REGENERATION AND LIVEABILITY PORTFOLIO

DECISION SCHEDULE



Friday, 24 October 2008

at 10.00 am

in Committee Room A

The Mayor Stuart Drummond responsible for Regeneration and Liveability will consider the following items.

1. KEY DECISIONS

No items

2. OTHER ITEMS REQUIRING DECISION

- 2.1 Process to be Follow ed for the Procurement of Goods and Services Required for the Tall Ships Project Tall Ships Project Manager/Procurement Officer
- 2.2 Operation Cleansw eep Head of Neighbourhood Management

3. REPORTS FROM OVERVIEW OF SCRUTINY FORUMS

No items

Report to Regeneration & Liveability Portfolio

24 October 2008



Report of: Tall Ships Project Manager/Procurement Officer

Subject: Process to be followed for the procurement of

goods and services required for the Tall Ships

Project

SUMMARY

1. PURPOSE OF REPORT

1.1 To approve the principle and process to be adopted when procuring goods and services for the Tall Ships Project.

2. SUMMARY OF CONTENTS

2.1 The report outlines a proposed principle for the procurement of goods and services with particular reference to the sponsorship element for the Tall Ships Project.

3. RELEVANCE TO PORTFOLIO HOLDER

3.1 The Portfolio Holder has responsibility for The Tall Ships' Races 2010 project.

4. TYPE OF DECISION

4.1 Non key

5. DECISION MAKING ROUTE

5.1 Liveability and Regeneration Portfolio Holder.

6. DECISION(S) REQUIRED

- 6.1 To approve the principle and process to be adopted by Hartlepool Borough Council Officers, when procuring goods and services for the Tall Ships Project through the sponsorship arrangements.
- 2.1 Regen Portfolio 24.10.08 Procurement Processes For Tall Ships Contracts Hartlepool Borough Council

Report of: Tall Ships Project Manager

Subject: Process to be followed for the procurement of

goods and services required for the Tall Ships

Project

1. PURPOSE OF REPORT

To approve the principle and process to be adopted when procuring goods and services for the Tall Ships Project.

2. BACKGROUND

- 2.1 The estimated gross costs of the Tall Ships Project are expected to be in excess of £3m, and the procurement of goods and services required will be carried out using Hartlepool Borough Council's procurement regulations.
- 2.2 An external consultant has been contracted by Hartlepool Borough Council to develop the sponsorship strategy for the Tall Ships project and to generate over £340,000 in private sector sponsorship income together with in-kind contributions.

3 ISSUES

- 3.1 The Council's procurement procedures in respect of all standard tender arrangements are to be followed as necessary, however we are faced with a number of situations which fall outside of normal practice in relation to the sponsorship package developments.
- 3.2 Offers are now being made by companies who wish to provide goods and services which the project requires as an in-kind contribution or as part of a sponsorship package for example a company would like to provide the project with Captains' gifts to the value of £3,500 in exchange for marketing and PR opportunities. Another company have offered £10,000 for a site on the Tall Ships' Village to have a beer/entertainment tent.
- 3.3 The proposed process for approving and accepting theses proposals is that all offers under the £5,000 threshold are approved by the Tall Ships' Project Manager and all offers over £5,000 are brought to Portfolio Holder for approval.

4 FINANCIAL IMPLICATIONS

4.1 This process ensures dear accountability and openness in decision making in the management of Tall Ships' finances, and maximises opportunities for income generation and the closing of the current funding gap.

5 RECOMMENDATIONS

5.1 To approve the principle and process to be adopted when procuring goods and services for the Tall Ships Project through the sponsorship arrangements.

REGENERATION & LIVEABILITY PORTFOLIO

Report to Portfolio Holder 24 October 2008



Report of: Head of Neighbourhood Management

Subject: OPERATION CLEANSWEEP

SUMMARY

1. PURPOSE OF REPORT

To advise the Portfolio Holder upon the recent review of Operation Cleansweep, and seek endorsement of the changes introduced.

2. SUMMARY OF CONTENTS

The report provides an explanation of the recent review carried out of Operation Cleans weep and advises on the changes introduced. The main improvement focuses on community involvement and the use of analytical information.

3. RELEVANCE TO PORTFOLIO MEMBER

Operation Cleansweep is a Mayoral campaign.

4. TYPE OF DECISION

Non- key.

5. DECISION MAKING ROUTE

Portfolio Holder meeting on 24 October 2008.

6. DECISION(S) REQUIRED

The Portfolio holder notes the outcome of the recent review of Operation Cleansweep, and approves the changes to the programme as highlighted above.

Report of: Head of Neighbourhood Management

Subject: OPERATION CLEANSWEEP

1. PURPOSE OF REPORT

1.1 To advise the Portfolio Holder upon the recent review of Operation Cleans weep, and seek endorsement of the changes introduced.

2. BACKGROUND

- 2.1 Operation Cleansweep was first introduced in 2003, it is a multiagency campaign aimed at addressing issues within a neighbourhood to transform the local environment, create safer and stronger communities and provide reassurance to the people of Hartlepool.
- 2.2 The campaign focuses intensive resources on a specific area for a maximum of one week; this has been shown to made big difference both physically and in terms of community impact.
- 2.3 Burbank was the first residential area to benefit from the initiative coinciding with the launch of the Neighbourhood Renewal Neighbourhood Action Plan. Since then the campaign has visited every street in the town including commercial and industrial areas.
- 2.4 Last year, 2007/8, Operation Cleansweep programmes were themed in the three Neighbourhood Forum areas, covering those areas which continue to remain a priority to residents, i.e., community safety, the local environment, e.g., environmental services and highway maintenance.
- 2.5 Neighbourhood policing and the introduction of Joint Action Groups (JAG) have provided us with the opportunity to review Operation Cleansweep.
- 2.6 The authorities Neighbourhood Managers lead on Operation Cleansweep ensuring residents are fully engaged and involved and that other service providers are committed to providing resources to the operation.

3. REVIEW METHODOLOGY

- 3.1 A number of meetings were held with representatives from Hartlepool Neighbourhood Policing, the Fire Brigade, the authorities Neighbourhood Managers and the Anti Social Behaviour officer and the Community Empowerment Network.
- 3.2 Due to the short timescale of the review, it proved difficult to gain residents perspective via a survey, as such resident feedback was provided from the Neighbourhood Managers based on the various programmes held over the years. A viewpoint 1000 resident survey is scheduled to take place later this year.
- 3.3 The review concluded the programme had made a positive impact physically to neighbourhoods not just in improving the local environment and had proved to be a useful tool in informing residents of the services the authority provides. Nonetheless it was recognised that the impact of the Cleansweep initiative by its very nature could only tackle short term physical problems, and there continued to remain some long term fundamental neighbourhood issues. As such emphasis needed to be placed on community engagement to ensure we delivered on local needs both in the long and short term.
- 3.4 The review also identified that rather than continue to deliver Cleansweep programme to every street, future programmes should be determined based upon local intelligence and need.
- 3.4 An analysis of statistical information based upon local knowledge and intelligence will be presented by the community safety team to the Neighbourhood Managers, as chairs of the Joint Action Groups. This information will be used to determine the Cleansweep programme enabling the Neighbourhood Manager and JAG to determine the resources required,

3. THE NEW MODEL

- There will be a minimum nine intelligence led Operation Cleansweep programme each year, rotated in turn throughout the three areas (North, Central, and South). There are three months when there will be no Operation Cleansweeps due to busy periods; these are June, October and December (Appendix 1).
- 3.2 Intelligence, from various sources, will be collated and used to select a small, manageable area based on need. This information is to be presented to the JAG for discussion and agreement.
- 3.3 Once the Cleansweep area has been identified a Cleansweep Audit with key officers/residents/Elected Members will be arranged, for the

- week following the JAG, where issues concerning residents can be looked at prior to agreeing the work to be carried out.
- A Cleansweep meeting will also be convened, for partner agencies, soon after the Cleansweep audit to agree on the works necessary to address the specific issues identified by the intelligence. This will utilise a Cleansweep checklist (which is effectively a library of possible actions) from which a customised action plan will be created. (Appendix 2)

4. PUBLICITY

- 4.1 Communication and raising awareness of the Cleansweep programme continues to be a priority part of this involves the promotion of each the Operation Cleansweep event via press releases and photo shoots etc., which will be arranged via the Press Office. Posters and leaflets will be distributed as part of raising awareness in the community. Neighbourhood Development Officers to provide at Resident Associations and groups linking up with Hartlepool Police press.
- Two weeks after the JAG the Operation Cleansweep will be underway for a maximum of one week followed by a review of proposed actions. The time frame is such that the whole process of agreeing an area, undertaking the Cleansweep and reviewing the agreed actions will take one month with the results being fed back into the next appropriate JAG and Cleansweep meeting.
- 4.3 It is intended to identify initial objectives and monitor the outcomes as an exercise to evaluate the effectiveness of Operation Cleansweep. This evaluation, of a particular area, can be undertaken while the Cleansweep is rotated through the other areas.

5. COMMUNITY ENGAGEMENT

We have a sound framework to encourage and further develop Community Engagement, e.g., Neighbourhood Consultative forums, Police and Community Safety Liaison Forums and Neighbourhood Action Plans, which provide a formal mechanism building on our strong links with resident led groups and associates and in particular the Resident Representatives in each of the forum areas. Ward Members, Resident Representatives, local residents and key stakeholders will ensure that community engagement is embedded in the Operation Cleansweep process. Whilst Operation Cleansweep will assist in targeting immediate issues raised, the monitoring arrangements will also assist in identifying medium and longer actions required by service providers and the community.

5 RECOMMENDATIONS

6.1 The Portfolio holder notes the outcome of the recent review of Operation Cleansweep and approves the changes to the programme as highlighted above.

7 CONTACT OFFICER

Denise Ogden Head of Neighbourhood Management Neighbourhood Services Neighbourhood Management Hartlepool Borough Council Civic Centre

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APPENDIX 1

Operation Cleansweep Checklist (Example)

<u>Highways</u>

| Area of Work | Responsibility | Action | Comments | Date Action Complete |
|---------------------------------|---|--|----------|-------------------------|
| Street Lighting | Bob Golightly | All lighting to be inspected and repairs carried out | | |
| Painting of Street Furniture | Bob Golightly | Bob's team to carry out this work | | |
| Road Signage | Neighbourhood Coordinator/Peter Frost | Car parking Officers to identify unnecessary signs and area team to remove | | |
| Road Markings | Neighbourhood Coordinator | Refresh road markings where appropriate | | |
| Potholes | Neighbourhood Coordinator/Highways Inspectors | Areas of repair to be identified (including preventative maintenance) | | |
| Pedestrian Barriers | Neighbourhood Coordinator | Damaged barriers to be fixed or removed and dedutter considered | | |
| Street Nameplates | Neighbourhood Coordinator | Replacement/deaning of Street Nameplates | | |
| Damaged Grass Verges | Neighbourhood Coordinator/Environmental Supervisors | Topsoil and seed | | |
| Utility Covers | Neighbourhood Coordinator/Highways Inspector | Identify and report missing or damaged utility covers. | | |
| Gully Cleansing | Neighbourhood Coordinator | Neighbourhood Coordinator to liaise with Kevin Young | | |

Environmental & Horticulture

| Work | Responsibility | Action | Comments | Date Action Complete |
|------------------------|----------------------------|-----------------------------------|----------|----------------------|
| Graffiti Removal | Environmental Supervisors | Area team/probation teams to | | |
| | | carry out this work | | |
| Flower Beds | Environmental Supervisors | Area team to carry out | | |
| | | maintenanœ work | | |
| Litter & Dog Foul Bins | Environmental Supervisors | Locations for any new bins to | | |
| | | be identified | | |
| Trees & Bushes | Albert Cope/Mick Hoggart | Area team to carry out pruning | | |
| | | where appropriate | | |
| Paths & Footways | Environmental Supervisors | Area team/OFCA to edge | | |
| | | round paths where possible | | |
| Street Cleansing | Environmental Supervisors | Mechanical Sweepers to clean | | |
| _ | | all streets in designated area at | | |
| | | beginning and end of | | |
| | | Cleansweep | | |
| Litter Pick | Environmental Supervisors | Area teams to litter pick | | |
| | | designated area. Countryside | | |
| | | Wardens & Community | | |
| | | Payback to help | | |
| Strimming & Grass | Environmental Supervisor | Area teams to carry out work | | |
| Cutting | | where required | | |
| Arson Prevention | Environmental Supervisors | Removal of potential arson | | |
| | | materials (link in with | | |
| | | enforcement) | | |
| Decluttering of Street | Neighbourhood Coordinators | Rapid response to remove | | |
| furniture | | redundant poles and signs etc | | |

Police & Community Safety

| Work | Responsibility | Action | Comments | Date Action Complete |
|--|---------------------------|--|----------|----------------------|
| Alleygate Notice boards | Neighbourhood Coordinator | Boards to be updated with useful contact numbers and police team info etc. | | |
| New Ringmaster/ Shopwatch Referrals | Community Safety Team | Communication | | |
| Crime prevention bags distributed | Community Safety Team | If required | | |
| Smart Water | PCSOs/Safer Hartlepool | Letters to be sent out and application of Smartwater | | |
| Home Safety Checks | Community Safety Team | By appointment | | |
| Police Leaflets | PCSOs | Distribute to designated area | | |
| High Visibility Patrols | Poliœ/PCSOs | ASB 13 warnings where appropriate | | |
| Target Hardening | Safer Hartlepool | visual Audit to identify areas for target hardening | | |

Enforcement

| Work | Responsibility | Action | Comments | Date Action Complete |
|--------------------------|-----------------------------|---------------------------------|----------|----------------------|
| Traffic Congestion | Mick Dunn/Police | Car parking Officers/Police to | | |
| | | increase patrols in area | | |
| Maintaining Alleygates | Craig Thelwell | Rapid response gang | | |
| Abandoned/Untaxed | Craig Thelwell | Enforcement Officers to patrol. | | |
| Vehides | Neighbourhood Police | ANPR Van | | |
| Litter/Fly Tipping | Craig Thelwell | Enforcement Officers to patrol. | | |
| Enforcement | Neighbourhood Police | | | |
| Dog Fouling/Dog Control | Craig Thelwell | Dog Warden/enforcement | | |
| Order Enforcement | Neighbourhood Police | officers to be in the area | | |
| Dog Chipping | Craig Thelwell | Enforcement officers to | | |
| | | undertake | | |
| Enforcement Signage | Mick Dunn/Craig Thelwell | Replace damaged signs, | | |
| | | review need for new signs | | |
| Illegal Vehide Crossings | Neighbourhood Coordinator / | Letters to be sent to offending | | |
| | Highways Inspector | residents | | |

Neighbourhood Development/Education

| Work | Responsibility | Action | Comments | Date Action Complete |
|---|--|---|----------|----------------------|
| Alleygates | Community Development PCSO's | Letter to be distributed across the area encouraging residents to dose alleygates | | |
| Recycling | Community Development PCSO's Fiona Srogi | Distribute recyding calendar/info | | |
| Walking & Cyding Routes to Schools | Joanne Taylor Mick Dunn Mel Macsween | Visit the schools. | | |
| Litter Assembly | Helen Beaman | Visit the school | | |
| Reclaim Your Back Lane | Helen Beaman | Pride in Hartlepool can meet with local resident groups to promote the initiative | | |
| Young people from the Re-engagement Project | Rebecca Buttery | Areas of work to be identified and a rota to be put together | | |

Housing

| Work | Responsibility | Action | Comments | Date Action Complete |
|----------------------|--------------------|---|----------|----------------------|
| Void Properties | Ken Natt | Tenancy referencing to be offered to landlords | | |
| Dangerous properties | Public Protection | Liaise/enforce with property owner | | |
| Rented Properties | Housing Hartlepool | Make appropriate maintenance to Housing stock in designated | | |
| | | area | | |

APPENDIX 2

Cleansweep Area Identification

Collation of intelligence to propose an area for Operation Cleansweep

Timetable: Collate prior to JAG Officer: Crime & Disorder Coordinator

Present to JAG

JAG to discuss and agree Cleansweep area & feedback from previous Cleansweep
Timetable: At JAG

Officers: Crime & Disorder Coordinator/Neighbourhood Coordinator

Cleansweep Audit

Key officers/residents to identify areas of concern within designated Cleansweep area.

Timetable: 1 week after JAG Officers: Neighbourhood Coordinators

Cleansweep Meeting

Agree work programme based on audit and intelligence, evaluate previous Cleansweep & devise Press Strategy
Timetable: 1 week after JAG

Officers: Neighbourhood Coordinator/Press Officer

Operation Cleansweep

Undertake agreed actions
Timetable: 2 weeks after JAG
Officers: Neighbourhood Coordinators

Activity Evaluation

Collate information on completed activities agreed on at Cleansweep meeting

Timetable: 3 weeks after JAG Officers: Neighbourhood Coordinators