community Sports Centre, 7.00 until 8.30pm (held between 6.00pm and 7.00pm in Spring/Summer months on the Recreational Ground).</p> <p>Brierton Boys and Girls Project (in partnership with Hartlepool Borough Council's Football Development Officer, Brierton Sports Centre and the Safer Hartlepool Partnership) also operates in the area for young people between the ages of 14 and 18 on a Monday evening between 7.00pm and 9.00pm at Brierton Community Sports Centre. Boys have the opportunity to take part in football sessions and the girls can take part in health and beauty sessions and netball. For more information Tel. 01429 271571.</p>
Hartlepool Borough Council Adult and Community Services: Sport and Recreation.	Provides opportunities to undertake instructor / coaching qualifications in a variety of activities, for example football, life-guarding, cricket etc. Many of those associated with the programmes have gone on to successfully gain employment with the department. For more information Tel. 01429 284050.
Hartlepool Borough Council: Economic Development.	The Economic Development Team offer a range of different services designed to meet the needs of businesses. The team provides help with starting and growing a business successfully, by offering access to a partnership comprising a number of local, regional and national business support organisations, combined with financially supported professional business advice. This network can support businesses in tackling issues such as marketing, planning, legal matters, health and

Examples of key current programmes/projects	Description
Continued ...	<p>safety, recruitment, premises and financial matters at whatever size and stage a business is at. The team also supports businesses based on the Longhill and Sandgate Industrial Estates. A Business Liaison Manager is assigned to the estates and has responsibility for assisting the businesses to create new employment opportunities. The scheme also provides grants to improve the security of buildings and to improve the work environment for personnel. The aims of the scheme are to help businesses to sustain employment and the local economy, provide local people with enhanced training opportunities, provide higher standards of living, create and sustain a better working environment for the workforce.</p> <p>The team also provides a variety of support to businesses looking to relocate to Hartlepool, in providing the right business environment for their enterprise development activities. Hartlepool Working Solutions is part of the Economic Development Team and provides dedicated recruitment and training services to local businesses and residents. The team provides a range of services that are designed to meet the needs of local employers and also provide opportunities for local unemployed residents. This includes a free recruitment service for employers and residents, tailored training courses, as well as financial assistance and specialised Human Resources (HR) advice and guidance. A service is also provided through the Job Smart Market Stall in Middleton Grange Shopping Centre. For more information Tel. 01429 523511.</p>
Hartlepool Borough Council: Owton Manor Library.	<p>Based on Wynyard Road, Owton Manor Library has a number of facilities that are available for the community including lending collections of fiction and non fiction for all ages, large print books, Children's CD Roms, online and quick reference material, newspapers and magazines, free access to the internet and other computer use (and staff to assist with this should it be necessary), homework club and fax facilities. There is also full disabled access to the building and computer facilities. For more information, Tel. 01429 272835.</p> <p>The library is open at the following times (except at lunchtimes, between 12.30pm and 1.30pm):</p> <ul style="list-style-type: none"> ▪ Monday 9.30am to 7.00pm. ▪ Tuesday 9.30am to 7.00pm. ▪ Wednesday 9.30am to 7.00pm.

Examples of key current programmes/projects	Description
Continued ...	<ul style="list-style-type: none"> ▪ Thursday 9.30am to 12.30pm. ▪ Friday 9.30am to 7.00pm. ▪ Saturday 9.30am to 12.30pm.
Hartlepool Business Forum.	Offers free information to businesses in the form of seminars based on a wide range of business subjects aimed at addressing key issues faced by the business community. The events programme is run annually with a series of events taking place from September of one year to May of the next. All events provide valuable information and networking opportunities for both start-up and established businesses. For more information Tel. 01429 867677.
Hartlepool College of Further Education (HCFE).	<p>Hartlepool College of Further Education (HCFE) specialises in full and part time education for people aged 14 years and over. Level Two Entitlement: training is provided in conjunction with the Learning and Skills Council Tees Valley for people aged 19 years and over.</p> <p>'Access IT': outreach IT training is provided in Hanson Square, Lynn Street in conjunction with Learn Direct. The college also engages with the 14 to 16 age group. They offer a wide range of vocational subjects to complement academic studies or as an alternative. Apprenticeship programmes are also offered in a variety of careers in construction and plumbing, engineering, business and administration, hospitality, hair and beauty, health, care and public services. For more information Tel. 01429 295000.</p>
Hartlepool College of Further Education (HCFE) - Hartlepool Business Development Centre.	Hartlepool College of Further Education's Business Development Centre provides businesses with training and services utilising the latest technological developments in professional and modern surroundings. The Centre is fully equipped with three conference suites offering the latest in conference equipment. Training is offered in a range of key areas including business improvement techniques, management, occupational health and construction, as well as bespoke business services. For more information Tel. 01429 292888.
Hartlepool Innovation Centre.	Based outside of the Owton area, Hartlepool Innovation Centre, managed by UK Steel Enterprise is based on nearby Queens Meadow Business Park and offers high quality modern, state-of-the-art office and workshop accommodation for new and growing businesses. This purpose built facility is suitable for a wide range of business activities. Businesses with an emphasis on technology will find the Innovation

Examples of key current programmes/projects	Description
Continued ...	Centre an ideal base, as it is equipped with the essential tools of today's communications. UK Steel Enterprise has many years of experience in supporting new and expanding businesses with tailored finance as well as flexible quality accommodation that a growing business needs. For more information Tel. 01429 239500.
Hartlepool Voluntary Development Agency (HVDA).	<p>HVDA offers a programme of free tailored Qualification Support and Career Coaching to local residents including residents from the Owton area. The programme can assist people in their return to work or career change by helping them to find direction, build confidence and self-esteem and improve application writing and interviewing skills. Sessions are tailored to individuals own needs and people interested can access up to 10 hours of free personal coaching.</p> <p>The Volunteer Centre, based at HVDA offer volunteering opportunities for those who live in NRF areas and are aged over 25. This can be used as an opportunity to undertake volunteering or to improve prospects for future employment. The Millennium Volunteers project is also available for those aged between 16 and 25 who wish to take up a voluntary position.</p> <p>For more information Tel. 01429 262641.</p>
Hartlepool Working Solutions: Connect2Work.	Hartlepool Working Solutions Connect2Work scheme aims to target 16-24 year olds and their families across Hartlepool as part of a 'family caseloading' approach. Beneficiaries will have access to pre-employability training who will have the opportunity to complete a nationally recognised qualification. For more information Tel. 01429 284482.
Hartlepool Working Solutions: Enhancing Employability.	Hartlepool Working Solutions: Enhancing Employability works with schools and local employers to raise aspirations of pupils and to identify possible career options and educational routes. For more information Tel. 01429 284087.
Hartlepool Working Solutions: Jobs Build (NRF).	Provides financial assistance to local residents so that they can be secure and remain in paid employment. Offers bursaries and job subsidies to employers who employ local residents and provides them with associated training. For more information Tel. 01429 284087.
Hartlepool Working Solutions: Opportunities for Women (NRF).	Training is on offer, free of charge, to those women who are unemployed, lone parents or returners to work, of working age living in

Examples of key current programmes/projects	Description
Continued ...	a Neighbourhood Renewal Fund (NRF) area (including the Owton area) and in receipt of benefit. For most courses, a free crèche is provided. In some situations, women who work only a few hours a week can be considered for free training if it is needed for a career change. The Women's Development Fund (WDF) is directed towards women who are setting up their own business or starting a new form of self-employment and these women can apply for a grant of up to £500 for advertising and publicity to launch their new business. The WDF Panel makes decisions on individual applications. Opportunities for Women is part of the Hartlepool Working Solutions team and has close links in the community with SureStart, and other community and voluntary organisations. The project is also linked strongly with the Children's Information Service and the Lone Parent Advisors at Jobcentre Plus. For more information Tel. 01429 523513.
Hartlepool Working Solutions: Work Route (NRF) / Progression to Work.	Offers paid temporary employment and associated training in a variety of skill areas in a supported environment. The project has a constant flow of people from local residential areas that get the opportunity to improve their working knowledge and skills and in many cases are given placements with businesses based on the neighbouring Longhill and Sandgate Industrial Estates, with the possibility of gaining permanent employment from this. For more information Tel. 01429 284583.
Hartlepool Working Solutions: Work Smart (NRF).	Business support service, which offers a range of services to businesses, in providing advice, information and guidance in subjects including contracts of employment, employment legislation and current human resources issues. The aim of this is improving employment practices that, in turn improves the employment offer to local residents. For more information Tel. 01429 284305.
Jobcentre Plus: Pathways to Work.	Jobcentre Plus offers the Pathways to Work initiative which can help people with health problems to enter / re-enter employment. Anyone making a new claim or a repeat claim for Incapacity Benefit should speak to an adviser in your local Jobcentre Plus office. For more information Tel. 0845 600 2808.
JobSmart.	JobSmart is a drop-in stall within the indoor market in Middleton Grange Shopping Centre. All residents who visit the stall will be offered help with advice on jobs and training, preparing CV's and job applications, a job search service, basis benefits and advice and guidance on self employment.

Examples of key current programmes/projects	Description
Continued ...	<p>This Centre is managed by Hartlepool Working Solutions and staffed by members of the Jobs Mart Consortia. JobSmart is Hartlepool's Employment and Skills Consortia with a membership of over 40 employment and training providers from the public, private and voluntary sector who have access to mainstream and area based funding which will provide a broad range of provision to customers and beneficiaries. JobSmart has been established in order to provide a more cohesive and integrated approach to employment and training provision, which will be used to target residents in the deprived wards, including Owton and raise employment rates in these areas.</p> <p>The stall is open Monday, Tuesday, Thursday and Friday between 9.30am and 4.30pm and Wednesday between 10.00am and 4.30pm. For more information Tel. 01429 284482.</p>
Learning and Skills Council (LSC) Tees Valley.	<p>The Learning and Skills Council (LSC) is responsible for planning and funding high quality education and training for everyone in England other than those in Universities, and aims to:</p> <ul style="list-style-type: none"> ▪ ensure that all 14 to 19 year olds have access to high quality, relevant learning opportunities; ▪ make learning truly demand-led so that it better meets the needs of employers, young people and adults; ▪ transform the learning and skills sector through <i>Agenda for Change</i>; ▪ strengthen its role in economic development to provide the skills needed to help all individuals into jobs, ▪ improve the skills of the workers who are delivering public services; and ▪ strengthen the capacity of the LSC to lead change nationally, regionally and locally. <p>Specific priorities are to:</p> <ul style="list-style-type: none"> ▪ increase the proportion of young people achieving a Level Two qualification; ▪ reduce the number of adults in the workforce who lack a National Vocational Qualification (NVQ) Level Two or equivalent qualification; ▪ improve the basic skills of adults, including increasing the number of Skills for Life qualifications, which count towards the national

Examples of key current programmes/projects	Description
Continued ...	<p>Skills for Life target; and</p> <ul style="list-style-type: none"> ▪ increase the number of Apprenticeship completions. <p>The LSC also work with partners to contribute towards the following targets:</p> <ul style="list-style-type: none"> ▪ increase the proportion of young people and adults achieving a Level Three qualification; ▪ reduce the proportion of young people not in education, employment or training; and ▪ increase participation in higher education towards 50 per cent of those aged 18 to 30 by 2010 and aim to prepare more learners for higher education through increased progression to Level Three. <p>For more information Tel. 0845 0194181.</p>
Manor Residents' Association.	<p>Manor Residents' Association is a voluntary organisation managed entirely by local residents from the Owton Manor area of Hartlepool. The Association was set up in May 1989 in order to combat the growing concerns and problems that existed in the area at that time. Over its lifetime the Association has continued to play a key role in the delivery and initiatives and activities which have been designed to benefit families living in the area. Creating a sense of pride in the area, lessening social and economic isolation, combating social exclusion and improving the quality of life of local people.</p> <p>Manor Residents' Association work in partnership with the Police, Housing Hartlepool, Community / Voluntary organisations, Local Schools, Local Churches, Tees Valley Works, Hartlepool Borough Council's Children's Services, Economic Development and Regeneration, and the Primary Care Trust. Manor Residents' Association currently provide a range of services (including employment related) to the residents of the Owton area which includes a Jobs Club, and Benefits and Welfare advice from their centre in Kilmarnock Road.</p> <p>For more information Tel. 01429 297201.</p>
Moneywise Community Banking.	<p>A town-wide service, Moneywise (Hartlepool Credit Union) offers an easy way to save and an affordable way to borrow. Wages, benefits and any other direct payments can be paid into an account. Membership is open to anyone living or working in Hartlepool,</p>

Examples of key current programmes/projects	Description
Continued ...	regardless of circumstance. Sponsored by New Deal for Communities (NDC) with a head office in Avenue Road, there are also numerous collection points around the town, including Housing Hartlepool offices. There are also collections for young people in some schools. Confidential advice is also available in partnership with the Citizens Advice Bureau (CAB). For more information Tel. 01429 863542.
Nextstep.	<p>Funded by the Learning and Skills Council (LSC), Nextstep promotes learning and work and is available free to all adults aged 20 and over who have not yet achieved a first full Level Two qualification. The information and advice service helps people to improve their career prospects, discover learning needs, work towards obtaining a qualification or to make the most of their job. Nextstep can provide details of what support is available and help people decide what training is best for them. Advisors make sure that local people have access to the best possible advice and information on courses, training and looking for work. An Information, Advice and Guidance Advisor is available every Monday by appointment at Hartlepool Jobcentre Plus. Information and advice is also available at Hartlepool College of Further Education or the nearby Connexions One-Stop Shop in Tower Street.</p> <p>For more information Tel. 01429 275501 (Connexions One-Stop Shop) or 01429 295000 (Hartlepool College of Further Education) or 01642 358099.</p>
Owton Fens Community Association (OFCA).	<p>Owton Fens Community Association (OFCA) was founded in 1985 by members of the local community to provide, promote and develop local opportunities for disadvantaged groups and individuals living in the South West of Hartlepool and other disadvantaged wards in the town.</p> <p>Owton Fens Community Association is a registered charity which runs several projects and operates from various centres within Hartlepool in order to support initiatives that benefit people suffering from a multitude of social and economic problems.</p> <p>At present OFCA delivers 6 projects offering services directly to over 5,000 Hartlepool residents, which includes the following:</p> <ul style="list-style-type: none"> ▪ The Community Capacity Building; supporting smaller community / voluntary organisations;

Examples of key current programmes/projects	Description
Continued ...	<ul style="list-style-type: none"> ▪ The Voluntary Initiative Project; providing painting and decorating and gardening services to vulnerable people; ▪ Community Employment Outreach; providing people Information Advice and Guidance as well as practical support to help towards employment; ▪ Enterprise Support Project; Assisting people into self employment, ▪ Sustainable Hartlepool End of Life Vehicle Enterprises; offering work experience and training to dismantle vehicles; and ▪ Youth Opportunities Project; which provides young people not in education, employment of training with work experience and training. <p>For more information Tel. 01429 283187.</p>
Owton Forum and Sub Group: NRF Residents' Priority Budget and Neighbourhood Element Funding.	<p>The Owton Forum comprises residents (including representatives from local Residents Associations in the area), community / voluntary groups, Hartlepool Borough Council Officers and other key organisations such as Housing Hartlepool and Cleveland Police. The Forum meets once a month to enable local people and service providers to work together to improve the ways that services are provided, to achieve goals of lower unemployment and crime, better health, skills, housing and physical environment and a stronger community with improved culture and leisure opportunities. The Forum also allocates the Neighbourhood Renewal Funding (NRF) (Residents Priority Budget) funding, which is available for the Owton area, to begin to address the priority concerns identified in the Owton Neighbourhood Action Plan (NAP) Update.</p> <p>In summer 2005 it was announced that Hartlepool was eligible for the new Neighbourhood Element of the Safer and Stronger Communities Fund (SSCF). The Neighbourhood Element provides new funding to help action in the most disadvantaged neighbourhoods to improve outcomes for people living in these areas.</p> <p>In Owton, Neighbourhood Element Funding has been used to enhance and develop the present infrastructure of the community / voluntary sector that operates in the area through the Strengthening Communities theme, by supporting the sustainability and strengthening of 5 established community / voluntary organisations that operate resource centres in the area, not only maintaining capacity and service provision levels but increasing and targeting services more efficiently and effectively to reduce national floor</p>

Examples of key current programmes/projects	Description
Continued ...	<p>targets. The 5 organisations are identified below, each of the organisations focuses on different themes to collectively work towards 'Strengthening Communities':</p> <ul style="list-style-type: none"> ▪ Owton Fens Community Association (OFCA): Jobs and Economy and Housing and Environment; ▪ Manor Residents Association: Lifelong Learning and Skills; ▪ Owton Manor West Neighbourhood Watch and Residents Association: Community Safety; ▪ Owton Rossmere Resource Centre (ORCEL): Health and Care; ▪ Solid Rock Youth Project: Culture and Leisure. <p>For more information Tel. 01429 523034.</p>
Owton Manor West Neighbourhood Watch and Residents' Association.	<p>Owton Manor West Neighbourhood Watch and Residents' Association was formed in October 2002. Its initial purpose was to reduce crime in the western part of the Owton area, however the organisation began to grow and a Residents' Association was formed developing a range of activities to meet local needs. As well as running a number of activities, the Manor West Centre, based on Brierton Lane offers a daily Jobs Club and Credit Union.</p> <p>For further details Tel. 01429 273123.</p>
Parent and Toddler Care in Hartlepool (PATCH).	<p>Childcare is often a barrier to people entering / re-entering employment or employment related training. PATCH seeks to address this by running support group sessions at flexible times. They also offer outreach home support to individual families, parents and carers for as long as it is required, deliver accredited voluntary training courses to volunteers and sign post families to services as appropriate. Hartlepool PATCH holds a parent and toddler support group at the Stranton Community Learning Centre (CLC) every Friday afternoon between 1.15pm and 2.45pm. The group is open to all adults / carers who have children under the age of 5 years. For more information Tel. 01429 862727.</p>
Pathways to Work.	<p>The aim of Pathways to Work is to encourage customers claiming Incapacity Benefit (IB) and Income Support (IS) on the ground of incapacity to consider work opportunities by providing a framework of support in the early stages of their claim, balancing improved opportunities with greater responsibilities on the customer to actively consider a return to work.</p>

Examples of key current programmes/projects	Description
Continued ...	<p>Pathways to Work applies to customers from 18 to 59 (but is also available on a voluntary basis to other age groups) and provides access to a wide range of provisions, improved financial incentives and better support for people who move from Income Support (IS) to Jobseekers Allowance (JSA).</p> <p>To find out more information contact should be made with a Jobcentre Plus Advisor Tel. 0845 6002808.</p>
Rossmere and St Teresa's Children's Centre.	<p>Children's Centres are a government initiative aimed at co-ordinating services for children under 5 by increasing childcare, health and family support services for children in disadvantaged neighbourhoods. By 2010, there will be a Children's Centre in every community. The Children's Centre that services the Owton community is based across the three following sites:</p> <ul style="list-style-type: none"> ▪ Owton Manor Primary School. ▪ St Teresa's RC Primary School. ▪ SureStart Centre, Rossmere Way. <p>These Centres will also provide integrated childcare, an early years teacher, health services such as ante and post natal care, promoting sexual health, health visitors, family support such as adult education and parenting support, a base for childminders and access to Jobcentre Plus for advice on such issues as employment and benefits advice. This integrated approach will provide holistic support for children's development, support to families with young children and will facilitate the return to work of those parents who are currently unemployed. For more information Tel. 01429 284284.</p>
Solid Rock Youth Project.	<p>Solid Rock Youth Project operates from Owton Manor Lane Baptist Church and aims to re-engage with unemployed young people. They have trained staff who deliver careers advice to young people and have established links with Hartlepool College of Further Education (HCFE). For more information Tel. 01429 287327.</p>
Tees Valley Works.	<p>Tees Valley Works is a partnership between the five local authorities who have developed employment and training initiatives across the sub-region for unemployed people and employed women. All of the projects offer information, advice and guidance interviews, accredited training opportunities at flexible hours and support to progress the</p>

Examples of key current programmes/projects	Description
Continued ...	beneficiary into employment, further education or other training opportunities. For more information on current Tees Valley Works projects Tel. 01642 608316.
Working Links.	For more information Tel. 01642 236053.

LIFELONG LEARNING AND SKILLS

KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:

Examples of key current programmes/projects	Description
Brierton Community School (A Specialist Sports College).	<p>The School believes that inclusion and enterprise are key steps towards preparing children to become full and contributing members of the community. They pride themselves on giving young people the opportunity to be involved in community initiatives, enterprise events and introducing students to the world of work. Examples of projects that have taken place include the 'Goalz Project' that is designed to prepare young people for the world of work and 'Learn to Earn' event aimed at Year 10 (Age 14-15) students that focused on making a living after school and 'Business Dynamics' event also aimed at Year 10 that focused on the world of work and business.</p> <p>Currently the School has 26 Key Stage 4 (Age 14 to 16 years) students involved in alternative education projects at various providers in the town including Woodcraft Services, National Association for Rehabilitation of Offenders, Hart Education, Owton Fens Community Association (OFCA) and B76. These partners offer excellent training for the world of work for students who find the traditional mainstream curriculum difficult for whatever reason. This work across the town is having a big impact on reducing the number of students who become NEET (Not in Education or Training) at 16 years of age. The school is currently facing potential closure following six months of public consultation to shape a Hartlepool Borough Council bid for up to £90m from the Government's Building Schools for the Future (BSF) initiative, to bring the town's schools up to 21st century standards. For more information Tel. 01429 265711.</p>
Brierton Community Sports Centre.	<p>Brierton Community Sports Centre offers a wide range of activities for all ages and facilities include a main sports hall, fitness suite, fitness suite and gym, dance studio, outdoor courts and meeting rooms.</p> <p>The Centre is open:</p> <p>Monday to Thursday: 9.00am until 10.00pm, Friday: 9.00am until 9.00pm, Saturday and Sunday: 9.00am until 5.00pm.</p> <p>Concessions are available to those on certain benefits, the disabled or</p>

Examples of key current programmes/projects	Description
Continued ...	<p>those in full time education. For more information, Tel. 01429 287606.</p> <p>Please note: the Centre will be unaffected by the potential closure of Brierton Community School.</p>
Connexions.	<p>From the 1st April 2007, Connexions Tees Valley became the responsibility of Hartlepool Borough Council. It continues to provide impartial and accessible information, advice and guidance for young people aged between 13 and 19 years of age. This is in addition to a wide range of other services. Services can be accessed in:</p> <ul style="list-style-type: none"> ▪ schools and colleges; ▪ work based learning providers; ▪ community locations; ▪ youth facilities; and ▪ one stop shops in high street locations. <p>Connexions support learning, remove barriers to progression, raise aspirations and create opportunities to enter education, employment or training. Personal Advisor's (PA's) are based in all schools, colleges and work-based learning providers and offer a range of support to young people. The majority of this support is based around careers guidance and supporting the young person's preparation for the world of work.</p> <p>Connexions has a one-stop shop based on Tower Street where young people can drop in without an appointment between 10.00am and 5.00pm to receive advice and guidance on subjects including housing and benefit information, careers advice and referral to training providers. For more information Tel. 01429 275501.</p>
Families Accessing Support Team (FAST) Project.	<p>Funded through the Neighbourhood Renewal Fund (NRF), this project takes a multi agency approach (family support worker, activity worker and training and employment worker) to tackle the early signs of anti-social behaviour.</p> <p>The FAST Project (in partnership with the Belle Vue Community, Sports & Youth Centre) offers a weekly football training session and participation in an under 18's youth league: 'Burn Valley FC'. Training is provided one evening per week on a Tuesday at Brierton Community Sports Centre, 7.00 until 8.30pm (held between 6.00pm and 7.00pm in Spring/Summer months on the Recreational Ground).</p>

Examples of key current programmes/projects	Description
Continued ...	Brierton Boys and Girls Project (in partnership with Hartlepool Borough Council's Football Development Officer, Brierton Sports Centre and the Safer Hartlepool Partnership) also operates in the area for young people between the ages of 14 and 18 on a Monday evening between 7.00pm and 9.00pm at Brierton Community Sports Centre. Boys have the opportunity to take part in football sessions and the girls can take part in health and beauty sessions and netball. For more information Tel. 01429 271571.
Foundation Learning Tiers.	The development of the Foundation Learning Tier (FLT) aims to establish an inclusive curriculum offer at Entry Level and Level One for learners over the age of 14. The three main curriculum strands, key and basic skills, vocational and subject based learning and personal and social development will be the basis for a coherent programme of learning which is specific to the individual learner. Units and qualifications will be available across these strands – this programme is currently still in development with partners including the Learning and Skills Council (LSC) and Qualifications and Curriculum Authority (QCA).
Grange Primary School.	Grange Primary School is based on Owton Manor Lane. For more information Tel. 01429 272007.
Hartlepool Borough Council's Adult and Community Services: Adult Education.	<p>Adult Education delivers accredited and non-accredited learning in community venues across the town. As well as our advertised courses the service works with priority groups to develop new learning opportunities.</p> <p>Anyone needing support to access learning should contact Student Support services for further information. Support includes childcare, transport, fee remission and a variety of in class activities such as specialised software, modification of learning materials and support staff.</p> <p>Adult Education also offers a free information and advice service on all learning opportunities. In addition, Adult Education also offers support to the unemployed through two specific projects that analyse people's skills and offer support. Skills coaching helps people understand and work towards the skills they need for their chosen job. Maxim8 is a programme of modules centred around key activities to maximise potential when searching for employment.</p>

Examples of key current programmes/projects	Description
Continued ...	Contact Adult Education on Tel. 01429 868616 or email on adult.education@hartlepool.gov.uk or visit www.haded.org.uk for further information.
Hartlepool Borough Council Adult and Community Services: Sport and Recreation.	<p>Provides community based learning including ICT / literacy and languages, early years childcare, arts and crafts, business administration, online testing, information, advice and general guidance. Adult Education Development Workers will try and engage with priority groups, for example people with mental health difficulties. For more information Tel. 01429 868616.</p> <p>Sports and Recreation provide opportunities to undertake instructor and coaching qualifications for a variety of activities including football, lifeguarding and cricket amongst others. For more information Tel. 01429 284050.</p>
Hartlepool Borough Council: Children's Services.	From August 2005, Hartlepool Borough Council became a Children's Services Authority. This means that alongside providing a strong and effective education service, it now also provides services across Owton relating to children and young people.
Hartlepool Borough Council's Children's Services (Youth Services).	Hartlepool Borough Council's provision of youth services for young people from the Owton Manor area is from the Rossmere Youth Centre which is located just outside the Owton area. The Centre is open seven days per week and six evenings per week for work with young people. Tuesday evening is for Duke of Edinburgh's award work and Wednesday evening is for the PHAB club (physically handicapped and able bodies) club. Daytime partnership working between the Youth Service and Brierton School operates from the Centre, this involves providing support for referred pupils. For more information Tel. 01429 273741.
Hartlepool Borough Council: Owton Manor Library.	Based on Wynyard Road, Owton Manor Library has a number of facilities that are available for the community including lending collections of fiction and non fiction for all ages, large print books, Children's CD Roms, online and quick reference material, newspapers and magazines, free access to the internet and other computer use (and staff to assist with this should it be necessary), homework club and fax facilities. There is also full disabled access to the building and computer facilities. For more information Tel. 01429 272835.

Examples of key current programmes/projects	Description
Continued ...	<p>The library is open at the following times (except at lunchtimes, between 12.30pm and 1.30pm):</p> <ul style="list-style-type: none"> ▪ Monday 9.30am to 7.00pm. ▪ Tuesday 9.30am to 7.00pm. ▪ Wednesday 9.30am to 7.00pm. ▪ Thursday 9.30am to 12.30pm. ▪ Friday 9.30am to 7.00pm. ▪ Saturday 9.30am to 12.30pm.
Hartlepool Community Network.	Hartlepool Community Network has a Capacity Building budget for 2007 / 2008 that can be used towards providing learning based training courses for residents of the area. For more information Tel. 01429 262641.
Hartlepool Sixth Form College.	Hartlepool Sixth Form College is a specialist Sixth Form College and is the largest provider of A Level courses in Hartlepool offering a wide range of subject options. It also offers students the opportunity to re-sit GCSE courses. The College runs vocational courses in Child Care and Child Minding. Advice and guidance for potential students and parents is always available. For more information Tel. 01429 294444.
Hartlepool Voluntary Development Agency (HVDA).	HVDA offers a programme of free tailored Qualification Support and Career Coaching to local residents including residents from the Owton area. The programme can assist people currently in or those thinking about entering education by providing one-to-one support to help them overcome any barriers to learning by building confidence and self-esteem and helping them to manage their time effectively. Sessions are tailored to individual's own needs and people interested can access up to 10 hours of free personal coaching. For more information Tel. 01429 262641.
Hartlepool Working Solutions: Enhancing Employability.	Hartlepool Working Solutions: Enhancing Employability works with schools and local employers to raise aspirations of pupils and to identify possible career options and educational routes. For more information Tel. 01429 284097.
Hartlepool Working Solutions: Jobs Build (NRF).	Provides financial assistance to local residents so that they can be secure and remain in paid employment. Offers bursaries and job subsidies to employers who employ local residents and provides them with associated training. For more information Tel. 01429 284087.

Examples of key current programmes/projects	Description
Hartlepool Working Solutions: Work Route (NRF).	Offers paid temporary employment and associated training in a variety of skill areas in a supported environment. The project has a constant flow of people from local residential areas that get the opportunity to improve their working knowledge and skills and in many cases are given placements with businesses based on the neighbouring Longhill and Sandgate Industrial Estates, with the possibility of gaining permanent employment from this. For more information Tel. 01429 284583.
Hartlepool Working Solutions: Work Smart (NRF).	Business support service, which offers a range of services to businesses, in providing advice, information and guidance in subjects including contracts of employment, employment legislation and current human resources issues. The aim of this is improving employment practices that, in turn improves the employment offer to local residents. For more information Tel. 01429 284305.
Jobcentre Plus.	Jobcentre Plus is a government agency supporting people of working age from welfare into work, and helping employers to fill their vacancies. As part of the Department of Work and Pensions (DWP), Jobcentre Plus play a major role in supporting the Department's aim to 'promote opportunity and independence for all through modern, customer-focused services'. For more information Tel. 0845 608 8564.

Examples of key current programmes/projects	Description
Learning and Skills Council (LSC) Tees Valley.	<p>The Learning and Skills Council (LSC) is responsible for planning and funding high quality education and training for everyone in England other than those in Universities, and aims to:</p> <ul style="list-style-type: none"> ▪ ensure that all 14 to 19 year olds have access to high quality, relevant learning opportunities; ▪ make learning truly demand-led so that it better meets the needs of employers, young people and adults; ▪ transform the learning and skills sector through <i>Agenda for Change</i>; ▪ strengthen its role in economic development to provide the skills needed to help all individuals into jobs; and ▪ improve the skills of the workers who are delivering public services, ▪ strengthen the capacity of the LSC to lead change nationally, regionally and locally. <p>Specific priorities are to:</p> <ul style="list-style-type: none"> ▪ increase the proportion of young people achieving a Level Two qualification; ▪ reduce the number of adults in the workforce who lack a National Vocational Qualification (NVQ) Level Two or equivalent qualification; ▪ improve the basic skills of adults, including increasing the number of Skills for Life qualifications, which count towards the national Skills for Life target; and ▪ increase the number of Apprenticeship completions. <p>The LSC also work with partners to contribute towards the following targets:</p> <ul style="list-style-type: none"> ▪ increase the proportion of young people and adults achieving a Level Three qualification; ▪ reduce the proportion of young people not in education, employment or training; and ▪ increase participation in higher education towards 50 per cent of those aged 18 to 30 by 2010 and aim to prepare more learners for higher education through increased progression to Level Three. <p>For more information Tel. 0845 0194181.</p>

Examples of key current programmes/projects	Description
Manor College of Technology.	Owton Manor College of Technology is based on Owton Manor Lane. For more information Tel. 01429 288338.
Manor Residents Association.	<p>Manor Residents' Association is a voluntary organisation managed entirely by local residents from the Owton Manor area of Hartlepool. The Association was set up in May 1989 in order to combat the growing concerns and problems that existed in the area at that time. Over its lifetime the Association has continued to play a key role in the delivery and initiatives and activities which have been designed to benefit families living in the area. Creating a sense of pride in the area, lessening social and economic isolation, combating social exclusion and improving the quality of life of local people.</p> <p>Manor Residents' Association work in partnership with the Police, Housing Hartlepool, Community and Voluntary groups, Local Schools, Local Churches, Tees Valley Works, Hartlepool Borough Council's Children's Services, Economic Development and Regeneration, and the Primary Care Trust. Manor Residents' Association currently provide a range of services from their centre in Kilmarnock Road to the residents of the Owton area which include;</p> <p>Benefits and Welfare Advice, a Crèche, Day Care, accredited Adult Training Courses, a Breakfast Club, an After school Club, a Luncheon Club, a Cyber Café, Youth Club four nights per week, Detached youth work, Connected Care and a wide range of holiday activities for children and young people.</p> <p>For more information Tel. 01429 297201.</p>
Nextstep.	Funded by the Learning and Skills Council (LSC), Nextstep promotes learning and work and is available free to all adults aged 20 and over who have not yet achieved a first full Level Two qualification. The information and advice service helps people to improve their career prospects, discover learning needs, work towards obtaining a qualification or to make the most of their job. Nextstep can provide details of what support is available and help people decide what training is best for them. Advisors make sure that local people have access to the best possible advice and information on courses, training and looking for work. An Information, Advice and Guidance Advisor is available every Monday by appointment at Hartlepool Jobcentre Plus. Information and advice is also available at Hartlepool College of Further Education or the nearby Connexions One-Stop

Examples of key current programmes/projects	Description
Continued ...	<p>Shop in Tower Street.</p> <p>For more information Tel. 01429 275501 (Connexions One-Stop Shop) or 01429 295000 (Hartlepool College of Further Education) or 01642 358099.</p>
Owton Fens Community Association (OFCA).	<p>Owton Fens Community Association (OFCA) was founded in 1985 by members of the local community to provide, promote and develop local opportunities for disadvantaged groups and individuals living in the South West of Hartlepool and other disadvantaged wards in the town.</p> <p>Owton Fens Community Association is a registered charity which runs several projects and operates from various centres within Hartlepool in order to support initiatives that benefit people suffering from a multitude of social and economic problems.</p> <p>At present OFCA delivers 6 projects offering services directly to over 5,000 Hartlepool residents, which includes the following:</p> <ul style="list-style-type: none"> ▪ The Community Capacity Building: supporting smaller community / voluntary organisations; ▪ The Voluntary Initiative Project: providing painting and decorating and gardening services to vulnerable people; ▪ Community Employment Outreach: providing people Information Advice and Guidance as well as practical support to help towards employment; ▪ Enterprise Support Project: Assisting people into self employment, ▪ Sustainable Hartlepool End of Life Vehicle Enterprises: offering work experience and training to dismantle vehicles; and ▪ Youth Opportunities Project: which provides young people not in education, employment of training with work experience and training. <p>For more information Tel. 01429 283187.</p>
Owton Forum and Sub Group: NRF Residents' Priority Budget and Neighbourhood Element Funding.	<p>The Owton Forum comprises residents (including representatives from local Residents Associations in the area), community / voluntary groups, Hartlepool Borough Council Officers and other key organisations such as Housing Hartlepool and Cleveland Police. The Forum meets once a month to enable local people and service providers to work together to improve the ways that services are</p>

Examples of key current programmes/projects	Description
Continued ...	<p>provided, to achieve goals of lower unemployment and crime, better health, skills, housing and physical environment and a stronger community with improved culture and leisure opportunities. The Forum also allocates the Neighbourhood Renewal Funding (NRF) (Residents Priority Budget) funding, which is available for the Owton area, to begin to address the priority concerns identified in the Owton Neighbourhood Action Plan (NAP) Update.</p> <p>In summer 2005 it was announced that Hartlepool was eligible for the new Neighbourhood Element of the Safer and Stronger Communities Fund (SSCF). The Neighbourhood Element provides new funding to help action in the most disadvantaged neighbourhoods to improve outcomes for people living in these areas.</p> <p>In Owton, Neighbourhood Element Funding has been used to enhance and develop the present infrastructure of the community / voluntary sector that operates in the area through the Strengthening Communities theme, by supporting the sustainability and strengthening of 5 established community / voluntary organisations that operate resource centres in the area, not only maintaining capacity and service provision levels but increasing and targeting services more efficiently and effectively to reduce national floor targets. The 5 organisations are identified below, each of the organisations focuses on different themes to collectively work towards 'Strengthening Communities':</p> <ul style="list-style-type: none"> ▪ Owton Fens Community Association (OFCA): Jobs and Economy and Housing and Environment; ▪ Manor Residents Association: Lifelong Learning and Skills; ▪ Owton Manor West Neighbourhood Watch and Residents Association: Community Safety; ▪ Owton Rossmere Resource Centre (ORCEL): Health and Care; ▪ Solid Rock Youth Project: Culture and Leisure. <p>For more information Tel. 01429 523034.</p>
Owton Manor Primary School.	Owton Manor Primary School is based on Eskdale Road. For more information Tel. 01429 272255.
Owton Manor West Neighbourhood Watch and Residents Association.	Owton Manor West Neighbourhood Watch and Residents' Association was formed in October 2002. Its initial purpose was to reduce crime in the western part of the Owton area, however the organisation began to grow and a Residents' Association was formed developing a range

Examples of key current programmes/projects	Description
Continued ...	of activities to meet local needs. The group are Open College Network registered and a range of accredited training is delivered from the Manor West Centre based on Brierton Lane. For more information Tel. 01429 273123.
Owton Rossmere Resource Centre.	<p>Owton Rossmere Resource Centre situated in Wynyard Road, Hartlepool and has been run by Owton Rossmere Community Enterprise Limited (ORCEL) since 1998.</p> <p>The Centre offers adults in Hartlepool a chance to improve or continue their education via a variety of courses. Courses are offered by LearnDirect and Hartlepool Borough Council's Adult Education Department. A full programme of courses is offered by LearnDirect from IT Skills to Health and Safety and everything in between. Hartlepool Borough Council's Adult Education Department offers courses on languages i.e. French and also English for speakers of other languages and practical courses such as Digital Imaging. The Centre also runs courses in the Governments National Tests, for those who wish to improve their numeracy and literacy skills.</p> <p>For further information Tel. 01429 288123.</p>
Parent and Toddler Care in Hartlepool (PATCH).	<p>Childcare is often a barrier to people accessing educational courses. PATCH seeks to address this by running courses at flexible times. They also offer outreach home support to individual families, parents and carers for as long as it is required, deliver accredited voluntary training courses and sign post families to courses as appropriate. Hartlepool PATCH holds a parent and toddler support group at the Stranton Community Learning Centre (CLC) every Friday afternoon between 1.15pm and 2.45pm. The group is open to all adults / carers who have children under the age of 5 years. For more information Tel. 01429 862727.</p>
Rossmere and St Teresa's Children's Centre.	<p>Children's Centres are a government initiative aimed at co-ordinating services for children under 5 by increasing childcare, health and family support services for children in disadvantaged neighbourhoods. By 2010, there will be a Children's Centre in every community. The Children's Centre that services the Owton community is based across the three following sites:</p> <ul style="list-style-type: none"> ▪ Owton Manor Primary School.

Examples of key current programmes/projects	Description
Continued ...	<ul style="list-style-type: none"> ▪ St Teresa's RC Primary School. ▪ SureStart Centre, Rossmere Way. <p>These Centres will also provide integrated childcare, an early years teacher, health services such as ante and post natal care, promoting sexual health, health visitors, family support such as adult education and parenting support, a base for childminders and access to Jobcentre Plus for advice on such issues as employment and benefits advice. This integrated approach will provide holistic support for children's development, support to families with young children and will facilitate the return to work of those parents who are currently unemployed. For more information Tel. 01429 284284.</p>
Rossmere Primary School.	Rossmere Primary School is based on Catcote Road. For more information Tel. 01429 274608.
SkillShare North East Ltd.	<p>SkillShare North East Ltd, based in the Belle Vue Community Sports and Youth Centre provides capacity building training and community development support enabling people to play a more active and influential role in the regeneration of their communities. The 6 to12 most requested sessions each quarter is put into a quarterly training diary and these sessions are available free of charge to voluntary and community groups. However, due to funding limitations this service is currently suspended (depending on the availability of funding). Sessions can be bought in and include:</p> <ul style="list-style-type: none"> ▪ assertiveness and confidence building; ▪ business planning; ▪ communication skills; ▪ effective meetings; ▪ event planning and organisation; ▪ funding strategies; ▪ group-work skills; ▪ leadership skills; ▪ newsletter production; ▪ personal safety; ▪ report writing; ▪ roles and responsibilities; ▪ social inclusion; and ▪ vision setting. <p>Sessions are available to groups by request and SkillShare will work</p>

Examples of key current programmes/projects	Description
Continued ...	to local needs in terms of venue and timings. Groups can apply for single sessions or develop a number of sessions into a training programme, which can be locally accredited if required. SkillShare also offer a number of qualifications such as the Take The Lead (OCN Level One) for people who are involved in representing their communities, Effective Community Involvement and Leadership programme (OCN Level Two) for people who are recognised as leaders in their community / community groups, Community Development Work (OCN Level Two / Three), Managing Voluntary and Community Organisations (OCN Level Two). For more information Tel. 01429 868353.
Solid Rock Youth Project.	Solid Rock Youth project operates from Owton Manor Lane Baptist Church and aims to re-engage with unemployed young people. The group also offer careers advice by trained workers and have strong links with Hartlepool College of Further Education. For more information Tel. 01429 287327.
St Teresa's RC Primary School.	St Teresa's RC Primary School is based on Callander Road. For more information Tel. 01429 274936.
Parent and Toddler Care in Hartlepool (PATCH).	Childcare is often a barrier to people entering / re-entering employment or employment related training. PATCH seeks to address this by running support group sessions at flexible times. They also offer outreach home support to individual families, parents and carers for as long as it is required, deliver accredited voluntary training courses to volunteers and sign post families to services as appropriate. Hartlepool PATCH holds a parent and toddler support group at the Stranton Community Learning Centre (CLC) every Friday afternoon between 1.15pm and 2.45pm. The group is open to all adults / carers who have children under the age of 5 years. For more information Tel. 01429 862727.
The English Martyrs RC School and Sixth Form College.	As well as standard school facilities each year the School prepares a programme of Enterprise Activities for the pupils. These include mock interviews, future assessments and entrepreneurial masterclasses. For more information Tel. 01429 273790.
Working Links.	For more information Tel. 01642 236053.

HEALTH AND CARE

KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:

Examples of key current programmes/projects	Description
Anchor Trust Community Development Team.	The Community Development Team work with individuals and groups in the area who are, or cater for people 50+, to assess needs and requirements and to seek to address these where possible. For example holding a 'Falls Prevention Day' and having the opportunity to take part in a series of seated exercise sessions. For more information Tel. 01429 224466 or email atcdteam@hotmail.com .
Brierton Community Sports Centre.	<p>Brierton Community Sports Centre offers a wide range of activities for all ages and facilities include a main sports hall, fitness suite, fitness suite and gym, dance studio, outdoor courts and meeting rooms.</p> <p>The Centre is open:</p> <p>Monday to Thursday: 9.00am until 10.00pm; Friday: 9.00am until 9.00pm; and Saturday and Sunday: 9.00am until 5.00pm.</p> <p>Concessions are available to those on certain benefits, the disabled or those in full time education. For more information, Tel. 01429 287606.</p> <p>Please note: the Centre will be unaffected by the closure of Brierton Community School.</p>
Community Outdoor Organised Leisure (COOL Project).	The Community Outdoor Organised Leisure (COOL Project) is based in Brierton Community Sports Centre on Monday evenings, 5.00pm until 7.00pm. A diverse range of sporting, arts and crafts activities are available for young people, aged between 8 and 14 years, to take part in on a weekly basis.
Connected Care Programme.	<p>Connected Care is a new model for service provision that joins-up health, social care, housing, education, employment, transport and community safety. This integrated service brings together services to ensure that the entirety of a person's needs will be looked at.</p> <p>The Connected Care project in Hartlepool is centred on the Owton ward. A community audit, carried out by local residents, is at the heart of the approach and will help ensure that services respond to local</p>

Examples of key current programmes/projects	Description
Continued ...	<p>needs as described and dictated by local people.</p> <p>The Connected Care service will be delivered by a new social enterprise that is being specially set up. A social enterprise has been chosen as the best way to deliver the service because it will be more flexible and able to respond to people's changing needs and will be well placed, for example, to provide a responsive service to people holding individual budgets for social care.</p> <p>The project has been selected by the Department of Health to be one of 26 'social enterprise pathfinders' and was also mentioned in the 2006 Health White Paper as a national pilot for delivering more responsive services.</p> <p>In addition to the new social enterprise there will be a Connected Care Partnership that brings together commissioners (such as Hartlepool Borough Council and Primary Care Trust) Hartlepool Housing and local residents. This will advise commissioners on how best to meet the needs of the people of Owton.</p> <p>The original concept of Connected Care was developed by Turning Point following research they did with consultants which highlighted the fragmented nature of health and social care and the problems this caused for people trying to access services. A steering group is overseeing the implementation of this project which aims to be start delivering services later this year. If successful, it is hoped that it will be extended to other parts of Hartlepool.</p> <p>For more information on the development of Connected Care in Hartlepool Tel. 07834 834842.</p>
Domestic Violence Strategy.	<p>The Safer Hartlepool Partnership, alongside a range of agencies including the police, the health service, probation service and voluntary sector organisations have formulated the Domestic Violence Strategy to highlight best practice and identify gaps in service provision. The Domestic Violence Strategy Group is charged with developing and implementing the strategy, which includes the key elements, prevention, enforcement and education.</p>
Endeavour Home Improvement Agency.	<p>Endeavour Home Improvement Agency provides a range of home improvement services to enable older, disabled and vulnerable people to live independently by repairing, maintaining, or adapting their</p>

Examples of key current programmes/projects	Description
Continued ...	<p>homes. Endeavour Home Improvement Agency currently employs two people, which provide the following services:</p> <ul style="list-style-type: none"> ▪ Target hardening measures such as fitting windows security locks or security lighting. Referrals are made through the Police; and ▪ Low level practical support such as running wires, putting curtains up and replacing light bulbs. <p>Referrals can be made by anybody living within the Borough of Hartlepool. For more information Tel. 01429 272220.</p>
Families Accessing Support Team (FAST Project).	<p>Funded through the Neighbourhood Renewal Fund (NRF), this project takes a multi agency approach (family support worker, activity worker and training and employment worker) to tackle the early signs of anti-social behaviour.</p> <p>The FAST Project (in partnership with the Belle Vue Community, Sports and Youth Centre) offers a weekly football training session and participation in an under 18's youth league: 'Burn Valley FC'. Training is provided one evening per week on a Tuesday at Brierton Community Sports Centre, 7.00 until 8.30pm (held between 6.00pm and 7.00pm in Spring/Summer months on the Recreational Ground).</p> <p>Brierton Boys and Girls Project (in partnership with Hartlepool Borough Council's Football Development Officer, Brierton Sports Centre and the Safer Hartlepool Partnership) also operates in the area for young people between the ages of 14 and 18 on a Monday evening between 7.00pm and 9.00pm at Brierton Community Sports Centre. Boys have the opportunity to take part in football sessions and the girls can take part in health and beauty sessions and netball. For more information Tel. 01429 271571.</p>
Hartlepool Access Audit Group (HAG).	<p>Hartlepool Access Audit Group (HAG) has an Access Audit Group that has experience of partnership working with Hartlepool Borough Council to identify and assist in prioritising work for paving, for example tactile markings, dropped kerbs and other areas of work around the built environment. The Access Audit Group has assisted many organised services and businesses to improve their premises. New services include Personal Emergency and Evacuation Plans and Access Statements. For more information Tel. 01429 861777 or 01429 891881.</p>

Examples of key current programmes/projects	Description
Hartlepool and East Durham Alzheimer's Trust.	<p>The principle objective of the Hartlepool Alzheimer's Trust is the promotion of the relief and treatment of those suffering from Alzheimer's disease and related disorders, and to provide support for such persons and their families. The Trust provides general care and counselling services and provides advocacy advice and information regarding Alzheimer's disease and related disorders. For more information Tel. 01429 868205.</p>
Hartlepool Borough Council Adult and Community Services (Social Care Services).	<p><u>Duty Team</u> – Social Care Services in Hartlepool offer support to people of all ages. They work with colleagues in Health and other organisations to make sure that they, and their carers, can assess the services they need. The Duty Team is the single point of contact for social care services in Hartlepool. The team can offer support themselves, give information and advice, refer people to specialist teams or put them in touch with other useful organisations. People passed to specialist teams will speak to a Care Manager who may be a social worker. They will ask for more information about the individual's needs and may start the assessment process. For more information Tel. 01429 523872.</p> <p><u>Communication Needs</u> – Adult and Community Services strive to ensure information about support and services available is easy to understand and in an appropriate language and format. Staff have access through a video link to a British Sign Language interpreter and a telephone link to community language interpreters through the Language Line Service. Interpreting services can also be provided for face to face interviews. Written information can also be provided in a number of formats to suit individual's needs. For more information Tel. 01429 523665.</p> <p><u>Central Integrated Team</u> – Providing an assessment and care management service to older people the team comprises PCT Staff, Nurses and Social workers working in several wards in the central area of Hartlepool. Social workers are allocated specific wards in order to maintain involvement and links in the community. The Central Integrated Team are also linked with other health care professionals such as Occupational Therapy, Home Care, Telecare and Mobile Rehabilitation which enable them to provide a full support service to people in the community, if possible in their own homes. For more information, Tel the Duty Team as above or the Team direct on Tel. 01429 523885.</p>

Examples of key current programmes/projects	Description
Continued ...	<p data-bbox="1060 170 1919 548"><u>Multi-Link Team</u> – The Multi-Link Team comprises staff from Hartlepool PCT, the University Hospital of Hartlepool and Hartlepool Borough Council Adult and Community Services, working together to provide support and assistance to enable to maintain their independence within their homes, or to assist people when discharged from surrounding hospitals. The Multi-Link Team has access to a range of specialist services, which include Rapid Response Nursing Team, Social Work Team, Rapid Response Home Care Team, Mobile Rehabilitation Team and the Short Term Residential Care (Rehabilitation and Recovery) Team. The Multi-Link Team is based at Swinburne House on Swinburne Road in Hartlepool. For more information Tel. 01429 289921.</p> <p data-bbox="1060 581 1919 987"><u>Day Opportunities Service</u> – Day opportunities staff at Warren Road offer people with learning disabilities access to a range of opportunities in mainstream community settings of their choosing. The emphasis is on including people in all aspects of community life, developing skills, building on social networks and gaining experience which lead to fulfilling and rewarding lives (employment, education, leisure and recreation, arts, drama, etc). For people with more complex physical health care needs, therapy based services are available including speech therapy and other sensory programmes. However, support is also available on a one to one basis to enable people with more physical health care needs to access other community activities. For more information Tel. the Duty Team on 01429 523872.</p> <p data-bbox="1060 1019 1919 1466"><u>Disability Services</u> – Staff at Havelock Centre promote and enable people to access opportunities within the centre and within the wider community. The emphasis is on developing skills, building social networks and gaining experience which will lead to fulfilling and rewarding lives. The social work / Care Management Team provide an assessment and care management support service to people with physical disabilities. Support can be given with personal care and daily living skill needs in people's own homes. Specialist assessment and rehabilitation programmes are provided to people with sensory loss including equipment for people across age ranges. The Employment Link Team supports disabled people into paid employment with the Occupational Therapy Team focusing on rehabilitation and promotion of independence. For more information Tel. the Duty Team on 01429 523872.</p>

Examples of key current programmes/projects	Description
Continued ...	<p data-bbox="1060 175 1917 358"><u>Mental Health Services</u> – There are many services in Hartlepool that support people with mental ill health and their carers. Hartlepool Council works with lots of groups and organisations to make sure that people get the services they need. Hartlepool council provides its social care services in partnership with Tees, Esk and Wear Valley NHS Trust (TEWV). They call all of these services</p> <p data-bbox="1060 396 1917 643"><u>Hartlepool Integrated Mental Health Services (HIMHS)</u>. Services provided include specialist teams providing assessment, care planning and support to people in the community; day services, hospital care alongside discharge support and rehabilitation; advice, treatment and support for people who use alcohol or drugs and confidential emotional support through Mental Health Matters Helpline. For more information Tel. 01429 285522 or the Duty Team on Tel. 01429 523872.</p> <p data-bbox="1060 680 1917 1019"><u>Supporting People</u> – Supporting people is a national programme delivered by local authorities committed to providing a better quality of life for vulnerable people to live more independently. The programme provides housing related support to help vulnerable people establish and successfully maintain their own home. The Supporting People Team in Hartlepool work with Health, Probation and support services to commission services that meet the needs of people living in Hartlepool. Supporting people services are free if you are entitled to housing benefit. Others may have to pay for their support but can apply for help by requesting a Fairer Charging Assessment. For more information Tel. 01429 523540.</p> <p data-bbox="1060 1057 1917 1430"><u>Intensive Social Support Team</u> – The Intensive Social Support Team provide support services to people who are vulnerable to increase or maintain their independence in their home. The team’s focus is on enabling people to safely keep as much independence as possible. The team promotes people’s physical and emotional well-being, autonomy and social inclusion. Support can provided to assist with; housing related difficulties; bill paying and budgeting; accessing new technology; some domestic tasks such as shopping; access to the local community to promote social inclusion or support with rehabilitation and recuperation plans. The Team is registered with the Supporting people Programme. For more information Tel. 01429 851253.</p> <p data-bbox="1060 1468 1917 1487"><u>Direct Payments</u> – Direct Payments is money given by Hartlepool</p>

Examples of key current programmes/projects	Description
Continued ...	Borough Council to people who have been assessed as eligible for community care services instead of arranging services for them. This money is to enable people to buy the care and support that they have been assessed as needing. It gives people the flexibility to shape services to meet their individual needs. Support in managing a Direct Payment can be given to provide as little or as much support as is needed. To get a Direct Payment people must be assessed by a Care Manager as needing help and support. For more information contact your Care Manager or the Direct Payment Support Team Tel. 01429 234049.
Hartlepool Borough Council Adult and Community Services (Sports Development Team).	The following sports initiatives specifically impact upon the Owton area <u>to be confirmed</u> . For more information Tel. 01429 284050.
Hartlepool Borough Council Children's Services: Acorn Therapeutic Team.	<p>The Acorn Therapeutic Team is staffed by Hartlepool Borough Council's Children's Services Department and aims to provide advice for parents and therapeutic help and support for children and young people. Staff are qualified and experienced social workers and can offer a range of services including:</p> <ul style="list-style-type: none"> ▪ Individual therapeutic sessions for children/young people who have emotional or behavioural difficulties; ▪ Parent Advice Service (this is for parents who have a concern about their child's behaviour, emotional welfare or any general parenting issues. Contact the number below for an informal and confidential discussion) and direct work with parents; ▪ Post disclosure work with children and young people who have experienced abuse; ▪ Specific group work, for example children living in domestic violence, bullying, bereavement etc.; ▪ Consultation, advice and training to other groups; ▪ Trauma de-briefing; and ▪ Information leaflets. <p>The team accepts referrals from Schools, Health Professionals, Police, colleagues within Social Care and directly from parents. For further details, Tel. 01429 294111.</p>
Hartlepool Borough Council Children's Services (Youth Services) –	Hartlepool Borough Council's provision of youth services for young

Examples of key current programmes/projects	Description
Youth Group.	<p>people from the Owton Manor area is from the Rossmere Youth Centre which is located just outside the Owton area. The Centre is open seven days per week and six evenings per week for work with young people. Tuesday evening is for Duke of Edinburgh's award work and Wednesday evening is for the PHAB club (physically handicapped and able bodies) club. Daytime partnership working between the Youth Service and Brierton School operates from the Centre, this involves providing support for referred pupils. For more information Tel. 01429 273741.</p> <p>Hartlepool Borough Council's Youth Services also design programmes of work covering health and care areas such as sexual education and relationship advice, Chlamydia testing, alcohol awareness and drugs education, healthy lifestyles and general fitness.</p> <p>For more information Tel. 01429 523762.</p>
Hartlepool Borough Council: Community Nutritionist.	For more information Tel. 07793 9580753.
Hartlepool Borough Council: Football Development Officer.	A new town-wide Football Development Officer is now working within the area to promote football and sports / health education. For more information Tel. 01429 262798.
Hartlepool Borough Council's Healthy Food Project.	<p>The Healthy Food Project aims to develop and oversee the creation of fresh fruit and vegetable co-ops across the town. The project aims to promote and encourage the consumption of fresh fruit and vegetables by addressing current issues and barriers, particularly to those communities who cannot afford or are socially excluded from this aspect of healthy living.</p> <p>For more information on the Healthy Food Project, contact Hartlepool Borough Council's Healthy Food Co-ordinator on Tel. 01429 284261.</p>
Hartlepool Carers.	Hartlepool Carers is a voluntary organisation, which supports unpaid carers in their caring role. Carers can support family or friends in need of care because of illness or disability. Hartlepool Carers also provides a voluntary service, which offers counselling, therapies, low level support, a sitting service and an advocacy service. For more information Tel. 01429 283095.
Hartlepool Deaf Centre.	Hartlepool Deaf Centre is based on Stockton Road and offers a

Examples of key current programmes/projects	Description
Continued...	variety of training opportunities and activities. For more information, Tel. 01429 222206, Text Phone. 01429 282322.
Hartlepool Exercise for Life GP Referral Scheme	The Exercise for Life GP Referral Scheme is available across Hartlepool providing programmes of physical activity as a specific intervention in dealing with health and well-being issues. The Scheme has 49 referring partners (either GP's or other health practitioners). The Exercise for Life GP Referral Scheme also works with the hospital in the delivery of a cardiac rehabilitation programme. Places are limited and by GP or hospital referral only.
Hartlepool Families First.	A unique charity formed in 1988 as a self help group of parents with a focus on play provision for their disabled children, Hartlepool Families First (HFF) has developed into an organisation providing innovative and wide ranging community health services. HFF services include after school clubs for children with profound learning difficulties, services for children and teenagers, as well as health education serving the local adult community. For more information, Tel. 01429 867016.
Hartlepool Mental Health Unit.	Hartlepool Mental Health Unit currently provides hospital based mental health services for the adults and older people of Hartlepool and South Easington in the mental health unit of the University Hospital of Hartlepool. In line with national guidelines, more people with mental health problems in Hartlepool are being treated and supported in their own homes by a growing range of community mental health teams. In 2006 the single storey purpose built building, Sandwell Park on Lancaster Road opened. It has 16 ensuite bedrooms for adults and 16 for older people, two courtyard gardens and a number of flexible indoor spaces that can be used for a wide range of treatment and therapies. The therapies available include relaxation classes, art and music workshops, group and individual counselling sessions. The unit has car parking spaces for staff and visitors and is surrounded by fencing, trees and bushes.
Hartlepool MIND.	Hartlepool MIND offers support to anyone suffering from mental health problems and / or emotional distress. Hartlepool MIND can help with the following: self harm, unusual feelings and beliefs, hearing voices, mood disorders, Obsessive Compulsive Disorder (OCD), depression, anxiety, stress and any other mental health issues. For more information Tel. 01429 269303.

Examples of key current programmes/projects	Description
Housing Hartlepool Access to Basketball (A2B) Project.	The A2B Project aims to provide adults and young people across the tenures with an opportunity to access free professional basketball games ('Newcastle Eagles') at the Newcastle Arena with a view to then participating in free professional basketball coaching sessions at a neighbourhood level. Such provision will also provide participants with the opportunity to undertake basketball coaching / community sports leader award training. For more information, Tel. 01429 232716.
Hartlepool Older People's Strategy.	<p>The Hartlepool Older People's Strategy's aim is to improve the quality of life for older people by enabling them to participate as active citizens in the life of Hartlepool, and, when necessary, to receive the right care in the right time place at the right time through the following aspirations:</p> <ul style="list-style-type: none"> ▪ To be valued and included as active citizens within communities; ▪ To have their voices heard and responded to; ▪ To have choice and control over their own lives; ▪ To lead healthy, safe and independent lives; ▪ To live independently in their own homes and to choose the type of home environment best suited to their needs; and ▪ To have support and access to high quality services when and where supported. <p>The 50+ Forum in partnership with the Older People's Local Implementation Team are charged with implementing the Older Person's Strategy. This partnership in conjunction with Hartlepool Borough Council's Adult and Community Services, also produced the 'Ageing Well in Hartlepool' booklet that details activities, services and contact numbers that are useful to the older community. For a copy of this booklet, Tel. 01429 266522.</p>
Local Implementation Team (LIT) for Older People.	The Local Implementation Team for Older People is the main joint planning forum for issues that impact on Older People, consisting of representatives of Older People, Carers and key service providers and agencies from the statutory voluntary and community organisations providing services to Older People.
Manor Residents 'Association.	Manor Residents' Association is a voluntary group managed entirely by local residents from the Owton Manor area of Hartlepool. The Association was set up in May 1989 in order to combat the growing

Examples of key current programmes/projects	Description
Continued ...	<p>concerns and problems that existed in the area at that time. Over its lifetime the Association has continued to play a key role in the delivery and initiatives and activities which have been designed to benefit families living in the area. Creating a sense of pride in the area, lessening social and economic isolation, combating social exclusion and improving the quality of life of local people.</p> <p>Manor Residents' Association partners include the Police, Housing Hartlepool, Community and Voluntary groups, Local Schools, Local Churches, Tees Valley Works, Hartlepool Borough Council's Children's Services, Economic Development and Regeneration, and the Primary Care Trust. Manor Residents' Association currently provide a range of services to the residents of the Owton area which include:</p> <p>Benefits and Welfare Advice, a Crèche, Day Care, accredited Adult Training Courses, a Breakfast Club, an After school Club, a Luncheon Club, a Cyber Café, Youth Club four nights per week, Detached youth work, Connected Care and a wide range of holiday activities for children and young people.</p> <p>For more information Tel. 01429 297201.</p>
Mental Health Local Implementation Team (LIT).	<p>The Hartlepool Mental Health Local Implementation Team (LIT) are responsible for:</p> <ul style="list-style-type: none"> ▪ Ensuring local services are planned and delivered to meet the requirements of the NSF and the needs of the people of Hartlepool; ▪ Ensuring that laws relating to mental health are followed; ▪ Providing information on the performance of mental health services in Hartlepool to the government and other bodies as necessary. <p>The Hartlepool LIT meets monthly and there are also a number of sub groups that focus on priority areas which are as follows:</p> <ul style="list-style-type: none"> ▪ Mental Health Promotion/Suicide Prevention; ▪ Primary Mental Health Care/Access to services; ▪ Specialist Care; ▪ Support for Carers; ▪ Black and Ethnic Minorities; ▪ Social Inclusion; and

Examples of key current programmes/projects	Description
Continued ...	<ul style="list-style-type: none"> ▪ Employment. <p>For more information Tel. 01429 285079.</p>
National Healthy Schools Programme.	<p>The strategic aims of the National Healthy Schools Programme are:</p> <ul style="list-style-type: none"> ▪ To support children and young people in developing healthier behaviours; ▪ To raise pupil achievement; ▪ To help reduce health inequalities; and ▪ To promote social inclusion. <p>Schools through the whole school approach, are asked to demonstrate evidence in the core themes of:</p> <ul style="list-style-type: none"> ▪ Personal, social and health education including sex and relationships education and drug education; ▪ Healthy eating; ▪ Physical activity; and ▪ Emotional health and well-being (including bullying). <p>Hartlepool Borough Council's Healthy Schools Co-ordinator works with all schools to assist in the development of the whole school approach to healthy living and to encourage pupils to make healthy lifestyle choices. All local schools within the Owton area have Healthy School Status or are currently working towards it. For more information, contact Hartlepool Borough Council's Healthy Schools Co-ordinator on 01429 284256.</p>
Owton Fens Community Association (OFCA).	<p>Owton Fens Community Association (OFCA) was founded in 1985 by members of the local community to provide, promote and develop local opportunities for disadvantaged groups and individuals living in the South West of Hartlepool and other disadvantaged wards in the town.</p> <p>Owton Fens Community Association is a registered charity which runs several projects and operates from various centres within Hartlepool in order to support initiatives that benefit people suffering from a multitude of social and economic problems.</p> <p>At present OFCA delivers 6 projects offering services directly to over 5,000 Hartlepool residents, one of which is the healthy eating related Fruit and Vegetable Bag Scheme.</p>

Examples of key current programmes/projects	Description
Continued ...	For more information Tel. 01429 283187.
Owton Forum and Sub Group: NRF Residents' Priority Budget and Neighbourhood Element Funding.	<p>The Owton Forum comprises residents (including representatives from local Residents Associations in the area), community / voluntary groups, Hartlepool Borough Council Officers and other key organisations such as Housing Hartlepool and Cleveland Police. The Forum meets once a month to enable local people and service providers to work together to improve the ways that services are provided, to achieve goals of lower unemployment and crime, better health, skills, housing and physical environment and a stronger community with improved culture and leisure opportunities. The Forum also allocates the Neighbourhood Renewal Funding (NRF) (Residents Priority Budget) funding, which is available for the Owton area, to begin to address the priority concerns identified in the Owton Neighbourhood Action Plan (NAP) Update.</p> <p>In summer 2005 it was announced that Hartlepool was eligible for the new Neighbourhood Element of the Safer and Stronger Communities Fund (SSCF). The Neighbourhood Element provides new funding to help action in the most disadvantaged neighbourhoods to improve outcomes for people living in these areas.</p> <p>In Owton, Neighbourhood Element Funding has been used to enhance and develop the present infrastructure of the community / voluntary sector that operates in the area through the Strengthening Communities theme, by supporting the sustainability and strengthening of 5 established community / voluntary organisations that operate resource centres in the area, not only maintaining capacity and service provision levels but increasing and targeting services more efficiently and effectively to reduce national floor targets. The 5 organisations are identified below, each of the organisations focuses on different themes to collectively work towards 'Strengthening Communities':</p> <ul style="list-style-type: none"> ▪ Owton Fens Community Association (OFCA): Jobs and Economy and Housing and Environment; ▪ Manor Residents' Association: Lifelong Learning and Skills; ▪ Owton Manor West Neighbourhood Watch and Residents Association: Community Safety; ▪ Owton Rossmere Resource Centre (ORCEL): Health and Care; ▪ Solid Rock Youth Project: Culture and Leisure.

Examples of key current programmes/projects	Description
Continued ...	For more information Tel. 01429 523034.
Owton Manor West Neighbourhood Watch and Residents' Association.	<p>Owton Manor West Neighbourhood Watch and Residents' Association was formed in October 2002 with the group's initial purpose being to reduce crime in the western part of the Owton area. As the organisation began to grow a residents' association was formed which developed a wide range of activities to meet the needs of local people. As well as running a daily Job Club the Manor West Residents' Association offer the following activities:</p> <ul style="list-style-type: none"> ▪ Monday: IT for Beginners, Water Colours and COOL Project; ▪ Tuesday: Introduction to Photography, Manor on Line, Tuesday Club, Walking Club and Scrap Book, Swimming (Brierton Swimming Pool) and Ballet and Gymnastics; ▪ Wednesday: Digital Photography, Landscape Painting, Family History and Street Dance; ▪ Thursday: Credit Union, Knit N' Natter, Adult Swim, Modelling and Astronomy and Five a Side Football; ▪ Friday: Drop in advice; ▪ Saturday: Rollerblade; and ▪ Sunday: Family Swim. <p>For further details please Tel 01429 273123.</p>
Owton Rossmere Resource Centre (ORCEL).	<p>Owton Rossmere Resource Centre situated in Wynyard Road, Hartlepool and has been run by Owton Rossmere Community Enterprise Limited (ORCEL) since 1998.</p> <p>The Centre offers adults in Hartlepool a chance to improve or continue their education via a variety of courses. Courses are offered by LearnDirect and Hartlepool Borough Council's Adult Education Department. A full programme of courses is offered by LearnDirect from IT Skills to Health and Safety and everything in between. Hartlepool Borough Council's Adult Education Department offers courses on languages i.e. French and also English for speakers of other languages and practical courses such as Digital Imaging. The Centre also runs courses in the Governments National Tests, for those who wish to improve their numeracy and literacy skills.</p> <p>For further information Tel. 01429 288123.</p>

Examples of key current programmes/projects	Description
Parent and Toddler Care in Hartlepool (PATCH).	The PATCH project run parent support groups, which provide a variety of play activities in safe and stimulating environments with a wide range of play equipment. PATCH also loan home safety equipment and equipment for teenage parents. For more information Tel. 01429 862727.
Patient and Public Involvement (PPI) Forum.	Patient and Public Involvement (PPI) Forums are made up of groups of volunteers from the local community who are enthusiastic about helping patients and members of the public influence the way that local healthcare is organised and delivered. Forum members come from different backgrounds and have a wide range of experience and skills. They are keen to work with all sectors of the community to find out what people think about health and healthcare in the local area and take action wherever necessary. For more information Tel. 01429 287315.
Primary Care Trust (PCT).	<p>Hartlepool Primary Care Trust (PCT) is the organisation that provides and commissions Hartlepool's local primary and community health services. The PCT's main role is to improve health and make sure that when people are ill they have access to the best possible health care. The PCT provides a range of health services including district nursing, health visitors, school nursing service, rapid response care, sexual health and contraception services and a range of community clinics. Hartlepool PCT are developing Estate Strategies in order to look at the relocation of primary care services. In addition, the PCT has set up an integrated health and social care team.</p> <p>Hartlepool PCT works with the 16 GP practice's which serve the people of Hartlepool. The PCT are also responsible for ensuring access to 12 Dental practices, 17 community Pharmacies and 9 Optometrist practices, which serve the people of Hartlepool. The PCT also provides a range of health services which include the following:</p> <p><u>School Nursing Service</u> - The School Nursing Service is a universal service that predominantly works with multi-agencies to seek out and identify the health needs of the school aged population. The service comprises qualified nurses who work closely with children, young people and their families, social services, schools and community and voluntary groups to promote the health and well being of school aged children. The aims of the service are to:</p>

Examples of key current programmes/projects	Description
Continued ...	<ul style="list-style-type: none"> ▪ Promote the health and well being of the school aged child so that they may reach their full potential and not be disadvantaged by ill health or disability; ▪ Contribute to the planning and implementation of health education and promotion programmes (such as National Health Schools Programmes) for the school aged population and their families both in and out of the school setting (This would include healthy eating, sun safety, smoking, medicine safety etc.); ▪ Provide specialist advice to children, young people and their families on a range of health issues through drop in sessions at schools, clinics opportunistic meetings and via the telephone. <p>The School Nursing Service operates in all schools in the area, which includes a dedicated Nurse who works with the four feeder schools to Dyke House Comprehensive School, focussing on obesity issues. The School Nursing Service participates in the co-delivery of sex education programmes at all key stages i.e. APAUSE and Lucinda and Godfrey. For more information please Tel. 01429 267901.</p> <p><u>District Nursing Service</u> – District Nurses work together with other health professionals, social services, statutory, voluntary and private agencies in assessing patient needs and the provision of patient care. For more information Tel. 01429 267901.</p> <p><u>Health Visitors</u> – Health Visitors are an integral part of the NHS's community health services. They are qualified nurses with further specialist training in child health, health promotion and health education. Every family with a child under five has a named Health Visitor. For more information Tel. 01429 267901.</p> <p><u>Speech and Language Therapy Service</u> – The Speech and Language Therapy Service provides a specialist service to adults and children who have speech, language or communication disorders. The Service also offers a specialist service to adults and children who have swallowing, eating and drinking disorders. For more information Tel. 01429 267901.</p> <p><u>Community Stroke Team</u> – The Community Stroke Team provide rehabilitation to people who have suffered form a stroke in the last six months. They are based on Wynyard Road in the Owton area, for more information Tel. 01429 285380.</p>

Examples of key current programmes/projects	Description
Continued ...	<p><u>OPTIN (Older Person Team for Integrated Needs)</u> – The Older Person Team for Integrated Needs is a service specifically for older people, aged 65 years or over, residing in either Residential or Nursing homes. The service covers patients who have, or develop, non urgent chronic conditions. For more information Tel. 01429 285372.</p> <p><u>Smoking Cessation Service</u> – The Smoking Cessation Service is a Teesside service, which works in partnership with other agencies in order to reduce smoking prevalence in Teesside. Within Hartlepool the Smoking Cessation Service works closely with Nurse Prescribers offering weekly drop in clinics throughout the town to help those people who want to stop smoking. The nearest smoking cessation session is held at Owton Rossmere Resource Centre on a Friday afternoon, 2.00pm until 4.00pm, although locations are reviewed regularly. For more information Tel. 01642 223023.</p> <p><u>Coronary Heart Disease (CHD) Nursing Team</u> – The Coronary Heart Disease Nursing Team run Secondary Prevention Clinics within GP practices and offers a service to all patients with established coronary heart disease. The Service works as part of the Cardiac Rehabilitation Service which brings together health professionals from Hartlepool PCT, the University Hospital of Hartlepool, consultants, GP's, practice nurses, health visitors to improve the lives of patients. For more information Tel. 01429 285364.</p> <p><u>Macmillan Nursing Service</u> – Macmillan Nurses are qualified nurses that have specialist skills and knowledge in order to help patients manage any of the symptoms associated with their illness and also provide emotional and practical support for patients and their families. The Macmillan Nursing Service usually work with patients who are diagnosed as having cancer for whom curative treatment is not possible. For more information Tel. 01429 267901.</p> <p><u>Podiatry Service</u> – The Podiatry Service provides specialist care and advice to those who suffer from acute or chronic foot problems and those who have the potential to develop serious complications in the foot e.g. diabetics. For more information Tel. 01429 285060.</p> <p><u>Diabetes One Stop Shop</u> – The Diabetes One Stop Shop service aims to provide easily accessible care for people with diabetes in Hartlepool. In the same appointment and in one place, patients can access eye screening, foot checks and health checks including blood</p>

Examples of key current programmes/projects	Description
Continued ...	<p>and urine checks. For more information Tel. 01429 862799.</p> <p><u>Multi-Link Team</u> – The Multi-Link Team comprises staff from Hartlepool PCT, the University Hospital of Hartlepool and Hartlepool Borough Council working together to provide support and assistance to enable people to maintain their independence within their homes, or to assist people when discharged from surrounding hospitals. The Multi-Link Team has access to a range of specialist services, which include Rapid Response Nursing Team, Social Work Team, Rapid Response Home Care Team, Mobile Rehabilitation Team and the Short Term Residential Care (Rehabilitation and Recovery) Team. The Multi-Link Team is based at Swinburne House on Swinburne Road in Hartlepool. For more information Tel. 01429 289921.</p> <p><u>Discharge Liaison</u> – Discharge Liaison work with members of multi-disciplinary teams in both the community and hospital settings to improve and facilitate links between patients, carers and other health professionals. Discharge Liaison plan for care following discharge from hospital ensuring that arrangements for continuing care are agreed with patients and carers prior to discharge. For more information Tel. 01429 522405.</p> <p><u>Continence Advisory Service</u> – The Continence Advisory Service is a confidential service for people who experience incontinence. The service provides advice, information and support to patients, their families and carers, health care professionals and other organisations. For more information Tel. 01429 868861.</p> <p><u>Sight Loss Support Service</u> – The Sight Loss Support Service offers people with sight loss a professional assessment of their needs as well as support in managing everyday tasks such as daily living skills, mobility, benefit advice and communications. People will also have the opportunity to discuss any concerns regarding sight loss. You can make an appointment with the new Service by completing the tear-off section on the Low Vision leaflet which is available from your optician, GP or local library. Alternatively for more information Tel. 01429 285776.</p> <p><u>Low Vision</u> – From September 2006, four optician practices in Hartlepool will provide a community based low vision aid assessment service. This service is specific to patients who have been told that there is nothing or very little which can be done to improve their sight.</p>

Examples of key current programmes/projects	Description
Continued ...	<p>The assessment will suggest aids, such as magnifiers which can help patients make the best use of the sight they have. Previously this service was only available within the Hospital. Referrals can be made via opticians, hospital clinicians and the Hartlepool Sight Loss Support Service. For more information Tel. 01429 285776.</p> <p><u>Interpreting Services</u> – Interpreting services are available free to patients visiting a GP, pharmacist, dentist, optician or using any other services provided by Hartlepool PCT. For more information telephone the Patient Advice and Liaison Service (PALS) on Tel. 01429 287144.</p> <p><u>Health Text Message Service for Boys and Young Men</u> – The text message service provides information to boys and young men in Hartlepool. The service runs alongside existing services such as the sexual health drop-ins and the youth support bus and aims to reach those people who would prefer not to have face to face contact with a health professional. A team of PCT staff are on hand to answer any questions received. To access the service, young men should text: advice lads and their question to 60003.</p> <p><u>Central Integrated Team</u> – This team brings together health and social care workers. The team have recently moved into Greenbank, within the Central area, which provides a base for multi-agency staff including District Nurses, Community Matrons and Social Workers.</p> <p><u>Health Development Worker</u> – This Young People's programme aims to bring together a wide variety of agencies to influence the health improvement of children and young people in Hartlepool.</p> <p><u>Health Trainer Project</u> – The PCT recently recruited a Health Trainer Co-ordinator who will be based in the nearby Rift House area, and will oversee the recruitment and supervision of 3 health trainers who will work in disadvantaged areas in the town. Health Trainers will work with the local community to access their health needs and provide a 'navigation' service to help people access appropriate services and initiatives. They will also work one to one with some clients to assist in lifestyle change for issues such as healthy eating, increased physical activity and smoking cessation.</p> <p><u>Community Matrons</u> – Community Matrons are Senior Nurses who work with patients with an identified long-term condition or a complex range of conditions. They act as a 'Case Manager' being the single</p>

Examples of key current programmes/projects	Description
Continued ...	<p>point of contact for care support or advice and ensure that care is properly co-ordinated by working closely with the patients and other services.</p> <p><u>Wynyard Road Primary Care Centre</u> – The new £1.1 million Wynyard Road Primary Care Centre, next to the Owton Rossmere Resource Centre opened in August 2006. The Wynyard Road Primary Care Centre delivers faster access to treatment and a better quality of care and helps patients to manage long term conditions by providing better support in the community.</p> <p><u>Procuring new GPs for Hartlepool</u> - Hartlepool PCT is seeking to recruit 5/6 new GPs (and associated nurses and health care professionals) to Hartlepool in 2007/2008, with high standard contracts and flexible hours (evening and weekend availability) which will ensure fuller care for the vulnerable. This will be achieved through a tendering procedure where all sectors will be invited to apply, for example small independent organisations that provide specialists services that wouldn't normally be able to apply for large contracts. It is anticipated that this will be in place by December 2007, subject to all relevant approvals required. For more information, Tel. 01429 287017.</p> <p><u>Town Centre Development</u> - Hartlepool PCT are currently proposing to build a major health centre on the accessible site of the former Barlow's Building Printing Works as part of the Government's LIFT (Local Investment Finance Trust Programme). The PCT is proposing the new development because it has identified a need for high quality accommodation, in order to provide high quality services, some of which are usually provided in hospital but could be delivered more quickly and conveniently in a community setting. The new facility could provide diagnostic and treatment facilities and a range of community health services with a potential to include a dentist, pharmacist and optician. The development is subject to obtaining various agreements on timescales, costs and the involvement of other partner organisations. For more information, Tel. 01429 287144.</p> <p>For general information Tel. 01429 223195.</p>
Public Health Strategy for Hartlepool 2005-2010	The Public Health Strategy for Hartlepool aims to provide a five year framework of action for the prevention of ill health, the protection of

Examples of key current programmes/projects	Description
Continued ...	<p>health and the promotion of positive health and well being (not just the absence of disease). The Strategy consists of the following priority elements:</p> <ul style="list-style-type: none"> ▪ Smoking; ▪ Physical Activity; ▪ Healthy Eating; ▪ Obesity; ▪ Mental Health Promotion; ▪ Sexual Health/Teenage Pregnancy; and ▪ Prevention of substance misuse (alcohol and illegal drugs). <p>The Public Health Strategy Group (a number of public health multi agency working groups feed in to this) is charged with implementing the Strategy through annual actions plans.</p> <p>View the Public Health Strategy at www.hartlepoolpartnership.co.uk. Click on 'Theme Partnerships' followed by 'Health and Care' and follow the links.</p>
Rossmere and St Teresa's Children's Centre.	<p>Children's Centres are a government initiative aimed at co-ordinating services for children under 5 by increasing childcare, health and family support services for children in disadvantaged neighbourhoods. By 2010, there will be a Children's Centre in every community. The Children's Centre that services the Owton community is based across the three following sites:</p> <ul style="list-style-type: none"> ▪ Owton Manor Primary School; ▪ St Teresa's RC Primary School; and ▪ SureStart Centre, Rossmere Way. <p>These Centres will also provide integrated childcare, an early years teacher, health services such as ante and post natal care, promoting sexual health, health visitors, family support such as adult education and parenting support, a base for childminders and access to Jobcentre Plus for advice on such issues as employment and benefits advice. This integrated approach will provide holistic support for children's development, support to families with young children and will facilitate the return to work of those parents who are currently unemployed. For more information Tel. 01429 284284.</p>
School Sports Co-ordinators Programme.	The School Sport Co-ordinators Programme has been running since

Examples of key current programmes/projects	Description
Continued ...	<p>2000 and is a national initiative which aims to provide creative, sporting, physical and outdoor activities that have clearly defined learning objectives to promote pupils well being and contribute to their personal and social development. Hartlepool School Sport Co-ordinators Partnership involves all of the Schools in Hartlepool. Each Primary School donates £100 and each Secondary School £1,000 each year to the budget, to help towards the activity. The Hartlepool School Sport Co-ordinator Programme has been very successful in increasing pupil's access to high quality physical activity and sports activity, within and out of normal school hours. This in turn has improved levels of physical exercise amongst pupils, which has a positive effect on the health and well-being of those who participate. For more information Tel. 01429 287506.</p>
Straight Line Project.	<p>The Straight Line Project offers support and guidance to young people who are found to be drinking or are believed to be regularly consuming alcohol.</p> <p>Once referred to the project, the benefits to the young people from attending the programme are that they have a better understanding of the law and underage drinking; a heightened awareness of what alcohol can do to their body, why they should not drink to excess and what the safe limits are for adults. For more information Tel. 01429 239922.</p>
Summerhill Country Park.	<p>Summerhill is a Country Park located near the top end of the Burn Valley just after Catcote School. Most activities are free of charge and available at any time. Created from a network of 8 fields in 1997 Summerhill has established valuable new woodlands, meadows and ponds for wildlife as well as managing existing hedgerows and sites of archaeological interest. Its value for wildlife earned its designation as a Local Nature Reserve in 2003.</p> <p>Summerhill is recognised nationally because of the facilities provided for on site for play and outdoor sports. There are walking, horse riding and cycling routes, orienteering courses, two play areas including an adventure play area, a trim trail, a BMX course and a Boulder Park for rock climbing. There is also a Visitor Centre that can host a wide range of meetings and events. Staff on site organise activities for community groups, businesses or the general public in rock climbing, orienteering, High Ropes, archery, nature study, archaeology and crafts. The Visitor Centre can be hired out for anything from a</p>

Examples of key current programmes/projects	Description
Continued ...	meeting to a child's party. In addition, Summerhill run a regular programme of public events, many targeted to families and events are staged such as BMX competitions and the Countryside Festival. Some of the activities often have a very low charge to them and there are concessionary rates available. Summerhill welcome suggestions for new activities. The site is open access 24/7, however, the Visitor Centre is open from 9.00am to 5.00pm every day. For more information, Tel. 01429 284584 or visit the website at www.sunnysummerhill.com .
50+ Forum.	50+ Forum brings together people in the older age group to discuss matters of mutual interest and also sends delegates or representatives to a number of statutory and voluntary bodies in Hartlepool. The group meets on regular occasions and for further information contact the Anchor Trust Community Development Team on Tel. 01429 224466.

COMMUNITY SAFETY

KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:

Examples of key current programmes/projects	Description
Anti-Social Behaviour Unit (ASB Unit).	<p>The ASB Unit believes that the people of Hartlepool have the right to live their lives free from harassment, alarm or distress. It is their goal to work effectively with the public and partner agencies to deal with the factors that affect the quality of life of residents through prevention, diversion or enforcement.</p> <p>The ASB Unit deals with cases reported from all sources where an individual has been causing harassment, alarm or distress to one or more individuals who are not in the same household as themselves.</p> <p>The ASB Unit has been recently restructured to give it a stronger neighbourhood focus. There is now a dedicated South Anti-Social Behavior Officer who will work alongside the south Neighbourhood Police Team and other agencies to reduce ASB in the area.</p> <p>In January 2007 the ASB Unit was given the funding to implement the Family Intervention Project. The aim of this project is to identify families responsible for causing significant amounts of anti-social behaviour and then to work with all members of the household to tackle the underlying reasons for their behaviour.</p> <p>To contact the Anti-Social Behaviour Unit (ASB Unit) Tel. 01429 296588.</p>
Children's Centre's.	<p>Children's Centres are a government initiative aimed at co-ordinating services for children under 5 by increasing childcare, health and family support services for children in disadvantaged neighbourhoods. By 2010, there will be a Children's Centre in every community.</p> <p>The Children's Centre that services the Owton community is based across the three following sites:</p> <ul style="list-style-type: none"> ▪ Owton Manor Primary School. ▪ St Teresa's RC Primary School. ▪ SureStart Centre, Rossmere Way. <p>These Centres will also provide integrated childcare, an early years teacher, health services such as ante and post natal care, promoting</p>

Examples of key current programmes/projects	Description
Continued ...	sexual health, health visitors, family support such as adult education and parenting support, a base for childminders and access to Jobcentre Plus for advice on such issues as employment and benefits advice. This integrated approach will provide holistic support for children's development, support to families with young children and will facilitate the return to work of those parents who are currently unemployed. For more information Tel. 01429 284284.
Cleveland Fire Brigade: Community Safety Initiatives.	<p>Cleveland Fire Brigade's Community Safety scheme is based around the principle of prevention and protection rather than response. In order to achieve this aim resources are delivered from centrally provided resources as well as from the nearby fire station. Services and facilities available to the Owton neighbourhood include:</p> <ul style="list-style-type: none"> ▪ Free Home Fire Safety Checks where advice is given to help prevent fires and free smoke alarms are fitted to safeguard residents in case of fire. For more information please Tel. 01429 874063; ▪ Arson audits are carried out to help prevent fires starting. This includes the removal of potential fuel from areas, arranging for boarding up of unoccupied premises and advice to property owners on how to prevent arson; ▪ Various Youth Intervention Schemes e.g. LIFE, SAFE and the Duke of Edinburgh Award scheme to address youth inclusion and behaviour; ▪ Use of Advocates in various fields e.g. disability, deaf, elderly, ethnic minorities, to help to keep safe those deemed to be particularly vulnerable in our community; ▪ School education to reach the youngsters of the area to explain fire safety and the dangers of playing with fire; ▪ Advice to businesses as to compliance with current legislative requirements. <p>For further information regarding any of these services, contact the Brigade Headquarters on Tel. 01429 872311.</p>
Cleveland Police: Hartlepool Neighbourhood Policing Scheme.	The Neighbourhood Policing Scheme is based around local policing for local neighbourhoods, responding to the needs of local communities and bringing communities, police and partners closer together. The aim of Neighbourhood Policing is to increase police visibility and improve public reassurance and to make communities feel safe and secure by reducing crime and anti-social behaviour.

Examples of key current programmes/projects	Description
Continued ...	<p>Through Neighbourhood Policing, Police will be visible and accessible to members of the public. Community involvement is the key to the success of Neighbourhood Policing as resident priorities and views drive the initiative forward.</p> <p>There is an increased Police presence in Hartlepool through Neighbourhood Policing with a number of new PCSO's being placed across Hartlepool.</p> <p>Each Council Ward has a named, dedicated Neighbourhood Officer and Neighbourhood Police Community Support Officer (PCSO). These officers work within each Council Ward and are not pulled away from their area to other parts of Hartlepool.</p> <p>The Neighbourhood Policing Team for the Owton area is based at Jutland Road shopping precinct. The teams are also accessible to the local community and respond to the priorities of local residents.</p> <p>Every month, officers conduct a visual audit with a community representative and officers from partner agencies (Hartlepool Borough Council Environmental Officers/Housing Providers etc.). This is a walk around their identified neighbourhood area in order to ascertain areas for action.</p> <p>A Single Point of Contact Number has been set up to link residents with their dedicated officers. Phone lines are open between the hours of 9.00am and 9.00pm when staff can put residents in touch with one of the officers assigned to the ward. The Single Point of Contact Number is Tel. 01429 235811.</p>
Crucial Crew.	<p>Crucial Crew is an accident prevention initiative for Hartlepool primary schools. This multi-agency event aims to provide an interactive way of teaching children to become more aware of personal safety, to learn how to react to dangerous situations and to provide an opportunity for children to practice safety skills in an exciting, stimulating and safe environment.</p> <p>Crucial Crew should be regarded as an opportunity for young people to gain new knowledge that can be carried into the wider community and everyday lives.</p> <p>All primary schools in Hartlepool are invited to attend the event</p>

Examples of key current programmes/projects	Description
Continued ...	<p>with their Year 6 children (10 and 11 year olds). The event takes place annually over a fortnight in October. Each school attends for a half day where the children visit a range of interactive scenarios based on safety.</p> <p>The event contains a number of different scenarios that are led by various agencies including (the scenarios may vary):</p> <ul style="list-style-type: none"> ▪ Fire Safety; ▪ Kitchen Safety; ▪ Road Safety; ▪ Safety at the Coast; ▪ Electrical Safety; ▪ Rail Safety; ▪ Building Site Dangers; ▪ Prison Life; ▪ Firework Safety.
Domestic Violence Strategy Group.	<p>The Safer Hartlepool Partnership has joined forces with a wide range of agencies including Cleveland Police, HBC, North Tees Women's Aid, the Primary Care Trust and Housing Hartlepool to identify best practice and identify gaps in services. Key elements of the strategy will be prevention, enforcement and education.</p>
Drug Interventions Programme (DIP).	<p>DIP was introduced to Hartlepool in April 2004 and continues to be a major part of the Government's drug strategy to reduce drug related crime. The initiative provides treatment and support structures that identify, engage with and track drug misusing offenders anywhere in the criminal justice system.</p> <p>The two key elements of the programme that help this to take place are through care – assisting the individual from the point of arrest through to sentencing and beyond – and aftercare – which is help put in place to assist the offender after they have been released from prison or on completion of a community sentence.</p> <p>The DIP team provide a 24/7 Single Point of Contact Service which gives people in drug treatment a telephone contact for support and advice.</p> <p>Addaction are commissioned to provide the service due to their</p>

Examples of key current programmes/projects	Description
Continued ...	<p>knowledge of treatment services and information on the criminal justice system process.</p> <p>In addition to the above, a specialised sport and physical activity programme is offered to DIP clients as part of their rehabilitation programme. Externally funded, this area of work contributes to the support structures necessary to prevent re-using and potentially re-offending. This element of support is in partnership with HBC's Drug Intervention Team.</p> <p>The 24/7 Single Point of Contact Service - Tel. 0808 1880 247.</p>
Families Accessing Support Team (FAST Project).	<p>Funded through NRF, this project takes a multi agency approach (family support worker, activity worker and training and employment worker) to tackle the early signs of anti-social behaviour. Workers plan with families how the project can support the child and family, and make sure they are aware of the consequences of involvement in anti-social behaviour.</p> <p>The FAST project can also provide a 'street outreach service/detached youth work service' which involves working with groups of young people who are involved in anti-social behaviour/causing a nuisance throughout areas. FAST attempts to engage with young people and their communities to try to develop working relations and to assess the difficulties and solutions to the anti-social behaviour. Tel. 01429 271571 for more information.</p>
Hartlepool Borough Council: Community Safety Capital Fund.	<p>Hartlepool Borough Council has approximately £150,000 to spend across the town on capital and environmental projects which will contribute to a reduction in crime and disorder.</p> <p>The criteria for capital and environmental projects is as follows:</p> <ul style="list-style-type: none"> ▪ Projects should be community safety focused and should contribute to the outcomes in the Safer Hartlepool Strategy; ▪ Projects should contribute 20% to 50% match funding; ▪ There should be a commitment to mainstreaming/maintenance of the project. <p>The Section 17 Officer Group will refer which projects are to be recommended to Hartlepool Borough Council's Cabinet Grants Committee for approval.</p>

Examples of key current programmes/projects	Description
Hartlepool Borough Council: Environmental Action Team.	Hartlepool Borough Council's Environmental Action Team can use enforcement to tackle illegal parking issues, off road parking and dog fouling etc. Tel. 01429 523534 for more information.
Hartlepool Borough Council: Lighting Maintenance Plan.	The Council has a 3 to 4 year plan to implement more efficient lighting across the town.
Hartlepool Borough Council: Neighbourhood Enforcement Team (NET).	<p>The Neighbourhood Enforcement Team provides education, guidance and advice to members of the public and organisations on issues such as graffiti, fly tipping, abandoned vehicles and dog related matters. Sometimes the Neighbourhood Enforcement Team is able to use litigation in order to achieve its objectives.</p> <p>The Community Wardens are part of Neighbourhood Enforcement Team and assist with issues such as dog fouling, littering, abandoned and untaxed vehicles, graffiti and fly tipping. They have recently been given additional powers to issue Fixed Penalty Notices for offences such as littering and dog fouling. These new powers will enable the Wardens to take immediate action and/or pass information to the Neighbourhood Enforcement Team for further investigation.</p> <p>The Dog Warden Service tackles a number of related issues ranging from stray and dangerous dogs to dog fouling. Recent new initiatives have seen the introduction of 'dog chipping' and 'spaying and neutering' schemes designed at reducing the number of stray dogs in the town and enabling such dogs to be quickly reunited with their owners.</p> <p>The Neighbourhood Enforcement Team has achieved a number of successful prosecutions for fly tipping, involving both individuals and companies. It continues to be a very proactive approach in this field and believes the publicity achieved by court action is a means of deterring others with similar intentions.</p> <p>A proactive and spontaneous approach is applied in areas such as back alley gated streets, highways and shopping precincts to ensure companies and individuals comply with relevant legislation. This is achieved through education/guidance and where appropriate, the issuing of Fixed Penalty Notices and Court Action. The Neighbourhood Enforcement Team is also undertaking a campaign to prevent the build up of cigarette related litter in busy streets and shopping areas. Actions proposed include the siting of purpose built cigarette bins and Fixed Penalty Fines.</p>

Examples of key current programmes/projects	Description
Continued ...	<p>The Neighbourhood Enforcement Team have also formed a 'Graffiti Squad' which encompasses issues such as fly posting and chewing gum removal.</p> <p>The Neighbourhood Enforcement Team now has a complex system of covert surveillance cameras to assist in its determination to clamp down on various aspects of anti-social behaviour, such as dog fouling, littering and fly tipping. For more information Tel. 01429 523370.</p>
Hartlepool Borough Council: Neighbourhood Renewal Fund (NRF) dedicated floating Environmental Operative.	<p>Dedicated, floating Environmental Operative for the NAP areas of the Central and South neighbourhoods, covering the Owton area. The main duties of the floating Environmental Operative include:</p> <ul style="list-style-type: none"> ▪ Grounds maintenance; ▪ Cleaning provision; ▪ Gardening. <p>In Owton the floating Environmental Operative will respond to issues raised by the Owton Forum through the South Neighbourhood Manager and through Hartlepool Connect. For more information Tel. 01429 523333.</p>
Hartlepool Borough Council: Neighbourhood Renewal Street Lighting Budget.	In 2007/2008, there is £50,000 of Neighbourhood Renewal Fund (NRF) monies allocated for town wide street lighting improvements.
Hartlepool Borough Council: Neighbourhood Service's Minor Works Budget.	The budget is for minor works such as drop crossings, lighting, security works, environmental improvements and maintenance. In the Owton area, the budget is managed by the Neighbourhood Manager for the South area and works are discussed and approved through the South Neighbourhood Consultative Forum. In 2007/2008 £87,000 is available to the South Neighbourhood Consultative Forum for improvements works.
Hartlepool Borough Council: Safer Streets Booklet.	Booklet advising on traffic calming schemes and reducing speeding. Residents can discuss with Traffic Team Leader appropriate schemes. £25,000 is available each year for the whole town. For more information Tel. 01429 523200.
Hartlepool Borough Council: Community Safety Street Lighting Budget.	Awaiting Information.

Examples of key current programmes/projects	Description
Hartlepool Victim Support and Witness Service.	<p>Victim Support is the independent charity which helps people cope with the effects of crime. Victim Support provides free and confidential support and information.</p> <p>Hartlepool Victim Support and Witness Service helps the residents of Hartlepool cope with the effects of crime. They do this by providing confidential support and information to victims of crime and to witnesses attending local courts.</p> <p>The Hartlepool Victim Support and Witness Service advice is free, independent of the Police and courts, and available to everyone, whether or not the crime has been reported and regardless of when it happened.</p> <p>Details of local offices and branches are available on the website. Victim Support can also be contacted via their e-mail address supportline@victimsupport.org.uk.</p> <p>Victim Support's national telephone Support line is: Tel. 0845 3030 900. The Supportline hours are: 9.00am to 9.00pm (Mondays to Fridays), 9.00am to 7.00pm (weekends) and 9.00am to 5.00pm (bank holidays).</p> <p>If anyone is feeling desperate and needs to speak to someone outside of the Supportline hours it is possible to contact the Samaritans on Tel. 0845 7909 090.</p>
Hartlepool Young People's Drug Team (HYPED).	<p>The HYPED Team offer young people a discrete outreach service. HYPED is a multi-agency team consisting of professionals from Health, HBC Children's Services and the voluntary sector. They can offer a comprehensive substance misuse service from basic advice and information through to specialist prescribing and access to residential activities. For more information Tel. 01429 860333.</p>
Housing Hartlepool.	<p>Housing Hartlepool is the major Registered Social Landlord in the Owton area, having 1,429 properties. From August 2004 to September 2005 Housing Hartlepool has invested £6.2million to modernise their properties throughout the Borough, including Owton. There are plans for a £2.3 million investment Borough wide which will look at modernising the communal areas, which demonstrates Housing Hartlepool's commitment to the Owton area.</p> <p>Housing Hartlepool continues to work closely with residents to improve the area, with a dedicated Estates Officer allocated to the</p>

Examples of key current programmes/projects	Description
Continued ...	<p>area. In addition Housing Hartlepool have 5 caretakers dedicated to picking litter across the town, one of which is dedicated to the Owton area and is on site in the area on a daily basis.</p> <p>Housing Hartlepool's Neighbourhood Team, which deals with all tenancy and estate management matters, can be contacted on Tel. 01429 525252 and for 24hr emergency repairs Tel. 0800 0525399.</p>
Housing Hartlepool's Tenancy Relations and Enforcement Team.	<p>Housing Hartlepool's Tenancy Relations and Enforcement Team deal with all aspects of anti-social behaviour displayed by or experienced by Housing Hartlepool tenants. Support is provided to tenants, including support in sustaining their tenancy, referrals made to other organisations where appropriate and enforcement used where necessary. For more information and to report incidents of anti-social behaviour, Tel. 01429 525252 and press 2 or contact the team by e-mail: asb@housinghartlepool.org.uk.</p>
Motorbike Strategy Steering Group.	<p>The Motor cycle Steering group are a partnership initiative working townwide looking to tackle issues around mini motos and unlicensed or illegal use of motorcycles, quad bikes etc. For more information Tel. 01429 523524.</p>
Multi-agency Problem Solving Group: Joint Action Group (JAG).	<p>The area has a Multi-agency Problem Solving Group Joint Action Group (JAG) which meets on a regular basis and pulls together representatives from Hartlepool Borough Council, Hartlepool Police and other relevant groups to tackle some of the ongoing problems within the NAP area.</p>
Neighbourhood Renewal Fund (NRF): Community Safety Grants.	<p>A grant pool is provided to assist groups to deliver the activities which aim to engage local residents and community groups in small scale community safety initiatives in their area. Maximum grant per group has been set at £500, with higher allocation requiring approval of Cabinet Grants Committee. For more information Tel. 01429 405577.</p>
Neighbourhood Watch.	<p>Neighbourhood Watch helps build safer communities through encouraging people of all ages and backgrounds to prevent crime in their community. This is through sharing crime prevention advice, building a relationship with the Police and keeping an eye on each other's property.</p>

Examples of key current programmes/projects	Description
Continued ...	<p>A new crime prevention method, Smartwater, an indelible solution containing its own unique DNA-style identification code can be painted onto possessions including electrical goods. If an item is stolen or recovered the code can be retrieved using ultra-violet light and traced back to the owner through a compute database. For more information on Smartwater Tel. 01429 405579.</p> <p>For further information on the Neighbourhood Watch Scheme, contact Manor West Neighbourhood Watch and Residents Association on Tel. 01429 273123.</p>
Owton Forum and Sub Group: NRF Residents Priority Budget and Neighbourhood Element Funding.	<p>The Owton Forum comprises residents (including representatives from local Residents Associations in the area), community / voluntary organisations, Hartlepool Borough Council Officers and other key organisations such as Housing Hartlepool and Cleveland Police. The Forum meets once a month to enable local people and service providers to work together to improve the ways that services are provided, to achieve goals of lower unemployment and crime, better health, skills, housing and physical environment and a stronger community with improved culture and leisure opportunities. The Forum also allocates the Neighbourhood Renewal Funding (NRF) Residents Priority Budget, which is available for the Owton area to begin to address the priority concerns identified in the Owton Neighbourhood Action Plan (NAP) Update.</p> <p>The Owton Sub-Group comprises members of the Forum, residents (including representatives from local Residents Associations in the area), community / voluntary organisations, Hartlepool Borough Council Officers and other key organisations such as Housing Hartlepool. The Sub-Group also meet once a month, the day before the Forum and work up projects in order to begin to address the priority concerns identified in the Owton Neighbourhood Action Plan (NAP) Update and make recommendations to the Owton Forum regarding the allocation of Residents Priority Budget funding to proposed projects.</p> <p>In summer 2005 it was announced that Hartlepool was eligible for the new Neighbourhood Element of the Safer and Stronger Communities Fund (SSCF). The Neighbourhood Element provides new funding to help action in the most disadvantaged neighbourhoods to improve outcomes for people living in these areas.</p>

Examples of key current programmes/projects	Description
Continued ...	<p>In Owton, Neighbourhood Element Funding has been used to enhance and develop the present infrastructure of the community / voluntary sector that operates in the area through the Strengthening Communities theme, by supporting the sustainability and strengthening of 5 established community / voluntary organisations that operate resource centres in the area, not only maintaining capacity and service provision levels but increasing and targeting services more efficiently and effectively to reduce national floor targets. The 5 organisations are identified below, each of the organisations focuses on different themes to collectively work towards 'Strengthening Communities':</p> <ul style="list-style-type: none"> ▪ Owton Fens Community Association (OFCA): Jobs and Economy and Housing and Environment; ▪ Manor Residents Association: Lifelong Learning and Skills; ▪ Owton Manor West Neighbourhood Watch and Residents Association: Community Safety; ▪ Owton Rossmere Resource Centre (ORCEL): Health and Care; ▪ Solid Rock Youth Project: Culture and Leisure. <p>For more information Tel. 01429 523034.</p>
Safer Hartlepool Partnership's Adult Treatment Plan – 2006/2007 (Drugs Strategy).	<p>The Adult Treatment Plan is a town wide strategy. The Safer Hartlepool Partnership has the responsibility for the delivery/implementation of the Governments 10 year National Drugs Strategy 'Tackling Drugs Together'. The Strategy runs to March 2008 to tackle the concentration of substance misuse issues in the wards of disadvantage, particularly those with poor housing and private landlords, as the long term use of illicit drugs often leads to a degeneration of an individuals lifestyle and often effects housing status etc.</p> <p>The Strategy has four key strands:</p> <ul style="list-style-type: none"> ▪ Reducing supply and availability of drugs; ▪ Working with communities to limit the impact of drug misuse; ▪ Education and work to prevent young people taking drugs; ▪ Offering comprehensive treatment services to those who are taking drugs. <p>Within the local Hartlepool Strategy and Partnership structures a variety of Task Groups meet to ensure the appropriate projects are</p>

Examples of key current programmes/projects	Description
Continued ...	<p>operating, check progress and performance monitoring systems are in place. Throughout 2007 there will be a continuation of analysis and mapping of numbers into treatment, offenders, drug litter etc. and key priority areas for target action will continue to be identified.</p> <p>Throughout 2007 there will be targeted leafleting, campaigns, some outreach surgeries arranged for advice and information, presentations to residents groups if invited, and with the Police some joint operations whereby Police will conduct enforcement operations followed by treatment agencies trying to encourage drug users into treatment programmes throughout these key priority areas.</p> <p>For more information on the Drugs Strategy and services on offer, contact the Planning and Commissioning Manager on Tel. 01429 284593.</p>
Safer Hartlepool Partnership's Task Groups.	<p>The Safer Hartlepool Partnership has six task groups which were formed in response to the priorities identified in the Crime, Disorder and Drugs strategy 2005 to 2008. These task groups are: Violence in the Town Centre Group, Anti-social Behaviour Group, Prevention of Offending Group, Drug Treatment Strategy Group, Domestic Violence Strategy Group and the Acquisitive Crime Task Group.</p>
Services for drug treatment and associated support.	<p>Hartlepool Community Drug Centre, Whitby Street, Hartlepool provides the Substance Misuse Service (SMS) (clinics and substitute prescribing). For more information Tel. 01429 285000.</p> <p>DISC (Developing Initiatives Supporting Communities) provides wraparound support e.g. benefits, housing, 1-2-1 motivational and relapse prevention, alternative therapies like acupuncture, electro stimuli and cognitive behaviour therapies, which assist management of symptoms. For more information Tel. 01429 285000.</p> <p>NACRO (National Association for Rehabilitation of Offenders) provides help with basic skills, education, training and employment opportunities. For more information Tel. 01429 285000.</p> <p>Albert Centre (part of the Hartlepool Community Drug Centre) provides Counseling and support. For more information Tel. 01429 285000.</p> <p>Advance is a user and ex-user group. For more information Tel. 01429 288113.</p>

Examples of key current programmes/projects	Description
Continued ...	<p>Parent and Family (PINS) Support Group. For more information Tel. 01429 288302.</p> <p>HYPED is a team for young people. For more information Tel. 01429 860333.</p> <p>All of the above services apart from the Substance Misuse Service (SMS) will make arrangements for home visits and/or meet in a community venue.</p> <p>To address the public health agenda around blood borne viruses (hepatitis/HIV etc.) there is a mobile needle exchange which visits up to 14 designated sites across the town to exchange needles and provide clean equipment. This service is available to residents of the Owton area. The team is available to meet with people in safe, designated areas to exchange needles. For more information Tel. 07734883730.</p>
Straight Line Project.	<p>The Straight Line Project offers support and guidance to young people who are found to be drinking or are believed to be regularly consuming alcohol.</p> <p>Once referred to the project, the benefits to the young people from attending the programme are that they have a better understanding of the law and underage drinking; a heightened awareness of what alcohol can do to their body, why they should not drink to excess and what the safe limits are for adults. For more information Tel. 01429 239922.</p>
Substance Misuse Service (SMS).	<p>The Substance Misuse Service (SMS) is based within the Community Drug Centre, Whitby Street and is responsible for the prescribing and healthcare needs of drug users.</p> <p>The main priority is to continue to improve the quality of the service, review and improve care planning and coordination and work with GP's and Pharmacists as well as service users, to ensure an effective holistic response. For more information on the Substance Misuse Service (SMS) Tel. 01429 285000.</p>

ENVIRONMENT AND HOUSING

KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:

Examples of key current programmes/projects	Description
Anti-Social Behaviour Unit (ASB Unit).	<p>The ASB Unit believes that the people of Hartlepool have the right to live their lives free from harassment, alarm or distress. It is their goal to work effectively with the public and partner agencies to deal with the factors that affect the quality of life of residents through prevention, diversion or enforcement.</p> <p>The ASB Unit deals with cases reported from all sources where an individual has been causing harassment, alarm or distress to one or more individuals who are not in the same household as themselves.</p> <p>The ASB Unit is currently being restructured to give it a stronger neighbourhood focus. There is an officer based at 73 Jutland Road who is dedicated to the South area and who will work alongside the South Neighbourhood Policing Team and other agencies to reduce ASB in the area.</p> <p>In January 2007 the ASB Unit was given the funding to implement the Family Intervention Project. The aim of this project is to identify families responsible for causing significant amounts of anti-social behaviour and then to work with all members of the household to tackle the underlying reasons for their behaviour.</p> <p>To contact the Anti-Social Behaviour Unit (ASB Unit) Tel. 01429 296588.</p>
Cleveland Fire Brigade: Community Safety Initiatives.	<p>Cleveland Fire Brigade's Community Safety scheme is based around the principle of prevention and protection rather than response. In order to achieve this aim resources are delivered from centrally provided resources as well as from the nearby fire station. Services and facilities available to the Owton neighbourhood include:</p> <ul style="list-style-type: none"> ▪ Free Home Fire Safety Checks where advice is given to help prevent fires and free smoke alarms are fitted to safeguard residents in case of fire. For more information please Tel. 01429 874063; ▪ Arson audits are carried out to help prevent fires starting. This includes the removal of potential fuel from areas, arranging for

Examples of key current programmes/projects	Description
Continued ...	<p>boarding up of unoccupied premises and advice to property owners on how to prevent arson;</p> <ul style="list-style-type: none"> ▪ Various Youth Intervention Schemes e.g. LIFE, SAFE and the Duke of Edinburgh Award scheme to address youth inclusion and behaviour; ▪ Use of Advocates in various fields e.g. disability, deaf, elderly, ethnic minorities, to help to keep safe those deemed to be particularly vulnerable in our community; ▪ School education to reach the youngsters of the area to explain fire safety and the dangers of playing with fire and; ▪ Advice to businesses as to compliance with current legislative requirements. <p>For further information regarding any of these services contact the Brigade Headquarters on Tel. 01429 872311.</p>
Cleveland Police: Hartlepool Neighbourhood Policing Scheme.	<p>The Neighbourhood Policing Scheme is based around local policing for local neighbourhoods, responding to the needs of local communities and bringing communities, police and partners closer together. The aim of Neighbourhood Policing is to increase police visibility and improve public reassurance and to make communities feel safe and secure by reducing crime and anti-social behaviour. Through Neighbourhood Policing, Police will be visible and accessible to members of the public. Community involvement is the key to the success of Neighbourhood Policing as resident priorities and views drive the initiative forward.</p> <p>There is an increased Police presence in Hartlepool through Neighbourhood Policing with a number of new PCSO's being placed across Hartlepool.</p> <p>Each Council Ward has a named, dedicated Neighbourhood Officer and Neighbourhood Police Community Support Officer (PCSO). These officers work within each Council Ward and are not pulled away from their area to other parts of Hartlepool.</p> <p>The Neighbourhood Policing Team for the Owton area is based at Jutland Road shopping precinct. The teams are also accessible to the local community and respond to the priorities of local residents.</p> <p>Every month, officers conduct a visual audit with a community representative and officers from partner agencies (Hartlepool Borough</p>

Examples of key current programmes/projects	Description
Continued ...	<p>Council Environmental Officers / Housing Providers etc.). This is a walk around their identified neighbourhood area in order to ascertain areas for action.</p> <p>A Single Point of Contact Number has been set up to link residents with their dedicated officers. Phone lines are open between the hours of 9.00am and 9.00pm when staff can put residents in touch with one of the officers assigned to the ward. The Single Point of Contact Number is Tel. 01429 235811.</p>
Connected Care.	<p>Connected Care is a new model for service provision that joins-up health, social care, housing, education, employment, transport and community safety. This integrated service brings together services to ensure that all of a person's needs will be looked at.</p> <p>The Connected Care project in Hartlepool is centred on the Owton Ward, one of the town's most disadvantaged areas. A community audit, carried out by local residents, is at the heart of the approach. This will help ensure that services respond to local needs as described by local people.</p> <p>The Connected Care service will be delivered by a new social enterprise that is being specially set up. Social enterprises are businesses that deliver social objectives, commit to high quality, efficient and user focused services and invest their profits for the benefit of the community. A social enterprise has been chosen as the best way to deliver the service because it will be more flexible and able to respond to people's changing needs. The social enterprise should be well placed, for example, to provide a responsive service to people holding individual budgets for social care.</p> <p>The project has been selected by the Department of Health to be one of 26 'social enterprise pathfinders'. It is also mentioned in last year's Health White Paper as a national pilot for delivering more responsive services.</p> <p>In addition to the new social enterprise there will be a Connected Care Partnership that brings together commissioners (such as the Council and PCT) Hartlepool Housing and local residents. This will advise commissioners on how best to meet the needs of the people of Owton. The whole Connected Care project benefits from the support of Turning Point at a national level. The original concept of Connected</p>

Examples of key current programmes/projects	Description
Continued ...	<p>Care was developed by Turning Point following research they did with ippr which highlighted the fragmented nature of health and social care and the problems this caused for people trying to access services.</p> <p>A steering group is overseeing the delivery of this project which aims to be start delivering services later this year. If successful it is hoped that it will be extended to other parts of Hartlepool.</p> <p>For more information on the development of Connected Care in Hartlepool, Tel. 07834 834842.</p>
Hartlepool Access Group.	<p>Hartlepool Access Group (HAG) has an Access Audit Group that has experience of partnership working with Hartlepool Borough Council to identify and assist in prioritising work for paving, for example tactile markings, dropped kerbs and other areas of work around the built environment. For more information Tel. 01429 891881.</p>
Hartlepool Borough Council: Adult and Community Services.	<p>Supporting people is a national programme delivered by local authorities in partnership with probation, health, adult and community services and supported housing providers. The Supporting People programme is committed to providing a better quality of life for vulnerable people to live more independently. The programme provides housing related support to prevent problems that can often lead to hospital admissions, institutional care or homelessness and also help vulnerable people to establish and successfully maintain a home. For more information Tel. 01429 284263.</p>
Hartlepool Borough Council: Community Safety Capital Fund.	<p>Hartlepool Borough Council has approximately £150,000 to spend across the town on capital and environmental projects which will contribute to a reduction in crime and disorder.</p> <p>The criteria for capital and environmental projects is as follows:</p> <ul style="list-style-type: none"> ▪ Projects should be community safety focused and should contribute to the outcomes in the Safer Hartlepool Strategy; ▪ Projects should contribute 20% to 50% match funding and; ▪ There should be a commitment to mainstreaming/maintenance of the project. <p>The Section 17 Officer Group will refer which projects are to be recommended to Hartlepool Borough Council's Cabinet Grants Committee for approval.</p>

Examples of key current programmes/projects	Description
Hartlepool Borough Council: Environmental Action Team.	Can use enforcement to tackle illegal parking issues, off road parking and dog fouling etc. Tel. 01429 523534 for more information.
Hartlepool Borough Council: Lighting Maintenance Plan.	The Council has a 3 to 4 year plan to implement more efficient lighting across the town.
Hartlepool Borough Council: Local Transport Plan (LTP).	<p>The Local Transport Plan (LTP) describes the long term strategy for the borough and sets out a programme of improvements to tackle transport problems identified through various forums. These improvements will contribute towards delivering the Governments shared priorities and achieving the vision for Hartlepool. Hartlepool's second LTP for the period 2006 to 2011 was submitted to the Government in March 2006. It sets out how the Council and its partners will improve access to services and facilities for those most in need, improve safety and security, manage forecast increases in traffic growth and congestion, and minimise the adverse impacts of traffic on air quality and climate change. Capital funding totalling over £11 million has been allocated from 2006 to 2011 to make transport improvements. This includes £5.7 million for integrated transport and £4.7 million for structural maintenance of road and bridges. An integrated programme of transport improvements will deliver themed actions plans for accessibility, road safety, congestion and air quality.</p> <p>From 2006 to 2011 a total of £100,000 (£20,000 per annum) of LTP funding has been set aside to support small scale highway engineering schemes targeted in deprived urban areas through the NAP process. Priority will be given to schemes identified as the most important by the local community.</p>
Hartlepool Borough Council: Neighbourhood Enforcement Team (NET).	<p>The Neighbourhood Enforcement Team provides education, guidance and advice to members of the public and organisations on issues such as graffiti, fly tipping, abandoned vehicles and dog related matters. Sometimes the Neighbourhood Enforcement Team is able to use litigation in order to achieve its objectives.</p> <p>The Community Wardens are part of Neighbourhood Enforcement Team and assist with issues such as dog fouling, littering, abandoned and untaxed vehicles, graffiti and fly tipping. They have recently been given additional powers to issue Fixed Penalty Notices for offences such as littering and dog fouling. These new powers will enable the Wardens to take immediate action and / or pass information to the</p>

Examples of key current programmes/projects	Description
Continued ...	<p>Neighbourhood Enforcement Team for further investigation.</p> <p>The Dog Warden Service tackles a number of related issues ranging from stray and dangerous dogs to dog fouling. Recent new initiatives have seen the introduction of 'dog chipping' and 'spaying and neutering' schemes designed at reducing the number of stray dogs in the town and enabling such dogs to be quickly reunited with their owners.</p> <p>The Neighbourhood Enforcement Team has achieved a number of successful prosecutions for fly tipping, involving both individuals and companies. It continues to be a very proactive approach in this field and believes the publicity achieved by court action is a means of deterring others with similar intentions.</p> <p>A proactive and spontaneous approach is applied in areas such as back alley gated streets, highways and shopping precincts to ensure companies and individuals comply with relevant legislation. This is achieved through education / guidance and where appropriate, the issuing of Fixed Penalty Notices and Court Action. The Neighbourhood Enforcement Team is also undertaking a campaign to prevent the build up of cigarette related litter in busy streets and shopping areas. Actions proposed include the siting of purpose built cigarette bins and Fixed Penalty Fines.</p> <p>The Neighbourhood Enforcement Team have also formed a 'Graffiti Squad' which encompasses issues such as fly posting and chewing gum removal.</p> <p>The Neighbourhood Enforcement Team now has a complex system of covert surveillance cameras to assist in its determination to clamp down on various aspects of anti-social behaviour, such as dog fouling, littering and fly tipping. For more information Tel. 01429 523370.</p>
Hartlepool Borough Council: Neighbourhood Renewal Fund (NRF) dedicated floating Environmental Operative.	<p>Dedicated, floating Environmental Operative for the NAP areas of the Central and South neighbourhoods, covering the Owton area. The main duties to include:</p> <ul style="list-style-type: none"> ▪ Grounds maintenance; ▪ Cleaning provision; ▪ Gardening.

Examples of key current programmes/projects	Description
Continued ...	In Owton, the floating Environmental Operative will respond to issues raised by the Owton Forum through the Hartlepool Borough Council's Neighbourhood Manager. For more information Tel. 01429 523333.
Hartlepool Borough Council: Neighbourhood Renewal Street Lighting Budget.	In 2007 / 2008, there is £50,000 of Neighbourhood Renewal Fund (NRF) monies allocated for town wide street lighting improvements.
Hartlepool Borough Council: Neighbourhood Services Minor Works Budget.	This budget is for minor works such as dropped kerbs, crossings, lighting, security works, environmental improvements and maintenance in the Owton area. The budget is managed by the Neighbourhood Manager and works are discussed and approved through the South Neighbourhood Consultative Forum. In 2007 / 2008 £87,000 is available to the South Neighbourhood Consultative Forum for improvements works.
Hartlepool Borough Council: Strategic Housing Section.	<p>The Strategic Housing Section is responsible for the production and implementation of the Housing Strategy, which this NAP contributes to. The section is split into various teams. The Private Sector Housing Team, which deals with enforcement of housing standards, landlord accreditation scheme, renovation and repair of homes in the private sector, offering financial assistance in certain cases. HBC Private Sector Housing Team can be contacted on Tel. 01429 523319.</p> <p>Housing Advice Team, which offers a range of housing advice across all tenures including homelessness, harassment and illegal eviction, help with maintaining a tenancy and advice in an emergency (e.g. due to flood or fire). The Housing Advice Team can be contacted on Tel. 01429 284313.</p> <p>Special Needs Housing administers and arranges disabled facilities grants. This is a means tested grant and examples of works to be carried out through disabled facilities grant included the provision and installation of stair lifts and level access showers. The Special Needs Team also has a liaison role in assessing applicants for adapted property owned by housing associations in the town. For more information Tel. 01429 523705.</p> <p>Thermal and energy efficiency advice can also be obtained from Hartlepool Borough Council's Energy Efficiency Officer. For more information Tel. 01429 523993. Further information can be obtained about all these services on the Hartlepool Borough Council website</p>

Examples of key current programmes/projects	Description
Continued ...	www.hartlepool.gov.uk .
Hartlepool Tree Strategy.	The Hartlepool Tree Strategy was drawn up in partnership with the Environment Partnership and endorsed by Cabinet in 2005 and aims to increase the number of trees by encouraging the planting and management of new trees in the Borough using appropriate species of the location. The Tree Strategy makes links to the wider benefits of trees in relation to environment and housing, health and care and community safety.
Housing Hartlepool.	<p>Housing Hartlepool is the major Registered Social Landlord in the Owton area, having 1,429 properties. From August 2004 to September 2005 Housing Hartlepool has invested £6.2million to modernise their properties throughout the Borough, including Owton. There are plans for a £2.3 million investment Borough wide which will look at modernising the communal areas, which demonstrates Housing Hartlepool's commitment to the Owton area.</p> <p>Housing Hartlepool continues to work closely with residents to improve the area, with a dedicated Estates Officer allocated to the area. In addition Housing Hartlepool have 5 caretakers dedicated to picking litter across the town, one of which is dedicated to the Owton area and is on site in the area on a daily basis.</p> <p>Housing Hartlepool's Neighbourhood Team, which deals with all tenancy and estate management matters, can be contacted on Tel. 01429 525252 and for 24hr emergency repairs Tel. 0800 0525399.</p>
Housing Hartlepool's Tenancy Relations and Enforcement Team.	Housing Hartlepool's Tenancy Relations and Enforcement Team deal with all aspects of anti-social behaviour displayed by or experienced by Housing Hartlepool tenants. Support is provided to tenants, including support in sustaining their tenancy, referrals made to other organisations where appropriate and enforcement used where necessary. For more information and to report incidents of anti-social behaviour, Tel. 01429 525252 and press 2 or contact the team by e-mail: asb@housinghartlepool.org.uk .
Owton Forum and Sub Group: NRF Residents Priority Budget and Neighbourhood Element Funding.	The Owton Forum comprises residents (including representatives from local Residents Associations in the area), community / voluntary organisations, Hartlepool Borough Council Officers and other key organisations such as Housing Hartlepool and Cleveland Police. The

Examples of key current programmes/projects	Description
Continued ...	<p>Forum meets once a month to enable local people and service providers to work together to improve the ways that services are provided, to achieve goals of lower unemployment and crime, better health, skills, housing and physical environment and a stronger community with improved culture and leisure opportunities. The Forum also allocates the Neighbourhood Renewal Funding (NRF) Residents Priority Budget, which is available for the Owton area to begin to address the priority concerns identified in the Owton Neighbourhood Action Plan (NAP) Update.</p> <p>The Owton Sub-Group comprises members of the Forum, residents (including representatives from local Residents Associations in the area), community / voluntary organisations, Hartlepool Borough Council Officers and other key organisations such as Housing Hartlepool. The Sub-Group also meet once a month, the day before the Forum and work up projects in order to begin to address the priority concerns identified in the Owton Neighbourhood Action Plan (NAP) Update and make recommendations to the Owton Forum regarding the allocation of Residents Priority Budget funding to proposed projects.</p> <p>In summer 2005 it was announced that Hartlepool was eligible for the new Neighbourhood Element of the Safer and Stronger Communities Fund (SSCF). The Neighbourhood Element provides new funding to help action in the most disadvantaged neighbourhoods to improve outcomes for people living in these areas.</p> <p>In Owton, Neighbourhood Element Funding to enhance and develop the present infrastructure of the voluntary sector that operates in the area through the strengthening communities theme by supporting the sustainability and strengthening of 5 established community / voluntary organisations that operate resource centres in the area, not only maintaining capacity and service provision levels but increasing and targeting services more efficiently and effectively to reduce national floor targets, the 5 organisations are identified below, each of the organisations focuses on different themes to collectively work towards 'Strengthening Communities':</p> <p>OFCA – Jobs and Economy and Housing and Environment Manor Residents – Lifelong Learning and Skills Owton Manor West – Community Safety Owton Rossmere Resource Centre (ORCEL) – Health and Care</p>

Examples of key current programmes/projects	Description
Continued ...	<p>Solid Rock Café – Culture and Leisure</p> <p>For more information Tel. 01429 523034.</p>
Pride in Hartlepool.	<p>Pride in Hartlepool is a campaign aimed at encouraging people living in Hartlepool to get involved in improving and developing their local area. This includes adopting plots of land, educating people about the environment and encouraging people to recycle. For more information, call HBC's Community Environmental Action Officer on Tel. 01429 284172.</p>

CULTURE AND LEISURE

KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:

Examples of key current programmes/projects	Description
Brierton Community School (A Specialist Sports Centre).	<p>The School believes that inclusion and enterprise are key steps towards preparing children to become full and contributing members of the community. They pride themselves on giving young people the opportunity to be involved in community initiatives, enterprise events and introducing students to the world of work. Examples of projects that have taken place include the 'Goalz Project' that is designed to prepare young people for the world of work and 'Learn to Earn' event aimed at Year 10 (Age 14 to 15) students that focused on making a living after school and 'Business Dynamics' event also aimed at Year 10 that focused on the world of work and business.</p> <p>Currently the School has 26 Key Stage 4 (Age 14 to 16 years) students involved in alternative education projects at various providers in the town including Woodcraft Services, National Association for Rehabilitation of Offenders, Hart Education, Owton Fens Community Association (OFCA) and Barnardo's B76. These partners offer excellent training for the world of work for students who find the traditional mainstream curriculum difficult for whatever reason. This work across the town is having a big impact on reducing the number of students who become NEET (Not in Education or Training) at 16 years of age. The school is currently facing potential closure following six months of public consultation to shape a Hartlepool Borough Council bid for up to £90m from the Government's Building Schools for the Future (BSF) initiative, to bring the town's schools up to 21st Century standards. For more information Tel. 01429 265711.</p>
Brierton Community Sports Centre.	<p>Brierton Community Sports Centre offers a wide range of activities for all ages and facilities include a main sports hall, fitness suite and gym, dance studio, outdoor courts and meeting rooms.</p> <p>Brierton Community Sports is open:</p> <p>Monday to Thursday: - 9.00am – 10.00pm; Friday: - 9.00am – 9.00pm; Saturday and Sunday: - 9.00am – 5.00pm.</p>

Examples of key current programmes/projects	Description
Continued...	<p>Concessions are available to those on certain benefits, the disabled or those in full time education. For more information. Tel. 01429 287606.</p> <p>Please note: the Centre would be unaffected by any proposed closure of Brierton Community School.</p>
Families Accessing Support Team (FAST Project).	<p>Funded through NRF, this project takes a multi agency approach (family support worker, activity worker and training and employment worker) to tackle the early signs of anti-social behaviour. Workers plan with families how the project can support the child and family, and make sure they are aware of the consequences of any involvement in anti-social behaviour.</p> <p>The FAST Project can also provide a 'street outreach service / detached youth work service' which involves working with groups of young people who are involved in anti-social behaviour / causing a nuisance throughout areas. FAST attempts to engage with young people and their communities to try to develop working relations and to assess the difficulties and solutions to the anti-social behaviour.</p> <p>Within the Owton area the FAST Project provides weekly sessions of football coaching as well as education / development opportunities for young people between the ages of 8 and 18 years of age. Opportunities such as sports leaders awards and FA Coaching badges are also available. The FAST Project works in partnership with Hartlepool United 'Football in the Community' and HBC's Football Development Officer. For more information Tel. 01429 271571.</p>
Hartlepool Borough Council: Adult and Community Services (Adult Education).	<p>Adult Education delivers accredited and non accredited learning in community venues across the town. As well as advertised courses, the service works with priority groups to develop new learning opportunities. Anyone needing support to access learning should contact Student Support services for further information. Support includes childcare, transport, fee remission and a variety of in class activities such as specialised software, modification of learning materials and support staff.</p> <p>Adult Education also offers a free information and advice service on all learning opportunities, in addition to support to the unemployed through two specific projects that analyse people's skills and offer support. Skills coaching helps people understand and work towards</p>

Examples of key current programmes/projects	Description
Continued...	the skills they need for their chosen job. Maxim8 is a programme of modules centred around key activities to maximise potential when searching for employment. For more information, Tel. 01429 868616 or email on: adult.education@hartlepool.gov.uk or visit: www.haded.org.uk .
Hartlepool Borough Council: Adult and Community Services (Football Development Officer).	Hartlepool Borough Council's Football Development Officer works town wide and is now working within the Owton area to promote football, and sports and health education. There are also funded coaching opportunities that are available throughout the area. For more information Tel. 01429 262798.
Hartlepool Borough Council: Arts, Museums and Events Service.	<p>Hartlepool Borough Council Arts, Museums and Events Service is responsible for the management, delivery and promotion of the following venues and projects:</p> <ul style="list-style-type: none"> ▪ Hartlepool's Maritime Experience; ▪ Hartlepool Art Gallery; ▪ Museum of Hartlepool; ▪ Town Hall Theatre; ▪ Borough Hall; ▪ Hartlepool Maritime Festival; ▪ Fireworks and Music Spectacular; ▪ Hartlepool Horticultural Show; ▪ Lantern Boat Parade; ▪ Museums Education, Collections and documentation; and ▪ Arts Development. <p>For further information regarding any of the above Tel. 01429 523438.</p>
Hartlepool Borough Council: Youth Opportunities Fund / Youth Capital Fund.	<p>The aim of the Youth Opportunity Fund / Youth Capital Fund is to involve young people aged between 13 and 19 years, especially those who are hard to reach, in identifying positive activities and things to do, and to support their role as decision makers, grant givers and project leaders. They should be encouraged to consider local needs and circumstances as a part of their role in shaping provision for young people in Hartlepool, beyond their immediate group.</p> <p>The fund aims to:</p> <ul style="list-style-type: none"> ▪ Give a voice to young people, particularly disadvantaged young people, in relation to things to do and places to go, conveying a

Examples of key current programmes/projects	Description
Continued...	<p>powerful message to young people that their needs and aspirations are important;</p> <ul style="list-style-type: none"> ▪ Change the way that local authorities and their partners provide activities and facilities for young people, especially in deprived neighbourhoods, increasing the responsiveness of providers to what young people want; ▪ Improve things to do and places to go in line with what young people want in their neighbourhoods; ▪ Provide opportunities for young people to develop their confidence, knowledge, skills and abilities, gaining recognition and accreditation; ▪ Increase the well-being of young people; and ▪ Increase young people's engagement with services and with the democratic process at local level. <p>For more information and / or an application pack Tel. 01429 284044.</p>
Hartlepool Borough Council: Youth Services.	<p>Hartlepool Borough Council's provision of youth services for young people from the Owton Manor area is from the Rossmere Youth Centre which is located just outside the Owton area. The Centre is open seven days per week and six evenings per week for work with young people. Tuesday evening is for Duke of Edinburgh's award work and Wednesday evening is for the PHAB club (physically handicapped and able bodies) club. Daytime partnership working between the Youth Service and Brierton School operates from the Centre, this involves providing support for referred pupils. For more information Tel. 01429 273741.</p>
Manor Residents' Association.	<p>Manor Residents' Association is a voluntary organisation managed entirely by local residents from the Owton Manor area of Hartlepool. The Association was set up in May 1989 in order to combat the growing concerns and problems that existed in the area at that time. Over its lifetime the Association has continued to play a key role in the delivery and initiatives and activities which have been designed to benefit families living in the area. Creating a sense of pride in the area, lessening social and economic isolation, combating social exclusion and improving the quality of life of local people.</p> <p>Manor Residents' Association work in partnership with the Police, Housing Hartlepool, Community / Voluntary organisations, Local Schools, Local Churches, Tees Valley Works, Hartlepool Borough</p>

Examples of key current programmes/projects	Description
Continued...	<p>Council's Children's Services, Economic Development and Regeneration, and the Primary Care Trust. Manor Residents' Association currently provide a range of services (including employment related) to the residents of the Owton area which includes a Jobs Club, and Benefits and Welfare advice from their centre in Kilmarnock Road.</p> <p>For more information Tel. 01429 297201.</p>
Owton Fens Community Association (OFCA).	<p>Owton Fens Community Association (OFCA) was founded in 1985 by members of the local community to provide, promote and develop local opportunities for disadvantaged groups and individuals living in the South West of Hartlepool and other disadvantaged wards in the town.</p> <p>OFCA is a registered charity which runs several projects and operates from various centres within Hartlepool in order to support initiatives that benefit people suffering from a multitude of social and economic problems. At present OFCA delivers six projects offering services directly to over 5,000 residents of Hartlepool:</p> <ul style="list-style-type: none"> ▪ The Community Capacity Building; supporting smaller community voluntary groups; ▪ The Voluntary Initiative Project; providing painting and decorating and gardening services to vulnerable people; ▪ Community Employment Outreach; providing people Information Advice and Guidance as well as practical support to help towards employment; ▪ Enterprise Support Project; Assisting people into self-employment; ▪ Sustainable Hartlepool End of Life Vehicle Enterprises; offering work experience and training to dismantle vehicles; and ▪ Youth Opportunities Project; which provides young people not in education, employment of training with work experience and training. <p>For more information Tel. 01429 283187.</p>
Owton Forum and Sub Group: NRF Residents' Priority Budget and Neighbourhood Element Funding.	<p>The Owton Forum comprises residents (including representatives from local Residents' Associations in the area), community / voluntary groups, Hartlepool Borough Council Officers and other key organisations such as Housing Hartlepool and Cleveland Police.</p>

Examples of key current programmes/projects	Description
Continued...	<p>The Forum meets once a month to enable local people and service providers to work together to improve the ways that services are provided, to achieve goals of lower unemployment and crime, better health, skills, housing and physical environment and a stronger community with improved culture and leisure opportunities.</p> <p>The Forum also allocates the Neighbourhood Renewal Funding (NRF) (Residents' Priority Budget) funding, which is available for the Owton area, to begin to address the priority concerns identified in the Owton Neighbourhood Action Plan (NAP) Update.</p> <p>In summer 2005 it was announced that Hartlepool was eligible for the new Neighbourhood Element of the Safer and Stronger Communities Fund (SSCF). The Neighbourhood Element provides new funding to help action in the most disadvantaged neighbourhoods to improve outcomes for people living in these areas.</p> <p>In Owton, Neighbourhood Element Funding has been used to enhance and develop the present infrastructure of the community / voluntary sector that operates in the area through the Strengthening Communities theme, by supporting the sustainability and strengthening of 5 established community / voluntary organisations that operate resource centres in the area, not only maintaining capacity and service provision levels but increasing and targeting services more efficiently and effectively to reduce national floor targets. The 5 organisations are identified below, each of the organisations focuses on different themes to collectively work towards 'Strengthening Communities':</p> <ul style="list-style-type: none"> ▪ Owton Fens Community Association (OFCA): Jobs and Economy and Housing and Environment; ▪ Manor Residents Association: Lifelong Learning and Skills; ▪ Owton Manor West Neighbourhood Watch and Residents Association: Community Safety; ▪ Owton Rossmere Resource Centre (ORCEL): Health and Care; ▪ Solid Rock Youth Project: Culture and Leisure. <p>For more information Tel. 01429 523034.</p>
Owton Manor Baptist Church.	Owton Manor Baptist Church is both a place of worship and a facility that is used for other community activities. Activities are aimed to serve all age groups. Activities include Dedications, a Parent and

Examples of key current programmes/projects	Description
Continued...	Toddler Group, Kids Club, a Luncheon Club for over 50's and a Parenting Support Group. For further information Tel. 01429 298422.
Owton Manor Branch Library.	Owton Manor Branch Library is located adjacent to Owton Manor Community Centre. The library provides local branch facilities including free internet access. These services are complemented by the Mobile Library service. For further information please Tel. 01429 272835.
Owton Manor Community Centre, Wynyard Road.	A range of facilities are available at Owton Manor Community Centre including meeting and day rooms and a large hall. Regular activities include tea dances, bingo and carpet bowls. For further information please Tel. 01429 272631.
Owton Manor West Neighbourhood Watch and Residents' Association.	<p>Owton Manor West Neighbourhood Watch and Residents' Association was formed in October 2002 with the initial purpose to reduce crime in the western part of the Owton area. As the organisation began to grow a residents' association was formed which developed a wide range of activities to meet the needs of local people. As well as running a daily Job Club the Owton Manor West Residents' Association offer the following activities:</p> <p>Monday: IT for Beginners, Water Colours and COOL Project; Tuesday: Introduction to Photography, Manor on Line, Tuesday Club; Walking Club and Scrap Book, Swimming (Brierton Swimming Pool) and Ballet and Gymnastics; Wednesday: Digital Photography, Landscape Painting, Family History and Street Dance; Thursday: Credit Union, Knit N' Natter, Adult Swim, Modelling and Astronomy and Five a Side Football; Friday: Drop in advice; Saturday: Rollerblade; and Sunday: Family Swim.</p> <p>For further details please Tel 01429 273123.</p>
Owton Rossmere Resource Centre (ORCEL).	<p>Owton Rossmere Resource Centre situated in Wynyard Road, Hartlepool and has been run by Owton Rossmere Community Enterprise Limited (ORCEL) since 1998.</p> <p>The Centre offers adults in Hartlepool a chance to improve or continue</p>

Examples of key current programmes/projects	Description
Continued...	<p>their education via a variety of courses. Courses are offered by Learndirect and Hartlepool Adult Education Department. A full programme of courses is offered by Learndirect from IT Skills to Health and Safety and everything in between. HBC Adult Education offers courses on languages i.e. French and also English for speakers of other languages and practical courses such as Digital Imaging. The Centre also runs courses in the Governments National Tests, for those who wish to improve their numeracy and literacy skills.</p> <p>The Manor School Behaviour Project is also run from a room in the Centre. If you are looking for refreshments while you are in the Centre or just passing by, take a seat in Wynyard Cafe.Com.</p> <p>The new £1.1 million Wynyard Road Primary Care Centre next to Owton Rossmere Resource Centre opened in August 2006. The Wynyard Road Primary Care Centre delivers faster access to treatment and a better quality of care and also helps patients to manage long term conditions by providing better support in the community.</p> <p>For further information Tel. 01429 288123.</p>
St Patrick's Church.	St Patrick's Church are actively involved in the local community providing a range of activities including weekly bingo, a summer fayre and a Christmas fayre.
Solid Rock Youth Project.	Solid Rock Youth Project operates from Owton Manor Lane Baptist Church and aims to re-engage with unemployed young people. They have trained staff who deliver careers advice to young people and have established links with Hartlepool College of Further Education (HCFE). For more information Tel. 01429 287327.
Summerhill Country Park.	Summerhill is a 100 acre Country Park on the edge of Hartlepool which is in close proximity to the Owton area. Most activities are free of charge and available at any time. Created from a network of eight fields in 1997. Summerhill has established valuable new woodlands, meadows and ponds for wildlife as well as managing existing hedgerows and sites of archaeological interest. Summerhill's value for wildlife resulted in Summerhill being designated as a Local Nature Reserve in 2003.

Examples of key current programmes/projects	Description
Continued...	<p>Summerhill is recognised nationally because of the facilities provided for on site for play and outdoor sports. There are walking, horse riding and cycling routes, orienteering courses, two play areas including an adventure play area, a trim trail, a BMX course and a Boulder Park for rock climbing. There is also a Visitor Centre that can host a wide range of meetings and events. Staff on site organise activities for community groups, businesses or the general public in rock climbing, orienteering, high ropes, archery, nature study, archaeology and crafts. The Visitor Centre can be hired out for anything from a meeting to a child's party. In addition, Summerhill run a regular programme of public events, many targeted to families, and events are staged such as BMX competitions and the Countryside Festival. Some of the activities often have a very low charge to them and there are concessionary rates available. The site is open access 24 / 7, however, the Visitor Centre is open from 9.00am to 5.00pm every day. For more information Tel. 01429 284584 or visit the website at: www.sunnysummerhill.com.</p>
<p>SureStart Children's Services and Extended School (services are available through the Rossmere and St Teresa's Children Centre which are nearby on Rossmere Way).</p>	<p>Children's Centres are a government initiative aimed at co-ordinating services for children under 5 by increasing childcare, health and family support services for children in disadvantaged neighbourhoods. By 2010, there will be a Children's Centre in every community.</p> <p>The Children's Centres that services the Owton community is based across the three following sites:</p> <ul style="list-style-type: none"> ▪ Owton Manor Primary School; ▪ St Teresa's RC Primary School; and ▪ SureStart Centre, Rossmere Way. <p>These Centres will also provide integrated childcare, an early years teacher, health services such as ante and post natal care, promoting sexual health, health visitors, family support such as adult education and parenting support, a base for childminders and access to Jobcentre Plus for advice on such issues as employment and benefits advice. This integrated approach will provide holistic support for children's development, support to families with young children and will facilitate the return to work of those parents who are currently unemployed. For more information Tel. 01429 284284.</p>
50+ Forum.	50+ Forum brings together people in the older age group to discuss

Examples of key current programmes/projects	Description
Continued...	matters of mutual interest and also sends delegates or representatives to a number of statutory and voluntary bodies in Hartlepool. The group meets on regular occasions and for further information contact the Anchor Trust Community Development Team on Tel. 01429 224466.

STRENGTHENING COMMUNITIES

KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:

Examples of key current programmes/projects	Description
<p>Connected Care.</p>	<p>Connected Care is a new model for service provision that joins-up health, social care, housing, education, employment, transport and community safety. This integrated service brings together services to ensure that all of a person's needs will be looked at.</p> <p>The Connected Care project in Hartlepool is centred on the Owton Ward, one of the town's most disadvantaged areas. A community audit, carried out by local residents, is at the heart of the approach. This will help ensure that services respond to local needs as described by local people.</p> <p>The Connected Care service will be delivered by a new social enterprise that is being specially set up. Social enterprises are businesses that deliver social objectives, commit to high quality, efficient and user focused services and invest their profits for the benefit of the community. A social enterprise has been chosen as the best way to deliver the service because it will be more flexible and able to respond to people's changing needs. The social enterprise should be well placed, for example, to provide a responsive service to people holding individual budgets for social care.</p> <p>The project has been selected by the Department of Health to be one of 26 'social enterprise pathfinders'. It is also mentioned in last year's Health White Paper as a national pilot for delivering more responsive services.</p> <p>In addition to the new social enterprise there will be a Connected Care Partnership that brings together commissioners (such as the Council and PCT) Hartlepool Housing and local residents. This will advise commissioners on how best to meet the needs of the people of Owton. The whole Connected Care project benefits from the support of Turning Point at a national level. The original concept of Connected Care was developed by Turning Point following research they did with ippr which highlighted the fragmented nature of health and social care and the problems this caused for people trying to access services.</p> <p>A steering group, is overseeing the delivery of this project which aims</p>

Examples of key current programmes/projects	Description
Continued ...	<p>to be start delivering services later this year. If successful it is hoped that it will be extended to other parts of Hartlepool.</p> <p>For more information on the development of Connected Care in Hartlepool, Tel. 07834 834842.</p>
Families Accessing Support Team (FAST Project).	<p>Funded through NRF, this project takes a multi agency approach (family support worker, activity worker and training and employment worker) to tackle the early signs of anti-social behaviour. Workers plan with families how the project can support the child and family, and make sure they are aware of the consequences of any involvement in anti-social behaviour.</p> <p>The FAST Project can also provide a 'street outreach service / detached youth work service' which involves working with groups of young people who are involved in anti-social behaviour / causing a nuisance throughout areas. FAST attempts to engage with young people and their communities to try to develop working relations and to assess the difficulties and solutions to the anti-social behaviour.</p> <p>Within the Owton area the FAST Project provides weekly sessions of football coaching as well as education / development opportunities for young people between the ages of 8 and 18 years of age. Opportunities such as sports leaders awards and FA Coaching badges are also available. The FAST Project works in partnership with Hartlepool United 'Football in the Community' and HBC's Football Development Officer. For more information Tel. 01429 271571.</p>
Hartlepool Borough Council: Adult and Community Services (Adult Education).	<p>Adult Education delivers accredited and non accredited learning in community venues across the town. As well as advertised courses, the service works with priority groups to develop new learning opportunities. Anyone needing support to access learning should contact Student Support services for further information. Support includes childcare, transport, fee remission and a variety of in class activities such as specialised software, modification of learning materials and support staff.</p> <p>Adult Education also offers a free information and advice service on all learning opportunities, in addition to support to the unemployed through two specific projects that analyse people's skills and offer</p>

Examples of key current programmes/projects	Description
Continued...	support. Skills coaching helps people understand and work towards the skills they need for their chosen job. Maxim8 is a programme of modules centred around key activities to maximise potential when searching for employment. For more information Tel. 01429 868616 or email on: adult.education@hartlepool.gov.uk or visit: www.haded.org.uk .
Hartlepool Borough Council: Youth Services.	Hartlepool Borough Council's provision of youth services for young people from the Owton Manor area is from the Rossmere Youth Centre which is located just outside the Owton area. The Centre is open seven days per week and six evenings per week for work with young people. Tuesday evening is for Duke of Edinburgh's award work and Wednesday evening is for the PHAB club (physically handicapped and able bodies) club. Daytime partnership working between the Youth Service and Brierton School operates from the Centre, this involves providing support for referred pupils. For more information Tel. 01429 273741.
Hartlepool Borough Council's Neighbourhood Managers.	<p>The Council's Neighbourhood Manager for the South of Hartlepool is the lead officer of the Owton Forum.</p> <p>Roles and responsibilities include:</p> <ul style="list-style-type: none"> • Ensuring the NAP is implemented; • Offering advice and support to the Owton Forum and taking issues and concerns to the relevant partner agencies; • Influencing the activities and mainstream spending of service providers on the ground and ensuring they are actively working towards closing the gaps in disadvantage in the neighbourhood; • Providing agencies and residents with a clear point of contact within the neighbourhood; • Ensuring that service providers are held to account by the local community for the quality of service they provide; • Assisting in working up schemes to improve the neighbourhood; and • Ensuring an agenda is set for each Owton Forum meeting. <p>For further information Tel. 01429 523034.</p>
Hartlepool Borough Council's Neighbourhood Development Officer.	<p>The Neighbourhood Development Officer will assist the Neighbourhood Manager with their role including:</p> <ul style="list-style-type: none"> • Working with individuals and groups;

Examples of key current programmes/projects	Description
Continued...	<ul style="list-style-type: none"> • Promoting NAPs and encouraging resident attendance; • Arranging meetings/consultations; • Assist with capacity building as and when needed; and • Look into issues raised and feedback to the Owton Forum. <p>For further information Tel. 01429 523075</p>
Hartlepool Community Empowerment Network (CEN).	<p>Community Empowerment Fund Agencies were developed in 2001 to manage the Community Empowerment Fund (CEF) in the 88 Neighbourhood Renewal Areas across England, 14 of which were in the North East.</p> <p>The CEF was designed to support Community and Voluntary Sector involvement in Local Strategic Partnerships (LSPs) with the aim of ensuring representatives will be equal partners. Community Empowerment Officers in the 14 CEF areas have developed strong and effective networks in the region. The Community and Voluntary Sector are represented on the LSP both as service providers and as representatives of their membership and the wider community. The CEF supported the Community Empowerment Networks until March 2006 after which time most networks, including Hartlepool, have continued to develop with financial support from the Safer Stronger Communities Fund (SSCF) and Local Strategic Partnership funding. In Hartlepool, the CEN team will be providing a programme of capacity building training to those operating in the Community and Voluntary Sector and will involve organisations including the Community Development Foundation (CDF), SkillShare North East Ltd and the Headland Development Trust in the delivery of training. The CEN team is also looking to organise attendance at a British Association of Settlement & Social Action Centres conference as part of this programme of capacity building training.</p> <p>Contact the Community Empowerment Network (CEN) at Hartlepool Voluntary Development Agency (HVDA), Rockhaven, 36 Victoria Road, Hartlepool, TS26 8DD. Tel. 01429 262641.</p>
Manor Residents' Association.	<p>Manor Residents' Association is a voluntary organisation managed entirely by local residents from the Owton Manor area of Hartlepool. The Association was set up in May 1989 in order to combat the growing concerns and problems that existed in the area at that time. Over its lifetime the Association has continued to play a key role in the</p>

Examples of key current programmes/projects	Description
Continued...	<p>delivery and initiatives and activities which have been designed to benefit families living in the area. Creating a sense of pride in the area, lessening social and economic isolation, combating social exclusion and improving the quality of life of local people.</p> <p>Manor Residents' Association work in partnership with the Police, Housing Hartlepool, Community / Voluntary organisations, Local Schools, Local Churches, Tees Valley Works, Hartlepool Borough Council's Children's Services, Economic Development and Regeneration, and the Primary Care Trust. Manor Residents' Association currently provide a range of services (including employment related) to the residents of the Owton area which includes a Jobs Club, and Benefits and Welfare advice from their centre in Kilmarnock Road.</p> <p>For more information Tel. 01429 297201.</p>
Owton Fens Community Association (OFCA).	<p>Owton Fens Community Association (OFCA) was founded in 1985 by members of the local community to provide, promote and develop local opportunities for disadvantaged groups and individuals living in the South West of Hartlepool and other disadvantaged wards in the town.</p> <p>Owton Fens Community Association is a registered charity which runs several projects and operates from various centres within Hartlepool in order to support initiatives that benefit people suffering from a multitude of social and economic problems.</p> <p>At present OFCA delivers 6 projects offering services directly to over 5,000 Hartlepool residents, which includes the following:</p> <ul style="list-style-type: none"> ▪ The Community Capacity Building; supporting smaller community / voluntary organisations; ▪ The Voluntary Initiative Project; providing painting and decorating and gardening services to vulnerable people; ▪ Community Employment Outreach; providing people Information Advice and Guidance as well as practical support to help towards employment; ▪ Enterprise Support Project; Assisting people into self employment, ▪ Sustainable Hartlepool End of Life Vehicle Enterprises; offering work experience and training to dismantle vehicles; and

Examples of key current programmes/projects	Description
Continued ...	<ul style="list-style-type: none"> ▪ Youth Opportunities Project; which provides young people not in education, employment of training with work experience and training. <p>For more information Tel. 01429 283187.</p>
Owton Forum and Sub Group: NRF Residents' Priority Budget and Neighbourhood Element Funding.	<p>The Owton Forum comprises residents (including representatives from local Residents Associations in the area), community / voluntary groups, Hartlepool Borough Council Officers and other key organisations such as Housing Hartlepool and Cleveland Police. The Forum meets once a month to enable local people and service providers to work together to improve the ways that services are provided, to achieve goals of lower unemployment and crime, better health, skills, housing and physical environment and a stronger community with improved culture and leisure opportunities. The Forum also allocates the Neighbourhood Renewal Funding (NRF) (Residents Priority Budget) funding, which is available for the Owton area, to begin to address the priority concerns identified in the Owton Neighbourhood Action Plan (NAP) Update.</p> <p>In summer 2005 it was announced that Hartlepool was eligible for the new Neighbourhood Element of the Safer and Stronger Communities Fund (SSCF). The Neighbourhood Element provides new funding to help action in the most disadvantaged neighbourhoods to improve outcomes for people living in these areas.</p> <p>In Owton, Neighbourhood Element Funding has been used to enhance and develop the present infrastructure of the community / voluntary sector that operates in the area through the Strengthening Communities theme, by supporting the sustainability and strengthening of 5 established community / voluntary organisations that operate resource centres in the area, not only maintaining capacity and service provision levels but increasing and targeting services more efficiently and effectively to reduce national floor targets. The 5 organisations are identified below, each of the organisations focuses on different themes to collectively work towards 'Strengthening Communities':</p> <ul style="list-style-type: none"> ▪ Owton Fens Community Association (OFCA): Jobs and Economy and Housing and Environment; ▪ Manor Residents Association: Lifelong Learning and Skills; ▪ Owton Manor West Neighbourhood Watch and Residents

Examples of key current programmes/projects	Description
Continued ...	<p>Association: Community Safety;</p> <ul style="list-style-type: none"> ▪ Owton Rossmere Resource Centre (ORCEL): Health and Care; ▪ Solid Rock Youth Project: Culture and Leisure. <p>For more information Tel. 01429 523034.</p>
Owton Manor Baptist Church.	<p>Owton Manor Baptist Church is both a place of worship and a facility that is used for other community activities. Activities are aimed to serve all age groups. Activities include Dedications, Parent and Toddler Group, Kids Club, Luncheon Club for over 50's and a Parenting Support Group.</p> <p>For further information Tel. 01429 298422.</p>
Owton Manor Community Centre, Wynyard Road.	<p>A range of facilities are available at Owton Manor Community Centre including meeting and day rooms and a large hall. Regular activities include tea dances, bingo and carpet bowls.</p> <p>For further information Tel. 01429 272631.</p>
Owton Manor West Neighbourhood Watch and Residents' Association.	<p>Owton Manor West Neighbourhood Watch and Residents' Association was formed in October 2002 with the initial purpose to reduce crime in the western part of the Owton area. As the organisation began to grow a residents' association was formed which developed a wide range of activities to meet the needs of local people. As well as running a daily Job Club the Manor West Residents' Association offer the following activities in the Manor West Centre based on Brierton Lane:</p> <p>Monday: IT for Beginners, Water Colours and COOL Project;</p> <p>Tuesday: Introduction to Photography, Manor on Line, Tuesday Club, Walking Club and Scrap Book, Swimming (Brierton Swimming Pool) and Ballet and Gymnastics;</p> <p>Wednesday: Digital Photography, Landscape Painting, Family History and Street Dance;</p> <p>Thursday: Credit Union, Knit N' Natter, Adult Swim, Modelling and Astronomy and Five a Side Football;</p> <p>Friday: Drop in advice;</p> <p>Saturday: Rollerblade;</p> <p>Sunday: Family Swim.</p>

Examples of key current programmes/projects	Description
Continued...	For further details Tel 01429 273123.
Owton Rossmere Resource Centre (ORCEL).	<p>Owton Rossmere Resource Centre situated in Wynyard Road, Hartlepool and has been run by Owton Rossmere Community Enterprise Limited (ORCEL) since 1998.</p> <p>The Centre offers adults in Hartlepool a chance to improve or continue their education via a variety of courses. Courses are offered by Learndirect and Hartlepool Adult Education Department. A full programme of courses is offered by Learndirect from IT Skills to Health and Safety and everything in between. HBC Adult Education offers courses on languages i.e. French and also English for speakers of other languages and practical courses such as Digital Imaging. The Centre also runs courses in the Governments National Tests, for those who wish to improve their numeracy and literacy skills.</p> <p>The Manor School Behaviour Project is also run from a room in the Centre. If you are looking for refreshments while you are in the Centre or just passing by, take a seat in Wynyard Cafe.Com.</p> <p>The new £1.1 million Wynyard Road Primary Care Centre next to Owton Rossmere Resource Centre opened in August 2006. The Wynyard Road Primary Care Centre delivers faster access to treatment and a better quality of care and also helps patients to manage long term conditions by providing better support in the community.</p> <p>For further information Tel. 01429 288123.</p>
Rossmere and St Teresa's Children's Centre.	<p>Children's Centres are a government initiative aimed at co-ordinating services for children under 5 by increasing childcare, health and family support services for children in disadvantaged neighbourhoods. By 2010, there will be a Children's Centre in every community. The Children's Centre that services the Owton community is based across the three following sites:</p> <ul style="list-style-type: none"> ▪ Owton Manor Primary School. ▪ St Teresa's RC Primary School. ▪ SureStart Centre, Rossmere Way. <p>These Centres will also provide integrated childcare, an early years</p>

Examples of key current programmes/projects	Description
Continued...	teacher, health services such as ante and post natal care, promoting sexual health, health visitors, family support such as adult education and parenting support, a base for childminders and access to Jobcentre Plus for advice on such issues as employment and benefits advice. This integrated approach will provide holistic support for children's development, support to families with young children and will facilitate the return to work of those parents who are currently unemployed. For more information Tel. 01429 284284.
Solid Rock Youth Project.	Solid Rock Youth Project operates from Owton Manor Lane Baptist Church and aims to re-engage with unemployed young people. They have trained staff who deliver careers advice to young people and have established links with Hartlepool College of Further Education (HCFE). For more information Tel. 01429 287327.
St Patrick's Church.	St Patrick's Church is actively involved in the local community providing a range of activities including weekly bingo, a summer fayre and a Christmas fayre.

JARGON BUSTER

Accessibility – 1. Either easy to approach, enter into, or use, e.g. information or a Task Group or building. 2. Or designed to include disabled people eg ramps for wheelchair users, signers for deaf people and large print for partially sighted people.

Accountability – being responsible for someone or something.

Action Plan – a short term plan of action with targets and milestones.

ASB – Anti-Social Behaviour.

ASB Unit – Anti-Social Behaviour Unit.

ASBO – Anti-Social Behaviour Order.

Audit – to identify all facilities, activities, resources specific to an area / group / department / association. For example, a Community Audit, or a financial check which is undertaken.

Baseline – starting point.

Baseline Information – a description of the current local conditions against which planned changes will be measured.

Benchmark – the criteria by which to measure or compare something.

BME Group – Black and Minority Ethnic Group.

BVR – Best Value Review. The Council is required by law to work towards better services for local people within reasonable costs; this is a review of this process.

CCTV – Close Circuit Television is used for surveillance of an area in order to deter and reduce crime, and to identify individuals who partake in criminal activity.

Census – exercise undertaken every 10 years (last one: 2001). This provides statistical information on the population.

Community Capacity Building – to increase educational attainment hopes and aspirations, the number of opportunities to exercise positive choice and confidence build, particularly where planning for the future is involved. The main aim is to equip the community with the skills, which will enable them to participate.

Community Cohesion – initiatives aimed at bringing together communities.

Community Empowerment Network (CEN) – a network of community and voluntary groups.

Community Sector – see ‘Voluntary Sector’ – but usually more dependent on volunteers, not paid staff.

Community Strategy – the plan that has been produced by law to promote and improve the economic, social and environmental well being of the community and sustainable development.

Consortium – a group of organisations that combine resources towards a common aim.

Consultation – involvement of individuals in the decision making process eg service providers, residents, school children, community and voluntary groups and Councillors.

COOL Project – Community Organised Outdoor Leisure Project (provides activities for young people).

Council Cabinet – main policy co-ordination body of the Council.

Councillor – an elected representative who is a member of Hartlepool Borough Council.

Department – the Borough Council is split in to a number of different functions e.g. Regeneration and Planning, Adult and Community Services, Children’s Services etc. Each one of these is a department.

Disaffection – for example, a child who chooses not to be part of the education system or society as a whole for one reason or another.

Diversions activities – activities to attract people away from crime.

DfES – Department for Education & Skills.

Drugs Action Team (DAT) – special team to address drugs related issues.

Economic Forum – partnership interested in the economy and jobs.

ESF – European Social Fund.

Evaluation – to judge or assess the success of something, which has taken place.

FAST – Families Accessing Support Team.

Feasibility Study – an exercise before implementation to assess whether an action is likely to achieve its objective.

GP – General Practitioner.

GONE – Government Office North East.

HAG – Hartlepool Access Group.

Hartlepool Community Network – the community empowerment network in Hartlepool which seeks to involve residents and community groups in the decision making of local partnerships.

Hartlepool PATCH – Hartlepool Parent and Toddler Care at Home.

Hartlepool PCT – Hartlepool Primary Care Trust.

HBC – Hartlepool Borough Council.

HCFE – Hartlepool College of Further Education.

Health Action Zone – a seven-year project in Hartlepool, which aims to drive forward innovation and change between health and social care agencies to improve results on a number of health targets.

Health Improvement Plan – improvement plan for the local Health and Authority and Primary Care Trust.

Housing Association – a not-for-profit organisation which provides social housing and is run by voluntary committees. They improve properties and build new homes. They also provide homes for sale through special schemes to help people on lower incomes, who wish to become home owners.

Housing Hartlepool – Housing Hartlepool has taken over the running of 7,500 houses, which were formally Council stock. Housing Hartlepool is a not for profit organisation delivering a £99 million improvement programme.

Hartlepool Partnership – The Local Strategic Partnership (LSP) for Hartlepool.

HVDA – Hartlepool Voluntary Development Agency.

IT – Information Technology (machines which help with the distribution of information e.g. personal computers).

Implementation – carrying out a strategy.

Inclusion – giving all people the equal opportunity to be part of society and the economy.

Index of Multiple Deprivation (IMD) – this index measures the relative levels of need across all areas of England.

Inequalities – gaps between the most advantaged and most disadvantaged.

Intergenerational Activities – activities to enable all age groups to work together.

JSU – Joint Strategy Unit.

Key Indicators – the outputs and activities regarded as central to the fulfilment of the Neighbourhood Action Plan (NAP).

KS – Key Stages (in education, stages where progress is measured).

LLA's – Local Area Agreements.

LIT – Local Implementation Team – (a joint body comprising health and care agencies that plan and implement local service delivery).

LSC Tees Valley – Learning and Skills Council are responsible for the coordination of post 16 years training and education in the Tees Valley.

LSP – Local Strategic Partnership.

LTP – Local Transport Plan.

Match Funding – funding, obtainable from various sources, towards the eligible costs of a project, in the form of monetary and in-kind support.

Milestone – important stages or events with date – used to indicate the progress a partnership is making towards its aims.

Monitoring – regular measure of the progress of projects.

MORI Survey – A sample survey carried out to obtain statistical information from households (last one: 2006).

NAP – Neighbourhood Action Plan.

NDNA – National Day Nurseries Association.

NEET – Not in Education Employment or Training.

NDC – New Deal for Communities (a Government initiative that targets money on the West Central area of Hartlepool).

Neighbourhood Development – to make improvements in the streets and surrounding areas where people live.

Neighbourhood Element (NE) Funding of the Safer and Stronger Communities Fund (SSCF) – funding to improve outcomes for the people living in the most deprived neighbourhoods.

Neighbourhood Renewal – improvement and revitalising of the quality of lives in neighbourhoods.

Neighbourhood Renewal Fund (NRF) – special funding initiative to help Councils point main programme activity to neighbourhoods most in need.

NHS – National Health Service.

NRF Area – Neighbourhood Renewal Fund Area.

NRF Residents Priorities Budget – funding to tackle residents priorities in NRF areas.

OFCA – Owton Fens Community Association.

ORCEL – Owton Rossmere Community Enterprise Ltd.

Outcome – something that follows from an action. The long-term effects you want to see created by a strategy or programme.

Output – something produced directly as a result of an action and usually more easily counted.

Owton Forum – meets regularly, the forum enables residents to discuss issues affecting their neighbourhood, along with key service providers in the area and allocates the NRF Resident’s Priorities Budget and Neighbourhood Element Funding.

Participation – a two way process involving the sharing of information and ideas, where residents are able to influence decisions and take part in what is happening.

Partnership – drawing together a number of separate groups or individuals for a common purpose.

PC – Police Constable.

PCSO – Police Community Safety Officer.

Pilot Project – a small scale study, or trial of a larger project or plan.

Primary Care – health care given outside hospital, often in community.

Primary Schools – This includes Owton Manor Primary School, Rossmere Primary School, Grange Primary School and St. Teresa’s RC Primary School.

Priorities – most important aims, activities or areas.

Private Sector – business or other non-public agencies.

Projects – the individual components or elements of the overall regeneration scheme, which may or may not require funding.

PTA – Parents Teachers Association.

Public Sector – organisations run or paid for with public money.

Regeneration – the upgrading of an area through social, physical and economic improvements.

Residents Association – a group of residents bound by a written constitution, who represent residents views within a certain area. The Residents Associations within the Owton NAP area are: Owton Manor West Residents Association, Manor Residents Association and Fens Residents Association.

RSL's – Registered Social Landlords – Housing Associations.

Secondary Schools – This includes Manor College of Technology, Brierton School and English Martyrs RC School & Sixth Form.

Social Exclusion – to leave out of society, or prevent from entering in to it, or to alienate. Usually occurs due to poverty, deprivation and disadvantage, lack of access / opportunities to rights, benefits, services, jobs and the housing market.

Stakeholder – a group or an individual with an interest, usually physical or financial, in an initiative, project or activity, and its outcomes etc.

Strategic Target – a target that actions identified in the NAP will seek to address.

Strategy – an overall plan, which can be short, medium or long term and clearly states what, is going to be achieved.

SureStart – a government initiative, providing help support and care services for children aged 0 to 4 years and their families.

Sustainability – to keep up the vitality and strength of something over a period of time eg a community.

Tenure – in a housing context, this refers to the ownership of a property or home eg owner – occupier, privately rented, Housing Hartlepool etc.

Truancy – school absence without permission.

Void – an empty property.

Voluntary Organisation – voluntary organisations are bodies whose activities are carried out otherwise than for profit, but do not include any public or local authority. The organisation should be formally constituted, for example as a charitable trust or a company limited by guarantee.

Voluntary Sector – a collective name to describe voluntary organisations in a town. In Hartlepool, over 400 organisations make up the voluntary sector.

Welfare to Work – a Central Government Programme, which aims to deliver wide ranging job, training and local employment opportunities, with a focus on the employability of local people. It targets specific groups of people, e.g. 18 to 24 year olds, single parents and disabled people.

Youth Offending Service – team established to address youth offending.

**NEIGHBOURHOOD AND COMMUNITIES
PORTFOLIO**

Report to Portfolio Holder
13 August 2007



Report of: Head of Technical Services

Subject: PROPOSED RESIDENTS ONLY PARKING
SCHEME- CLIFTON AVENUE/ELDON GROVE

SUMMARY

1. PURPOSE OF REPORT

To consider extending the current permit parking control zone to include Clifton Avenue (between Linden Grove and Wilton Avenue) and Eldon Grove (between Clifton Avenue and Park Road).

2. SUMMARY OF CONTENTS

The report outlines the background and considers the results of a consultation exercise, which has taken place with residents.

3. RELEVANCE TO PORTFOLIO HOLDER

The Portfolio Holder has responsibility for traffic and transportation issues.

4. TYPE OF DECISION

This is a non-key decision.

5. DECISION MAKING ROUTE

This is an executive decision made by the Portfolio Holder.

6. DECISION(S) REQUIRED

The Portfolio Holder approve the proposal to introduce residents only parking permit controls.

Report of: Head of Technical Services

Subject: PROPOSED RESIDENTS ONLY PARKING
SCHEME - CLIFTON AVENUE/ELDON GROVE

1. PURPOSE OF REPORT

1.1 To consider extending the current resident's permit parking control zone to include Clifton Avenue (between Linden Grove and Wilton Avenue) and Eldon Grove (between Clifton Avenue and Park Road).

2. BACKGROUND

2.1 This residential area is on the fringe of the current residential controlled parking zone.

2.2 **Appendix A** shows the location of the proposed new controlled zone.

2.3 Several requests have been received from residents asking for the introduction of a permit controlled zone in order to ease traffic congestion and provide parking availability close to the residential properties. Resident's directly affected by this proposal have therefore been consulted.

2.4 The area has recorded an increased number of vehicular activities, which has coincided with the recent introduction of the new resident permit zone in Linden Grove and Wilton Avenue. Enforcement began in this new zone in 1 June 2007 and although this has successfully removed commuter traffic from the new zone, there has been some evidence of traffic displacing into the surrounding unregulated area.

2.5 Residents permit controlled restrictions are already in place between Park Road and Grange Road and as far west as Linden Grove. Clifton Avenue and part Eldon Grove is therefore now surrounded by streets where residents parking restrictions are applicable and as a result the lack of any parking controls does leave the location potentially vulnerable to the displacement of commuter traffic and may as a result create some parking difficulties for residents.

2.6 Properties in Eldon Grove (to the south of Park Road) and in Belmont and Eamont Gardens were recently consulted over the introduction of similar residential controls, but this proposal was rejected as a result of the lack of support from residents.

3. CONSIDERATION OF ISSUES

3.1 Consultation has taken place with residents in this area over a five-week period to determine the level of support or otherwise for the proposal. The table below shows the response from residents by location.

	Number of Properties Consulted	Number In favour	Number Against	% return	% in favour	% against
Clifton Avenue	32	13	7	62	65	35
Eldon Grove	11	9	2	100	82	18

3.2 The number of returned consultations was relatively high with the majority of residents who returned the consultation expressing that they would favour the introduction of residents only permit parking controls. Most residents agreed that without any parking control measures, any available on street parking space would diminish, and where there had previously been available parking space this had already noticeably reduced since the restrictions had been introduced in Linden Grove and Wilton Avenue.

3.3 Although much fewer objections were received from residents, many contradicted the claims and doubted the need to introduce permit controls. A residential nursing home also operates within the proposed zone and the proprietor has expressed concern that parking restrictions may affect the operation of the business and that the limited parking within the curtilage of the site may not be able to accommodate all visitors to the home.

3.4 Whilst the consultation took place a resident from Teasdale Avenue also requested the inclusion of Teasdale and Rosedale Avenue within any proposed zone in anticipation of further traffic displacement. Current analysis would suggest that there is no evidence of a need for any parking controls at either location and as recent consultation with residents of Eldon Grove, Belmont and Eamont Gardens found no need for parking controls, it is unlikely any displacement will significantly affect properties to the west of Linden Grove.

4. FINANCIAL IMPLICATIONS

- 4.1 Permits are currently available to residents at a cost of £1 but this is currently under review. This does not cover the entire cost of the service.
- 4.2 Patrol Officers do however already enforce controlled zones in the area and the inclusion of the additional properties would be an extension to the current zone at a minimal cost increase to the service.

5. RECOMMENDATIONS

- 5.1 The Portfolio Holder approve the request to create resident's only permit parking on the remaining unregulated section of Clifton Avenue (between Linden grove to its junction with Wilton Road) and on Eldon Grove (Between Clifton Avenue to its junction with Park Road).
- 5.2 The necessary Legal Orders be advertised.

APPENDIX A
2.3

Neighbourhood and Communities Portfolio – 13 August 2007



**NEIGHBOURHOOD AND COMMUNITIES
PORTFOLIO**

Report to Portfolio Holder
13 August 2007



Report of: Head of Technical Services

Subject: WINTERBOTTOM AVENUE / MIERS AVENUE

SUMMARY

1. PURPOSE OF REPORT

To consider a request from the North Neighbourhood Consultative Forum for the above location to be added to the local safety scheme list (see **Appendix 1**).

2. SUMMARY OF CONTENTS

The report contains the details of the request, the investigations that have taken place and the proposed course of action.

3. RELEVANCE TO PORTFOLIO HOLDER

The Portfolio Holder has responsibility for traffic and transportation issues.

4. TYPE OF DECISION

This is a non-key decision.

5. DECISION MAKING ROUTE

This is an executive decision made by the Portfolio Holder.

6. DECISION(S) REQUIRED

That Winterbottom Avenue/Miers Avenue junction is added to the list of local safety schemes at position 18.

Report of: Head of Technical Services

Subject: WINTERBOTTOM AVENUE/MIERS AVENUE

1. PURPOSE OF REPORT

- 1.1 To consider a request from the North Neighbourhood Consultative Forum for the above location to be added to the local safety scheme list (see **Appendix 1**).

2. BACKGROUND

- 2.1 At the North Neighbourhood Consultative Forum on 13 June, a request was made for the junction of Winterbottom Avenue and Miers Avenue to be considered for safety measures.

3. CONSIDERATION OF ISSUES

- 3.1 The main reason for the request is poor visibility when entering Winterbottom Avenue from both sides of Miers Avenue. This is due to two bus stops (one either side of Miers Avenue) being located close to the junction.
- 3.2 It would not be practical to move the bus stops along the road, due to almost certain objections from residents, who would not want them re-sited outside of their houses. A similar proposal was put forward and then shelved around 3 years ago when the traffic signals were installed at Warren Road junction, due to the number of objections. Moving the stops along the road would also be likely to bring them too close to the previous or following bus stops.
- 3.3 There is a wide tarmaced verge area between the footpath and the carriageway at both bus stops and the ideal solution would appear to be to create lay-bys. This would remove waiting buses from the carriageway, significantly improving visibility, and would be less likely to attract objections from residents, as the bus stops would not be moving along the road to new locations.
- 3.4 There would be a significant cost implication for a scheme of this nature, and therefore it would need to be prioritised on the same basis as all other schemes.
- 3.5 Accident records show that there has been one slight accident at this location in the last 3 years, whilst speed surveys have given 85th percentile results of 35.4mph.

4. FINANCIAL IMPLICATIONS

- 4.1 Following the local safety scheme report approved at the Portfolio meeting of 9 November 2006, potential schemes are now prioritised on the basis of the number of accidents, and the level of speeding recorded (see **Appendix 1**).
- 4.2 Schemes are then implemented from the top of the list, as far as the available funding will allow.

5. RECOMMENDATIONS

- 5.1 That in view of the accident record and level of speeding recorded, Winterbottom Avenue/Miers Avenue be inserted into the safety scheme table at position 18.

APPENDIX 1

LOCATION	No. OF x ACCIDENTS	SPEEDS* RECORDED	SPECIAL CIRCUMSTANCES	PRIORITY
Hart Lane (Dunston Rd – Duke St)	1 serious 13 slight	32.4mph	Request for controlled crossing outside school.	1
Catcote Road (Elwick Rd – Brierton Lane)	2 serious 15 slight		2 schools.	2
Grange Rd (Wooler Rd – York Rd)	1 serious 13 slight			3
Victoria Road (York Rd – A689)	12 slight	N/A	High pedestrian usage.	4
A689 (West of Sapper's Corner)	1 fatal 6 slight			5
King Oswy Drive (West View Road – Speeding Drive)	2 serious 3 slight	34.6mph	2 schools.	6
Owton Manor Lane/ Wynyard Rd (Kilmarnock Rd – Kilmarnock Rd)	1 serious 6 slight	33mph		7
The Front, Seaton (Elizabeth Way – Warrior Drive)	1 serious 5 slight			8
Front Street, Greatham	1 serious 4 slight	32.4mph		9
Easington Road (West View Rd – King Oswy Drive)	2 serious	49mph. See note 1	Safety Camera Partnership complaint site.	10
Westbrooke Avenue	1 serious 2 slight	37.7mph		11
Marlowe Road	5 slight	35.6mph		12
Caledonian Road	3 slight	32.2mph		13

APPENDIX 1

LOCATION	No. OF ^x ACCIDENTS	SPEEDS* RECORDED	SPECIAL CIRCUMSTANCES	PRIORITY
Chester Road (Jesmond Rd – Thomhill Gdns)	2 slight	37mph		14
Clifton Avenue	2 slight	35.8mph		15
Park Avenue (Elwick Rd – Cresswell Rd)	1 slight	38mph	Children crossing to and from the park.	16
Elwick village	1 slight	37mph		17
Winterbottom Ave/ Miers Ave	1 slight	35.4mph		18
Cleveland Road	0	37mph	Request for pedestrian island.	19
Eamont Gardens	1 slight	25 mph		20
Burn Road (adjacent to Vicarage Court)	1 slight	24.5mph	Request for pedestrian island. Above average numbers of elderly residents crossing from nearby sheltered housing.	21
Pedestrian crossing facility Holdforth Road	0	34.0mph	Petition received	22
Mowbray Road	0	31mph		23

^x Accidents over the previous 3 years.

* Figures are 85th percentile speeds – The speed at which 85% of traffic is travelling at or below.

Note 1 – Posted limit of 40mph. Recorded speed 22.5% above limit. Clavering area 20.7% above limit.

**NEIGHBOURHOOD AND COMMUNITIES
PORTFOLIO**

Report to Portfolio Holder
13 August 2007



Report of: Head of Technical Services

Subject: MOFFAT ROAD TRAFFIC CALMING PETITION

SUMMARY

1. PURPOSE OF REPORT

To advise the Portfolio Holder of a petition submitted requesting traffic calming in Moffat Road.

2. SUMMARY OF CONTENTS

The report contains the details of the request, the investigations that have taken place and the proposed course of action.

3. RELEVANCE TO PORTFOLIO HOLDER

The Portfolio Holder has responsibility for traffic and transportation issues.

4. TYPE OF DECISION

This is a non-key decision.

5. DECISION MAKING ROUTE

This is an executive decision made by the Portfolio Holder.

6. DECISION(S) REQUIRED

That the petition is noted and that approval be given for a scheme to be developed and funding sought, as detailed.

Report of: Head of Technical Services

Subject: MOFFAT ROAD TRAFFIC CALMING PETITION

1. PURPOSE OF REPORT

- 1.1 To advise the Portfolio Holder of a petition submitted requesting traffic calming in Moffat Road.

2. BACKGROUND

- 2.1 A petition has been submitted (to be presented at the Portfolio meeting), primarily from residents of Moffat Road, along with other residents of the “M” block and some from further afield, which raises concerns over the speed of traffic in Moffat Road.

3. CONSIDERATION OF ISSUES

- 3.1 Ward councillors have supported the petition and indicated that funding could become available via various organisations (See section 4 of this report). They have requested that a traffic calming scheme be designed for the M block and then priced, to give an idea of the level of funding required.
- 3.2 Roads included in the proposals would be:- Moffat Road, Malcolm Road, Monach Road, Motherwell Road, Minch Road, Monkton Road and Macrae Road. This would also help to avoid simply moving speeding vehicles onto other roads, which could be the case if Moffat Road was tackled in isolation.
- 3.3 There have been 3 accidents in the last 4 years on the roads listed above.

4. FINANCIAL IMPLICATIONS

- 4.1 There are a number of sources from which funding may be available, these being a combination of the South Neighbourhood Consultative Forum, Owton Manor Neighbourhood Action Plan, Housing Hartlepool and the Local Transport Plan.

5. RECOMMENDATIONS

- 5.1 That the Portfolio Holder notes the petition and that the “M” block traffic calming proposals be approved in principle.
- 5.2 That a further report be taken to a future Portfolio meeting presenting the detailed scheme, finalised funding arrangements and a summary of the consultation exercise which will be undertaken.

**NEIGHBOURHOOD AND COMMUNITIES
PORTFOLIO**

Report To Portfolio Holder

13 August 2007



Report of: Head of Technical Services

Subject: ORDNANCE SURVEY MAP RETURN SCHEME

SUMMARY

1. PURPOSE OF REPORT

To recommend an alternative digital map supplier for the Council that will enable it to continue to run its Map Return Scheme after the current agreement with Ordnance Survey expires on 30 September 2007.

2. SUMMARY OF CONTENTS

Details of current scheme and alternative proposals for its renewal.

3. RELEVANCE TO PORTFOLIO MEMBER

The Portfolio Holder has responsibility for traffic and transportation issues.

4. TYPE OF DECISION

This is a non-key decision.

5. DECISION MAKING ROUTE

This is an executive decision made by the Portfolio Holder.

6. DECISION(S) REQUIRED

That the nominated supplier be approved for the provision of mapping data for the Council's map return scheme from 1 October 2007

Report of: Head of Technical Services

Subject: ORDNANCE SURVEY MAP RETURN SCHEME

1. PURPOSE OF REPORT

- 1.1 To recommend an alternative digital map supplier for the Council that will enable it to continue to run its Map Return Scheme after the current agreement with Ordnance Survey expires on 30th September 2007.

2. BACKGROUND

- 2.1 The Map Return Scheme is an agreement through which Local Authorities have been providing copies of Ordnance Survey maps, under copyright law, to applicants to support their planning applications. This has aided the planning process by ensuring that private applications include adequate mapping. In essence the maps provided to the applicant are returned with the application – hence it's name the Map Return Scheme (MRS).
- 2.2 The current system works with the Council issuing three maps to applicants from its own in-house range of digital maps, supplied by Ordnance Survey as part of the Local Authority wide Mapping Service Agreement (MSA). Applicants are currently charged £16.75 for three maps, this consists of £13.59 for copyright and £3.16 for administration, and the council is invoiced quarterly by Ordnance Survey for the maps issued within this period.
- 2.3 The current Map Return Scheme expired on 30 March 2007 (extended to 30 September 2007) and Ordnance Survey are now offering a range of different options for Local Authorities to be able to provide mapping for planning applicants. This range of options will allow Authorities to either continue to provide the service themselves or defer all requests on to a third party.

3. CONSIDERATION OF ISSUES

- 3.1 Various companies have been in contact with Hartlepool Borough Council and have provided details of how such partnerships would work, what costs are involved, the use of mapping software portals, user training and user support. Two such mapping data centres have made personal visits to the council providing a more in depth discussion and also allowing hands on trials of the software portals.

- 3.2 If the service were not to remain in-house, members of the public would have to obtain any mapping they required from a third party making it more difficult for them.
- 3.3 The Council issue around 60 maps per year on average to members of the public using this service.

4. FINANCIAL IMPLICATIONS

- 4.1 The Financial implication are located in the Confidential Appendix 1. **This item contains exempt information under Schedule 12A of the Local Government Act 1972, (as amended by the Local Government (Access to Information)(Variation) Order 2006) namely, Information relating to the financial or business affairs of any particular person (including the authority holding that information).**

5. RECOMMENDATION

- 5.1 That NFS Mapping and Data Centre be used as the new source of mapping data for the Council's Map Return Scheme from 1 October 2007.