

NORTH NEIGHBOURHOOD CONSULTATIVE FORUM AGENDA



Wednesday 1st February 2006

at 10 am

at West View Community Centre, Miers Avenue

MEMBERS: NORTH NEIGHBOURHOOD CONSULTATIVE FORUM:

Councillors Allison, Barker, Cambridge, Clouth, Cook (Chairman), Fenwick, Fleet, Griffin, Jackson, J Marshall, Rogan, Shaw, Wallace, D Waller, Wright.

Resident Representatives:

Muriel Boreland, Dennis Brightey, Tommy Connolly, Jim Hastings, Ted Lee, John Lynch, Mary Power (Vice-Chair), Linda Shields.

- 1. WELCOME AND INTRODUCTIONS**
- 2. APOLOGIES FOR ABSENCE**
- 3. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS**
- 4. MINUTES**
 - 4.1 To confirm the minutes of the meeting held on 30th November 2005 (*attached*).
- 5. PUBLIC QUESTION TIME**
- 6. ITEMS FOR INFORMATION**
 - 6.1 Hartlepool Local Plan – Publication of Further Proposed Modifications – *Director of Regeneration and Planning Services*
 - 6.2 Statement of Community Involvement – Update report – *Director of Regeneration and Planning Services*
 - 6.3 North Hartlepool Partnership Programme Update – *North Hartlepool Partnership Manager*.

7. ITEMS FOR DECISION

- 7.1 Minor Works Schemes – *Town Care Manager*

8. ITEMS FOR CONSULTATION

- 8.1 Adult Treatment Plan 2006/07– *Head of Community Safety and Prevention.*
8.2 North Hartlepool Draft Neighbourhood Action Plan – *Head of Regeneration*
8.3 Hartlepool Second Local Transport Plan – *Head of Technical Services (to be presented by Ian Jopling, Transportation Team Leader)*

9. RESIDENT REPRESENTATIVE ISSUES

10. WARD ISSUES

11. DATES, TIMES AND VENUES OF NEXT MEETINGS

- (a) North Neighbourhood Police & Community Safety Forum to be held on Wednesday 15th March 2006 at 2pm at West View Community Centre, Miers Ave.
(b) North Neighbourhood Consultative Forum to be held on Wednesday 22nd March 2006 at 10am at West View Community Centre, Miers Ave.

12. ITEMS OF ANY OTHER BUSINESS AGREED BY THE CHAIRMAN

WARDS

Brus
Dyke House
Hart
St Hilda
Throston

NORTH NEIGHBOURHOOD CONSULTATIVE FORUM

30th November 2005

MINUTES OF THE MEETING



PRESENT:

Chair: Councillor Rob Cook - Hart Ward

Vice Chair: Mary Power (Resident Representative)

Councillor Derek Allison	- St Hilda Ward
Councillor Caroline Barker	- Hart Ward
Councillor John Cambridge	- St Hilda Ward
Councillor Mary Fleet	- Dyke House Ward
Councillor Sheila Griffin	- Brus Ward
Councillor Denis Waller	- Brus Ward
Councillor Edna Wright	- Hart Ward

Resident Representatives: Dennis Brightey, John Lynch and Linda Shields.

Residents: Mr S Allison, Mr C Carruthers-Watt, Miss S Benven, Mr Ron Hadfield, Mr G Hodgson, Jean Lynn, Mr J Maxwell, Joan Steel, Cath and Liz Torley, Mrs L Wood, Mr & Mrs Winwood and Alan Vale

Officers: Dave Stubbs, Head of Environmental Management
Karen Oliver, Town Care Manager
Gary Jones, Neighbourhood Services Manager
Tom Britcliffe, Principal Planning Officer
Alan Coulson, Engineering Manager
Paul Briggs, Education Consultant
Ian Merritt, Senior Education Officer
Jon Wright, Senior Neighbourhood Services Officer
Pat Watson, Democratic Services Officer

Police Representatives: PC Cranston

PCT Rep: Kevin Aston

Hartlepool Housing Rep: Margaret Scott

45. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Fenwick, Jackson, J Marshall, Rogan, and Shaw. Also from Resident Representatives Ted Lee and James Hastings.

46. APPOINTMENT OF VICE-CHAIR

Resident Representative Mary Power was appointed to the position of Vice-Chair and Linda Shields to the position of Deputy Vice-Chair.

47. MINUTES

- 4.1 The minutes of the meeting held on 5th October 2005 were confirmed.
- 4.2 The Police and Community Safety meeting held on 2nd November 2005 were received.

Matters arising:

Proposal for 20mph speed limit near schools – The Chairman announced that the Neighbourhood Services Scrutiny Forum were examining this issue and site visits would be made to some schools on the afternoon of 7th December 2005. The results would be discussed at the next meeting of the Scrutiny Forum and this Forum would be kept informed of the outcome.

Update from Kevin Aston (PCT) on level of consultation on relocation of Doctors' Surgery – Kevin advised that patients had been written to between April and June this year and there had been 7 responses – 3 in support, 3 objections and one a query.

Jesmond Road School Proposal – The Forum was advised that the bid for a new school at this location had been

unsuccessful. The Chair and Forum expressed disappointment.

Marina Way Signage – A resident advised that the signage was wrong (details given). JW agreed to look at it and correct any wrong signs.

48. PUBLIC QUESTION TIME

Motor bikes on the beach and other areas – The situation was reported to be still a great problem. Following discussion **KO** to check signage and the public were asked to keep on reporting incidents to the Police.

Brancepeth Walk – Constant build-up of rubbish reported by a resident – **KO** said she would check the cleaning frequency.

West View Road (Central Estate) Crossing – JW agreed to find out start date and let the interested residents know.

Bradshaw Court – Seagull problem returned – **KO/M Scott** (HH) to take necessary action.

Also **Bradshaw Court area – wheelie bins** – report that elderly people having problems. **KO asked** resident to let her have names and addresses so she could check if they receive “assisted collection”.

Councillor Barker asked for letter with full details (as she said she was promised) About the Seagull problem at Bamburgh Court and how it was cleared etc. – **KO** agreed to provide this.

Pavements – Cllr D Waller talked of article in the Mail say 85% made good. – He asked for one outside the West View Community Centre to be looked at – said it had been waiting 10 years – **JW said** robust inspection scheme – he would check the pavement in question.

Caravans and Lorry parked at West View Road / Romanby Close Back Lane – Craig Thellwell was reported to be dealing with this. – **KO agreed** to check situation.

Bishop Cuthbert Estate has no grit bins – **JW said** a lot of the estate is not adopted yet – Survey this week.

49. DRAFT CHILDREN'S CENTRES AND EXTENDED SCHOOLS STRATEGY – DIRECTOR OF CHILDREN'S SERVICES

A report and a copy of the above draft Strategy had been circulated with the Agenda for the purpose of seeking the views of the Forum on the draft.

Ian Merritt, Senior Education Officer, gave a presentation on the draft Strategy. The presentation explained the Strategy and the process for developing it. Three options that had been presented for consultation were described. Some further detail was provided and Ian asked for questions or comments to be directed to him by the closing date of 16th December 2005. A comments sheet with contact details was included within the papers.

The Chairman thanked Ian for his report and presentation.

50. FIRST CONSULTATIVE DRAFT OF A CHILDREN AND YOUNG PEOPLE'S PLAN – PAUL BRIGGS, EDUCATION CONSULTANT

A report relating to the first consultative draft had been circulated with the Agenda for the purpose of informing the Forum of progress towards a first Children and Young People's Plan for Hartlepool.

The Forum was advised that HBC has responsibility, under the Children Act 2004 to prepare and publish a Children and Young People's Plan in cooperation with individual key partners and partner organisations. The Plan would be the over-arching strategic plan that would cover all services available to children and young people of Hartlepool. The aim of the plan, the consultation action taken to date and the issues for consultation were outlined in the report.

In addition to the report, a number of documents/leaflets were made available at the meeting. These included:

- A first Consultative Draft copy of the Plan;
- Every Hartlepool Child Matters – Consultation Response Form;
- A Summary version of the above;
- A first Consultative Draft Summary.

Paul Briggs, Education Consultant for HBC, gave a presentation on the draft Plan. Individual members of the Forum were invited to raise issues, express view(s) or ask questions by completing the Consultation Response Form and submitting it as suggested in the documentation.

The Chairman thanked Paul for his report and presentation.

52. STATEMENT OF COMMUNITY INVOLVEMENT

The Forum received a report informing them of the progress in the preparation of the Draft Statement of Community Involvement and sought comments on its content. The report set out the Council's policy for involving the community and key stakeholders both in the preparation and revision of Local Development documents and with respect to planning

applications. Two documents were made available at the meeting, the Draft Statement of Community Involvement and a Summary document.

The report detailed further background information, gave details of the consultation period, actions taken to date, publicity undertaken, consultation results and next steps.

Tom Britcliffe, Principal Planning Officer, gave a presentation with slides covering:

- Introduction
- Why Plan?
- Service Standards
- Consultation
- How to get advice and help
- Contact details

A resident commented that it should be statutory that public feelings have to be taken into account and this should be added to the Statement. Residents also requested that developers be required to go into the community to get views before areas are developed.

The Chairman thanked Tom for his report and presentation.

53. CLEVELAND FIRE BRIGADE – INTEGRATED RISK MANAGEMENT PLAN

Station Officer Tony Dale had circulated with the Agenda a copy of the Cleveland Fire Brigade Safety Improvement Plan 2006/07. At the meeting he gave a presentation on the Integrated Risk Management Plan and circulated a questionnaire for completion and return (envelope provided).

Concern was expressed by Councillor Wright that the Headland may lose services. Cllr D Allison asked if the

Headland Pump would be maintained – Tony indicated it would and would be used in cases of emergency and special circumstances. Cllr Allison also asked, when the Firemen on Headland are told of their changed role– what happens if they don't want to. – Tony said it was hoped that they would agree. Cllr Cambridge asked if new contracts would be issued to the Headland Firemen – Tony replied that he thought they would if the current plan was approved.

Cllr Barker asked how many were likely to lose jobs – Tony said none – redeployment may happen if necessary. A Headland resident (SA) asked how are the Fire Brigade going to accommodate the Headland men in their new role if they already work during the day. Tony advised some are on shifts or are night workers and one works weekends – they manage at the moment and arrangements of new jobs would be made around them. – details not looked at closely yet until final plan agreed.

The Chairman thanked Tony for his presentation and for answering questions.

51. ANYHDRITE MINE – NORTH OF WEST VIEW ROAD

The Forum received a report from the Director of Neighbourhood Services and the Director of Regeneration and Planning relating to the recent report on this issue that had been considered by Cabinet on 24th October 2005 (a copy of the report to Cabinet was included). Alan Coulson, HBC Engineering Manager, was in attendance at the meeting to answer questions.

The Forum was advised that the Council had commissioned Bullen Consultants in 2001 to undertake an investigation into the Anhydrite mine situated in the North of West View Road. This had been

funded by English Partnerships through the Land Stabilisation Programme. The Consultant had reported that further investigation work was required in order to:

- Assess the extent and condition of the mine;
- Evaluate the risks from the mine-workings in the light of current and future land use;
- Evaluate the need for further monitoring;
- Provide costed options for any treatment including justification and calculations for any volumes used.

The further proposals had been accepted for funding by English Partnerships, however they had advised that all available funding had been allocated to other projects up to 2006, when the funding regime was due to end.

Cabinet had considered the report and agreed that full Council should consider the issue on 15th December 2005 in line with other competing demands for funding. Cabinet did not make any specific recommendations to Council on this matter.

Letters had been sent to both English Partnerships and ODPM urging them to continue with the Land Stabilisation Programme and provide the funds to continue the investigation. A plan of the area and a breakdown of estimated budget costs for proposed site investigation were included with the report.

Residents at the meeting requested that the Bullen report be made available to them and asked to be kept informed. Alan Coulson noted the requests.

Residents and Members in attendance raised questions/issues, as follows:

- When we bought our house in 2002 why did the survey not show this? Officers indicated that this would not show on a normal house survey.
- Residents of Brunell Close said they would not have bought their house had they been aware of the situation;
- The mine had been abandoned for 70 years and the Bullen Consultants carried out the inspection in 2001 – Members asked why this had all just come to light now? – Alan advised that the Government Land Stabilization Programme led by English Partnerships had come into place around 2001 but funding for further investigation had not been available at that time;
- A Member said he could not see what further survey was going to show – why not just survey the nearby houses;
- Further comments were made by residents that inspections had been carried out (not sure by who) this had revealed failed wall ties and re-rendering was done;
- A Member asked if Hartlepool Housing had been made aware of the situation – Officers were not aware of any contact.
- A Member commented that the Heugh Breakwater was a greater danger;
- An issue was raised relating to a proposed railings scheme in the recent past. KO agreed to try to find out about this.

Alan expressed a view or answered questions on the above issues - Further comments were made and Alan agreed to take back all the issues raised from the Forum. He advised that a report would go to Council on 15th December (2pm) and residents could submit questions through Jan Bentley in Democratic

Services by the deadline of Friday 9th December (12 noon).

The Chairman thanked Alan for his report and for answering questions. The Forum would be kept informed.

54. NORTH HARTLEPOOL PARTNERSHIP PROGRAMME UPDATE

A report circulated with the Agenda updated the Forum on progress relating to activities and project development by the north Hartlepool Partnership. Details of progress on the main environmental and community based capital projects were provided for the following:

- Carnegie building;
- Friarage Demolition;
- Darlington St/Throston Strteet / Local History Group;
- Car Parking – Consultation event on Tuesday 29th December and Wednesday 30th November (4pm until 6pm at St Bega's Primary School).

The Forum noted the report.

55. MINOR WORKS SCHEMES – TOWN CARE MANAGER

The Town Care Manager presented a report for consideration of items to be funded from the Minor Works Budget, relating to the following. Plans of the areas were provided:

Scheme 1 - Fish Sands – Full details and funding arrangements outlined in the report. The Forum was asked to contribute £3,000 towards the full cost

Scheme 2 - Vane Street – details provided. The total cost of the scheme would be £2,398.

Scheme 3 – Rear of Bruntoft Avenue – details provided. The total cost of the scheme would be £3,171.

Scheme 4 – Lightfoot Crescent – details provided. The total cost of the scheme would be £509.

Scheme 5 – Dropped Crossings – Yearly contribution. The Forum was asked to contribute £3,500 towards the Dropped Crossing Strategy.

Scheme 6 – Hart Lane – Woodland area – details provided. The total cost of the scheme would be £5,880.

The Forum was reminded that it had agreed to fund a number of schemes, bringing the total spend to date of £64,384, leaving a balance of £29,616. An appendix gave details of schemes approved by Ward and total cost prior to these suggested schemes.

Decision – The Forum agreed that all the above schemes be recommended to the Portfolio Holder for funding form the Minor Works Budget.

Further issues raised:

Hart Ward Councillors asked for the Swanage Grove money to be kept on hold. Also, comments were made about the high cost of the work carried out to tarmac at King Oswy Roundabout – the need for red reflectors was indicated – JW noted this.

KO asked for any further suggested schemes to be submitted to her. One issue raised by a Councillor was Dorchester Drive – plants growing

through pavement. KO noted this and agreed to do costing.

56. RESIDENT REPRESENTATIVE ISSUES

JL asked about progress on West View Road crossing – KO agreed to check.

MP asked about progress on buses to Headland – The Chair advised that this was being considered by Scrutiny – MP to be kept informed when this issue is on a Scrutiny Forum agenda (PW noted).

57. WARD ISSUES

Councillors and residents advised of traffic difficulties near schools and requested that Enforcement Officers carry out checks – the areas mentioned were King Oswy Drive, St Hilds, St John Vianneys and Barnard Grove. Also St Helens on the Headland – The Chairman advised that the 20mph limit around schools was being considered by Neighbourhood Services Scrutiny Forum+ and Site Visits to School areas would take place on 7th December. The Forum would be kept informed.

58. DATE, TIME AND VENUE OF NEXT MEETING

Wednesday 1st February 2006 at 10am at West View Community Centre, Miers Avenue.

The Forum was advised that Garry Jones would commence employment as Neighbourhood Services Officer (North) soon and would be involved in the work of the Forum area.

The Chairman thanked those present for their attendance and input during the year

and wished everyone a Merry Christmas and a Happy New Year.

ROB COOK

CHAIRMAN

Report of: The Director of Regeneration and Planning Services

Subject: HARTLEPOOL LOCAL PLAN, PUBLICATION OF
FURTHER PROPOSED MODIFICATIONS

1. PURPOSE OF REPORT

- 1.1 To advise the Forum that Further Modifications to the new Hartlepool Local Plan are currently available until 16 February 2006 for inspection and for the receipt of representations.

2. BACKGROUND AND INFORMATION

- 2.1 On 3 August 2005 the Forum considered the recommendations made by the Inspector in her report on the Public Local Inquiry held during June and July 2004 into objections to the Hartlepool Local Plan.
- 2.2 During the discussion at the August meeting a range of issues relevant to the Local Plan were raised including:
- reinstatement of former Briarfields allotments
 - problems of flooding in North Hartlepool ,
 - the provision of children's play space as encouraged in the Local Plan.
 - planning gain as provided for in the Local Plan
 - future use of land at St Hild's
- 2.3 Other issues raised related to the Regional Spatial Strategy and to the submitted planning applications for Victoria Harbour and the former Magnesia works.
- 2.4 It was explained that St Hild's vacated school site was not to be allocated for housing development but rather investigations are being carried out to address the site's long term use.
- 2.5 The Council on 15 September 2005 considered the views of the Forum and other bodies and agreed to make Proposed Modifications to the Local Plan. These were made available for public inspection from Friday 30 September to Thursday 10 November 2005.
- 2.6 A number of representations of support and objections to the Proposed Modifications were received.
- 2.7 The Council on 15 December 2005 considered these representations and proposed a number of Further Modifications to the Local Plan to accord mainly with recent national policy guidance, thereby enhancing the

effectiveness of the policies and also to clarify parts of the text. These related generally to policies on offices and town centre uses, renewable energy and flood risk together with minor amendment to the text on housing clearances.

- 2.8 In the case of the issue of flood risk as discussed previously by the Forum, there have been further discussions with Environment Agency and as a consequence it is proposed to strengthen the policy in line with Government advice.
- 2.9 The Forum should note that with respect to Briarfields that the Council did agree in September to identify the former allotments area as a key green space. However the Council has since reconsidered how the Briarfields former allotments site should be denoted. The Council felt that in the current economic context, there should be greater flexibility provided in the Local Plan to enable the appropriate re-use of the land within the Briarfields area as a whole, which may or may not include the development of allotments or other open space. A further modification has thus been proposed deleting the reference to the former Briarfields allotments site as protected green space in policy GN3. This is in place of the modification previously proposed.
- 2.10 The Further Proposed Modifications together with the Borough Council's reasons for proposing them have been made available for public inspection until Thursday 16 February 2006. They can be viewed at Bryan Hanson House, the Civic Centre, libraries in Hartlepool, and at Summerhill Visitor Centre. They can also be viewed on Hartlepool Borough Council's website www.hartlepool.gov.uk/planningandbuildingcontrol/planningpolicy
- 2.11 Any representations on the Further Proposed Modifications should be received by 16 February 2006.

3. RECOMMENDATION

- 3.1 That the report be noted and that interested parties be encouraged to submit any formal representations by the due date.

Report of: The Director of Regeneration and Planning Services

Subject: STATEMENT OF COMMUNITY INVOLVEMENT –
UPDATE REPORT

1. PURPOSE OF REPORT

- 1.1 To update the Forum on progress on the preparation of the Statement of Community Involvement.

1. BACKGROUND AND INFORMATION

- 2.1 At the last meeting, the Forum received a presentation and report on the draft Statement of Community Involvement (SCI), a document which sets out how and when the Council will consult the community during the preparation of new planning policy documents and in the consideration of planning applications.

- 2.2 Comments made at the meeting and how they have been dealt with include the following:

- what is the responsibility for monitoring the service standards – no changes made to the SCI but the service standards will be included in the Departmental Service Plan which is monitored on a quarterly basis. Also when new planning documents are prepared and examined by an independent Inspector, the Council must demonstrate that it has met the requirements of the SCI in the preparation of the documents;
- suggestion that public feelings be taken into account be added to the SCI – no change made to the SCI. All comments are recorded but it is not always possible to satisfy everyone's views and a balance has to be struck in arriving at a decision;
- suggestion that developers should be required to get the views of the community – no change to SCI. Although the Council, as stated in the SCI, does encourage such action, there is no legal requirement for potential developers to consult with the community.

- 2.3 The Borough Council has considered all the comments made on the draft document and in response has agreed some amendments. These are generally of a minor nature and include:

- addition of a sub-title clarifying that the document relates to consultation with the community on planning matters;
- the addition of some further bodies listed as consultees and amendments to the contacts specified in the report; and

- the incorporation within the main part of the document of the content of some of the appendices.

3 THE NEXT STEPS

- 3.1 The amended Statement of Community Involvement (SCI) will be submitted to the Secretary of State at the end of January and at the same time will be made publicly available for formal representations for a statutory period of six weeks. The SCI and associated documents will be published on the Council's website and details of the availability of the documents will be publicised in the local press.
- 3.2 The soundness of the SCI will be tested by an independent planning inspector. In assessing soundness, the inspector will take into account any formal representations received on the submitted document. Any resulting recommendations for changes made by the Inspector must be incorporated in the SCI before it can be adopted by the Council.

4 RECOMMENDATION

- 4.1 That the report be noted and that interested parties be encouraged to submit any formal representations when the Statement of Community Involvement is published at the end of January.

Report of: North Hartlepool Partnership Manager

Subject: NORTH HARTLEPOOL PARTNERSHIP
PROGRAMME UPDATE

1. PURPOSE OF REPORT

- 1.1 To update the Forum on progress relating to activities and project development by the North Hartlepool Partnership.

2. PROJECT UPDATE

- 2.1 Details of progress on the main environmental and community based capital projects are as follows:

2.2 Town Square

As can be seen the work on site on the Town Square has started. Archeological investigations are being undertaken and it is suspected that medieval dwellings have been uncovered. Further details will be presented to the Forum in the future.

2.3 Car Parking

North Hartlepool Partnership has sought Headland residents' and businesses' views on motor vehicle parking, traffic and transportation via the distribution of a questionnaire and consultation events in the Borough Hall and at St Bega's Primary School. The events were well attended and over 140 questionnaires were returned. The information gained from the consultation is being analysed by the Car Parking and Traffic Management Working Party. The results will be fed back in due course. It is anticipated the information will assist the North Hartlepool Partnership Board in identifying priorities for the future.

3. RECOMMENDATION

- 3.1 It is recommended that the Forum note the report.

Report of: Director of Neighbourhood Services

Subject: MINOR WORKS SCHEMES

1. PURPOSE OF REPORT

- 1.1 To present Members of the North Neighbourhood Consultative Forum with items to be funded from the Minor Works Budget.

2. SCHEME 1: THROSTON GRANGE COMMUNITY CENTRE AND LIBRARY LIGHTING

- 2.1 This location is a Police 'hot spot' in relation to persistent anti-social behaviour. Members, residents and a number of officers from the Police, Community Safety, Crime Prevention and relevant Council officers, have met to look at measures which will effectively tackle the existing problems.

- 2.2 Most of the anti-social behaviour takes place in the evenings. A number of measures have been proposed, as follows:

- Cut down shrubbed areas which create dark areas
- Feasibility study on the provision of CCTV
- Improved fencing around Community Centre
- Cutting back of trees and shrubs
- Improved street lighting

The street lighting will have a significant impact, especially around the parking area and footpaths. Although there are sufficient columns in this location, the lanterns can be improved to give a whiter light. The Forum is, therefore, asked to fund the following (see **Appendix 1**):

4 x Install new CDMT lanterns
2 x Install raise and lower column and CDMT lanterns
1 x Install 6m column and CDMT lantern
2 x Remove columns
1 x IUS Transfer

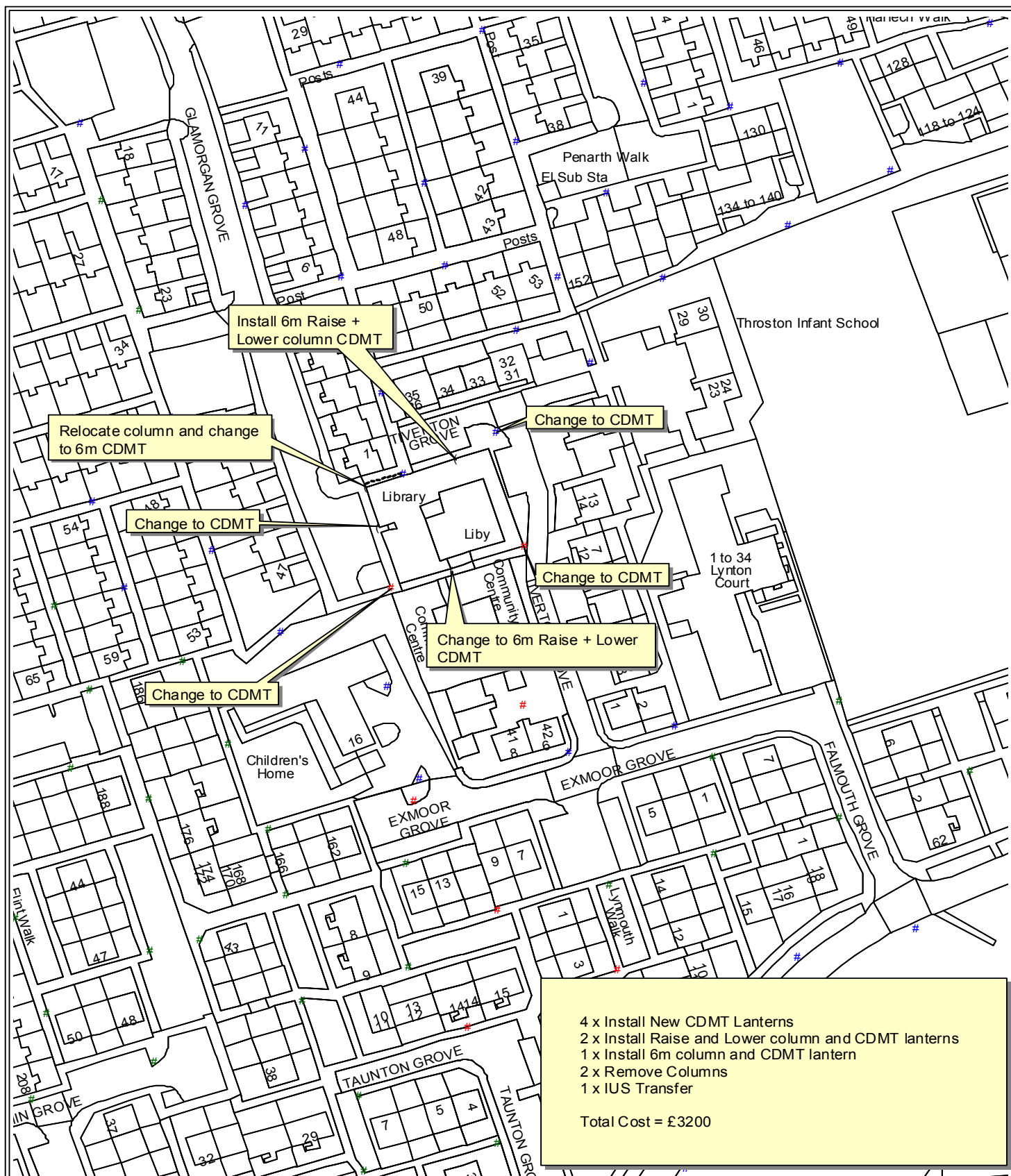
- 2.3 These measures will provide good lighting provision, should Community Safety go ahead with CCTV.
- 2.4 The cost of this scheme is **£3,200**.

3. SCHEME 2: CLAVERING SCHOOL – PROPOSED TRAFFIC CALMING

- 3.1 Speed surveys have shown high speeds on several roads in the Clavering area, including the area of Clavering Road outside of the primary school. The road in this area also features a sharp bend and the brow of a hill, adding to the road safety risk.
- 3.2 Consequently, a traffic calming scheme has been drawn up, consisting of speed cushions and a 20mph speed limit.
- 3.3 The issue of 20mph limits is currently being reviewed by the Neighbourhood Services Scrutiny Forum and, should the Clavering school scheme go ahead, it would be one of the first to be implemented in Hartlepool.
- 3.4 The total cost of the scheme is **£9,500**.
- 3.5 Should funding be approved, then full consultation would be undertaken with local residents and other organisations affected by the proposals.

4. MINOR WORKS FINANCIAL SUMMARY

- 4.1 The current balance stands at £11,158. The Swanage Grove scheme, which was approved by the Forum, will not go ahead, as discussed at our last meeting. This leaves an additional sum of £2,500, bringing the total balance to **£13,658**.



THROSTON LIBRARY MINOR WORKS

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Director of Neighbour Services - I Parker M.I.C.E. M.I.H.T.

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DRAWN	DATE
SCALE	1:1000
DRG. NO.	REV.

North Neighbourhood Consultative Forum

Minor Works - 2005/2006 - £94,000

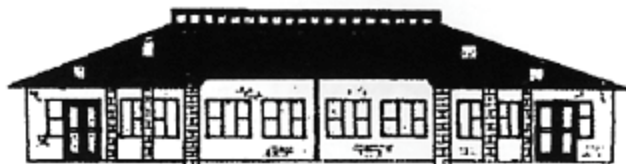
Budget Code – AR50130

£52,000 Forum
 £10,000 CT Plan
 £10,000 Highway Maintenance
 £15,000 Grass Verges
 £7,000 C/F from under spend in 2004/05

Ward	Name of Scheme	Date Approved	Minor Works Funding £	Other Funding
Brus	King Oswy Drive Bitmac to damaged grassed area	8 June 2005	8,470.00	
Brus	Ridlington Way Installation of metal security gates to garages	3 August 2005	2,722.00	
Brus	Nicholson Way Installation of metal security gates to garages	3 August 2005	3,032.00	
Brus	Rear of Bruntoft Avenue Replacement of existing gate and placement of large boulders	30 November 2005	3,171.00	
Brus	Lightfoot Crescent Planting of 4 extra trees	30 November 2005	509.00	
Brus Ward			£17,904.00	
Dyke House	Brougham School Outside play area	3 August 2005	4,900.00	
Dyke House	Middleton Road Crossing	3 August 2005	2,500.00	
Dyke House Ward			£7,400.00	

Ward	Name of Scheme	Date Approved	Minor Works Funding	Other Funding
Hart	Clavering Off road parking	30 March 2005	8,250.00	
Hart	Sandbanks Drive Parking	30 March 2005	3,000.00	
Hart	Swanage Grove Parking	30 March 2005	2,500.00	
Hart	Dodsworth Walk Garages	8 June 2005	1,810.00	
Hart	King Oswy Roundabout Colouring of tarmac	3 August 2005	2,700.00	
St Hilda	West View Road Crossings	3 August 2005	2,500.00	
St Hilda	Fish Sands 270sqm resurfacing - opposite Pilot Pier	30 November 2005	3,000.00	
St Hilda	Vane Street Removal of green/shrub bed and replace with tarmac and the replacement of a more robust planting scheme	30 November 2005	2,398.00	
		St Hilda Ward	£7,898.00	
Throston	Wiltshire Way Pull-in Bays at junction of Newquay and St Mawes Close	8 June 2005	13,000.00	
Throston	Throston Community Centre Improvements	3 August 2005	4,000.00	
Throston	Hart Lane Thin out and coppice the trees and shrubs	30 November 2005	5,880.00	
		Throston Ward	£22,880.00	

Ward	Name of Scheme	Date Approved	Minor Works Funding	Other Funding
Various	Pride in Hartlepool – various schemes	3 August 2005	5,000.00	
Various	Dropped Crossings	30 November 2005	3,500.00	
		Various	£8,500.00	
			Total	82,842.00
			Balance	<u>11,158.00</u>
			<u>+2,500.00</u>	Swanage Grove)
			Balance	<u>13,658.00</u>



BROUGHAM PRIMARY SCHOOL

Brougham Terrace, Hartlepool TS24 8EY

Tel: 01429 273663 Fax: 01429 231171

Headteacher: Mr. K. Storey

CS/KS

Karen Oliver
North Neighbourhood Manager
Neighbourhood Services
Level 3
Civic Centre
Hartlepool
TS24 8AY



29th November 2005

Dear Karen

On behalf of the school I should like to thank you and the members of the North Neighbourhood Forum for their very generous contribution towards developing our play area. This is most welcome and will help us to improve our outside play area and further develop educational experiences for the children at school and in the community.

I shall keep the Forum informed of how the money is spent. Thank you once more.

Yours sincerely

A handwritten signature in cursive script that reads 'Keith Storey'.

Keith Storey
Headteacher

Report of: Head of Community Safety & Prevention

Subject: ADULT TREATMENT PLAN 2006/07

1. PURPOSE OF REPORT

- 1.1 To seek comments from the North Neighbourhood Consultative Forum on the 1st February 2006 on the draft Adult Treatment Plan 2006/07 which relates to adult drug treatment and support for the coming year.

2. SUMMARY OF CONTENTS

- 2.1 The report describes the process and contents of the draft Adult Treatment Plan 2006/07 which is set out in three parts and illustrates the performance and forecast targets for activity in relation to adult drug treatment services and support for 2006/07 and initial targets for 2007/08. The report also invites comment on the draft Plan prior to finalisation and agreement with the National Treatment Agency and Home Office at the end of March 2006.

3. BACKGROUND TO THE REPORT

- 3.1 The Government has a 10-year drug strategy 'Tackling Drugs Together' launched in 1998 which requires multi agency partnerships to determine local priorities within a specific framework and implement activity to address their drug situation.
- 3.2 Initially Hartlepool's interests were represented in a Tees-wide Drug Action Team (DAT) then in a Hartlepool DAT from 2000 and in June 2004 following the merger of DAT with the Youth Offending Service and Community Safety Partnership responsibility for the drug strategy passed to the Safer Hartlepool Partnership. The aim being that of improved coordination of strategic planning and joint initiatives linking the crime, drugs and prevention agendas.
- 3.3 The Home Office provide substance misuse monies, which along with other mainstream funding from key partners such as Hartlepool Primary Care Trust, Police and Probation finances a wide range of projects and initiatives to address the town's drug misuse.
- 3.4 The National Drug Strategy has four strands Communities, Young People, Reducing the supply and availability of drugs and Treatment.

Each has Key Performance Indicators (KPI's) and the National Treatment Agency and Government Office North East monitor performance against these indicators, through a series of agreed targets, management frameworks and reporting requirements.

- 3.5 The national drug strategy was updated in 2002 when greater emphasis was placed on engaging with drug using offenders. Specific programmes such as the Drug Intervention Programme (DIP) and Restrictions on Bail (ROB) were introduced to Hartlepool in 2004 with Tough Choices being introduced in April 2006.
- 3.6 All are intended to identify drug using offenders at the earliest opportunity and throughout the criminal justice system and get them into treatment thereby reducing the levels of crime they might commit to fund their drug habit.
- 3.7 One of the most significant requirements for the treatment element of the strategy is the production of an annual Treatment Plan to confirm the investment, focus and activity of the Partnership.
- 3.8 There is a predetermined format for the Plan which details what should be available to every drug misuser to ensure consistency of provision across the country and there is also a national service framework 'Models of Care' which details the quality, standard and operational structures to be put in place.

4. **CONTENTS OF THE ADULT TREATMENT PLAN**

- 4.1 The copy of the draft Adult Treatment Plan is available at this meeting for further reference.
- 4.2 The Plan is in three parts.
- 4.3 Part one contains the strategic summary of our local situation, identifies a range of targets across tiers of services with illustrations of past, current and future performance targets. It also confirms the detail of three national key performance indicators:-
 - a) numbers into treatment – this should increase year on year
 - b) waiting times – how long it takes an individual to get into treatment
 - c) retention rates – how many of those in treatment stay longer than 12 weeks.
- 4.4 There have been positive moves to increase the numbers of individuals coming into the treatment services and at year-end forecast a target of 559. This is due in the main to the expansion of the Community Drug

Centre in Whitby Street, a reconfiguration of services and increased personnel. The DIP, ROB and Dordrecht projects have also played a major part in engaging with offenders and getting them into treatment quickly.

- 4.5 National targets are set for waiting times with a requirement in 2006/07 that anyone should be able to access their treatment needs within three weeks. Currently Hartlepool services are bettering that target with most referrals accessing treatment within a week. That has not always been the case however and in previous years there had been waiting times in excess of 8 – 12 weeks.
- 4.6 Retention targets are important as evidence suggests that if individuals can be kept in treatment for at least 12 weeks then it is more likely to have a successful outcome. Currently performance is at 67% and needs to be strengthened to at least 75% by 2008.

5. FEEDBACK

- 5.1 The draft of the Plan is being made available to the widest possible audience for comment this will include the three Neighbourhood Consultative Forums, Stakeholders, the Primary care Trust, User groups and service providers.
- 5.2 Although the national drug strategy requires action within a predetermined framework there is still opportunity to ensure that Safer Hartlepool Partnership have considered and focused initiatives in areas of greatest need and the public and agencies are encouraged to have input to assist in forming the Plan.
- 5.3 The final submission of the Plan has to be sent to the National Treatment Agency for mid March and therefore anyone can make comment by 10th March 2006 in the following ways :
- Contact Chris Hart, Planning and Commissioning Manager, Safer Hartlepool Partnership, tel: 01429 405589
 - Write to Chris Hart, Planning and Commissioning Manager, Safer Hartlepool Partnership, Community Safety Office, 8 Church Street, Hartlepool, TS24 7DJ.
 - Copies of the draft Adult Treatment Plan 2006/07 will also be available from the reception at the Community Safety Office, 8 Church Street, Hartlepool, TS24 7DJ and can be accessed on the Partnership website www.saferhartlepool.gov.uk.

- 5.4 Key stakeholders will receive a copy of the draft and the plan will be considered at Safer Hartlepool Partnership Executive and Joint Commissioning Group.
- 5.5 In addition key service providers will have a view and consultative meetings will be arranged with user, family support groups and service users.

6. OFFICER ADVICE

- 6.1 Residents of the Consultative Forum area, the independent sector, Ward and parish Councillors along with service providers and stakeholders delivering associated services in Hartlepool are asked for their comments on the draft Adult Treatment Plan 2006/07 at the Forum meetings or to Chris Hart before 10th March 2006.

Contact Details: Chris Hart, DAT Co-ordinator
Community Safety Office, 8 Church Street, Hartlepool
Tel: 01429 284593

Report of: Head of Regeneration

Subject: NORTH HARTLEPOOL DRAFT NEIGHBOURHOOD ACTION PLAN

1. PURPOSE OF REPORT

- 1.1 To seek comments on the draft North Hartlepool Neighbourhood Action Plan (NAP), which covers the Brus and St. Hilda wards at the North Neighbourhood Consultative Forum meeting on 1st February 2006.

2. SUMMARY OF CONTENTS

- 2.1 The report describes the contents of the North Hartlepool Neighbourhood Action Plan, including a background to Neighbourhood Action Plans and the consultation undertaken to develop the North Hartlepool Neighbourhood Action Plan. It also identifies the consultation process and how your views can be fed into the final version.

3. BACKGROUND TO THE REPORT

- 3.1 North Hartlepool is the sixth neighbourhood within the Neighbourhood Renewal Area to have a Neighbourhood Action Plan developed. Neighbourhood Action Plans are the local elements of the Hartlepool Neighbourhood Renewal Strategy, which forms part of the Community Strategy. Neighbourhood Action Plans are part of the Government's Neighbourhood Renewal Agenda and the development of Neighbourhood Action Plans is supported by the Hartlepool Partnership.
- 3.2 Neighbourhood Action Plans are important in encouraging local people and organisations to work together to narrow the gap between the most deprived wards and the rest of the country. The objective of the Neighbourhood Action Plan is to improve the way that services are provided and ensure they are made more effective for the residents. The aim is to reduce crime and unemployment and improve lifelong learning, health and care, environment and housing, culture and leisure and create a stronger community. No new significant funding is available specifically for Neighbourhood Action Plans but they should be influential in the future allocation of resources as they map the strengths and weaknesses, and provide a framework for opportunities as and when they arise.
- 3.3 Hartlepool Partnership has agreed to allocate £201,500 of Neighbourhood Renewal Funding over the next two years (2006-09) and £430,000

Neighbourhood Element funding over the next four years (2006-10) specifically for the North Hartlepool Neighbourhood Action Plan area to start addressing some of the residents' priorities. This funding will be spent once the Neighbourhood Action Plan is developed and residents' priorities have been identified.

4. CONSULTATION AND CURRENT POSITION

- 4.1 The North Hartlepool Neighbourhood Action Plan area covers the whole of the Brus and St. Hilda Wards. This area is shown on a map attached.
- 4.2 The draft Neighbourhood Action Plan has been developed through consultation with residents, school children, community and voluntary groups, Councillors and those who deliver services to the area (Police, Council Officers, Housing Hartlepool etc.). There have been three community conferences all held in December 2005, which have been crucial in identifying the community's priorities and the actions required. Household survey data (MORI 2004) and other baseline data and statistics have also provided an understanding of the conditions in the North Hartlepool area.
- 4.3 The Community Network has assisted in involving residents and community groups in the process and Housing Hartlepool helped the Council's Regeneration Team facilitate the Community Conferences.

5.1 THE CONTENTS OF THE PLAN

- 5.1 The full draft North Hartlepool Neighbourhood Action Plan is attached.
- 5.2 The Introductory Section covers the background to Neighbourhood Action Plans, how the draft Neighbourhood Action Plan has been developed, a brief description of North Hartlepool neighbourhood and a summary of the community's main concerns.
- 5.3 The following section comprises seven theme areas:- Jobs and Economy; Life Long Learning and Skills; Health and Care; Community Safety; Environment and Housing; Culture and Leisure; and Strengthening Communities. Each theme identifies key statistics, strengths and weaknesses, key resources and programmes delivered in the area and the gaps in service delivery which need to be addressed.
- 5.4 The last section again covers the seven theme areas but this time focuses on the issues, which reflect the community's priorities for improving conditions in the North Hartlepool neighbourhood. The table identifies the community's priority concerns, the actions that are required to address the concerns, the organisations who need to be involved in delivering the actions, how we will measure whether the actions have been delivered / successful and how the actions will contribute to addressing strategic targets (such as Neighbourhood Renewal Action Plan Targets and the Government's Floor

Targets). Through the consultation undertaken on the draft, service providers will be asked to consider costs and possible funding resources required to deliver the actions.

6. FEEDBACK ON THE DRAFT

- 6.1 Comments on the draft North Hartlepool Neighbourhood Action Plan will be requested at the North Neighbourhood Consultative Forum meeting on 1st February 2006.
- 6.2 Alternatively if you wish to make comments before this meeting, or by Friday 10th February 2006, you may do so in the following ways:
- Contact Genevieve Parker, Principal Regeneration Officer / Louise Wood, Regeneration Officer, Hartlepool Borough Council, Tel: 01429 523521 / 284097.
 - Write to Genevieve Parker, Principal Regeneration Officer, / Louise Wood, Regeneration Officer, Hartlepool Borough Council, Bryan Hanson House, Hanson Square, Hartlepool, TS24 7BT.
 - Drop-in sessions will be held on:
 - Monday 6th February 2006, 11:00am-1:00pm Central Estates Tenancy Management Organisation Office, 2 Otterpool Close.
 - Tuesday 7th February 2006, 11:00am-1:00pm West View Community Centre, Miers Avenue.
 - Wednesday 8th February 2006, 11:00am-1:00pm, Croft Room, Borough Hall, Middlegate, The Headland.
 - Monday 13th February 2006, 7:00pm-9:00pm, Central Estates Tenants Management Organisation Office, 2 Otterpool Close.
 - Tuesday 14th February 2006, 7:00pm-9:00pm, West View Community Centre, Miers Avenue.
 - Thursday 16th February 2006, 7:00pm-9:00pm, Croft Room, Borough Hall, Headland Town Square.
 - Copies of the draft North Hartlepool Neighbourhood Action Plan will also be available at: Central Estates Tenancy Management Organisation Office, Borough Buildings, West View Community Centre, Miers Avenue, Sure Start at Hindpool Close, Housing Hartlepool Offices (Miers Avenue, Somersby Close, Northgate), Horsley Building and every school in the North Hartlepool area from Friday 27th January 2006. A comments book will be available.
- 6.3 All key service providers will be sent a copy of the draft, and a newsletter will be sent to every household in the North Hartlepool area to inform residents of the draft North Hartlepool Neighbourhood Action Plan. The Regeneration Team will also be consulting further with young people and theme meetings will be arranged with service providers and Ward Councillors to discuss resources available.

- 6.4 In addition the Community Network Officer will be holding a meeting to explore the possibility of setting up a consultative group/forum for the North Hartlepool area which will oversee the implementation of the North Hartlepool Neighbourhood Action Plan. If you would like to be involved in this forum please contact Tracey Foster, Community Network Officer on Tel: 01429 262641, or write to HVDA, Rockhaven, 36 Victoria Road, Hartlepool, TS26 8DD.

7 OFFICER ADVICE

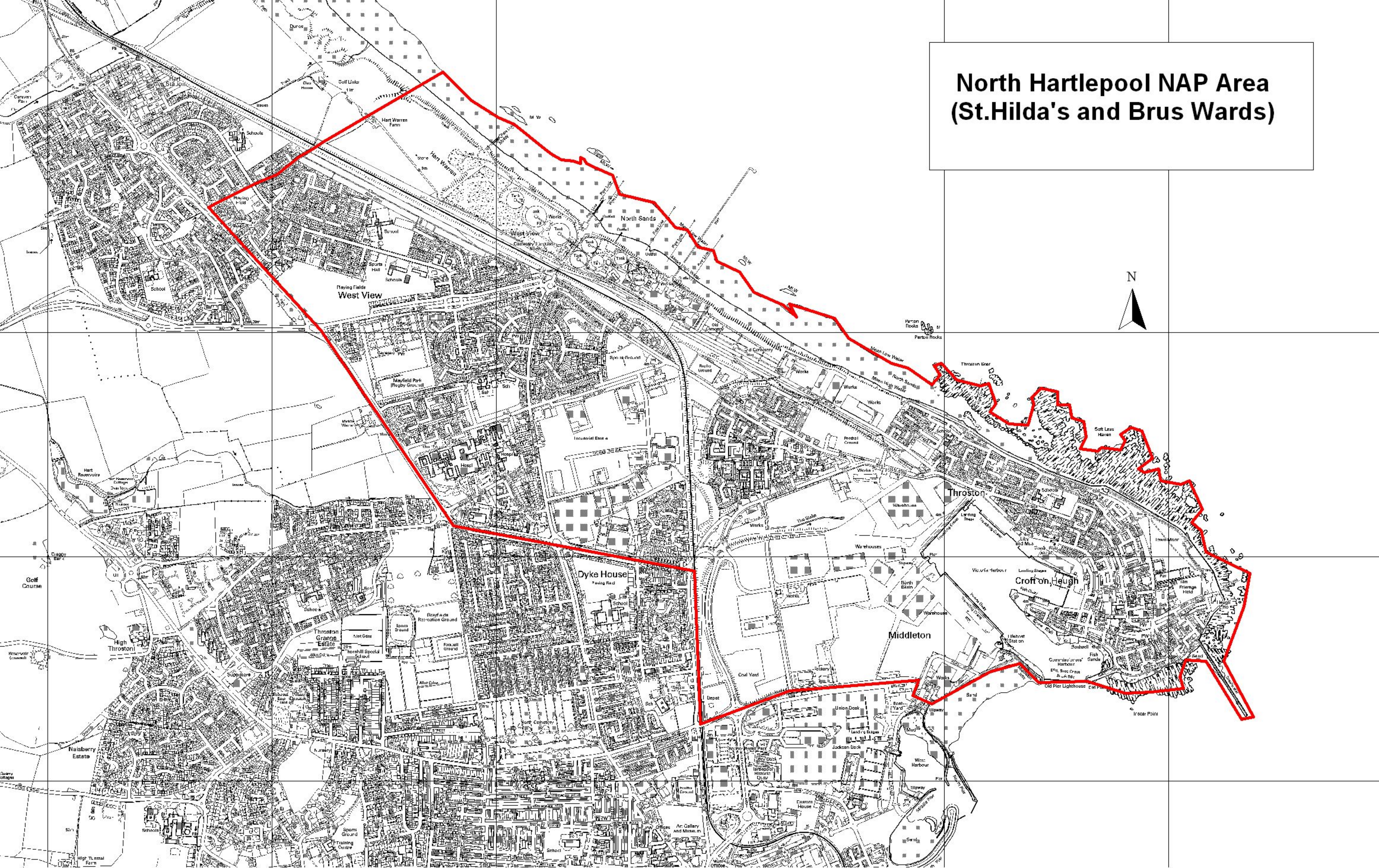
- 7.1 Residents of the North Hartlepool area (Brus and St. Hilda Wards), voluntary and community groups, Ward and Parish Councillors and those who deliver services to the area are asked for their comments on the draft North Hartlepool Neighbourhood Action Plan at the North Neighbourhood Consultative Forum meeting on Wednesday 1st February 2006 or before Friday 10th February 2006.

NORTH HARTLEPOOL COMMUNITY (BRUS AND St HILDA WARDS) DRAFT NEIGHBOURHOOD ACTION PLAN



JANUARY 2006: DRAFT

**North Hartlepool NAP Area
(St.Hilda's and Brus Wards)**



INTRODUCTION

What is the North Hartlepool Neighbourhood Action Plan (NAP)?

- The North Hartlepool (Brus and St Hilda Wards) NAP will enable local people and organisations to work together to integrate policies at a local level to improve the ways that services are provided to achieve goals of lower unemployment and crime, better health, skills, housing and physical environment, and a stronger community with improved culture and leisure opportunities.
- There is no significant new funding available specifically for the NAP, but it is action led with realistic and tangible targets to encourage the collaboration of service providers to reach common aims.
- It is anticipated that the North Hartlepool NAP will be influential in the future allocation of resources, such as Neighbourhood Renewal Funding (NRF), Housing Hartlepool and the delivery of the Council's Neighbourhood Management Team's services. It identifies the strengths and weaknesses of the area, and provides a framework for opportunities if funding / resources become available.

The NAP will look at how services can be made more efficient and effective for the local community. The purpose of this plan is to help local service providers and users to ensure that gaps between existing and desired services are identified and considered by service providers, to effectively add value and improve the quality of life in the North Hartlepool area.

Success will depend upon the effectiveness of joint working with the community and between service providers. Community involvement has already positively encouraged the development of the NAP and a broad range of organisations and groups have been involved in this NAP. Many service providers, residents, school children, community / voluntary groups and Councillors have put a lot of time into developing this plan. Three Community Conferences were held in association with the Community Network and Housing Hartlepool, along with individual meetings with service providers, and community and voluntary groups.



Three Community Conferences were held in December to obtain the Community's views.

About the North Hartlepool Neighbourhood

The North Hartlepool neighbourhood is situated to the far North East of the town and covers the Brus and St Hilda Wards. The area can be split into four areas which are well known to the community and service providers who live and work in the NAP area. These are known as The Headland, Central Estate, West View and King Oswy. The area is shown on the map (page 1).

The North Hartlepool area is a very large community which has a good mix of housing stock. Local shops are situated throughout the area and several schools are located within the neighbourhood.

The Indices of Multiple Deprivation 2000 ranked this area within the most 10% of deprived neighbourhoods nationally.

There is a resident population of approximately 11,875 of which 6,930 are working age, living in 5,260 households (JSU 2002). The housing stock is made up of 41% owner occupied, 49.8% owned by Housing Hartlepool / Housing Association and 5.1% privately rented (Census 2001, please note these may be updated by Housing Hartlepool).

Our Concerns:

The community's concerns are identified in the NAP for each of the seven Community Strategy themes and the action plan identifies how these concerns can be tackled. Throughout the consultation a number of priority concerns, have been identified and are highlighted below:

- We are concerned about the limited local work with a particular lack of skilled jobs.
- We are concerned about the need to raise aspirations for learning, particularly for the young.
- We are concerned about the lack of local medical services in the area (GP's, dentists and pharmacies).
- We are concerned about the lack of a visible police presence throughout the area and anti-social behaviour.
- We are concerned about the problems associated with parking, litter, fly tipping and dog fouling.
- We are concerned about the lack of activities for all sections of the community.
- We are concerned about the lack of community involvement and residents groups.

JOBS AND ECONOMY

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- Within the North Hartlepool area unemployment rates for Central and West View are particularly high (6.3% as opposed to 5.7% Borough wide) (JSU Oct 2005).
- A high proportion of low-income households (55.6% as opposed to 40.5% Borough wide and 24.3% nationally) (Census 2001).
- High levels of residents who are incapable of work (20.2% as opposed to 13.2% Borough wide and 13.3% nationally) (Census 2001).

Strengths

- Lots of potential for further tourism investment within the Headland, including the Fish Quay, Kafiga Landings, The Manor House and Heugh Gun Battery.
- Local shopping parades in some areas (Northgate, King Oswy, Brus Corner, Davison Drive and Miers Avenue).
- Heerema, Gus Robinson, PD Ports, The University Hospital of Hartlepool, local schools and companies on Oakesway Industrial Estate provide local employment opportunities for residents.
- The proximity of the Marina and the developing Victoria Harbour also provide local employment opportunities, which could be strengthened with wider economic benefits.
- A number of voluntary and community groups contribute towards economic as well as social regeneration of the area and provide local jobs, volunteering and training opportunities.

Weaknesses

- Limited local work with a particular lack of skilled jobs and consequently local wages are quite low.
- Low literacy and numeracy skills.
- Widespread poverty, including a large proportion of households with no earners, in receipt of Council Tax benefit and / or income support.
- High proportion of lone parent and lone pensioner households.
- Low levels of business stock due to a lack of starter business units in the area and a lack of appropriate sites to develop new units on.
- Some local industries are very reliant on international markets and therefore are vulnerable to external factors.
- A number of prominent industrial and commercial premises are vacant and run down.
- Both Single Regeneration Budget (SRB) and Townscape Heritage Initiative funding, which have been effectively used in the past, by the North Hartlepool Partnership to fund industrial and commercial physical improvements and job creation schemes, are now drawing to a close and no alternative sources of funding have been identified.
- Range and quality of goods offered by local shops is limited in some areas, and some areas (such as Central Estate) have no local shopping / post office facilities.
- Some heavy industry is in close proximity to local residential areas and there can be problems with visual impact (particularly Heerema) and noise and dirt (see Housing and Environment Section).
- Isolation from other areas of the town especially as the bus service after 6pm is poor / infrequent.

KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
West View Advice and Resource Centre.	West View Advice and Resource Centre was established in 1983 and provides advice and information to individuals and groups. The centre provides a wide range of training services, information technology resources and venues for the support of courses (vocational and leisure) for adult and further education. For more information please call Tel. 01429 271275.
West View Project.	West View Project provides community based youth work, employing 12 staff, contributing to tourism development through the Marina Water Sports Centre and delivering accredited training for young people, staff, leaders and volunteers in a range of activities. The project actively fundraises to seek to develop more opportunities for young people to participate and make the cost to participants as low as possible without compromising on the quality of delivery however, due to the national, local and regional funding crisis the West View Project has been forced to use reserves to maintain the current level of support into 2006. There is a risk that without being able to replace this support, the West View Project will be forced to reduce service levels during 2006. For more information please Tel. 01429 272699.
West View Employment Action Centre.	<p>The West View Employment Action Centre was founded by the residents of West View to enable unemployed people living in the North Hartlepool Partnership area to access help and guidance in their search for employment, training, education and voluntary work. To help residents the West View Employment Action Centre offers:</p> <ul style="list-style-type: none"> ▪ CV compilation and copies, ▪ Help to complete application forms, ▪ Theory driving and LGV test practice, ▪ Basic computer skills, ▪ Internet search for employment, ▪ Fax, telephone, photocopying facilities, ▪ Stamps and envelopes, ▪ Current vacancies displayed, ▪ Various fork lift course referrals, ▪ Scats certificate referrals <p>The centre also works with Hartlepool Working Solutions and</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>Hartlepool Action Team for Jobs to ensure courses provided are available to clients.</p> <p>The service is free to clients who are unemployed and living in the North Hartlepool area, which includes most of West View, Central Estate and the entire Headland.</p> <p>The opening hours are Monday to Thursday 8.00am – 4.00pm and Friday 8.00am – 12.00 noon.</p> <p>For further details Tel. 01429 421055.</p>
Credit Union Scheme.	<p>Hartlepool Credit Union Ltd. is a savings and loans co-operative owned and operated by its members. Members can access a savings and low cost loan facility at a local base. Members are eligible to free life savings and loan protection insurance. Membership is open to anyone who lives or works in the Borough of Hartlepool. Collection points in the North of Hartlepool are as follows:</p> <p>West View Advice and Resource Centre – Thursday 12.00pm to 1.30pm; Derwent Grange Housing (Residents only) – Monday 1.15pm to 2.00pm; West View Community Centre – Thursday 2.00pm to 3.45pm; SureStart North main building – Monday 2.15pm to 4.00pm and Friday 11.20am to 12.30pm.</p> <p><u>Schools</u></p> <p>St. John Vianney – Monday 11.00am to 12.25pm; St. Hild's – Monday 12.30pm to 1.10pm; St. Helen's – Thursday 9.00am to 10.00am; St. Bega's – Friday 9.00am to 11.15am.</p> <p>The following services can be accessed at the main office – 3/4 Avenue Parade, Avenue Road, Hartlepool:</p> <ul style="list-style-type: none"> - direct benefit payments; - benefit advice; - money advice. <p>The office is open Monday to Friday 10.00am to 3.45pm. All enquiries to Tel. 01429 863542.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Headland Development Trust.	Operating from within the Headland area this charitable trust was formed in 2001 and provides a base for social and economic regeneration. The trust has delivered formal structured training for volunteers and community workers and provides young people with access to high quality arts and media activities. It is also working to find alternative uses for vacant buildings on the Headland. For more information please Tel. 01429 420302.
North Hartlepool Partnership.	In the past both Single Regeneration Budget (SRB) and Townscape Heritage Initiative funding have been available for a range of grants to physically improve commercial and industrial property, to stimulate business investment and create jobs. For example, the North Hartlepool Partnership has supported Business Refurbishment Grants, Business Security Grants, Oakesway Industrial Improvement Area Grants and The Headland Commercial Improvement Area Grants. These are now completed or are coming to an end with no new applications being considered as funding has all been allocated.
Hartlepool Working Solutions: Jobs Build (NRF).	The project works in partnership with local employers to help promote job opportunities to local residents. Financial assistance is available through bursaries for local residents and job apprenticeship subsidies for employers who employ local residents, which can support training and development costs. For more information Tel. 01429 284482.
Hartlepool Working Solutions: Work: Opportunities for Women (NRF).	<p>Training is on offer, free of charge, to those women who are unemployed, lone parents or returners to work, of working age living in the NRF area and in receipt of benefit. For most courses free crèche facilities are provided. In some situations, women who work only a few hours a week can be considered for free training if it is needed for a career change.</p> <p>The training offered at the present moment in time focuses on the childcare sector with basic, introductory informal courses being offered but also Level 1 and Level 2 Certificate courses, for those who are keen to find employment in childcare.</p> <p>Other training involves courses that would be useful if you are looking for work e.g. Retail and Service Sector training. There are other useful courses if you are thinking about returning to work and need to update your C.V. These include short, one day certificate courses in baby resuscitation, first aid, food hygiene and also training in confidence building and assertiveness training.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>The Women's Development Fund is directed towards women who are setting up their own business or new form of self-employment can apply for a grant of up to £500 for advertising and publicity to launch their new business. The WDF Panel makes decisions in individual applications.</p> <p>Opportunities for Women is part of the Hartlepool Working Solutions team and has close links in the community with Sure Start, and other community and voluntary organisations. The project is also linked strongly with the Children's Information Service, Lone Parent Advisors at Job Centre Plus and the Action Team. For more information please Tel. 01429 284482.</p>
Hartlepool Working Solutions: Work Route (NRF).	Offers paid temporary employment associated training in a supported environment. Work activity currently offered includes environmental works, Energy Efficiency, Men into Childcare and Level 3 Construction Crafts. For more information please Tel. 01429 284482.
Hartlepool Working Solutions: Targeted Training (NRF).	Working closely with employers, the Targeted Training project offers residents the opportunity to gain up to date relevant certificates and, in most instances guarantees interviews. Courses range from retail to personal safety and all include job search, information, advice and guidance. For more information please Tel. 01429 284482.
Hartlepool Working Solutions: Work Smart (NRF).	Business support service, which aims to offer better employment practices which will improve the employment offer to NRF residents. For more information please Tel. 01429 284305.
Sure Start North.	Training and support are offered to address basic skills onwards through vocational training accredited training and higher education in response to community need, offering better opportunities for parents. For more information please Tel. 01429 292555.
Hartlepool Action Team for Jobs.	Hartlepool Action Team for Jobs works in the North Hartlepool area every Wednesday between 10.15am – 3.30pm. The mobile bus is situated outside the Borough Buildings on a weekly basis and aims to support people who wish to be reintegrated back into employment. The Action Team primarily supports people who are disabled, single parents and youngsters who are not in receipt of benefits. For more information please Tel. 01429 890990.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Increase support to allow residents to maximise their capacity to obtain employment and training.
2.	Identify and tackle barriers, which hinder residents from taking up employment and training opportunities.
3.	Further develop local employment opportunities, particularly for young people.
4.	Promote business investments and diversify local economy needs.
5.	Maximise emerging, neighbouring economic opportunities e.g. Victoria Harbour and Marina.

LIFELONG LEARNING AND SKILLS

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- Key Stage 2 English (76%), Maths (72%) and Science (81%) Level 4 attainment rates are below the Hartlepool averages (78%, 78% and 86% respectively) (JSU 2002).
- Key Stage 3 English (47%), Maths (58%) and Science (48%) Level 5 attainment rates are well below the Hartlepool averages (67%, 71% and 65% respectively). The percentage of those leaving school in 2004 with 5+ A*-C at GCSE level was 28% as opposed to 35% for the total NRF area and 49% Borough wide (JSU 2002).
- Overall, educational attainment rates are higher in King Oswy and the Headland than in West View and the Central Estate (JSU 2002).
- The percentage of 16 year olds not in employment, education or training (13%) is higher than the Hartlepool average (8%) (JSU 2002).

Strengths

- School results have improved significantly over recent years, at a rate greater than national improvements
- West View Primary School was the 25th most improved Primary School in England and Wales in 2003.
- Local schools have increased their workforce, employing and training adults from the local community, e.g. West View Primary School support staff include 8 recently appointed local people.
- Heerema Apprenticeship Programme with HCFE.
- Sure Start on Central Estate, Headland, West View Community Centre and St. John Vianney RC Primary School offers pre-school support.
- Primary and Secondary schools in the area offer before and after school activities.
- All Primary and Secondary schools in the north of the town are involved in the North Hartlepool Extended Schools cluster.
- The Early Years Centre at St. John Vianney RC Primary School.
- St. Helens Primary School now has a new build on their foundation stage site.
- St. Begas RC Primary School now has a community room built with training facilities.
- St. Hilds has just been rebuilt and has excellent modern facilities.
- Good primary and secondary schools in the area with lots of activities and good teachers/helpful staff.
- Children feel safe in the schools and are well behaved generally.
- Children look forward to attending secondary schools in the area.

Weaknesses

- Low-level skills, due to barriers concerning childcare provision, which causes a lack of participation.
- Low levels of educational attainment and progression into further education.
- Majority of residents have no qualifications, 28% of residents in the area leave school with 28% 5+ G.C.S.E (A* - C) compared to 49% Borough wide and 53% nationally (JSU 2004).
- Lack of access to training amongst residents.

KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Sure Start North (Hindpool Close, Miers Avenue, St. Helens Primary School).	Sure Start provides a positive start for children (0 - 5 years) before they start school, starting with a maternity service, through to care for children up to 5 years of age. Training and support are offered to address basic skills onwards through vocational training accredited training and higher education in response to community need, offering better opportunities for parents. For more information Tel. 01429 292555.
Hartlepool College of Further Education (HCFE).	HCFE specialises in full and part time education for 14+ years of age. Level 2 Entitlement: training provided in conjunction with Learning and Skills Council Tees Valley for people aged 19 years and over. Access to IT: outreach IT training provided at Titan House on York Road in conjunction with Learn Direct. The college also engages with 14-16 age group. For more information please Tel. 01429 295000.
Cleveland College of Art and Design.	Provide specialist further and higher education programmes in art and design and related areas. For more information please Tel. 01429 422000.
Tees Valley Learning and Skills Council (LSC).	<p>The LSC aims to:</p> <ul style="list-style-type: none"> ▪ Increase the number of school leavers into full time education and training. ▪ Raise aspirations among young people, adults and employers. ▪ Develop the range of learning opportunities and styles. ▪ Support progression into higher level learning. ▪ Increase business awareness among young people. ▪ Support an improved information and advice service. ▪ Increase number of adults with adequate skills in reading, writing and numeracy. ▪ Meet skills need by increasing provision at Level 2 and 3. ▪ Widen participation in learning. <p>In addition, LSC's 14-19 strategies, including one covering the Hartlepool area, will be completed early 2006. It is anticipated that these will provide a longer-term strategic overview at the Borough level with an annual review to ensure that local needs are continually identified and addressed.</p>
Youth Opportunities Project (YOP).	The Youth Opportunities Project (YOP) provides the opportunity for young people aged 13-19 who would normally be excluded or facing

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	exclusion, to gain new skills through work experience in different environments including agricultural, learning new life and social skills in a way that can be transferred to education, training and future employment.
Hartlepool Working Solutions: Jobs Build (NRF).	The project works in partnership with local employers to help promote job opportunities to local residents. Financial assistance is available through bursaries for local residents and job apprenticeships subsidies for employers who employ local residents, which can support training and development costs. For more information Tel. 01429 284482.
Hartlepool Working Solutions: Work: Opportunities for Women (NRF).	<p>Training is on offer, free of charge, to those women who are unemployed, lone parents or returners to work, of working age living in the NRF area and in receipt of benefit. For most courses free crèche facilities are provided. In some situations, women who work only a few hours a week can be considered for free training if it is needed for a career change.</p> <p>The training offered at the present moment in time focuses on the childcare sector with basic, introductory informal courses being offered but also Level 1 and Level 2 Certificate courses, for those who are keen to find employment in childcare.</p> <p>Other training involves courses that would be useful if you are looking for work e.g. Retail and Service Sector training. There are other useful courses if you are thinking about returning to work and need to update your C.V. These include short, one day certificate courses in baby resuscitation, first aid, food hygiene and also training in confidence building and assertiveness training.</p> <p>The Women's Development Fund is directed towards women who are setting up their own business or new form of self-employment can apply for a grant of up to £500 for advertising and publicity to launch their new business. The WDF Panel makes decisions in individual applications. Opportunities for Women is part of the Hartlepool Working Solutions team and has close links in the community with Sure Start, and other community and voluntary organisations. The project is also linked strongly with the Children's Information Service, Lone Parent Advisors at Job Centre Plus and the Action Team. For more information please Tel. 01429 284482.</p>
Hartlepool Working Solutions: Targeted Training (NRF).	Working closely with employers, the Targeted Training project offers residents the opportunity to gain up to date relevant certificates and, in

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	most instances guarantees interviews. Courses range from retail to personal safety and all include job search, information, advice and guidance. For more information please Tel. 01429 284482.
Hartlepool Working Solutions: Work Route (NRF).	Offers paid temporary employment associated training in a supported environment. Work activity currently offered includes environmental works, Energy Efficiency, Men into Childcare and Level 3 Construction Crafts. For more information please Tel. 01429 284583.
Transitional Enhancement project linking English Martyrs RC Secondary School and St. Hilds to its primary feed schools.	Need details
Headland Resource Centre.	Need details
West View Community Centre.	Need details
West View Advice and Resource Centre.	<p>West View Advice and Resource Centre was established in 1983 to provide advice and information to individuals and groups. In 2001 the centre became a registered charity and gained the Community Legal Service Quality Mark for Advice.</p> <p>The core purpose of the centre is the provision of advice. Advice on such issues as debt, housing benefit, disability benefits and welfare rights, provided together with a drop in resource facility which has grown over the years to include a home visit service for the elderly and housebound.</p> <p>Additionally the centre provides a wide range of training services, information technology resources and venues for the support of courses (vocational and leisure) for adult and further education. Accommodation is provided for a number of local groups, including the Credit Union and Hartlepool Action Team for Jobs.</p> <p>The centre can be contacted on Tel. 01429 271275.</p>
West View Employment Action Centre.	<p>The West View Employment Action Centre was founded by the residents of West View to enable unemployed people living in the North Hartlepool Partnership area to access help and guidance in their search for employment, training, education and voluntary work. To help residents the West View Employment Action Centre offers:</p> <ul style="list-style-type: none"> ▪ CV compilation and copies, ▪ Help to complete application forms, ▪ Theory driving and LGV test practice, ▪ Basic computer skills, ▪ Internet search for employment, ▪ Fax, telephone, photocopying facilities, ▪ Stamps and envelopes,

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<ul style="list-style-type: none"> ▪ Current vacancies displayed, ▪ Various fork lift course referrals, ▪ Scats certificate referrals <p>The centre also works with Hartlepool Working Solutions and Hartlepool Action Team for Jobs to ensure courses provided are available to clients.</p> <p>The service is free to clients who are unemployed and living in the North Hartlepool area, which includes most of West View, Central Estate and the entire Headland.</p> <p>The opening hours are Monday to Thursday 8.00am – 4.00pm and Friday 8.00am – 12.00 noon.</p> <p>For further details Tel. 01429 421055.</p>
West View Project.	<p>This project offers a range of services and activities in addition to successful youth work programmes. These include short fun activities, team building and group development work, and a variety of nationally recognised training. The project also organise courses with Hartlepool Adult Education to allow more people to take part in worthwhile training from novice level upwards.</p> <p>All of the staff are well qualified and experienced in delivering to groups with diverse needs from 8 years to adults. They are an AALA (Adventure Activities Licensing Authority) recognised centre, and recognised as a BCU (British Canoe Union) training centre.</p> <p>The project is experienced in delivering outdoor education programmes to Schools as part of a GCSE Physical Education syllabus, and can offer canoe / kayak, rock climbing, orienteering, sailing and expedition skills work to GCSE level. The project can also offer this work as part of other accredited education programme. For more information please Tel. 01429 272699.</p>
Community Initiatives Centre: Activ8 Centre.	<p>The Activ8 Centre is run through the Activ8 Centre Partnership whose main aim is to effect sustained improvement to the health and lifestyle of North Hartlepool residents through engagement and involvement in a healthy lifestyle programme. This programme is initiated through those community groups who wish to utilise the centre for their programmes and activities. The aim is to have a community led initiative running for all ages within the centre along with the facility being used to it's full potential. For further information Tel. 01429 231162.</p>
Headland Future: Abbey Street Project.	Headland Future is a major provider of developmental and

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>recreational opportunities for young people aged 13-19 years of age in the Headland area. Serving some 500 young people last year through its Abbey Street Project (open four evenings a week), the Charity has ensured access to drop-in sessions on evenings and has offered a range of projects focussing on topics including, local history, the environment, art, design and much more.</p> <p>Physical and mental health are also catered for through the gym provision, emotional reliance and innovative walking projects. Young people shape the services offered and organise their own activities. Bi-monthly live music events (each attracting up to 120 young people) are organised by youth members and a Youth Management Team represents young people at senior level and ensures good discipline within the Abbey Street Centre. Community / Voluntary sector projects across the board are however continually facing difficulties in securing funding from diminishing pools of resources.</p> <p>Anyone wanting to get involved or volunteer should Tel. 01429 891444.</p>
Detached / Mobile Youth Teams.	Need details
Kidikins Neighbourhood Nursery.	The nursery has developed into a 0-5 years integrated daycare setting, 5-11 years out of school holiday setting and a childminder drop in base. It has received significant funding from Children's Services. For more information please Tel. 01429 288288.
Extended Schools.	All schools in Hartlepool will provide an extended school service by 2010 providing wraparound care 8.00am to 18.00pm. Secondary schools will have to have access to sports and performing arts.
HBC Adult and Community Services.	Need details
Community Network Officer employed by The Community Network.	Working across the North of Hartlepool, identifying and removing barriers so residents can participate in local Regeneration Initiatives etc. Assisting in all aspects of setting up Community / Voluntary Groups and Resident Associations, i.e. offering information, advice and guidance on the forming of a constitution, accessing funding, publicity and training etc.
North Hartlepool Extended Schools Cluster.	The North Hartlepool Extended Schools Cluster is facilitated by the Children's Services Department. The schools are working together to ensure they offer a varied range of extended services that reach the whole community and go beyond the school day. They have a pooled budget, which they can use to fund / develop new services.

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
The Early Years Centre at St John Vianneys RC Primary School.	This project provides a comprehensive programme of educational support and wraparound care facilities. The new facilities within this centre will now offer full daycare for children 0-3 years, integrated care and education (0-11 years), crèche, training facilities, community room, health consultation and clinic facilities. For more information Tel. 01429 273359.
St Helens Primary School.	St Helens Primary School now has a new build on their foundation stage site, which will offer child and family health services, healthcare for children aged 0-5 years including pre / post natal care, speech and language, school nursing and baby clinics. For more information please Tel. 01429 267038.
St Begas RC Primary School.	St Begas RC Primary School now has a community room built with training facilities. The room will be available for both school and community use and services and will be developed following public consultation covering the 0-5 years children's centre and the 0-11 years extended schools agenda. For more information please Tel. 01429 267768.
Heerema Apprenticeship Programme with HCFE.	Need details

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Continue to improve educational attainment in the area.
2.	Address cultural barriers.
3.	Address barriers to education and training.
4.	Provide more vocational opportunities , particularly for the young.
5.	Provide more adult education.

HEALTH AND CARE

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- 28.5% of residents in the area have a limiting long term illness (as opposed to 24.4% Borough wide and 17.9% nationally) (Census 2001).
- 51.9% of households in the area have one or more residents with a limiting long term illness (as opposed to 44.2% Borough wide and 34.1% nationally (Census 2001).
- 14.2% of residents rated their general health as “not good” in comparison to 12.3% Borough wide and 9.2% nationally (Census 2001)
- 14.8% of residents are economically inactive due to a disability or permanent sick (as opposed to 10.8% Borough wide and 5.5% nationally (Census 2001).
- Standard mortality ratios for coronary heart disease and for strokes are significantly higher than the Borough rate (ONS / Public Health Network 1993 / 1997).
- Smoking levels are significantly higher than the Borough average rates (ONS / Public Health Network 2001).

Strengths

- New GP surgery and associated medical facilities next to the Borough Hall, at the Headland
- New sports hall development next to the Borough Hall aims to achieve increased levels of fitness amongst residents and promote a healthy lifestyle.
- The area includes the University of Hartlepool Hospital, and GP and pharmacy services at Jones Road as well as Hart Lodge and Warren Road Day Care Centre.
- Sure Start Centre at Hindpool Close and outreach facilities at St John Vianney's, Central Estate, West View Community Centre and the Headland.
- Education Health Centre of Excellence at Hartlepool College of Further Education.
- St John Vianney's Primary School provides fruit at break time for all their students.
- Schools along with the “Crucial Crew” make children aware of the implication of smoking.

Weaknesses

- Poor levels of health and high incidence of long term sickness and disability.
- Standard mortality ratios for all causes are high.
- Lack of bus services, especially at night and to and from the Headland for doctors / hospital visits. The new GP surgery on the Headland resulted in the closure of the practice at Annandale Crescent.
- High rates of teenage pregnancy in the area.
- High levels of smokers.
- Limited choice of fresh fruit and vegetables in local shops.
- Too many fast food shops and takeaways in the area.
- Overall lack of doctors, dentists and chemists.
- Hazard of dog fouling.
- Cessation of SRB funding in March 2007. This could result in the withdrawal of activities and resources e.g. the West View Project ‘Youth Action’ Programme.
- Lots of residents are unhealthy and unfit due to a lack of gym facilities on Central Estate and West View.
- Lack of chemists in the area.
- Long waiting times in the area for doctors appointments, especially in West View.
- More preventative measures need to be taken to reduce health problems in the area, especially in West View.
- Lots of young children (10-15 yrs) in West View that smoke.

KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Hartlepool Primary Care Trust (PCT).	Developing an Estate Strategy in order to look at the relocation of primary care services. In addition, the PCT are currently mapping 'natural communities' to look at locating multi-agency teams in more compact neighbourhoods close to home.
Hartlepool Borough Council: Healthy Food Co-ordinator funded by Hartlepool PCT.	The Healthy Food Coordinator works across the town to facilitate and coordinate healthy food initiatives that look to increase intake of fruit and vegetables and initiating and supporting food cooperatives.
Sure Start North (Hindpool Close, Miers Avenue and St. Helens Primary School).	Sure Start provides a positive start for children (0 to 5 years) before they start school, starting with a maternity service, through to care for children up to 5 years of age. In addition the Sure Start premises is registered as a breast-feeding friendly environment. A Stop Smoking clinic is available at the Sure Start building at Hindpool Close (Thursday 4.30pm to 6.30pm). For further information please Tel.01429 292555.
Health Inequalities Community Chest (NRF).	Organisations can apply for up to £5,000 for activities that contribute to male life expectancy. For more information contact Hartlepool Voluntary Development Agency (HVDA) on Tel. 01429 262641.
Headland Development Trust.	The Headland Development Trust operates from within the Headland area. The Trust was formed in 2001 as a grass roots community initiative with the objective of providing a resource base for social and economic regeneration. One of the larger initiatives to develop from the Headland Development Trust's capacity building initiative was the Activ8 Project. Following a completed community profile of the St Hilda ward it was identified that there was an overwhelming need for health activities and programmes in the area. For further information please Tel. 01429 420302.
Community Initiatives Programme: Activ8 Centre.	The Activ8 Centre is run through the Activ8 Centre Partnership. The Partnership's main aim is to effect sustained improvement to the health and lifestyle of North Hartlepool residents through engagement and involvement in a healthy lifestyle programme. This programme is initiated through those community groups who wish to utilise the Centre for their programme of activities. For further information please Tel. 01429 231162.

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
West View Project 'Youth Action' Programme.	West View Project delivers a number of stimulating outdoor, recreation and educational activities and runs, with North Hartlepool Partnership SRB funding, the Youth Action Project Team. The Outreach Project focuses on disaffected young people between the ages of 13 and 19. The scheme provides help in areas such as educational and training opportunities and raises awareness of health issues including sexual health and alcohol and drug abuse, involving visits, activities, meeting and projects, and residential weekends.
Abbey Street Project.	<p>The Abbey Street project provides services for the running of a young people's centre with computer facilities, a fitness training room plus a recreational meeting centre, advisory sources and a non-alcohol café. There are four distinct communities of interest: music, football, fitness and the Users Group.</p> <p>Community / Voluntary sector projects across the board are however continually facing difficulties in securing funding from diminishing pools of resources.</p> <p>Community / Voluntary sector projects across the board are however facing difficulties in seeking funding from diminishing pools of resources. For further information please Tel. 01429 891444.</p>
Hartlepool Borough Council: Headland Sports Hall.	The Sports Hall facility consists of a 'four-court' sports hall with associated equipment storage rooms, changing facilities and fitness training room plus crèche area and car park to the rear of the Borough Buildings. The new sports hall opened in January 2006 and will improve the area's sport and fitness provision for all ages. For further information please Tel. 01429 236564.
Hartlepool Borough Council: King George V Playing Fields.	The King George V Playing Field is located in the middle of the North Hartlepool Partnership area. Recent refurbishment involved the construction of a new pavilion with meeting and changing rooms, a floodlit multi use games area and a roller skating feature.
St John Vianney's Primary School: Early Years Learning Centre.	Early Years Centre at St John Vianney's provides a programme of childcare support along with facilities for community use.
West View Sports Academy.	<p>Opened in January 2003, this facility is located within West View Primary School is available to the whole community, and is managed by Hartlepool Borough Council's Sports Development Team.</p> <p>Facilities include a Sports Hall for aerobics, badminton, fitness training etc, a Floodlight Multi Use Games Area and Mother and Toddler facilities.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
West View Advice and Resource Centre.	Provide a home visit service for the elderly to give advice on debt, benefits, disabled benefits and welfare rights. For more information Tel. 01429 271275.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Lack of health education / unhealthy lifestyles eg high levels of smoking, poor diet.
2.	Improve the provision of doctors and health facilities.
3.	Improve waiting times for doctor's appointments.
4.	Tackle issue of teenage pregnancy.
5.	Increase support for teenage parents / young single parents in the area.
6.	Continue to improve health care for the elderly.
7.	Develop more health and fitness programmes.
8.	Address dog fouling issues.

COMMUNITY SAFETY

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics <ul style="list-style-type: none"> Total crime offences are above the Borough average, 167 (per 1000 pop.) as opposed to 123 (per 1000 pop.) Borough wide (JSU 2004/5). Overall vehicle crime is above the Borough average, 38 (per 1000 pop.) as opposed to 24 (per 1000 pop.) Borough wide (JSU 2004/5). Total thefts from motor vehicles are relatively high (42 reported incidents compared to 257 reported incidents Borough wide (HBC Community Safety Team July 2005). High levels of burglary of dwellings, 30 (per 1000 households.) as opposed to 22 (per 1000 households) Borough wide (JSU 2004/5). Total violent crime incidents are above the Borough average, 36 (per 1000 pop.) as opposed to 27 (per 1000 pop.) Borough wide (JSU 2004/5). Total crime in the West View area 137 (per 1000 pop.) and in the Central Estate 149 (per 1000 pop.) is higher compared to that of the Borough wide 123 (per 1000 pop.). 	
Strengths <ul style="list-style-type: none"> Under the Single Regeneration Budget Programme Tackling Crime Together Project and Tackling Crime Together Street Lighting improvements and Grants Project were awarded to a range of community led initiatives. Additional CCTV introduced in a number of key areas throughout NHP area, although residents have concerns that it is generally ineffective. Major street lighting improvements (especially on Durham Street). Facilities for young people at West View Project and Abbey Street project. Police Station on West View Road and Northgate, although a number of residents feel that this is regularly not staffed. 	Weaknesses <ul style="list-style-type: none"> Demand from local residents for more visible policing throughout the whole of the area as well as residents' lack of faith in the local police service. No Community Warden service. Street lighting needs further development and improvement in all areas. Fear and perception of crime is high. Anti-social behaviour and associated problem behaviour are key concerns for residents. This includes graffiti, vandalism and underage drinking. Drug use and associated litter. Lack of Neighbourhood Watch scheme. Illegal sale of alcohol and cigarettes to under age people, from private properties.

KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Hartlepool Borough Council's Neighbourhood Service's Minor Works Budget.	This budget is for minor works such as drop crossings, lighting, security works, environmental improvements and maintenance. The budget is managed by the Neighbourhood Manager for the North and works are discussed and approved through the North Neighbourhood Consultative Forum.

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Hartlepool Borough Council's Lighting Maintenance Plan.	The Council has a 3-4 year plan to implement more efficient lighting across the town.
Hartlepool Borough Council's Adult Treatment Plan (2006/07).	<p>The Adult and Treatment Plan is a town wide strategy. Safer Hartlepool Partnership has responsibility for delivering the Governments 10 year Drug Strategy which runs to March 2008 to tackle the concentration of substance misuse issues in the wards of disadvantage particularly those with poor housing and private landlords as the long term use of illicit drugs often leads to a degeneration of an individuals lifestyle and often effects housing status etc.</p> <p>There are four main elements to the strategy:</p> <ol style="list-style-type: none"> 1. Young People; 2. Reducing the supply and availability of drugs; 3. Treatment; 4. Addressing the impact on Communities. <p>Within the local Hartlepool Strategy and Partnership structures a variety of Task groups meet to ensure the appropriate projects are operating, check progress and performance monitoring systems are in place.</p> <p>There will be an analysis and mapping of numbers into treatment, offenders, drug litter etc in 2005/06 and key priority areas for target action will then be identified.</p> <p>In these key priority areas at some point during 2006/07 there will be targeted leafleting, campaigns, some outreach surgeries arranged for advice and info, presentations to residents groups if invited, and with the police some joint operations whereby police will conduct enforcement operations followed by treatment agencies trying to encourage drug users into treatment.</p>
Services for drug treatment and associated support.	<p>Hartlepool Community Drug Centre, Whitby Street, Hartlepool provides the Substance Misuse Service (clinics and substitute prescribing). Tel. 01429 285000.</p> <p>DISC provides wraparound support e.g. benefits, housing, 1-2-1 motivational and relapse prevention, alternative therapies like acupuncture, electro stimuli and cognitive behavior therapies, which assist management of symptoms.</p> <p>NACRO provides help with basic skills, education, training and employment opportunities.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>Albert Centre provides Counseling and support.</p> <p>Advance is a user and ex-user group. Tel. 01429 288113.</p> <p>Parent and Family (PINS) support group. Tel. 01429 288302</p> <p>HYPED is a team for young people. Tel. 01429 860333.</p> <p>All of the above services apart from the Substance Misuse Service will make arrangements for home visits and / or meet in a community venue.</p> <p>To address the public health agenda around blood borne viruses (hepatitis / HIV etc.) there is a mobile needle exchange which visits up to 14 designated sites across the town to exchange needles and provide clean equipment. In the North Hartlepool area there are 2 designated sites which are delivered to 4 days per week, these include venues throughout Brus and St. Hilda's. Tel. 07734 883730 to arrange.</p>
Neighbourhood Renewal Fund (NRF).	The North Hartlepool area is eligible for Community Safety Grants which are available mainly for community groups. For further information, please contact HBC's Community Safety Team. For more information please Tel. 01429 405577.
Anti Social Behaviour Unit (ASBU): including a Youth Congregation Working Group.	The ASBU has established a Youth Congregation Working Group to develop a Youth Congregation Policy for the Authority. To contact the ASBU Tel. 01429 296588, Opening Hours: Monday - Thursday 9am - 5pm, Friday 9.00am - 4.30pm. The Unit have different response times depending on the seriousness of the incident, these have been agreed corporately.
Neighbourhood Watch.	Helping build safer communities through allowing people of all ages and backgrounds to prevent crime in their community. This is through sharing crime prevention advice, building a relationship with the police and keeping an eye on each other's property. For further information on the Neighbourhood Watch Scheme, please contact the Neighbourhood Watch Scheme Co-ordinator. Tel. 01429 404485.
FAST (Families Accessing Support Team) project.	Funded through NRF, this project takes a multi agency approach (family support worker, activity worker and training and employment worker) to tackle the early signs of anti-social behaviour. Workers

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	<p>plan with families how the project can support the child and family, and make sure they are aware of the consequences of involvement in anti-social behaviour.</p> <p>The FAST project can also provide a 'street outreach service' which involves working with groups of young people who are involved in anti-social behaviour / causing a nuisance throughout areas. Contact the Project Co-ordinator on Tel. 01429 271571 for more information.</p>
Housing Hartlepool.	Housing Hartlepool's Tenancy Relations and Enforcement Manager can be contacted on Tel. 01429 525230 to deal with anti-social behaviour / problem tenants. The door and security programme is commencing in 2006.
Connexions.	<p>Delivering positive activities for young people: available for those 8 to 19 years who are at risk of disengaging from mainstream provision, i.e. playing truant, school exclusion and anti-social behaviour.</p> <p>Connexions can deliver one to one support for young people and can fund activity programmes for delivery by community and voluntary groups.</p>
West View Project.	<p>A cross cutting community project which offers a range of services, activities and programmes including centre based clubs, play schemes, youth clubs, outreach projects and development projects for children and young people aged 8 to 20. The West View Project provides youth work programmes and supports young people, particularly those with social and behavioural issues. The project also provides a safe base off the streets for young people with the aim of reducing anti-social behaviour.</p> <p>The project actively fundraises to seek to develop more opportunities for young people to participate and make the cost to participants as low as possible without compromising on the quality of delivery however, due to the national, local and regional funding crisis the West View Project has been forced to use reserves to maintain the current level of support into 2006. There is a risk that without being able to replace this support, the West View Project will be forced to reduce service levels during 2006. For more information please Tel. 01429 272699.</p>
Headland Future Limited: Abbey Street Project.	A major provider of developmental and recreational opportunities for young people aged 13 to 19 in the Headland area. The Abbey Street

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	Project is open four evenings a week providing a young people's centre with computer facilities plus a recreational meeting centre, advisory sources and a non-alcohol café. The project provides drop-in sessions centring on topics such as local history, the environment, art, design, fashion and music. Young people shape the services offered and organise their own activities. The drop-in sessions provide a safe haven for young people. Community / Voluntary sector projects across the board are however continually facing difficulties in securing funding from diminishing pools of resources. Tel. 01429 891444.
North Hartlepool Partnership: Street Lighting.	The Tackling Crime Together programme supports a range of community safety and anti-crime measures, including street lighting. New columns have been installed throughout the Central Estate, in Lumley Square, Beaconsfield Street and Gladstone Street, and on the footpath between Corporation Road and St. Cuthbert's Street on the Headland. All of these columns vary in design to ensure they are in keeping with the area. Further funding has been earmarked for 2005/06 for additional columns. This is however subject to approval from Government Office North East (GONE).
North Hartlepool Partnership: CCTV Project.	The Tackling Crime Together programme supports a range of community safety and anti-crime measures, including CCTV. The CCTV has taken a phased approach through the Tackling Crime Together programme. Cameras have been installed at Brunswick and King Oswy Shops, Winterbottom Avenue / Brus Corner, Northgate Shops, Middlegate, Moor Terrace and the Block Sands, to cover the Paddling Pool and lower promenade. A camera is shortly to be installed at Spion Kop. Further funding has been earmarked for 2005/06 for the revenue costs associated with existing CCTV cameras. This is however subject to approval from Government Office North East (GONE).
Local Police Office, West View Road.	A local Police office based at 174 West View Road, Hartlepool, TS24 9LF. The office is open Monday to Friday 9.00am – 4.00pm. Answer phone at other times. For more information please Tel. 01429 232509.
Local Police Office, Northgate.	A local police office based at Northgate, Hartlepool, TS24 0LY.
Local Fire Station, Durham Street.	A local Fire Station based in Durham Street Hartlepool. For more information please Tel. 01429 266942.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Initiatives to reduce anti-social behaviour, complimentary to the Anti-Social Behaviour Unit.
2.	Increase facilities / diversionary activities for children and young people.
3.	Increase / develop initiatives to engage the hard to reach children / young people.
4.	A large proportion of residents feel that Police presence / presence of Police Community Safety Officers (PCSO's) needs to be increased to increase the feeling of security.
5.	Promote drug awareness and drug enforcement activities (including the illegal sale of alcohol and cigarettes) as well as drug clean up operations.
6.	Increase feelings of security / tackle the fear of crime and community vulnerability through the increase of community safety initiatives including target hardening measures such as dusk 'til dawn lighting, increase and improve street lighting provision and increasing the efficiency of CCTV cameras.
7.	Initiatives to alleviate the problems with the illegal use of motorbikes on open spaces / green areas.
8.	Encourage take up of home fire safety checks.
9.	Encourage community participation in a Neighbourhood Watch Scheme.

ENVIRONMENT AND HOUSING

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- 41% of tenure is owner occupied compared to 45.5% Neighbourhood Renewal Areas and 63% Borough average (Census 2001).
- The majority of properties are terraced houses (52.8%), in comparison to the national average of 26% (Census 2001). It has been noted that on the Headland the majority of the properties are divided into flats.
- Percentage of homes in North Hartlepool with no central heating is 5.7% in Headland, 3.5% in Central Estate, 4.5% West View and 5.5% King Oswy. This is lower than Hartlepool and National percentages at 5.9% and 8.5% respectively. However problems are associated with private stock (Census 2001).
- Percentage of overcrowded houses is high, Headland 6.0%, Central Estate 7.2%, West View 7.0% and King Oswy 6.6% compared to Hartlepool at 5.1% and Nationally 7.1% (Census 2001).

Strengths

- A wide variety of estates including the distinct communities of the Headland, West View, Central Estate and King Oswy.
- Part of the Headland is a designated conservation area with a historic environment.
- High proportion of listed buildings throughout the area, particularly in the Headland.
- The social housing stock has been significantly improved with SRB support (windows, doors, kitchens and central heating and other energy efficiency measures) and Targeted Private Housing Grants.
- Shops at King Oswy.
- Environmental measures within housing areas. Boundary improvements at West View, Central Estate and Headland. Car parking improvements at King Oswy and Headland. Also developing traffic calming measures on Headland and Durham Street.
- Headland Town Square environmental improvement project, which is commencing, will see significant improvements to this significant public space and improved Gibb Square.
- Recently refurbished lower and upper promenades, which includes access improvements, restoration of the paddling pool, the introduction of the new children's play equipment and artwork, the main walkways to Headland and shopping parades on headland and King Oswy.

Weaknesses

- Lack of street lighting particularly down alleyways (Central, Warren Road, Bruce Crescent, West View and the Town Moor.
- Speeding Cars on Central estate, Davison Drive and adjacent to West View Primary School.
- Only one zebra crossing on Northgate serving the shops (inadequate for elderly population) (Headland) and need 2 for Central Estate (on West View Road near Gillens and Cleveland Road).
- Motorbikes driving where they are not allowed (Central).
- State of the footpaths (Central).
- Council's, Gus Robinson's and Housing Hartlepool's vehicles parking and damaging pavements (Central).
- Chewing gum on pavements (West View).
- Estate maintenance (particularly Central) and cleanliness has decreased.
- Children put rubbish in the drains and they become blocked (King Oswy).
- Graffiti, litter, fly tipping, dog fouling and vandalism are high priorities for residents in the area.
- Lots of litter outside shops, the tunnel (North of Brus roundabout) (glass), on the pier, lower promenade, beach and streets. This includes fishermen's rubbish. Spoon Kop is also a problem area for fly tipping.
- People's pets are allowed to wander the streets and foul.

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| <ul style="list-style-type: none"> ▪ Whin Meadows (Westwood) housing development to the south of King Oswy has improved the variety of housing stock in the area. ▪ Major investment from SRB funding towards environmental improvements, including Brus Corner, Central Estate, Winterbottom Avenue, Davison Drive, Lower West View, Romaine Park, the Heugh Gun Battery, Beaconsfield and Redheugh Gardens. ▪ St John Vianneys Primary School looks after the environment and gives children the opportunity to help (King Oswy / West View) ▪ Space for children to play on. ▪ Nice surrounding views, lots of nature, close to the beach and seafront. ▪ Central Estate is an improving area and a popular place to live (few voids), (Central Estate). ▪ Central Estate has a good mix of tenure (Central). ▪ No through road on Central Estate and some residents feel this is an inconvenience. ▪ Street lighting improvements from SRB (across the area). ▪ Five furnished tenancies for young people (Central). ▪ Surrounding open spaces and access to the Coast (Central). ▪ Open space at Lower Bruce Crescent (West View). ▪ New roads (Bruce Crescent within Meadows) (West View). ▪ Good mix and standard of housing, including large houses and close to schools. ▪ Nice surrounding views, open spaces (including the cemetery at King Oswy and lower Brus Crescent). | <ul style="list-style-type: none"> ▪ Town moor could be enhanced through improved maintenance and lighting. ▪ Poor infrastructure, not enough car parking (Central, West View, Headland, particularly in terms of tourism development and behind the Borough Hall). ▪ Residents cannot get parked near to their own homes (King Oswy). ▪ Cars and caravans parking on grass verges damaging them (Central, Headland). ▪ No signs of the park and ride service at Tesco (when events, firework displays are on). ▪ Lack of dropped kerbs (Central). ▪ Cannot drive from one side of the Estate to the other (Central). ▪ Layout of the 'new side' and flats are unpopular, especially with a transient population (Central). ▪ Industry, derelict buildings and building works cause noise, dirt and pollution and are an eyesore. ▪ Arch Court poor environment (West View). ▪ Public Toilets on the Headland are very dirty and have graffiti (Headland). ▪ Poor use of open spaces throughout the area. ▪ Uncared for land at Warren Road (West View). ▪ Security at the allotments near Bruntoft Avenue - vulnerable to damage from young people (West View). ▪ Galleys Field court, youths damage residents gardens (Headland). ▪ Not enough high fences (Ridlington Way) to stop people climbing into gardens). ▪ People don't seem to care about their environment (Headland). ▪ Damage to paddling pool (Headland) ▪ Residents concerned over the impact of anhydrite mine on the value of their property. ▪ Pre 1919 private sector stock is poor with a significant number lacking central heating and is in need of energy efficiency improvements. ▪ Lack of affordable housing (Central) ▪ Lack of elderly accommodation, bungalows etc. and lack and private development (West View). ▪ Value of the housing – anhydrite mine. ▪ Tension between mixed groups because of proximity of differing types of household's e.g. young families and the |
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	<p>elderly (Central).</p> <ul style="list-style-type: none"> ▪ Vulnerable bungalows (Central). ▪ Certain homes lack security (Central). ▪ Some private landlords not fulfilling their responsibilities with regard to general maintenance of properties (all areas). ▪ Evening bus services are poor, and need better services to community venues – doctors, swimming pool etc, along with more conductors on late services (Central, West View / King Oswy, Headland). ▪ Not enough signposts (Central). ▪ More investment needed in the Headland area in order for the area to achieve its tourism potential. ▪ Seagulls scare people, create a lot of noise and damage roofs (Central).
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KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Townscape Heritage Initiative.	On the Headland the Townscape Heritage Initiative provides funding towards a number of key regeneration projects, this funding is ongoing until 2007.
North Hartlepool Partnership - Council House Improvement Programme & Targeted Private Housing.	<p>During 2004 – 2005, work on kitchen installations has progressed throughout the King Oswy area of the town. In 2005 –2006 improvements also included decoration and floor coverings to kitchen areas.</p> <p>During 2004-2005, almost £238,000 was spent carrying out sixteen renovation grants to private properties in the conservation area, this scheme encourages owner occupiers to undertake improvements to their properties. Housing Hartlepool's investment in their scheme will continue until 2007 / 08.</p>
Headland Town Square Environmental Improvement project	<p>This scheme will see significant improvements to this public space. The £1.4million square project will be funded by the North Hartlepool Partnership, the European INTERREG fund and funding from One NorthEast via the Tees Valley Partnership.</p> <p>and bollards at Northgate shops and the Headland entrance marker to name a few.</p> <p>This funding is ongoing till 2007.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Neighbourhood Services' Minor Works Budget.	<p>This budget is for minor works such as drop crossings, lighting, security works, environmental improvements and maintenance.</p> <p>The budget is managed by the North Neighbourhood Manager and works are discussed and approved through the North Neighbourhood Consultative Forum.</p>
Housing Hartlepool.	Housing Hartlepool is continuing investment programming to meet Decent Homes Standards by 2010. This will include modernisation of Housing Hartlepool's properties and also environmental improvements (state layout and car parking) in Partnership with HBC and Community Safety Funding.
Hartlepool Borough Council's Strategic Housing Section.	<p>The section has a Housing Renewal Strategy, which sets out how they intend to tackle private sector housing conditions over the next two years.</p> <p>The Strategic Housing Section Tenancy Relations Officer provides general housing advice, tenancy relations (harassment and illegal eviction) and assesses the condition of private rented properties (01429 284117). Energy efficiency advice for homes can be obtained through the Home Energy Conservation Officer. HBC Private Sector Housing Team (01429 523324) provide a whole range of advice on housing related issues.</p>
Housing Associations.	Information to be obtained.
Local Transport Plan.	<p>The Local Transport Plan is a current and future resource for traffic and transportation issues.</p> <p>The current Local Transport Plan (2001-2006) contains various transport strategies. These include bus, cycling, walking, maintenance, traffic management, road safety and other strategies that look to improve the movement of people and vehicles around the highway network.</p> <p>The second LTP will come into force in April 2006. This will incorporate, where possible, proposals to tackle problems identified through various forums. Priorities for parking will be identified through the Highways Verge Strategy (town wide).</p> <p>A 5 year strategy for dropped crossings on a town wide basis, which has been allocated £25,000 LTP Funding per annum which will be</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	continued until 2011 subject to resources. HBC Dropped Crossing Strategy is eligible for Local Transport Plan funding and Minor Works Budget subject to funding.
Hartlepool Borough Council's Safer Streets Booklet	Booklet advising on traffic calming schemes and reducing speeding. Residents can discuss with Traffic Team Leader appropriate schemes. £25,000 is available each year for the whole town.
HBC Environmental Action Team	Can use enforcement to tackle illegal parking issues.
Pride in Hartlepool	Pride in Hartlepool is a campaign aimed at encouraging people living in Hartlepool to get involved in improving and developing their local area. This includes adopting plots of land, educating people about the environment and encouraging people to recycle. For more information, please call HBC's Community Environmental Action Officer on Tel. 01429 284172.
Hartlepool Access Group	Hartlepool Access Group (HAG) has an Access Audit Group that has experience of partnership working with HBC to identify and assist in prioritising work for paving, for example tactile markings, dropped kerbs and other areas of work around the built environment.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Lack of street lighting.
2.	Address the problem of speeding cars.
3.	Environmental improvements required.
4.	Address parking issues.
5.	Improve road safety and safe crossings.
6.	Estate layout improved.
7.	Address problems of noise, dirt, pollution from industry and buildings that are an eyesore.
8.	Poor use of open spaces.
9.	Improve housing stock and housing conditions.
10.	Address problems associated with Private Landlords.
11.	Poor evening bus services and services required to key community venues.
12.	Poor signposting particularly for visitors.
13.	Address the problem of seagulls.

CULTURE AND LEISURE

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- The area is reasonably well served by local shops (Brunswick and Durham Street have recently been refurbished), churches, community centres at West View and Central Estate and public houses.
- St. Hildas Church, St Hildas Visitor Centre and the Headland have a strong heritage within the community.
- A wide range of community organisations throughout the area, which include Phoenix Centre, Community Initiatives Centre, Headland Resource Centre, Abbey Street Young People Centre and West View Project.
- 1% of residents are very satisfied with local youth and community services in comparison to 5% Borough wide (MORI Survey 2004).
- 4% of residents are very satisfied with local museums and art galleries in comparison to 23% Borough wide (MORI Survey 2004).
- 5% of residents are very satisfied with local sports clubs and facilities in comparison to 19% Borough wide (MORI Survey 2004).

Strengths

- COOL Project.
- Youth Centre (Abbey Street).
- Plenty of sporting activities for children in local schools on an evening.
- Heugh Gun Battery Development due to be complete 2005/06.
- Strong following with regards to the two rugby clubs in the North Hartlepool Area.
- Borough Buildings provide a base for leisure activities and public events and have been recently refurbished with Single Regeneration Budget funding.
- King George V playing fields (new skate ramps are especially popular), King Oswy and Town Moor play areas have all been recently improved.
- Town Moor is host to the annual carnival and is suitable for a wide variety of recreational facilities.
- Headland Development Company's Tourism and Events programme.
- West View Project provides cultural and leisure activities.
- Amateur Boxing Club.
- Carnegie Building.
- Floodlit Astroturf multi use games area at West View Primary School.
- West View Primary School has bid and acquired Sport England funding, which has been developed and used by the community

Weaknesses.

- Too many public houses in the area that tend to make lots of noise for neighbours especially near Brus Corner.
- Lack of leisure facilities, youth clubs and indoor / outdoor play areas in the area which have limited opening times and are aimed towards specific age groups, especially since the closure of the Phoenix Centre.
- Noisy teenagers who hang around the streets on a night causing a disturbance throughout the whole area.
- Football and Rugby teams use all the recreational space on the Town Moor.
- Facilities and activities already running are not advertised sufficiently therefore residents are not aware of their existence and facilities are not used to their full potential.
- Some community buildings are unsuitable as organisations struggle to maintain them especially on the Headland.
- Lack of access to beach.
- Anti-social behaviour, especially in recreational areas on the estate.
- Teenagers gather in large groups and intimidate younger children at shopping precincts at West View.
- Existing clubs have limited opening times e.g. Abbey Street Project.
- Attitude of some young people in the area towards elderly residents.

<p>since 2003.</p> <ul style="list-style-type: none"> Area has lots of history and is close to both the beach and sea along with the countryside. Youth work with older children at Abbey Street Project. Skate ramps at King George VI Playing Fields. Good library facilities, shopping precincts and public houses. The Headland attracts tourists to the area. War Memorial is a reminder of past history. Activ8 Centre has excellent sports / community facilities. Lots of after school activities for the young, which include Thai Chi, I.C.T and football. St John Vianneys School runs a youth club for past and present pupils. Green Area near Ridlington Way is good for children to play on. 	<ul style="list-style-type: none"> Very poor transport links to the area especially the Headland. Cost of maintaining St Hilda's Church and it is not resourced as a community facility. Library on Miers Avenue has limited opening hours.
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KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
SRB Marketing Programme.	This scheme aims to promote the area and includes a leaflet for the Headland.
Community Initiatives Centre: Activ8 Centre.	The Activ8 Centre is run through the Activ8 Centre Partnership whose main aim is to effect sustained improvement to the health and lifestyle of North Hartlepool residents through engagement and involvement in a healthy lifestyle programme. This programme is initiated through those community groups who wish to utilise the centre for their programmes and activities. The aim is to have community led initiative running for all ages within the centre along with the facility being used to it's full potential. For further information Tel. 01429 231162.
Headland Resource Centre.	Details needed.
	provision, emotional reliance and innovative walking projects. Young people shape the services offered and organise their own activities. Bi-monthly live music events (each attracting up to 120 young people) are organised by youth members and a Youth Management Team represents young people at senior level and ensures good discipline within the Abbey Street Centre. Community / Voluntary sector projects across the board are however continually facing difficulties in securing funding from diminishing pools of

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	resources. Anyone wanting to get involved or volunteer should Tel. 01429 891444.
West View Project.	<p>This project offers a range of services and activities in addition to the successful youth work programmes. These include short fun activities, team building and group development work, and a variety of nationally recognised training. The project also organises courses with Hartlepool Adult Education to allow more people to take part in worthwhile training from novice level upwards.</p> <p>All of the staff are well qualified and experienced in delivering to groups with diverse needs from 8 years to adults. The project is an AALA (Adventure Activities Licensing Authority) recognised centre, recognised as a BCU (British Canoe Union) training centre.</p> <p>The project actively fundraises to seek to develop more opportunities for young people to participate in and make the cost to participants as low as possible without compromising on the quality of delivery however, due to the national, local and regional funding crisis the West View Project has been forced to use reserves to maintain the current level of support into 2006. There is a risk that without being able to replace this support, the West View Project will be forced to reduce service levels during 2006.</p> <p>The project is experienced in delivering outdoor education programmes to Schools as part of a GCSE Physical Education syllabus, the project can also offer canoe / kayak, rock climbing, orienteering, sailing and expedition skills work to GCSE level. The project can also offer this work as part of other accredited education programmes. For more information please Tel. 01429 272699.</p>
West View Sports Academy.	<p>Opened in January 2003, this facility located within West View Primary School (Davison Drive) is available to the whole community and is managed by a Sports Development Officer. Funding of approaching £1m was received from Sport England, Football Foundation and Sure Start. Facilities that can be booked for leisure, parties or competitions are as follows:</p> <p>Floodlit Multi-Use Games Area with the same state of the art turf that is used by Real Madrid International Football Club,</p> <p>Sports Hall for aerobics, badminton, mini-soccer, mini-basketball, fitness training and table tennis,</p> <p>Mother and Toddler facilities including soft-play and birthday parties.</p> <p>Bookings are made through Tel. 01429 267466.</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Headland Development Trust.	The Headland Development Trust operates from within The Headland and was formed in 2001. There are two main initiatives that the Trust is associated with, The Sigma Project and The SCRUM Project. The Sigma Project offers young people access to high quality arts and media activities and opportunities. These activities have major benefits to people personally, socially and to the community as a whole. The SCRUM Project (Sporting Community Union Museum) is another initiative co-ordinated by The Headland Development Trust. The SCRUM steering group is supported by every rugby club in Hartlepool and aims to establish a permanent rugby union display in Hartlepool. For any information call Tel. 01429 420302.
Headland History Group.	Details needed.
Horsley Centre.	Details needed.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Widen the variety of activities / facilities for all residents in the area especially the young / elderly / vulnerable.
2.	Maximise the use of community buildings for recreational activities and community events.
3.	Residents are concerned about the limited opening times / age restrictions of particular clubs in the area.
4.	Poorly maintained sports facilities and open green spaces.

STRENGTHENING COMMUNITIES

WHAT IS THERE TO KNOW ABOUT THE AREA?

Statistics

- Existence of support services.
- Diverse community service throughout the four main estates in the North Hartlepool area.
- 8% of residents have been involved in a local organisation on a voluntary basis over the last three years in comparison to 13% Borough wide (MORI Survey 2004).
- 11% of residents are very satisfied with the quality of service provided by the police in the area in comparison to 12% Borough wide (MORI Survey 2004).
- 14% of residents agree that they feel they can influence decisions that will affect the area in comparison to 26% Borough wide (MORI Survey 2004).

Strengths

- Strong resident voice in the Central area who have their own identity.
- Neighbours are seen as trustworthy and honest on the Headland and Central Estate.
- Strong community spirit in some parts of the area, especially on "old side" of Central estate.
- There is a wide range of strong voluntary and community groups across the area, providing services to disadvantaged residents especially on the Headland and West View.
- Active involvement of churches in the area especially in the Headland area.
- Broad range of community facilities throughout West View, Central Estate and the Headland.
- Majority of neighbours are caring and friendly in West View.
- Stable community with strong family ties on the Headland.
- A number of residents are committed to improving the whole community.
- Headland Capacity Building project has delivered excellent results in the formation and development of community groups.

Weaknesses

- Need to develop the capacity of community / voluntary organisations in the King Oswy, Central and West View Estates.
- West View Action and Resource Centre is under threat when Single Regeneration Budget funding ends in 2007.
- Resident / community / voluntary groups don't always work together in the whole area, poor partnership working.
- Residents sometimes drop off from voluntary / residents groups as they feel as if in the past there views have not been acknowledged especially in Central Estate.
- Residents feel that there is very little consultation between themselves and the Local Authority in regards to issues that involve their community.
- There is a view that previous money that has been awarded to the area has been spent and allocated to the wrong areas.
- Not enough support for centres and groups in West View, Central Estate and the Headland.
- Poor publicity with regards to what is available in the area.
- Some friction between residents at Meriman Green in King Oswy.
- Some problem neighbours in the area who display threatening and intimidating behaviour and cause anxiety amongst some residents on Central Estate and West View.

KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Headland Capacity Building Project.	This project has assisted in supporting a range of social inclusion and capacity building projects. For more information Tel. 01429 288046.
Headland Future: Abbey Street Project.	<p>Headland Future a major provider of developmental and recreational opportunities for young people aged 13-19 years of age in the Headland area. Serving some 500 young people last year through its Abbey Street Project (open four evenings a week), the Charity has ensured access to drop-in sessions on evenings and has offered a range of projects focussing on topics including, local history, the environment, art, design and much more.</p> <p>Physical and mental healthcare are also catered for through the gym provision, emotional reliance and innovative walking projects.</p> <p>Young people shape the services offered and organise their own activities. Bi-monthly live music events (each attracting up to 120 young people) are organised by youth members and a Youth Management Team represents young people at senior level and ensures good discipline within the Abbey Street Centre.</p> <p>Community / Voluntary sector projects across the board are however continually facing difficulties in securing funding from diminishing pools of resources. Anyone wanting to get involved or volunteer should Tel. 01429 891444.</p>
Community Facilities at Derwent Grange Residential Home.	<p>There are numerous facilities at Derwent Grange Residential Home that are available for all members of the community to use. There are many rooms that can be used for meeting and training purposes.</p> <p>Other services on offer are assisted bathing, laundry services and hairdressers. The Day Care Centre within the Residential Home can also be hired out on an afternoon. For more information Tel. 01429 223343.</p>
Headland Development Trust.	<p>The Headland Development Trust operates from within The Headland and was formed in 2001. There are two main initiatives that the Trust is associated with, The Sigma Project and The SCRUM Project. The Sigma Project offers young people access to high quality arts and media activities and opportunities. These activities have major benefits to people personally, socially and to the community as a whole. The SCRUM Project (Sporting Community Union Museum) is</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	another initiative co-ordinated by The Headland Development Trust. The SCRUM steering group is supported by every rugby club in Hartlepool and aims to establish a permanent rugby union display in Hartlepool. For any information call Tel. 01429 430203.
Headland Parish Council.	Details required.
Churches Together Organisation.	This volunteer based organisation aims to engage the community together.
The Square Group.	The Square Group aims to bring together local resident through informal meetings with other residents.
West View Project.	<p>This project offers a range of services and activities in addition to the successful youth work programmes. These include short fun activities, team building and group development work, and a variety of nationally recognised training. They also organise courses with Hartlepool Adult Education to allow more people to take part in worthwhile training from novice level upwards.</p> <p>All of the staff are well qualified and experienced in delivering to groups with diverse needs from 8 years to adults. They are an AALA (Adventure Activities Licensing Authority) recognised centre, recognised as a BCU (British Canoe Union) training centre.</p> <p>The project is experienced in delivering outdoor education programmes to Schools as part of a GCSE Physical Education syllabus, and can offer Canoe / Kayak, rock climbing, orienteering, sailing and expedition skills work to GCSE level. They can also offer this work as part of other accredited education programmes. For more information please Tel. 01429 272699.</p>
West View Advice and Resource Centre.	<p>West View Advice and Resource Centre was established in 1983 to provide advice and information to individuals and groups. In 2001 the centre became a registered charity and gained the Community Legal Service Quality Mark for Advice.</p> <p>The core purpose of the centre is the provision of advice. Advice on such issues as debt, housing benefit, disability benefits and welfare rights, provided together with a drop in resource facility which has grown over the years to include a home visit service for the elderly and housebound. Additionally the centre provides a wide range of training services, information technology resources and venues for the support of courses vocational and leisure for adult and further education. Accommodation is provided for a number of local groups,</p>

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
	including the Credit Union and Hartlepool Action Team for Jobs. The centre can be contacted on Tel. 01429 271275.
Brus Ward Residents Association.	Brus Ward Residents Association is in the first stages of development and aims to be fully operational by mid 2006. For more information please contact Tel. 01429 429658.
Central Estate Tenant Management Organisation.	Details required.
Princess Residents Association.	Details required.
Headland Residents Association.	Details required.
West View Community Association.	Details required.
Horsley Centre.	The Horsley Building has a diverse range of community facilities to offer. There are a variety of different meeting rooms that can be used alternatively for dance or workshop events. There are also numerous different meeting rooms and office space (subject to a charge) that can be hired out to the public along with the use of kitchen facilities. For more information on the facilities available please call Tel. 01429 294867.
Community Initiatives Centre: Activ8 Centre.	The Active8 Centre is run through the Activ8 Centre Partnership whose main aim is to effect sustained improvement to the health and lifestyle of Hartlepool residents through engagement and involvement in a healthy lifestyle programme. This programme is initiated through those community groups who wish to utilise the centre for their programmes and activities. The aim is to have community led initiatives running for all ages within the centre along with the facility being used to its full potential. For further information Tel. 01429 231162.

GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Improve communication and information on what activities and opportunities there are locally.
2.	Need to ensure effective joint working to maintain resident satisfaction in the area.
3.	Ensure that residents are involved within decision making processes that affect the area.
4.	Increase resident involvement in the area, particularly the young.
5.	Continue to support the development of existing Community Groups / Residents Associations and encourage the involvement of new residents and volunteers.
6.	Increase community activities and awareness of existing activities.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
JOBS AND ECONOMY					
High levels of unemployment and low levels of employment.	<ul style="list-style-type: none"> Improve the employability of local people, through provision of advice and support. Co-ordinate and target training including basic and key skills. 	West View Employment Action Centre. HBC Economic Development. Job Centre Plus. Hartlepool PCT. Learning and Skills Council. Hartlepool College of Further Education.	Increase levels of employment in the locality.	<ul style="list-style-type: none"> West View Employment Action Centre – to be confirmed. Service Providers to carry out further promotion of Targeted Training and Jobsbuild which are already available town wide. <p>Encourage Access to HCFE 'Back to Work' programme.</p>	<p>Increase employment rate.</p> <p>Reducing unemployment rate / youth unemployment / long term unemployment rate.</p> <p>Improve basic skills.</p>
Identifying and tackling barriers to employment and training.	<ul style="list-style-type: none"> Investigate barriers including those related to benefits, aspirations, mobility, incapacity rates and discrimination issues. 	HBC Economic Development. West View Employment Action Centre. Hartlepool PCT. SureStart North. Stagecoach. Kiddikins. St. John Vianney Early Years Centre. Local Businesses.	Increase levels of employment in the locality.	<ul style="list-style-type: none"> North Hartlepool Forum to discuss. 	<p>Improve basic skills.</p> <p>Increase Level 1, 2 and 3+ qualifications.</p> <p>Increase resident satisfaction.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<ul style="list-style-type: none"> Improve local bus services within the area, particularly after 6.00pm. Provide affordable and accessible childcare. Liaise with local employers to promote higher wages, longer contracts and permanent contracts. Where gaps in services are identified, try and match potential new job opportunities to training developments. 	HBC Economic Development. West View Employment Action Centre. Hartlepool PCT. SureStart North. Stagecoach. Kiddikins. St. John Vianney Early Years Centre. Local Businesses.	Increase levels of employment in the locality.	<ul style="list-style-type: none"> North Hartlepool Forum to discuss. North Hartlepool Forum to discuss with relevant childcare facilities / employment support services. Could subsidise with NRF but would lead to sustainability issues. Hartlepool Working Solutions: Work Smart, to be confirmed. North Hartlepool Forum to discuss with employment support services. 	<p>Improve basic skills.</p> <p>Increase Level 1, 2 and 3+ qualifications.</p> <p>Increase resident satisfaction.</p>
Improve employment opportunities for local people.	<ul style="list-style-type: none"> Invite business sector to the forum to share information and develop links with the Business Leaders Forum. Encourage and provide incentives for local employers to take on apprentices and local people. Promote existing local employment volunteering and training provided by the local voluntary sector, which help to develop vocational skills and experience. 	North Hartlepool Forum. Local Businesses. HBC Economic Development. Housing Hartlepool. Business Link. Business Leaders Forum. West View Project. Headland Development.	Increase levels of employment in the locality.	<ul style="list-style-type: none"> North Hartlepool Forum to address. HBC Jobsbuild. Housing Hartlepool Apprentice Scheme. West View Project / Headland Development Trust / West View Advice and Resource Centre / Credit Union. 	<p>Increase the employment rate.</p> <p>Reducing unemployment rate / youth unemployment / long term unemployment rate.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	Continued ...	Trust. Credit Union. West View Advice and Resource Centre.	Increase levels of employment in the locality.	Continued ...	Increase the employment rate. Reducing unemployment rate / youth unemployment / long term unemployment rate.
Encourage business investment and activity in the locality to improve the business infrastructure and environment.	<ul style="list-style-type: none"> Improve local shopping facilities and services particularly in areas which have recently lost such assets e.g. Central Estate shop and Post Office recently both closed. Encourage alternative uses for key vacant and underused commercial and industrial properties. Demolish or improve unattractive problem commercial and industrial buildings such as the Old Marine Engineering Site and stables at Shields Terrace. Safeguard heritage buildings on the Headland by identifying owners and pursuing enforcement to ensure buildings are secured. Provide grants for improvements to commercial and industrial properties particularly for key buildings such as Morrison Hall, Durham Street Methodist Church and other historic buildings. Encourage owners to develop buildings in line with residents 	Local Businesses. HBC Economic Development. HBC Regeneration. Business Link. Headland Development Company. HBC Development Control. HBC Landscape and Conservation. English Partnerships. HBC Abandoned Buildings Group.	<p>Increase residents satisfaction.</p> <p>Increase levels of business start-ups.</p> <p>Improve buildings and sites.</p> <p>Bring vacant buildings back into use.</p> <p>Increase levels of self employment.</p>	<ul style="list-style-type: none"> To be identified. To be identified. To be identified. HBC Abandoned Buildings Group. To be identified. North Hartlepool Forum to explore further. 	<p>Improve community spirit.</p> <p>Increase the number of VAT registered businesses.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<p>aspirations for example more cafés, restaurants and ice cream shops on the Headland and a new post office and general dealers on Central Estate, or encourage owners to offer reduced rents for community use.</p> <ul style="list-style-type: none"> Provide smaller units at Oakesway Industrial Estate / other potential sites to provide modern accommodation for new business start-ups. Promote self employment opportunities, encourage entrepreneurship and encourage successful entrepreneurs to share experiences. Consider the feasibility of creating a 'One Stop Shop' for business advice. 	<p>Local Businesses. HBC Economic Development. HBC Regeneration. Business Link. Headland Development Company. HBC Development Control. HBC Landscape and Conservation. English Partnerships. HBC Abandoned Buildings Group.</p>	<p>Increase residents satisfaction.</p> <p>Increase levels of business start-ups.</p> <p>Improve buildings and sites.</p> <p>Bring vacant buildings back into use.</p> <p>Increase levels of self employment.</p>	<p>Continued...</p> <ul style="list-style-type: none"> To be identified. To be identified. To be identified. 	<p>Improve community spirit.</p> <p>Increase the number of VAT registered businesses.</p>
Maximise emerging economic opportunities.	<ul style="list-style-type: none"> Establish and develop links with the developers of the Victoria Harbour. Identify potential job opportunities at Victoria Harbour and match local training programmes. Develop a mechanism to maximise local construction skills in any major building works at Victoria Harbour. 	<p>Tees Valley Regeneration Company. HBC Economic Development. Headland Development Company. Learning and Skills Council. Hartlepool</p>	<p>Increase levels of employment in the locality.</p> <p>Increase levels of employment in the locality.</p>	<ul style="list-style-type: none"> North Hartlepool Forum to explore further. HBC Economic Development, Targeted Training, JobsBuild, Hartlepool College of Further Education. Working Solutions: Targeted Training and JobsBuild. 	<p>Increase employment rate.</p> <p>Reduce unemployment rate / youth unemployment / long term unemployment.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> Maximise the tourism potential of the Headland. Develop the fishing heritage of the Headland including creating opportunities for people to purchase local produce. 	College of Further Education. West View Employment Action Centre. Fish Quay. Port Authority.	<p>Increase levels of employment in the locality.</p> <p>Increase levels of employment in the locality.</p>	<ul style="list-style-type: none"> North Hartlepool Partnership / Single Regeneration Budget (SRB), INTERREG, Coastal Arc, Heritage Economic Regeneration Scheme (HERS). To be identified. 	<p>Increase employment rate.</p> <p>Reduce unemployment rate / youth unemployment / long term unemployment.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
LIFELONG LEARNING AND SKILLS					
Continue to improve the educational attainment of local school children at both primary and secondary levels.	<ul style="list-style-type: none"> Explore ways of raising parents and children's expectations and promoting a culture of learning. Increase 'family' learning, perhaps weekend and school holiday 'learning academies'. Whole family learning cuts down on need for additional childcare and by using fun ways of learning and raising aspirations, attainment levels can be increased by stealth. In partnership with the LEA, monitor any fluctuations in achievement that occur in local schools. Focus on raising literacy and numeracy standards. Initiatives to reduce truancy and keep children in the classroom and learning. 	Hartlepool LEA. All local schools. Residents. Young People. Parents.	<p>Raise numeracy and literacy levels.</p> <p>Improve grades in school.</p> <p>Evidence of inter-agency working.</p>	<ul style="list-style-type: none"> To be agreed. To be agreed. To be agreed. To be agreed. 	<p>Improve aspirations and achievements of families within the neighbourhood.</p> <p>Improve key stage 2, 3 and 4 results of pupils in the neighbourhood.</p>
To overcome the culture of not valuing education and facilitate progression to higher level qualifications.	<ul style="list-style-type: none"> Provide role models and mentors from higher education and business. Target 17-22 year olds to encourage them to stay in education. Publicise good news stories regarding learning in order to give people something to aspire to. 	HCFE. Cleveland College of Art & Design. NRF Learning Mentors. LSC. All local school. Local press.	<p>Increase the number of residents taking up learning opportunities.</p> <p>Good news stories.</p>	<ul style="list-style-type: none"> To be agreed. To be agreed. To be agreed. 	Promote positive attitude towards lifelong learning and raise aspirations in the local community.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
To identify and reduce barriers to education and training.	<ul style="list-style-type: none"> Provide support to deal with immediate problems, for example childcare provision to young parents, so they can focus on education again. Increase flexibility of learning by providing mobile learning in the community. Provide childcare alongside course provision. Improve transport to learning centres. 	Sure Start North. New Opportunities. Hartlepool Working solutions. Kidikins N'hood Nursery.	Reduce the number of people feeling that there are barriers to education.	<ul style="list-style-type: none"> To be agreed. To be agreed. To be agreed. To be agreed. 	<p>Increase resident satisfaction.</p> <p>Increase level 1, 2 and 3+ qualifications.</p>
To create more vocational opportunities (particularly for young people).	<ul style="list-style-type: none"> Encourage schools to look at vocational qualifications, not just academic ones. Provide vocational qualifications in learning centres outside of schools, utilising existing premises. Give careers advice from an early age in schools in order to help children focus their learning on future careers. 	All schools. HCFE. Cleveland College of Art & Design. Abbey Street Project. West View Project. West View Employment Action Centre. Youth Opportunities Project.	<p>Increase the involvement of young people in local learning activities.</p> <p>Evidence of inter-agency working.</p>	<ul style="list-style-type: none"> To be agreed. To be agreed. To be agreed. 	<p>Increase Level 1, 2 and 3+ qualifications.</p> <p>Promote positive attitude towards lifelong learning and raise aspirations in the local community.</p>
Need to provide more adult education.	<ul style="list-style-type: none"> Encourage more locally provided courses, with priority access to them given to local people. Provide service sector training. Provide gardening classes. 	HBC Adult Education. Community/ Voluntary Sector. LSC. West View Community	<p>Increase the number of residents taking up learning opportunities.</p> <p>Raise numeracy and literacy</p>	<ul style="list-style-type: none"> To be agreed. To be agreed. To be agreed. 	<p>Improve basic skills.</p> <p>Increase Level 1, 2 and 3+ qualifications.</p> <p>Increase resident satisfaction.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<ul style="list-style-type: none"> ▪ Offer 'on-line' basic skills. ▪ Provide numeracy and literacy skill training. ▪ Re-open and reintroduce courses at the Phoenix Centre. 	Centre. Headland Resource Centre. Hartlepool Working Solutions. New Opportunities. Workroute.	levels.	<ul style="list-style-type: none"> ▪ To be agreed. ▪ To be agreed. ▪ To be agreed. 	<p>Improve basic skills.</p> <p>Increase Level 1, 2 and 3+ qualifications.</p> <p>Increase resident satisfaction.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
HEALTH AND CARE					
Lack of Health Education for all age groups / unhealthy lifestyles, including high levels of smoking, unhealthy eating habits and poor access to healthy foods.	<ul style="list-style-type: none"> Educate the local community and extend / raise awareness of services that are already in operation in the area. Address unregulated sales of cigarettes to children from local houses. Encourage increased provision of fruit and vegetable schemes locally. 	Hartlepool PCT. North Tees and Hartlepool NHS Trust. Sure Start. Residents. HBC Sports Development Team. HCFE. HBC Healthy Food Co-ordinator. Local Schools. Hartlepool LEA. HBC Trading Standards. Police. North Hartlepool Forum.	<p>Increase the number of residents who rate their health as good.</p> <p>Data from Hartlepool PCT.</p> <p>Smoking cessation support delivered.</p>	<ul style="list-style-type: none"> Healthy eating / nutritional information / smoking cessation / weight management training available through Hartlepool PCT. Breakfast and After School Clubs. A Stop Smoking clinic is available at the Sure Start building at Hindpool Close Tel. 01429 292555. Abbey Street Project, Activ8 Project & West View Project. HBC Trading Standards & Police to be encouraged to investigate further. A scheme already exists at Derwent Grange for their residents and could investigate with HBC's Health Food Co-ordinator to explore the possibility of extending the scheme for other residents. Tel. 01429 523169. St John Vianney's school provides fruit for children at break times. 	<p>Improve life expectancy.</p> <p>Reduce death rate from cancer.</p> <p>Reduce death rate from Coronary Heart Disease.</p> <p>Reduce smoking.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<ul style="list-style-type: none"> Work with schools to raise health awareness and promote healthy eating in schools. Explore the opportunities for improving access to purchase quality foods at reasonable prices. 	See previous page.	<p>Increase the number of residents who rate their health as good.</p> <p>Data from Hartlepool PCT.</p> <p>Smoking cessation support delivered.</p>	<ul style="list-style-type: none"> LEA and PCT can look at working with schools to raise awareness of healthy eating and other issues. Breakfast and After School clubs. North Hartlepool Forum, Community and Voluntary groups and Hartlepool PCT to discuss. 	<p>Improve life expectancy.</p> <p>Reduce death rate from cancer.</p> <p>Reduce death rate from Coronary Heart Disease.</p> <p>Reduce smoking.</p>
Not enough Doctors and Health Facilities e.g. Central Estate does not have a doctor, dentist or chemist.	<ul style="list-style-type: none"> Investigate the possibility of providing more health facilities within the local area to increase local provision. Explore the possibility of providing outreach services in the area e.g. Health Bus does not currently visit the Central Estate. Drop in surgeries from a GP and / or Nurse Practitioner and / or other appropriate Health Professionals in a community centre. 	Hartlepool PCT. North Tees and Hartlepool NHS Trust. Local GPs. HBC N'hood Services. LIT for Mental Health. LIT for Older People. Residents. Hartlepool MIND. Hartlepool Community Network. Community /	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Residents feeling an improved quality of life.</p> <p>Increase life expectancy in the area.</p>	<ul style="list-style-type: none"> Resources to be explored. Hartlepool PCT and providers to consider should funding become available. Would need to liaise with local groups with regard to potential accommodation needs. Hartlepool Families First may be able to respond to Central Estate issue. Hartlepool PCT to consider. Subject to funding and resources and the outcome of the 'Vision for Care' work of Hartlepool PCT. 	<p>Improve life expectancy.</p> <p>Reduce death rate from cancer.</p> <p>Reduce death rate from Coronary Heart Disease.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> Research into local needs, demand and potential supply of local health and social care facilities (i.e. pharmacy and outreach facilities from GP surgeries). Improve signposting services. 	Voluntary Sector. NHP Forum. Hartlepool Families First.	See previous page.	<ul style="list-style-type: none"> Carry out research on local needs through active engagement with community, which will inform agencies in the delivery of services. All agencies to discuss. 	<p>Improve life expectancy.</p> <p>Reduce death rate from cancer.</p> <p>Reduce death rate from Coronary Heart Disease.</p>
Doctors surgery very busy – improve waiting times for doctor's appointments.	<ul style="list-style-type: none"> Liaise with local surgeries to discuss and assess the difficulty residents face in making appointments. Liaise with Hartlepool PCT to discuss the issues residents face when making appointments in local surgeries, particularly pre-planned appointments. Educate the local community on how to access the most relevant medical treatment e.g. treatment of minor conditions through pharmacist. 	Hartlepool PCT. Local Surgeries. Residents.	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Service providers assessing the need for health care.</p>	<ul style="list-style-type: none"> North Hartlepool Forum to discuss. PCT currently looking at ways to allow people to make pre-planned appointments. Hartlepool PCT to investigate. 	<p>Improve life expectancy.</p> <p>Improve community spirit.</p>
Tackle issue of teenage pregnancy / increase support for teenage parents / young single parents in the area.	<ul style="list-style-type: none"> Preventative action to be continual to educate both girls and boys. 	Community / Voluntary Sector. Sure Start Health Development Worker. HBC Teenage Pregnancy Officer. Hartlepool PCT. North Tees	Reduce Teenage Pregnancy.	<ul style="list-style-type: none"> Resources to be identified. <p>The Teenage Pregnancy Strategy is implemented by the PCT.</p> <p>All work, which is undertaken, is multi agency and serves all parts of the town with particular emphasis on areas of disadvantage.</p>	Reduce under eighteen conception rate.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> Establish needs of young parents and try and support them in addressing these needs. 	and Hartlepool NHS Trust. Local Schools. West View Project.	Reduce Teenage Pregnancy.	<ul style="list-style-type: none"> Resources to be identified. 	Reduce under eighteen conception rate.
To continue to improve the health care for the elderly.	<ul style="list-style-type: none"> Investigate the special needs of the elderly. Including looking at the outcome of the Olders Peoples Strategy, once it is finalised. Look to extend and develop initiatives to increase support for the elderly. 	Hartlepool PCT. North Tees and Hartlepool NHS Trust. HBC Adult and Community Services. Residents. Hartlepool Carers. West View Advice and Resource Centre.	<p>Residents feeling an improved quality of life.</p> <p>Increase life expectancy in the area.</p> <p>Increase resident satisfaction.</p> <p>Increase resident satisfaction regarding access to health facilities.</p>	<ul style="list-style-type: none"> Resources to be identified. HBC Adult and Community Services to assist in identifying needs and support required. Housing Hartlepool could extend their support services to non-Housing Hartlepool residents, if resources were available. Look to promote the "Man in the Van project" which is NRF and PCT funded. 	<p>Improve life expectancy.</p> <p>Reduce death rate from cancer.</p> <p>Reduce death rate from Coronary Heart Disease.</p> <p>Improve community spirit.</p>
Develop more Health and Fitness Programmes.	<ul style="list-style-type: none"> Raise awareness / extend health and fitness services. 	Hartlepool PCT. North Tees and Hartlepool NHS Trust. Local GP's. HBC Social Services. Local	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Residents feeling and improved quality of life.</p> <p>Increase life</p>	<ul style="list-style-type: none"> An integrated Public Health Strategy, between Hartlepool PCT and HBC, is currently being developed. This will deal with the prevention agenda and be town wide. It will incorporate work on Coronary Heart Disease Prevention. 	<p>Improve life expectancy.</p> <p>Reduce death rate from cancer.</p> <p>Reduce death rate from Coronary Heart Disease.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> Provide subsidised health and fitness facilities. 	Schools. LIT for Older People. Residents. HBC Sports Development Team. Hartlepool Community Network.	expectancy in the area.	<ul style="list-style-type: none"> Price structure in place at Headland Sports Hall which provides membership concessions for the unemployed. 	<p>Improve life expectancy.</p> <p>Reduce death rate from cancer.</p> <p>Reduce death rate from Coronary Heart Disease.</p>
Concerns regarding dog fouling and lack of dog litter bins.	<ul style="list-style-type: none"> Enforcement action and shaming offenders. Educate community on the health implications of dog fouling. 	HBC N'hood Manager. Forum. Residents. HBC Dog Wardens. HBC Environmental Action Team.	<p>Resident satisfaction.</p> <p>Residents feeling an improved quality of life.</p>	<ul style="list-style-type: none"> Environmental Action Team can issue notices and fixed penalties of up to £50. Tel. 01429 523333 (£6 to £10,000 required to blitz an area for 2 months). Environmental Action Team can attend School Governors meetings to raise the profile and state the zero tolerance policy. Tel. 01429 523333. <p>HBC Dog Wardens provide a service which influences monitoring and fining for dog fouling. Contact HBC Environmental Action Team. Tel: 01429 523848.</p>	Improve community spirit.

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COMMUNITY SAFETY					
Anti-social behaviour and associated behaviour such as graffiti, vandalism – especially to cars, underage drinking and irresponsible behaviour (particularly around King Oswy Shops, Alliance Street, Earl Street, Galleys Field Court, St. Helen's Street, Winterbottom Avenue, Miers Avenue and Howard Street).	<ul style="list-style-type: none"> Residents to report incidents of anti-social behaviour to the Anti-Social Behaviour Unit (ASB Unit) Tel. 01429 296588. Increase presence (high visibility patrols) of Police / Police Community Safety Officers (PCSO's). Increase / make available facilities and activities for children and young people particularly indoor facilities and after school clubs. These need to be open to a range of age groups. This should occur along with the promotion / advertisement of existing facilities and activities which children and young people can access. These should be monitored to ensure appropriate use. Increase the efficiency of the CCTV cameras throughout the area. 	ASB Unit. Cleveland Police. Residents. Residents Associations. Youth Offending Service. Teesside Probation Service. HBC Youth Services. HBC Community Safety. HBC N'hood Services. Housing Hartlepool. FAST project. HBC Trading Standards. HBC Environment Action Team. North Hartlepool Forum.	<p>Resident satisfaction on complaints procedure from ASB Unit.</p> <p>More youth provision in the area.</p> <p>Increase in take up of existing youth provision in the area.</p>	<ul style="list-style-type: none"> North Hartlepool Forum to discuss with Anti-Social Behaviour Unit (ASB Unit) to look at ways of encouraging residents to report incidents and make them aware of their responsibilities. North Hartlepool Forum to discuss with Cleveland Police and other relevant organisations. Subject to funding and resources. <p>West View project and the Abbey Street project provide indoor and outdoor facilities and activities for children and young people.</p> <p>The FAST project working to tackle early signs of anti-social behaviour through a multi-agency approach and outreach work.</p> <ul style="list-style-type: none"> Resources to be confirmed. <p>Further Single Regeneration Budget (SRB) funding has been earmarked for 2005/06 for the revenue costs associated with existing CCTV cameras. This is however subject to approval from Government</p>	<p>Reduce anti-social behaviour.</p> <p>Reduce fear of crime.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<p>Continued ...</p> <ul style="list-style-type: none"> Improved / extended street lighting (Central – alleyways / West View – Warren Road and Bruce Crescent / Town Moor and the Heugh). Tackle the illegal selling of alcohol and cigarettes to young people who are underage particularly from private properties throughout the area. Enforcement action. 	<p>ASB Unit. Cleveland Police. Residents. Residents Associations. Youth Offending Service. Teesside Probation Service. HBC Youth Services. HBC Community Safety. HBC N'hood Services. Housing Hartlepool. FAST project. HBC Trading Standards. HBC Environment Action Team. North Hartlepool Forum.</p>	<p>Resident satisfaction on complaints procedure from ASB Unit.</p> <p>More youth provision in the area.</p> <p>Increase in take up of existing youth provision in the area.</p>	<p>Office North East (GONE).</p> <ul style="list-style-type: none"> Resources to be confirmed. <p>Further Single Regeneration Budget (SRB) funding has been earmarked for 2005/06 for additional columns. This is however subject to approval from Government Office North East (GONE).</p> <ul style="list-style-type: none"> North Hartlepool Forum to discuss with Cleveland Police, Anti-Social Behaviour Unit (ASB Unit), HBC Trading Standards, the Police Licence Officer and other relevant organisations. <p>Residents to work with Cleveland Police and other relevant organisations to improve information and relationships.</p> <ul style="list-style-type: none"> North Hartlepool Forum to discuss with Cleveland Police and other relevant organisations. <p>HBC's Environment Action Team (graffiti, vandalism, abandoned vehicles, fly tipping etc). 9.00am – 5.00pm, Tel. 01429 523333.</p>	<p>Reduce anti-social behaviour.</p> <p>Reduce fear of crime.</p>

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Lack of visible Police presence throughout the area and a regularly unstaffed Police Station on West View Road and Northgate along with no Community Warden scheme.	<ul style="list-style-type: none"> ▪ Increase Police presence / Police Community Safety Officers (PCSO's) throughout the area. 	Cleveland Police. Residents. Safe in Tees Valley.	<p>Police attendance at the North Hartlepool Forum.</p> <p>Reduction in recorded crime.</p> <p>Projects developed alongside residents.</p>	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to discuss with Cleveland Police, subject to funding and resources. 	<p>Reduce domestic burglary.</p> <p>Reduce vehicle crime.</p> <p>Reduce commercial crime.</p> <p>Reduce anti-social behaviour.</p> <p>Reduce fear of crime.</p>
Drug use and drug related litter throughout the area for example, needles left on the floor (particularly in West View Road Cemetery).	<ul style="list-style-type: none"> ▪ Increase Police drug enforcement activities. ▪ Liaise with Service Providers to look at opportunities to increase drug clean up operations and advertise the existing drug clean up services more widely. ▪ Increase Police drug enforcement activities. ▪ Initiatives to raise awareness / educate the local community particularly young people on the dangers surrounding the use of drugs and their effects as well as drug related litter. <p>Better communication and advertisement of opportunities for drug education.</p>	<p>Cleveland Police. Drug Action Team. Connexions. Youth Offending Service. Teesside Probation Service. HBC HBC N'hood Services. HBC Community Safety. Residents. DISC. Hartlepool Young Persons Drug Team (HYPE). ASB Unit.</p>	<p>More people, particularly young people, accessing information on drug related issues.</p> <p>Less evidence of drug related litter in public areas.</p> <p>Resident satisfaction.</p>	<ul style="list-style-type: none"> ▪ North Hartlepool Forum to consult with Cleveland Police. ▪ Subject to funding and resources. <p>HBC's 24 hour Drug Litter Service – 2 hour response time. 9.00am – 5.00pm, Tel. 01429 523333. 5.00pm – 9.00am, Tel. 01429 869424.</p> <ul style="list-style-type: none"> ▪ Further consultation with residents and Cleveland Police. ▪ Subject to funding and resources. <p>North Hartlepool Forum to discuss with the Drug Action Team Mobile Unit. The Drug Action Team is available to carry out education events in the local area, subject to resources.</p>	<p>Increase drug users accessing drug treatment programmes.</p> <p>Reduce fear of crime.</p> <p>Reduce anti-social behaviour.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	Continued ... <ul style="list-style-type: none"> Target specific locations identified by local people as areas of concern. Increase opportunities to help drug users to overcome addiction through Drug Action Team Centre and outreach work. 	Cleveland Police. Drug Action Team. Connexions. Youth Offending Service. Teesside Probation Service. HBC N'hood Services. HBC Community Safety. Residents. DISC. Hartlepool Young Persons Drug Team (HYPE). ASB Unit.	More people, particularly young people, accessing information on drug related issues. Less evidence of drug related litter in public areas. Resident satisfaction.	A town wide Personal Advisor employed through Connexions who works alongside Hartlepool Young Persons Drug Team (HYPE). <ul style="list-style-type: none"> Subject to funding and resources. Drug Action Team Centre. North Hartlepool to look at the possibility of the Mobile Unit providing an outreach service in the area. Referrals to DISC via Drug Action Team. A town wide Personal Advisor employed through Connexions that works alongside HYPE.	Increase drug users accessing drug treatment programmes. Reduce fear of crime. Reduce anti-social behaviour.
Address fear of crime – particularly young people and local residents feeling unsafe on a night when walking around the area.	<ul style="list-style-type: none"> Produce Community Safety booklets for the local community. Provide Community Safety informative event(s) for the local community. Encourage residents to be confident at reporting incidents that cause alarm, 	Cleveland Police. HBC Community Safety. ASB Unit. HBC N'hood Services. Victim Support Service. Housing	Residents' perceptions survey identifying that residents' fear of crime has been reduced and an increase in confidence to report incidents.	<ul style="list-style-type: none"> Subject to resources and an organisation coming forward. Skill Share can conduct a Crime Reduction Basics course, subject to demand. Please contact Skill Share on 01429 868353. To be discussed by North Hartlepool Forum, Cleveland 	Reduce fear of crime.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<p>distress or a nuisance to residents.</p> <ul style="list-style-type: none"> Improve residents' confidence when walking throughout the area. Address issues with anti-social behaviour with regard to the congregation of youths. Provide security works to houses including target hardening measures, particularly to vulnerable houses and vulnerable residents e.g. Central Estate. Raise awareness of Endeavour Scheme (to check). Improve the frequency of transport service – lack of public transport after 6.00pm. 	Hartlepool. Skill Share. Community / Voluntary Sector.	Residents' perceptions survey identifying that residents' fear of crime has been reduced and an increase in confidence to report incidents.	<p>Police, Anti-Social Behaviour Unit (ASB Unit) and Housing Hartlepool.</p> <ul style="list-style-type: none"> Review street lighting provision, subject to further consultation on key areas of concern as well as funding and resources. Anti Social Behaviour Unit (ASB Unit), Cleveland Police. Resources to be confirmed. Housing Hartlepool, Neighbourhood Renewal Community Safety Budget and Endeavour Repair Care (to check). Resources to be confirmed. Resources to be confirmed. Resources to be confirmed. 	Reduce fear of crime.
Use of motorbikes on open spaces / green areas e.g. the promenade, former Steetley site.	<ul style="list-style-type: none"> Residents to report incidents involving motorbikes and cars using open spaces / green areas to Cleveland Police Tel. 01429 221151. Local schools to raise awareness regarding the legalities and dangers of using motorbikes on open spaces / green areas. 	Cleveland Police. Residents. Local Schools.	Resident satisfaction.	<ul style="list-style-type: none"> Residents to work with Cleveland Police and other relevant organisations. North Hartlepool Forum to work with local schools and other relevant organisations. 	<p>Reduce anti-social behaviour.</p> <p>Reduce fear of crime.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> Cleveland Police to increase surveillance on hot spot areas using the off road policing unit. Increase publicity on what is illegal by educating parents and young people. 	Cleveland Police. Residents. Local Schools.	Resident satisfaction.	<ul style="list-style-type: none"> Subject to funding and resources. Subject to funding and resources. 	<p>Reduce anti-social behaviour.</p> <p>Reduce fear of crime.</p>
Lowest take up of home fire safety checks in Cleveland.	<ul style="list-style-type: none"> Further publicise the free smoke alarms and home fire safety checks available through Cleveland Fire Brigade. 	Cleveland Fire Brigade. North Hartlepool Forum. Residents.	Increase in take up of free smoke alarms and home fire safety checks.	<ul style="list-style-type: none"> North Hartlepool Forum to discuss with Cleveland Fire Brigade ways in which to advertise the free smoke alarms and home fire safety checks. <p>Free smoke alarms and home fire safety checks available through Cleveland Fire Brigade. Tel. 01429 874063 or visit www.clevelandfire.gov.uk.</p>	To be confirmed.
Lack of Neighbourhood Watch scheme – better coverage and co-ordination required.	<ul style="list-style-type: none"> Look at the possibility of organising a local campaign to raise interest and publicity and to identify local volunteers for Neighbourhood Watch, subject to resources and organisations coming forward. 	N'hood Watch. Community / Voluntary Sector. Cleveland Police. Residents. Housing Hartlepool.	<p>Registered Neighbourhood Watch Scheme in place throughout the area.</p> <p>Good news stories regarding the success of the Neighbourhood Watch Scheme.</p>	<ul style="list-style-type: none"> Further information on the Neighbourhood Watch Scheme can be obtained through the Neighbourhood Watch Co-ordinator on Tel. 01429 405585. 	<p>Reduce domestic burglary.</p> <p>Reduce vehicle crime.</p> <p>Reduce commercial crime.</p> <p>Reduce anti-social behaviour.</p> <p>Reduce fear of crime.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
ENVIRONMENT AND HOUSING					
Street Lighting (Central - alleyways West View, Warren Road, Bruce Crescent Headland Town Moor and the Heugh)	<ul style="list-style-type: none"> Improve lighting – residents to identify with HBC Neighbourhood Manager areas of priority. 	HBC Community Safety HBC N'hood Services HBC Lighting Officer.	<p>Less reported incidents of anti social behaviour.</p> <p>Resident satisfaction.</p>	<ul style="list-style-type: none"> North Hartlepool Forum to identify areas and discuss with HBC Lighting Officer. NRF and HBC Street Lighting Maintenance Plan. 	<p>Reduce anti social behaviour.</p> <p>Reduce fear of crime.</p>
Speeding Cars and motorbikes on open spaces / footpaths (Central / West View, Davison Drive)	<ul style="list-style-type: none"> Speed humps required Police enforcements. 	HBC Highways HBC N'hood Manager Housing Hartlepool Residents North Hartlepool Forum Cleveland Police	<p>Reduction in traffic problems.</p> <p>Suitable traffic solutions established.</p> <p>Increased residents satisfaction and safety.</p>	<ul style="list-style-type: none"> Residents to identify through the North Hartlepool Forum. Council will need to assess, subject to resources available. Highway section can provide the North Hartlepool Forum and Residents' Associations with an information pack on options to reduce speeding. North Hartlepool Forum can come up with a scheme which can then be included in the Local Transport Plan 2006. North Hartlepool Forum to identify problem areas and discuss with the police at the North Hartlepool Forum. 	<p>Reduce road traffic casualties.</p> <p>Improve satisfaction with the local area.</p>

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Estate and Environmental Improvements required (including addressing problems of litter, fly tipping, graffiti / vandalism and dog fouling).	<ul style="list-style-type: none"> Extend current caretaking arrangements which at present only cover Housing Hartlepool homes. Remove chewing gum and more frequent street cleansing. Enforcement of bye laws Grit pavements in the winter (provide more grit bins on Central Estate). Provide more litter and dog fouling bins (particularly outside shops, beach, pier – fishermen's rubbish, lower prom, 'the tunnel' Spion Kop and streets – particularly Durham Street and Ridlington Way). <p>Liaise with the Port Authority and fishermen to discuss the problem and to see if they can clean the pier regularly.</p>	<p>HBC Highways HBC N'hood Manager Housing Hartlepool Residents Housing Associations Police Community Wardens. North Hartlepool Forum. HBC Environmental Action Team. Local schools. HBC Dog Wardens. Youth Offending Team.</p>	<p>Visible improvements to open spaces and maintenance of the estate.</p> <p>Relevant team established to improve maintenance if funding available.</p>	<ul style="list-style-type: none"> Subject to funding available. HBC's Minor Works budget, Highways Maintenance. £100,000 required for 3 people team and vehicle, subject to suitable resources being identified. Environment Action Team can issue notices and fixed penalties of up to £50. They can attend School Governors meetings to raise profile and state the zero tolerance policy. Tel: 01429 523333 Cleveland Police to discuss problem with North Hartlepool Forum. North Hartlepool Forum to discuss with HBC Highways. Minor Works budget has £15,000 available town-wide per annum to provide litter bins (£350 per litter bin, £160 dog bin, disposal cost additional). North Hartlepool Forum and Neighbourhood Manager to discuss. 	Improve satisfaction with the local area.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<ul style="list-style-type: none"> Enforcements to ensure litter and dog fouling are cleared up and fly tipping is prevented. Publicise fines given. Educate community on the laws and punishments related to dog fouling if not picked up e.g. dog foul signs to be erected throughout the area. Encourage local businesses to do more – different packaging for takeaways and contribute to clean ups. 	<p>HBC Highways HBC N'hood Manager Housing Hartlepool Residents Housing Associations Police Community Wardens. North Hartlepool Forum. HBC Environmental Action Team. Local schools. HBC Dog Wardens. Youth Offending Team.</p>	<p>Visible improvements to open spaces and maintenance of the estate.</p> <p>Relevant team established to improve maintenance if funding available.</p>	<ul style="list-style-type: none"> Environment Action Team can issue notices and fixed penalties of up to £50. They can attend School Governors meetings to raise profile and state the zero tolerance policy (as children put rubbish in the drains). Tel: 01429 523333. (£6-10,000 required to blitz an area for 2 months). Cleveland Police to discuss with North Hartlepool Forum. Environmental Action Team can issue notices and fixed penalties of up to £50. They can attend School Governors meetings to raise profile and state the zero tolerance policy. Tel. 01429 523333. (£6-10,000 required to blitz an area for 2 months). North Hartlepool Forum and Neighbourhood Manager to discuss with Environment Action Team. 	Improve satisfaction with the local area.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<ul style="list-style-type: none"> Improved street cleansing and the state of public toilets. 	HBC Highways. HBC N'hood Manager. Housing Hartlepool. Residents. Housing Associations Police. Community Wardens. North Hartlepool Forum HBC Environmental Action Team. Local schools. HBC Dog Wardens. Youth Offending Team.	Visible improvements to open spaces and maintenance of the estate. Relevant team established to improve maintenance if funding available.	<ul style="list-style-type: none"> North Hartlepool Forum to discuss with HBC N'hood Manager suitable solutions with use of Minor Works Budget and NRF. 	Improve satisfaction with the local area.

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Car parking (Central / West View / King Oswy / Headland.	<ul style="list-style-type: none"> Stop Council's, Housing Hartlepool's and Gus Robinson's vehicles parking on pavements and damaging them (Central) – replace cracked pavements. Encourage more people to park at the old hospital site / Friarage Site. Encourage people to use the site at the end of Cobb Walk / Access End or Durham Street. Provide alternative / suitable parking solutions throughout the area. Discuss parking problem areas, particularly, Northgate shopping parade, Middlegate, behind the Borough Hall, Durham Street, Rowell Street, Catherine Street, Heugh Chare, Headland High Street), outside schools and problems of cars and caravans parking on grass verges. Extend the end of driveways – working with O/O, RSC, HBC 	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Housing Associations. North Hartlepool Forum.	<p>Resident satisfaction.</p> <p>Identified way to solve car parking issues.</p> <p>Reduction in car parking problems (monitored through the North Hartlepool Forum).</p>	<ul style="list-style-type: none"> North Hartlepool Forum to discuss problem areas and make contact with appropriate people. HBC's Minor Works budget, Highways Maintenance budget and Housing Hartlepool's Environmental Improvements scheme. North Hartlepool Forum to investigate if this is a suitable option (discuss with HBC Highways and Neighbourhood Manager. Minor works budget, Highway maintenance budget, Housing Hartlepool Local Transport Plan and Neighbourhood Renewal Fund. Consultation with residents on car parking options (including one way systems). Discuss at North Hartlepool Forum and contact appropriate people. Refer to the Headland Car Parking consultation for possible sites. North Hartlepool Forum to investigate if this suitable option (discuss with HBC Highways and Neighbourhood Manager. Minor works budget, Highway maintenance budget, Housing Hartlepool Local Transport Plan and Neighbourhood Renewal Fund. 	Improve the satisfaction with the local area.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Lack of dropped kerbs and safe crossings.	<ul style="list-style-type: none"> Provide more dropped kerbs where needed, particularly for wheelchair access. Safe zebra crossings for the elderly particularly in the Headland (Northgate Shops) and Central Estate West View Road near Gillens and Cleveland Road. 	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. North Hartlepool Forum. Residents Associations.	<p>Suitable traffic solutions established.</p> <p>Increased residents satisfaction and safety.</p>	<ul style="list-style-type: none"> Identify through the North Hartlepool Forum where required and tackle within the Transport plan – existing programme in place. North Hartlepool Forum to discuss with Highways and the potential of inclusion in the Local Transport Plan. 	Improve satisfaction with the local area.
Estate layout (Central) - cannot drive from one side of the estate to the other and unpopular flats with transient population.	<ul style="list-style-type: none"> Housing Hartlepool and North Hartlepool Forum to discuss. North Hartlepool Forum to identify areas. Need to determine land ownership. 	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents.	Greater accessibility for residents.	<ul style="list-style-type: none"> Dependent on feasibility. Housing Hartlepool, HBC's Minor Works budget, NRF. 	Improve the satisfaction with the local area.
Derelict / unsightly Buildings – causing noise dirt and pollution.	<ul style="list-style-type: none"> Demolish sheds and reclaim the land - long term. Northgate Terrace, building has been set on fire, need to make the builders aware that they make a lot of noise. 	Residents. HBC Urban Policy Section. HBC N;hood Manager. HBC Abandoned Buildings Group	Visual improvements to the physical environment.	<ul style="list-style-type: none"> HBC have an Abandoned Buildings Group to identify vacant buildings and negotiate with owners through the Town and Country Planning Act. North Hartlepool Forum to discuss way forward. 	Improve satisfaction with the local area.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<ul style="list-style-type: none"> Steetley site needs securing urgently as there are safety issues with trespassing (motorbikes). Possible demolition as soon as possible. And consider future uses. Derelict buildings on the Headland – identify owners, make secure and identify possible future uses. Use Planning Legislation where appropriate. Encourage local businesses to listen to residents aspirations regarding: restaurants, cafes etc. Heerema shed is unsightly and creates a lot of noise – causes problems with heavy industry next to housing. Residents and businesses need to meet to identify the problems and discuss possible solutions i.e. restrict hours of operation, reduce noise and dirt. 	<p>HBC Environmental Health. Housing Hartlepool. Housing Associations. Residents. HBC Strategic Housing Section and Housing Aid. Residents. Social Landlords. Private Landlords. HBC N'hood Manager. Anti Social Behaviour Unit.</p>	<p>Improve satisfaction with the local area.</p>	<ul style="list-style-type: none"> North Hartlepool Forum to discuss with Neighbourhood Manager. A planning application is currently in for Housing Development on the site. HBC have an Abandoned Buildings Group to identify vacant buildings and negotiate with owners through the Town and Country Planning Act. North Hartlepool Forum to discuss North Hartlepool Forum to discuss way forward. 	<p>Improve satisfaction with the local area.</p>

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Improve and make better use of Open spaces.	<ul style="list-style-type: none"> Open up close boarded fencing from Co-op to Throston Engine House to open up views of Victoria Harbour. Allotments need improving. Allotment Gates not locked near Brunoft Avenue – kids cause damage. Address parking up of caravans on open spaces Develop a Community Park and provide hanging baskets (Central Estate). Improve open spaces at Lower Bruce Crescent (Beautify the area), uncared for land at Warren Road, Davison Drive adjacent to West View Primary School, open space at Nicholson Way and top of Thorpe Street / Marine Drive – improve and make better use - community use. <p>Also problem of youths damaging Galleys Field Court residents' gardens.</p>	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Housing Associations. HBC Parks and Countryside Manager. Community / Voluntary Sector. Residents North Hartlepool Forum. Port Authority.	<p>Increased residents' satisfaction.</p> <p>Visible improvements to open spaces and maintenance of the estate.</p>	<ul style="list-style-type: none"> North Hartlepool Forum to discuss way forward. Neighbourhood Renewal Funding potentially available for improvements at Allotments. <p>North Hartlepool Forum to discuss issues around the Allotments with Parks & Countryside Officer and Allotments Association – improvements subject to resources available.</p> <ul style="list-style-type: none"> North Hartlepool Forum to discuss issues. North Hartlepool Forum to discuss. If viable / space can be identified could look at Minor Works budget, Housing Hartlepool and Neighbourhood Renewal Fund. Minor Works budget, Housing Hartlepool and Neighbourhood Renewal Fund to be considered. North Hartlepool Forum to discuss. 	Improve satisfaction with the local area.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<ul style="list-style-type: none"> Consult with the local community as to the best ways to make the best use of the Town Moor. Also provide lighting as it is pitch black at night. Repair the damage to the Paddling Pool 	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Housing Associations. HBC Parks and Countryside Manager. Community / Voluntary Sector. Residents North Hartlepool Forum.	<p>Increased residents' satisfaction.</p> <p>Visible improvements to open spaces and maintenance of the estate.</p>	<ul style="list-style-type: none"> HBC's minor works budget, subject to availability of resources North Hartlepool Forum to identify areas. <p>Community groups / organisations or groups of residents can apply to Pride in Hartlepool for up to £5,000 to make environmental improvements to their local area. Their proposals must include them taking some of the action i.e. tree planting, bulb planting, creating a community garden etc. Tel. 01429 284172.</p> <ul style="list-style-type: none"> North Hartlepool Forum to discuss with North Hartlepool Partnership and the Neighbourhood Manager. 	<p>Improve satisfaction with the local area.</p>
Pre 1919 private sector stock is poor with a significant number lacking in central heating and are in need of energy efficiency improvements.	<ul style="list-style-type: none"> Ensure housing meets decency and fitness standards. Provide new improvements that are energy efficient (central heating, windows, doors, roofs). 	HBC N'hood Manager Housing Hartlepool Residents Housing Associations HBC Principal Environmental Health Officer HBC Supporting People Officer. Community Safety Team	<p>Increased resident satisfaction.</p>	<ul style="list-style-type: none"> HBC provide energy efficiency advice for homes Tel. 01429 523364. <p>HBC Housing Renewal Strategy sets out how HBC intend to tackle private sector housing conditions over the next 2 years. Advice on improvement grants can be obtained from the Strategic Housing section Tel 01429 284117</p>	<p>Reduce the number of voids.</p> <p>Improve the satisfaction with the local area.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	Continued...	North Hartlepool Forum	Increased resident satisfaction.	Continued...	Reduce the number of voids. Improve the satisfaction with the local area.
Lack of elderly accommodation (bungalows and private developments) (West View)	<ul style="list-style-type: none"> Accommodation tailored more to meet specific needs for the elderly. 	Housing Hartlepool. Home Housing and other Housing Associations. HBC N'hood Services. HBC Strategic Housing Team. Residents. House builders.	Investment in housing. More mixed tenure. New build.	<ul style="list-style-type: none"> Housing Hartlepool Investment / house builders to be discussed. 	Improve satisfaction with the local area.
Tension between residents (elderly and young to close together) (Central). Need to keep young families on the Headland.	<ul style="list-style-type: none"> Housing Hartlepool and other Housing Associations to monitor and review where they locate new tenants. 	Housing Hartlepool. Home Housing and other Housing Associations. HBC N'hood Manager. North Hartlepool Forum.	Increased residents' satisfaction.	<ul style="list-style-type: none"> Housing Hartlepool and other Housing Associations to discuss at the North Hartlepool Forum. 	Improve satisfaction with the local area.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Lack of security for some houses. Vulnerable bungalows for the elderly (Central) Continued...	<ul style="list-style-type: none"> Improve boundaries (higher walls) to increase security), and improve the maintenance. Provide security works to houses and target new hardening measures, particularly to vulnerable houses. Security lights across all of the Estate and maintenance for new instalments. 	HBC N'hood Services Housing Hartlepool Housing Associations Cleveland Police HBC Community Safety HBC Community Wardens Residents Endeavour	Residents' perceptions survey identifying that residents' fear of crime has been reduced.	<ul style="list-style-type: none"> Housing Hartlepool and other Housing Associations to discuss at the North Hartlepool Forum. Housing Hartlepool, Neighbourhood Renewal Community Safety Budget and Endeavour Repair Care. Resources to be confirmed. Housing Hartlepool and residents to work with police and Safer Hartlepool to identify key areas and potential solutions. 	<p>Improve satisfaction with the local area.</p> <p>Improve satisfaction with the local area.</p>
Private Landlords (West View), problem tenants, noisy neighbours and poorly maintained properties. Businesses moving to the area to purchase a house and then leaving to rent it out.	<ul style="list-style-type: none"> Registered Social Landlords to work with HBC and residents to tackle problems. Enforcements. HBC Tenancy Relations Officer and Private Sector Housing Team and other neighbourhood associations to provide best practice advice on enforcements. 	HBC Private Sector Housing Team, Tenancy Relations Officer and Principal Environmental Health officer HBC Neighbourhood Manager Residents	<p>Increased resident satisfaction.</p> <p>Reduce problem tenants / anti-social behaviour.</p>	<ul style="list-style-type: none"> HBC Private Sector Housing Team 01429 523324, Tenancy Relations Officer (deals with harassment, illegal eviction and advice to landlords), Neighbourhood Manager and Housing Hartlepool to work with residents on the North Hartlepool Forum. <p>HBC provide advice to tenants on general issues, tenancy relations and condition of private rented properties Tel. 01429 284117.</p> <p>The ASBU is based in Jutland Road but covers the whole of the town. To contact the ASBU Tel. 01429 296588, Opening Hours: 9am - 5pm Monday-Thursday, 9am - 4.30pm Friday.</p>	<p>Increased resident satisfaction.</p> <p>Reduce problem tenants / anti-social behaviour.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	Continued...	HBC Private Sector Housing Team, Tenancy Relations Officer and Principal Environmental Health officer HBC N'hood Manager Residents	Increased resident satisfaction. Reduce problem tenants / anti-social behaviour.	The Unit have different response times depending on seriousness, these have been agreed corporately. Housing Hartlepool's Tenancy Relations and Enforcement Manager can be contacted on Tel. 01429 525230 to deal with anti-social behaviour / problem tenants.	Increased resident satisfaction. Reduce problem tenants / anti-social behaviour.
Evening bus services are poor (Central) and bus services to key community services i.e. doctors / swimming pool etc., particularly to the Headland (West View)	<ul style="list-style-type: none"> Community / service providers to identify where and when buses are needed. Liaise with Stage Coach and the HBC Local Transport Co-ordinator to see if a more frequent / later service can be introduced after 6:00pm, particularly for the Headland, West View and Central Estate. Alternatively look at Community transport to access community facilities. Bus conductors are also required at the end of school as children are rowdy. 	Stage Coach / ARRIVA Residents North Hartlepool Forum HBC (Neighbourhood Manager) HBC (Highways) HBC Transport Coordinator Housing Hartlepool Housing Associations	Greater accessibility for residents.	<ul style="list-style-type: none"> North Hartlepool Forum to discuss with Stage Coach / Arriva and HBC Transport Coordinator if demand is there and subject to resources or provide Community transport. 	Increased involvement in local community. Improve community spirit.

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Signposting	<ul style="list-style-type: none"> Provide better information and signs for directions and maintenance of existing signs (Central Estate). 	HBC N'hood Manager HBC Highways North Hartlepool Forum HBC Tourism Officer North Hartlepool Partnership	Improved information/ Increased resident satisfaction.	<ul style="list-style-type: none"> North Hartlepool Forum to discuss with relevant parties. Subject to resources. 	Improve satisfaction with the local area.
Concerns over seagulls – noise, mess and scaring people.	<ul style="list-style-type: none"> North Hartlepool Forum to discuss issues with HBC Pest Control. 	HBC Pest Control	Increased understanding of problems.	<ul style="list-style-type: none"> HBC Pest Control to discuss / inform the North Hartlepool Forum . 	Improve satisfaction with the local area.

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CULTURE AND LEISURE					
Lack of activities for the young, elderly and vulnerable (especially since the closure of the Phoenix Centre).	<ul style="list-style-type: none"> Provide facilities for the young e.g. youth / sport clubs especially activities such as rugby and computer clubs. Dedicated Outreach or Detached Youth Worker for the North Hartlepool area. Identify the activities that the elderly would like to participate in and look at suitable community venues. Encourage young people to use existing facilities. Develop a mobile youth centre 'travelling bus' for children to access as an indoor facility. All community activities and groups have stronger links to bring together resources and create a more cohesive provision of services across ages. 	HBC Cultural Services. HBC Youth Services. HBC Sports Development. HBC Youth Offending. Community / Voluntary sector. Residents. Young People. Community Network. Sure Start. Headland Future. West View Project. Abbey Street Project.	<p>Reduce the anti-social behaviour, large groups of youths and increase current youth club opening times.</p> <p>More activities provided in the area.</p>	<ul style="list-style-type: none"> HBC Youth Services, Sports Development, Community Services and young people to discuss. HBC Youth Services to discuss subject to resources. Hartlepool Access Group to discuss with relevant partners, subject to resources. HBC Youth Services and young people to discuss. All partners to discuss. All service providers in the area to discuss. 	<p>Improve satisfaction with local area.</p> <p>Improve community spirit.</p>
Maximise the use of community facilities in the area.	<ul style="list-style-type: none"> Use existing facilities (for example Abbey Street Project) to their full potential for activities throughout the week and weekend. Provide better transport links to community facilities in the area. Advertise existing activities and community facilities throughout the area in order to improve the recognition of existing culture and leisure facilities. 	HBC Cultural Services. HBC Youth Services. HBC Sports Development. HBC Youth Offending. Community / Voluntary sector.	<p>Reduce youths congregating in the area.</p> <p>Increase the take up of existing activities.</p> <p>More activities provided.</p>	<ul style="list-style-type: none"> All partners to discuss. All partners to discuss. All partners to discuss. 	<p>Improve satisfaction with local area.</p> <p>Improve community spirit.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<ul style="list-style-type: none"> St Hilda's Church needs to be resourced as a community resource to reduce the cost of maintaining the building. Improve off road cycle paths in the area that link to community facilities. Promote the use of St John Vianney School field as a play facility under the supervision of Community Wardens. 	Residents. Young People. Community Network. Sure Start. Headland Future. West View Project. Abbey Street Project. Community Warden. HBC Highways. Stagecoach. Arriva. St Hilda's Church.	<p>Reduce youths congregating in the area.</p> <p>Increase the take up of existing activities.</p> <p>More activities provided.</p>	<ul style="list-style-type: none"> Forum to discuss issues with St Hilda's Church. All partners to discuss, LTP. HBC Highways / Transport Manager. All partners to discuss. 	<p>Improve satisfaction with local area.</p> <p>Improve community spirit.</p>
Local community facilities have limited opening hours and age restrictions.	<ul style="list-style-type: none"> Extend the opening hours of existing community facilities in the area. 	HBC Youth Services. HBC Cultural Services. HBC N'hood Services. North Hartlepool Forum. Residents. Headland Future. West View Project. Abbey Street Project.	<p>Reduce youths congregating in the area.</p> <p>Increase the take up of existing activities.</p> <p>More activities provided.</p>	<ul style="list-style-type: none"> All partners to discuss. 	<p>Improve satisfaction with local area.</p> <p>Improve community spirit.</p>

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Improve the sports facilities (especially football pitches adjacent to Friarage Field).	<ul style="list-style-type: none"> Aim to promote the sports facilities to residents of all ages to maximise usage and discuss maintenance issues. 	HBC Parks and Countryside. HBC N'hood Services. HBC Sports Development. HBC Youth Services. Residents. Young People. North Hartlepool Forum.	<p>Reduce youth congregating in the area.</p> <p>Increase the take up of existing activities.</p>	<ul style="list-style-type: none"> All partners to discuss. 	<p>Improve satisfaction with local area.</p> <p>Improve community spirit.</p> <p>Improve satisfaction with children's play areas.</p>

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STRENGTHENING COMMUNITIES					
Lack of knowledge of what is going on in the area.	<ul style="list-style-type: none"> ▪ Increase communication between service providers and residents. ▪ Advertise what's on at central points such as community facilities. ▪ Community representatives need to be better informed. 	Residents. North Hartlepool Forum. HBC N'hood Manager. Resident Associations.	<p>Increased shared events and joint meetings within the community.</p> <p>Increase satisfaction of residents identified through household survey.</p>	<ul style="list-style-type: none"> ▪ All Service Providers to try and improve communications. HBC N'hood Manager, Community Network Officer and local community groups to discuss with residents at the North Hartlepool Forum. ▪ All service providers to try and improve communications. Town Care Manager and local community groups to discuss with residents at North Hartlepool Forum. ▪ Residents, Residents Associations, Councillors, Community Network and HBC N'hood Manager to discuss. 	<p>Increase involvement in local communities.</p> <p>Improved community spirit.</p>
Fragmentation of communities in the area and a general lack of people / groups working together.	<ul style="list-style-type: none"> ▪ Stronger links required between the communities. ▪ Break down barriers between community / community organisations. 	Residents. Residents Associations. Community / Voluntary	Increase the involvement of residents in voluntary groups and resident	<ul style="list-style-type: none"> ▪ All partners to discuss. ▪ North Hartlepool Forum to discuss. 	<p>Increase involvement in local communities.</p> <p>Improved community spirit.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	Continued...	Groups. Skills Share. Community Network. HBC Community Services. HBC N'hood Manager. Resident Participation Officer. HVDA.	associations along with the North Hartlepool Forum.	Continued...	Increase involvement in local communities. Improved community spirit.
Lack of effective consultation in the area as decisions are sometimes made prior to resident consultation.	<ul style="list-style-type: none"> Residents to be informed of all consultation events. All Resident Associations to work together to become involved within issues relating to the whole area. 	Residents. Resident Associations. Community / Voluntary Groups. HVDA. North Hartlepool Forum. HBC N'hood Manager. Community Network Officer. HBC N'hood Manager.	<p>Increased shared events and joint meetings within the community</p> <p>Increase resident satisfaction.</p> <p>Successful projects maintained and developed / problems addressed.</p>	<ul style="list-style-type: none"> North Hartlepool Forum to discuss. All partners to discuss. 	<p>Increase involvement in local communities.</p> <p>Improved community spirit.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Lack of residents capacity / confidence to become active in the community.	<ul style="list-style-type: none"> Provide support and encouragement for residents to work as volunteers in the community. Develop a North Hartlepool Forum. Look at the possibility of a Young Persons Forum or use existing school council's year representatives etc. to increase the involvement of Young People. Increase residents voice at the North Neighbourhood Consultative Forum. Use a variety of methods, venues and times for consultations to ensure that all groups have access to get their views across. 	Residents. Residents Associations. Community / Voluntary Groups. HVDA. North Hartlepool Forum. HBC N'hood Manager. Community Network Officer. HBC N'hood Manager.	<p>Increase number of volunteers and resident groups.</p> <p>Increase resident satisfaction.</p> <p>Increased shared events and joint meetings within the community.</p> <p>Increase in good news stories in relation to residents' involvement in the community.</p> <p>Increase number of volunteers and resident groups.</p>	<ul style="list-style-type: none"> All Service Providers / Community and Voluntary organisations/ Resident Associations in the area to discuss. Community Network, Residents, Resident Associations, local community groups, service providers to discuss. North Hartlepool Forum, local Primary / Junior/ Secondary schools to discuss. Community Network, Neighbourhood Manager. Residents, Community Network, Community Network Officer and North Hartlepool Forum to discuss. 	<p>Increase involvement in local communities.</p> <p>Improved community spirit.</p> <p>Increase involvement in local communities.</p> <p>Improved community spirit.</p>
Lack of support for existing community groups / resident associations and new residents to join.	<ul style="list-style-type: none"> Increase the amount of support that Resident Associations in the area receive. 	Resident Associations. HVDA. North Hartlepool Forum. HBC N'hood Manager.	<p>Increase resident satisfaction.</p> <p>Increased shared events and joint meetings within the community.</p>	<ul style="list-style-type: none"> Residents, Community Network, Community Network Officer and North Hartlepool Forum to discuss. 	<p>Increase involvement in local communities.</p> <p>Improved community spirit.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<ul style="list-style-type: none"> Use a variety of methods, venues and times for consultations to ensure that all groups have access to get their views. 	Community Network Officer. HBC N'hood Manager.	Increase in good news stories in relation to residents' involvement in the community.	<ul style="list-style-type: none"> North Hartlepool Forum, Community Network Officer and HBC N'hood Manager to arrange. 	<p>Increase involvement in local communities.</p> <p>Improved community spirit.</p>
Lack of activities / awareness relating to community social events.	<ul style="list-style-type: none"> Develop a range of annual intergenerational events for the area. 	Residents. Residents Associations. Community / Voluntary Groups. HVDA. North Hartlepool Forum. Town Care Manager. Community Network Officer. HBC N'hood Manager.	<p>Increased shared events and joint meetings within the community.</p> <p>Increase resident satisfaction.</p>	<ul style="list-style-type: none"> To be identified. 	<p>Increase involvement in local communities.</p> <p>Improved community spirit.</p>