

ADULT AND COMMUNITY SERVICES SCRUTINY FORUM AGENDA



Thursday 5th March 2009

at 3.30 pm

**in the Council Chamber,
Civic Centre, Hartlepool**

MEMBERS: ADULT AND COMMUNITY SERVICES SCRUTINY FORUM:
Councillors Atkinson, Brash, Fleet, A Marshall, McKenna, Plant, Preece, Simmons
and Worthy

Resident Representatives: Mary Green, Evelyn Leck and Mary Power

1. APOLOGIES FOR ABSENCE

2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS

3. MINUTES

3.1 To confirm the minutes of the meeting held on 11th February 2009 (*to follow*)

**4. RESPONSES FROM THE COUNCIL, THE EXECUTIVE OR COMMITTEES OF THE
COUNCIL TO FINAL REPORTS OF THIS FORUM**

None

**5. CONSIDERATION OF REQUEST FOR SCRUTINY REVIEWS REFERRED VIA
SCRUTINY CO-ORDINATING COMMITTEE**

None

6. CONSIDERATION OF PROGRESS REPORTS / BUDGET AND POLICY FRAMEWORK DOCUMENTS

- 6.1 Corporate Plan Update for 2009/10: Proposed Outcomes and Actions –
Director of Adult and Community Services

7. ITEMS FOR DISCUSSION

Investigation into ‘Access to Recreation Facilities for Vulnerable / Older People’

- 7.1 Discussion with key stakeholders:

- (a) Covering report – *Scrutiny Support Officer*;
- (b) Discussion with representatives from a variety of groups / clubs in Hartlepool who access recreation facilities;
- (c) Written feedback from the Learning Disability Partnership Board; and
- (d) Verbal feedback from the Fens Residents Association.

- 7.2 Feedback from Site Visit:

- (a) Covering Report – *Scrutiny Support Officer*; and
- (b) Verbal feedback from Site Visit.

8. ISSUES IDENTIFIED FROM FORWARD PLAN

9. ANY OTHER ITEMS WHICH THE CHAIRMAN CONSIDERS ARE URGENT

ITEMS FOR INFORMATION

Date of Next Meeting – Wednesday 8th April 2009, commencing at 3.30 pm in the Council Chamber, Civic Centre, Hartlepool

ADULT AND COMMUNITY SERVICES SCRUTINY FORUM

5 March 2009



Report of: Director of Adult and Community Services

Subject: CORPORATE PLAN UPDATE FOR 2009/10:
PROPOSED OUTCOMES AND ACTIONS

1. PURPOSE OF REPORT

- 1.1 To provide the opportunity for the Adult and Community Services Scrutiny Forum to consider the proposed outcomes and actions for inclusion in the Corporate Plan 2009/10.

2. BACKGROUND INFORMATION

- 2.1 The Corporate Plan is for the 2 years 2009/10 to 2010/11. This coincides with the Local Area Agreement and the Government's Comprehensive Spending Review and allocation of funding to local government which is reflected in the Council's own Medium Term Financial Strategy.
- 2.2 The Corporate Plan is the Council's top-level corporate plan. It sets out the Council's top priorities and contributions for delivering the Community Strategy aims in 2009/10.
- 2.3 The Corporate Plan is an important document because it formally communicates the council's vision and priorities. The process for producing the plan has been designed to ensure the risk is minimised and that the Corporate Plan is fit for purpose.
- 2.4 The focus of the Corporate Plan for 2009/10 is on priority activities for improvement at a strategic level rather than day to day service delivery objectives. The operational service delivery objectives are picked up through Departmental service plans which are reported to individual portfolio holders.
- 2.5 As in previous years it is proposed that the Corporate Plan proposals should be considered by each of the Scrutiny Forums in early March. A report will be prepared for Scrutiny Coordinating Committee, for the meeting on 20 March 2009, detailing the comments/observations of each of the Scrutiny Forums to inform a response to Cabinet.

3 THE CORPORATE PLAN

- 3.1 As in previous years the plan will be produced in two parts. Part 1 describes the Council's overall aim, contributions to the Community Strategy aims and organisational development priorities.
- 3.2 Part 2 will continue to contain the detailed supporting information relating to performance statistics. The Council now has greater flexibility about what statistics it chooses to publish following the replacement of the Best Value Performance Indicators with the National Indicator set. Part 2 for 2009/10 will include performance statistics relevant to the Corporate Plan drawn from National and local indicators. Where available, the information provided will include 2007/08 and 2008/09 outturns and targets for 2009/10, 2010/11 and 2011/12,
- 3.3 The performance information cannot be collected until after 31 March, and is therefore not available at present. As with previous years this will be presented to Cabinet and Scrutiny Coordinating Committee in May/June for consideration.
- 3.4 At this stage the Scrutiny Forums are only being asked to consider the proposed Corporate Plan outcomes and actions. In line with previous years, Adult and Community Services Scrutiny Forum is only being asked to consider the proposed outcomes and actions that fall within its remit - attached at **Appendix A**.
- 3.5 As in previous years the remaining proposed outcomes and actions will be considered by the other relevant service Scrutiny Forums in early March, and their comments will be considered by Scrutiny Coordinating Committee on 20 March 2009.
- 3.6 The proposed list of outcomes and actions for inclusion in the 2009/10 plan, at Appendix A, is not a final definitive list. Officers will continue to review the contents over the coming months and will amend, if deemed appropriate, and if changing priorities demand it. Any proposed changes to the list of outcomes and actions will be brought back to Cabinet and Scrutiny Coordinating Committee for consideration.

4 RECOMMENDATIONS

- 4.1 It is recommended that the Adult and Community Services Scrutiny Forum:-
- (a) considers the proposed outcomes and actions for inclusion in the 2009/10 Corporate Plan as attached at **Appendix A**.
 - (b) formulates any comments and observations to be presented to the meeting of the Scrutiny Co-ordinating Committee to be held on 20 March

2009 to enable a formal response to be presented to the Cabinet in April 2009.

Contact Officers:- Nicola Bailey – Director of Adult and Community Services
Hartlepool Borough Council
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Email: Nicola.Bailey@hartlepool.gov.uk

BACKGROUND PAPERS

No background papers were used in the preparation of this report.

APPENDIX A

Corporate Plan 2009/10 – proposed Outcomes and Actions

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|-----------------------------|
| Health and Wellbeing |
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| | | |
|---|---|---|
| Outcome: Improved Health (Outcome Lead: Madeleine Johnson) | | |
| Code | Action | Lead Department / Division |
| CORP HW01 | To improve the health and wellbeing of Hartlepool citizens by implementing the Public Health Strategy and Action Plan | Adult and Community Services Department |
| CORP HW02 | To revise the Joint Strategic Needs Assessment (JSNA) and ensure that it influences all plans and programmes that address health inequalities | Adult and Community Services Department |
| CORP HW21 | To reduce smoking prevalence in Hartlepool | Adult and Community Services Department |
| CORP HW22 | To increase participations in Physical Activity within Hartlepool | Adult and Community Services Department |
| CORP HW23 | To increase the number of people eating healthily across Hartlepool | Adult and Community Services Department |
| CORP HW24 | To reduce the prevalence of obesity | Adult and Community Services Department |
| CORP HW25 | To promote good mental health and wellbeing | Adult and Community Services Department |
| CORP HW26 | To reduce the death rate and the rate of serious harm from accidents | Adult and Community Services Department |
| CORP HW27 | To promote the uptake of screening and immunisation programmes | Adult and Community Services Department |
| CORP HW28 | Take action to address the wider detriments of health | Adult and Community Services Department |

| Code | Action | Lead Department / Division |
|-----------|---|---|
| CORP HW01 | To improve the health and wellbeing of Hartlepool citizens by implementing the Public Health Strategy and Action Plan | Adult and Community Services Department |
| CORP HW02 | To revise the Joint Strategic Needs Assessment (JSNA) and ensure that it influences all plans and programmes that address health inequalities | Adult and Community Services Department |
| CORP HW21 | To reduce smoking prevalence in Hartlepool | Adult and Community Services Department |
| CORP HW22 | To increase participations in Physical Activity within Hartlepool | Adult and Community Services Department |
| CORP HW23 | To increase the number of people eating healthily across Hartlepool | Adult and Community Services Department |
| CORP HW24 | To reduce the prevalence of obesity | Adult and Community Services Department |
| CORP HW25 | To promote good mental health and wellbeing | Adult and Community Services Department |
| CORP HW26 | To reduce the death rate and the rate of serious harm from accidents | Adult and Community Services Department |
| CORP HW27 | To promote the uptake of screening and immunisation programmes | Adult and Community Services Department |
| CORP HW28 | Take action to address the wider detriments of health | Adult and Community Services Department |

| | | |
|--|---|---|
| Outcome: Exercise of choice and control and retention of personal dignity (Outcome Lead: Jill Harrison) | | |
| Code | Action | Lead Department / Division |
| CORP HW07 | To ensure all service developments have involvement from service users and their carers | Adult and Community Services Department |
| CORP HW08 | To ensure that all service users and carers have the opportunity to plan, direct and commission their own support | Adult and Community Services Department |
| CORP HW09 | To increase the number and range of supported accommodation options | Adult and Community Services Department |
| CORP HW10 | Increase social inclusion for people with mental health issues | Adult and Community Services Department |
| CORP HW29 | Ensure Vulnerable adults are safeguarded | Adult and Community Services Department |

| Code | Action | Lead Department / Division |
|-----------|---|---|
| CORP HW07 | To ensure all service developments have involvement from service users and their carers | Adult and Community Services Department |
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| CORP HW29 | Ensure Vulnerable adults are safeguarded | Adult and Community Services Department |

| Outcome: Improved Mental Health and Wellbeing (Outcome Lead: Carl Bashford) | | |
|--|---|---|
| Code | Action | Lead Department / Division |
| CORP HW11 | To support people with mental health issues into paid employment | Adult and Community Services Department |
| CORP HW12 | To increase social inclusion for people with mental health issues | Adult and Community Services Department |

| Outcome: Easier Access to Services (Outcome Lead: Jill Harrison) | | |
|---|---|---|
| Code | Action | Lead Department / Division |
| CORP HW13 | To ensure that carers are supported effectively to support their family members for as long as they wish | Adult and Community Services Department |
| CORP HW14 | To work with the community in Owton to implement the Connected Care Scheme | Adult and Community Services Department |
| CORP HW15 | To ensure that services are culturally sensitive and are able to respond flexibly to the diverse needs of the community | Adult and Community Services Department |
| CORP HW16 | To ensure easier access to both universal and targeted services that are tailored to individual needs | Adult and Community Services Department |
| CORP HW17 | To develop appropriate partnerships with the voluntary sector by setting up the Steering Group and implement the Strategy | Adult and Community Services Department |
| CORP HW18 | Improve access to psychological interventions | Adult and Community Services Department |
| CORP HW19 | To ensure integrated services are delivered in conjunction with Health where appropriate | Adult and Community Services Department |

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| Culture and Leisure |
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| Outcome: Enrich individual lives, strengthen communities and improve places where people live through enjoyment of leisure, culture and sport (Outcome Lead: John Mennear) | | |
|---|--|---|
| Code | Action | Lead Department / Division |
| CORP CL01 | Develop and deliver strategies to improve cultural, leisure facilities and events | Adult and Community Services Department |
| CORP CL02 | To ensure the public have access to a wide range of information about leisure, culture and sporting opportunities in a variety of accessible mediums | Adult and Community Services Department |

| Outcome: Cultural and leisure services, better meet the needs of the community, especially those from disadvantaged areas (Outcome Lead: John Mennear) | | |
|---|---|---|
| Code | Action | Lead Department / Division |
| CORP CL03 | To increase opportunities for participation in a wide range of cultural and leisure activity focussing on areas of disadvantage | Adult and Community Services Department |

ADULT AND COMMUNITY SERVICES SCRUTINY FORUM

05 March 2009



Report of: Scrutiny Support Officer

Subject: ACCESS TO RECREATION FACILITIES FOR
VULNERABLE / OLDER PEOPLE: DISCUSSION
WITH KEY STAKEHOLDERS – COVERING REPORT

1. PURPOSE OF REPORT

- 1.1 To inform Members of the Forum that representatives from a variety of clubs / groups who access recreation facilities in Hartlepool have been invited to attend this meeting in relation to the ongoing inquiry into 'Access to Recreation Facilities for Vulnerable / Older People'.

2. BACKGROUND INFORMATION

- 2.1 Members will recall that at the meeting of this Forum on 21 January 2009, the Terms of Reference and Potential Areas of Inquiry / Sources of Evidence for this scrutiny investigation were approved by the Forum.
- 2.2 Consequently, representatives from the following clubs / groups / boards have been invited to this meeting to discuss their views on access to recreation facilities:
- (a) Hartlepool's 50+ Forum;
 - (b) Life Chances Partnership Board;
 - (c) Learning Disability Partnership Board;
 - (d) Hartlepool Mental Health Local Implementation Team;
 - (e) Hartlepool Carers;
 - (f) Carers' Strategy Group;

- (g) LINKs;
- (h) Hartlepool Sportability Club; and
- (i) Care home managers / residents.

2.3 During this meeting it is suggested that responses should be sought to the following key questions:-

- (a) Are you satisfied with the recreation facilities and the level of service offered by Hartlepool Borough Council?
- (b) Do you feel as though the recreation facilities adequately cater for vulnerable / older people?
- (c) What factors do you feel prevent access to recreation facilities?
- (d) Do you have any suggestions as to how access to recreation facilities can be improved?
- (e) Do you have any other views/information which you feel may be useful to Members in forming their recommendations?

3. RECOMMENDATIONS

3.1 That Members of the Forum consider the views of the representatives in attendance at this meeting in relation to the questions outlined in Section 2.3 of this report.

Contact Officer:- Laura Starrs – Scrutiny Support Officer
Chief Executive's Department - Corporate Strategy
Hartlepool Borough Council
Tel: 01429 523 647
Email: laura.starrs@hartlepool.gov.uk

BACKGROUND PAPERS

The following background paper was used in the preparation of this report:-

- (i) Scrutiny Investigation into Access to Recreation Facilities for Vulnerable / Older People – Scoping Report (Scrutiny Support Officer) – 21.01.09

Leisure Services in Hartlepool

Meeting at Cromwell Street

Tuesday 10 February 2009 at 10.00 am

Present: 6 people with learning disabilities who use services
Rob Ryan
Jason Hunt
Carol Granville (taking minutes)



Rob told everyone that we were meeting to talk about the leisure services owned by Hartlepool Borough Council. He said that he would ask 5 questions and wanted everyone to say what they thought.



Question 1

Are you satisfied with the leisure services that are given by Hartlepool Borough Council?



Mill House

- Disabled parking near the building but only 3 spaces. You are lucky if you get a space.
- Used to be hard to open doors into Mill House but it now has automatic doors.
- Reception has a big glass screen. Not very good for people with poor hearing. Also bad for people in a wheelchair. Not very welcoming.
- Floor in changing room slippery.
- Nowhere large enough for wheelchair in main changing rooms.
- There is a hoist but most people do not know this.
- There is a lift but it is small.



More easy read information about Mill House is needed.



Headland

- Nice reception.
- Wide doors
- Automatic lighting.
- Access is good but lift is near reception. This could be bad if there is a queue.



Look at moving reception away from accessible lift.

In general it is more accessible than the older buildings.

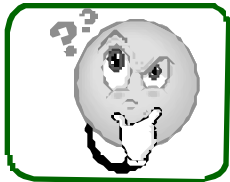
The Bridge

- Easy parking
- Easy access
- Electric door at front, but it sometimes does not work.



Question 2

Do you feel as though the leisure facilities cater for vulnerable/older people?



Okay. There are walk up ramps and some electric doors. Some buildings are easier than others to access.



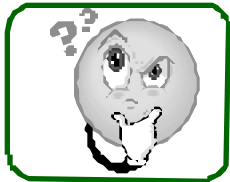
Question 3

What do you think prevents access to leisure facilities?



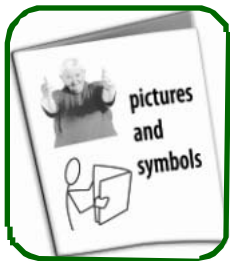
- Not enough disabled car spaces
- Poor access for large vehicles - for example mini-bus.
- Not enough information about what you can do.
- Some doors not wide enough for wheelchair users.





Question 4

Do you have any ideas how access to leisure services can be improved.



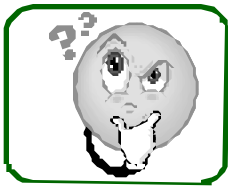
- More automatic doors on entrance to buildings
- More automatic doors inside buildings
- Widen doorways
- More welcoming receptions - not behind glass and low enough for wheelchair users.
- Well lit (Mill House needs new carpets, lighting etc throughout).
- Need easy to read notices in all buildings.
- Need easy read information pack about all buildings and what activities you can do.

Newholme Court, Bamborough Court and Priory Court all have heavy doors.



Summerhill

- Speed bumps changed for right of way traffic system.
- Smooth path from disabled parking bays to entrance doors.
- Electric doors on entrance.
- Smooth floors inside main building. Floors look good but not very safe if you are unsteady on your feet. Uncomfortable if you are in a wheelchair.



Question 5

Do you have any other ideas that might be useful to council members when looking at recommendations?

Just what was said in answer to question 4.

Overall the people with learning disabilities were fairly happy with what is on offer at the moment.

Meeting closed.

ADULT AND COMMUNITY SERVICES SCRUTINY FORUM

05 March 2009



Report of: Scrutiny Support Officer

Subject: ACCESS TO RECREATION FACILITIES FOR
VULNERABLE / OLDER PEOPLE: FEEDBACK
FROM SITE VISIT – COVERING REPORT

1. PURPOSE OF REPORT

- 1.1 To facilitate a discussion amongst Members of this Forum in relation to the site visit to recreation facilities held on 17 February 2009.

2. BACKGROUND INFORMATION

- 2.1 As part of the evidence gathering process for the undertaking of the investigation into Access to Recreation Facilities for Vulnerable / Older People, a site visit, to the following locations was recently attended by Members of the Adult and Community Services Scrutiny Forum:
- Mill House Leisure Centre, Hartlepool;
 - A new leisure facility in Durham, Freemans Quay; and
 - Headland Sports Hall: Hartlepool Sportability Club to observe recreational activities.
- 2.2 In line with good practice, Members of this Forum who were in attendance are requested to share / discuss their findings at today's meeting.

3. RECOMMENDATIONS

- 3.1 That Members of the Forum discuss their findings from the site visit as outlined in paragraph 2.1 of this report.

Contact:- Laura Starrs – Scrutiny Support Officer
Chief Executive's Department - Corporate Strategy
Hartlepool Borough Council
Tel: 01429 523 647
Email: laura.starrs@hartlepool.gov.uk

BACKGROUND PAPERS

There were no background papers referred to in the preparation of this report.