

REGENERATION AND LIVEABILITY PORTFOLIO

DECISION SCHEDULE



HARTLEPOOL
BOROUGH COUNCIL

Monday 20th March, 2006

at 10.00 am

in Committee Room "B"

The Mayor Stuart Drummond responsible for Regeneration and Liveability will consider the following items.

1. KEY DECISIONS

- 1.1 Neighbourhood Renewal Fund (NRF) Programme 2006-08 – *The Head of Community Strategy*
- 1.2 Neighbourhood Element 2006-10 – *The Head of Community Strategy*
- 1.3 North Hartlepool Neighbourhood Action Plan – *The Head of Regeneration*

2. OTHER ITEMS REQUIRING DECISION

- 2.1 Newcastle University Student Project Strategy for Improving Accessibility and Linkages to the Town Centre and Marina – *The Head of Regeneration*
- 2.2 Support for Unite Ltd and Cool Project – *The Head of Community Safety and Prevention*
- 2.3 The Building (Local Authority Charges) Regulations 1998 – *The Assistant Director (Planning and Economic Development)*
- 2.4 Untidy Land And Derelict Buildings – A Co-Ordinated Approach To Their Improvement - *Director of Regeneration and Planning Services and Director of Neighbourhood Services*
- 2.5 Neighbourhood Services Departmental Plan (Regeneration and Liveability) Update December 2005 – *Director of Neighbourhood Services*

3. ITEMS FOR INFORMATION

No items

4. ITEMS FOR DISCUSSION

No items

5. REPORTS FROM OVERVIEW OF SCRUTINY FORUMS

No items

EXEMPT ITEMS

Under Section 100(A)(4) of the Local Government Act 1972, the press and public be excluded from the meeting for the following items of business on the grounds that it involves the likely disclosure of exempt information as defined in the paragraphs referred to below of Part 1 of Schedule 12A of the Local Government Act 1972 as amended by the Local Government (Access to Information) Act 1985

6. **KEY DECISION**

No items

7. **OTHER ITEMS REQUIRING DECISION**

No items

REGENERATION & LIVEABILITY PORTFOLIO
Report To Portfolio Holder
20th March 2006



Report of: The Head of Community Strategy

Subject: NEIGHBOURHOOD RENEWAL FUND (NRF)
PROGRAMME 2006-08

SUMMARY

1.0 PURPOSE OF REPORT

1.1 The purpose of this report is to seek agreement to the Education and Community Safety NRF 2006-08 Programmes.

2.0 SUMMARY OF CONTENTS

2.1 The report outlines the recommended use of the NRF funding for the Education theme for 2006-08. In January 2006 the Portfolio Holder agreed part of the Community Safety Programme for 2006-08 and this report details makes recommendations, based on the decision of the Safer Hartlepool NRF Commissioning Sub-Group, on how the remaining budget be allocated.

3.0 RELEVANCE TO PORTFOLIO MEMBER

3.1 Neighbourhood Renewal and NRF is within the remit of the Regeneration & Economy Portfolio.

4.0 TYPE OF DECISION

4.1 Key, test 2 applies.

5.0 DECISION MAKING ROUTE

5.1 Portfolio Holder decision.

6.0 DECISION(S) REQUIRED

- 6.1 The Portfolio Holder is recommended to endorse the decision of the Hartlepool Partnership Board by agreeing to the priorities for NRF funding for the Education and Community Safety Themes.

Report of: The Head of Community Strategy

Subject: NEIGHBOURHOOD RENEWAL FUND (NRF)
PROGRAMME 2006-08

1. PURPOSE OF REPORT

1.1 The purpose of this report is to seek agreement to the Education and Community Safety NRF 2006-08 Programmes.

2. BACKGROUND

2.1 In July 2005 Government Office announced that Hartlepool would continue to receive NRF for a further two years. Hartlepool will receive £4,830,926 in 2006-07 and a further £4,375,218 in 2007-08.

2.2 A number of projects were agreed in principle across a range of themes by the Hartlepool Partnership in December 2005 and by the Portfolio Holder in January 2006. Work is underway by partners to compile full appraisal forms to be agreed by Theme Partnerships.

2.3 The Hartlepool Partnership Board has agreed that Education be allocated £925,000 and the Community Safety Theme £2.4m for 2006 to 2008.

3. EDUCATION THEME

3.1 The evaluation of the current NRF Education Theme demonstrated the positive impact NRF is having on delivering upon key targets. The positive evaluation twinned with a reduction in the allocation for the Education theme means that prioritisation is a particular challenge.

3.2 It is recommended that the funding for improving education, as in previous years, will be designated to **Direct Schools Funding** (£396,000 in 2006/07 and £344,000 in 2007/08) and **General Projects** (£99,000 in 2006/07 and £86,000 in 2007/08). This broadly reflects the split in previous years and has been agreed in consultation with schools.

- 3.3 The Direct Schools Funding to be allocated to schools will be undertaken on an even more targeted approach than previous years insofar as funding allocated will be specifically aimed at individually identified pupils from the NRF area who are likely to need additional assistance in order to achieve the recognised acceptable level of attainment. Individual Schools will receive their allocation based on a set of projected data, which will identify all NRF pupils/students who will be sitting their KS2 and KS4 examinations over the next two years. This figure will be used to provide a “baseline allocation” (25%) to schools which acknowledges that all pupils in NRF wards face particular challenges and are expected to overcome barriers to learning. Those who are assessed as being unlikely to achieve level 4 or 5 (end of KS2), or 5+ A* - C GCSE’s (end of KS4) respectively will receive additional funding. A further ‘weighting’ will be added for boys (an identified priority for Children’s Services) leading to a formula for the calculation of the actual allocation to individual schools. It is expected that all secondary and the vast majority of primary schools will receive some funding. Early indications are that approximately 160 primary pupils and 310 Secondary students will be targeted each year.
- 3.4 The funding directed towards General Projects will be used to support specific initiatives aimed at improving levels of attainment, especially amongst boys; encourage local people to take advantage of training activities to support school programmes; and support work-related learning and enterprise initiatives, in particular this will facilitate the continued employment of a Work-Related Learning Co-ordinator working with various partners to enhance student employability.
- 3.5 Appraisal forms for both elements are currently being completed and will be taken to the Children and Young People Partnership for agreement.

4. COMMUNITY SAFETY THEME

- 4.1 At the Portfolio Holder meeting on 20th January 2006 a number of interventions were agreed for continuation through the Community Safety NRF allocation. These interventions were deemed by the NRF Evaluation as having had a clear impact on reducing crime and/or Anti-Social Behaviour in Hartlepool. It was also agreed to support the development of the Neighbourhood Policing model in Hartlepool. The appraisal forms for those interventions are currently being completed and will be taken to the Safer Hartlepool Partnership Executive for agreement.

- 4.2 Building on the discussion at the Community Safety Best Practice Workshop in November and the findings of the NRF evaluation it was agreed by the Portfolio Holder in January that a number of other interventions, whose impact was less clear, would be given the opportunity to put forward proposals for continuation funding. These proposals and evidence demonstrating their impact were presented to the NRF Commissioning Sub Group of the Safer Hartlepool Partnership on 13th February. The following interventions are recommended for continuation.
- 4.3 The **Community Safety Grant Pool** (£10,000 for 2006/7 and £10,000 or 2007/8) enables local residents and community groups to apply for small grants to enable them to implement small-scale community safety initiatives in their area. There is a strong focus on resident and community engagement in developing and delivering local responses to local concerns.
- 4.4 The **Cool Project** (£61,600 for 2006/7 and £63,200 for 2007/8) aims to tackle anti-social behaviour by providing diversionary activities for young people as well as educating young people on the impact that their behaviour has on themselves and others in their community. The project will provide weekly, after-school activity sessions at 8 school sites in the NRF area for 8-14 year olds. The sessions will last 2 hours and will comprise of sport, games, arts & crafts and similar activities. Issue based training on personal safety, citizenship, smoking, drugs and alcohol, car crime and arson and personal health will be provided at these sessions and personal mentors from RESPECT will be available for one to one support. Once young people have reached 14 years old they will be offered access to accredited training in the form of Part one in Sports Leaderships allowing opportunities for volunteering at COOL sessions and possibilities of future employment.
- 4.5 The **Families Accessing Services Team (FAST)** (£187,688 for 2006/7 and £184,140 for 2007/8) is a consortium of community voluntary organisations working in partnership to provide a quick response to reported incidents of low level anti-social behaviour. FAST aims to work with families to reduce crime and disorder by offering a package of support for the whole family to prevent and reduce further incidents of anti-social behaviour. NRF will be used to continue the core team of support workers and the team co-ordinator. The co-ordinator will be based at Hartbeat Barnardo's who will also provide parenting support, manage the practice and co-ordination of the project, co-ordinate and allocate referrals, and deliver casework supervision to all staff. A children's support worker will be based at the Belle Vue Centre to support and encourage children aged 5-16 to engage in positive activities. A befriender and support worker for parents will be based with Hartlepool Families First providing ongoing support for parents in their homes and supporting them through

difficult appointments. A support worker based at the Owton Fens Community Association will give advice and guidance on a range of options including education, training, work experience and employment. The final part of this project will be the opportunity for families and young people to take part in fun and challenging outdoor activities delivered by the West View Project.

- 4.6 The **Local Intervention Fire Education (LIFE)** programme (£33,000 for 2006/7 and £33,000 for 2007/8) is a 5 day intensive personal development course for identified and targeted young people who will be referred from partner organisations including the police, Anti-Social Behaviour Unit and community and voluntary sectors organisations. The programme encourages young people to make the most of their physical and mental capabilities and become more responsive, safer and more caring members of their communities using the fire-fighter as a positive role model. NRF will enable the programme to be run 6 times a year with 10 candidates per programme.
- 4.7 At the Portfolio Holder meeting in January and at the Hartlepool Partnership meeting in December it was agreed that a proportion of the Community Safety NRF allocation would go towards supporting the development of the Neighbourhood Policing model in Hartlepool. As Neighbourhood Policing will bring with it an increase in the numbers of Police Community Support Officers (PCSOs) it was agreed that the need for and role of the Community Wardens would need to be reviewed. At the NRF Commissioning Sub Group meeting a proposal was put forward to replace the current Community Warden scheme with a smaller team focused on tackling environmental crime and the issuing of Fixed Penalty Notices. This dedicated **Environmental Enforcement Team** (£150,000 for 2006/7 and £150,000 for 2007/8) will address the key environmental issues of littering, dog fouling, fly tipping, graffiti, abandoned vehicles and other similar forms of anti-social behaviour all of which have been highlighted as priorities for residents through the Neighbourhood Action Plans. They will respond to hotspots identified through local intelligence from calls to the contact centre and also through Neighbourhood Consultative Forums and local residents associations.
- 4.8 The NRF Commissioning Sub Group felt that there was a need for greater co-ordination and joint working between the Cool, FAST and LIFE projects to ensure that the children and young people involved in those schemes receive the best possible service. It is expected that this collaboration will be progressed over the next 12 months.
- 4.9 At the Hartlepool Partnership Board meeting on 24th February it was agreed that the Head of Community Safety & Prevention review the NRF budget to identify any opportunities to continue to fund the Landlord Accreditation Scheme. A verbal update will be provided at the Portfolio Holder meeting.

5. FINANCIAL AND RISK MANAGEMENT CONSIDERATIONS

- 5.1 The Council and the Hartlepool Partnership will benefit from significant additional financial resources to 2008. The funding has enabled successful elements of the current NRF programme to continue although the mainstreaming of interventions into partners core budgets is increasingly becoming more important and will be critical in 2008.

6. RECOMMENDATIONS

- 6.1 The Portfolio Holder is recommended to endorse the decision of the Hartlepool Partnership Board by agreeing to the priorities for NRF funding for the Education and Community Safety Themes.

REGENERATION & LIVEABILITY PORTFOLIO

Report To Portfolio Holder

20th March 2006



Report of: The Head of Community Strategy

Subject: NEIGHBOURHOOD ELEMENT 2006-10

SUMMARY

1.0 PURPOSE OF REPORT

1.1 The purpose of this report is to note the priority theme chosen in Burbank and Dyke House/Stranton/Grange, agree to focussing the Owton Neighbourhood Element on Strengthening Communities and agree to the recommended approach to flexibly managing Neighbourhood Element in North Hartlepool NAP area, as agreed by the Hartlepool Partnership on 24th February 2006.

2.0 SUMMARY OF CONTENTS

- 2.1 In summer 2005 it was announced that Hartlepool was eligible for the new Neighbourhood Element Fund.
- 2.2 In total Hartlepool will receive £1,599,600 over 4 years. Years 3 and 4 are subject to confirmation in the 2006 Spending Review. The funding is tapered to encourage areas to sustain the approach beyond the ODPM funding assuming it makes a difference.
- 2.3 The Portfolio Holder and the Hartlepool Partnership Board have previously agreed that the funding be focussed on the four qualifying NAP neighbourhoods of North Hartlepool (Brus, St Hilda Wards), Dyke House/Stranton/Grange, Burbank and Owton.
- 2.4 It was agreed that local forums in each NAP area focus the funding on one particular theme such as community safety, lifelong learning, education, worklessness, housing, environment or health.

3.0 RELEVANCE TO PORTFOLIO MEMBER

3.1 Neighbourhood Renewal and NRF is within the remit of the Regeneration & Economy Portfolio.

4.0 TYPE OF DECISION

4.1 Key, test 2 applies.

5.0 DECISION MAKING ROUTE

5.1 Portfolio Holder decision.

6.0 DECISION(S) REQUIRED

6.1 The Portfolio Holder is requested to

- note the priority theme chosen in Burbank and Dyke House/Stranton/Grange
- agree to focussing the Owton Neighbourhood Element on Strengthening Communities
- agree the recommended approach of flexibly managing Neighbourhood Element in North Hartlepool NAP area.

Report of: The Head of Community Strategy

Subject: NEIGHBOURHOOD ELEMENT 2006-10

1. PURPOSE OF REPORT

- 1.1 The purpose of this report is to note the priority theme chosen in Burbank and Dyke House/Stranton/Grange, agree to focussing the Owton Neighbourhood Element on Strengthening Communities and agree to the recommended approach to flexibly managing Neighbourhood Element in North Hartlepool NAP area, as agreed by the Hartlepool Partnership on 24th February 2006.

2. BACKGROUND

- 2.1 In summer 2005 it was announced that Hartlepool was eligible for the new Neighbourhood Element of the Safer and Stronger Communities Fund (SSCF). The Neighbourhood Element provides new funding to help action in the most disadvantaged neighbourhoods to improve outcomes for people living in these areas. In particular this funding will be targeted at the following SSCF outcome: “to improve the quality of life for people living in disadvantaged neighbourhoods and to ensure that service providers are more responsive to neighbourhood needs and improve their delivery”.
- 2.2 In total Hartlepool will receive £1,599,600 over 4 years. Years 3 and 4 are subject to confirmation in the 2006 Spending Review. The funding is tapered to encourage areas to sustain the approach beyond the ODPM funding assuming it makes a difference.
- 2.3 The Portfolio Holder and the Hartlepool Partnership Board have previously agreed that the funding be focussed on the four qualifying NAP neighbourhoods of North Hartlepool (Brus, St Hilda Wards), Dyke House/Stranton/Grange, Burbank and Owton.
- 2.4 It was agreed that local forums in each NAP area focus the funding on one particular theme such as community safety, lifelong learning, education, worklessness, housing, environment or health.

3. NEIGHBOURHOOD ELEMENT PRIORITIES

- 3.1 The Burbank Forum took the decision in October 2005 to focus their Neighbourhood Element funding on tackling health issues in Burbank.

- 3.2 The Dyke House/Stranton/Grange Consultative Group decided on 10th January 2006 that they would focus their funding upon improving Community Safety.

4. OWTON NEIGHBOURHOOD

- 4.1 The Owton Forum met in December 2005 and agreed that Strengthening Communities be the priority for Neighbourhood Element. This was not one of the priority themes agreed by the Partnership, as set out in para 3.5. The issue was raised by the Vice-Chair of the South Neighbourhood Consultative Forum under AOB at the Hartlepool Partnership Board meeting on 16th December 2005. While the value of Strengthening Communities was highlighted Government Office stressed the need for the funding to focus upon activities that support the delivery of the key floor target areas, such as health, community safety, worklessness, etc.
- 4.2 The Owton Forum met on 26th January 2006 and again reiterated the wish to prioritise the Strengthening Communities theme as the priority for its Neighbourhood Element funding. Further discussion with the Owton Forum Sub-Group pointed the utilisation of Neighbourhood Element to support the Connected Care approach to improving their neighbourhood, and given the work already undertaken through the Connected Care Community Audit this seems potentially an exciting way to use Neighbourhood Element in the Owton neighbourhood.
- 4.3 The Connected Care Model is designed to provide an interlocking, bespoke range of services, which directly reflect and respond to the specific needs of the individuals and communities they serve. Connected Care is about offering universal support on health and care as well as advice on housing, education, employment and benefits.

5. NORTH HARTLEPOOL NEIGHBOURHOOD

- 5.1 The North Hartlepool NAP is currently being developed, and a local forum yet to be formed and constituted. The North Hartlepool NAP area includes the Brus and St Hilda wards and is the largest NAP in terms of population, with a number of distinct communities. A report is to be taken to the North Neighbourhood Consultative Forum in March 2006 seeking to progress the issue of developing a NAP Forum.
- 5.2 The NAP development work undertaken has shown that there are common issues throughout the two wards, but there may be different views on what the priority for Neighbourhood Element should be. It is important to the development of the NAP in North Hartlepool that there is flexibility to reflect local concerns. It is therefore

recommended that each area (Central Estate, Headland, West View/King Oswy) be allocated a proportion of the Neighbourhood Element to prioritise on one particular theme. The allocation would be based on population size and relative deprivation, the same criteria used to allocate the Neighbourhood Element funding to the four qualifying neighbourhoods in September 2005. Work will be ongoing over the coming months and a report will be brought to this Board outlining the progress made.

6. FINANCIAL AND RISK MANAGEMENT CONSIDERATIONS

- 6.1 The Neighbourhood Element presents an opportunity to build upon and strengthen the neighbourhood based approach to regeneration of the NAP areas. The 20% topslicing for Community Coordination takes into account the additional tasks involved by officers in delivering the Neighbourhood Element programme to 2010.

7. RECOMMENDATIONS

- 7.1 The Portfolio Holder is requested to

- note the priority theme chosen in Burbank and Dyke House/Stranton/Grange;
- agree to focussing the Owton Neighbourhood Element on Strengthening Communities; and
- agree the recommended approach of flexibly managing Neighbourhood Element in North Hartlepool NAP area.

REGENERATION & LIVEABILITY PORTFOLIO
Report To Portfolio Holder
20th March 2006



Report of: The Head of Regeneration

Subject: NORTH HARTLEPOOL NEIGHBOURHOOD
ACTION PLAN

SUMMARY

1.0 PURPOSE OF REPORT

1.1 To seek endorsement of the Neighbourhood Action Plan (NAP) for the North Hartlepool area (Brus and St Hilda Wards).

2.0 SUMMARY OF CONTENTS

2.1 The report describes the contents of the North Hartlepool Neighbourhood Action Plan (NAP), including the background to NAPs and the consultation undertaken to develop the NAP. It also identifies the consultation process on the draft NAP to enable the final version to be produced.

3.0 RELEVANCE TO PORTFOLIO MEMBER

3.1 Neighbourhood Action Plans fall within the remit of the Portfolio Holder and this particular NAP will have an impact on service delivery and will potentially influence future funding opportunities in the North Hartlepool area.

4.0 TYPE OF DECISION

4.1 Key decision, test ii applies

5.0 DECISION MAKING ROUTE

5.1 Portfolio Holder Decision then to Hartlepool Partnership for final approval.

6.0 DECISION REQUIRED

6.1 Endorsement of the Neighbourhood Action Plan (NAP) for the North Hartlepool area.

Report of: The Head of Regeneration

Subject: NORTH HARTLEPOOL NEIGHBOURHOOD
ACTION PLAN

1.0 PURPOSE OF REPORT

1.1 To seek endorsement of the Neighbourhood Action Plan (NAP) for the North Hartlepool area (Brus and St Hilda Wards).

2.0 BACKGROUND

- 2.1 Neighbourhood Action Plans are the local elements of the Hartlepool Neighbourhood Renewal Strategy. The Strategy forms part of the Community Strategy and the overall policy framework for the Borough and sets out the long term vision for Hartlepool and the approach to the continuous improvement of services.
- 2.2 NAPs are important in encouraging local people and organisations to work together to narrow the gap between the most deprived wards and the rest of the country. They should be influential in the future allocation of resources. The objective of the NAP is to integrate policies at the local level to improve the way that services are provided.
- 2.3 The North Hartlepool Neighbourhood Action Plan is the sixth NAP to be developed in the town.
- 2.4 Hartlepool Partnership has agreed to allocate £201,500 of Neighbourhood Renewal Funding over the next two financial years (2006-09) and £430,000 Neighbourhood Element funding over the next four years (2006-10) specifically for the North Hartlepool Neighbourhood Action Plan area to start addressing some of the residents' priorities. This funding will be spent once the Neighbourhood Action Plan is endorsed and the local Forum is established.

3.0 CONSULTATION AND CURRENT POSITION

- 3.1 The North Hartlepool NAP area covers the Brus and St Hilda Wards. The NAP area is illustrated on a map within the NAP (page 1).
- 3.2 The NAP has been developed through consultation with residents, school children, young people, community and voluntary groups, Ward and Parish Councillors and those who deliver services to the area (Police, Council Officers, Housing Hartlepool etc.). There have been three community conferences held in December 2005, which were

crucial in identifying the community's priorities and the actions required. Household survey data (MORI 2004) and other baseline data and statistics have also provided an understanding of the conditions in the North Hartlepool area.

- 3.3 The Community Network has assisted in involving residents and community groups in the process and Housing Hartlepool helped the Council's Regeneration Team facilitate the Community Conferences.
- 3.4 The North Neighbourhood Consultative Forum considered the draft NAP on 1st February 2006. The Regeneration and Liveability Portfolio Holder received the draft on 17th February 2006 for information and comment and the draft was also considered at the Hartlepool Partnership meeting on the 24th February 2006, giving further opportunity for comment.
- 3.5 As described above, a wide range of consultation was carried out to develop and inform the NAP. Comprehensive consultation was also undertaken to ensure comments were received from key stakeholders and residents on the draft. This included the following:
- Central Estate and Brus Ward Residents Associations
 - Drop-in sessions at various community buildings
 - Newsletter to every household in the area
 - West View Project and Youth Centre
 - Abbey Street Youth Centre
 - Horsley Centre
 - Local schools and Hartlepool College of Further Education
 - Community Network
 - Meetings with key service providers including; Hartlepool Borough Council, Voluntary and Community Groups, Ward Councillors.
 - Key Community Groups and Voluntary Organisations were given the opportunity to meet Regeneration Officers and make comments on the draft.
 - Every Ward and Parish Councillor was sent a letter inviting them to the service provider meetings or alternatively to meet Regeneration Officers separately to comment on the draft.
- 3.6 All comments received were very positive and constructive and have helped to formulate an accurate action plan for the area. Meetings with key service providers and Councillors have also enabled us to identify funding and resources for some of the actions required.
- 3.7 This 'finalised' Neighbourhood Action Plan, which includes all of the amendments suggested by consultees, will be taken to the North Neighbourhood Consultative Forum for endorsement on 22nd March 2006. Any comments arising from these meetings will be reported verbally at the Hartlepool Partnership meeting in April 2006. The Hartlepool Partnership will be requested to finally endorse and adopt

the North Hartlepool NAP. The final version will be placed on Hartlepool Borough Council's website for future reference.

4.0 IMPLEMENTATION

- 4.1 The Council's Neighbourhood Services Department will adopt a neighbourhood management role to assist in the implementation of this plan, led by the North Neighbourhood Manager. The new North Hartlepool Forum, will be set up by the Community Network Officer and the North Neighbourhood Manager. This Forum will bring together service providers and residents and will have a key role to play in overseeing the implementation of the plan at a local level along with the allocation of Neighbourhood Renewal and Neighbourhood Element funding. The North Neighbourhood Manager will be taking a report on the structure to the North Neighbourhood Consultative Forum in March 2006. In addition, the Hartlepool Partnership's Theme Groups will have an important role to play in monitoring plan progress on strategic issues across all of the seven themes, on an annual basis.

5.0 FINANCIAL IMPLICATIONS AND RISK MANAGEMENT CONSIDERATIONS

- 5.1 This Neighbourhood Action Plan will be influential in the future allocation of resources. The NAPs provide a strategic analysis of the problems, gaps and priorities which could be tackled should any new funding streams emerge. Impact upon priorities is expected to be made by using more efficiently and effectively existing mainstream resources in the more disadvantaged areas. This will potentially co-inside with continuous improvement to services by all partners which often only involves a series of small adjustments and a smarter co-ordination of activity. The objective of the NAP is to integrate policies at the local level to improve the way that services are provided.
- 5.2 As previously outlined, Hartlepool Partnership has agreed to allocate £201,500 of Neighbourhood Renewal Funding over the next two years (2006-09) and £430,000 Neighbourhood Element funding over the next four years (2006-10) specifically for the North Hartlepool Neighbourhood Action Plan area. The North Hartlepool Forum, once established, will discuss with the North Neighbourhood Manager, the Community Network and other key service providers how this funding should be used to address some of the community's priority concerns.
- 5.3 There are few risks attached to the decision of endorsing the NAP and most relate to the 'reputation' category (e.g. risks to customer support and confidence in the service or personnel of the Council or threats to the Council's reputation with external bodies and agencies).

- 5.4 Whilst there is a small risk that some priority concerns and actions have been missed through the NAP preparation process, attempts have been made to ensure that consultation has been as extensive and as inclusive as possible and any new issues emerging can be picked up in the review and monitoring process.
- 5.5 The main risk to delivering the NAP itself is that some of the priority concerns and actions identified in the plan are not addressed by service providers. Such a risk has been reduced through meetings held with service providers to encourage them to 'sign up' to the actions. In addition, as identified in section 4.0 of this report, implementation arrangements are in place with the North Neighbourhood Manager, the North Hartlepool Forum (once established) and the Hartlepool Partnership's Theme Groups, to ensure progress is monitored and any major problems will be reported to the Local Strategic Partnership on an annual basis.
- 5.6 The only other potential risk that needs to be identified at this stage is that a local Forum has not yet been established, and in other Neighbourhood Action Plan areas these Forums have been the key driver to deliver and implement the Neighbourhood Action Plan. During the consultation period, officers have taken on board residents, Councillors and service providers views in relation to the local Forum. As mentioned in paragraph 4.1 the report taken to the north Neighbourhood Consultative Forum will hopefully gain support from the community in establishing a Forum and once established progress will be made on addressing the Community's priority concerns.

6.0 THE CONTENTS OF THE PLAN

- 6.1 The North Hartlepool NAP is attached, which includes a map of the area.
- 6.2 The document has been structured in a way that is intended to give a clear picture of the strong themes running through the NAP which relate back to the sister documents of the Community Strategy and the Neighbourhood Renewal Strategy.
- 6.3 The Introductory Section covers the background to NAPs, a brief description of the North Hartlepool neighbourhood, how the North Hartlepool NAP has been developed and a summary of the community's main concerns.
- 6.4 The following section then comprises seven theme areas:- Jobs and Economy; Lifelong Learning and Skills; Health and Care; Community Safety; Environment and Housing; Culture and Leisure and Strengthening Communities. Each theme identifies key statistics, strengths and weaknesses, key resources and programmes delivered

in the area and the gaps in service delivery which need to be addressed.

- 6.5 The last section of the NAP again covers the seven theme areas but this time focuses on the issues which reflect the community's priorities for improving conditions in the North Hartlepool neighbourhood. A table identifies the community's priority concerns, the actions that are required to address the concerns, the organisations who need to be involved in delivering the actions, how success will be measured and how the actions will contribute to addressing strategic targets (such as Neighbourhood Renewal Action Plan Targets and the Local Area Outcomes).

7.0 RECOMMENDATION

- 7.1 Considerable work with residents, young people, Councillors, community and voluntary groups and service providers has informed the development of the North Hartlepool Neighbourhood Action Plan. Subject to any comments from the North Neighbourhood Consultative Forum for inclusion within the NAP the Regeneration and Liveability Portfolio Holder is requested to:-

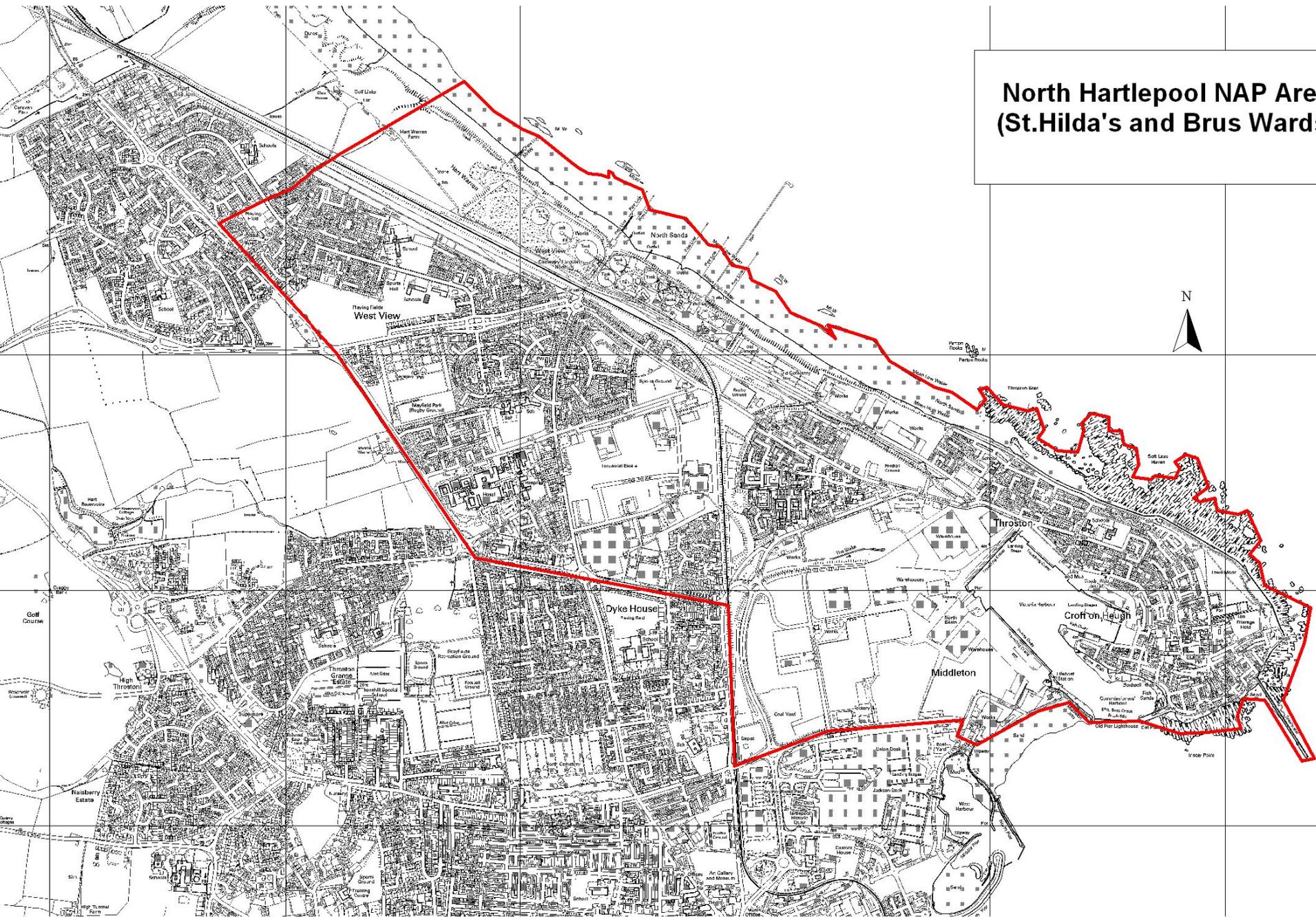
Endorse the Neighbourhood Action Plan (NAP) for the North Hartlepool area before it is considered for final approval at the Hartlepool Partnership meeting in April 2006.

NORTH HARTLEPOOL COMMUNITY (BRUS AND St HILDA WARDS) DRAFT NEIGHBOURHOOD ACTION PLAN



MARCH 2006: FINAL FOR ENDORSEMENT.

**North Hartlepool NAP Area
(St.Hilda's and Brus Wards)**



INTRODUCTION

What is the North Hartlepool Neighbourhood Action Plan (NAP)?

- The North Hartlepool (Brus and St Hilda Wards) NAP will enable local people and organisations to work together to integrate policies at a local level to improve the ways that services are provided to achieve goals of lower unemployment and crime, better health, skills, housing and physical environment, and a stronger community with improved culture and leisure opportunities.
- There is no significant new funding available specifically for the NAP, but it is action led with realistic and tangible targets to encourage the collaboration of service providers to reach common aims.
- It is anticipated that the North Hartlepool NAP will be influential in the future allocation of resources, such as Neighbourhood Renewal Funding (NRF), Housing Hartlepool and the delivery of the Council's Neighbourhood Management Team's services. It identifies the strengths and weaknesses of the area, and provides a framework for opportunities if funding / resources become available.

The NAP will look at how services can be made more efficient and effective for the local community. The purpose of this plan is to help local service providers and users to ensure that gaps between existing and desired services are identified and considered by service providers, to effectively add value and improve the quality of life in the North Hartlepool area.

Success will depend upon the effectiveness of joint working with the community and between service providers. Community involvement has already positively encouraged the development of the NAP and a broad range of organisations and groups have been involved in this NAP. Many service providers, residents, school children, community / voluntary groups and Councillors have put a lot of time into developing this plan. Three Community Conferences were held in association with the Community Network and Housing Hartlepool, along with individual meetings with service providers, and community and voluntary groups.



Three Community Conferences were held in December to obtain the Community's views.

About the North Hartlepool Neighbourhood

The North Hartlepool neighbourhood is situated to the far North East of the town and covers the Brus and St Hilda Wards. The area can be split into four areas, which are well known to the community and service providers who live and work in the NAP area. These are known as The Headland, Central Estate, West View and King Oswy. The area is shown on the map (page 1).

The North Hartlepool area is a very large community, which has a good mix of housing stock. Local shops are situated throughout the area and several schools are located within the neighbourhood.

The Indices of Multiple Deprivation 2000 ranked this area within the most 10% of deprived neighbourhoods nationally.

There is a resident population of approximately 11,875 of which 6,930 are working age, living in 5,260 households (JSU 2002). The housing stock is made up of 41% owner occupied, 49.8% owned by Housing Hartlepool / Housing Association and 5.1% privately rented (Census 2001, please note these may be updated by Housing Hartlepool).

Our Concerns:

The community's concerns are identified in the NAP for each of the seven Community Strategy themes and the action plan identifies how these concerns can be tackled. Throughout the consultation a number of priority concerns, have been identified and are highlighted below:

- We are concerned about the limited local work with a particular lack of skilled jobs.
- We are concerned about the need to raise aspirations for learning, particularly for the young.
- We are concerned about the lack of local medical services in the area (GP's, dentists and pharmacies).
- We are concerned about the lack of a visible police presence throughout the area and anti-social behaviour.
- We are concerned about the problems associated with parking, litter, fly tipping and dog fouling.
- We are concerned about the lack of activities for all sections of the community.
- We are concerned about the lack of community involvement and residents groups.

JOBS AND ECONOMY

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- Within the North Hartlepool area unemployment rates for Central and West View are particularly high (6.3% as opposed to 5.7% Borough wide) (JSU Oct 2005).
- A high proportion of low-income households (55.6% as opposed to 40.5% Borough wide and 24.3% nationally) (Census 2001).
- High levels of residents who are incapable of work (20.2% as opposed to 13.2% Borough wide and 13.3% nationally) (Census 2001).
- Brus and St. Hilda Wards are the 12th and 13th Wards in the Tees Valley with the highest levels of low literacy and numeracy (Basic Skills Group Sept 2001). In Brus Ward 34.6% of adults have low level literacy whilst 40.2% of adults have low levels of numeracy whilst in St Hilda Ward 34.6% of adults have low levels of literacy and 39% have low levels of numeracy. This compares with literacy levels for Tees Valley being 27% and England being 24% whilst numeracy levels for Tees Valley are 28.4% and for England 24% (Basic Skills Group Sept 2001).

Strengths

- Lots of potential for further tourism investment within the Headland, including the Fish Quay, Kafiga Landings, The Manor House and Heugh Gun Battery.
- Local shopping parades in some areas (Northgate, King Oswy, Brus Corner, Davison Drive and Miers Avenue).
- Heerema, Gus Robinson, PD Ports, The University Hospital of Hartlepool, local schools and companies on Oakesway Industrial Estate provide local employment opportunities for residents.
- The proximity of the Marina and the developing Victoria Harbour also provide local employment opportunities, which could be strengthened with wider economic benefits.
- A number of voluntary and community groups contribute towards economic as well as social regeneration of the area and provide local jobs, volunteering and training opportunities.
- Hartlepool College of Further Education run a "Back to Work Programme".

Weaknesses

- Limited local work with a particular lack of skilled jobs and consequently local wages are quite low.
- Low literacy and numeracy skills.
- Widespread poverty, including a large proportion of households with no earners, in receipt of Council Tax benefit and / or income support.
- High proportion of lone parent and lone pensioner households.
- Low levels of business stock due to a lack of starter business units in the area and a lack of appropriate sites to develop new units on.
- Some local industries are very reliant on international markets and therefore are vulnerable to external factors.
- A number of prominent industrial and commercial premises are vacant and run down.
- Both Single Regeneration Budget (SRB) and Townscape Heritage Initiative funding, which have been effectively used in the past, by the North Hartlepool Partnership to fund industrial and commercial physical improvements and job creation schemes, are now drawing to a close and no alternative sources of funding have been identified.
- Range and quality of goods offered by local shops is limited in some areas, and some areas (such as Central Estate) have no local shopping / post office facilities.
- Some heavy industry is in close proximity to local residential areas and there can be problems with visual impact (particularly Heerema) and noise and dirt (see Housing and Environment

	<p>Section).</p> <ul style="list-style-type: none"> ▪ Isolation from other areas of the town especially as the bus service after 6pm is poor / infrequent.
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KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
West View Advice and Resource Centre.	<p>West View Advice and Resource Centre was established in 1983 and provides advice and information to individuals and groups. The Centre provides a wide range of training services, information technology resources and venues for the support of courses (vocational and leisure) for adult and further education. For more information please call Tel. 01429 271275.</p>
West View Project.	<p>West View Project provides community based youth work, employing 12 staff, contributing to tourism development through the Marina Water Sports Centre and delivering accredited training for young people, staff, leaders and volunteers in a range of activities supported by Hartlepool Children's Fund and a range of other funders. The project actively fundraises to seek to develop more opportunities for young people to participate and make the cost to participants as low as possible without compromising on the quality of delivery however, due to the national, local and regional funding crisis the West View Project has been forced to use reserves to maintain the current level of support into 2006. There is a risk that without being able to replace this support, the West View Project will be forced to reduce service levels during 2006. For more information please Tel. 01429 272699.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
West View Employment Action Centre.	<p>The West View Employment Action Centre was founded by the residents of West View to enable unemployed people living in the North Hartlepool Partnership area to access help and guidance in their search for employment, training, education and voluntary work.</p> <p>To help residents the West View Employment Action Centre offers:</p> <ul style="list-style-type: none"> ▪ CV compilation and copies, ▪ Help to complete application forms, ▪ Theory driving and LGV test practice, ▪ Basic computer skills, ▪ Internet search for employment, <p>The Centre also works with Hartlepool Working Solutions and Hartlepool Action Team for Jobs to ensure courses provided are available to clients.</p> <p>The service is free to clients who are unemployed and living in the North Hartlepool area, which includes most of West View, Central Estate and the entire Headland.</p> <p>The opening hours are Monday to Thursday 8.00am – 4.00pm and Friday 8.00am – 12.00 noon. For further details Tel. 01429 421055.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Credit Union Scheme.	<p>Hartlepool Credit Union Ltd. is a savings and loans co-operative owned and operated by its members. Members can access a savings and low cost loan facility at a local base. Members are eligible to free life savings and loan protection insurance. Membership is open to anyone who lives or works in the Borough of Hartlepool. Collection points in the North of Hartlepool are as follows:</p> <ul style="list-style-type: none"> ▪ West View Advice and Resource Centre – Thursday 12.00pm to 1.30pm; ▪ Derwent Grange Housing (Residents only) – Monday 1.15pm to 2.00pm; ▪ West View Community Centre – Thursday 2.00pm to 3.45pm; Sure Start North main building – Monday 2.15pm to 4.00pm and Friday 11.20am to 12.30pm. <p><u>Schools</u> St. John Vianney's – Monday 11.00am to 12.25pm; St. Hild's – Monday 12.30pm to 1.10pm; St. Helen's – Thursday 9.00am to 10.00am; St. Bega's – Friday 9.00am to 11.15am.</p> <p>The following services can be accessed at the main office – No. 3/4 Avenue Parade, Avenue Road, Hartlepool:</p> <ul style="list-style-type: none"> - direct benefit payments; - benefit advice; - money advice. <p>The office is open Monday to Friday 10.00am to 3.45pm. For enquiries or more information please Tel. 01429 863542.</p>
Volunteer Centre Hartlepool.	<p>Volunteer Centre Hartlepool is part of Hartlepool Voluntary Development Agency (HVDA) and works primarily with volunteers and local charitable and not for profit organisations and statutory bodies such as schools. The Volunteer Centre at HVDA is the only service of its kind offering advice and information on the full range of voluntary</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>work opportunities in Hartlepool to people over 25. The Centre is currently funded by Local Government, Central Government initiatives and Charitable Funders.</p> <p>The Centre holds information on a wide range of volunteer opportunities and community activity. Information is sought on a comprehensive range of volunteer opportunities and potential volunteers are offered support and advice in matching their motivation to volunteer with appropriate programmes. Volunteering is marketed and promoted through local, national and regional campaigns, making full use of technology, local and national publicity and word of mouth to promote positive messages about the benefits, diverse nature and conditions of volunteering. An equal opportunities policy is implemented with a clear commitment to diversity, equality and anti-oppressive practice. The Centre leads and / or participates in campaigns and issues that affect volunteers and volunteering, being proactive to increase awareness of volunteering and for a more volunteer literate and volunteer friendly climate. The staff will support people who wish to volunteer to effect positive social change and improve the quality of life in their community by promoting volunteering targeted at specific groups of people who face barriers to volunteering. The Centre also currently employs 2 qualified life coaches who offer personal coaching to anyone who volunteers in Hartlepool.</p> <p>For more information please Tel. 01429 262641.</p>
Hartlepool Millennium Volunteers.	<p>Millennium Volunteers is a government funded initiative aimed at all young people aged 16 to 24 to encourage, recruit and reward voluntary activity in their local community. Recognition takes the form of 2 nationally recognised Awards, which are time based. The MV Award for 100 hours of voluntary activity and the MV Award of Excellence for 200 hours.</p> <p>All young people participating in voluntary activity through the MV programme are offered a wide range of free, varied and flexible training. The only stipulation is that it should “make them a better volunteer”. So this can be as individual as the volunteer themselves.</p> <p>For more information please Tel. 01429 262641.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Headland Development Trust.	<p>Operating from within the Headland area this charitable trust was formed in 2001 and provides a base for social and economic regeneration. The Trust currently operates three projects: Community Initiatives Project, Culture and Leisure Project and Education and Learning Project through which an accredited Community Legal Learning Programme is being delivered across the North East. To date Headland Development Trust has also been successful through its Community Initiatives Programme in providing support and access to various volunteering and skills development opportunities and placing a number of volunteers into employment, while working in close partnership with Action Team for Jobs.</p> <p>The Headland Development Trust also invests heavily in young people aged between 11 to 19 years within the locality via its Sigma Youth Project through delivering a wide range of high quality accredited training, courses and activities that assists the young people in their future. The Sigma Project places young people at its forefront ensuring all activities remain relevant.</p> <p>The Headland Development Trust will address unemployment throughout the Community Legal Learning Programme. This will be done by working within the remit of the Local Government agenda and also the Regional Economic Strategy with a view to lower unemployment.</p> <p>It is already working in line with the white paper on 21st Century Skills in the sense that the Community Legal Learning Programme will develop its courses and support a route that develops skills and employability for life that will primarily focus upon education and learning initiatives to promote greater social capacity. For further information please Tel. 01429 420302.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
North Hartlepool Partnership.	<p>In the past both Single Regeneration Budget (SRB) and Townscape Heritage Initiative funding have been available for a range of grants to physically improve commercial and industrial property, to stimulate business investment and create jobs.</p> <p>For example, the North Hartlepool Partnership has supported Business Refurbishment Grants, Business Security Grants, Oakesway Industrial Improvement Area Grants and The Headland Commercial Improvement Area Grants.</p> <p>These are now completed or are coming to an end with no new applications being considered as funding has all been allocated.</p>
Hartlepool Working Solutions: Jobs Build (NRF).	<p>The project works in partnership with local employers to help promote local jobs for local people. Financial assistance can be offered to local residents and local employers where an employment opportunity is identified and subsequently filled. For further information please Tel. 01429 284482.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Hartlepool Working Solutions: Work: Opportunities for Women (NRF).	<p>Training is on offer, free of charge, to those women who are unemployed, lone parents or returners to work, of working age living in the Neighbourhood Renewal Area (NRF) area (which included North Hartlepool) and in receipt of benefit. For most courses free crèche facilities are provided. In some situations, women who work only a few hours a week can be considered for free training if it is needed for a career change.</p> <p>The training offered at the present moment in time focuses on the childcare sector with basic, introductory informal courses being offered but also Level 1 and Level 2 Certificate courses, for those who are keen to find employment in childcare.</p> <p>Other training involves courses that would be useful if you are looking for work e.g. Retail and Service Sector training. There are other useful courses if you are thinking about returning to work and need to update your C.V. These include short, one day certificate courses in baby resuscitation, first aid, food hygiene and also training in confidence building and assertiveness training.</p> <p>The Women's Development Fund (WDF) is directed towards women who are setting up their own business or new form of self-employment and they can apply for a grant of up to £500 for advertising and publicity to launch their new business. The WDF Panel makes decisions in individual applications.</p> <p>Opportunities for Women is part of the Hartlepool Working Solutions team and has close links in the community with Sure Start, and other community and voluntary organisations.</p> <p>The project is also linked strongly with the Children's Information Service, Lone Parent Advisors at Job Centre Plus and the Action Team. For more information please Tel. 01429 284482.</p>
Hartlepool Working Solutions: Work Route (NRF).	<p>Work Route provides local residents with paid temporary employment with relevant vocational training, personal development and job search support that will assist with the transition to sustainable employment.</p> <p>The project currently has a wide range of construction and environmental opportunities available. For further information please Tel. 01429 284482.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Hartlepool Working Solutions: Targeted Training (NRF).	Working closely with employers, the Targeted Training project offers residents the opportunity to gain up to date relevant certificates and, in most instances guarantees interviews. Courses range from retail to personal safety and all include job search, information, advice and guidance. For more information please Tel. 01429 284482.
Hartlepool Working Solutions: Work Smart (NRF).	Business support service, which aims to offer better employment practices which will improve the employment offer to NRF residents (which includes the North Hartlepool area). For more information please Tel. 01429 284305.
Hartlepool Working Solution: Progression to Work.	Progression to Work provides temporary paid employment for local people in receipt of incapacity benefit who wish to return to work. The project also provides training, personal development and job search assistance. For further information please Tel. 01429 284482.
Hartlepool Working Solutions: Tees Valley Works.	A sub-regional training programme funded by the Learning and Skills Council (LSC) Tees Valley. Tees Valley Works can offer vocational accredited training for unemployed men and women in community venues. For further information Hartlepool residents should Tel. 07920743283 or 01429 297201.
Headland and Brus Children's Centres.	Training and support are offered to address basic skills onwards through vocational training, accredited training and higher education in response to community need, offering better opportunities for parents. For more information please Tel. 01429 292555.

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Hartlepool Action Team for Jobs / Job Centre Plus.	<p>Hartlepool Action Team for Jobs operates as part of Job Centre Plus and delivers the following outreach surgeries for residents in the North Hartlepool area:</p> <ul style="list-style-type: none"> ▪ West View Employment Action Centre: Monday and Wednesday mornings, ▪ West View Advice and Resource Centre: Tuesday and Thursday mornings, ▪ Sure Start, King Oswy Drive: Monday afternoon, ▪ Sure Start, Hindpool Close: Tuesday afternoon, ▪ Activ8 Centre, The Headland: Thursday morning, ▪ The Action Team mobile advice unit is also parked in the Borough Hall car park each Wednesday 10.30am – 4.00pm. <p>At each of these venues, residents are able to access one to one, confidential advice and support to help them overcome barriers to finding employment.</p> <p>Mainstream Jobcentre Plus services are also accessible to all residents of North Hartlepool from Ward Jackson House, Wesley Square, Hartlepool. This opens daily from Monday to Friday. For more information please Tel. 01429 890996.</p>
Connexions.	<p>Connexions have the following services operating within St Hilda's Church of England School:</p> <ul style="list-style-type: none"> ▪ Personal Advisors available for information, advice and guidance and support to young people aged 13 to 16 in school approximately 2 days per week (each aimed at supporting young people to make a successful transition to post 16 learning in education, employment or training and supporting young people to overcome personal, social or health problems). <p>Other projects include:</p> <ul style="list-style-type: none"> ▪ Supporting young people in E2E programmes and Modern Apprenticeships with local Work Based Learning providers. ▪ Kick Start Project (European Social Fund: EST funded): re-engaging young people and their carers in learning through one to one support for individuals and funds activity

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>programmes delivered in partnership with statutory and voluntary agencies within the town.</p> <ul style="list-style-type: none"> ▪ Delivering Positive Activities for Young People: available for those aged 8 to 19 years who are at risk of disengaging from mainstream provision, i.e. playing truant, school exclusions, anti-social behaviour. Delivers one to one support for young people and funds activity programmes for delivery by community and voluntary groups such as FAST (for more details on the FAST scheme please see the Community Safety resources section). <p>One Stop Shop available on Tower Street for information, advice, guidance and personal support to young people.</p>
Connexions: Business Ambassadors Task Force.	<p>Business Ambassadors are volunteers from local companies who are willing to work with students of all ages on a wide range of School / Industry link activities. Business Ambassadors are employed by a wide variety of organisations and they represent many of the occupations available within the local area.</p> <p>All Ambassadors have undergone a training course focusing on communication and presentation skills. The training deals with issues in schools today and gives a brief overview of the National Curriculum. Business Ambassadors can enhance work related learning activities in the classroom. They are willing to work with small groups of pupils to help them learn about their places of work, recruitment and selection. For more information please Tel. 01642 662531.</p>
Connexions: Primary Task Force.	<p>The Regional Economic Development plan identifies the need to “raise the aspirations of young people in Key Stage 3” but it is equally important to raise the awareness of pupils in Primary Schools of the “world to work” thus raising their aspirations. There are three Primary projects that have been developed for years 4, 5 and 6. These are as follows:</p> <ol style="list-style-type: none"> 1) Ready Steady Cookery. 2) Rosie’s Diner. 3) Travelling Matt. <p>For more information please Tel. 01429 662531.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Connexions: Get Ready Task Force.	The "Get Ready" packages offer a series of innovative modules that can be offered individually or as a whole programme. Broken into two parts, First "Get Ready: Preparing for Work" and secondly "Get Ready2Go: Assessing Employment". For further details please Tel. 01429 662531.
Connexions: Enterprise Task Force.	The Enterprise Taskforce has been established to develop and deliver exciting and engaging activities that meet both the enterprise entitlement and work related learning QCA Framework. The enterprise activities available to date are as follows, however we are happy to create bespoke packages to suit your particular needs. <ul style="list-style-type: none"> 1) Enterprise Training for Teachers, 2) Being the Best, 3) Car Wars, 4) Sainsbury's at Bells Retail Trail, 5) Curriculum Activities, 6) The Real Thing, 7) Being the Boss, 8) Dream Team, 9) Money Matters by Access 4 Business, 10) Social Enterprise. For more information please Tel 01429 662531.
Hartlepool College of Further Education "Back to Work Programme".	Awaiting details.
Heerema Apprenticeship Programme with HCFE.	Heerema work in partnership with HCFE, monitoring and recruiting from the full time or programme led first year engineering apprentices. The successful candidates then complete their apprenticeship with Heerema over the subsequent 3 years and many go on to access higher education as a result. For more information please Tel. 01429 295111.
Housing Hartlepool Apprenticeship programme.	Awaiting Details.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Increase support to allow residents to maximise their capacity to obtain employment and training.
2.	Identify and tackle barriers, which hinder residents from taking up employment and training opportunities.
3.	Further develop local employment opportunities, particularly for young people.
4.	Promote business investment and diversify local economy needs.
5.	Maximise emerging, neighbouring economic opportunities e.g. Victoria Harbour and Marina.

LIFELONG LEARNING AND SKILLS

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- Key Stage 2 English (72.8%), Maths (72.2%) and Science (83.0%) Level 4 attainment rates are below the Hartlepool averages (79%, 78% and 86% respectively) (HBC 2005).
- Key Stage 3 English (56.8%), Maths (63.8%) and Science (57.8%) Level 5 attainment rates are well below the Hartlepool averages (71.2%, 74.6% and 68% respectively). The percentage of those leaving school in 2004 with 5+ A* to C at GCSE level was 35.4% as opposed to 42.1% for the total NRF area and 52% Borough wide (HBC 2005).
- Overall, educational attainment rates are higher in King Oswy and the Headland than in West View and the Central Estate (JSU 2002).
- The percentage of 16 year olds not in employment, education or training (13%) is higher than the Hartlepool average (8%) (JSU 2002).
- Brus and St Hilda Wards are the 12th and 13th Wards in the Tees Valley with the highest levels of low literacy and numeracy (Basic Skills Group Sept 2001). Brus Ward ranks 3rd out of all 17 Hartlepool wards for poor literacy with 34.6% of adults having low levels of literacy and 2nd for poor numeracy with 39% of adults having low levels of numeracy. St. Hilda Ward ranks 2nd for poor literacy (34.1% of adults) and 3rd for poor numeracy (39.7%). This compares to an average of 24% of adults in England with low levels of literacy and numeracy (Basic Skills Agency 2001).

Strengths

- School results have improved significantly over recent years, at a rate greater than national improvements
- West View Primary School was the 25th most improved Primary School in England and Wales in 2003.
- Local schools have increased their workforce, employing and training adults from the local community, e.g. West View Primary School support staff include 8 recently appointed local people.
- Heerema Apprenticeship Programme with Hartlepool College of Further Education.
- Headland Children's Centre and Brus Children's Centre on Central Estate, Headland, West View Community Centre and St John Vianney's RC Primary School offers pre-school support.
- Primary and Secondary schools in the area offer before and after school activities.
- All Primary and Secondary schools in the north of the town are involved in the North Hartlepool Extended Schools cluster.
- Many new build facilities have recently been built across the North Hartlepool area providing a range of modern facilities.
- Good primary and secondary schools in the area with lots of activities with good teachers and helpful staff.
- Children feel safe in the schools and are well behaved generally.
- Children look forward to attending secondary schools in the area.

Weaknesses

- Low level skills, due to barriers including childcare provision, which causes a lack of participation.
- Low levels of educational attainment and progression into further education.
- Majority of residents have no qualifications, 35.4% of residents in the area leave school with 5+ GCSE (A* to C) compared to 52% Borough wide and 56% nationally (HBC 2005).
- Perceived lack of access to training amongst some residents.
- Children cannot take part in after school activities at St Hild's unless they have their own transport as there are no buses on an evening.
- Learning opportunities for the elderly are expensive in the area if residents are not unemployed or claiming a benefit and therefore exclude some people (e.g. German evening classes for approx £75).

<ul style="list-style-type: none"> ▪ Good library facilities. West View library is viewed as a key resource by children as it helps aid them with their homework. ▪ West View Primary School is well liked by the majority of children who attend. 	
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KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
HBC Children's Services	From August 2005, Hartlepool Borough Council became a Children's Services Authority. This means that alongside providing a strong and effective education service, it now also provides services across North Hartlepool relating to children and young people which were formerly provided through Social Services and Community Services.
Headland Children's Centre.	The Headland Children's Centre is made up of Sure Start North, St Helen's Primary School, St Bega's RC Primary School and Kiddikins Neighbourhood Nursery. They primarily serve children aged under five and their families, and provide integrated childcare, education, health services, family support (including adult education and training), a base for childminders and access to Job Centre Plus. For more information please Tel. 01429 284336.
Brus Children's Centre.	The Brus Children's Centre is made up of Sure Start North, St John Vianney's RC Primary School and Rainbow NHS Day Nursery. They provide integrated early learning and child care, including wraparound care for children from birth to five through day care, nursery and wraparound provision, and into school with breakfast, after school and holiday care for children up to the age of eleven. They offer parental support, children and family health services, adult education, employment support through Job Centre Plus and support for child-minders. For more information please Tel. 01429 284336.
St Helen's Primary School, part of the Headland Children's Centre.	St Helen's Primary School now has a new build on their foundation stage site. They offer education (through nursery provision), care (through breakfast club and after care clubs open from 8am to 5pm daily in term time), some health facilities (a well baby clinic run by health visitors), school nurse drop in (weekly), stay and play for children and carers, Book Start group, two parent and toddler groups,

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	parenting support group and family learning groups. They also have an early years resource facility, which is intended to support private day nurseries and child minders with additional play resources. The play resources are stored at the School and can be loaned out over a period of weeks. For more information please Tel. 01429 267038.
St Bega's RC Primary School, part of the Headland Children's Centre.	St Bega's RC Primary School now has a community room built with training facilities. The room will be available for both school and community use and services and will be developed following public consultation covering the 0 to 5 years children's centre and the 0 to 11 years extended schools agenda. For more information please Tel. 01429 267768.
Kiddikins Neighbourhood Nursery, part of the Headland Children's Centre.	The nursery has developed into a 0 to 5 years integrated daycare setting, 5 to 11 years out of school holiday setting and a childminder drop in base. It has received significant funding from Children's Services. For more information please Tel. 01429 288288.
St John Vianney RC Primary School, part of the Brus Children's Centre.	St John Vianney's RC Primary School provides a comprehensive programme of educational support and wraparound care facilities. The new facilities within this centre will now offer full daycare for children 0 to 3 years, integrated care and education (0 to 11 years), crèche, training facilities, community room, health consultation and clinic facilities. For more information please Tel. 01429 273359.
West View Primary School.	<p>West View Primary School provides wrap around care, community services, a health care worker and a new build nursery. In addition the school has very strong Early Years links with Sure Start, the new Children's Centre initiative, Social Services, Health Agencies and is a LEA pilot school for the sex and relationships education scheme of work.</p> <p>From April 2006 it is proposed that a Children's Centre is located at West View Primary School. Currently the School utilises the facilities at the Children's Centre building, which is adjacent to West View Community Centre. For more information Tel. 01429 267466.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
North Hartlepool Extended Schools Cluster.	All schools in Hartlepool will provide an extended school service by 2010 providing wraparound care 8.00am to 18.00pm. Secondary schools will have to have access to sports and performing arts. The North Hartlepool Extended Schools Cluster includes schools, the voluntary sector and the Children's Services Department of the local authority working in partnership to provide services for the North Hartlepool Community. The schools are working together to ensure they offer a varied range of extended services that reach the whole community and go beyond the school day. They have a pooled budget, which they can use to fund / develop new services. There are also opportunities at extended schools for post 16 years. For more information please Tel. 01429 284336.
Transitional Enhancement Project.	The Transitional Enhancement Scheme which links English Martyrs RC Secondary School with the two primary feeder schools (St Bega's and St John Vianney's) provides valuable educational and pastoral support to Year 6 and 7 pupils which helps them adjust to the step up from primary into secondary school education. The scheme was SRB funded and has now been absorbed into mainstream funding.
Hartlepool College of Further Education (HCFE).	HCFE specialises in full and part time education for 14+ years of age. Level 2 Entitlement: training provided in conjunction with Learning and Skills Council (LSC) Tees Valley for people aged 19 years and over. 'Access IT': outreach IT training provided at Titan House on York Road in conjunction with Learn Direct. The college also engages with the 14 to 16 age group. For more information please Tel. 01429 295000.
Heerema Apprenticeship Programme with HCFE.	Heerema work in partnership with HCFE, monitoring and recruiting from the full time or programme led first year engineering apprentices. The successful candidates then complete their apprenticeship with Heerema over the subsequent 3 years and many go on to access higher education as a result. For more information please Tel. 01429 295111.
Hartlepool Sixth Form College.	Hartlepool Sixth Form College is a specialist Sixth Form College and is the largest provider of A Level courses in Hartlepool offering a wide

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	range of subject options. It also offers students the opportunity to re-sit GCSE courses. The College runs vocational courses in Child Care and Child Minding. Advice and guidance for potential students and parents is always available and the College works in close partnership with St Hild's Church of England School. For more information please Tel. 01429 294444.
Cleveland College of Art and Design.	Provide specialist further and higher education programmes in art and design and related areas. For more information please Tel. 01429 422000.
Teesside University: Meteor Programme.	This programme involve students from Teesside University going into schools to raise the awareness and aspirations of school children from Year 6 and upwards with regards to entering higher education. Activities include a school lecture series, discovery days, a student mentor scheme and residential summer schools. For more information Tel. 01642 384272.
HBC Adult and Community Services: Adult Education.	Provides community based learning including ICT / literacy and languages, Early Years Childcare, arts and crafts, business administration online testing, information advice and general guidance. Adult Education Development Workers will try and engage with priority groups e.g. people with mental health difficulties. For details please contact Tel. 01429 868616.
Learning and Skills Council (LSC) Tees Valley.	The Learning and Skills Council (LSC) Tees Valley aims to: <ul style="list-style-type: none"> ▪ Ensure that all 14 to 19 year olds have access to high quality, relevant learning opportunities. ▪ Make learning truly demand-led so that it better meets the needs of employers, young people and adults. ▪ Transform the learning and skills sector through <i>Agenda for Change</i>. ▪ Strengthen its role in economic development to provide the skills needed to help all individuals into jobs. ▪ Improve the skills of the workers who are delivering public services. ▪ Strengthen the capacity of the LSC to lead change nationally, regionally and locally.

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>Specific priorities are to:</p> <ul style="list-style-type: none"> ▪ Increase the proportion of young people achieving a Level 2 qualification. ▪ Reduce the number of adults in the workforce who lack a National Vocational Qualification (NVQ) Level 2 or equivalent qualification. ▪ Improve the basic skills of adults, including increasing the number of Skills for Life qualifications, which count towards the national Skills for Life target. ▪ Increase the number of Apprenticeship completions. <p>The LSC also work with partners to contribute towards the following targets:</p> <ul style="list-style-type: none"> ▪ Increase the proportion of young people and adults achieving a Level 3 qualification. ▪ Reduce the proportion of young people not in education, employment or training. ▪ Increase participation in Higher Education towards 50 per cent of those aged 18 to 30.
Connexions: Personal Advisor Service	<p>Connexions operate a personal advisor service within St Hild's Church of England School. The advisors are available for information, advice, guidance and support to young people in the school aged 13-16 years approximately two days per week each. The service is aimed at supporting young people to make a successful transition to post 16 learning in education, employment or training, and supporting young people to overcome personal, social and health barriers. For more information please Tel. 01642 662531.</p>
Connexions: Delivering Positive Activities for Young People	<p>The Delivering Positive Activities for Young People Programme is available for those aged 8-19 years who are at risk of disengaging from mainstream provision, i.e. playing truant, school exclusions, anti-social behaviour. It delivers one to one support for young people and funds activity programmes for delivery by community and voluntary groups such as FAST (for more details on the FAST scheme please see the Community Safety resources section). For more information please Tel. 01642 662531.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Connexions: Kick Start Project	The Kick Start Project (European Social Fund: ESF funded) aims to re-engage young people and their carers in learning through one to one support for individuals and funds activity. For more information please Tel. 01642 662531.
Connexions: Business Ambassadors Task Force	The Business Ambassadors Task Force is made up of volunteers from local companies who are willing to work with students of all ages on a wide range of School / Industry link activities. Business Ambassadors are employed by a wide variety of organisations and they represent many of the occupations available within the local area. All Ambassadors have undergone a training course focusing on communication and presentation skills. The training deals with issues in schools today and gives a brief overview of the National Curriculum. Business Ambassadors can enhance work related learning activities in the classroom. They are willing to work with small groups of pupils to help them learn about their places of work, recruitment and selection. For more information please Tel. 01642 662531.
Connexions: Primary Task Force	The Regional Economic Development plan identifies the need to “raise the aspirations of young people in Key Stage 3” but it is equally important to raise the awareness of pupils in Primary Schools of the “world of work” thus raising their aspirations. There are three Primary Task Force projects that have been developed for years 4, 5 and 6. For more information please Tel. 01642 662531.
Hartlepool Working Solutions: Jobs Build (NRF).	The project works in partnership with local employers to help promote local jobs for local people. Financial assistance can be offered to local residents and local employers where an employment opportunity is identified and subsequently filled. For further information please Tel. 01429 284482.
Hartlepool Working Solutions: Opportunities for Women (NRF).	Training is on offer, free of charge, to those women who are unemployed, lone parents or returners to work, of working age living in the NRF area (which includes North Hartlepool) and in receipt of benefit. For most courses free crèche facilities are provided. In some situations, women who work only a few hours a week can be considered for free training if it is needed for a career change.

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>The training offered at the present moment in time focuses on the childcare sector with basic, introductory informal courses being offered but also Level 1 and Level 2 Certificate courses, for those who are keen to find employment in childcare.</p> <p>Other training involves courses that would be useful if you are looking for work e.g. Retail and Service Sector training. There are other useful courses if you are thinking about returning to work and need to update your CV. These include short, one day certificate courses in baby resuscitation, first aid, food hygiene and also training in confidence building and assertiveness training.</p> <p>The Women's Development Fund is directed towards women who are setting up their own business or new form of self-employment and they can apply for a grant of up to £500 for advertising and publicity to launch their new business. The WDF Panel makes decisions in individual applications. Opportunities for Women is part of the Hartlepool Working Solutions team and has close links in the community with Sure Start, and other community and voluntary organisations. The project is also linked strongly with the Children's Information Service, Lone Parent Advisors at jobcentreplus and the Action Team. For more information please Tel. 01429 284482.</p>
Hartlepool Working Solutions: Targeted Training (NRF).	<p>Working closely with employers, the Targeted Training project offers residents the opportunity to gain up to date relevant certificates and, in most instances guarantees interviews.</p> <p>Courses range from retail to personal safety and all include job search, information, advice and guidance. For more information please Tel. 01429 284482.</p>
Hartlepool Working Solutions: Work Route (NRF).	<p>Work Route provides local residents with paid temporary employment with relevant vocational training, personal development and job search support that will assist with the transition to sustainable employment.</p> <p>The project currently has a wide range of construction and environmental opportunities available.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	For further information please Tel. 01429 284482.
Headland Development Trust.	<p>Operating from within the Headland area this charitable trust was formed in 2001 and provides a base for social and economic regeneration. The trust currently operates three projects: Community Initiatives Project, Culture and Leisure Project and Education and Learning Project through which an accredited Community Legal Learning Programme is being delivered across the North East. To date Headland Development Trust has also been successful through its Community Initiatives Programme in providing support and access to various volunteering and skills development opportunities and placing a number of volunteers into employment, while working in close partnership with Action Team for Jobs.</p> <p>The Headland Development Trust also invests heavily in young people aged between 11 to 19 years within the locality via its Sigma Youth Project through delivering a wide range of high quality accredited training, courses and activities that assists the young people in their future. The Sigma Project places young people at its forefront ensuring all activities remain relevant.</p> <p>The Headland Development Trust will address unemployment throughout the Community Legal Learning Programme. This will be done by working within the remit of the Local Government agenda and also the Regional Economic Strategy with a view to lower unemployment. It is already working in line with the white paper on 21st Century Skills in the sense that the Community Legal Learning Programme will develop its courses and support a route that develops skills and employability for life, that will primarily focus upon education and learning initiatives to promote greater social capacity. For further information please Tel. 01429 420302.</p>
Activ8 Centre: Community Centre	The Activ8 Centre aims to effect sustained improvement in the health and lifestyle of North Hartlepool Residents and provides a local and much used resource for the delivery of lifelong service delivery. For more information please Tel. 01429 420302.

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Headland Future: Abbey Street Project.	<p>Headland Future is a major provider of developmental and recreational opportunities for young people aged 13 to 19 years of age in the Headland area. Serving some 500 young people last year through its Abbey Street Project (open four evenings a week), the Charity has ensured access to drop-in sessions on evenings and has offered a range of projects focussing on topics including, local history, the environment, art, design and much more.</p> <p>Physical and mental health are also catered for through the gym provision, emotional reliance and innovative walking projects. Young people shape the services offered and organise their own activities. Bi-monthly live music events (each attracting up to 120 young people) are organised by youth members and a Youth Management Team represents young people at senior level and ensures good discipline within the Abbey Street Centre. Community / Voluntary sector projects across the board are however continually facing difficulties in securing funding from diminishing pools of resources.</p> <p>For more information, or to volunteer, please Tel. 01429 891444.</p>
West View Employment Action Centre.	<p>The West View Employment Action Centre was founded by the residents of West View to enable unemployed people living in the North Hartlepool Partnership area to access help and guidance in their search for employment, training, education and voluntary work.</p> <p>To help residents the West View Employment Action Centre offers:</p> <ul style="list-style-type: none"> ▪ CV compilation and copies, ▪ Help to complete application forms, ▪ Theory driving and LGV test practice, ▪ Basic computer skills, ▪ Internet search for employment, ▪ Fax, telephone, photocopying facilities, ▪ Stamps and envelopes, ▪ Current vacancies displayed, ▪ Various fork lift course referrals, ▪ Scats certificate referrals. <p>The centre also works with Hartlepool Working Solutions and Hartlepool Action Team for Jobs to ensure courses provided are</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>available to clients.</p> <p>The service is free to clients who are unemployed and living in the North Hartlepool area, which includes most of West View, Central Estate and the entire Headland.</p> <p>The opening hours are Monday to Thursday 8.00am – 4.00pm and Friday 8.00am – 12.00 noon. For more information please Tel. 01429 421055.</p>
West View Advice and Resource Centre.	<p>West View Advice and Resource Centre was established in 1983 to provide advice and information to individuals and groups. In 2001 the centre became a registered charity and gained the Community Legal Service Quality Mark for Advice.</p> <p>The core purpose of the centre is the provision of advice, however the centre provides a wide range of training services, information technology resources and venues for the support of courses (vocational and leisure) for adult and further education. Accommodation is provided for a number of local groups, including the Credit Union and Hartlepool Action Team for Jobs. For more information please Tel. 01429 271275.</p>
West View Project.	<p>West View Project offers a range of services and activities in addition to successful youth work programmes, especially for the 8-13 age group, which are supported by Hartlepool Children's Fund and other mainstream agencies. These include individual outreach contact, group activities, and developmental courses and accredited training courses. The Project's main aim is to assist young people facing difficulties or barriers to engage with or continue education, training or employment. They work closely with HBC Children's Services and HBC Adult Education to allow more people to take part in worthwhile training from novice level upwards, and also work with West View Advice and Resource Centre to offer short courses such as First Aid and Food Hygiene to young people that help improve their employability.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	The project is experienced in delivering outdoor education programmes to Schools as part of a GCSE Physical Education syllabus, and can offer canoe / kayak, rock climbing, orienteering, sailing and expedition skills work to GCSE level. The project can also offer this work as part of other accredited education programmes. For more information please Tel. 01429 272699.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Continue to improve educational attainment.
2.	Continue to improve citizenship skills.
3.	Address barriers to education and training, including cultural barriers.
4.	Provide more vocational opportunities, particularly for the young.
5.	Provide more adult education.

HEALTH AND CARE

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- 28.5% of residents in the area have a limiting long-term illness as opposed to 24.4% Borough wide and 17.9% nationally (Census 2001).
- 51.9% of households in the area have one or more residents with a limiting long-term illness as opposed to 44.2% Borough wide and 34.1% nationally (Census 2001).
- 14.2% of residents rated their general health as “not good” in comparison to 12.3% Borough wide and 9.2% nationally (Census 2001).
- 14.8% of residents are economically inactive due to a disability or permanent sick as opposed to 10.8% Borough wide and 5.5% nationally (Census 2001).
- Standard mortality ratios for coronary heart disease and for strokes are significantly higher than the Borough rate (ONS / Public Health Network 1993 / 1997).
- Smoking levels are significantly higher than the Borough average rates (ONS / Public Health Network 2001).
- Teenage pregnancy rates in the Brus Ward (87 per 1000) and St Hilda Ward (56.8 per 1000) are significantly higher than the national average of 42.6 per 1000 of 15 to 16 year old young women (ONS).
- 30% of residents say a member of their household has a problem with anxiety, with nerves, depression or stress in comparison to 15% Borough wide (MORI 2004 Household Survey).
- There is a much higher incidence of Mental Illness which may require hospital treatment from time to time in the Brus and St Hilda Wards than in the country as a whole. (Glover, Durham University).

Strengths

- New GP surgery and associated medical facilities next to the Borough Hall, at the Headland.
- New sports hall development next to the Borough Hall aims to achieve increased levels of fitness amongst residents and promote a healthy lifestyle.
- The area includes the University Hospital of Hartlepool, and GP and pharmacy services at Jones Road as well as Hart Lodge and Warren Road Day Care Centre.
- Three smoking cessation drop in clinics in the area at the Borough Hall, Hindpool Close and Miers Avenue.
- Sure Start Centre at Hindpool Close and outreach facilities at St John Vianney’s Primary School, Central Estate, West View Community Centre and the Headland.
- Health Centre of Excellence at Hartlepool College of Further Education.
- St John Vianney’s and West View Primary Schools provide fruit at break time for all their students and free milk for all nursery pupils.
- Schools along with the “Crucial Crew” make children aware of the

Weaknesses

- Poor levels of health and high incidence of long-term sickness and disability.
- Standard mortality ratios for all causes are high.
- Lack of bus services, especially at night and to and from the Headland for doctors. The new GP surgery on the Headland resulted in the closure of the practice at Annandale Crescent.
- High incidences of mental health problems.
- High rates of teenage pregnancy in the area.
- High levels of smokers, including 10 to 15 year olds (West View).
- Limited choice of fresh fruit and vegetables in local shops throughout the North Hartlepool area.
- Too many fast food shops and takeaways in the area.
- Overall lack of doctors, dentists and chemists in the area.
- Hazard of dog fouling.
- Cessation of SRB funding in March 2007. This could result in the withdrawal of activities and resources e.g. the West View Project ‘Youth Action’ Programme.
- Lots of residents are unhealthy and unfit due to a lack of gym

<p>dangers associated with smoking.</p> <ul style="list-style-type: none"> ▪ Free emergency contraception scheme at Chambers Chemist, the Headland. ▪ West View Primary School has appointed a Health Development Worker and a Sports Development Officer and has sports facilities at its Academy, which are available to the whole community. ▪ Northern Arts and Oakesway netball clubs. ▪ The Amateur Boxing Club on the Headland is very popular with local children. ▪ Good variety of local produce available in King Oswy and West View, butchers, bakers and fruit shop. 	<p>facilities on the Central Estate and West View.</p> <ul style="list-style-type: none"> ▪ Long waiting times in the area for doctors appointments, especially in West View. ▪ More preventative measures need to be taken to reduce overall health problems in the area, especially in West View. ▪ Illegal sale of alcohol and cigarettes to under age people, from local shops (Central Estate) and private properties (West View). ▪ The Health Bus does not stop on the Central Estate. ▪ Lack of information, leaflets and education regarding the health benefits of walking. ▪ Variety of food at some schools is limited, particularly the healthy options although St John Vianney's and West View Primary Schools provide fruit at break time for all their students and free milk for all nursery pupils.
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KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Hartlepool Primary Care Trust (PCT).	Hartlepool PCT are developing an Estate Strategy in order to look at the relocation of primary care services. In addition, the PCT are currently mapping 'natural communities' to look at locating multi-agency teams in more compact neighbourhoods close to home. The three existing Smoking Cessation clinics in the area were set up to provide a service as close to home as possible.
Hartlepool Borough Council: Healthy Food Co-ordinator funded by Hartlepool PCT until June 2006.	The Healthy Food Co-ordinator works across the town to facilitate and co-ordinate healthy food initiatives that look to increase intake of fruit and vegetables and initiating and supporting food co-operatives.
Sure Start North: Hindpool Close, Miers Avenue, St Helen's Primary School, St Bega's Primary School, St John Vianney's Children's Centre building (Part of the Headland and Brus Children's Centres).	Delivers services for parents-to-be, parents and children up to age 5. Services focussed on health include antenatal care (midwives), Health Visiting, advice on weaning, nutrition, breast-feeding, safety, behaviour management and emotional well-being. Baby Clinics are held weekly at St Helen's Primary School and West View Community Centre at Miers Avenue. Speech and Language Therapy services are delivered locally. A Heart Failure Clinic run by a GP and Specialist Heart Failure Nurse are provided weekly at Hindpool Close (Sure Start

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	Main Centre) and Smoking Cessation clinics are held weekly at Hindpool Close, the Borough Hall and Miers Avenue. Sure Start commissions a mental well being service through Hartlepool MIND. For further information please Tel. 01429 292555.
Hartlepool Teenage Pregnancy Partnership.	Delivery and co-ordination of the 10 year Teenage Pregnancy Strategy and annual action plans to half the under 18 conception rate by 2010. The Strategy includes the development of contraception and sexual health services for young people, the improvement of the delivery of sex and relationships education in school and non school settings and the delivery of a Teenage Pregnancy Support Service.
Children's Centres.	<p>Children's Centres is the latest government initiative aimed at co-ordinating services for children under 5 by increasing childcare, health and family support services for children in disadvantaged neighbourhoods. Children's Centres will primarily serve children under 5 and their families in disadvantaged areas. By 2010, there will be a Children's Centre in every community. In the North Hartlepool area the Centres are based on Primary School sites at:</p> <ol style="list-style-type: none"> 1. St John Vianney's Primary School, part of the Brus Children's Centre. 2. West View Primary School, part of the Brus Children's Centre. 3. St Helen's Primary School, part of the Headland Children's Centre. 4. St Bega's Primary School, part of the Headland Children's Centre. 5. Kiddikins Neighbourhood Nursery, part of the Headland Children's Centre. <p>These Centres provide integrated childcare, an early years teacher, health services such as ante and post natal care, health visitors, family support such as adult education and parenting support, a base for childminders and access to Job Centre Plus for advice on such issues as employment and benefits advice. This integrated approach will provide holistic support for children's development, support to families with young children and will facilitate the return to work of those parents who are currently unemployed.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Health Inequalities Community Chest (NRF).	Organisations can apply for up to £5,000 for activities that contribute to male life expectancy. For more information contact Hartlepool Voluntary Development Agency (HVDA) on Tel. 01429 262641.
Headland Development Trust.	<p>The Headland Development Trust operates from within the Headland area. The Trust was formed in 2001 as a grass roots community initiative with the objective of providing a resource base for social and economic regeneration.</p> <p>One of the larger initiatives to develop from the Headland Development Trust's capacity building initiative was the Activ8 Project. Following a completed community profile of the St Hilda Ward it was identified that there was an overwhelming need for health activities and programmes in the area. This project has resulted in a number of physical, social and mental well-being improvement activities, from yoga and craft sessions to food co-operatives and lifestyle changing courses. For further information please Tel. 01429 420302.</p>
Community Initiatives Programme: Activ8 Centre.	<p>The Activ8 Centre is run through the Activ8 Centre Partnership. The Partnership's main aim is to effect sustained improvement to the health and lifestyle of North Hartlepool residents through engagement and involvement in a healthy lifestyle programme.</p> <p>This programme is initiated through community groups who wish to utilise the Centre for their programme of activities. For further information please Tel. 01429 231162.</p>
West View Project: 'Youth Action' Programme.	West View Project delivers a number of stimulating outdoor, recreation and educational activities and runs, with North Hartlepool Partnership SRB funding, the Youth Action Project Team. This project offers a range of services and activities in addition to the successful youth work programmes and works closely with HBC Children's Services. The Outreach Project focuses on disaffected young people between the ages of 13 and 19. The scheme provides help in areas such as educational and training opportunities and raises awareness of health issues including sexual health and alcohol and drug abuse, involving visits, activities, meeting and projects, and residential weekends.

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Abbey Street Project.	<p>The Abbey Street Project provides services for the running of a young people's centre with computer facilities, a fitness training room plus a recreational meeting centre, advisory sources and a non-alcohol café. Physical and mental healthcare are also catered for through gym provision, emotional reliance and innovative walking projects.</p> <p>There are four distinct communities of interest: music, football, fitness and the Users Group. For further information please Tel. 01429 891444.</p>
Hartlepool Borough Council: Headland Sports Hall.	<p>The new sports facilities are an extension to the Headland Borough Hall, a Grade II listed building sited at the heart of the community and will make a significant impact by increasing participation levels in sport and physical activity across all age groups. The new facilities include a 'four court' sports hall, a crèche facility and a fitness suite together with car parking and surrounding landscaping. The new facilities will complement the newly refurbished Borough Hall which currently comprises of a large multi-functional public hall with stage, a bar / lounge, four community rooms and a branch library. The upper floor has further resource community rooms and also a small fitness suite. For further information regarding general bookings please Tel. 01429 236564.</p> <p>A Physical Activities Officer has been employed by HBC's Sports Development Team to try and ensure that, as many sports opportunities as possible are available to all users. For further information please Tel. 01429 284045.</p>
Hartlepool Borough Council: King George V Playing Fields.	<p>The King George V Playing Field is located in the middle of the North Hartlepool Partnership area. Recent refurbishment involved the construction of a new pavilion with meeting and changing rooms, a floodlit multi use games area and a roller skating feature.</p>
West View Primary School.	<p>West View Primary School has achieved the National Healthy Schools award. The School has also appointed a Health Development Worker and a Sports Development Officer. All nursery pupils start the day with aerobic exercise and Fit Tots is a weekly event. Pupils have a</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>growing understanding of how to live a healthy lifestyle and their quality of Physical Social Education (PSE) is good, with the following examples of good practice such as pupils eat and drink healthily at School, the School promotes a healthy lifestyle as a strength, Healthy Eating table at lunch, Healthy Brunch Club, all pupils have free fruit daily, all pupils can access water and Nursery pupils receive free milk each day. West View Primary School has very strong Early Years links with Sure Start, the new Children's Centre initiative, Social Services, Health Agencies and is a LEA pilot school for the sex and relationships education scheme of work.</p> <p>From April 2006 it is proposed that a Children's Centre is located at West View Primary School. Currently the School utilises the facilities at the Children's Centre building, which is adjacent to West View Community Centre. For more information Tel. 01429 267466.</p>
West View Sports Academy.	<p>Opened in January 2003, this facility is located within West View Primary School is available to the whole community and is managed by West View School's governing body. Facilities include a Sports Hall for aerobics, badminton, fitness training etc, a Floodlight Multi Use Games Area (MUGA) and Mother and Toddler facilities. For more information Tel. 01429 267466.</p>
APAUSE (Added Power and Understanding Sex Education).	<p>APAUSE is a behaviourally effective, Secondary School based (St Hild's) sex and relationship education programme that promotes social inclusion and school improvement by encouraging healthier relationships. It aims to provide information and skills to empower young people to make responsible choices.</p>
Lucinda and Godfrey Primary School Resource.	<p>The Lucinda and Godfrey resource is a Sex and Relationship whole school scheme of work for KS1 and KS2 pupils. It is based on two characters, Lucinda and Godfrey, who begin nursery school together. The scheme follows the characters through their primary school years growing, and changing with them.</p>
Family Planning Service: 'Wise Up' Clinics.	<p>'Wise Up' Clinics are specialised contraception and sexual health clinics provided by the Family Planning Service for young people,</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	which have been developed in non-clinical settings. The aim of the clinic is to provide young people with free, confidential advice and information regarding their contraception and sexual health needs. For more information please Tel 01429 267901.
West View Advice and Resource Centre.	Provide a home visit service for the elderly to give advice on debt, benefits, disabled benefits and welfare rights. For more information Tel. 01429 271275.
Connexions.	<p>Connexions have the following services operating within St Hild's Secondary School:</p> <ul style="list-style-type: none"> ▪ Personal Advisors available for information, advice and guidance and support to young people aged 13 to 16 years in school approximately two days per week (each aimed at supporting young people to make a successful transition to post 16 years learning in education, employment or training and supporting young people to overcome personal, social or health problems).
Horsley Centre.	The Horsley Building has a diverse range of community and health facilities to offer including Tap, Ballet and Modern Stage dance classes, Line Dancing, Sequence Dancing, Keep Fit / Pilates, Aerobics, Children's Karate, Step Aerobics, Parenting Skills and Health Promotions. For more information on the facilities available please call Tel. 01429 294867.
50+ Forum.	50+ Forum brings together people in the older age group to discuss matters of mutual interest and also sends delegates or representatives to a number of Statutory and Voluntary bodies in Hartlepool. The group meets on regular occasions and for further information please contact the Anchor Trust Community Development Team on Tel. 01429 224466.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Lack of health education to tackle the issue of unhealthy lifestyles e.g. high levels of smoking, poor diet.
2.	Improve the provision of doctors and other health facilities.
3.	Improve waiting times for doctor's appointments.
4.	Tackle issue of teenage pregnancy and associated issues.
5.	Continue to improve health care for the elderly including mental health.
6.	Develop more health and fitness programmes.
7.	Address dog fouling issues.

COMMUNITY SAFETY

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- Total crime offences are above the Borough average, 167 (per 1000 pop.) as opposed to 123 (per 1000 pop.) Borough wide (JSU 2004/5).
- Overall vehicle crime is above the Borough average, 38 (per 1000 pop.) as opposed to 24 (per 1000 pop.) Borough wide (JSU 2004/5).
- Total thefts from motor vehicles are relatively high (42 reported incidents compared to 257 reported incidents Borough wide (HBC Community Safety Team July 2005).
- High levels of burglary of dwellings, 30 (per 1000 households.) as opposed to 22 (per 1000 households) Borough wide (JSU 2004/5).
- Total violent crime incidents are above the Borough average, 36 (per 1000 pop.) as opposed to 27 (per 1000 pop.) Borough wide (JSU 2004/5).

Strengths

- Under the Single Regeneration Budget Programme Tackling Crime Together Project and Tackling Crime Together Street Lighting improvements and Grants Project were awarded to a range of community led initiatives.
- Additional CCTV introduced in a number of key areas throughout North Hartlepool area, although residents have concerns that it is generally ineffective.
- Major street lighting improvements (especially on Durham Street).
- Facilities for young people at West View Project and Abbey Street Project.
- Police Station on West View Road and Northgate, although a number of residents feel that these are regularly not staffed.

Weaknesses

- Demand from local residents for more visible policing throughout the whole of the area as well as residents' lack of faith in the local police service.
- No Community Warden service.
- Street lighting needs further development and improvement in all areas particularly Central Estate - Firby Close and alleyways. West View - Warren Road, Bruce Crescent, Carrick Street, Annandale Crescent, Miers Avenue, West View Road and Cemetery. Headland - Cobb Walk, Town Moor, the Heugh and all garage areas.
- Fear and perception of crime is high.
- Anti-social behaviour and associated problem behaviour are key concerns for residents. This includes graffiti, vandalism, litter, underage drinking and irresponsible / inappropriate behaviour.
- Drug use and associated litter.
- Lack of Neighbourhood Watch scheme.
- Illegal sale of alcohol and cigarettes to under age people, from local shops and private properties.
- Illegal motorbike and quad bike use on open spaces, green areas and footpaths particularly Central Estate - Cleveland Road, Haxby Walk, Mountbatten Close, Deerpool Close, corner of Sheilds Terrace and Arch Court (use the cut through). West View - West View Road, Davison Drive, Bruntoft Avenue, Hastings Place, West View Primary School and the former Steetley site. Headland - Old Cemetery Road, the Cemetery, Spion Kop, the Promenade and the beach.

KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Cleveland Police: Hartlepool Neighbourhood Policing Scheme.	The Neighbourhood Policing scheme is based around local policing for local neighbourhoods, responding to the needs of those local communities. Each Council Ward will have a named, dedicated 'ringfenced' neighbourhood officer and neighbourhood Police Community Support Officer (PCSO). The Brus and St Hilda Wards will each have these resources. These officers will be deployed solely to their ward and not pulled away from their areas to police other parts of Hartlepool. They will be based locally in an existing premises, will be accessible to the local community and will respond to the priorities of local residents. This should lead to increased police visibility and improved public reassurance.
Cleveland Police: Multi-agency Problem Solving Group.	The North Sector will also have a Multi-agency Problem Solving Group who will meet on a regular basis and pull together representatives from Hartlepool Borough Council, Hartlepool Police and other relevant groups to tackle some of the ongoing problems within the NAP area.
Anti-Social Behaviour Unit (ASB Unit): Prevent and Deter Strategy.	Prevent and deter is an initiative aimed at early identification of young people engaged in anti-social behaviour, with the goal of preventing the escalation of behaviour to the criminal. It entails co-operation between the police, the youth offending service and the Anti-Social Behaviour Unit. Young people who are starting to come to the attention of any of the partners are identified and invited to attend for interview along with their parents. They are invited to sign up to an acceptable behaviour agreement and offered support, from a voluntary agency to keep to its terms. Where this is not accepted or the agreement is breached, then a more formal contract is offered with a higher level of multi-agency support. Should this either be refused or breached then further action such as Anti-Social Behaviour Order (ASBO) will be considered if their behaviour continues to cause problems.
Hartlepool Borough Council's Neighbourhood Service's Minor Works Budget.	This budget is for minor works such as drop crossings, lighting, security works, environmental improvements and maintenance.

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	The budget is managed by the Neighbourhood Manager for the North and works are discussed and approved through the North Neighbourhood Consultative Forum.
Hartlepool Borough Council's Lighting Maintenance Plan.	The Council has a 3 to 4 year plan to implement more efficient lighting across the town.
Safer Hartlepool Partnership's Adult Treatment Plan (2006 / 07).	<p>The Adult Treatment Plan is a town wide strategy. Safer Hartlepool Partnership has responsibility for delivering the Governments 10 year Drug Strategy which runs to March 2008 to tackle the concentration of substance misuse issues in the wards of disadvantage particularly those with poor housing and private landlords as the long term use of illicit drugs often leads to a degeneration of an individuals lifestyle and often effects housing status etc.</p> <p>There are four main elements to the strategy:</p> <ol style="list-style-type: none"> 1. Young People; 2. Reducing the supply and availability of drugs; 3. Treatment; 4. Addressing the impact on Communities. <p>Within the local Hartlepool Strategy and Partnership structures a variety of Task groups meet to ensure the appropriate projects are operating, check progress and performance monitoring systems are in place. There will be an analysis and mapping of numbers into treatment, offenders, drug litter etc in 2005 / 06 and key priority areas for target action will then be identified.</p> <p>In these key priority areas at some point during 2006 / 07 there will be targeted leafleting, campaigns, some outreach surgeries arranged for advice and information, presentations to residents groups if invited, and with the police some joint operations whereby police will conduct enforcement operations followed by treatment agencies trying to encourage drug users into treatment programmes.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
<p>Services for drug treatment and associated support.</p>	<p>Hartlepool Community Drug Centre, Whitby Street, Hartlepool provides the Substance Misuse Service (clinics and substitute prescribing). Tel. 01429 285000.</p> <p>DISC (Developing Initiatives Supporting Communities) provides wraparound support e.g. benefits, housing, 1-2-1 motivational and relapse prevention, alternative therapies like acupuncture, electro stimuli and cognitive behavior therapies, which assist management of symptoms. Tel. 01429 285000.</p> <p>NACRO (National Association for Rehabilitation of Offenders) provides help with basic skills, education, training and employment opportunities. Tel. 01429 285000.</p> <p>Albert Centre (part of the Hartlepool Community Drug Centre) provides Counseling and support. Tel. 01429 285000 Advance is a user and ex-user group. Tel. 01429 288113.</p> <p>Parent and Family (PINS) Support Group. Tel. 01429 288302.</p> <p>HYPED is a team for young people. Tel. 01429 860333.</p> <p>All of the above services apart from the Substance Misuse Service will make arrangements for home visits and / or meet in a community venue.</p> <p>To address the public health agenda around blood borne viruses (hepatitis / HIV etc.) there is a mobile needle exchange which visits up to 14 designated sites across the town to exchange needles and provide clean equipment. In the North Hartlepool area there are 2 designated sites, which are delivered to 4 days per week, these include venues throughout Brus and St Hilda Wards. Tel. 07734 883730 to arrange.</p>
<p>Neighbourhood Renewal Fund (NRF).</p>	<p>The North Hartlepool area is eligible for Community Safety Grants, which are available mainly for community groups. For further information, please contact HBC's Community Safety Team.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	For more information please Tel. 01429 405577.
Anti Social Behaviour Unit (ASB Unit): including a Youth Congregation Working Group.	The ASB Unit has established a Youth Congregation Working Group to develop a Youth Congregation Policy for the Authority. To contact the ASB Unit Tel. 01429 296588, Opening Hours: Monday - Thursday 9am - 5pm, Friday 9.00am - 4.30pm. The Unit has different response times depending on the seriousness of the incident.
Neighbourhood Watch.	Helping build safer communities through encouraging people of all ages and backgrounds to prevent crime in their community. This is through sharing crime prevention advice, building a relationship with the police and keeping an eye on each other's property. For further information on the Neighbourhood Watch Scheme, please contact the Neighbourhood Watch Scheme Co-ordinator. For more information please Tel. 01429 405585.
Connexions.	Delivering positive activities for young people: available for those 8 to 19 years who are at risk of disengaging from mainstream provision, i.e. playing truant, school exclusion and anti-social behaviour. Connexions can deliver one to one support for young people and can fund activity programmes for delivery by community and voluntary groups such as FAST (Families Accessing Support Team).
FAST (Families Accessing Support Team).	<p>Funded through NRF, this project takes a multi agency approach (family support worker, activity worker and training and employment worker) to tackle the early signs of anti-social behaviour. Workers Plan with families how the project can support the child and family, and make sure they are aware of the consequences of involvement in anti-social behaviour.</p> <p>The FAST project can also provide a 'street outreach service' which involves working with groups of young people who are involved in anti-social behaviour / causing a nuisance throughout areas. Contact the Project Co-ordinator on Tel. 01429 271571 for more information.</p>
Housing Hartlepool.	Housing Hartlepool's Tenancy Relations and Enforcement Manager can be contacted on Tel. 01429 525230 to deal with anti-social

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	behaviour / problem tenants. The door and security programme is commencing in 2006.
Sure Start North: Hindpool Close, Miers Avenue, St Helen's Primary School, St Bega's Primary School, St John Vianney's Children's Centre building (part of the Headland and Brus Children's Centres).	Sure Start North commissions a Home Loan Safety Equipment Scheme through PATCH, which includes working in partnership with Cleveland Fire Service to provide free smoke alarms and fire safety checks / advice to families with children under 5 years. For more information please Tel. 01429 292555.
The Headland Development Trust: Youth Project.	The Headland Development Trust through the Sigma Project provides numerous and varying innovative activities in a safe and welcoming environment throughout the week (four evenings) and during school holiday periods to engage young people in positive activities. These sessions are open to all young people and are used to inform young people of issues which may affect them including underage drinking, nuisance behaviour etc. All members of the community are encouraged to be involved in the project allowing for intergenerational work and the benefits that brings. For more information please Tel. 01429 420302.
West View Project.	<p>It is a cross cutting community project which offers a range of services, activities and programmes including centre based clubs, play schemes, youth clubs, outreach projects and development projects for children and young people aged 8 to 20, which is supported by Hartlepool Children's Fund and a range of other funders. The West View Project provides youth work programmes and supports young people, particularly those with social and behavioural issues. The project also provides a safe base off the streets for young people with the aim of reducing anti-social behaviour.</p> <p>The project actively fundraises to seek to develop more opportunities for young people to participate and make the cost to participants as low as possible without compromising on the quality of delivery however, due to the national, local and regional funding crisis the West View Project has been forced to use reserves to maintain the current level of support into 2006. There is a risk that without being</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	able to replace this support, the West View Project will be forced to reduce service levels during 2006. For more information please Tel. 01429 272699.
Children's Information Network.	Awaiting details.
Headland Future Limited: Abbey Street Project.	A major provider of developmental and recreational opportunities for young people aged 13 to 19 in the Headland area. The Abbey Street Project is open four evenings a week providing a young people's centre with computer facilities plus a recreational meeting centre, advisory sources and a non-alcohol café. The project provides drop-in sessions centring on topics such as local history, the environment, art, design, fashion and music. Young people shape the services offered and organise their own activities. The drop-in sessions provide a safe haven for young people. Community / voluntary sector projects across the board are however continually facing difficulties in securing funding from diminishing pools of resources. For more information please Tel. 01429 891444.
North Hartlepool Partnership: Street Lighting.	The Tackling Crime Together programme supports a range of community safety and anti-crime measures, including street lighting. New columns have been installed throughout the Central Estate, also in Lumley Square, Beaconsfield Street and Gladstone Street and on the footpath between Corporation Road and St Cuthbert's Street on the Headland. All of these columns vary in design to ensure they are in keeping with the area. Further funding has been earmarked for 2006 / 07 for additional columns. This is however subject to approval from Government Office North East (GONE) – March / April 2006.

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
North Hartlepool Partnership: CCTV Project.	The Tackling Crime Together programme supports a range of community safety and anti-crime measures, including CCTV. The CCTV has taken a phased approach through the Tackling Crime Together programme. Cameras have been installed at Brunswick and King Oswy Shops, Winterbottom Avenue / Brus Corner, Northgate Shops, Middlegate, Moor Terrace and the Block Sands, to cover the Paddling Pool and lower promenade. A camera is shortly to be installed at Spion Kop. Further funding has been earmarked for 2006 / 07 for the revenue costs associated with existing CCTV cameras. This is however subject to approval from Government Office North East (GONE) – March / April 2006.
Local Police Office, West View Road.	A local Police office based at 174 West View Road, Hartlepool, TS24 9LF. The office is open Monday to Friday 9.00am – 4.00pm. Answer phone at other times. For more information please Tel. 01429 232509.
Local Police Office, Northgate.	A local Police office based at Northgate, Hartlepool, TS24 0LY.
Local Fire Station, Durham Street.	A local Fire Station based in Durham Street Hartlepool. For more information please Tel. 01429 266942.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Reduce anti-social behaviour, complementing existing resources such as the Anti-Social Behaviour Unit, FAST, Prevent and Deter Strategy etc.
2.	Increase facilities / diversionary activities for children and young people.
3.	Increase / develop initiatives to engage the hard to reach children / young people.
4.	Improve the visibility of Police Officers / presence of Police Community Safety Officers (PCSO's).
5.	Promote drug awareness and drug enforcement activities (including the illegal sale of alcohol and cigarettes) as well as drug clean up operations.
6.	Increase feelings of security / tackle the fear of crime and community vulnerability through the increase of community safety initiatives including target hardening measures such as dusk 'til dawn lighting, increase and improve street lighting provision and increasing the efficiency of CCTV cameras.
7.	Alleviate the problems with the illegal use of motorbikes and quad bikes on open spaces, green areas and footpaths.
8.	Encourage take up of home fire safety checks.
9.	Encourage community participation in a Neighbourhood Watch Scheme.
10.	Encourage residents to provide specific information to Cleveland Police, the Anti-Social Behaviour Unit (ASB Unit), Hartlepool Borough Council etc. regarding persons committing illegal activity.

ENVIRONMENT AND HOUSING

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- 41% of tenure is owner occupied compared to 45.5% Neighbourhood Renewal Areas and 63% Borough average (Census 2001).
- The majority of properties are terraced houses (52.8%), in comparison to the national average of 26% (Census 2001). It has been noted that on the Headland a large percentage of the properties are divided into flats.
- Percentage of homes in North Hartlepool with no central heating is 5.7% in Headland, 3.5% in Central Estate, 4.5% West View and 5.5% King Oswy. Although identified as an issue these statistics show that North Hartlepool is actually lower than Hartlepool and National percentages at 5.9% and 8.5% respectively and illustrates low levels of homes have no central heating.
- Percentage of overcrowded houses is high, Headland 6.0%, Central Estate 7.2%, West View 7.0% and King Oswy 6.6% compared to Hartlepool at 5.1% and Nationally 7.1% (Census 2001).

Strengths

- A wide variety of estates including the distinct communities of the Headland, West View, Central Estate and King Oswy.
- Part of the Headland is a designated Conservation Area with a historic environment.
- High proportion of listed buildings throughout the area, particularly in the Headland.
- The social housing stock has been significantly improved with SRB support (windows, doors, kitchens and central heating and other energy efficiency measures) and Private Sector Housing Grants have significantly improved homes in owners occupation.
- Shops at King Oswy (although they need a facelift).
- Environmental measures within housing areas. Boundary improvements at West View, Central Estate and Headland. Car parking improvements at King Oswy and Headland. Also developing traffic calming measures on Headland and Durham Street.
- Headland Town Square environmental improvement project, which is commencing, will see significant improvements to this significant public space and improvements to Gibb Square.
- Recently refurbished lower and upper promenades, which includes access improvements, restoration of the paddling pool, the introduction of the new children's play equipment and artwork, the main walkways to Headland and shopping

Weaknesses

- Lack of street lighting particularly down alleyways (Central, West View and the Headland).
- Speeding Cars on Central Estate, West View and Headland.
- Only one zebra crossing on Northgate serving the shops (inadequate for elderly population) (Headland, Central Estate and West View).
- Dangers associated with the railway line being in close proximity to residential areas.
- Motorbikes / quad bike driving where they are not allowed - illegal off road use (Headland, Central Estate, West View and King Oswy).
- State of the footpaths (Central).
- Council's, Gus Robinson's and Housing Hartlepool's vehicles parking and damaging pavements (Central).
- Chewing gum on pavements (West View).
- Resident's expectations are improving in terms of what maintenance they expect.
- Children put rubbish in the drains and they become blocked (King Oswy).
- Tackling graffiti, litter, fly tipping, dog fouling and vandalism are high priorities for residents in the area.
- Lots of litter outside shops, the tunnel (North of Brus roundabout) (glass), on the pier, lower promenade, beach and streets. This includes fishermen's rubbish. Spion Kop is also

parades on the Headland and at King Oswy.

- Spion Kop Cemetery is designated as a local nature reserve. Historically important and highly valued by environmentalists and ecologists.
- The Foreshore in the area is an important area for birds and recreation.
- Major investment from SRB funding towards environmental improvements, including Brus Corner, Central Estate, Winterbottom Avenue, Davison Drive, Lower West View, Romaine Park, the Heugh Gun Battery, Beaconsfield and Regents Square, Redheugh Gardens.
- St. John Vianney Primary School looks after the environment and gives children the opportunity to help (King Oswy / West View)
- Space for children to play on.
- Nice surrounding views, lots of nature, close to the beach and seafront.
- Central Estate (old side) is an improving area and a popular place to live with a good mix of tenure (few voids), (Central Estate).
- Street lighting improvements from SRB (across the area).
- Whin Meadows (Westwood) housing development to the south of King Oswy has improved the variety of housing stock in the area.
- Five furnished tenancies for young people (Central).
- Good mix and standard of housing, including large houses and close to schools.
- New roads (Bruce Crescent and Whin Meadows) (West View).
- Surrounding views, open spaces and good access to the coast (including the cemetery at King Oswy and lower Brus Crescent).
- Regular bus services from King Oswy to West View (West View).

a problem area for fly tipping.

- Shopping Precincts need to be upgraded (King Oswy).
- Bin men leave a lot of rubbish out (Central Estate, West View).
- Cleaning machines are too big to get into small areas.
- People's pets are allowed to wander the streets and foul.
- Town Moor could be enhanced through improved maintenance and lighting.
- Parking issues, poor infrastructure, not enough car parking (Central, West View, Headland, particularly in terms of tourism development and behind the Borough Hall).
- Residents cannot get parked near to their own homes (King Oswy).
- Cars and caravans parking on grass verges damaging them (Central, Headland).
- Lack of dropped kerbs (Central).
- Cannot drive from one side of the Estate to the other (Central).
- Poor Estate layout on the 'new side' and the flats are unpopular which creates a transient population (Central).
- Industry, derelict buildings and building works cause noise, dirt and pollution and are an eyesore.
- Arch Court poor environment (Central).
- Public Toilets on the Headland are very dirty and have graffiti (Headland).
- Poor use of open spaces throughout the area.
- Uncared for land (West View).
- Security at the allotments near Bruntoft Avenue - vulnerable to damage from young people (West View).
- Youths damage resident's gardens (Headland, Central).
- Not enough high fences (King Oswy) to stop people climbing into gardens).
- People don't seem to care about their environment (Headland).
- Residents concerned over the impact of anhydrite mine on the value of their property.
- Need to improve further pre 1919 private sector stock and although proportion of homes without central heating is low, continue to provide central heating and energy efficiency improvements.
- Lack of elderly accommodation, bungalows etc. affordable housing (Central) and lack of private development (West

	<p>View).</p> <ul style="list-style-type: none"> ▪ Tension between mixed groups because of proximity of differing types of household's e.g. young families and the elderly (Central). ▪ Vulnerable bungalows (Central). ▪ Certain homes lack security (Central). ▪ Some private landlords not fulfilling their responsibilities with regard to general maintenance of properties (all areas). ▪ Evening bus services are poor, and need better services to community venues – doctors, swimming pool etc, along with more conductors on late services (Central, West View / King Oswy, Headland). ▪ Not enough signposts (Central). ▪ More investment needed in the Headland area in order for the area to achieve its tourism potential. ▪ Seagulls scare people, create a lot of noise and damage roofs (Central & Headland).
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KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Townscape Heritage Initiative.	On the Headland the Townscape Heritage Initiative provides funding towards a number of key regeneration projects, this funding is ongoing until 2007.
North Hartlepool Partnership - Council House Improvement Programme and Targeted Private Housing.	<p>During 2004 / 2005, work on kitchen installations has progressed throughout the King Oswy area of the town. In 2005 / 2006 improvements also included decoration and floor coverings to kitchen areas. Housing Hartlepool's investment in their scheme will continue until 2007 / 08.</p> <p>During 2004 / 2005, almost £238,000 was spent carrying out sixteen renovation grants to private properties in the Conservation Area, this scheme encourages owner occupiers to undertake improvements to their properties. Renovation grants are also available for homes (private sector), for more information contact Tel: 01429 288042.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Headland Town Square Environmental Improvement project	<p>This scheme will see significant improvements to this public space. The £1.4million square project will be funded by the North Hartlepool Partnership, the European INTERREG fund and funding from One NorthEast via the Tees Valley Partnership.</p> <p>This funding is ongoing till 2007.</p>
Neighbourhood Services' Minor Works Budget.	<p>This budget is for minor works such as drop crossings, lighting, security works, environmental improvements and maintenance.</p> <p>The budget is managed by the North Neighbourhood Manager and works are discussed and approved through the North Neighbourhood Consultative Forum.</p>
Housing Hartlepool.	<p>Housing Hartlepool is continuing investment programming to meet Decent Homes Standards by 2010. This will include modernisation of Housing Hartlepool's properties and also environmental improvements (estate layout and car parking) in partnership with HBC and Community Safety Funding.</p>
Hartlepool Borough Council's Strategic Housing Section.	<p>The Strategic Housing Section is responsible for the production and implementation of the Housing Strategy, which this NAP contributes to. The section is split into three teams – Private Sector Housing Team which deals with enforcement of housing standards, landlord accreditation scheme, renovation and repair of homes in the private sector. HBC Private Sector Housing Team (01429 523324).</p> <p>Housing Advice Team, which offers a range of housing advice across all tenures including homelessness, harassment and illegal eviction, help with maintaining a tenancy and advice in an emergency (e.g. due to flood or fire). Emergency assistance is available at all times (01429 284117).</p> <p>The Supporting People Team help to maintain people in their homes by offering Disabled Facilities Grants (including showers and stair lifts) and fund housing related support services such as through the Home Improvement Agency and Warden services to sheltered housing</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	schemes. They also offer advice on thermal and energy efficiency in homes.
Home Housing Association.	<p>Properties covered by this Association are: Southgate, Town Wall, Moor Parade, Victoria Street, Middlegate, Arch Court, Fulthorp Avenue, King Oswy Drive, Marshall Close, Merriman Green, Arkley Crescent, Bruce Crescent, Miers Avenue, Garside Drive, Purves Place, Sharp Crescent, West View Road, Winterbottom Avenue, Boagey Walk, Atkinson Court, Waller Court, Liddell Court, Robson Court, Routledge Court, Rawlings Court, Marine Crescent.</p> <p>The Home Housing Hartlepool Office on Lynn Street is to close and the Association will be moving to Stockton shortly. There will however be surgeries at key community venues at least once a month.</p> <p>The Association has yearly reviews for the Investment Programme, however the funding for this year has not yet been confirmed as to the areas it is going.</p>
Three Rivers Housing Association.	<p>Properties covered by this Association are: Telford Close, Brunel Close, Friendship Lane, Thorps Street, Vane Street, Moor Terrace and Arch Court. Arch Court is mixed Housing, not just Three Rivers.</p> <p>Works were done last year at Friendship Lane to lower the walls, remove shrubbery and provide extra lighting. Thorpe Street there is a problem with children getting into tenants gardens through the holes in the fences.</p>
Tees Valley Housing Association.	<p>The development team have advised that there is no plans for re-development in Hartlepool in the next 3 years.</p> <p>Properties covered by this Association are: Warren Court and Holdforth Court, Holdforth Road, Vane Street, Arabella Close, Frederick Street.</p>
Anchor Retirement Housing Association.	Properties covered by this Association are:

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>Kensigton Court – Holdforth Road, Galleysfield Court – The Headland, Anchor Court – Durham Street, Derwent Grange – Clearpool Close.</p> <p>Improvements over the next four years include: Bathrooms, heating, plumbing, community showers, exterior decoration, new floorings, kitchen equipment and lounge furnishings.</p>
Local Transport Plan.	<p>The current Local Transport Plan (2001-2006) contains various transport strategies. These include bus, cycling, walking, maintenance, traffic management, road safety and other strategies that look to improve the movement of people and vehicles around the highway network.</p> <p>The second LTP will come into force in April 2006. This will incorporate, where possible, proposals to tackle problems identified through various forums. This second LTP will set out how HBC will reduce barriers for people to access jobs, education, training and health care, particularly for people from disadvantaged areas and groups. This includes widening travel choices, travel horizons, increasing physical accessibility and reducing the cost of travel. The plan will also look at personal safety and security in and around transport. Priorities for parking will be identified through the Highways Verge Strategy (town wide).</p> <p>A 5 year strategy for dropped crossings on a town wide basis, which has been allocated £25,000 LTP Funding per annum, which will be continued until 2011 subject to resources.</p> <p>HBC Dropped Crossing Strategy is eligible for Local Transport Plan funding and Minor Works Budget subject to funding. The Local Transport Plan is a current and future resource for traffic and transportation issues.</p>
Hartlepool Borough Council's Safer Streets Booklet.	<p>Booklet advising on traffic calming schemes and reducing speeding. Residents can discuss with Traffic Team Leader appropriate schemes. £25,000 is available each year for the whole town. Contact 01429 523200.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
HBC Environmental Action Team.	Can use enforcement to tackle illegal parking issues, off road parking, litter and dog fouling.
Pride in Hartlepool.	Pride in Hartlepool is a campaign aimed at encouraging people living in Hartlepool to get involved in improving and developing their local area. This includes adopting plots of land, educating people about the environment and encouraging people to recycle. For more information, please call HBC's Community Environmental Action Officer on Tel. 01429 284172.
Hartlepool Access Group.	Hartlepool Access Group (HAG) has an Access Audit Group that has experience of partnership working with HBC to identify and assist in prioritising work for paving, for example tactile markings, dropped kerbs and other areas of work around the built environment. Contact 01429 891881.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Improve street lighting.
2.	Address the problem of speeding cars.
3.	Environmental improvements required.
4.	Address parking issues.
5.	Improve road safety and safe crossings.
6.	Improve Central Estate layout.
7.	Address problems of noise, dirt, pollution from industry and buildings that are an eyesore.
8.	Improve the poor use of open spaces.
9.	Improve housing stock and housing conditions.
10.	Address problems associated with Private Landlords.
11.	Improve the evening bus services and services required to key community venues (particularly West View to the Headland).
12.	Upgrade signposting particularly for visitors.
13.	Address the problem of seagulls.

CULTURE AND LEISURE

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- The area is reasonably well served by local shops (Brunswick and Durham Street have recently been refurbished), churches, community centres at West View and Central Estate and public houses.
- St Hilda Church, St Hilda Visitor Centre and the Headland have a strong heritage within the community.
- A wide range of community organisations throughout the area, which include Community Initiatives Centre, Headland Resource Centre, Abbey Street Young People Centre and West View Project.
- 1% of residents are very satisfied with local youth and community services in comparison to 5% Borough wide (MORI Survey 2004).
- 5% of residents are very satisfied with local sports clubs and facilities in comparison to 19% Borough wide (MORI Survey 2004).

Strengths

- COOL Project.
- Youth Centre (Abbey Street Project).
- Plenty of sporting activities for children in local schools on an evening.
- Heugh Gun Battery Development due to be complete 2006/07.
- Strong following with regards to the four rugby clubs in the North Hartlepool Area.
- Borough Buildings provide a base for leisure activities and public events and has recently opened a new sports hall development.
- King George V Playing Fields (new skate ramps are especially popular), King Oswy and Town Moor play areas and paddling pool at the Headland have all been significantly improved with the introduction of new popular facilities.
- Town Moor is host to the annual carnival and is suitable for a wide variety of recreational facilities.
- Headland Development Trust's Tourism and Events programme.
- West View Project provides cultural and leisure activities.
- Amateur Boxing Club.
- Carnegie Building.
- Floodlit Astro turf Multi Use Games Area at West View Primary School.
- West View Primary School has bid and acquired Sport England funding, which has been developed and facilities used by the community since 2003.
- Area has lots of history and is close to both the beach and sea along with the countryside.

Weaknesses.

- Too many public houses in the area that tend to make lots of noise for neighbours especially near Brus Corner.
- Facilities and activities already running are not advertised sufficiently therefore residents are not aware of their existence and facilities are not used to their full potential.
- Some community buildings are unsuitable as organisations struggle to maintain them especially on the Headland.
- Lack of access to beach.
- Anti-social behaviour, especially in recreational areas on the estate.
- Very poor transport links to the area especially the Headland.
- Cost of maintaining St Hilda's Church and it is not resourced as a community facility.
- Lack of facilities serving young children over the age of 5 years old on Central Estate. This is exacerbated by access issues, poor public transport and territorial issues.
- Lack of leisure facilities in the area, especially since the closure of the Phoenix Centre.
- Existing clubs / resources have limited opening hours and are limited to specific age groups (lack of clubs for the 5 to 8 years of age).
- The Multi Use Games Area (MUGA) at West View Primary School has too high a price for children to hire it out for group sports sessions.
- No Local Authority funded youth clubs in the area.
- Young people would like to visit Seaton Carew for the amusement

<ul style="list-style-type: none"> ▪ Youth work with older children at Abbey Street Project. ▪ Good library facilities, shopping precincts and public houses. ▪ The Headland attracts tourists to the area. ▪ War Memorial is a reminder of past history. ▪ Activ8 Centre has excellent community facilities. ▪ Lots of after school activities for the young, which include Thai Chi, ICT and football. ▪ St. John Vianney's School runs a youth club for past and present pupils. ▪ Green Area near Ridlington Way is good for children to play on. ▪ Young people, especially 8 to 13 year olds have access to a good range of projects on the Headland and West View. ▪ Lively population of young people committed to the area. 	<p>arcades more frequently but the transport links are poor.</p>
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KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
SRB Marketing Programme.	This scheme aims to promote the area and includes a leaflet for the Headland.
Activ8 Centre: Community Centre.	The Activ8 Centre aims to effect sustained improvement in the health and lifestyle of the North Hartlepool Residents. The centre provides access to a much needed resource for the various community groups operating in the area as a venue for activity delivery and on several occasions has now been utilised for cabarets and various other performances. For further information Tel. 01429 231162.
Hartlepool Borough Council: Borough Buildings Sports Hall.	The new sports facilities are an extension to the Headland Borough Hall, a Grade II listed building sited at the heart of the community and will make a significant impact by increasing participation levels in sport and physical activity across all age groups. It consists of a 4-court sports hall, a crèche facility and a fitness suite together with car parking and surrounding landscaping. There will also be an accompanying viewing gallery, social area, changing accommodation as well as a new entrance and community reception area. The new facilities will complement the newly refurbished Borough Hall

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>which currently comprises of a large multi-functional public hall with stage, a bar / lounge, 4 community rooms, a branch library and a Parish Council office. The upper floor has further resource community rooms and also a small fitness suite.</p> <p>For further information regarding general bookings please Tel. 01429 236564.</p> <p>A Physical Activities Officer has been employed by HBC's Sports Development Team to try and ensure that, as many sports opportunities as possible are available to all users. For further information please Tel. 01429 284045.</p>
Headland Future: Abbey Street Project.	<p>Headland Future provides a base for developmental and recreational opportunities for young people ages 13 to 19 in the Headland area. Serving some 500 young people last year through the Abbey Street Project, which is open four evenings a week.</p> <p>The Charity has ensured access to drop-in sessions on an evening and has offered a range of projects centring on topics including local history, the environment, art, design fashion and music.</p> <p>Physical and mental health are also catered for through the gym provision, sporting opportunities, emotional reliance and innovative walking projects.</p> <p>Young people shape the services offered and organise their own activities. Bi-monthly live music events (each attracting up to 120 young people) are organised by youth members and a Youth Management Team represents young people at senior level and ensures good discipline within the Abbey Street Centre.</p> <p>Community / voluntary sector projects across the board are however continually facing difficulties in securing funding from diminishing pools of funding.</p> <p>Anyone wanting to get involved or volunteer should Tel. 01429 891444.</p>
West View Project.	<p>This project offers a range of services and activities in addition to the successful youth work programmes. These include short fun activities, team building and group development work, and a variety of nationally recognised training. The project also organises courses</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>with Hartlepool Adult Education to allow more people to take part in worthwhile training from novice level upwards.</p> <p>All of the staff are well qualified and experienced in delivering to groups with diverse needs from 8 years to adults and is supported by Hartlepool Children's Fund and a range of other funders. The project is an AALA (Adventure Activities Licensing Authority) recognised centre, recognised as a BCU (British Canoe Union) training centre.</p> <p>The project actively fundraises to seek to develop more opportunities for young people to participate in and make the cost to participants as low as possible without compromising on the quality of delivery however, due to the national, local and regional funding crisis the West View Project has been forced to use reserves to maintain the current level of support into 2006. There is a risk that without being able to replace this support, the West View Project will be forced to reduce service levels during 2006.</p> <p>The project is experienced in delivering outdoor education programmes to Schools as part of a GCSE Physical Education syllabus, the project can also offer canoe / kayak, rock climbing, orienteering, sailing and expedition skills work to GCSE level. The project can also offer this work as part of other accredited education programmes.</p> <p>The West View Project is an independent voluntary organisation providing outdoor activities, development training, outreach support and youth club activities to young people.</p> <p>The Project has their own full time professional staff team who co-ordinate all the activities. Groups have a lead tutor assigned to work with them throughout the programme allowing the participants to develop a supportive relationship with the staff.</p> <p>The project runs the Marine Activity Centre and the West View Project is the only British Canoe Union approved Royal Yacht Association (RYA) recognised and Adventure Activity Licensed centre in Hartlepool.</p> <p>The Project also offers technical advice, staff training and support to a variety of clients working outdoors with young people including schools, LEA Outdoor Centre, conservation and voluntary groups and work to the DfES Educational Visits Guideline.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>Some examples of the programmes the project offers are:</p> <ul style="list-style-type: none"> ▪ 1 day activity sessions, Fun and Development, ▪ Team Building, ▪ Confidence and development training, ▪ Expeditions, camps and residential. <p>For more information please Tel. 01429 272699.</p>
West View Sports Academy.	<p>Opened in January 2003, this facility located within West View Primary School (Davison Drive) is available to the whole community and is managed by a Sports Development Officer. Funding of approaching £1m was received from Sport England, Football Foundation and Sure Start. Facilities that can be booked for leisure, parties or competitions are as follows:</p> <p>Floodlit Multi-Use Games Area with the same state of the art astro turf that is used by Real Madrid Football Club,</p> <p>Sports Hall for aerobics, badminton, mini-soccer, mini-basketball, fitness training and table tennis,</p> <p>Mother and Toddler facilities including soft-play and birthday parties.</p> <p>Bookings are made through Tel. 01429 267466.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Headland Development Trust.	<p>Operating from within the Headland area this charitable trust was formed in 2001 and provides a base for social and economic regeneration. The trust currently operates three projects: Community Initiatives Project, Culture and Leisure Project and Education and Learning Project through which an accredited Community Legal Learning Programme is being delivered across the North East. To date Headland Development Trust has also been successful through its Community Initiatives Programme in providing support and access to various volunteering and skills development opportunities and placing a number of volunteers into employment, while working in close partnership with Action Team for Jobs.</p> <p>The Headland Development Trust also invests heavily in young people aged between 11 to 19 years within the locality via its Sigma Youth Project through delivering a wide range of high quality accredited training, courses and activities that assist the young people in their future. The Sigma Project places young people at its forefront ensuring all activities remain relevant.</p> <p>The Headland Development Trust can address unemployment throughout the Community Legal Learning Programme. This will be done by working within the remit of the Local Government agenda and also the Regional Economic Strategy with a view to lower unemployment. It is already working in line with the white paper on 21st Century Skills in the sense that the Community Legal Learning Programme will develop its courses and support a route that develops skills and employability for life, that will primarily focus upon education and learning initiatives to promote greater social capacity. For further information please Tel. 01429 420302.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Headland Development Trust: Youth Project.	Offers innovative and unique activities for young people to be involved including stilt walking sessions, circus skills, theatre make-up, costume design and an internet radio station amongst others. These sessions are open to all young people residing in the St Hilda Ward. Although a relatively new project, the Youth Project has worked with over 170 young people, all of which have accessed more than one activity. Young people are encouraged to develop events and perform at events including their own successful cabaret evenings and events in and around the area including the Headland Lantern Parade and the Tall Ships event in 2005.
Headland Development Trust: Community Initiatives Project.	In seeking to improve and facilitate health improvements a number of culture and leisure activities have been utilised including sessions based on various dance, art and craft techniques. To facilitate access the sessions are all delivered locally and the trust look to ensure that they are financially subsidised.
Headland History Group.	Awaiting details.
Horsley Centre.	<p>The Horsley Building has a diverse range of community facilities on offer and is currently home to a dance school, karate club, tea dance group and aerobics classes. There are a variety of different meeting rooms that can be used alternatively for dance or workshop events. There are a number of facilities that can be hired out to the public (subject to a charge). For more information on the facilities available please Tel. 01429 294867.</p> <p>The Horsley Building is also home to the Lena Whitelock School of Dance. On a Tuesday and Thursday evening classes are held in modern, tap and ballet. For further information please Tel. 07729854840.</p>
Kickboxing Club at King Oswy Public House.	Kickboxing classes are held on a Tuesday and Thursday evening at the King Oswy Public House on King Oswy Drive. For more information please Tel. 01429 272070.
West View Community Centre.	West View Community Centre is situated on Miers Avenue and is

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	used for a diverse range of community activities. For more information please Tel. 01429 268644.
West View Library.	The West View Branch Library is situated on Miers Avenue in West View. It is open on a Monday / Tuesday / Wednesday from 9.30am – 7.00pm, Thursday / Saturday from 9.30am – 12.30pm. For more information please Tel. 01429 268288.
Beach Lifeguard Programme.	<p>The Beach Lifeguard Programme will be commencing on 29th April 2006 and initially the Lifeguards will be operational on weekends, Bank Holidays and the Whit Week Holiday until 15th July 2006 where they will be full time for seven weeks covering the summer holiday season. The last operational day will be 3rd September 2006.</p> <p>In total the Beach Lifeguard Programme covers three beaches which are as follows:</p> <ul style="list-style-type: none"> ▪ Seaton Carew, from the Coach ark up to the lower Promenade, previously where the North Shelter was sited. The base is opposite Rocket House. ▪ Headland Block Sands including the paddling pool, ▪ Headland Fish Sands, ▪ All zone identifiable by the flags. <p>All Lifeguards hold the Royal Lifesaving Societies National Beach Lifeguard Qualification.</p> <p>For more information Please Tel. 01429 523412.</p>
Heugh Gun Battery Trust.	The Heugh Gun Battery Project started in 2000 and has turned what was a generator for anti-social behaviour into an area where no such behaviour takes place. The Battery is undergoing a transformation in the next few months, which will ensure its long term survival as a visitor attraction by additional building and refurbishment works. It is seen by English Heritage as a nationally important site due to the prominent role it played during the Bombardment of Hartlepool in 1924 and as such the Battery has been provided with some very important artillery pieces in order to bring it back to life. The Battery is run by the Heugh Gun Battery Trust, which is a registered charity, and is operated by unpaid volunteers. The site itself is open on weekends and by appointment during the week. Visits have been hosted by

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	community groups, schools and societies, many of whom are repeat visitors. For more information please Tel. 01429 405585.
Princess Royal Lifeboat Restoration Association	The Princess Royal Lifeboat Restoration Association volunteers have painstakingly renovated and restored the former Hartlepool Lifeboat the Princess Royal to her original specification and former glory. Built on the Isle of Wight, the Princess Royal entered service in Hartlepool in October 1939 but it was not until 1941 that she was officially dedicated by the then Princess Royal, Princess Mary. The highpoint for the Association was in October 2004 when Princess Anne, the Princess Royal, rededicated the restored Lifeboat – a unique instance of a boat being twice dedicated by two separate Princess Royals. It is intended that the future uses of the Lifeboat will include educational visits by school children and trips around the Marina and Hartlepool Harbour. The Princess Royal Lifeboat Restoration Association can be contacted on Tel. 01429 280853.
Boys Brigade.	Awaiting details.
Girls Brigade.	Awaiting details.
West View Baptist Church.	West View Baptist church offers a diverse range of activities to the community. The services that are available are: <ul style="list-style-type: none"> ▪ Sunday: Morning Worship including Sunday school for 0 to 16 year olds, 10.30am – 12noon. ▪ Monday: Awana Club for 5 to 10 year olds (games, bible study and crafts), 5.30pm – 6.30pm. ▪ Tuesday: Youth Group for 11 to 18 year olds, (games and teaching), 7.00pm – 9.00pm. West View Baptist church can also offer many various home bible study group sessions. It is proposed that the Church starts work in mid 2006 on a new building project and aims to offer activities such as mother and toddler, cookery, and art classes to residents. For more information please Tel. 01429 426950.

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
50+ Forum.	50+ Forum brings together people in the older age group to discuss matters of mutual interest and also sends delegates or representatives to a number of Statutory and Voluntary bodies in Hartlepool. The group meets on regular occasions and for further information please contact the Anchor Trust Community Development Team on Tel. 01429 224466.
Paddling Pool Improvements.	Awaiting details.
Town Moor Improvements.	Awaiting details.
George V Playing Field Improvements.	The King George V Playing Field is located in the middle of the North Hartlepool Partnership area. Recent refurbishment involved the construction of a new pavilion with meeting and changing rooms, a floodlit multi use games area and a roller skating feature.
Oakesway Netball Club.	Awaiting details.
Northern Arts Netball Club	Awaiting details.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Widen the variety of activities / facilities for all residents in the area especially the young / elderly / vulnerable.
2.	Maximise the use of community buildings for recreational activities and community events.
3.	Address residents concerns about the limited opening times / age restrictions of particular clubs in the area.
4.	Maintain recent improvements in leisure facilities and continue to develop existing assests.

STRENGTHENING COMMUNITIES

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- Diverse community throughout the four main estates in the North Hartlepool area.
- 8% of residents have been involved in a local organisation on a voluntary basis over the last three years in comparison to 13% Borough wide (MORI Survey 2004).
- 11% of residents are very satisfied with the quality of service provided by the police in the area in comparison to 12% Borough wide (MORI Survey 2004).
- 14% of residents agree that they feel they can influence decisions that will affect the area in comparison to 26% Borough wide (MORI Survey 2004).

Strengths

- Strong Tenants Management Organisation in the Central area who have their own identity.
- Neighbours are seen as trustworthy and honest on the Headland and Central Estate.
- Strong community spirit in some parts of the area, especially on "old side" of Central estate.
- There is a wide range of strong voluntary and community groups across the area, providing services to disadvantaged residents especially on the Headland and West View.
- Active involvement of churches in the area especially in the Headland area.
- Broad range of community facilities throughout West View and the Headland.
- Majority of neighbours are caring and friendly in West View.
- Stable community with strong family ties on the Headland.
- A number of residents are committed to improving the whole community.
- Headland Capacity Building project has delivered excellent results in the formation and development of community groups.
- New Neighbourhood Policing Strategy to be implemented in April 2006.

Weaknesses

- Lack of resources to sustain and develop the capacity of community / voluntary organisations / networking skills in the King Oswy, Central and West View Estates.
- West View Advice and Resource Centre is under threat when Single Regeneration Budget funding ends in 2007.
- Resident / community / voluntary groups don't always work together in the whole area, poor partnership working.
- Residents sometimes drop off from voluntary / residents groups as they feel as if in the past their views have not been acknowledged especially in Central Estate.
- Residents feel that there is very little consultation between themselves and the Local Authority in regards to issues that involve their community.
- Not enough support for centres and groups in West View, Central Estate and the Headland.
- Poor publicity with regards to what is available in the area.
- Some problem neighbours in the area who display threatening and intimidating behaviour and cause anxiety amongst some residents on Central Estate and West View.
- Access and territorial issues affecting the usage of community facilities throughout the area.
- Many public buildings do not have disabled access facilities in operation when the buildings are open.
- Community Development Resources are currently poorly coordinated in the area.
- There are currently a number of sustainability issues facing a variety

	of community based projects.
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KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Headland Capacity Building Project.	This project has assisted in supporting a range of social inclusion and capacity building projects. For more information Tel. 01429 288046.
Headland Future: Abbey Street Project.	Headland Future is a major provider of developmental and recreational opportunities for young people aged 13 to 19 years of age in the Headland area. Serving some 500 young people last year through its Abbey Street Project (open four evenings a week), the Charity has ensured access to drop-in sessions on evenings and has offered a range of projects focussing on topics including, local history, the environment, art, design and much more. Physical and mental healthcare are also catered for through the gym provision, emotional reliance and innovative walking projects. Young people shape the services offered and organise their own activities. Bi-monthly live music events (each attracting up to 120 young people) are organised by youth members and a Youth Management Team represents young people at senior level and ensures good discipline within the Abbey Street Centre. Community / voluntary sector projects across the board are however continually facing difficulties in securing funding from diminishing pools of resources. Anyone wanting to get involved or volunteer should Tel. 01429 891444.
Community Facilities at Derwent Grange Residential Home.	There are numerous facilities at Derwent Grange Residential Home that are available for all members of the community to use. There are many rooms that can be used for meeting and training purposes. Other services on offer are assisted bathing, laundry services and hairdressers. The Day Care Centre within the Residential Home can also be hired out on an afternoon. For more information Tel. 01429 223343.
Headland Parish Council.	Awaiting details.

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Churches Together Organisation.	This volunteer based organisation aims to engage the community together through informal meetings with other residents.
West View Project.	<p>This project offers a range of services and activities in addition to the successful youth work programmes and works closely with HBC Childrens Services and Hartlepool Children's Fund. These activities include short fun team building and group development work, and a variety of nationally recognised training. They also organise courses with Hartlepool Adult Education to allow more people to take part in worthwhile training from novice level upwards.</p> <p>All of the staff are well qualified and experienced in delivering to groups with diverse needs from 8 years to adults. They are an AALA (Adventure Activities Licensing Authority) recognised centre, recognised as a BCU (British Canoe Union) training centre.</p> <p>The project is experienced in delivering outdoor education programmes to Schools as part of a GCSE Physical Education syllabus, and can offer Canoe / Kayak, rock climbing, orienteering, sailing and expedition skills work to GCSE level. They can also offer this work as part of other accredited education programmes. For more information please Tel. 01429 272699.</p>
West View Advice and Resource Centre.	<p>West View Advice and Resource Centre was established in 1983 to provide advice and information to individuals and groups. In 2001 the Centre became a registered charity and gained the Community Legal Service Quality Mark for Advice.</p> <p>The core purpose of the Centre is the provision of advice. Advice on such issues as debt, housing benefit, disability benefits and welfare rights, provided together with a drop in resource facility which has grown over the years to include a home visit service for the elderly and housebound. Additionally the Centre provides a wide range of training services, information technology resources and venues for the support of courses vocational and leisure for adult and further education. Accommodation is provided for a number of local groups, including the Credit Union and Hartlepool Action Team for Jobs. The Centre can be contacted on Tel. 01429 271275.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Brus Ward Residents Association.	Brus Ward Residents Association is in the first stages of development and aims to be fully operational by mid 2006. The group at present meets in the King Oswy Public House on a monthly basis. For more information please contact Tel. 01429 429658.
Princess Residents Association.	Awaiting details.
Headland Residents Association.	Awaiting details.
Central Estate Tenant Management Organisation.	<p>The Tenant Management Organisation is managed by a board of local residents who have been working towards taking over elements of the housing management function to Housing Hartlepool tenants on the estate. Membership of the organisation is open to all residents living within the estate boundary.</p> <p>The group have been funded from the ODPM's "Right to Manage" fund (Section 16) for the past 4 years. Further funding is being sought from the Housing Corporation to widen their role and give them increased level of input into how the estate is managed.</p> <p>The group currently employ a part-time support worker and have engaged a consultant (Partners in Change) to assist with their development. For more information please Tel. 01429 866248.</p>
Horsley Centre.	<p>The Horsley Building has a diverse range of community facilities to offer. There are a variety of different meeting rooms that can be used alternatively for dance or workshop events. There are also numerous different meeting rooms and office space (subject to a charge) that can be hired out to the public along with the use of kitchen facilities.</p> <p>For more information on the facilities available please call Tel. 01429 294867.</p>
Activ8 Centre: Community Centre.	<p>The Active8 Centre aims to effect sustained improvement in the health and lifestyle of North Hartlepool Residents. The Centre provides access to a much needed resource for the various community groups operating in the area and through which has facilitated the delivery of an array of community led initiatives. For further information Tel. 01429 231162.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Headland Development Trust: Youth Project.	Young people are at the forefront of the Sigma Youth Project, all young people are encouraged and supported to be involved in decision making processes around the project. Various committee meetings are held monthly which brings together young people with other members of the community to forward develop the projects. The Sigma Youth Project also produces a tri quarterly newsletter, which informs residents of the increasing number of varying activities.
Headland Development Trust: Community Initiatives Project.	Through the capacity building project initiative, this project has facilitated the creation and support of over 60 community and resident groups, facilitated by the partnership of various community and voluntary groups with statutory bodies, increased the provision of local services and activities and assisted in the attraction of £800,00.00 into the area. The Trust is currently used as a signposting resource for residents dealing with enquiries from where and how to access services and activities to visitors requesting information on tourist attractions, in the last seven months over 900 enquiries have been dealt with.
Headland Development Trust: Education and Learning.	<p>The Headland Development Trust through the Community Legal Learning Programme has responded to the communities needs with a view to building capacity.</p> <p>The programme ultimately strengthens communities through those groups within the voluntary and community sector becoming informed and able to lead in a more professional way.</p> <p>The programme look to the very real issues that individuals and groups face and assists them to comprehend the reasons why decisions are made and the process by which those decisions are reached and the responsibilities and liabilities they withhold in doing so. As a consequence of this understanding the individuals themselves become empowered and therefore partake in those same discussions thus achieving the manifestation of the envisaged capacity building.</p> <p>The Community Legal Learning Programme goes a long way to strengthening communities and to create social capital, which is at the heart of social regeneration. Good citizens are the root of unified neighbourhoods that engender a pleasant environment for living,</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	denoted through a cohesive sense of community, high self-esteem and quality of life for those who reside in them. This programme of courses looks to support the affection of that change at the grassroots level by putting people at the Centre.
Sure Start North: Hindpool Close, Miers Avenue, St Helen's Primary School and St Bega's Primary School.	Sure Start North commissions family savings and loan cooperative services through Credit Union including adult and junior savers clubs. Local parents are involved in Sure Start through an accredited Volunteers Scheme and as members of the Sure Start Board, helping to shape the delivery of services.
Headland and Brus Children's Centres.	Training and support are offered to address basic skills onwards through vocational training accredited training and higher education in response to community need, offering better opportunities for parents. For more information please Tel. 01429 292555.
50+ Forum.	50+ Forum brings together people in the older age group to discuss matters of mutual interest and also sends delegates or representatives to a number of Statutory and Voluntary bodies in Hartlepool. For further information please contact the Anchor Trust Community Development Team on Tel. 01429 224466.
Community Development Workers.	There are a number of organisation in the area who employ Community Development Workers, CEN, Housing Hartlepool, HVDA, SureStart and Anchor Trust are to name a few.
Cleveland Police: Hartlepool Neighbourhood Policing Scheme.	The Neighbourhood Policing scheme is based around local policing for local neighbourhoods, responding to the needs of those local communities. Each council ward will have a named, dedicated 'ringfenced' neighbourhood officer and neighbourhood Police Community Support Officer (PCSO). The Brus and St Hilda Wards will each have these resources. These officers will be deployed solely to their ward and not pulled away from their areas to police other parts of Hartlepool. They will be based locally in an existing premises, will be accessible to the local community and will respond to the priorities of local residents.

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	This should lead to increased police visibility and improved public reassurance.
Children's Information Network.	Awaiting details.
Hartlepool Borough Council: Borough Buildings Sports Hall.	<p>The new sports facilities are an extension to the Headland Borough Hall, a Grade II listed building sited at the heart of the community and will make a significant impact by increasing participation levels in sport and physical activity across all age groups. It consists of a 4-court sports hall, a crèche facility and a fitness suite together with car parking and surrounding landscaping. There will also be an accompanying viewing gallery, social area, changing accommodation as well as a new entrance and community reception area.</p> <p>The new facilities will complement the newly refurbished Borough Hall which currently comprises of a large multi-functional public hall with stage, a bar / lounge, 4 community rooms, a branch library and a Parish Council office. The upper floor has further resource community rooms and also a small fitness suite.</p> <p>For further information regarding general bookings please Tel. 01429 236564.</p> <p>A Physical Activities Officer has been employed by HBC's Sports Development Team to try and ensure that, as many sports opportunities as possible are available to all users. For further information please Tel. 01429 284045.</p>

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Improve communication and information on what activities and opportunities there are locally.
2.	Need to ensure effective joint working to maintain resident satisfaction in the area.
3.	Ensure that residents are involved within decision making processes that affect the area.
4.	Increase resident involvement in the area, particularly the young.
5.	Continue to support the development of existing Community Groups / Residents Associations and encourage the involvement of new residents and volunteers.
6.	Increase community activities and awareness of existing activities.
7.	Improve the co-ordination of community development resources.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
JOBS AND ECONOMY					
<p>High levels of unemployment and low levels of employment.</p>	<ul style="list-style-type: none"> ▪ Improve the employability of local people, through provision of advice and support. ▪ Co-ordinate and target training including basic and key skills and vocational opportunities. 	<p>West View Employment Action Centre. HBC Economic Development. Job Centre Plus. Learning Skills Council. Hartlepool College of Further Education. Action Team for Jobs. Hartlepool Working Solutions. Connexions. Hartlepool College of Further Education (HCFE).</p>	<p>Increase levels of employment in the locality.</p>	<ul style="list-style-type: none"> ▪ West View Employment Action Centre, Hartlepool Action Team for Jobs / Job Centre Plus, Connexions Kickstart, Hartlepool Working Solutions “Progression to Work Programme”. ▪ Service Providers to carry out further promotion of Hartlepool Working Solutions, Targeted Training, Jobsbuild, Opportunities for Women, Work Route, Progression to Work Programme and Tees Valley Works which are available within the area. <p>Encourage Access to HCFE “Back to Work” programme.</p> 	<p>Increase skill level of the population with clear reference to local business need.</p> <p>For those living in the Wards with the worst labour market position in the areas in receipt of NRF, significantly improve their overall employment rate and reduce the difference between their employment rate and the overall employment rate for England.</p> <p>Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Identifying and tackling barriers to employment and training.	<ul style="list-style-type: none"> ▪ Investigate barriers including those related to benefits, aspirations, mobility, incapacity rates and discrimination issues. ▪ Improve local bus services within the area, particularly after 6.00pm. ▪ Provide affordable and accessible childcare, and raise awareness on the childcare tax credit systems. ▪ Liaise with local employers to promote higher wages, longer contracts and permanent contracts. ▪ Where gaps in services are identified, try and match potential new job opportunities to training developments. 	<p>HBC Economic Development. West View Employment Action Centre. Sure Start North. Stagecoach. Kiddikins. Brus and St Hilds Children's Centres. Local Businesses. HBC Transport.</p>	<p>Increase levels of employment in the locality.</p>	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss. ▪ North Hartlepool Forum to discuss. Could subsidise with NRF but would lead to sustainability issues. ▪ North Hartlepool Forum to discuss with relevant childcare facilities / employment support services. Childcare Information Services to be promoted. ▪ Hartlepool Working Solutions: Work Smart and HBC Employment and Training Charters. ▪ North Hartlepool Forum to discuss with employment support services. 	<p>Improving training and employment prospects for targeted groups.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
<p>Improve employment opportunities for local people, including young people.</p>	<ul style="list-style-type: none"> ▪ Invite business sector to the Forum to share information and develop links with the Business Leaders Forum. ▪ Encourage and provide incentives for local employers to take on apprentices and local people, particularly young people to encourage them to stay in the local area. 	<p>North Hartlepool Forum. Local Businesses. HBC Economic Development. HBC Adult and Community Services. Hartlepool Working Solutions. Housing Hartlepool.</p>	<p>Increase levels of employment in the locality.</p>	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to address. ▪ Hartlepool Working Solutions: Jobsbuild, Housing Hartlepool Apprentice Scheme and Hereema Apprentice Scheme. North Hartlepool Forum to discuss how to develop further vocational training opportunities, especially for young people. 	<p>Increase skill levels of the local population with clear reference to local business need.</p> <p>For those living in the Wards with the worst labour market position in the areas in receipt of NRF, significantly improve their overall employment rate and reduce the difference between their employment rate and the overall employment rate for England.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	<ul style="list-style-type: none"> ▪ Promote existing local employment volunteering and training provided by the local voluntary sector, which help to develop vocational skills and experience. 	Business Link. Business Leaders Forum. Headland Development Trust. Credit Union. West View Advice and Resource Centre. HVDA Volunteer Centre Hartlepool. Millennium Volunteers. Connexions. HBC Borough Buildings Sports Hall.	Increase levels of employment in the locality.	<ul style="list-style-type: none"> ▪ West View Project, Headland Development Trust, West View Advice and Resource Centre, Credit Union, HBC Borough Buildings Sports Hall. 	Achieve Economic Well Being young people are prepared for working life.
Encourage business investment and activity in the locality to improve the business infrastructure and environment.	<ul style="list-style-type: none"> ▪ Improve local shopping facilities and services particularly in areas, which have recently lost such assets e.g. Central Estate shop and Post Office recently both closed. ▪ Encourage alternative uses for key vacant and underused commercial and industrial properties. 	Local Businesses. HBC Economic Development. HBC Regeneration. Business Link. Headland Development	Increase resident's satisfaction. Increase levels of business start-ups. Improve buildings and sites.	<ul style="list-style-type: none"> ▪ To be identified. ▪ To be identified. 	To attract appropriate inward investors and support indigenous growth, making use of local labour resource and supporting local people in gathering maximum benefit from the economic regeneration of the town, including all people of working ages

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	<ul style="list-style-type: none"> ▪ Demolish or improve unattractive problem commercial and industrial buildings such as the Old Marine Engineering Site and stables at Shields Terrace. ▪ Safeguard heritage buildings on the Headland by identifying owners and pursuing enforcement to ensure buildings are secured. ▪ Provide grants for improvements to commercial and industrial properties particularly for key buildings such as Morrison Hall, Durham Street Methodist Church and other historic buildings. ▪ Encourage owners to develop buildings in line with resident's aspirations for example more cafes, restaurants and ice cream shops on the Headland and a new Post Office and / or general dealers on Central Estate, or encourage owners to offer reduced rents for community use. ▪ Provide smaller units on Oakesway Industrial Estate / other potential sites to provide modern accommodation for new business start-ups. 	Trust. HBC Development Control. HBC Landscape and Conservation. English Partnerships. HBC Abandoned Buildings Group.	Bring vacant buildings back into use Increase levels of self employment.	<ul style="list-style-type: none"> ▪ To be identified. ▪ HBC Abandoned Buildings Group. ▪ To be identified. ▪ North Hartlepool Forum to explore further. ▪ HBC Economic Development to investigate. 	<p>especially the young.</p> <p>To support the sustainable growth, and reduce the unnecessary failure, of locally owned business, promoting the growth and sustainability of enterprise and small businesses and to increase total entrepreneurial activity amongst the local population.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	<ul style="list-style-type: none"> ▪ Promote self employment opportunities, encourage entrepreneurship and encourage successful entrepreneurs to share experiences. ▪ Consider the feasibility of creating a “One Stop Shop” for business advice. 	<p>Local Businesses. HBC Economic Development. HBC Regeneration. Business Link. Headland Development Trust. HBC Development Control. HBC Landscape and Conservation. HBC Abandoned Buildings Group.</p>	<p>Increase resident's satisfaction.</p> <p>Increase levels of business start-ups.</p> <p>Improve buildings and sites. Bring vacant buildings back into use</p> <p>Increase levels of self employment.</p>	<ul style="list-style-type: none"> ▪ To be identified. ▪ Business Link to place a Business Link information point in the area. Location of this to be discussed and agreed by the North Hartlepool Forum. 	<p>To attract appropriate inward investors and support indigenous growth, making use of local labour resource and supporting local people in gathering maximum benefit from the economic regeneration of the town, including all people of working ages especially the young.</p> <p>To support the sustainable growth, and reduce the unnecessary failure, of locally owned business, promoting the growth and sustainability of enterprise and small businesses and to increase total entrepreneurial activity amongst the local population.</p>
Maximise emerging economic opportunities.	<ul style="list-style-type: none"> ▪ Establish and develop links with the developers of Victoria Harbour. ▪ Identify potential job opportunities at Victoria Harbour and match local training programmes. 	<p>Tees Valley Regeneration Company. HBC Economic Development. Headland Development Trust. Learning and</p>	<p>Increase levels of employment in the locality.</p>	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to explore further, HBC Employment and Training Charters. ▪ HBC Economic Development, Targeted Training, JobsBuild, Hartlepool College of Further Education. 	<p>Increase skill levels of the local population with clear reference to local business need.</p>

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Continued...	<ul style="list-style-type: none"> ▪ Develop a mechanism to maximise local construction skills and local training opportunities in any major building works at Victoria Harbour. ▪ Maximise the tourism potential of the Headland. ▪ Develop the fishing heritage of the Headland including creating opportunities for people to purchase local produce. 	<p>Skills Council. Hartlepool College of Further Education. West View Employment Action Centre. Fish Quay. Port Authority.</p>	<p>Increase levels of employment in the locality.</p>	<ul style="list-style-type: none"> ▪ Working Solutions: Targeted Training and JobsBuild, HBC Employment and Training Charters. ▪ North Hartlepool Partnership / Single Regeneration Budget (SRB), INTERREG, Coastal Arc, Heritage Economic Regeneration Scheme (HERS). ▪ To be identified. 	<p>Increase skill levels of the local population with clear reference to local business need.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
LIFELONG LEARNING AND SKILLS					
<p>Continue to improve the educational attainment of local school children at both primary and secondary levels.</p>	<ul style="list-style-type: none"> ▪ Explore ways of raising parents' and children's expectations and promoting a culture of learning. ▪ Increase 'family' learning, perhaps weekend and school holiday 'learning academies'. Whole family learning cuts down on the need for additional childcare and by using fun ways of learning and raising aspirations, attainment levels can be increased by stealth. ▪ In partnership with the HBC Children's Services, monitor any fluctuations in achievement that occur in Local Schools. ▪ Focus on raising literacy and numeracy standards. ▪ Initiatives to reduce truancy and keep children in the classroom and learning. 	<p>Children's Services. All Local Schools. Headland and Brus Children's Centres. Residents. Young People. Parents. Connexions.</p>	<p>Raise numeracy and literacy levels.</p> <p>Improve grades in school.</p> <p>Evidence of inter-agency working.</p>	<ul style="list-style-type: none"> ▪ All Local Schools. Headland and Brus Children's Centres. ▪ Family learning programmes to be developed by the Performance and Achievement Division of HBC Children's Services. Headland and Brus Children's Centres. ▪ All Local Schools. Performance and Achievement Division of HBC Children's Services: linkage to Education Development Plan. ▪ All Local Schools. Performance and Achievement Division of HBC Children's Services: linkage to Education Development Plan. ▪ Performance and Achievement Division of HBC Children's Services: linkage to Education Development Plan and Special Educational Needs Action Plan. Attendance Officers and Behaviour Improvement Programme in some schools. Connexions Delivering Positive Activities for Young People programme. 	<p>Enjoy and Achieve – raise achievement and standards of children and young people in the early years, primary and secondary phases of education.</p>

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Continue to improve the citizenship skills of local school children at both primary and secondary levels.	<ul style="list-style-type: none"> ▪ Explore ways of raising parents' and children's expectations and promoting a culture of respect. 	Children's Services. All Local Schools. Headland and Brus Children's Centres. Residents. Young People. Parents.	Improve skill levels.	<ul style="list-style-type: none"> ▪ To be discussed at the North Hartlepool Forum. 	Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice.
To overcome the culture of not valuing education and facilitate progression to higher level qualifications.	<ul style="list-style-type: none"> ▪ Provide role models and mentors from higher education and business. ▪ Target 17 to 22 year olds to encourage them to stay in education. ▪ Publicise good news stories regarding learning in order to give people something to aspire to. 	HCFE. Cleveland College of Art and Design. NRF Learning Mentors. Teesside University. LSC. All Local Schools. Local Press. Headland and Brus Children's Centres.	<p>Increase the number of residents taking up learning opportunities.</p> <p>Good news stories.</p>	<ul style="list-style-type: none"> ▪ HCFE. Cleveland College of Art and Design. NRF Learning Mentors. Student advocate scheme run by Teesside University. ▪ HCFE. Cleveland College of Art and Design. NRF Learning Mentors. Student advocate scheme run by Teesside University. ▪ Local School newsletters. Local Press. 	Enjoy and Achieve – raise achievement and standards of children and young people in the early years, primary and secondary phases of education.
To identify and reduce barriers to education and training.	<ul style="list-style-type: none"> ▪ Provide support to deal with immediate problems, for example childcare provision to young parents, so they can focus on education again. 	Headland and Brus Children's Centres. North	Reduce the number of people feeling that there are barriers to education.	<ul style="list-style-type: none"> ▪ Headland and Brus Children's Centres. 	Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	<ul style="list-style-type: none"> ▪ Increase flexibility of learning by providing mobile learning in the community. ▪ Provide childcare alongside course provision and communicate / promote this. ▪ Improve transport to learning centres. ▪ Wrap-around care is new so needs publicising and promoting so people know what is available. 	Hartlepool Extended Schools Cluster. New Opportunities. Hartlepool Working Solutions.	Reduce the number of people feeling that there are barriers to education.	<ul style="list-style-type: none"> ▪ To be discussed at the North Hartlepool Forum. ▪ Headland and Brus Children's Centres. ▪ Adult Education can provide in a limited number of cases. ▪ Headland and Brus Children's Centres. North Hartlepool Extended Schools Cluster. 	<p>build social justice.</p> <p>Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice.</p>
To create more vocational opportunities (particularly for young people).	<ul style="list-style-type: none"> ▪ Encourage secondary schools to look at vocational qualifications, not just academic ones. ▪ Provide vocational qualifications in learning centres outside of schools, utilising existing premises. ▪ Give careers advice from an early age in schools in order to help children focus their learning on future careers. ▪ Widen children's awareness of jobs and break down gender perceptions surrounding certain careers. 	All Local Schools. HCFE. Cleveland College of Art and Design. Abbey Street Project. West View Project. West View Employment Action Centre. Youth Opportunities Project. Connexions.	<p>Increase the involvement of young people in local learning activities.</p> <p>Evidence of inter-agency working.</p>	<ul style="list-style-type: none"> ▪ All Local Secondary Schools. ▪ Heerema Programme. ▪ Connexions Business Ambassadors. ▪ Connexions Business Ambassadors 	<p>Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice.</p> <p>Enjoy and Achieve – raise achievement and standards of children and young people in early years, primary and secondary phases of education.</p> <p>Increase skill levels of the local population with clear reference to local business need.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
<p>Need to provide more adult education.</p>	<ul style="list-style-type: none"> ▪ Encourage more locally provided courses, with priority access to them given to local people. ▪ Provide service sector training. ▪ Provide gardening classes. ▪ Offer 'on-line' basic skills. ▪ Provide numeracy and literacy skill training. ▪ Re-open and reintroduce courses at the Phoenix Centre. 	<p>Headland and Brus Children's Centres. HBC Adult Education. Community / Voluntary Sector. LSC. West View Employment Action Centre. West View Advice and Resource Centre. Headland Resource Centre. Hartlepool Working Solutions. Opportunities for Women. Workroute.</p>	<p>Increase the number of residents taking up learning opportunities.</p> <p>Raise numeracy and literacy levels.</p>	<ul style="list-style-type: none"> ▪ Headland and Brus Children's Centres. Adult education development workers who prioritise people 50+, with mental health issues, with disabilities and who are unemployed. Adult Education have resources for embedded skills for life but need to see demand. Therefore need to engage with community to encourage demand. ▪ Retail course run by Adult Education as part of its Embedded Skills for Life programme. Hartlepool Working Solutions. ▪ Provided at St John Vianney's School for children and their relatives. Council to be approached about the potential to provide funding and / or materials for further classes as part of Hartlepool's Britain in Bloom application? ▪ Adult Education. West View Advice and Resource Centre. ▪ Headland and Brus Children's Centres. Adult Education. ▪ To be discussed at the North Hartlepool Forum. 	<p>Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice.</p>

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HEALTH AND CARE					
<p>Lack of awareness of Health education for all age groups / unhealthy lifestyles, including high levels of smoking, unhealthy eating habits and poor access to healthy foods.</p>	<ul style="list-style-type: none"> ▪ Educate the local community and extend / raise awareness of services that are already in operation in the area. ▪ Raise awareness of the three smoking cessation clinics already provided. ▪ Address unregulated and illegal sale of alcohol and cigarettes to underage children from private properties and local shops (Central Estate). 	<p>Hartlepool PCT. North Tees and Hartlepool NHS Trust. Sure Start. Children's Centres. Residents. HBC Sports Development Team. HCFE. HBC Healthy Food Co-ordinator. Local Schools. Hartlepool LEA. Police. Customs and Excise. HBC Trading Standards. North Hartlepool Forum. Hartlepool PCT. North Tees</p>	<p>Increase the number of residents who rate their health as good.</p> <p>Smoking cessation support delivered.</p>	<ul style="list-style-type: none"> ▪ Healthy eating / nutritional information / smoking cessation / weight management smoking cessation / weight training available through Hartlepool PCT. Breakfast and After School Clubs. Stop Smoking clinics are already available at the Sure Start building in Hindpool Close, the Borough Hall and Miers Avenue, Tel. 01429 292555. Abbey Street Project, Activ8 Project and West View Project. ▪ Hartlepool PCT and all partners to discuss. ▪ North Hartlepool Forum to discuss with Cleveland Police, Anti-Social Behaviour Unit (ASB Unit), HBC Trading Standards, Customs and Excise, the Police Licence Officer and other relevant organisations. 	<p>Improve health – reduce premature mortality rates and reduce health inequalities in premature mortality rates between wards / neighbourhoods.</p> <p>Be healthy.</p> <p>Mental wellbeing.</p> <p>Access to services.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	Continued... <ul style="list-style-type: none"> ▪ Encourage increased provision of fruit and vegetable schemes locally. ▪ Work with schools to raise health awareness and promote healthy eating in schools. ▪ Explore the opportunities for improving access to purchase quality foods at reasonable prices. 	and Hartlepool NHS Trust. Sure Start. Children's Centres. Residents. HBC Sports Development Team. HCFE. HBC Healthy Food Co-ordinator. Local Schools. Hartlepool LEA. Police. Customs and Excise. HBC Trading Standards. North Hartlepool Forum.	Increase the number of residents who rate their health as good. Smoking cessation support delivered.	Residents to work with Cleveland Police and other relevant organisations to improve information and relationships. <ul style="list-style-type: none"> ▪ A scheme already exists at Derwent Grange for their residents and could investigate with HBC's Healthy Food Co-ordinator to explore the possibility of extending the scheme for other residents. Tel. 01429 284261. St John Vianney's and West View school's both provide fruit for children at break times. <ul style="list-style-type: none"> ▪ LEA and PCT can look at working with schools to raise awareness of healthy eating and other issues. Breakfast and After School Clubs. <ul style="list-style-type: none"> ▪ North Hartlepool Forum, Community and Voluntary groups and Hartlepool PCT to discuss. 	Improve health – reduce premature mortality rates and reduce health inequalities in premature mortality rates between wards / neighbourhoods. Be healthy. Mental wellbeing. Access to services.

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<p>Not enough Doctors and Health Facilities e.g. Central Estate does not have a doctor, dentist or chemist.</p>	<ul style="list-style-type: none"> ▪ Investigate the possibility of providing more health facilities within the local area to increase local provision. ▪ Explore the possibility of providing outreach services in the area e.g. Health Bus does not currently visit the Central Estate. ▪ Drop in surgeries from a GP and / or Nurse Practitioner and / or other appropriate Health Professionals in a community centre. ▪ Research into local needs, demand and potential supply of local health and social care facilities (i.e. pharmacy and outreach facilities from GP surgeries). ▪ Improve signposting services. 	<p>Hartlepool PCT. North Tees and Hartlepool NHS Trust. Local GPs. Local Implementation Team for Mental Health. Local Implementation Team for Older People. Residents. Hartlepool Community Network. Community / Voluntary Sector. Hartlepool Families First.</p>	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Residents feeling an improved quality of life.</p> <p>Increase life expectancy in the area.</p>	<ul style="list-style-type: none"> ▪ North Forum to discuss. ▪ Hartlepool PCT and providers to consider subject to funding. Need to liaise with local groups with regard to potential accommodation needs. Hartlepool Families First are able to respond to Central Estate issue subject to resources. ▪ Resources to be explored. ▪ Carry out research on local needs through active engagement with community, which will inform agencies in the delivery of services. ▪ All agencies to discuss. 	<p>Improve health – reduce premature mortality rates and reduce health inequalities in premature mortality rates between wards / neighbourhoods. Be healthy.</p> <p>Exercise of choice and control and retention of personal dignity.</p> <p>Mental wellbeing.</p> <p>Access to services.</p>
<p>Doctors surgery very busy – improve waiting times for doctor's appointments.</p>	<ul style="list-style-type: none"> ▪ Liaise with local surgeries to discuss and assess the difficulty residents face in making appointments. 	<p>Hartlepool PCT. Local Surgeries. Residents.</p>	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Service Providers assessing the</p>	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss. 	<p>Improve health – reduce premature mortality rates and reduce health inequalities in premature mortality rates between wards / neighbourhoods.</p>

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Continued ...	<ul style="list-style-type: none"> ▪ Liaise with Hartlepool PCT to discuss the issues residents face when making appointments in local surgeries, particularly pre-planned appointments. ▪ Educate the local community on how to access the most relevant medical treatment e.g. treatment of minor conditions through pharmacist. 	Hartlepool PCT. Local Surgeries. Residents.	need for health care.	<ul style="list-style-type: none"> ▪ PCT currently looking at ways to allow people to make pre-planned appointments. ▪ Hartlepool PCT to investigate. 	<p>Be healthy.</p> <p>Exercise of choice and control and retention of personal dignity. Access to services.</p>
Tackle issue of teenage pregnancy / increase the awareness of the support available for teenage parents / young single parents in the area.	<ul style="list-style-type: none"> ▪ Preventative action to be continual to educate both girls and boys. ▪ Continue to support St Hild's secondary school to deliver the APAUSE sex and relationship programme. 	Community / Voluntary Sector. Sure Start. Children's Centres. Teenage Pregnancy Co-ordinator. Teenage Pregnancy Advisor. Local Schools. Hartlepool PCT. North Tees and Hartlepool NHS Trust. HBC Children's Services	Reduce Teenage Pregnancy.	<ul style="list-style-type: none"> ▪ Resources to be identified. <p>The Teenage Pregnancy Strategy is implemented by the PCT and the Local Authority.</p> <p>All work, which is undertaken, is multi agency and serves all parts of the town with particular emphasis on areas of disadvantage.</p> <p>West View Primary School is the LEA pilot school for the sex and relationships education scheme.</p> <p>West View Project.</p> <ul style="list-style-type: none"> ▪ Teachers, School Nursing Service and the Health Development Team. 	<p>Be healthy.</p> <p>Exercise of choice and control and retention of personal dignity.</p> <p>Access to services.</p>

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Continued ...	<ul style="list-style-type: none"> ▪ Continue to support primary schools in the area to deliver the Lucinda and Godfrey sex and relationship resource for primary schools. ▪ Development of a specialised contraception and sexual health service for young people, 'Wise Up Clinic' in the area. ▪ Raise awareness of the Teenage Pregnancy Service, which supports pregnant teenagers and young parents. ▪ Increase the number of condom distribution outlets in the area. ▪ Establish needs of young parents and try and support them in addressing these needs. ▪ Provide support to young parents for example childcare provision, so they can focus on education again. 	Department. Hartlepool Teenage Pregnancy Partnership. West View Project. Chambers Chemist.	Reduce Teenage Pregnancy.	<ul style="list-style-type: none"> ▪ Teachers, School Nursing Service and the Health Development Team. ▪ Family Planning Service. ▪ Teenage Pregnancy Service. ▪ Family Planning Service. Free emergency contraception scheme at Chambers Chemist, the Headland. ▪ Resources to be identified. Headland Children's Centre Health Services and Parental Support Group. Brus Children's Centre Parental Support, Children and Family Health Services. ▪ Headland and Brus Children's Centres. 	<p>Be healthy.</p> <p>Exercise of choice and control and retention of personal dignity.</p> <p>Access to services.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued ...	<ul style="list-style-type: none"> ▪ Wrap-around care is new so, therefore there is a need to publicise and promote so that people know what is available. 	See previous pages.	See previous pages.	<ul style="list-style-type: none"> ▪ Headland and Brus Children's Centres. North Hartlepool Extended School Cluster. 	See previous pages.
Continue to improve the health care for the elderly including mental health issues as elderly are vulnerable.	<ul style="list-style-type: none"> ▪ Investigate the special needs of the elderly, including mental health issues. Including looking at the outcome of the Older Peoples Strategy, once it is finalised. ▪ Look to extend and develop initiatives to increase support for the elderly. 	<p>Hartlepool PCT. Hartlepool MIND. North Tees and Hartlepool NHS Trust. HBC Adult and Community Services. Residents. Hartlepool Carers. West View Advice and Resource Centre. Local Implementation Team for Older People. 50+ Forum. Endeavour Repair Care. Anchor Housing: Community Development Worker. Housing Hartlepool.</p>	<p>Residents feeling an improved quality of life.</p> <p>Increase life expectancy in the area.</p> <p>Increase resident satisfaction regarding access to health facilities.</p>	<ul style="list-style-type: none"> ▪ Resources to be identified. <p>HBC Adult and Community Services to assist in identifying needs and support required.</p> <ul style="list-style-type: none"> ▪ Housing Hartlepool could extend their support services to non-Housing Hartlepool residents, if resources were available. <p>Look to promote the 'Man in the Van project' which is NRF and PCT funded and run in conjunction with Endeavour Home Improvement Agency.</p> <p>HBC's Strategic Housing Section Supporting People Team help to maintain people in their homes by offering Disabled Facilities Grants (including showers and stair lifts) and fund housing related support services such as through the Home Improvement Agency and Warden services to sheltered housing schemes.</p>	<p>Improve health – reduce premature mortality rates and reduce health inequalities in premature mortality rates between wards / neighbourhoods.</p> <p>Improve health – reduce premature mortality rates and reduce health inequalities in premature mortality rates between wards / neighbourhoods.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
<p>Develop more Health and Fitness Programmes, including short, medium and long distance walks.</p>	<ul style="list-style-type: none"> ▪ Raise awareness / extend health and fitness services. ▪ Develop health and fitness walks – Walking the Way to Health Initiative (WTWTHI). ▪ Provide subsidised health and fitness facilities. 	<p>HBC N'hood Manager. Forum. Residents. Local Schools. Local Implement Team for Older People. HBC Sports Development Team. Hartlepool Community Network. HBC Parks and Countryside – Rights of Way Officer. Sports and Recreation – Sports Development Walks Co-ordinator. West View Project. West View Sports Academy. Hartlepool PCT. HBC Physical</p>	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Residents feeling and improved quality of life.</p> <p>Increase life expectancy in the area.</p>	<ul style="list-style-type: none"> ▪ An integrated multi agency Public Health Strategy is currently being developed. This will deal with the prevention agenda and be town wide. It will incorporate work on Coronary Heart Disease Prevention. West View Sports Academy. Headland Sports Hall, Borough Buildings. ▪ Walking the Way to Health Initiative (WTWTHI). For more information Tel. 01429 523524. ▪ Price structure in place at Headland Sports Hall, which provides membership concessions for the unemployed. 	<p>Improve health – reduce premature mortality rates and reduce health inequalities in premature mortality rates between wards / neighbourhoods.</p> <p>Be healthy.</p> <p>Access to services.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued ...	Continued ...	Activities Officer at Borough Buildings. Housing Hartlepool.	See previous page.	Continued ...	See previous page.
Concerns regarding dog fouling and lack of dog litter bins.	<ul style="list-style-type: none"> ▪ Enforcement action and shaming offenders. ▪ Educate community on the health implications of dog fouling. 	HBC N'hood Manager. NHP Forum. Residents. HBC Dog Wardens. HBC Environmental Action Team.	Resident satisfaction. Residents feeling an improved quality of life.	<ul style="list-style-type: none"> ▪ Environmental Action Team can issue notices and fixed penalties of up to £50. Tel. 01429 523333 (£6 to £10,000 required to blitz an area for 2 months). See Environment and Housing section for further detail / resources. ▪ Environmental Action Team can attend School Governors meetings to raise the profile and state the zero tolerance policy. Tel. 01429 523333. HBC Dog Wardens provide a service which influences monitoring and fining for dog fouling. Contact HBC Environmental Action Team. Tel: 01429 523848. See Environment and Housing section for further detail / resources. 	Be healthy.

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COMMUNITY SAFETY					
<p>Anti-social behaviour and associated behaviour such as graffiti, vandalism – especially to cars, litter, underage drinking and irresponsible / inappropriate behaviour (particularly throughout the Central Estate area. King Oswy - King Oswy shops. Headland - Alliance Street, Earl Street, Galleys Field Court, St Helen's Street, Howard Street and Morison Gardens. West View - Winterbottom Avenue, Miers Avenue, Carrick Street and Skelton Street).</p>	<ul style="list-style-type: none"> ▪ Residents to report incidents of anti-social behaviour to the Anti-Social Behaviour Unit (ASB Unit) Tel. 01429 296588. Residents to provide specific information regarding persons committing illegal activity to Cleveland Police Tel. 01642 326326 (Police Headquarters), Anti-Social Behaviour Unit Tel. 01429 296588 etc. ▪ Increase presence (high visibility patrols) of Police / Police Community Safety Officers (PCSO's) and, ensure Officers establish good relationships with the local community particularly young people. ▪ Increase / make available facilities and activities for children and young people particularly indoor facilities and after school clubs. These need to be open to a range of age groups. This should occur along with the promotion / advertisement of existing facilities and activities which children and young people can access. These should be monitored to ensure appropriate use. 	<p>ASB Unit. Cleveland Police. Residents. Residents Associations. Youth Offending Service. Teesside Probation Service. HBC Children's Services. HBC Adult & Community Services. HBC Community Safety. HBC N'hood Services. Housing Hartlepool. FAST Project. HBC Trading Standards. HBC Environment Action Team. North Hartlepool Forum. Local</p>	<p>Resident satisfaction on complaints procedure from ASB Unit.</p> <p>More youth provision in the area.</p> <p>Increase in take up of existing youth provision in the area.</p>	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss with Anti-Social Behaviour Unit (ASB Unit) to look at ways of encouraging residents to report incidents and make them aware of their responsibilities. Residents to contact named, PC and PCSO through the Neighbourhood Policing Scheme. ▪ North Hartlepool Forum to discuss with Cleveland Police and other relevant organisations. Neighbourhood Policing Scheme may help to address this. ▪ Subject to funding and resources. West View Project and the Abbey Street Project provide indoor and outdoor facilities and activities for children and young people. West View Sports Academy and Children's Centres plus Borough Hall Sports Facilities. 	<p>Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.</p> <p>Reduced anti-social and criminal behaviour through improved prevention activities.</p> <p>Reduced harm caused by illegal drugs and alcohol.</p> <p>Stay safe.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	<p>Continued ...</p> <ul style="list-style-type: none"> ▪ Look at CCTV provision throughout the area and increase where necessary. ▪ Evaluate the effectiveness of existing columns and, provide regular reports on the operating efficiency of the existing columns to the local community. 	<p>Schools. LEA. Headland and Brus Children's Centres. HBC Lighting Officer. Customs & Exercise. West View Project. Abbey Street Project. North Hartlepool Partnership. Sure Start North.</p>	<p>Resident satisfaction on complaints procedure from ASB Unit.</p> <p>More youth provision in the area.</p> <p>Increase in take up of existing youth provision in the area.</p>	<p>Extended School Scheme.</p> <p>The FAST Project working to tackle early signs of anti-social behaviour through a multi-agency approach and outreach work.</p> <ul style="list-style-type: none"> ▪ Resources to be confirmed. <p>Further Single Regeneration Budget (SRB) funding has been earmarked for 2006/07 for the revenue costs associated with existing CCTV cameras. This is however subject to approval from Government Office North East (GONE) - March / April 2006.</p> <ul style="list-style-type: none"> ▪ HBC Community Safety to consider, subject to funding and resources. <p>HBC Community Safety is to review the manual and automated patrol patterns for all existing CCTV cameras. At the same time CCTV images will be maximised to address all issues of crime and anti-social behaviour.</p>	<p>Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.</p> <p>Reduced anti-social and criminal behaviour through improved prevention activities.</p> <p>Reduced harm caused by illegal drugs and alcohol.</p> <p>Stay safe.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	<ul style="list-style-type: none"> ▪ Improved / extended street lighting particularly throughout the Central Estate - alleyways and Firby Close. West View - Warren Road, Bruce Crescent, Carrick Street, Annandale Crescent, Miers Avenue, West View Road and Cemetery. Headland - Cobb Walk, Town Moor, the Heugh and all garage areas. ▪ Tackle the illegal sale of alcohol and cigarettes to young people who are underage particularly from shops in close proximity to the Central Estate area and, from private properties throughout the North Hartlepool area. 	ASB Unit. Cleveland Police. Residents. Residents Associations. Youth Offending Service. Teesside Probation Service. HBC Children's Services. HBC Adult & Community Services. HBC Community Safety. HBC N'hood Services. Housing Hartlepool. FAST Project. HBC Trading Standards. HBC Environment Action Team. North Hartlepool Forum. Local	Resident satisfaction on complaints procedure from ASB Unit. More youth provision in the area. Increase in take up of existing youth provision in the area.	<ul style="list-style-type: none"> ▪ HBC Lighting Officer to identify priority areas which are poorly lit. North Hartlepool Forum to identify areas and discuss with HBC Lighting Officer. NRF, HBC Street Lighting Maintenance Plan and Housing Hartlepool. Further Single Regeneration Budget (SRB) funding has been earmarked for 2006/07 for additional columns. This is however subject to approval from Government Office North East (GONE) - March / April 2006. ▪ North Hartlepool Forum to discuss with Cleveland Police, Anti-Social Behaviour Unit (ASB Unit), HBC Trading Standards, Customs and Excise, the Police Licence Officer and other relevant organisations. Residents to work with Cleveland Police and other relevant organisations to improve information and relationships. 	Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour. Reduced anti-social and criminal behaviour through improved prevention activities. Reduced harm caused by illegal drugs and alcohol. Stay safe.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	<ul style="list-style-type: none"> ▪ Enforcement action to tackle issues such as graffiti, vandalism, litter, underage drinking and irresponsible / inappropriate behaviour. 	<p>Schools. LEA. Headland and Brus Children's Centres. HBC Lighting Officer. Customs & Exercise. West View Project. Abbey Street Project. North Hartlepool Partnership. Sure Start North.</p>	<p>Resident satisfaction on complaints procedure from ASB Unit.</p> <p>More youth provision in the area.</p> <p>Increase in take up of existing youth provision in the area.</p>	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss with Cleveland Police and other relevant organisations. <p>HBC's Environment Action Team (graffiti, vandalism, abandoned vehicles, fly tipping etc). 9.00am – 5.00pm, Tel. 01429 523333.</p>	<p>Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.</p> <p>Reduced anti-social and criminal behaviour through improved prevention activities.</p> <p>Reduced harm caused by illegal drugs and alcohol.</p> <p>Stay safe.</p>
Lack of visible Police presence throughout the area and a regularly unstaffed Police Station on West View Road and Northgate along with no Community Warden scheme.	<ul style="list-style-type: none"> ▪ Increase Police presence / Police Community Safety Officers (PCSO's) throughout the area. ▪ Promote the opening hours of the Police Station in West View Road and Northgate as well as alternative contact details for when the Police Stations are inaccessible. 	<p>Cleveland Police. Residents. Safe in Tees Valley. North Hartlepool Forum. Residents Associations.</p>	<p>Police attendance at the North Hartlepool Forum.</p> <p>Reduction in recorded crime.</p> <p>Projects developed alongside residents.</p>	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss with Cleveland Police, subject to funding and resources. <p>Neighbourhood Policing Scheme to address this.</p> <ul style="list-style-type: none"> ▪ To be addressed through the Neighbourhood Policing Scheme. As well as this, the opening hours of the additional Ward Surgeries in the Brus and St Hilda Wards will be advertised. 	<p>Reduced total crime (as measured by 10 BCS comparator crimes) and narrow the gap between Neighbourhood Renewal area and Hartlepool.</p> <p>Stay safe.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
<p>Drug use and drug related litter throughout the area for example, needles left on the ground (particularly in the Central Estate area. King Oswy - King Oswy Shops. West View - West View Road Cemetery).</p>	<ul style="list-style-type: none"> ▪ Increase Police drug enforcement activities. ▪ Liaise with Service Providers to look at opportunities to increase drug clean up operations and advertise the existing drug clean up services more widely. ▪ Initiatives to raise awareness / educate the local community particularly young people on the dangers surrounding the use of drugs and their effects as well as drug related litter. <p>Better communication and advertisement of opportunities for drug education.</p> <p>Residents to provide specific information regarding persons committing illegal activity to Cleveland Police Tel. 01642 326326 (Police Headquarters).</p>	<p>Cleveland Police. Drug Action Team. Connexions. Youth Offending Service. Teesside Probation Service. HBC N'hood Services. HBC Community Safety. Residents. DISC. Hartlepool Young Persons Drug Team (HYPE). ASB Unit. North Hartlepool Forum. Resident Associations. Community Drug Centre.</p>	<p>More people, particularly young people, accessing information on drug related issues.</p> <p>Less evidence of drug related litter in public areas.</p> <p>Resident satisfaction.</p>	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to consult with Cleveland Police. ▪ Subject to funding and resources. <p>HBC's 24 hour Drug Litter Service – 2 hour response time. 9.00am – 5.00pm, Tel. 01429 523333. 5.00pm – 9.00am, Tel. 01429 869424.</p> <ul style="list-style-type: none"> ▪ Subject to funding and resources. <p>North Hartlepool Forum to discuss with the Drug Action Team Mobile Unit. The Drug Action Team is available to carry out education events in the local area, subject to resources.</p> <p>A town wide Personal Advisor employed through Connexions who works alongside Hartlepool Young Persons Drug Team (HYPE).</p> <ul style="list-style-type: none"> ▪ Residents to work with Cleveland Police and other relevant organisations. 	<p>Reduced harm caused by illegal drugs and alcohol.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	<ul style="list-style-type: none"> ▪ Target specific locations identified by local people as areas of concern and, Cleveland Police make residents aware of results achieved due to information submitted by residents. ▪ Increase opportunities to help drug users to overcome addiction through the work of the Community Drug Centre and outreach work in the community. 	See previous pages.	<p>More people, particularly young people, accessing information on drug related issues.</p> <p>Less evidence of drug related litter in public areas.</p> <p>Resident satisfaction.</p>	<ul style="list-style-type: none"> ▪ Subject to funding and resources. Cleveland Police to advertise the outcomes achieved as a result of information submitted by residents through leaflet drops, media, resident meetings etc. ▪ Community Drug Centre. North Hartlepool Forum to look at the possibility of the Mobile Unit providing an outreach service in the area. Referrals to DISC via Drug Action Team. A town wide Personal Advisor employed through Connexions that works alongside HYPE. 	Reduced harm caused by illegal drugs and alcohol.
Address fear of crime – particularly young people and local residents feeling unsafe on a night when walking around the area.	<ul style="list-style-type: none"> ▪ Produce Community Safety booklets for the local community. ▪ Provide Community Safety informative event(s) for the local community. 	Cleveland Police. HBC Community Safety. ASB Unit. HBC N'hood Services. Victim Support Service. Housing Hartlepool. Skill Share.	Residents' perceptions survey identifying that residents' fear of crime has been reduced and an increase in confidence to report incidents.	<ul style="list-style-type: none"> ▪ Subject to resources and an organisation coming forward. Crime prevention information and advice is disseminated, by Cleveland Police, on a targeted basis based on current problems. ▪ Skill Share can conduct a Crime Reduction Basics course, subject to demand. Please contact Skill Share on 01429 868353. 	<p>Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.</p> <p>Reduced anti-social and criminal behaviour through improved prevention activities.</p> <p>Stay safe.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	Continued ... <ul style="list-style-type: none"> ▪ Improve the frequency of transport service – lack of public transport after 6.00pm. 	See previous pages.	See previous pages.	A co-ordinated programme is under development for fear of crime and crime reduction initiatives. This not only includes the target hardening of properties which have suffered from criminal activity but also pre-crime initiatives such as distribution of door and window locks and alarms and home security checks which include Cleveland Fire Brigade. <ul style="list-style-type: none"> ▪ Resources to be confirmed. 	See previous page.
Illegal use of cars, motorbikes and quad bikes on open spaces, green areas and footpaths (Central Estate - Cleveland Road, Haxby Walk, Mountbatten Close, Deerpool Close, corner of Shields Terrace and Arch Court (use the cut through). West View - West View Road, Davison Drive, Bruntoft Avenue, Hastings Place, West View Primary School and the former Steetley site.	<ul style="list-style-type: none"> ▪ Set up a Town wide illegal off-road motorbike Steering Group to investigate and report on how to tackle and reduce the problem long term. ▪ Residents to report incidents involving motorbikes, quad bikes and cars using open spaces, green areas and footpaths to Cleveland Police Tel. 01642 326326 (Police Headquarters). ▪ Local schools to raise awareness regarding the legalities and dangers of using motorbikes on open spaces / green areas. ▪ Enforcement Action: Cleveland Police to increase targeted operations using specialist off road motor cycle officers. 	Cleveland Police. Residents. Local Schools. HBC Adult & Community Services. N'hood Manager. Sure Start North. ASB Unit. North Hartlepool Forum.	Resident satisfaction. Reduction in criminal behaviour associated with illegal use of motor bikes and quad bikes. Increased education from Primary School age upwards on the seriousness of the crime.	<ul style="list-style-type: none"> ▪ Subject to funding and resources. ▪ Residents to work with Cleveland Police and other relevant organisations. ▪ North Hartlepool Forum to work with local schools and other relevant organisations. ▪ Subject to funding and resources. 	Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour. Reduced anti-social and criminal behaviour through improved prevention activities.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Headland - Old Cemetery Road, the Cemetery, Spion Kop, the Promenade and the beach.	<ul style="list-style-type: none"> ▪ Increase publicity on what is illegal. ▪ Educate parents and young people from Primary School age upwards on the seriousness of the crime. 	See previous page.	See previous page.	<ul style="list-style-type: none"> ▪ Cleveland Police and other relevant organisations to discuss. ▪ Subject to funding and resources. 	<p>Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.</p> <p>Reduced anti-social and criminal behaviour through improved prevention activities.</p>
Lowest take up of home fire safety checks in Cleveland.	<ul style="list-style-type: none"> ▪ Further publicise the free smoke alarms and home fire safety checks available through Cleveland Fire Brigade. 	Cleveland Fire Brigade. North Hartlepool Forum. Residents.	Increase in take up of free smoke alarms and home fire safety checks.	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss with Cleveland Fire Brigade ways in which to advertise the free smoke alarms and home fire safety checks. <p>Free smoke alarms and home fire safety checks available through Cleveland Fire Brigade. Tel. 01429 874063 or visit www.clevelandfire.gov.uk.</p>	Stay safe.
Lack of Neighbourhood Watch scheme – better coverage and co-ordination required.	<ul style="list-style-type: none"> ▪ Look at the possibility of organising a local campaign to raise interest and publicity and to identify local volunteers for Neighbourhood Watch, subject to resources and organisations coming forward. 	N'hood Watch. Community / Voluntary Sector. Cleveland Police. Residents. Housing Hartlepool.	<p>Registered Neighbourhood Watch Scheme in place throughout the area.</p> <p>Good news stories regarding the success of the Neighbourhood Watch Scheme.</p>	<ul style="list-style-type: none"> ▪ Further information on the Neighbourhood Watch Scheme can be obtained through the Neighbourhood Watch Co-ordinator on Tel. 01429 405585. <p>The enhancement of the Neighbourhood Watch Scheme is currently underway.</p>	<p>Improved neighbourhood safety and increased reassurance leading to reduced fear of crime and anti-social behaviour.</p> <p>Stay safe.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
ENVIRONMENT AND HOUSING					
<p>Street Lighting <u>Central Estate</u> - alleyways and Firby Close. <u>West View / King Oswy</u> - Warren Road, Bruce Crescent, Carrick Street, Annandale Crescent, Miers Avenue, West View Road and Cemetery. <u>Headland</u> - Cobb Walk, Town Moor, the Heugh and all garage areas.</p>	<ul style="list-style-type: none"> ▪ Improve lighting – residents to identify with HBC Neighbourhood Manager areas of priority. 	<p>HBC Community Safety. HBC N'hood Services. HBC Lighting Officer. HBC N'hood Manager</p>	<p>Less reported incidents of anti-social behaviour.</p> <p>Resident satisfaction.</p>	<ul style="list-style-type: none"> ▪ HBC Lighting Officer to identify priority areas which are poorly lit. <p>Local Transport Plan has £80,000 per annum for the whole town.</p> <p>North Hartlepool Forum to identify areas and discuss with HBC Lighting Officer. NRF, HBC Street Lighting Maintenance Plan and Housing Hartlepool.</p> <p>No funding for backstreet and alleyway lighting. Need to link actions with SRB funding, as resources currently being used on conservation and decorative replacement works.</p> <p>Further Single Regeneration Budget (SRB) funding has been earmarked for 2006/07 for additional columns. This is however subject to approval from Government Office North East (GONE) - March / April 2006.</p> <p>Average cost per light is £750 rising to £1,000 where there are no existing power lines.</p>	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
<p>Speeding cars, motorbikes and quad bikes driving illegally on open spaces, green areas and footpaths.</p> <p><u>Central Estate</u> - Cleveland Road, Haxby Walk, Mountbatten Close, Deerpool Close, corner of Shields Terrace and Arch Court (use the cut through).</p> <p><u>West View / King Oswy</u> - West View Road, Davison Drive, Bruntoft Avenue, Hastings Place, West View Primary School and the former Steetley site.</p> <p><u>Headland</u> - Old Cemetery Road, the Cemetery, Spion Kop, the Promenade and the beach.</p>	<ul style="list-style-type: none"> ▪ Speed humps required. Need to assess the problem areas – HBC Traffic Team to speak to Forum. ▪ Residents to report all incidents to the Police (Off Road Unit) Tel: 232509. - Police enforcements needed. ▪ Set up a Town-wide illegal off-road motorbike Steering Group to investigate and report on how to tackle and reduce the problem long term. <p>Education of young people – from primary upwards of the seriousness of this crime.</p>	<p>HBC Highways. HBC N'hood Manager. Housing Hartlepool. 3 Rivers Housing. Residents. North Hartlepool Forum. Cleveland Police and Off Road Unit. HBC Parks and Countryside – Rights of Way Officer. Anti-Social Behaviour Unit. Local Schools.</p>	<p>Reduction in traffic problems.</p> <p>Suitable traffic solutions established.</p> <p>Satisfaction of the North Hartlepool Forum members in relation to safety.</p> <p>Town-wide satisfaction and reduction in this type of criminal behaviour.</p>	<ul style="list-style-type: none"> ▪ Residents to identify through the North Hartlepool Forum. Council will need to assess, subject to resources available. <p>Highway section can provide the North Hartlepool Forum and Residents' Associations with an information pack on options to reduce speeding. Traffic Team can come up with a scheme which can then be prioritised through the Local Transport Plan 2006-2011.</p> <p>HBC are looking at 20mph zones outside schools including traffic calming measures. This will be a rolling programme.</p> <ul style="list-style-type: none"> ▪ North Hartlepool Forum to identify problem areas and discuss with the police at the North Hartlepool Forum. ▪ Subject to funding and resources of HBC 	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
<p>Estate and Environmental Improvements required (including addressing problems of shopping precincts, litter, glass, fly tipping, graffiti / vandalism, dog fouling, blocked drains and poor take-up of recycling).</p>	<ul style="list-style-type: none"> ▪ Extend current caretaking arrangements, which at present only cover Housing Hartlepool homes. ▪ Remove chewing gum and more frequent street cleansing. ▪ Shopping precincts (particularly <u>King Oswy</u>) have become very run down and suffer from graffiti, litter and vandalism. 	<p>HBC Highways. HBC N'hood Manager. Housing Hartlepool. Residents. Housing Associations. Police. Community Wardens. North Hartlepool Forum. HBC Environmental Action Team. Local schools. HBC Dog Wardens. Youth Offending Team.</p>	<p>Visible improvements to open spaces and maintenance of the estate.</p> <p>Relevant team established to improve maintenance if funding available.</p>	<ul style="list-style-type: none"> ▪ Subject to funding available. Link into the Cleaner, Greener, Safer Environment Act. ▪ HBC's Minor Works budget, Highways Maintenance. £100,000 required for 3 people team and vehicle, subject to suitable resources being identified. <p>Identify areas for the Intermediate Labour Market Team, who clean on Central Estate once a week. However this resource will run out in March 06.</p> <p>Investigation of cleaning machines being modified to get into small areas i.e. alleyways.</p> <ul style="list-style-type: none"> ▪ Identify a strategy to upgrade these areas - these will be subject to funding. <p>Possibly bring in College students to create murals.</p>	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued...	<ul style="list-style-type: none"> ▪ Provide more litter and dog fouling bins. <p>Problem areas for litter and dog dirt are:</p> <p><u>Headland</u> shops, beach, pier – fishermen’s rubbish, lower prom, Spion Kop, Durham Street.</p> <p>Liaise with the Port Authority and fishermen to discuss the problem and to see if they can clean the pier regularly.</p> <p><u>West View / King Oswy</u> particularly, ‘the tunnel’ Warren Road, Davison Drive, West View Road, and Ridlington Way, grass verges and alleyways around Hastings Place are a real problem for dog dirt, litter and drug litter).</p> <p><u>Central Estate</u> Deerpool Close, Firby Close, Haxby Walk, Troutpool Close, Romanby Close.</p> <p>Prevent rubbish men leaving a lot of litter particularly in <u>Central Estate</u> – Heortnesse Road, Bridgepool Close, Firby Close, Mountbatten Close, Rockpool Close, Romanby Close, Somersby Close.</p> <ul style="list-style-type: none"> ▪ Advertise HBC’s free bulky waste service. ▪ Continue to communicate / encourage recycling. 	<p>HBC Highways. HBC N’hood Manager. Housing Hartlepool. Residents. Housing Associations. Police. Community Wardens. North Hartlepool Forum. HBC Environmental Action Team. Local schools. HBC Dog Wardens. Youth Offending Team.</p>	<p>Visible improvements to open spaces and maintenance of the estate.</p> <p>Relevant team established to improve maintenance if funding available.</p>	<ul style="list-style-type: none"> ▪ Minor Works budget has £15,000 available town-wide per annum to provide litter bins (£350 per litter bin, £160 dog bin, disposal cost additional). <p>However need to consider if more dog bins are provided than can be serviced, public dissatisfaction is even greater than doing without them.</p> <p>CCTV is going up in the near future at Spion Kop.</p> <p>North Hartlepool Forum and HBC Neighbourhood Manager to discuss.</p> <ul style="list-style-type: none"> ▪ HBCNeighbourhood Manager. ▪ Pilot scheme running in the south of the town, which possibly could be rolled out to the North area. 	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued...	<ul style="list-style-type: none"> ▪ Enforcements to ensure litter and dog fouling are cleared up and fly tipping is prevented. Publicise fines given. Educate dog owning community that their failure to clear up leads to illness in children. ▪ Educate community on the laws and punishments related to dog fouling if not picked up e.g. dog foul signs to be erected throughout the area. ▪ Encourage local businesses to do more – different packaging for takeaways and contribute to clean ups. ▪ Improved street cleansing and the state of public toilets. 	<p>HBC Highways. HBC N'hood Manager. Housing Hartlepool. Residents. Housing Associations Police. Community Wardens. North Hartlepool Forum HBC Environmental Action Team. Local schools. HBC Dog Wardens. Youth Offending Team.</p>	<p>Visible improvements to open spaces and maintenance of the estate.</p> <p>Relevant team established to improve maintenance if funding available.</p>	<ul style="list-style-type: none"> ▪ Environment Action Team can issue notices and fixed penalties of up to £50. They can attend School Governors meetings to raise profile and state the zero tolerance policy (as children put rubbish in the drains). Tel: 01429 523333. (£6 to10,000 required to blitz an area for 2 months). Cleveland Police to discuss with North Hartlepool Forum. ▪ Environmental Action Team can issue notices and fixed penalties of up to £50. They can attend School Governors meetings to raise profile and state the zero tolerance policy. Tel. 01429 523333. (£6 to 10,000 required to blitz an area for 2 months). ▪ North Hartlepool Forum and HBC Neighbourhood Manager to discuss with Environment Action Team. ▪ North Hartlepool Forum to discuss with HBC Neighbourhood Manager suitable solutions with use of Minor Works budget and NRF. Head of Environmental Management is developing a Public Toilet Strategy. 	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
<p>Car parking and Traffic Management Problems (Central / West View / King Oswy / Headland.</p>	<ul style="list-style-type: none"> ▪ Stop Council's, Housing Hartlepool's and Gus Robinson's vehicles parking on pavements and damaging them (<u>Central Estate</u>) – replace cracked pavements. ▪ Encourage more people to park at the old hospital site / Friarage Site. Encourage people to use the site at the end of Cobb Walk / Access End or Durham Street (<u>Headland</u>). Provide alternative / suitable parking solutions throughout the area. 	<p>HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Housing Associations. North Hartlepool Forum. HBC Countryside Access Officer.</p>	<p>Resident satisfaction.</p> <p>Identified way to solve car parking issues.</p> <p>Reduction in car parking problems (monitored through the North Hartlepool Forum).</p>	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss problem areas and make contact with appropriate people. HBC's Minor Works budget, Highways Maintenance budget and Housing Hartlepool's Environmental Improvements scheme. HBC Countryside Access Officer developing a strategy to deal with illegal off road parking. ▪ North Hartlepool Forum to investigate if this is a suitable option (discuss with HBC Highways and HBC Neighbourhood Manager. Minor works budget, Highway maintenance budget, Housing Hartlepool Local Transport Plan and Neighbourhood Renewal Fund. 	<p>Provide a safe, efficient, effective and accessible transport system.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	<ul style="list-style-type: none"> ▪ Discuss parking problem areas, particularly, <u>Headland</u>: - Northgate shopping parade, parking at junctions onto Northgate causing problems with sightlines, problems on the High St when weddings and funerals are being held at St Hilda's, the Borough Hall, Durham Street, Rowell Street, Catherine Street, Heugh Chare, Headland High Street), <u>West View / King Oswy</u>: - Hastings Place, Runciman Road, Jowitt Road, Jones Road, Bulmer Place, Bruntoft Avenue, King Oswy. Problems of cars, vans and caravans parking on grass verges, particularly Bruntoft Avenue, Hastings Place / Runciman Road (West View) – issues for emergency services. Problems of parking around the hospital, particularly for Home Housing tenants. Visitors do not want to pay and also the car park is not large enough so visitors are double parking along the surrounding roads. <u>Central</u>: - Millpool Close, outside the Central Club / Gillens, and outside schools. ▪ Discuss suggested locations for a one way system on the <u>Headland</u>. – Durham Street, Northgate, Moor Terrace – Cliff Terrace, Bond Street, Marine Drive, Victoria Place, Friar Terrace – The Lawns – Olive Street, Thorpe Street, Union Street, Warren Street. 	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Housing Associations. North Hartlepool Forum HBC Access Officer.	<p>Resident satisfaction.</p> <p>Identified way to solve car parking issues.</p> <p>Reduction in car parking problems (monitored through the North Hartlepool Forum).</p>	<ul style="list-style-type: none"> ▪ Consultation with residents on car parking options (including one way systems). Discuss at North Hartlepool Forum and contact appropriate people. Refer to the Headland Car Parking consultation for possible sites. SRB is looking at a car parking strategy for the Headland. LTP setting aside resources for consultants to come up with a parking strategy in 2006/07. Funding of £100,000 per annum between 2007/09. Home Housing would be willing to match any NRF funding used to solve this problem, such as grass verge removal. ▪ Consultation with residents on options. Discuss at North Hartlepool Forum and contact appropriate people. Refer to the Headland Car Parking consultation for possible sites. Possibly SRB funding. 	Provide a safe, efficient, effective and accessible transport system.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued ...	<ul style="list-style-type: none"> ▪ Extend the end of driveways – working with owner occupiers, resident social landlords and HBC 	See previous page	See previous page	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to investigate if this suitable option (discuss with HBC Highways and HBC Neighbourhood Manager. Minor works budget, Highway maintenance budget, Housing Hartlepool Local Transport Plan and NRF. 	Provide a safe, efficient, effective and accessible transport system.
Lack of safe crossings dropped kerbs. – Poor road safety in certain areas.	<ul style="list-style-type: none"> ▪ Provide more dropped kerbs where needed, particularly for wheelchair access. ▪ Safe zebra crossings for the elderly particularly in the Headland, Northgate Shops and <u>Central Estate</u>, West View Road near Gillens and Cleveland Road. The zebra crossing in <u>West View</u> at Winterbottom Avenue is not sufficient. <p>Also fencing along railway lines should be looked at for safety issues</p> <p>Blind Spot on <u>King Oswy Drive</u>.</p>	HBC Highways. HBC N’Hood Manager. Housing Hartlepool. Residents. North Hartlepool Forum. Residents. Associations.	Suitable traffic solutions established. Increased residents satisfaction and safety.	<ul style="list-style-type: none"> ▪ Identify through the North Hartlepool Forum where required and tackle within the Transport plan – existing programme in place. ▪ North Hartlepool Forum to discuss with Highways and the potential of inclusion in the Local Transport Plan. Work on the zebra crossing near Gillens has already started. LTP has allocated North Neighbourhood Consultative Forum £10,000 to prioritise on such works. Also Traffic Signal Improvements resources of £20,000 per year over five years available townwide. 	Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.
Estate layout (<u>Central Estate</u>) - cannot drive from one side of the estate to the other. However this was purposely designed to prevent becoming a rat run.	<ul style="list-style-type: none"> ▪ Housing Hartlepool and North Hartlepool Forum to discuss. Need to determine land ownership. 	HBC Highways. HBC N’Hood Manager. Housing Hartlepool. Residents.	Greater accessibility for residents.	<ul style="list-style-type: none"> ▪ Dependent on feasibility. Housing Hartlepool, HBC’s Minor Works budget, NRF. 	Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community’s enjoyment of it.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
<p>Derelict / unsightly Buildings / Land – causing noise dirt and pollution.</p>	<ul style="list-style-type: none"> ▪ Northgate Terrace, building has been set on fire, need to make the builders aware that they make a lot of noise. ▪ Steetley site needs securing urgently as there are safety issues with trespassing (motorbikes). Possible demolition as soon as possible, and consider future uses. ▪ Derelict buildings on the Headland – identify owners, make secure and identify possible future uses. Use Planning Legislation where appropriate. <p>Encourage local businesses to listen to residents aspirations regarding: restaurants, cafes etc.</p> <p>Demolish or improve unattractive problem commercial and industrial buildings such as the Old Marine Engineering Site and stables at Shields Terrace.</p> <ul style="list-style-type: none"> ▪ Heerema shed is unsightly and creates a lot of noise – causes problems with heavy industry next to housing. Residents and businesses need to meet to identify the problems and discuss possible solutions i.e. restrict hours of operation, reduce noise and dirt. ▪ Home Housing properties on Miers Avenue (Liddell Court) are prone to flooding and are fenced off. 	<p>Residents. HBC Urban Policy Section. HBC N'hood Manager. HBC Abandoned Buildings Group. HBC Environmental Health. Housing Hartlepool. Housing Associations. Residents. HBC Strategic Housing Section and Housing Aid. Residents. Social Landlords. Private Landlords. HBC N'hood Manager. Anti Social Behaviour Unit.</p>	<p>Visual improvements to the physical environment.</p> <p>Improve satisfaction with the local area.</p>	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss. ▪ North Hartlepool Forum to discuss with HBC Neighbourhood Manager. A planning application is currently in for Housing Development on the site. ▪ HBC have an Abandoned Buildings Group to identify vacant buildings and negotiate with owners through the Town and Country Planning Act. North Hartlepool Forum to discuss <p>A group has been set up which is attended by the HBC Neighbourhood Manager to identify individual problem empty buildings – need to link into Neighbourhood Policing.</p> <ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss way forward. ▪ Home Housing is currently having meetings with Northumbria Water Board looking at ways to resolve the flooded properties. 	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued...	<ul style="list-style-type: none"> ▪ Open up close boarded fencing from Co-op to Throston Engine House to open up views of Victoria Harbour (<u>Headland</u>). 	See previous page	See previous page	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss way forward. 	See previous page.
Improve and make better use of Open spaces.	<ul style="list-style-type: none"> ▪ Allotments need improving. Allotment Gates not locked near Bruntoft Avenue so children can get in and cause damage (<u>West View / King Oswy</u>). ▪ Address parking up of caravans on open spaces ▪ Develop a Community Park and provide hanging baskets (<u>Central Estate</u>) – see Linear Park proposals below. 	<p>HBC Highways. HBC N’Hood Manager. Housing Hartlepool. Residents. Housing Associations. HBC Parks and Countryside Manager. Community / Voluntary Sector. Residents North Hartlepool Forum. Port Authority. HBC Highways. HBC N’Hood Manager.</p>	<p>Increased residents’ satisfaction.</p> <p>Visible improvements to open spaces and maintenance of the estate.</p>	<ul style="list-style-type: none"> ▪ Neighbourhood Renewal Funding potentially available for improvements at Allotments. <p>North Hartlepool Forum to discuss issues around the Allotments with Parks and Countryside Officer and Allotments Association – improvements subject to resources available.</p> <ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss issues. <p>HBC Countryside Access Officer developing a strategy to deal with illegal off road parking.</p> <ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss. If viable / space can be identified could look at Minor Works budget, Housing Hartlepool and Neighbourhood Renewal Fund. 	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p> <p>Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community’s enjoyment of it.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcome
Continued...	<ul style="list-style-type: none"> ▪ Improve open spaces at <u>West View / King Oswy</u>: Lower Bruce Crescent (Beautify the area), uncared for land at Warren Road, Davison Drive adjacent to West View Primary School, West View Road (corners need dead trees removing), open space at Nicholson Way <u>Headland</u>; top of Thorpe Street / Marine Drive, – improve and make better use - community use. <u>Central Estate</u>; main corridor bordering Central Estate / Victoria Harbour needs improving - The proposals for a ‘Linear Park’ could be used for community uses. Need to ensure Victoria Harbour housing developments make a positive change. ▪ <u>Headland</u>; open land at rear of St Bega’s School / Earl Street is neglected and action needs to be taken to visibly improve the area. 	<p>Housing Hartlepool. Residents. Housing Associations. Tees Valley Regeneration HBC Parks and Countryside Manager. Community / Voluntary Sector. Residents North Hartlepool Forum. Tees Valley Wildlife Trust. HBC Property Services. Housing Hartlepool. Residents. Housing Associations.</p>	<p>Increase residents’ satisfaction.</p> <p>Visible improvements to open spaces and maintenance of the estate.</p>	<ul style="list-style-type: none"> ▪ Minor Works budget, Housing Hartlepool and Neighbourhood Renewal Fund to be considered. North Hartlepool Forum to discuss. HBC Neighbourhood Manager is mapping open spaces that are not properly maintained – identifying where cleansing rounds should cover and actions required. Environmental Standards Manager is conducting a feasibility study for linking this work into the area of land. The Tees Valley Wildlife Trust may be able to support the project ideas. North Hartlepool Forum to contact. ▪ HBC Neighbourhood Manager, North Hartlepool Forum and St Bega’s School to discuss with HBC Property Services. 	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p> <p>Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community’s enjoyment of it.</p>

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Continued...	<ul style="list-style-type: none"> ▪ Consult with the local community as to the best ways to make the best use of the Town Moor. Also provide lighting, as it is pitch black at night. 	<p>Tees Valley Regeneration HBC Parks and Countryside Manager. Community / Voluntary Sector. Residents North Hartlepool Forum. Tees Valley Wildlife Trust HBC Property Housing Hartlepool. Residents. Housing Associations. Tees Valley</p>	<p>Increased residents' satisfaction.</p> <p>Visible improvements to open spaces and maintenance of the estate</p>	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss. <p>HBC's minor works budget, subject to availability of resources North Hartlepool Forum to identify areas. Would cost around £1,000 per column.</p> <p>Community groups / organisations or groups of residents can apply to Pride in Hartlepool for up to £5,000 to make environmental improvements to their local area. Their proposals must include them taking some of the action i.e. tree planting, bulb planting, creating a community garden etc. Tel. 01429 284172.</p>	<p>Improve the quality of the local environment by having cleaner, greener and safer public spaces and by reducing the gap in aspects of liveability between the worst wards / neighbourhoods and the district as a whole, with a particular focus on reducing levels of litter and detritus.</p> <p>Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it.</p>

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Some private sector housing stock is still lacking in central heating and are in need of energy efficiency improvements.	<ul style="list-style-type: none"> ▪ Ensure housing meets decency and fitness standards. Provide new improvements that are energy efficient (central heating, windows, doors, roofs). 	<p>HBC N'hood Manager. Residents. HBC Principal Environmental Health Officer. HBC Supporting People Officer. Community Safety Team. North Hartlepool Forum.</p>	<p>Increased resident satisfaction.</p>	<ul style="list-style-type: none"> ▪ The private stock is not in a poor condition compared to the rest of the town as a lot of money has been spent on it. Although the number of homes without central heating is relatively low the situation for properties still lacking heating need to be addressed HBC provide energy efficiency advice for homes Tel. 01429 523364. <p>HBC Housing Renewal Strategy sets out how HBC Strategic Housing Section will tackle private sector housing conditions. Advice on improvement grants can be obtained from the Strategic Housing section Tel 01429 284117.</p>	<p>Improving the energy efficiency of houses. As part of an overall housing strategy for Hartlepool, improve housing conditions within the most deprived neighbourhoods / wards, with a particular focus on ensuring that all social housing is made decent by 2010.</p> <p>Improving the energy efficiency of houses.</p>
Lack of elderly accommodation (bungalows and private developments) (West View).	<ul style="list-style-type: none"> ▪ Accommodation tailored more to meet specific needs for the elderly. 	<p>Housing Hartlepool. Home Housing and other Housing Associations. HBC N'hood Services. HBC Strategic Housing Team. Residents. House builders. HBC Housing Partnership.</p>	<p>Investment in housing.</p> <p>More mixed tenure.</p> <p>New build.</p>	<ul style="list-style-type: none"> ▪ Housing Hartlepool Investment / house builders to be discussed. <p>Housing Partnership to consider potential need for more elderly accommodation in the area.</p>	<p>Balancing Housing Supply and Demand.</p> <p>Meeting Housing and Support Needs.</p>

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Tension between residents.	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss problem areas – high turnover due to single persons accommodation. ▪ Elderly and young too close together (Central). ▪ Central Estate; Barking dogs particularly a problem – Romaine Park, Otterpool Close. Problem Tenants / noisy neighbours – Bridgepool Close, Heronspool Close, Millpool Close, Rockpool Close, Otterpool Close. ▪ <u>Headland</u>; problem of youths damaging Galleys Field Court (Anchor) residents' gardens and Thorpe Street (3 Rivers) and <u>King Oswy</u>; Not enough high fences at Ridlington Way to stop people climbing into gardens. ▪ Need to keep young families on the Headland. 	Housing Hartlepool. Home Housing and other Housing Associations. HBC N'hood Manager. North Hartlepool Forum. Childrens' Fund Manager. HBC Public Protection.	Increased residents' satisfaction.	<ul style="list-style-type: none"> ▪ Housing Hartlepool is developing a Younger Persons Strategy – link into HBC Housing Partnership. ▪ Housing Hartlepool and other Housing Associations to monitor and review where they locate new tenants. ▪ Forum to discuss with Public Protection – residents need to report the problem. ▪ Housing Hartlepool and other Housing Associations to discuss at the North Hartlepool Forum. Including discussions with Children's Services and Adult Community Services. ▪ Housing Hartlepool is developing a Younger Persons Strategy. To discuss what can be done at the Forum. 	Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it.
Unpopular flats with transient population. – (Durham Street).	<ul style="list-style-type: none"> ▪ Reduce turnover of flats – due to young single tenants. 	HBC N'Hood Manager. Housing Hartlepool. Housing Associations. Residents.	Increased residents satisfaction and safety.	<ul style="list-style-type: none"> ▪ Housing Hartlepool is developing a Younger Persons Strategy. 	Balancing Housing Supply and Demand.

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<p>Lack of security for some houses. Vulnerable bungalows for the elderly (Central Estate).</p>	<ul style="list-style-type: none"> ▪ Provide security works to houses and target new hardening measures, particularly to vulnerable houses. Security lights across all of the Estate and maintenance for new instalments – particular streets on Central Estate area; Romaine Park, West View Road, Hindpool Close, Romanby Close, Troutpool Close. Improve boundaries (higher walls) to increase security), and improve the maintenance. 	<p>HBC N’hood Services. Housing Hartlepool. Housing Associations. Cleveland Police. HBC Community Safety. HBC Community Wardens. Residents. Endeavour. HBC N’Hood Manager.</p>	<p>Residents’ perceptions survey identifying that residents’ fear of crime has been reduced.</p>	<ul style="list-style-type: none"> ▪ Housing Hartlepool, Neighbourhood Renewal Community Safety Budget and Endeavour Repair Care. Resources to be confirmed. Housing Hartlepool and residents to work with police and Safer Hartlepool to identify key areas and potential solutions. All Housing Hartlepool’s properties are to be fitted with Secure By Design Doors. Housing Hartlepool and other Housing Associations to discuss at the North Hartlepool Forum. Housing Hartlepool are considering putting up railings but first resources are required to develop the walls. 	<p>Meeting Housing and Support Needs.</p>

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<p>Private Landlords (West View), problem tenants, noisy neighbours and poorly maintained properties.</p> <p>Businesses moving to the area to purchase a house and then leaving to rent it out.</p>	<ul style="list-style-type: none"> ▪ Registered Social Landlords to work with HBC and residents to tackle problems. <p>HBC Tenancy Relations Officer and Private Sector Housing Team and other neighbourhood associations to provide best practice advice on enforcements.</p>	<p>HBC Private Sector Housing Team. Tenancy Relations Officer. Principal Environmental Health officer. HBC N'hood Manager. Residents.</p>	<p>Increased resident satisfaction.</p> <p>Reduce problem tenants / anti-social behaviour.</p>	<ul style="list-style-type: none"> ▪ HBC Private Sector Housing Team 01429 523324, Tenancy Relations Officer (deals with harassment, illegal eviction and advice to landlords), HBC Neighbourhood Manager and Housing Hartlepool to work with residents on the North Hartlepool Forum. <p>HBC provide advice to tenants on general issues, tenancy relations Tel. 01429 284117.</p> <p>The ASBU is based in Jutland Road but covers the whole of the town. To contact the ASBU Tel. 01429 296588, Opening Hours: 9am - 5pm Monday-Thursday, 9am - 4.30pm Friday. The Unit have different response times depending on seriousness, these have been agreed corporately. Housing Hartlepool's Tenancy Relations and Enforcement Manager can be contacted on Tel. 01429 525230 to deal with anti-social behaviour / problem tenants.</p>	<p>Meeting Housing and Support Needs.</p>

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<p>Majority of bus services are poor, particularly in North Hartlepool (Central) and bus services to key community services i.e. doctors / swimming pool etc., particularly to the Headland (West View).</p> <p>Residents from West View moved there from the Headland and still have families in the Headland. Poor bus services makes visiting their families difficult.</p>	<ul style="list-style-type: none"> Community / service providers to identify where and when buses are needed. Liaise with Stage Coach and the HBC Local Transport Co-ordinator to see if a more frequent / later service can be introduced after 6:00pm, particularly for the Headland, West View and Central Estate. Alternatively look at Community transport to access community facilities. Bus conductors are also required at the end of school as children are rowdy. Buses from West View to King Oswy are not a low liners so it is difficult for pushchairs and wheel chairs. 	<p>Stage Coach / ARRIVA. Residents. North Hartlepool Forum. HBC N'hood Manager. HBC Highways. HBC Transport Coordinator. Housing Hartlepool. Housing Associations. North Hartlepool Partnership</p>	<p>Greater accessibility for residents.</p>	<ul style="list-style-type: none"> North Hartlepool Forum to discuss with Stage Coach / Arriva and HBC Transport Coordinator if demand is there and subject to resources or provide Community transport. A rural bus service used to be run in the evening, but it was not used. Options being considered for Council to support the re-instatement of the West View to Headland service. 	<p>Provide a safe, efficient, effective and accessible transport system.</p>
<p>Signposting</p>	<ul style="list-style-type: none"> Provide better information and signs for directions and maintenance of existing signs (Central Estate / Headland). 	<p>HBC N'hood Manager. HBC Highways. North Hartlepool Forum. HBC Tourism Officer.</p>	<p>Improved information/ Increased resident satisfaction.</p>	<ul style="list-style-type: none"> North Hartlepool Forum to discuss with relevant parties. Subject to resources. HBC Neighbourhood Manager carries out street audits with residents which looks at cluttered / disused signage and drop kerbs which is part of the Living Streets Strategy. 	<p>Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it.</p>
<p>Concerns over seagulls – noise, mess and scaring people.</p>	<ul style="list-style-type: none"> North Hartlepool Forum to discuss issues with HBC Pest Control. Need to publicise that litter makes the problem of seagulls much worse and provide advice on roof / gutter coverings too. 	<p>HBC Pest Control.</p>	<p>Increased understanding of problems.</p>	<ul style="list-style-type: none"> HBC Pest Control to discuss / inform the North Hartlepool Forum. 	<p>Delivering sustainable communities through protecting natural resources and enhancing the local environment and the community's enjoyment of it.</p>

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CULTURE AND LEISURE					
<p>Lack of activities for the young, elderly and vulnerable (especially since the closure of the Phoenix Centre).</p>	<ul style="list-style-type: none"> ▪ Provide facilities for the young e.g. youth / sport clubs especially activities such as rugby and computer clubs. ▪ Dedicated Outreach or Detached Youth Worker for the North Hartlepool area (West View Project already provide an outreach service which could be expanded). ▪ Identify the activities that the elderly would like to participate in and look at suitable community venues. ▪ Encourage young people to use existing facilities. ▪ Develop a mobile youth centre 'travelling bus' for children to access as an indoor facility. ▪ All community activities and groups need to have stronger links to bring together resources and create a more cohesive provision of services across ages. 	<p>HBC Children's Services. HBC Adult and Community Services. HBC Youth Offending. Community / Voluntary Sector. Residents. Young People. Community Network. Headland Future. West View Project. Abbey Street Project. Headland Development Trust.</p>	<p>Increase participation and promote facilities along with increasing current youth club opening times.</p> <p>More activities provided in the area.</p>	<ul style="list-style-type: none"> ▪ HBC Youth Services, Community Services and young people to discuss. ▪ HBC Youth Services and Community Services to discuss subject to resources. ▪ Hartlepool Access Group to discuss with relevant partners, subject to resources. ▪ HBC Youth Services, Children's Services Network, young people and HBC Community Services to discuss. <p>Borough Buildings Sports Hall (funded by Sport England) have developed a three year post to help raise levels of physical activity.</p> <ul style="list-style-type: none"> ▪ All partners to discuss. <p>A provision has been put in place by HBC Youth Services for the mobile unit to be based at the Phoenix Centre site.</p> <ul style="list-style-type: none"> ▪ All service providers in the area to discuss. 	<p>Enrich individual lives, strengthen communities and improve places where people live through enjoyment of leisure, culture and sport.</p> <p>Cultural and leisure services, including libraries, better meet the needs of the community, especially disadvantaged areas.</p>

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<p>Maximise the use of community facilities in the area.</p>	<ul style="list-style-type: none"> ▪ Use existing facilities (for example Abbey Street Project) to their full potential for activities throughout the week and weekend. ▪ Provide better transport links to community facilities in the area. ▪ Advertise existing activities and community facilities throughout the area in order to improve the recognition of existing culture and leisure facilities. ▪ St Hilda's Church needs to be resourced as a potential community resource for all members of the community to reduce the cost of maintaining the building. ▪ Improve off road cycle paths in the area that link to community facilities. ▪ Promote the use of all open green spaces, including school playing fields and George V playing fields as play facilities under supervision. ▪ Open up schools culture and leisure facilities for wider community use. ▪ Maximise the cultural potential of the Princess Royal Lifeboat Restoration Association and the Heugh Gun Battery. ▪ Improve access by public transport / cycle ways to Town centre and Marina attractions. 	<p>HBC Cultural Services. HBC Youth Services. HBC Sports Development. HBC Highways. HBC Youth Offending. Community / Voluntary Sector. Residents. Young People. Community Network. Headland Future. West View Project. Abbey Street Project. HBC Highways. Stagecoach. Arriva. St Hilda's Church. All Local Schools. Headland Development Trust.</p>	<p>Increase the take up of existing activities.</p> <p>More activities provided.</p> <p>Reduce youths congregating in the area.</p> <p>Increase the take up of existing activities.</p> <p>More activities provided.</p>	<ul style="list-style-type: none"> ▪ All partners to discuss. ▪ All partners to discuss. ▪ Children's Services Network and all partners to discuss. ▪ Forum to discuss issues with St Hilda's Church. ▪ All partners to discuss, LTP. HBC Highways / Transport Manager. ▪ All partners to discuss. ▪ Extended Schools Programme. ▪ All partners to discuss. ▪ All partners to discuss. 	<p>Enrich individual lives, strengthen communities and improve places where people live through enjoyment of leisure, culture and sport.</p> <p>Cultural and leisure services, including libraries, better meet the needs of the community, especially disadvantaged areas.</p>

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<p>Local community facilities have limited opening hours / age restrictions especially on evening and weekends.</p>	<ul style="list-style-type: none"> ▪ Extend the opening hours of existing community facilities in the area. ▪ Extend the age categories that existing clubs in the area cater for (lack of clubs and resources for the 5 to 8 age group). 	<p>HBC Children's Services. HBC Adult and Community Services. HBC N'hood Services. North Hartlepool Forum. Residents. Headland Future. West View Project. Abbey Street Project.</p>	<p>Increase the take up of existing activities. More activities provided.</p>	<ul style="list-style-type: none"> ▪ All partners to discuss. ▪ All partners to discuss. 	<p>Cultural and leisure services, including libraries, better meet the needs of the community, especially disadvantaged areas.</p>
<p>Continue to improve the sports facilities (especially football pitches adjacent to Friarage Field and all other school playing fields.</p>	<ul style="list-style-type: none"> ▪ Aim to promote the sports facilities to residents of all ages to maximise usage and discuss maintenance issues. 	<p>HBC Parks and Countryside. HBC N'hood Services. HBC Sports Development. HBC Youth Services. Residents. North Hartlepool Forum. Owners of School and Friarage fields.</p>	<p>Reduce youth congregating in the area. Increase the take up of existing activities.</p>	<ul style="list-style-type: none"> ▪ All partners to discuss. 	<p>Enrich individual lives, strengthen communities and improve places where people live through enjoyment of leisure, culture and sport. Cultural and leisure services, including libraries, better meet the needs of the community, especially disadvantaged areas.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
STRENGTHENING COMMUNITIES					
Lack of knowledge and awareness of what is going on in the area.	<ul style="list-style-type: none"> ▪ Increase communication between service providers and residents. ▪ Advertise what's on at central points such as community facilities. ▪ Community representatives need to be better informed. 	Residents. North Hartlepool Forum. HBC N'hood Manager. Resident Associations.	Increased shared events and joint meetings within the community. Increase satisfaction of residents identified through household survey.	<ul style="list-style-type: none"> ▪ All Service Providers to try and improve communications. HBC N'hood Manager, Community Network Officer and local community groups to discuss with residents at the North Hartlepool Forum. ▪ All service providers to try and improve communications. Town Care Manager, Children's Fund Manager and local community groups to discuss with residents at North Hartlepool Forum. ▪ Residents, Residents Associations, Councillors, Community Network and HBC N'hood Manager to discuss. 	<p>To empower local people to have a greater voice and influence over local decision making and the delivery of services.</p> <p>To improve the quality of life for the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.</p>
Fragmentation of communities in the area and a general lack of people / groups working together.	<ul style="list-style-type: none"> ▪ Stronger links required between the communities. ▪ Break down barriers between community / community organisations. ▪ To arrange an annual intergenerational event in the area. 	Residents. Residents Associations. Community / Voluntary Groups. Skills Share. Community Network. HBC Community	Increase the involvement of residents in voluntary groups and resident associations along with the North Hartlepool Forum.	<ul style="list-style-type: none"> ▪ All partners to discuss. ▪ North Hartlepool Forum to discuss. ▪ All partners to discuss. 	<p>To make a positive contribution.</p> <p>To make a positive contribution.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	Continued...	Services. HBC N'hood Manager. Resident Participation Officer. HVDA. Housing Hartlepool.	Increase the involvement of residents in voluntary groups and resident associations along with the North Hartlepool Forum.	Continued...	To make a positive contribution. To make a positive contribution.
Lack of effective consultation in the area as decisions are sometimes made prior to resident consultation.	<ul style="list-style-type: none"> ▪ Residents to be informed of all consultation events. ▪ All Resident Associations to work together to become involved within issues relating to the whole area. 	Residents. Resident Associations. Community / Voluntary Groups. HVDA. North Hartlepool Forum. HBC N'hood Manager. Community Network Officer. HBC N'hood Manager. HBC Children's Services.	<p>Increased shared events and joint meetings within the community</p> <p>Increase resident satisfaction.</p> <p>Successful projects maintained and developed / problems addressed.</p>	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss. Young Peoples Groups Consultation Strategy to be incorporated. ▪ All partners to discuss. 	<p>To empower local people to have a greater voice and influence over local decision making and the delivery of services.</p> <p>To make a positive contribution.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Lack of residents capacity / confidence to become active in the community.	<ul style="list-style-type: none"> ▪ Provide supportive education and encouragement / empowerment for residents to work as volunteers in the community. ▪ Develop a North Hartlepool Forum. ▪ Look at the possibility of a Young Persons Forum or use existing school council's year representative etc. to increase the involvement of Young People. ▪ Increase residents voice at the North Neighbourhood Consultative Forum. ▪ Use a variety of methods, venues and times for consultations to ensure that all groups have access to get their views across. ▪ Increase resident involvement from the King Oswy area. 	Residents. Residents Associations. Community / Voluntary Groups. HVDA. North Hartlepool Forum. HBC N'hood Manager. Community Network Officer. HBC N'hood Manager. HVDA Volunteer Centre. Millennium Volunteers. Skillshare.	<p>Increase number of volunteers and resident groups.</p> <p>Increase resident satisfaction.</p> <p>Increased shared events and joint meetings within the community.</p> <p>Increase in good news stories in relation to residents' involvement in the community.</p> <p>Increase number of volunteers and resident groups.</p>	<ul style="list-style-type: none"> ▪ HVDA Volunteer Centre and Millennium Volunteers to liaise. ▪ Community Network, Residents, Resident Associations, local community groups, service providers to discuss. ▪ North Hartlepool Forum, local Primary / Junior/ Secondary schools to discuss. ▪ Community Network, Neighbourhood Manager. ▪ Residents, Community Network Officer and North Hartlepool Forum to discuss. ▪ North Hartlepool Forum and Community Network to discuss. 	<p>To empower local people to have a greater voice and influence over local decision making and the delivery of services.</p> <p>To make a positive contribution.</p> <p>To improve the quality of life for the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.</p> <p>Increasing financial resources within family environments to provide improved lifestyle opportunities.</p>
Lack of support, education and empowerment for existing community groups / resident associations and new residents to join.	<ul style="list-style-type: none"> ▪ Increase the amount of support that Resident Associations in the area receive. 	Resident Associations. HVDA. North Hartlepool Forum. HBC N'hood Manager. Community Network	<p>Increase resident satisfaction.</p> <p>Increased shared events and joint meetings within the community.</p> <p>Increase in good news stories in</p>	<ul style="list-style-type: none"> ▪ Residents, Community Network, Community Network Officer and North Hartlepool Forum to discuss. 	<p>To empower local people to have a greater voice and influence over local decision making and the delivery of services.</p> <p>To make a positive contribution.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Continued...	<ul style="list-style-type: none"> Use a variety of methods, venues and times for consultations to ensure that all groups have access to get their views. 	Officer. HBC N'hood Manager. Skillshare.	relation to residents' involvement in the community.	<ul style="list-style-type: none"> North Hartlepool Forum, Community Network Officer and HBC N'hood Manager to arrange. 	<p>To improve the quality of life for the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.</p> <p>Freedom from discrimination or harassment.</p>
Lack of activities / events for the community relating to community social events.	<ul style="list-style-type: none"> Develop a range of annual intergenerational events for the area. 	Residents. Residents Associations. Community / Voluntary Groups. HVDA. North Hartlepool Forum. Community Network Officer. HBC N'hood Manager.	<p>Increased shared events and joint meetings within the community.</p> <p>Increase resident satisfaction.</p>	<ul style="list-style-type: none"> To be identified. 	<p>To empower local people to have a greater voice and influence over local decision making and the delivery of services.</p> <p>To make a positive contribution.</p> <p>To improve the quality of life for the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery.</p> <p>Increasing financial resources within family environments to provide improved lifestyle opportunities.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Local Area Agreement (LAA) Outcomes.
Need to improve the co-ordination of community development resources.	<ul style="list-style-type: none"> ▪ Improve co-ordination of existing community development resources in the area. ▪ Recruit more community development workers for the area. ▪ Look at the feasibility of developing a Community Empowerment Strategy. 	Community Network. Housing Hartlepool. HVDA. HBC N'hood Manager. CEN. Sure Start. Anchor Trust. Residents Associations. Residents. North Hartlepool Forum. Community / Voluntary Groups.	Increase resident satisfaction. Increased shared events and joint meetings within the community	<ul style="list-style-type: none"> ▪ Local organisation to liaise together. ▪ To be identified. ▪ To be identified. 	To make a positive contribution. To improve the quality of life for the most disadvantaged neighbourhoods and ensure service providers are more responsive to neighbourhood needs and improve their delivery. To empower local people to have a greater voice and influence over local decision making and the delivery of services.

Below identifies the specific actions raised for each of the three areas within the North Hartlepool area: West View / King Oswy, Central Estate, Headland.
(Please note these do not include every action identified in the Neighbourhood Action Plan, as some actions were for the whole area).

JOBS AND ECONOMY

West View / King Oswy

- Provide smaller units on Oakesway Industrial Estate / other potential sites to provide modern accommodation for new business start-ups.

Central Estate

- Improve local shopping facilities and services particularly in areas, which have recently lost such assets e.g. Central Estate shop and Post Office recently both closed.
- Demolish or improve unattractive problem commercial and industrial buildings such as the Old Marine Engineering Site and stables at Shields Terrace.

Headland

- Safeguard heritage buildings on the Headland by identifying owners and pursuing enforcement to ensure buildings are secured.
- Provide grants for improvements to commercial and industrial properties particularly for key buildings such as Morrison Hall, Durham Street Methodist Church and other historic buildings.
- Encourage owners to develop buildings in line with resident's aspirations for example more cafes, restaurants and ice cream shops on the Headland or encourage owners to offer reduced rents for community use.
- Maximise the tourism potential of the Headland.
- Develop the fishing heritage of the Headland including creating opportunities for people to purchase local produce.

LIFELONG LEARNING AND SKILLS

No specific localised actions.

HEALTH AND CARE

West View / King Oswy

- Re-instate bus services from West View to the Headland, particularly needed now the Doctors Surgery has closed.
- Shorten waiting times for doctors appointments.

Central Estate

- Lack of gym facilities on Central Estate which provide a barrier to improving the health and fitness of residents.

- The Health bus does not stop on Central Estate.
- Central Estate does not have a doctor, dentist or chemist.

Headland

No specific localised action.

COMMUNITY SAFETY

West View / King Oswy

- Anti-social behaviour and associated behaviour such as graffiti, vandalism – especially to cars, litter, underage drinking and irresponsible / inappropriate behaviour particularly around King Oswy shops, Miers Avenue, Winterbottom Avenue, Skelton Street and Carrick Street.
- Improved / extended street lighting required particularly Warren Road, Bruce Crescent, Carrick Street, Annandale Crescent, Miers Avenue, West View Road and West View Road Cemetery.
- Tackle the issue of the regularly unstaffed Police Station on West View Road.
- Drug use and drug related litter for example, needles left on the ground particularly in West View Road Cemetery and around King Oswy shops.
- Illegal use of cars, motorbikes and quad bikes on open spaces, green areas and footpaths particularly West View Road, Davison Drive, Bruntoft Avenue, Hastings Place, West View Primary School and the former Steetley site.

Central Estate

- Anti-social behaviour and associated behaviour such as graffiti, vandalism – especially to cars, litter, underage drinking and irresponsible / inappropriate behaviour particularly throughout the Central Estate area.
- Illegal car, motorbike and quad bike use on open spaces, green areas and footpaths throughout the Central Estate particularly Cleveland Road, Haxby Walk, Mountbatten Close, Deerpool Close, corner of Shields Terrace and Arch Court (use the cut through).
- Improved / extended street lighting required particularly in Firby Close and in the alleyways throughout the Central Estate.
- Tackle the illegal sale of alcohol and cigarettes to young people who are underage particularly from shops in close proximity to the Central Estate area.
- Drug use and drug related litter for example, needles left on the ground particularly in the Central Estate area.

Headland

- Illegal car, motorbike and quad bike use on open spaces, green areas and footpaths on Old Cemetery Road, the Cemetery, Spion Kop, the Promenade and the beach.
- Anti-social behaviour and associated behaviour such as graffiti, vandalism – especially to cars, litter, underage drinking and irresponsible / inappropriate behaviour around Alliance Street, Earl Street, Galley's Field Court, St Helen's Street, Howard Street and Morison Gardens.
- Improved / extended street lighting required particularly in Cobb Walk, Town Moor, the Heugh and all garage areas.
- Tackle the issue of the regularly unstaffed Police Station on Northgate.

ENVIRONMENT AND HOUSING

West View / King Oswy

- Street Lighting required in Warren Road, Bruce Crescent, Carrick Street, Annandale Crescent, Miers Avenue, West View Road and West View Road Cemetery.
- Speeding cars, motorbikes and quad bikes driving illegally on open spaces, green areas and footpaths on West View Road, Davison Drive, Bruntoft Avenue, Hastings Place, West View Primary School and the former Steetley site.
- Run down shops at King Oswy.
- Blocked drains at King Oswy.
- Grass verges and alleyways around Ridlington Way and Hastings Place are a real problem for dog dirt, litter and drug litter.
- Litter bins and dog bins needed at; 'the tunnel' Warren Road, Davison Drive, West View Road, and Ridlington Way, grass verges and alleyways around Hastings Place are a real problem for dog dirt, litter and drug litter).
- Parking problem areas at; Hastings Place, Runciman Road, Jowitt Road, Jones Road, Bulmer Place, Bruntoft Avenue, outside schools, King Oswy and roads around the hospital are a particular problem as cars double park.
- Problems of cars, vans and caravans parking on grass verges. Need to provide alternative / suitable parking solutions at Hastings Place, Runciman Road and Bruntoft Avenue.
- Problems of parking around the hospice. Visitors do not want to pay and also the car park is not large enough so visitors are double parking along the surrounding roads.
- Steetley site needs securing urgently as there are safety issues with trespassing (motorbikes). Possible demolition as soon as possible and consider future uses.
- Home Housing properties on Miers Avenue (Liddell Court) are prone to flooding.
- Allotments need improving. Allotment Gates not locked near Bruntoft Avenue – kids cause damage.
- Improve open spaces and make better use at Lower Bruce Crescent (Beautify the area), uncared for land at Warren Road, Davison Drive adjacent to West View Primary School, West View Road (corners need dead trees removing), open space at Nicholson Way.
- Youths damaging gardens at Ridlington Way.
- Lack of elderly accommodation (bungalows and private developments).
- Private Landlords, problem tenants, noisy neighbours and poorly maintained properties.
- Not enough high fences at Ridlington Way to stop people climbing into gardens.
- Majority of bus services are poor, particularly from West View to the Headland.

Central Estate

- Street Lighting needed in Firby Close and in the alleyways throughout the Central Estate.
- Speeding cars, motorbikes and quad bikes driving illegally on open spaces, green areas and footpaths on Cleveland Road, Haxby Walk, Mountbatten Close, Deerpool Close, corner of Shileds Terrace and Arch Court (use the cut through).
- Blocked drains at Romaine Park and Heortnesse Road.

- Stop Council's, Housing Hartlepool's and Gus Robinson's vehicles parking on pavements and damaging them – replace cracked pavements.
- Estate and environmental improvements required and improve the poor take-up of recycling.
- Litter and dog bins required at; Deerpool Close, Firby Close, Haxby Walk, Troutpool Close, Romanby Close.
- Prevent bin men leaving rubbish at; Heortnesse Road, Bridgepool Close, Firby Close, Mountbatten Close, Rockpool Close, Romanby Close, Somersby Close.
- Grit pavements in the winter (provide more grit bins).
- Provide alternative / suitable parking solutions at Millpool Close, outside the Central Club / Gillens.
- Provide safe zebra crossings for the elderly near Gillens and Cleveland Road.
- Demolish or improve unattractive problem commercial and industrial buildings such as the Old Marine Engineering Site and stables at Shields Terrace.
- Poor estate layout - cannot drive from one side of the estate to the other. (However this was purposely designed to prevent it becoming a rat run).
- Main corridor bordering Central Estate / Victoria Harbour needs improving. Develop a Community Park and provide hanging baskets.
- Need to ensure Victoria Harbour housing developments make a positive change.
- Tension between residents (elderly and young too close together).
- Barking dogs particularly a problem – Romaine Park, Otterpool Close.
- Problem Tenants / noisy neighbours – Bridgepool Close, Heronspool Close, Millpool Close, Rockpool Close, Otterpool Close.
- Lack of security for some houses. Vulnerable bungalows for the elderly - particular streets on Central Estate area; Romaine Park, West View Road, Hindpool Close, Romanby Close, Troutpool Close.
- Majority of bus services are poor, particularly to key community services i.e. doctors / swimming pool etc.
- Provide better information and signs for directions and maintenance of existing signs.

Headland

- Street Lighting required in Cobb Walk, Town Moor, the Heugh and all garage areas.
- Speeding cars, motorbikes and quad bikes driving illegally on open spaces, green areas and footpaths on Spion Kop, Old Cemetery Road, the Cemetery, the Promenade and the beach.
- Estate and environmental improvements required (including addressing problems of shopping precincts, litter, fly tipping, graffiti / vandalism, dog fouling and poor take-up of recycling).
- Provide more litter and dog fouling bins (particularly on the shops, beach, pier – fishermen's rubbish, lower promenade, Spion Kop, Durham Street. Liaise with the Port Authority and fishermen to discuss the problem and to see if they can clean the pier regularly.
- Motorbikes and quads are a problem on alleyways and footpaths around Spion Kop, beach, shops, pier – fishermen's rubbish, lower promenade, Durham Street, Old Cemetery Road and the Cemetery.
- Encourage more people to park at the old hospital site / Friarage Site. Encourage people to use the site at the end of Cobb Walk / Access End or Durham Street.

- Provide alternative / suitable parking solutions throughout the area. Problem areas are; Northgate shopping parade, parking at junctions onto Northgate causing problems with sightlines, problems on the High St when weddings and funerals are being held at St Hilda's Church, the Borough Hall, Durham Street, Rowell Street, Catherine Street, Heugh Chare, Headland High Street),
- Discuss suggested locations for a one way system on the Headland. Durham Street, Northgate, Moor Terrace – Cliff Terrace, Bond Street, Marine Drive, Victoria Place, Friar Terrace – The Lawns – Olive Street, Thorpe Street, Union Street, Warren Street.
- Provide safe zebra crossings for the elderly particularly Northgate Shops.
- Northgate Terrace, building has been set on fire, need to make the builders aware that they make a lot of noise.
- Heerema shed is unsightly and creates a lot of noise – causes problems with heavy industry next to housing. Residents and businesses need to meet to identify the problems and discuss possible solutions i.e. restrict hours of operation, reduce noise and dirt.
- Derelict buildings on the Headland.
- Open up close boarded fencing from Co-op to Throston Engine House to open up views of Victoria Harbour.
- Improve open spaces at top of Thorpe Street / Marine Drive. Open land at rear of St Bega's School / Earl Street is neglected and action needs to be taken to improve the area visibly.
- Need to keep young families on the Headland.
- Also problem of youths damaging Galleys Field Court (Anchor) residents' gardens and Thorpe Street (3 Rivers).
- Unpopular flats with transient population on Durham Street.
- Majority of bus services are poor, particularly from the Headland to West View.
- Provide better information and signs for directions and maintenance of existing signs.

CULTURE AND LEISURE

West View / King Oswy

- Use existing facilities (for example Community Centre and Library) to their full potential for activities throughout the week and weekend.
- Promote the use of all open green spaces for example, George V field (West View Road) and school playing fields (to allow the areas to be accessed out of school hours). The use of these sites would however need to be under supervision.
- Need to sustain existing facilities and activities e.g. West View Project.

Central Estate

- Lack of activities for the young, elderly and vulnerable especially since the closure of the Phoenix Centre.
- Promote the use of all open green spaces, including school playing fields (to allow the areas to be accessed out of school hours). The use of these sites would however need to be under supervision.
- Need to sustain existing facilities and activities e.g. Phoenix Centre.

Headland

- Use existing facilities (for example Abbey Street project) to their full potential for activities throughout the week and weekend.
- Promote the use of all open green spaces, including school playing fields (to allow the areas to be accessed out of school hours). The use of these sites would however need to be under supervision.
- St Hilda's Church needs to be resourced as a potential community resource for all members of the community to reduce the cost of maintaining the building.
- Continue to improve the sports facilities (especially football pitches adjacent to Friarage Field).
- Need to sustain existing facilities and activities e.g. West View Project and Phoenix Centre.

STRENGTHENING COMMUNITIES

West View / King Oswy

- Improve resident participation in King Oswy and support the newly developing Brus Residents Association.

Central Estate

- Continue to support the Central Estate Tenants Management Organisation (TMO).

Headland

- Need to continue to support local groups and Resident Associations.

**REGENERATION & LIVEABILITY PORTFOLIO
REPORT TO PORTFOLIO HOLDER
20th March 2006**



Report of: The Head of Regeneration

Subject: NEWCASTLE UNIVERSITY STUDENT PROJECT STRATEGY FOR IMPROVING ACCESSIBILITY & LINKAGES TO THE TOWN CENTRE & MARINA

SUMMARY

1. PURPOSE OF REPORT

To seek agreement to a project by students from Newcastle University.

2. SUMMARY OF CONTENTS

The report sets out in brief the outline project, which has been set for the students, to be based on a strategy for improving the accessibility and connectivity of the Town Centre, the Marina and Victoria Harbour.

3. RELEVANCE TO PORTFOLIO MEMBER

The project relates to matters which lies within the remit of the Portfolio. It will identify a strategy for improving linkages between the town centre, the Marina and Victoria Harbour.

4. TYPE OF DECISION

Non-key.

5. DECISION MAKING ROUTE

This is a decision for the Portfolio Holder.

6. DECISION(S) REQUIRED

To confirm the commissioning of the work to be undertaken by Newcastle University.

Report of: The Head of Regeneration

Subject: NEWCASTLE UNIVERSITY STUDENT PROJECT.
STRATEGY FOR IMPROVING ACCESSIBILITY &
LINKAGES TO
TOWN CENTRE AND THE MARINA

1. PURPOSE OF REPORT

1.1 To seek agreement to a project being undertaken by students of Newcastle University to prepare a strategy for improving links between the town centre, the Marina and Victoria Harbour.

2. BACKGROUND

2.1 For the last five years the Borough Council has entered into an informal consultancy arrangement with the Town and Country Planning Faculty at the University of Newcastle upon Tyne, to undertake a consultancy project by a small group of post graduate students. The project is designed to allow the students to undertake a piece of work for an outside client. There is no cost to the Council other than out of pocket expenses to cover travel to Hartlepool.

2.2 Last year the university was commissioned to undertake an appraisal of the Elwick Conservation Area. That project has been useful and cost effective in taking forward conservation policy issues.

3 BACKGROUND

3.1 This year the students have agreed to prepare a strategy for improving linkages between the town centre, the Marina and Victoria Harbour particularly with opportunities afforded by the new Public Transport Interchange.

3.2 The work will critically evaluate the key connectivity issues that exist in the central area of Hartlepool and highlight possible solutions that will enable the town centre, Marina and Victoria Harbour to integrate better with each other in terms of the movements of pedestrians, cyclists and public transport. The strategy will examine the current road system, rail system and footpaths whose connectivity between these areas is very poor and tends to encourage people to use their cars. The aim is to encourage attractive and safe pedestrian links that will ensure that people feel able to move freely between each of these three areas.

4. OFFICER ADVICE

That the commissioning of the work from the University of Newcastle be confirmed.

REGENERATION & LIVEABILITY PORTFOLIO
Report To Portfolio Holder
20th March 2006



Report of: The Head of Community Safety & Prevention

Subject: SUPPORT FOR UNITE LTD. & COOL PROJECT

SUMMARY

1.0 PURPOSE OF REPORT

To seek approval to provide financial assistance to UNITE Ltd. and COOL project, in partnership with Housing Hartlepool.

2.0 SUMMARY OF CONTENTS

Outline of services provided by UNITE and COOL in Hartlepool.
Financial Information

3.0 RELEVANCE TO PORTFOLIO MEMBER

Community Safety issue.

4.0 TYPE OF DECISION

Non key.

5.0 DECISION MAKING ROUTE

Portfolio.

6.0 DECISION(S) REQUIRED

Approval for financial support for UNITE and COOL and agreement to costs sharing with Housing Hartlepool.

Report of: The Head of Community Safety & Prevention

Subject: SUPPORT FOR UNITE LTD. AND COOL PROJECT

1. PURPOSE OF REPORT

To seek approval to provide financial assistance to UNITE Ltd. and COOL project, in partnership with Housing Hartlepool.

2. INFORMATION ABOUT UNITE LTD.

- 2.1 Hartlepool Borough Council has commissioned a community mediation service from UNITE for at least five years. An annual Service Level Agreement is negotiated setting out the service to be delivered.
- 2.2 Mediation is provided by professionally trained volunteers, supervised by experienced staff.
- 2.3 This mediation service is available across the whole Borough for community disputes. The main reason for referrals is for residents and/or groups involved in complaints about anti-social behaviour. Since the introduction of the 'high hedges' legislation in the Anti-Social Behaviour Act 2003, the UNITE Service is offered for this type of neighbourhood dispute as well
- 2.4 Participation in mediation is voluntary and either party can withdraw from the mediation process at any time.
- 2.5 Specific details of the mediation outcome are confidential to UNITE and the two (or sometimes more) parties, but referring agencies do receive information on whether a successful outcome has been achieved.
- 2.6 Prior to the formation of Housing Hartlepool, the Council's Housing Department funded most of the cost, with a small contribution being made from the Community Safety budget. In the past two years Housing Hartlepool has contributed 50% of the current £20,000 annual charge.

- 2.7 During the first ten months of 2005/06, there had been 32 referrals to UNITE, compared to 31 in the whole of 2004/05. Nearly 30% were self referrals, just over 25% were made by Housing Hartlepool and almost 45% by Anti-Social Behaviour Unit.

3. INFORMATION ABOUT COOL PROJECT

- 3.1 The COOL (Community Organised Outdoor Leisure) Project was established by the Hartlepool Community Safety Partnership as one measure in response to anti-social behaviour in Hartlepool in young people, by engaging the latter in meaningful sports and recreational pursuits, under supervision and after school hours at school sites. In the warmer months school playing fields are utilised, with the project moving indoors in the winter.
- 3.2 Initially the project was delivered at two primary schools, Lynnfield and Stranton. Now there are fourteen schools taking part across the town, with interest from several more.
- 3.3 Young people learn to play and compete with their peers in a supervised, enjoyable environment but one which encourages respect for each other, leaders and the school site. Unruly or inappropriate behaviour is not tolerated. The fostering of good behaviour is paramount to the scheme, as is the development of fitness and good health. Interestingly the scheme preceded the recent government directives in this area about getting young people into regular healthy exercise.
- 3.4 There is the potential to run the scheme at every primary in Hartlepool and indeed the six secondary schools, as well as increasing the number of nights the project operates at each school.
- Currently on average over 200 youngsters are taking part each week.
- 3.5 The project has wide support, which includes Police, Neighbourhood Wardens, Children's Fund, HBC Sports Development, Hartlepool New Deal for Communities, HVDA and other voluntary agencies, including the Belle Vue Community Sports & Youth Centre who manage the project on behalf of the COOL Steering Committee.
- 3.6 Hartlepool New Deal for Communities, the Neighbourhood Renewal Fund (NRF), the National Lottery and Children's Fund all fund the scheme, along with a number of schools.

- 3.7 Each individual project costs £6,000 a year to operate, including management costs. For fourteen schemes, the current cost is therefore £84,000, with £69,000 either committed from the above three sources or currently being negotiated. This leaves a shortfall of £15,000.
- 3.8 The intention is to continue to run the scheme and indeed expand it if possible, as there is clearly much potential to make an every bigger impact on anti-social behaviour in Hartlepool. To achieve this requires schools as part of the Extended Schools initiative (some already have) to fund in full or at least in part, their own COOL project. Work in this area with the schools has already taken place and will continue.

4. FINANCIAL IMPLICATIONS

- 4.1 UNITE has requested £20,600 for the Hartlepool Service in 2006/07.
- 4.2 COOL has a shortfall in their funding of £15,000.
- 4.3 The contribution from Hartlepool Housing towards UNITE Ltd. has been agreed on an ad-hoc basis for the past two years.
- 4.4 Officers from both HBC and Housing Hartlepool have considered their respective budgets for tackling anti-social behaviour and agree that both organisations benefit (as well as the residents and young people involved) from supporting voluntary and community groups running this type of community service.
- 4.5 Officers therefore propose that a fair split to share the cost of supporting these two services is one third Housing Hartlepool, two thirds HBC.
- 4.6 This would mean the Council's contribution will be £23,496 in 2006/07, which can be accommodated within the existing Community Safety budget.

5. RECOMMENDATIONS

- 5.1 The Portfolio Holder is recommended to approve the continued financial support for UNITE Mediation Ltd.
- 5.2 The Portfolio Holder is recommended to approve the request from the COOL Steering Group for financial support.

- 5.3 The Portfolio Holder is recommended to approve the proposed cost split as one third Housing Hartlepool and two-thirds HBC for both UNITE and COOL services.

Contact Officer: Alison Mawson, Head of Community Safety & Prevention.

Background Papers

UNITE statistics and Service Level Agreement.
Letter from COOL Project Steering Group

REGENERATION & LIVEABILITY PORTFOLIO

Report To Portfolio Holder

20th March 2006



Report of: The Assistant Director (Planning and Economic Development)

Subject: THE BUILDING (LOCAL AUTHORITY CHARGES) REGULATIONS 1998

SUMMARY

1. PURPOSE OF REPORT

1.1 To update the Portfolio Holder of the position in respect of Building Control charge levels and to seek agreement for the proposed new charges with effect from 1 April 2006.

2. SUMMARY OF CONTENTS

2.1 The Local Government Association has produced a model scheme of charges and in the past has produced annual advice of guidance levels for charges.

2.2 The Local Government Association has decided not to produce guidance on levels of charges this year. Inevitably as individual authorities have changing circumstances and needs it becomes increasingly difficult to maintain national uniformity which was one of the main reasons for producing the guidance. The charges Regulations require authorities to set charges at such a level to cover their relevant costs. As this authority's current charge levels are in accordance with the last guidance issued, together with the fact that the authority has achieved compliance in respect of the requirement for recovery of costs, it is proposed that the charges be increased by 3% to reflect an inflationary increase.

3. RELEVANCE TO PORTFOLIO MEMBER

3.1 The Portfolio Holder has authority in relation to the Building Control Scheme of charges.

4. TYPE OF DECISION

4.1 Non Key.

5. DECISION MAKING ROUTE

5.1 Portfolio Holder meeting 20th March 2006.

6. DECISION(S) REQUIRED

6.1 Officer advice is that the Portfolio Holder formally adopts the proposed levels of charges incorporating a 3% inflationary increase.

Report of: The Assistant Director (Planning and Economic Development)

Subject: THE BUILDING (LOCAL AUTHORITY CHARGES) REGULATIONS 1998

1. PURPOSE OF REPORT

- 1.1 To update the Portfolio Holder of the position in respect of Building Control Charge levels and to seek agreement for the proposed new charges with effect from 1 April 2006.

2. BACKGROUND

- 2.1 On 1 April 1999 the Government devolved the setting of Building Control charges to individual Local Authorities by way of the introduction of The Building (Local Authority Charges) Regulations 1998. These regulations were drafted in the form of “principles” with sufficient detail and precision to provide that all Building Control Authorities have a consistent scheme throughout England and Wales. Guidance on suggested charge levels has since been provided by the Local Government Association on an annual basis.
- 2.2 The main direction from Government is that income derived from such charges should at least equal the cost of the fee earning element of the Building Control Service (plan checking and site inspection) over any three year period. It should be noted, however, that many other Building Control Services, such as works for people with disabilities, safety at sports grounds and pre application enquiries and advice do not attract a charge. The Council is required to set its own charges to recover the cost of the Charge Earning Building Control Services. The aim is therefore to break even.
- 2.3 At its meeting of the Environment Committee held on 30 March 1999 the Council agreed to adopt the Local Government Association Model Scheme as the basis of the Hartlepool Borough Council Scheme of Charges, as a result of the requirements of The Building (Local Authority Charges) Regulations 1998.

3. SCHEME OF CHARGES

- 3.1 To maintain a degree of consistency nationally, the Local Government Association produced a model scheme which ensures that charges are made on a common basis but which also allows some flexibility for local adjustment as dictated by the requirement of the charges regulations in relation to the recovery of costs. The Local Government Association has produced this advice on an annual basis.
- 3.2 The Council's present Building Control Charging Scheme was approved by the Portfolio Holder at the meeting of 16th March 2005. The scheme is based on the recommendations of the Local Government Association.
- 3.3 The Local Government Association has again this year decided not to publish levels of recommended charges for authorities, preferring to leave that judgement to individual authorities in order that their own circumstances can be taken into account.

4 PROPOSED CHARGES

- 4.1 In the absence of detailed guidance from the Local Government Association it is proposed that the Council increases its charges to Tables A (new dwellings) and B (Extensions to dwellings) by 3% to reflect an inflationary increase. As table C (other work – mainly commercial) is based on estimated costs of works inflationary increases are automatically built in. A schedule of the proposed charges will be available at the meeting.

5. FINANCIAL IMPLICATIONS

- 5.1 The Building Control Service is subject to increasing competition from the private sector, making expenditure on staff and income difficult to predict. However, levels of income against expenditure are monitored continuously and it is anticipated, given present workload levels, that income from the proposed charge levels will not be less than the level of expenditure on the charge account.

6. CONCLUSION

- 6.1 Given that there has been no specific guidance from the Local Government Association on levels of charges and that Hartlepool Borough Council's Building Control Scheme is currently covering its relevant costs it is proposed that charge levels to Tables A and B are increased by 3% to reflect an inflationary increase. It is understood that other authorities in the area are adopting a similar approach in respect of their charge levels.

7. OFFICER ADVICE

- 7.1 Officer advice is that the Portfolio Holder formally adopts the proposed levels of charges incorporating the 3% inflationary increase as indicated.

Building Control
Regeneration and Planning section
Bryan Hanson House
Hanson Square
Hartlepool
TS24 7BT



HARTLEPOOL BOROUGH COUNCIL

BUILDING CONTROL CHARGES SCHEME 2006 – 2007



INVESTOR IN PEOPLE



1 April 2006

SCHEME FOR THE RECOVERY OF CHARGES

Introduction

It has been the intention of successive governments to ensure that the cost of the Building Regulations service is recoverable from the charges made. Charges are made under the provisions of The Building (Local Authority Charges) Regulations 1998 (SI 1998/3129) which came into force on 1st April 1999.

This scheme should be read in accordance with the Regulations particularly in relation to matters of detail, including those of interpretation. Copies of the Regulations are available from HMSO.

This scheme may be amended, revoked, or replaced by the Authority at any time. You are therefore advised to satisfy yourself that this document is current.

Purpose of the Building Regulations

Building Regulation standards have evolved to secure the health and safety of those persons in and around buildings, to assist with energy conservation and to provide access and facilities for disabled persons.

Level of Charges

We believe that the charges referred to in this scheme represent genuine value for money. Local authorities are required to recover their costs incurred over a three-year accounting period. If you wish to discuss in detail our level of service or charges, please contact us for further information.

Principles of this Scheme

Charges have been set for the functions prescribed in Regulation 4 of the Building (Local Authority Charges) Regulations 1998, namely:

- **A Plan charge**, payable when plans of the building work are deposited with the Authority.
- **An Inspection charge** payable on demand after the Authority carry out the first inspection in respect of which the charge is payable.
- **A Building Notice charge**, payable when the Building Notice is given to the Local Authority.

- **A Reversion charge**, payable for building work in relation to a building:-
 1. Which has been substantially completed before plans are first deposited with the Authority in accordance with Regulation 20 of the Approved Inspectors Regulations, or
 2. In respect of which plans for further building work have been deposited with the Authority in accordance with Regulation 20 of the Approved Inspectors Regulations,
on the first occasion on which those plans have been deposited.

- **A Regularisation charge** which is payable at the time of the application to the Authority in accordance with Regulation 21 of the Building Regulations.

You are advised that:

- The sum of the Plan charge and the Inspection charge will be equal to the Building Notice charge.
- The Reversion charge shall be equal to the Building Notice charge.
- The Regularisation charge shall be 20% greater than the Building Notice charge.
- Any charge, except the Regularisation charge, which is payable to the Authority shall be subject to value added tax at the standard rate.
- Where the charge is based on an estimated cost of work and the estimated cost is below £5,000 a separate inspection charge is not payable.
- Where the charge is for the erection of a detached building which consists of a garage or carport or both having a floor area not exceeding 40m² in total and intended to be used in common with an existing building, and which is not an exempt building the inspection charge is payable as a single stage payment at the time of plan deposit. Details of buildings which are exempt are contained within Schedule 2 of the Building Regulations.
- Where an extension to a dwelling, the total floor area of which exceeds 60m², including means of access and work in connection with that extension, the charge is based on the estimated cost of the work in accordance with Table C subject to the sum of the plan charge and the inspection charge or the Building Notice charge being not less than the charge payable for category 5 in Table B (£468).
- Where an extension or alteration to a dwelling consists of the provision of one or more rooms in a roof space, the charge is based on the estimated cost of the work in accordance with Table C subject to the sum of the plan charge and the inspection charge or the building notice charge being not less than the charge payable for category 4 in Table B (£340).

Building works solely for Disabled Persons.

Charges are not payable in respect of work which is carried out for the benefit of a disabled person in accordance with Regulation 9 of the Building (Local Authority Charges) Regulations 1998 which states that:

- (1) “A local authority is not authorized to fix by means of a scheme and recover a charge-
 - (a) where they are satisfied that the whole of the building work in question consists of an alteration: and
 - (b) where the building work is
 - (i) solely for the purpose of providing means of access to enable disabled persons to get into or out of an existing building and to or from any part of it or of providing facilities designed to secure the greater health, safety, welfare or convenience of such persons; and
 - (ii) is to be carried out in relation to :-
 - (a) an existing building to which members of the public are admitted (whether on payment or otherwise); or
 - (b) an existing dwelling which is, or is to be, occupied by a disabled person”.
- (2) “A local authority is not authorized to fix by means of a scheme and recover a charge which consists solely of a charge in respect of building work for the provision or extension of a room in a dwelling where they are satisfied that the sole use of the room is or will be-
 - (a) for the carrying out of medical treatment of a disabled person which cannot reasonably be carried out in any other room in the dwelling; or
 - (b) for the storage of medical equipment for the use of a disabled person; or
 - (c) to provide necessary accommodation or a necessary facility by adapting or replacing accommodation or a facility which already existed within the building which was incapable of being used or used without assistance, by the disabled person.
- (3) In this regulation, “disabled person” means a person who is within any of the descriptions of persons to whom section 29(l) of the National Assistance Act 1948 applied, as that section was extended by virtue of section 8(2) of the Mental Health Act 1959, but not taking into account amendments made to section 29(1) by paragraph 11 of Schedule 13 to the Children Act 1989”.

Principles of the scheme in respect of the erection of small domestic buildings, certain garages, carports and extensions.

- (1) Where building work comprises-
 - (a) erection of one or more small domestic buildings: or
 - (b) erection of a detached or attached building which consists of a garage or carport (or both) with a total floor area not exceeding 40m² and which is intended for use with an existing dwelling: or
 - (c) extension of any dwelling by a floor area not exceeding 60m², including extension by the erection or extension of an attached or detached garage or carport which is intended for use with the dwelling,

The charges for that building work are set by reference to the floor area of the building or extension as the case may be, and in the case of the work mentioned in sub-paragraph (c) above, the charges so determined shall cover any associated work relating to means of access.

- (2) Where any building work of a kind mentioned in paragraph (1)(c) comprises or includes the erection of more than one extension to a building used or intended to be used for the purposes of a single dwelling, the total floor areas of all such extensions shall be aggregated to determine the relevant charge payable.
- (3) Where the aggregation of the floor area of all extensions referred to in paragraph (1)(c) does not exceed 60m², the relevant charge is based on the total floor area of the extensions.
- (4) Where the total or the aggregation of the floor area of one or more extensions referred to in paragraph (1)(c) exceeds 60m², the relevant charge is based on the estimated cost of the building work as prescribed in Regulation 6 of the Building (Local Authority Charges) Regulations 1998 and shall be calculated in accordance with Table C.
- (5) Where work consists of the alterations of a dwelling to form a room or room(s) in a roof space the charge payable shall be calculated in accordance with Table C.

Details of charges are given in Table A in respect of the erection of small domestic buildings.

Details of charges are given in Table B in respect of extensions of any dwelling by a floor area not exceeding 60m² and of the erection of a detached or attached building which consists of a garage or car port or both with a total floor area not exceeding 60m² and intended for use with an existing dwelling.

- (6) When it is intended to carry out additional building work on a dwelling at the same time that any of the work to which type of work categories 3,4, and 5 in Table B relates then the charge for this additional work shall be calculated by reference to Table C

All Other Building Work

All charges other than those referred to above are determined by reference to the estimated cost of the building work. These charges relate to any existing or proposed use of a building or whether the building work is in respect of the construction of a new building or an alteration or extension to an existing building. These charges are detailed in Table C.

Estimates

In order to determine the correct charge a written estimate of the cost of the building work must be received by the authority when the plans, or the building notice is deposited. A written estimate is also required when building work reverts to a local authority in accordance with Regulation 11(2) of the Building (Local Authority Charges) Regulations 1998. The “Estimate” is required to be such reasonable amount as would be charged by a person in business to carry out such building work (excluding the amount of any value added tax chargeable).

If the estimated cost of work has been established by an authority other than the authority in which the development is to be built or by a business development director working on behalf of local authority building control then this estimated cost shall be considered as being reasonable.

Reductions

- 1 Except as detailed in paragraph (2) below, where one application or building notice is in respect of two or more buildings or building works all of which are substantially the same as each other a % reduction in the charge will be made for all work detailed in Table C.
- 2 Where one application or building notice is in respect of two or more buildings and relates to building works that consists of the provision or replacement of extension of windows, roof lights, roof windows and external doors and the building work is substantially the same a 25% reduction in the building notice charge will be made.
- 3 Where in accordance with Regulation 8b of the Building (Local Authority Charges) Regulations 1998 an application or building notice is in respect of building work which is substantially the same as building work in respect of which plans have previously been approved or building works previously inspected by the same local authority, and where the local authority are satisfied that the owner of the plans who deposits

them or who gives a building notice in respect of them, is the same person who originally deposited the plans or gave a building notice in respect of them, a % reduction in the charge will be made.

- 4 In relation to work to which Table B applies the reduction shall be calculated as a percentage of the average plan charge of each individual extension and in relation to Table C the reduction shall be calculated as a percentage of the plan charge of those buildings or building works which are substantially the same as each other.

Payment by Installment

The Authority accepts payment by installment in respect of all building work detailed in the Tables at the discretion of the Building Control Manager. The authority on request will specify the amounts payable and dates on which installments are to be paid.

Other Matters

- where a plan charge has been paid and not refunded, the authority will in any case they consider reasonable decide not to make a further plan charge in respect of plans subsequently deposited for substantially the same building work;
- where for any reason notice of passing or rejection of plans is not given within the period required by Section 16 of the Act the plan charge paid shall be refunded;
- any plan charge, inspection charge, reversion charge, or building notice charge is to be payable by the person who carries out the building work, or on whose behalf the building work is carried out, and any regularisation charge is to be payable by the owner of the building.
- Delegated powers on occasions to Head of Planning and Economic Development to fix fees at a level outside the margins.

Non Payment of a Charge

Your attention is drawn to Regulation 10(2) of the Building (Local Authority Charges) Regulations 1998 which explains that plans are not treated as being deposited for the purposes of Section 16 of the 1984 Act or Building Notices given unless the Council have received the correct charge.

Transitional Provisions

Where before 1st October 2003 plans have been deposited or a Building Notice has been given in respect of any building work and, on or after that date, plans are deposited or such a notice is given in respect of substantially the same building work, any charges which would be payable under a scheme in relation to the building work which is substantially the same shall, if the Council consider it reasonable, not be payable.

The Building (Prescribed Fees) Regulations 1994 shall continue to apply in relation to building work for which plans were first deposited or a Building or Initial Notice was given before 1st April 1999.

Charges for building work for which plans were first deposited or a Building Notice given before the coming into effect of this scheme will continue to be payable in accordance with the scheme that applied at the time the plans were deposited or the Building Notice was given.

Further Advice

Further advice may be obtained from

Building Control Manager
Department of Regeneration & Planning
Bryan Hanson House
Hanson Square
Hartlepool
TS24 7BT

Tel: (01429) 523290

Fax: (01429) 523599

Email: garry.hutchison@hartlepool.gov.uk

Hartlepool Borough Council

(TABLE A) CHARGES FOR ONE OR MORE SMALL DOMESTIC BUILDINGS AND CONNECTED WORK



[Charges for Table A include works of drainage in connection with the erection of a building or buildings, even where those works are commenced in advance of the plans for the building(s) being deposited]

Plan Charge

1. Where a plan charge is payable in respect of the erection of one or more small domestic buildings shown on the deposited plan the plan charge payable for that building or those buildings or for those works is the total of the amounts shown in, or calculated by reference to columns (2) and (3) of the Table as relevant for the number of dwellings in that building or those buildings.

Inspection Charge

2. The inspection charge payable in respect of the erection of one or more small domestic buildings or connected works is the total of the amounts shown in, or calculated by reference to, columns (4) and (5) of Table A.

Building Notice Charge

3. The building notice charge payable in respect of the erection of one or more small domestic buildings is the total of the plan charge and the inspection charge which would be payable in accordance with the Table if plans for the carrying out of that work had been deposited in accordance with the Building Regulations.

Reversion Charge

4. The reversion charge payable in respect of the erection of one or more small domestic buildings is the amount of building notice charge which would be payable under these Regulations if a building notice in relation to the carrying out of that work had been given in accordance with the Building Regulations at the time the reversion charge is payable.

Regularisation Charge

5. The regularisation charge payable in respect of the erection of one or more small domestic buildings is an amount equal to 120 percent of the total of the building notice charge which would be payable in accordance with the Table if a building notice for the carrying out of that work had been given at the time of the application for regularisation in accordance with the Principal Regulations.

Interpretation of Table A

6. For the purposes of the Table, the reference in the heading to column (1) is a reference to the number of dwelling(s) / type(s) in the building or buildings referred to.

TABLE A**Charges for Small Domestic Buildings***Dwellings up to 300sq metres*

Number of dwellings or types	PLAN CHARGE		INSPECTION CHARGE	
	Basic Charge	Additional charge for each dwelling above the minimum in the band in column (1)	Basic Charge	Additional charge for each dwelling above the minimum in the band in column (1)
	£	£	£	£
(1)	(2)	(3)	(4)	(5)
1	159.65	-	399.64	-
2	216.30	-	553.11	-
3	288.40	-	703.49	-
4	355.35	-	812.67	-
5	427.45	-	899.19	-
6	504.70	-	1011.46	-
7	525.30	-	1080.47	-
8	545.90	-	1259.69	-
9	566.50	-	1438.91	-
10	571.65	-	1634.61	-
11	576.80	-	1791.17	-
12	581.95	-	1945.67	-
13	587.10	-	2102.23	-
14	592.25	-	2230.98	-
15	597.40	-	2385.48	-
16	602.55	-	2541.01	-
17	607.70	-	2695.51	-
18	612.85	-	2851.04	-
19	618.00	-	2970.52	-
20	623.15	-	3122.96	-
21	638.60	-	3194.03	-
22	648.90	-	3302.18	-
23	659.20	-	3407.24	-
24	669.50	-	3512.30	-
25	679.80	-	3628.69	-
26	690.10	-	3733.75	-
27	700.40	-	3838.81	-
28	710.70	-	3943.87	-
29	721.00	-	4048.93	-
30	731.30	-	4122.06	-
31 and over	741.60	5.15	4179.74	77.25

Hartlepool Borough Council



(TABLE B) CHARGES FOR CERTAIN SMALL BUILDINGS, EXTENSIONS AND ALTERATIONS

Calculation of Charges

1. For work specified in column (1) of Table B:
 - a) the plan charge payable is the amount, if any, shown in column (2) of the Table in relation to that work;
 - b) the inspection charge payable is the amount, if any, shown in column (3) of the Table in relation to that work;
 - c) the building notice charge payable is the amount shown in column (4) of the Table in relation to that work;
 - d) the reversion charge payable is the amount shown in column (4) of the Table in relation to that work;
 - e) the regularisation charge payable is the amount shown in column (5) of the Table in relation to that work.

Interpretation of Table B

2.
 - a) Where the work in question comprises or includes the erection of more than one extension to a building used or intended to be used for the purposes of a single private dwelling the total floor areas of all such extensions shall be aggregated in determining the charge payable in accordance with Table B below. Where the aggregated floor area is above 60m² the charge payable is calculated in accordance with Table C.
 - b) In the Table below a reference to an extension is a reference to an extension which has no more than three storeys, each basement level counting as one storey.
 - c) Charges for applications 'relating to - applicable cavity wall insulation, applicable unvented hot water systems, any extension or alteration of a dwelling consisting of the provision of one or more rooms in a roof space including means of access - Refer to Table C.
 - d) If it is intended to carry out additional building work on a dwelling at the same time any of the work to which type of work categories 3,4 and 5 in table B relates that the charge for this additional work shall be calculated by reference to Table C.

TABLE B**Charges for certain buildings and alterations and extensions**

All charges are in £ pound sterling	Full Plan Applications		Building Notice Applications	Regularisation Applications
	Amount of Plan Charge	Amount of Inspection Charge	Amount of Building Notice or Reversion Charge	Amount of Regularisation Charge
(1)	(2)	(3)	(4)	(5)
1. Erection or extension of a detached or attached building which consists of a garage or carport or both having a floor area non exceed 40m ² in total and intended to be used in common with an existing building, and which is not an exempt building	113.96	-	113.96	136.75
2. Erection or extension of a detached or attached building which consists of a garage or carport or both having a floor area exceeding 40m ² but does not exceed 60m ² in total and intended to be used in common with an existing building, and which is not an exempt building.	113.96	122.72	236.68	284.02
3. Any extension of a dwelling the total floor area of which does not exceed 10m ² including means of access and work in connection with that extension	113.96	122.72	236.68	284.02
4. any extension of a dwelling the total floor area of which exceeds 10m ² but does not exceed 40m ² including means of access and work in connection with that extension	113.96	232.31	346.27	415.52
5. Any extension of a dwelling the total floor area of which exceeds 40m ² but does not exceed 60m ² including means of access and work in connection with that extension	113.96	350.64	464.6	557.52

Hartlepool Borough Council



(TABLE C). WORK OTHER THAN WORK TO WHICH TABLES A AND B APPLY

Building Notice Charge and Reversion Charge

1. The amount of the building notice charge or reversion charge for any work shall be that shown in Table C in relation to the estimated cost of that work.

Plan Charge

2. (a) The amount of the plan charge for any work the estimated cost of which is £5,000 or less shall be the amount of the building notice charge which would by virtue of paragraph 1 be payable in respect of that work.

(b) The amount of the plan charge for any work the estimated cost of which is more than £5,000 shall be 25 percent of the building notice charge which would by virtue of paragraph 1 be payable in respect of that work.

Inspection Charge

3. (a) No inspection charge is payable in respect of any work the estimated cost of which is £5,000 or less, notwithstanding that an inspection is carried out.

(b) The amount of the inspection charge for any work the estimated cost of which is more than £5,000 shall be 75 percent of the building notice charge which would by virtue of paragraph 1 be payable in respect of that work.

Regularisation Charge

4. The amount of the regularisation charge for any work shall be 120 percent of the building notice charge which would by virtue of paragraph 1 be payable in respect of that work.

TABLE C**Calculation of Charges for All Other Building Work**

Where the estimated cost is £1,000 or less the sum of	£50.00
Where the estimated cost exceeds £1,000, but does not exceed £2,000 the sum of	£110.00
Where the estimated cost exceeds £2,000, but does not exceed £5,000 the sum of	£165.00
Where the estimated cost exceeds £5,000, but does not exceed £20,000 (a) the sum of together with (b) for every £1,000 (or part thereof) by which the cost exceeds £5,000 the sum of	£165.00 £9.00
Where the estimated cost exceeds £20,000, but does not exceed £100,000 (a) the sum of together with (b) for every £1,000 (or part thereof) by which the cost exceeds £20,000 the sum of	£300.00 £8.00
Where the estimated cost exceeds £100,000, but does not exceed £1,000,000 (a) the sum of together with (b) for every £1,000 (or part thereof) by which the cost exceeds £100,000 the sum of	£940.00 £3.50
Where the estimated costs exceeds £1,000,000, but does not exceed £10,000,000 (a) the sum of together with (b) for every £1,000 (or part thereof) by which the cost exceeds £1,000,000 the sum of	£4,090.00 £2.75
Where the estimated cost exceeds £10,000,000 (a) the sum of together with (b) for every £1,000 (or part thereof) by which the cost exceeds £10,000,000 the sum of	£28,840.00 £2.00

REGENERATION & LIVEABILITY PORTFOLIO

Report To Portfolio Holder

20th March 2006



Report of: Director of Regeneration & Planning Services
and Director of Neighbourhood Services

Subject: UNTIDY LAND AND DERELICT BUILDINGS –
A CO-ORDINATED APPROACH TO THEIR
IMPROVEMENT

SUMMARY

1.0 PURPOSE OF REPORT

1.1 This report seeks the Portfolio Holder's endorsement of actions to secure remedial works to untidy land and buildings, including measures utilising Town and Country Planning powers authorised by the Planning Committee.

2.0 SUMMARY OF CONTENTS

2.1 The report refers to the problems caused by untidy sites and derelict buildings and the commissioning of planning and legal advice in respect of this issue and specifically 12 identified problem properties. The findings of that advice are briefly summarised and the recent decision of the Planning Committee to authorise officers to take appropriate steps, including direct action by the Council if necessary, is acknowledged.

3.0 RELEVANCE TO PORTFOLIO MEMBER

3.1 The problems associated with derelict/untidy properties adversely affect regeneration efforts in various parts of Hartlepool, impacting on both residents and businesses.

4.0 TYPE OF DECISION

4.1 Non-key decision.

5.0 DECISION MAKING ROUTE

5.1 Portfolio Holder on 17th February.

6.0 DECISION(S) REQUIRED

6.1 The Portfolio Holder is recommended to endorse the decision of the Planning Committee to authorise action to secure improvements to the properties concerned, including, if necessary, direct action by the Council.

Report of: Director of Regeneration & Planning Services
and Director of Neighbourhood Services

Subject: UNTIDY LAND AND DERELICT BUILDINGS –
A CO-ORDINATED APPROACH TO THEIR
IMPROVEMENT

1. PURPOSE OF REPORT

- 1.1 This report seeks the Portfolio Holder's endorsement of actions to secure remedial works to untidy land and buildings, including measures utilising Town and Country Planning powers authorised by the Planning Committee.

2. BACKGROUND

- 2.1 Previous reports to members have highlighted the problems caused by untidy land and derelict buildings and led to the commissioning of planning and legal advice on the options available in tackling such problems, with particular reference to section 215 and associated sections of the 1990 Planning Act.

3. INFORMATION

- 3.1 Attached as Appendix 1 is a copy of a recent report to the Planning Committee, which summarises the properties considered, and the consultant's recommended approach. Detailed recommendations are set out for each of the targeted properties: in essence the recommended approach combines continued efforts to secure improvements by voluntary action by owners/developers with formal action which could culminate in direct actions by the Council, if all fails.
- 3.2 The Planning Committee authorises officers to secure improvements to the buildings/sites identified in the report using all relevant powers, including, if necessary, direct action by the Council.
- 3.3 The Portfolio Holder will appreciate that most if not all of the properties concerned are prominently located within areas undergoing regeneration and that the action sought will have significant impacts within the localities concerned.

4. RECOMMENDATIONS

- 4.1 That the Portfolio Holder endorses the decision of the Planning Committee to authorise action to secure improvements to the properties concerned, including, if necessary, direct action by the Council.

Planning Committee – 18 January 2006

4.2

Report of: Assistant Director (Planning & Economic Development)

Subject: UNTIDY LAND AND DERELICT BUILDINGS –
A CO-ORDINATED APPROACH TO THEIR
IMPROVEMENT

1. PURPOSE OF REPORT

1.1 To advise Members of the progress on proposals to deal with derelict and untidy sites.

2. BACKGROUND

2.1 Members will be aware that consultants have been engaged to provide a report on the way to deal with derelict land or untidy buildings and land. Twelve sites have been specifically identified. This matter was deferred at the last meeting awaiting a final report.

2.2 The report has now been concluded. A copy will be made available in the Member's room. The sites looked at are:-

- 1) Golden Flatts PH, Seaton Lane
- 2) Longscar Centre, Seaton Carew
- 3) Crown House, Surtees Street
- 4) Former Gas Showroom, Victoria Road
- 5) Former Odeon Cinema, Raby Road
- 6) The New Fleece PH, Northgate
- 7) Victoria Buildings, Middlegate
- 8) Morrison Hall, Church Close
- 9) Old United Reform Church Durham Street
- 10) Throston Engine House, Old Cemetery Road
- 11) Niromax Wall, Mainsforth Terrace
- 12) Titan House, Corner Park Road/York Road

2.3 The report suggests various courses of action, initially mainly through risk warning letters, ultimately to enforcement action and direct action by the Council under various powers. Your officer's would clearly like to sort these matters out by agreement. However the problems associated with these sites are significant and in some cases long standing. Authority is therefore sought for officers to secure improvements to the building/sites identified in this report using all relevant powers, including if necessary direct action by the Council

Planning Committee – 18 January 2006

4.2

3. RECOMMENDATION

- 3.1 Officers be authorised to secure improvements to the buildings/sites identified in this report using all relevant powers including if necessary direct action by the Council.

**REGENERATION & LIVEABILITY PORTFOLIO
REPORT TO PORTFOLIO HOLDER
20 MARCH 2006**



Report of: Director of Neighbourhood Services

Subject: NEIGHBOURHOOD SERVICES DEPARTMENTAL
PLAN (REGENERATION & LIVEABILITY) UPDATE
DECEMBER 2005

SUMMARY

1. PURPOSE OF REPORT

To agree the update on performance of the Neighbourhood Services Departmental plan for 2005/2006, covering the period from the 1st April 2005 to 31st December 2005.

2. SUMMARY OF CONTENTS

Brief description of services and the progress achieved to the end of December in reaching the targets.

3. RELEVANCE TO PORTFOLIO MEMBER

The portfolio holder for Regeneration & Liveability has responsibility for part of the Neighbourhood Services Departmental Plan.

4. TYPE OF DECISION

Non key.

5. DECISION MAKING ROUTE

This is a decision to be made by the Portfolio Holder.

6. DECISION(S) REQUIRED

Approval of the Departmental Plan update report.

Report of: Director of Neighbourhood Services

Subject: NEIGHBOURHOOD SERVICES DEPARTMENTAL
PLAN 2005-2006

1. PURPOSE OF REPORT

1.1 To agree the update on performance of the Neighbourhood Services Departmental plan for 2005/2006, covering the period from the 1st April 2005 to 31st December 2005.

2. BACKGROUND

2.1 The Council's corporate aims have been developed to align with those of the community plan and the Hartlepool Partnership. The Neighbourhood Services Departmental Plan shows how the department will complement and work towards these corporate aims.

2.2 This Departmental Plan Update sets out the department's aims and objectives and includes performance to the end of December against a range of key national and local indicators.

2.3 The plan also details service development initiatives that are planned for the year. These are the product of a developing culture that emphasises the importance of outcomes and a focus on customers in planning service delivery. A summary of the progress achieved up to the end of December 2005 has been recorded against these service improvements.

2.4 A copy of the plan is attached at **Appendix A** and **B**.

3. RECOMMENDATIONS

3.1 It is recommended that the update to the Plan be approved.

Neighbourhood Services Department

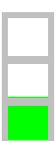
Plan: **Departmental Plan Indicator Report**

Update to end of: **December 2005**

Performance Indicator

A	Reported Annually	4	12.9%
	Neighbourhood Management	4	
	Below Target	1	3.2%
	Neighbourhood Management	1	
	Unsure	7	22.6%
	Neighbourhood Management	7	
	On or Above Target	19	61.3%
	Neighbourhood Management	19	
Total No. of Performance Indicators		31	

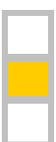
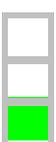
Neighbourhood Management

Indicator No:	Indicator Description:	current target:	Previous Qtr outturn	Outturn	Comments on Performance
Environmental Action					
BV218a 	Percentage of new reports of abandoned vehicles investigated within 24hrs of notification. Craig Thelwell	95	100	100 %	Procedure established to ensure target is achieved.
BV218b 	Percentage of abandoned vehicles removed within 24 hours from the point at which the Authority is legally entitled to remove the vehicle Craig Thelwell	100	100	100 %	Procedure established to ensure target is achieved.
EM02 	Total number of Abandoned Vehicles removed. Craig Thelwell	400	150	217 Num	Encouraging results which show a further reduction in F1 vehicle fires of 37% on last year.
EM04 	No. of fixed penalty notices issued for dog fouling. Craig Thelwell	100	64	92 Num	Target for the year exceeded; however, campaigns will continue in light of continuous reports of irresponsible dog ownership in many locations throughout the town.
EM05 	No. of fixed penalty notices issued for litter offences. Craig Thelwell	100	83	156 Num	Target exceeded; however, campaigns will continue as littering continues to be a problem, particularly on school routes.
EM06 	Percentage of reported cases of abandoned / untaxed vehicles inspected within 1 working day. Craig Thelwell	100	100	100 %	Procedure established to ensure target is achieved.
EM80 	Number of vehicles removed under vehicle 'Amnesty' scheme. Craig Thelwell	30	11	12 Num	A combination of the high price of scrap and a very successful campaign to remove nuisance vehicles has impacted on the amnesty scheme. It is unlikely this target will be met.

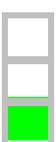
Neighbourhood Management

Indicator No:	Indicator Description:	current target:	Previous Qtr outturn	Outturn	Comments on Performance
EM81 	Number of 'untaxed' vehicles removed from the highway and public maintained areas. Craig Thelwell	270	116	176 Num	Comments as per 'Abandoned Vehicles'.
Highway Services					
BV215a 	The average number of days taken to repair a street light fault, which is under control of the local authority. Bob Golightly	3	1.04	1.29 Days	winter period st lights are burning more hours because of darker nights , therefore more faults are identified
BV215b 	The average number of days taken to repair a street light fault, which is under control of the a Distribution Network Operator (DNO) Bob Golightly	30	19.7	18.5 Days	this continues to improve
Horticulture					
EM49 	Reduce amount of peat based compost used at Stranton Nursery by 6% Len Young	6	6	6 %	target achieved
Waste Management					
BV199a 	The proportion of relevant land and highways (expressed as a percentage) that is assessed as having combined deposits of litter and detritus that fall below an acceptable level. Albert Cope	5	14.63	16.44 %	increased due to machinery breakdown and more rigorous inspection regime
BV199b 	The proportion or relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible. Albert Cope	-	2	2.1 %	

Neighbourhood Management

Indicator No:	Indicator Description:	current target:	Previous Qtr outturn	Outturn	Comments on Performance
BV199c 	The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible. Albert Cope	-	0	0.17 %	
BV199d 	The year-on-year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with 'fly-tipping' Albert Cope	-	0		
BV82a(i) 	% of the total tonnage of household waste arising which have been sent by the Authority for recycling Colin Ogden	15	11.54	12.27 %	Door steppers completed support and education visits at end of December. Combined total 21.28%
BV82a(ii) 	Total tonnage of household waste arising which have been sent by the Authority for recycling Colin Ogden	6349	2471.32	3707.04 Tonnes	Door steppers completed support and education visits at end of December. Combined total
BV82b(i) 	The % of household waste sent by the Authority for composting or treatment by anaerobic digestion. Colin Ogden	7	10.04	9.01 %	Pilot scheme on alternate collection round has increase tonnage from July. Expected tonnage fall duing December. Combined total 21.28%
BV82b(ii) 	The tonnage of household waste sent by the Authority for composting or treatment by anaerobic digestion. Colin Ogden	2963	2147.68	2720.36 Tonnes	Pilot scheme on alternate collection round has increase tonnage from July. Expected tonnage fall duing December.
BV82c(i) 	% of the total tonnage of household waste arising which have been used to recover heat, power and other energy sources Colin Ogden	71.5	54.61	60.92 %	major shutdown of Energy From Waste plant in April and September reduced % Agreement with tees valley authorities on tonnages will improve present position

Neighbourhood Management

Indicator No:	Indicator Description:	current target:	Previous Qtr outturn	Outturn	Comments on Performance
BV82c(ii) 	Tonnage of household waste arising which have been used to recover heat, power and other energy sources Colin Ogden	30263	11736.52	18401.75 Tonnes	major shutdown of Energy From Waste plant in April and September reduced % Agreement with tees valley authorities on tonnages will improve present position
BV82d(i) 	% of household waste arising which have been landfilled Colin Ogden	6.5	23.81	17.80 %	major shutdown of Energy From Waste plant in April and September increased % Agreement with tees valley authorities on tonnages will improve present position
BV82d(ii) 	The tonnage of household waste arising which have been landfilled Colin Ogden	2751	5112.58	5375.64 Tonnes	major shutdown of Energy From Waste plant in April and September increased % Agreement with tees valley authorities on tonnages will improve present position
BV84a 	No. of kgs. of household waste collected per head of the population Colin Ogden	489	240.72	334.87 Kgs	Positive action on promoting home composting with an excellent take up rate for bins helping to keep rate down.
BV84b 	Percentage change from the previous financial year in the number of kilograms of household waste collected per head of population Colin Ogden	7	-5.87	%	To be reported annually
BV86 	Cost of waste collection per household Denise Ogden	37.69	-	£33.05 £	This is a best estimate figure for the performance up to end December 2005. This will no doubt change as central recharges are allocated at year end. NB this does not include recycling as this is classed as waste disposal
BV87 	Cost of waste disposal per tonne municipal waste Denise Ogden	32.38	-	£	

Neighbourhood Management

Indicator No:	Indicator Description:	current target:	Previous Qtr outturn	Outturn	Comments on Performance
BV91a 	% of households resident in the authority's area served by kerbside collection of recyclables Clare Scott	100	100	100 %	All households are able to participate in the kerbside collection of recyclables
BV91b 	% of households resident in the authority's area served by kerbside collection of at least two recyclables by 2010 Clare Scott	100	100	100 %	All households able to recycle 2 items kerbside
BVPI 82ab 	Percentage of the total tonnage of household waste arisings which has been recycled or composted Colin Ogden	22	21.58	21.28 %	Pilot scheme on alternate collection round has increase tonnage from July. Expected tonnage fall duing December.
EM88 	Increase participation rates of multi materials collection scheme Clare Scott	40	n/a	n/a %	n/a

**Neighbourhood Services Department
Departmental Plan - Quarterly Update Report**

December 2005

Portfolio Regeneration & Liveability

SDI Ref.	Development Initiative 2005/6	Sub references	By When? / milestones	Progress to end of	December 2005
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EH1/05.1

Provide a safe, clean and green environment.

Investigate innovative methods to increase recycling through kerbside collection.2005/6 22%2006/7 26%2007/8 30%

On going

Townwide now at 22%, report going to cabinet in Feb, recommending roll out across the town

Reporting Officer: Dave Stubbs



EH1/05.3

Provide a safe, clean and green environment.

Identify untidy and unused land and buildings throughout the Borough and

Complete identification by May 2005.

areas identified

Reporting Officer: Dave Stubbs



SDI Ref.	Development Initiative 2005/6	Sub references	By When? / milestones	Progress to end of	December 2005
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EH1/05.4

Reporting Officer: Dave Stubbs

Provide a safe, clean and green environment.

Co-ordinate activity to either bring them back into use or ensure that they are brought up to an acceptable standard until they are brought back into use.

Identify and take action on 12 sites by March 06

Report now received going to portfolio holder next meeting will suggested plan of action.



EH1/05.5

Reporting Officer: Craig Thelwell

Provide a safe, clean and green environment.

Increase environmental enforcement activity - remove all unlicensed vehicles within 48 hours.

By June 2005:

Awaiting final approval from Housing Hartlepool.



SDI Ref.	Development Initiative 2005/6	Sub references	By When? / milestones	Progress to end of	December 2005
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6

Introduce FPN scheme for wheeled bins left in back streets

The scheme will encourage ownership and deter people from leaving wheeled bins in back streets after collection. This will greatly enhance appearance and prevent bins being purposely set alight and/or used to break into peoples properties

Apr-05

As reported in Sept 2005, everything is in place to commence the scheme, we still await introduction of the relevant legislation. However, the section 46 procedure has worked to good effect and has had the support of local magistrates.

Reporting Officer: Craig Thelwell



7

Establish a formal 'vehicle removal' agreement with Housing Hartlepool and other Registered Social Landlords within the town

Such an agreement will enable the EAT to quickly remove abandoned/untaxed vehicles, which at present are immune to current legislation. (reduction in anti social behaviour)

Sep-05

Completed.

Reporting Officer: Craig Thelwell

