

PERFORMANCE PORTFOLIO DECISION RECORD

29 October 2007

The meeting commenced at 12 noon in the Avondale Centre, Dyke House,
Hartlepool

Present:

Councillor Pamela Hargreaves (Performance Portfolio Holder)

Officers: Andrew Atkin, Assistant Chief Executive
Jo Wilson, Democratic Services Officer

25. Local Government Association – Reputation Campaign *(Assistant Chief Executive)*

Type of decision

Non-key

Purpose of report

To seek approval to sign up to the Local Government Association's Reputation Campaign.

Issue(s) considered by the Portfolio Holder

Research had identified 12 key actions which have a marked and positive impact on a Council's reputation when delivered well. This prompted the Local Government Association to launch its Reputation Campaign. Councils that sign up would be expected to deliver on 12 key actions within approximately 12 months. The 12 key actions fit into the following 2 broad categories:

- Cleaner, safer, greener
- Communications

The scheme operates on a self-assessment basis. The Council was already delivering on some of the key actions such as a dedicated number to report environmental problems and the publication of a community magazine (Hartbeat). Costs would be met from existing budgets.

Decision

That approval be given to the Council's signing up to the Local Government Association's Reputation Campaign and that a progress report be received by the Portfolio Holder within the next six months.

26. Corporate Performance Management Solution (*Assistant Chief Executive*)

Type of decision

Non-key

Purpose of report

To inform Portfolio Holder of the decision to select a new Corporate Performance Management Solution to monitor and report on future Performance Management issues.

Issue(s) considered by the Portfolio Holder

As part of the Corporate Assessment Inspection the Audit Commission recognised that the Council had good performance management and there was a strong performance management culture throughout the organisation. However it was acknowledged that the systems that facilitate the Council's Performance Management arrangements were disjointed, with different systems used to monitor and report different aspects of performance management. It was agreed by Corporate Management team in 2006 that a new system should be introduced to bring together all of the Council's performance management requirements.

On 23rd April 2007 the Performance Management Portfolio Holder was advised that expressions of interest would be sought to deliver a Corporate Performance Management Solution. 12 expressions of interest were received and 9 organisations were invited to tender. A total of 7 tender submissions were received and opened by Contract Scrutiny Panel on 3rd July 2007. These were evaluated on a 50:50 price:performance ratio.

Following analysis of the tender submissions 3 organisations were shortlisted for the final stage. The scores from each stage of the final assessment were entered into a scoring matrix, along with a score based on the price quoted by each of the organisations. The highest score was obtained by Consilium Technologies Ltd and it was agreed by all officers that they presented the best overall package. They were invited to enter into a contract with the Council on 5th October 2007.

Decision

That the decision to select Consilium Technologies Ltd to deliver a new Corporate Performance Management Solution be noted.

J A BROWN

CHIEF SOLICITOR

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