### REGENERATION AND PLANNING SERVICES SCRUTINY FORUM AGENDA



at 3.00 pm

in Council Chamber, Civic Centre, Hartlepool

MEMBERS: REGENERATION AND PLANNING SERVICES SCRUTINY FORUM:

Councillors R W Cook, S Cook, Cranney, Gibbon, A Lilley, London, McKenna, Rogan and Wright

Resident Representatives:

John Lynch, Brian McBean and Iris Ryder

- 1. APOLOGIES FOR ABSENCE
- 2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS
- 3. MINUTES
  - 3.1 To confirm the minutes of the meeting held on 9 April 2009
- 4. RESPONSES FROM THE COUNCIL, THE EXECUTIVE OR COMMITTEES OF THE COUNCIL TO FINAL REPORTS OF THIS FORUM

No items

### 5. CONSIDERATION OF REQUEST FOR SCRUTINY REVIEWS REFERRED VIA SCRUTINY CO-ORDINATING COMMITTEE

No items

6. CONSIDERATION OF PROGRESS REPORTS / BUDGET AND POLICY FRAMEWORK DOCUMENTS

No items

#### 7. ITEMS FOR DISCUSSION

- 7.1 Role of the Scrutiny Forum Scrutiny Support Officer
- 7.2 Determining the Scrutiny Forum's Work Programme 2009/10 *Scrutiny Support Officer*
- 8. ISSUES IDENTIFIED FROM FORWARD PLAN
- 9. ANY OTHER ITEMS WHICH THE CHAIRMAN CONSIDERS ARE URGENT

#### **ITEMS FOR INFORMATION**

i) Date of Next Meeting

Thursday, 20 August 2009 at 3.00 pm in the Council Chamber, Civic Centre, Hartlepool

# REGENERATION AND PLANNING SERVICES SCRUTINY FORUM

#### **MINUTES**

9 April 2009

The meeting commenced at 2.00 pm in the Civic Centre, Hartlepool

**Present:** 

Councillor: Councillor Shaun Cook (In the Chair)

Councillors: Rob Cook, Steve Gibbon, Ann Marshall, Carl

Richardson and David Young

Resident Representative: Brian McBean

Officers: Stuart Green, Assistant Director, Planning and Economic

**Development** 

Antony Steinberg, Economic Development Manager

James Walsh, Scrutiny Support Officer

Denise Wimpenny, Principal Democratic Services Officer

#### 105 Apologies for Absence

Apologies for absence were submitted on behalf of Councillors Frances London, Edna Wright and Resident Representative John Lynch.

#### 106 Declarations of interest by Members

None

#### 107 Minutes of the meeting held on 6 March 2009

Confirmed.

# 108 Responses from the Council, the Executive or Committees of the Council to Final Reports of this Forum

None.

# 109 Consideration of request for scrutiny reviews referred via Scrutiny Co-ordinating Committee

None.

## 110 Consideration of progress reports/budget and policy framework documents

None.

# 111 Draft Final Report – Scrutiny Investigation into the Marketing of Hartlepool (Regeneration and Planning Services Scrutiny Forum)

The Chair referred Members to the draft final report following the Forum's investigation into the Marketing of Hartlepool.

The report included the terms of reference, methods of investigation, key findings in terms of marketing to potential visitors, potential property investors and developers, potential incoming businesses as well as marketing and promoting the Tall Ships Races. A brief summary of the methods of investigation were detailed below and the evidence provided was set out in the report:-

- (a) Detailed presentations and reports from Hartlepool Borough Council Officers which was enhanced with verbal evidence;
- (b) Verbal evidence from the Authority's Elected Mayor in his role as Mayor and Portfolio Holder for Regeneration and Liveability;
- (c) Verbal evidence from the Authority's Portfolio Holder for Culture, Leisure and Tourism:
- (d) Verbal Evidence from key partners from Middleton Grange Shopping Centre, Cream Restaurants, York House Hotel, Tees Valley Regeneration and the HMS Trincomalee Trust; and
- (e) Site visit by Members to South Tyneside Council to examine another local authority's marketing strategy.

The Forum had gathered evidence from a wide range of sources to assist in the formulation of a balanced range of recommendations. The Forum's key recommendations to Cabinet were as outlined below:-

(a) That the residents and businesses of Hartlepool be encouraged to celebrate the visitor and business attractions that Hartlepool has to offer:

- (b) That the destination Hartlepool website should feature video footage of the visitors attractions in Hartlepool;
- (c) That residents within Tees Valley be encouraged to visit Hartlepool and that tourism officers from the region are given a guided tour of the attractions that Hartlepool has to offer;
- (d) That the signage into and around Hartlepool be:-
  - (i) Reviewed, with particular reference to interpretation signage; and
  - (ii) Re-examined in relation to the decision to use an intermediary company who charges for advertisements on roundabouts in Hartlepool.
- (e) That there be continued encouragement and incentives for new businesses to settle in the Town on existing sites and where these sites no longer meet the incoming needs, new business sites be developed.

The Forum discussed the conclusions and recommendations during which the following comments were raised:-

With regard to recommendation (e), a query was raised regarding the level of encouragement placed on businesses to settle in empty units in the town. Members were advised that some of the existing units were not always suitable for end-users and there was a need to meet potential developers needs. However, there were no immediate plans to develop new business sites. It was noted that general occupation levels of existing units was currently good.

In response to a request for clarification, the Economic Development Manager provided details of the various types of business rates incentive schemes available to encourage new businesses to settle in the town.

With regard to the Tall Ships Races, a number of queries were raised to which the Assistant Director agreed to seek clarification and provide under separate cover as soon as possible:-

- (i) Had local train operators been approached to carry leaflets detailing what Hartlepool had to offer in addition to the Tall Ships Races.

  Members were advised that it was understood that arrangements were in place for leaflets to be displayed nearer the event, however, the Tall Ships Manager would provide clarification in this regard.
- (ii) Details of car parking charging arrangements at Navigation Point during the Tall Ships event, whether any discounts could be offered to visitors, the impact these charges may have on local businesses and whether the Council had any powers to control such charges.

The Assistant Director advised that the car parks at Navigation Point were managed by an external company. The Mayor and Neighbourhood Services had been involved in discussions with the owners regarding the upkeep of the Marina and arrangements would be made for the outcome of these discussions to be provided to Members following the meeting.

(iii) Members emphasised the importance of the Council ensuring that visitors of the Tall Ships event were not overcharged for food/drinks and that queried if the Council would be implementing a level of control on these charges.

With regard to recommendation (d) (ii), a Member suggested that the current charges imposed on the Council by an intermediary company for advertising on roundabouts in Hartlepool be examined and that consideration be given to transferring the management of this facility in-house. It was therefore agreed that the recommendation be amended to reflect this suggestion.

In addition, it was agreed that the suggestions relating to advertising on roundabouts be reflected in a letter to the Mayor as agreed at the last meeting.

#### Recommendation

That the draft final report be agreed subject to an amendment to recommendation (d)(ii) to reflect the comments, as outlined above, the wording of which to be agreed by the Chair.

#### 112 Issues Identified from Forward Plan

None.

The meeting concluded at 2.30 pm

**CHAIRMAN** 

## REGENERATION AND PLANNING SCRUTINY FORUM REPORT





**Report of:** Scrutiny Support Officer

**Subject**: THE ROLE OF THE REGENERATION AND

PLANNING SERVICES SCRUTINY FORUM

#### 1. PURPOSE OF REPORT

1.1 To give an overview of the role and functions of the Regeneration and Planning Scrutiny Forum.

#### 2. BACKGROUND

- 2.1 The Council's approach to Overview and Scrutiny has been informed by government guidance, best practice nationally and experience of what works locally to ensure that the Scrutiny Forum's operate in an optimum scrutiny structure that will enable the Forums to add value and improve services for the residents of Hartlepool.
- 2.2 The role of the Scrutiny Co-ordinating Committee is briefly discussed in the following section. Following this in section 4, there is a more detailed description of the roles and functions of this forum.

### 3. ROLE AND FUNCTIONS OF THE SCRUTINY CO-ORDINATING COMMITTEE

- 3.1 The membership of the Scrutiny Co-ordinating Committee reflects both the Council's political make-up and the five standing Scrutiny Forums (which are equally represented on the Committee). A total of sixteen Elected Members serve on the Committee, consisting of the Chair (appointed by Council) and the Chair, Vice-Chair and one other Members from each of the five standing Forums. In addition to this, three Resident representatives are also co-opted onto the Committee, one from each Neighbourhood Consultative Forum.
- 3.2 This approach enables the Scrutiny Co-ordinating Committee to draw on the experience of a variety of Members, represent a cross-section of political views and equally represent each of the five standing Forums. The Scrutiny Co-ordinating Committee is responsible for the overall management of Overview and Scrutiny within the Authority. Other authorities' experience of

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7.1 - Role of Scrutiny Forum 2009 - SSO.doc

HARTLEPOOL BOROUGH COUNCIL

scrutiny appears to have benefited from the establishment of such a body. Given the increasing importance of the scrutiny role under the new arrangements and the likely increase in workload of the scrutiny function the role of the Scrutiny Co-ordinating Committee is invaluable. The main roles and functions of the committee are as follows:-

- (i) To work with the five Forums to decide an annual Overview and Scrutiny Work Programme, including the programme of any ad-hoc Forum that it appoints, to ensure that there is efficient use of the Forums and that the potential for duplication of effort is minimised;
- (ii) To lead the involvement of Overview and Scrutiny in the development of the budget and the plans and strategies that make up the policy framework and to delegate issues for consideration to the Forums;
- (iii) Where matters fall within the remit of more than one Overview and Scrutiny Forum, to determine which of them will assume responsibility for any particular issue and to resolve any issues of dispute between overview and scrutiny Forums;
- (iv) To receive requests from Members, the executive and/or the full council for items (including those referred via the Councillor Call for Action mechanism) to be considered by overview and scrutiny forums and to allocate them, if appropriate to one or more overview and scrutiny forum;
- (v) To put in place and maintain a system to ensure reports from Overview and Scrutiny to the Executive are managed efficiently and do not exceed any limits set out in the Constitution (this includes making decisions about the priority of reports, if the volume of such reports creates difficulty for the management of Executive business or jeopardises the efficient running of the Council business);
- (vi) To exercise the power of call-in in relation to Executive decisions made as set out in Section 21 (3) of the Local Government Act 2000, or allocate them to the appropriate overview and scrutiny Forum for consideration; and
- (vii) Assessing, monitoring and advising on the role of the Council's central support services in supporting the Council's progress towards the Community Strategy's priority aims, including:-
  - General policies of the Council relating to the efficient use of resources (people, money, property, information technology); and
  - District Auditor performance reports, the District Auditor's Annual Audit Letter, Best Value Performance Indicators and health and safety issues.

#### 4. FUNCTIONS OF OVERVIEW AND SCRUTINY FORUMS

- 4.1 The five standing Overview and Scrutiny Forums have three main functions and these are set out in the following paragraphs:-
  - (a) Policy Development and Review

Overview and Scrutiny Forums may:

- (i) Assist the Council and the Executive in the development of the budget and policy framework by in-depth analysis of policy issues;
- (ii) Conduct research, community and other consultation in the analysis of policy issues and possible options;
- (iii) Consider and implement mechanisms to encourage and enhance community participation in the development of policy options;
- (iv) Question members of the Executive and Chief Officers about their views on issues and proposals affecting the area; and
- (v) Liaise with other external organisations operating in the area, whether national, regional or local, to ensure that the interests of local people are enhanced by collaborative working.

#### (b) Scrutiny

Overview and Scrutiny Forums may:

- (i) Review and scrutinise the decisions of the Executive and Chief Officers both in relation to individual decisions and their overall strategic direction;
- (ii) Review and scrutinise the work of the Council in relation to its policy objectives, performance targets and/or particular service areas;
- (iii) Question members of the Executive and Chief Officers about their decisions, whether generally in comparison with the service plans and targets over a period of time, or in relation to particular decisions, initiatives or projects;
- (iv) Review and scrutinise the performance of other public bodies in the area, requesting them to attend and address relevant scrutiny forums to speak about their activities and performance;
- (v) Investigate other issues of local concern, outside the control of the Council and other public bodies in the area, and make recommendations to the Council, the Executive and / or other organisations arising from the outcome of the scrutiny process;

- (vi) Question and gather evidence from any person (with their consent);and
- (vii) Make recommendations to the executive and / or the council arising from the outcome of the scrutiny process.

#### (c) Finance

Overview and Scrutiny Committees may exercise overall responsibility for the finances made available to them. This presently consists of a dedicated overview and scrutiny budget of 50k. Applications for funding must be made through Scrutiny Co-ordinating Committee.

#### 5. THE REMIT OF THIS FORUM

5.1 The strategic direction of the Scrutiny Forums will be to assess, monitor and advise on the Council's progress towards the 7 priority aims of the Community Strategy whilst the operational direction of the individual Scrutiny Forums will be governed by the remits outlined in the Constitution.

The remit of the Regeneration and Planning Scrutiny Forum is as follows:-

'To consider issues relating to regeneration, the Community Strategy, building control, development control, economic development, landscape and conservation, strategic housing and community safety.'

5.2 There will be, however, from time to time, be issues that could be considered by more than one forum and it will be for the Scrutiny Co-ordinating Committee to determine which forum should examine a particular issue. It is also open to the Scrutiny Co-ordinating Committee to appoint ad hoc forums. For example, where an issue comes within the remit of two scrutiny forums, the Scrutiny Co-ordinating Committee could decide to establish an ad hoc forum made up of four Members from each of those two Forums.

#### 6. SCHEDULE OF FORUM DATES FOR 2008/09

6.1 Detailed below, for Members information, are the scheduled dates for meetings of the Regeneration and Planning Services Scrutiny Forum in 2009/10. Please note that all scheduled meetings will commence at 3.00pm, in various venues across the town, with the capacity for additional meetings to be arranged where required to accommodate the needs of individual inquiries.

Thursday 20 August 2009; Thursday 24 September 2009; Thursday 5 November 2009; Thursday 21 January 2010; Thursday 4 March 2010; and Thursday 1 April 2010.

#### 7. CONCLUSIONS

7.1 No specific action is required as a result of this report, however, Members may have questions about the role of the Forum.

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#### **BACKGROUND PAPERS**

The following background papers were used in the preparation of this report:-

(i) Hartlepool Borough Council Constitution.

# REGENERATION AND PLANNING SERVICES SCRUTINY FORUM

17 July 2009



**Report of:** Scrutiny Support Officer

**Subject:** DETERMINING THE SCRUTINY FORUM'S WORK

PROGRAMME FOR 2009/10

#### 1. PURPOSE OF REPORT

1.1 To provide the Members of the Regeneration and Planning Services Scrutiny Forum with a range of information, extracted from various sources to assist in the consideration of suitable topics for inclusion into the Forum's Work Programme for the 2009/10 Municipal Year.

#### 2. BACKGROUND INFORMATION

- 2.1 The Regeneration and Planning Services Scrutiny Forum needs to develop a Work Programme for the 2009/10 Municipal Year, together with a timeframe for each review, for consideration by the Scrutiny Coordinating Committee on the 31 July 2009. Detailed terms of reference should be developed at the start of each inquiry.
- 2.2 As such the Director for Regeneration and Planning Services; Cabinet Members for Community Safety and Housing, Regeneration and Economic Development and Corporate Performance Plan (BVPP) have been the foundation sources for this report to enable the Forum to compile its Work Programme.
- 2.3 However, it should be appreciated that some of the areas detailed below are continually evolving and further details will emerge throughout the year.
- 2.4 In addition to establishing the Forum's Work Programme, the Forum may consider it appropriate to receive illustrations from service departments in relation to impending legislation and to respond on an ad hoc basis to emerging issues which would be considered appropriate for an investigation or review to be undertaken.

		Ι	1
TOPIC	Director, Elected Mayor and Cabinet Member	Member(s)	Referrals
Transport Interchange			
(Issue: To consider how the finances will be spent, if the original brief is still fit for purpose and how are we engaging local views.)	X		
Neighbourhood / Community Policing			
(Issue: To consider the actual benefits of this beacon scheme in areas of Hartlepool, how this could be rolled out to other areas and to highlight the financial input that HBC has into this area.)	X		
Approaches into Hartlepool			
(Issue: What could be done to improve the approaches into Hartlepool, being mindful of the Tall Ships' Races 2010.)	X		
New Deal for Community Initiative			
(Issue: To consider the actual benefits which have been experienced by the people who were living in the area at the start of NDC and compare outcomes for those people.)		X	
Designing the Built Environment			
(Issue: To consider how we can utilise examples of good quality design and apply them to other areas of Hartlepool.)	X		

2.5 In setting the Work Programme for 2009/10 consideration also needs to be given to the following Budget and Policy Framework documents, which will be presented to the Forum during the course of the year.

BUDGET AND POLICY FRAMEWORK ITEMS	Estimated timetable for consideration by the Forum
Budget 2010/11	November 2009/December 2009, January 2010
Corporate Plan 2010/11	March 2010

2.6 Having considered the above information together with individual Members' identified topics for inclusion into the Work Programme, the Forum may wish to discuss various aspects contained within the Corporate Performance Plan 2009/10 to raise potential areas for consideration. They could range from areas already identified as suitable for development through commitments or areas where the specific performance is below the targeted level. For this purpose, **Appendices A and B** detail the relevant Sections of the Corporate Performance Plan for the Panel's consideration as outlined below:-

**Appendix A** – Council's Priority Contributions to Community Strategy Themes 'Jobs and the Economy'; 'Lifelong Learning and Skills'; 'Environment'; 'Housing'; 'Community Safety'; and 'Strengthening Communities'.

**Appendix B** - Performance Indicator Table: 'Jobs and the Economy'; 'Lifelong Learning and Skills'; 'Community Safety'; 'Environment'; and 'Housing'.

- 2.7 The Forum may also wish to apply a degree of emphasis on a particular source. For example, would the Forum consider issues which are clearly raised as a concern by the public to carry more weight than those considered important by the service provider? In practice the Forum will need to apply a considered opinion from all sources against the individual subject area.
- 2.8 Once the Forum has identified Scrutiny topics, anticipated time frames need to be applied. It is suggested to the Forum that a standard template for applying time allocations should be treated with caution as when scoping a subject a number of complexities may arise, therefore the anticipated duration should be allocated to the subjects on an individual basis.
- 2.9 The Forum is also advised to be cautious in setting an overly ambitious Work Programme for which it may be unable to deliver.
- 2.10 In addition to the above, the Forum may also consider establishing some small Sub-Groups, known as Working Groups to look at sharp focused areas of supplementary aspects of the main topic being scrutinised.

#### 3. RECOMMENDATIONS

3.1 The Regeneration and Planning Services Scrutiny Forum is requested to consider the wide range of information detailed within this report to assist in the determination of its 2009/10 Work Programme, to be approved by the Scrutiny Coordinating Committee at its meeting on 31 July 2009. Members may want to choose a maximum of two items for the coming year, which will allow for flexibility in the Forum's work programme for emerging issues and referrals from Council/Cabinet.

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#### **BACKGROUND PAPERS**

The following backgrounds papers were used in the preparation of this briefing note:-

(i) Corporate Performance Plan for 2009/10

#### Regeneration and Planning Services - Corporate Plan 2009/10

This Forum's remit covers Actions under the following Community Strategy Themes / Council Priority areas:

- Jobs and the Economy;
- Lifelong Learning and Skills;
- Community Safety;
- Environment;
- · Housing; and
- Strengthening Communities

The information provided in the appendix includes the relevant Community Strategy Themes, which are divided into the Corporate Plan Objectives that have some relevance to this Forum. Under each Corporate Plan Objective there are a number of Actions.

Theme: Jo	obs and the Economy		
Outcome: A	ttract Investment		
Code	Action	Date to be Completed	Responsible Officer
CORP JE01	Continue to work with partners to provide key manufacturing and service sector infrastructure including appropriate sites and premises including the development of the Southern Business Zone	31/03/2010	Anto ny Steinberg
CORP JE02	Work with Tees Valley Regeneration and PD Ports for the redevelopment of Victoria Harbour within Hartlepool Quays	31/01/2010	Stuart Green
Outcome: B	e globally competitive		
Code	Action	Date to be Completed	Responsible Officer
CORP JE04	Continued development of Hartlepool's Business Incubation System and business support programme including the development of the visitor economy network	31/03/2010	Mick Emerson
CORP JE05	Develop and facilitate entrepreneurial activities including working with young people to foster the enterprise culture in the town	30/09/2009	Mick Emerson

Theme: Jo	obs and the Economy (continued)		
Outcome: C	reate more employment opportunities for local people		
Code	Action	Date to be Completed	Responsible Officer
CORP JE06	Develop employment and training initiatives in partnership with key stakeholders for residents [ including targeting individuals from the most deprived wards] which meet the demands of the local labour market and the business community	31/03/2010	Diane Martin
Outcome: Promote Hartlepool's interests in economic regeneration policy making at the national, regional and sub-regional levels			
Code	Action	Date to be Completed	Responsible Officer
Code  CORP JE11			
CORP JE11	Action  Pursue due recognition of Hartlepool's economic role, needs and opportunities in national, regional and sub-regional	31/03/2010	Officer Derek Gouldbum
CORP JE11	Action  Pursue due recognition of Hartlepool's economic role, needs and opportunities in national, regional and sub-regional policy	31/03/2010	Officer Derek Gouldbum

Theme: L	ifelong Learning and Skills					
	Outcome: Provision of high quality learning and skills opportunities that drive economic competitiveness, widen participation and build social justice					
Code	Action	Date to be Completed	Responsible Officer			
CORP LLS11	Facilitate the physical enhancement and improvement of Hartlepool College of Further Education	31/03/2010	Andrew Golightly			

			APPENDIX A
Theme: <b>C</b>	ommunity Safety		
Outcome: R	educed Crime		
Code	Action	Date to be Completed	Responsible Officer
CORP CS01	Ensure compliance with section 17 of Crime and Disorder Act 1998, by supporting all Council Departments in developing their understanding and responsibilities to preventing and reducing crime and disorder when delivering services	31/07/2010	Brian Neale
CORP CS02	Contribute to developing partnership approaches to reduce the levels of violence and disorder specific to the town centre night-time economy and domestic related incidents, together with addressing alcohol related crime and disorder across Hartlepool	31/03/2010	Brian Neale
Outcome: R	educed harm caused by illegal drugs and alcohol		
Code	Action	Date to be Completed	Responsible Officer
CORP CS03	Ensure effective drug treatment services and interventions	31/03/2010	Chris Hart
CORP CS04	Strengthen a kohol treatment and support services	31/12/2009	Chris Hart
	mproved neighbourhood safety and increased public confidence, leading to reduced fear of behaviour	of crime and	anti-social
Code	Action	Date to be Completed	Responsible Officer
CORP CS05	Reduce anti social behaviour and criminal damage, including deliberate fire setting	31/03/2010	Sally Forth
CORP CS06	Pro mote community cohesion and engagement within communities, including the co-ordination of the local Prevent strategy	31/03/2010	Alison Mawson

Theme: Community Safety (continued)

Outcome: Reducing offending and re-offending

Code	Action	Date to be Completed	Responsible Officer
CORP CS0 7	Improve the effectiveness of criminal justice interventions for adult offenders who are supervised by the Reduction of Reoffending team.	31/03/2010	Chris Catchpole; Leanne Henderson
CORP CS08	Pro mote integrated offender management	31/07/2009	Chris Catchpole; Leanne Henderson
CORP CS09	Support the implementation of the 'Team Around the School' model and extend the early identification and support for those children and young people who are at risk of offending	30/09/2009	Danny Dun leavy

Theme: **Environment** 

Outcome: Deliver sustainable communities through high quality planning, new build and sensitive conservation and protect and enhance the local natural environment

Code	Action	Date to be Completed	Responsible Officer
CORP EN01	Coordinate the preparation of the Local Development Framework embodying the core principle of sustainable development and climate change	31/03/2010	Richard Waldmeyer
CORP EN02	Review significant features of Hartlepool's natural environment	31/03/2010	Sarah Scarr
CORP EN03	Review Hartlepool's conservation areas and implement planning policy guidance relating to the historic environment.	31/03/2010	Sarah Scarr

	<u> </u>	APPENDIX A
ousing		
alancing Housing supply and demand		
Action	Date to be Completed	Responsible Officer
Pursue a strategic housing market renewal programme in partnership with Tees Valley Living and key local partners	31/03/2010	Nigel Johnson
Enable development of affordable housing	31/03/2010	Nigel Johnson
nproving the quality of existing housing		
Action	Date to be Completed	Responsible Officer
Encourage improvements to homes to meet and exceed 'decent homes standards'	31/03/2010	Penny Gamer- Carpenter
Improve the energy efficiency of houses	31/03/2010	John Smalley
hanging housing needs and Meeting the Housing Needs of Vulnerable People		
Action	Date to be Completed	Responsible Officer
Provide support services to increase the opportunity for residents to live independently in the community	31/03/2010	Penny Gamer- Carpenter
ccess to Housing		
Action	Date to be Completed	Responsible Officer
Ensure there is access to a choice of good quality housing to buy or rent, to meet the aspirations of residents and encourage investment	31/03/2010	Lynda Igoe
Open the Housing Options Centre	31/03/2010	Lynda Igoe
	Pursue a strategic housing market renewal programme in partnership with Tees Valley Living and key local partners  Enable development of affordable housing  mproving the quality of existing housing  Action  Encourage improvements to homes to meet and exceed 'decent homes standards'  Improve the energy efficiency of houses  hanging housing needs and Meeting the Housing Needs of Vulnerable People  Action  Provide support services to increase the opportunity for residents to live independently in the community  ccess to Housing  Action  Ensure there is access to a choice of good quality housing to buy or rent, to meet the aspirations of residents and encourage investment	Action  Action  Date to be Completed Pursue a strategic housing market renewal programme in partnership with Tees Valley Living and key local partners 31/03/2010 Enable development of affordable housing 31/03/2010  Action  Date to be Completed Encourage improvements to homes to meet and exceed 'decent homes standards' 31/03/2010  Improve the energy efficiency of houses 31/03/2010  Action  Date to be Completed Action  Date to be Completed  Action  Date to be Completed  Action  Date to be Completed  Action  Date to be Completed  Action  Date to be Completed  Action  Date to be Completed  Action  Date to be Completed  Provide support services to increase the opportunity for residents to live independently in the community 31/03/2010  CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC

Theme:	Strengthening	Communities
THEITIC.	Sciengenening	Communicies

### Outcome: Empower local people to have a greater voice and influence over local decision making and the delivery of services

Code	Action	Date to be Completed	Responsible Officer
CORP SC02	Ensure a fit for purpose Local Strategic Partnership	31/03/2010	Joanne Smithson
CORP SC03	Coordinate the preparation, implementation, review and partnership monitoring of the Local Area Agreement	31/03/2010	Joanne Smithson

## Outcome: Improving quality of life and ensuring service providers are more responsive to neighbourhood needs with particular focus on disadvantaged areas

Code	Action	Date to be Completed	Responsible Officer
CORP SC11	Ensure the delivery of the Neighbourhood Renewal in the Borough	31/03/2010	Catherine Frank
CORP SC12	Continue the programme of Neighbourhood Action Plans (NAP) preparation, implementation and review	31/10/2009	Sylvia Burn
CORP SC13	Support the development and implementation of regeneration programmes within disadvantaged areas.	31/05/2009	Sylvia Burn

#### PERFORMANCE INDICATORS

Every council is required by the Department for Communities and Local Government to collect and publish a range of National performance indicators (NI's). In addition to these Government indicators, services in Hartlepool Borough Council have also set 'Local indicators,' these statutory and non-statutory indicators are set out in the pages that follow.

Four of the Community Strategy themes have some relevance to this Forum, and are listed below:-



NI's are set by the government and information for these are included in the Corporate Plan. Some of the NI's have additional uses these include:-

- Comprehensive Area Assessment (CAA)
   The means of assessing the Council's performance and how well it works together with other public bodies to meet the needs of Hartlepool residents. Replaced the Comprehensive Performance Assessment in April 2009.
- Public Service Agreement (PSA)
   Agreement between local and central government to improve performance across a range of indicators based upon national and local priority

Theme:	Jobs and the Economy		
Outcome: Attract Investment			
Code	Indicator	2008/09 Value	Annual 2009/10
NI 151	Overall Employment rate (working-age)	67.5%	67.8%
RPD P045	Employment Rate (16-24) (LAA H9)	45	54.1
RPD P076	The gap between Hartlepool unemployment rate and the Great Britain rate (LPI RP 10)	2.6	2.4
Outcome: Be globally competitive			
Code	Indicator	2008/09 Value	Annual 2009/10
NI 166	Median earnings of employees in the area	£461.71	£480.00
NI 171	New business registration rate	48.0	41.1
NI 172	Percentage of small businesses in an area showing employment growth	No Informatio suspended by	
Outcome: Create more employment opportunities for local people			
Code	Indicator	2008/09 Value	Annual 2009/10
NI 152	Working age people on out of work benefits	20.7%	19.7%
NI 153	Working age people claiming out of work benefits in the worst performing	28.5%	28.0%

Theme:	Community Safety			
Outcome: Reduced Crime				
Code	Indicator	2008/09	Annual	
		Value 2009/10	2009/10	
NI 20	Assault with injury crime rate	7.77	7.45	

Theme:	Community Safety (Continued)		
Outcome: Reduced harm caused by illegal drugs and alcohol			
Code	Indicator	2008/09 Value	Annual 2009/10
NI 40	Number of drug users recorded as being in effective treatment	745	756
Outcome: Improved neighbourhood safety and increased public confidence, leading to reduced fear of crime and anti-social behaviour			
Code	Indicator	2008/09	Annual
	Indicator	Value	2009/10
NI 17	Perceptions of anti-social behaviour	20.9%	Not Due
NI 35a	Building resilience to violent extremism - Understanding of, and engagement with, Muslim communities	2	2
Outome: Reducing offending and re-offending			
Code	Indicator	2008/09	Annual
3040		Value 2	2009/10
NI 111	First time entrants to the Youth Justice System aged 10-17	2050	2180
NI 19	Rate of proven re-offending by young offenders	1.31	1.50
NI 30	Reoffending rate of prolific and other priority offenders	25.3% (Dec 08)	19%

Theme:	Environment			
Outcome: Deliver sustainable communities through high quality planning, new build and sensitive conservation and protect and enhance the local natural environment				
Code	Indicator	2008/09	Annual	
		Value	2009/10	
RPD P002	New homes built on previously developed land (BVPI 106) [A]	36.00%	60.00%	

Theme:	Housing			
Outcome: Balancing Housing supply and demand				
Code	Indicator	2008/09	Annual 2009/10	
		Value		
NI 155	Number of affordable homes delivered (gross)	172	60	
RPD P047	Number of houses cleared in HMR intervention area (LAA H12) [A]	40	60	
Outcome: Changing housing needs and Meeting the Housing Needs of Vulnerable People				
Code	Indicator	2008/09	Annual	
		Value	2009/10	
RPD P043	The percentage of new tenants receiving support from HBC sustaining their tenancies for 6 months	100%	90%	