## NEIGHBOURHOOD SERVICES SCRUTINY FORUM AGENDA



Friday 24<sup>th</sup> July 2009

at 10.00am

in the Council Chamber, Civic Centre, Hartlepool.

MEMBERS: NEIGHBOURHOOD SERVICES SCRUTINY FORUM

Councillors S Akers-Belcher, R Cook, Coward, Fleming, J Marshall, Preeœ, Rogan, Worthy and Wright

Resident Representatives: John Cambridge, Mary Green and Brenda Loynes

- 1. APOLOGIES FOR ABSENCE
- 2. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS
- 3. MINUTES
  - 3.1 To confirm the minutes of the meeting held on 14<sup>th</sup> April 2009
- 4. RESPONSES FROM THE COUNCIL, THE EXECUTIVE OR COMMITTEES OF THE COUNCIL TO FINAL REPORTS OF THIS FORUM

No items.

### 5. CONSIDERATION OF REQUEST FOR SCRUTINY REVIEWS REFERRED VIA SCRUTINY CO-ORDINATING COMMITTEE

No items.

### 6. CONSIDERATION OF PROGRESS REPORTS / BUDGET AND POLICY FRAMEWORK DOCUMENTS

No items.

#### 7. ITEMS FOR DISCUSSION

- 7.1 Role of the Neighbourhood Services Scrutiny Forum *Scrutiny Support Officer*
- 7.2 Determining the Neighbourhood Services Scrutiny Forum's Work Programme 2009/10 Scrutiny Support Officer

#### 8. ISSUES IDENTIFIED FROM FORWARD PLAN

#### 9. ANY OTHER ITEMS WHICH THE CHAIRMAN CONSIDERS ARE URGENT

#### ITEMS FOR INFORMATION

#### Date of next meeting -

Monday 17<sup>th</sup> August 2009, commencing at 4.00pm in the Council Chamber, Civic Centre, Hartlepool

# NEIGHBOURHOOD SERVICES SCRUTINY FORUM

#### **MINUTES**

14 April 2009

The meeting commenced at 4.00 pm in the Civic Centre, Hartlepool

#### Present:

Councillor: Stephen Akers-Belcher (In the Chair)

Councillors: John Coward, Kevin Cranney, Tim Fleming, Christopher

McKenna and Gladys Worthy.

Resident Representatives:

John Cambridge and Brenda Loynes

Officers: Dave Stubbs, Director of Neighbourhood Services

Alan Coulson, Engineering Manager Charlotte Burnham, Scrutiny Manager

Angela Hunter, Principal Democratic Services Officer

#### 97. Apologies for Absence

Apologies for absence were received from Councillor Rob W Cook.

98. Declarations of interest by Members

None.

99. Minutes of the meeting held on 2 March 2009

Confirmed.

100. Consideration of request for scrutiny reviews referred via Scrutiny Co-ordinating Committee

None.

101. Consideration of progress reports/budget and policy framework documents

None.

## 102. Draft Final Report – Coastal Defences and Shoreline Management in Hartlepool (Neighbourhood Services Scrutiny Forum)

The Chair referred Members to the draft final report following the Forum's investigation into the Coastal Defences and Shoreline Management in Hartlepool.

The report included the terms of reference, methods of investigation, key findings in terms of the Council's current approach to coastal protection and shoreline management. A brief summary of the methods of investigation were detailed below and the evidence provided was set out in the report:-

- (a) Presentations and reports from Hartlepool Borough Council Officers;
- (b) Evidence from the Portfolio Holder for Neighbourhoods and Communities;
- (c) Evidence from the Environment Agency;
- (d) Evidence from Scarborough Borough Council;
- (e) Evidence from Scott Wilson Consultancy Firm; and
- (f) Site visit by Members to a selection of coastal defences in Hartlepool.

The Forum had gathered evidence from a wide range of sources to assist in the formulation of a balanced range of recommendations. The Forum's key recommendations to Cabinet were as outlined below:-

- (a) That the Portfolio Holder for Neighbourhoods and Communities lobby the Government to increase the funding available for coastal protection works;
- (b) That the Council undertakes a further assessment of the potential funding streams available for coastal protection works and considers whether further funding can be obtained from other sources;
- (c) That the Council continues to promote climate change and involves local residents in raising awareness of the effects it has on Hartlepool's coastline:
- (d) That the Council establishes the potential risks and implications associated with the loss of the Heugh Breakwater infrastructure and communicates this to members of the public to alleviate concerns;
- (e) That the Council continues to evaluate the risks of developing on sites which could potentially be at risk of coastal erosion in order to ensure

- the sustainability of future building developments and establishes the potential loss of funding in areas where erosion is occurring; and
- (f) That the Council continues to consult extensively with local residents on current / future coastal studies and where appropriate holds such consultation events in the locations covered by the relevant study.

A number of queries were raised by a member of the public and the Director of Neighbourhood Services responded accordingly, highlighting that the issues raised had been already discussed during the investigation and were included within the final report.

It was highlighted that the site visit undertaken as part of the investigation to the coastal areas in the town had proven very worthwhile. It was concluded that the report summarised a very in-depth and thorough study of the coastal defences and shoreline management in Hartlepool despite being undertaken over a relatively short period of time. The Director of Neighbourhood Services and Engineering Manager were thanked for their contribution to this investigation. Particular thanks were given to one of the resident representatives who had provided Members with a considerable amount of valuable local knowledge.

#### Recommendation

That the draft final report be agreed for submission to Scrutiny Co-ordinating Committee and Cabinet as appropriate.

103. Responses from the Council, the Executive or Committees of the Council to Final Reports of this Forum – Portfolio Holder's Response – Condition of the Highways in Hartlepool (Joint report of Director of Neighbourhood Services and Portfolio Holder for Neighbourhoods and Communities)

The Portfolio Holder for Neighbourhoods and Communities had been invited to provide the response from Cabinet after its consideration of the final report into the Condition of Highways in Hartlepool. Unfortunately, the Portfolio Holder had to submit his apologies and the Director of Neighbourhood Services was in attendance to present the report.

The Director of Neighbourhood Services informed Members that the Cabinet had accepted the majority of recommendations and had commented on the positive investigation that had been undertaken. It had been noted that some of the recommendations in the report were already being undertaken by the Neighbourhood Services Department. Cabinet approved the recommendations of the Forum with the exception of recommendations (h) and (i) unless additional budget provision could be identified. A copy of the action plan approved by Cabinet was attached by way of appendix.

The Director of Neighbourhood Services added that recommendations (h) and (i) would be further explored to ascertain if any improvements could be implemented in these areas. The Chair indicated that the comments of RASWA on recommendation (h) would be welcomed by the Forum.

A Member sought clarification on the current highway maintenance strategy and whether any progress had been made on examining long standing highways problems in certain areas of the town. The Director of Neighbourhood Services commented that the current Highways Maintenance Strategy covered 5 years and it was considered that this time period may be too long due to changing priorities resulting in some highway maintenance issues not being resolved. To try and alleviate this issue, consideration was being given to producing an annual programme in addition to the 5 year rolling programme.

#### Decision

The proposed actions detailed within the Action Plan were noted.

#### 104. Any Other Business

The Chair of the Forum and Director of Neighbourhood Services highlighted that this was the last meeting of the Scrutiny Forum that the Scrutiny Manager would be attending prior to moving onto a new position at Sunderland City Council. All Members wished to pass on their thanks for her contribution to the development of the scrutiny process within Hartlepool and conveyed their best wishes for the future.

The meeting concluded at 4.25 pm

**CHAIRMAN** 

### NEIGHBOURHOOD SERVICES SCRUTINY FORUM



#### 20 JULY 2009

**Report of:** Scrutiny Support Officer

**Subject:** THE ROLE OF THE NEIGHBOURHOOD SERVICES

**SCRUTINY FORUM** 

#### 1. PURPOSE OF REPORT

1.1 To give an overview of the role and functions of the Neighbourhood Services Scrutiny Forum.

#### 2. BACKGROUND INFORMATION

- 2.1 The Council's approach to Overview and Scrutiny has been informed by government guidance, best practice nationally and experience of what works locally to ensure that the Scrutiny Forum's operate in an optimum scrutiny structure that will enable the Forums to add value and improve services for the residents of Hartlepool.
- 2.2 The role of the Scrutiny Co-ordinating Committee is briefly discussed in the following section. Following this in section 4, there is a more detailed description of the roles and functions of this forum.

### 3. ROLE AND FUNCTIONS OF THE SCRUTINY CO-ORDINATING COMMITTEE

- 3.1 The membership of the Scrutiny Co-ordinating Committee reflects both the Council's political make-up and the five standing Scrutiny Forums (which are equally represented on the Committee). A total of sixteen Elected Members serve on the Committee, consisting of the Chair (appointed by Council) and the Chair, Vice-Chair and one other Members from each of the five standing Forums. In addition to this, three Resident representatives are also co-opted onto the Committee, one from each Neighbourhood Consultative Forums.
- This approach enables the Scrutiny Co-ordinating Committee to draw on the experience of a variety of Members, represent a cross-section of political views and equally represent each of the five standing Forums. The Scrutiny Co-ordinating Committee is responsible for the overall management of Overview and Scrutiny within the Authority. Other authorities' experience of scrutiny appears to have benefited from the establishment of such a body.

Given the increasing importance of the scrutiny role under the new arrangements and the likely increase in workload of the scrutiny function the role of the Scrutiny Co-ordinating Committee is invaluable. The main roles and functions of the committee are as follows:-

- (i) To work with the five Forums to decide an annual Overview and Scrutiny Work Programme, including the programme of any ad-hoc Forum that it appoints, to ensure that there is efficient use of the Forums and that the potential for duplication of effort is minimised;
- (ii) To lead the involvement of Overview and Scrutiny in the development of the budget and the plans and strategies that make up the policy framework and to delegate issues for consideration to the Forums;
- (iii) Where matters fall within the remit of more than one Overview and Scrutiny Forum, to determine which of them will assume responsibility for any particular issue and to resolve any issues of dispute between overview and scrutiny Forums;
- (iv) To receive requests from Members, the executive and/or the full council for items (including those referred via the Councillor Call for Action mechanism) to be considered by overview and scrutiny forums and to allocate them, if appropriate to one or more overview and scrutiny forum;
- (v) To put in place and maintain a system to ensure reports from Overview and Scrutiny to the Executive are managed efficiently and do not exceed any limits set out in the Constitution (this includes making decisions about the priority of reports, if the volume of such reports creates difficulty for the management of Executive business or jeopardises the efficient running of the Council business);
- (vi) To exercise the power of call-in in relation to Executive decisions made as set out in Section 21 (3) of the Local Government Act 2000, or allocate them to the appropriate overview and scrutiny Forum for consideration; and
- (vii) Assessing, monitoring and advising on the role of the Council's central support services in supporting the Council's progress towards the Community Strategy's priority aims, including:-
  - General policies of the Council relating to the efficient use of resources (people, money, property, information technology); and
  - District Auditor performance reports, the District Auditor's Annual Audit Letter, Best Value Performance Indicators and health and safety issues.

#### 4. FUNCTIONS OF OVERVIEW AND SCRUTINY FORUMS

- 4.1 The five standing Overview and Scrutiny Forums have three main functions and these are set out in the following paragraphs:-
  - (a) Policy Development and Review

Overview and Scrutiny Forums may:

- (i) Assist the Council and the Executive in the development of the budget and policy framework by in-depth analysis of policy issues;
- (ii) Conduct research, community and other consultation in the analysis of policy issues and possible options;
- (iii) Consider and implement mechanisms to encourage and enhance community participation in the development of policy options;
- (iv) Question members of the Executive and Chief Officers about their views on issues and proposals affecting the area; and
- (v) Liaise with other external organisations operating in the area, whether national, regional or local, to ensure that the interests of local people are enhanced by collaborative working.

#### (b) Scrutiny

Overview and Scrutiny Forums may:

- (i) Review and scrutinise the decisions of the Executive and Chief Officers both in relation to individual decisions and their overall strategic direction;
- (ii) Review and scrutinise the work of the Council in relation to its policy objectives, performance targets and/or particular service areas;
- (iii) Question members of the Executive and Chief Officers about their decisions, whether generally in comparison with the service plans and targets over a period of time, or in relation to particular decisions, initiatives or projects;
- (iv) Review and scrutinise the performance of other public bodies in the area, requesting them to attend and address relevant scrutiny forums to speak about their activities and performance;
- (v) Investigate other issues of local concern, outside the control of the Council and other public bodies in the area, and make recommendations to the Council, the Executive and / or other organisations arising from the outcome of the scrutiny process;

- (vi) Question and gather evidence from any person (with their consent); and
- (vii) Make recommendations to the executive and / or the council arising from the outcome of the scrutiny process.

#### (c) Finance

Overview and Scrutiny Committees may exercise overall responsibility for the finances made available to them. This presently consists of a dedicated overview and scrutiny budget of 50k. Applications for funding must be made through Scrutiny Co-ordinating Committee.

#### 5. THE REMIT OF THIS FORUM

5.1 The strategic direction of the Scrutiny Forums will be to assess, monitor and advise on the Council's progress towards the 7 priority aims of the Community Strategy whilst the operational direction of the individual Scrutiny Forums will be governed by the remits outlined in the Constitution.

The remit of the Neighbourhood Services Scrutiny Forum is as follows:-

'To consider issues relating to property, technical services, environmental services, emergency planning, public protection and housing.'

5.2 There will be, however, from time to time, issues that could be considered by more than one Forum and it will be for the Scrutiny Co-ordinating Committee to determine which forum should examine a particular issue. It is also open to the Scrutiny Co-ordinating Committee to appoint ad hoc forums. For example, where an issue comes within the remit of two scrutiny forums, the Scrutiny Co-ordinating Committee could decide to establish an ad hoc forum made up of four Members from each of those two Forums.

#### 6. SCHEDULE OF FORUM DATES FOR 2009/10

6.1 Detailed below, for Members information, are the meeting dates scheduled so far for the Neighbourhood Services Scrutiny Forum in 2009/10. Please note that all scheduled meetings will commence at 4.00pm, in various venues across the town, with the capacity for additional meetings to be arranged where required to accommodate the needs of individual inquiries.

Monday, 17 August 2009;

#### 7. CONCLUSIONS

7.1 No specific action is required as a result of this report, however Members may have questions about the role of the Forum.

#### **BACKGROUND PAPERS**

The following background paper was used in the preparation of this report:-

i) Hartlepool Borough Council Constitution.

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### NEIGHBOURHOOD SERVICES SCRUTINY FORUM

#### 24 July 2009



**Report of:** Scrutiny Support Officer

Subject: DETERMINING THE NEIGHBOURHOOD SERVICES

SCRUTINY FORUM'S WORK PROGRAMME FOR

2009/10

#### 1. PURPOSE OF REPORT

1.1 To provide the Members of the Neighbourhood Services Scrutiny Forum with a range of information, extracted from various sources to assist in the consideration of suitable topics for inclusion into the Forum's Work Programme for the 2009/10 Municipal Year.

#### 2. BACKGROUND INFORMATION

- 2.1 The Neighbourhood Services Scrutiny Forum needs to develop a Work Programme for the 2009/10 Municipal Year, together with a timeframe for each review, for consideration by the Scrutiny Co-ordinating Committee on 31 July 2009. Detailed terms of reference should be developed at the start of each review.
- 2.2 As such the Director of Neighbourhood Services; Portfolio Holder for Transport and Neighbourhoods and Corporate Plan (BVPP) have been the foundation sources for this report to enable the Forum to compile its Work Programme.
- 2.3 However, it should be appreciated that some of the areas detailed below are continually evolving and further details will emerge throughout the year.
- 2.4 In addition to establishing the Forum's Work Programme, the Forum may consider it appropriate to receive illustrations from service departments in relation to impending legislation and to respond on an ad hoc basis to emerging issues which would be considered appropriate for an investigation or review to be undertaken.

TOPIC	Director, Elected Mayor and Cabinet Member	Member(s)	Referrals
Climate Change / Carbon Reduction  (Issue: Exploration of the Councils energy strategy and practices to meet future targets in relation to climate change and carbon reduction)	X		
Traffic Lights  (Issue: Installation and maintenance – Service response times)	X		
Land Around Schools  (Issue: Management and maintenance of land outside school boundaries following the erection of perimeter fencing)	X		

2.5 In setting the Work Programme for 2009/10 consideration also needs to be given to the following Budget and Policy Framework documents which the Forum will need to consider throughout the year.

BUDGET AND POLICY FRAMEWORK ITEMS	Estimated timetable for consideration by the Forum
Food Law Enforcement Service Plan	Date to be confirmed
Budget 2010/11	November 2009/December 2009, January 2010
Corporate Plan 2010/11	March 2010

2.6 Having considered the above information together with topics identified by individual Members' for inclusion into the Work Programme, the Forum may wish to discuss various aspects contained within the Corporate Plan 2009/10 to raise potential areas for consideration. They could range from areas already identified as suitable for development through Commitments or areas

where the specific performance is below the targeted level. For this purpose, **Appendices A and B** detail the relevant Sections of the Corporate Plan for the Forums consideration as outlined below:-

**Appendix A** – Council's Priority Contributions to Community Strategy Themes: 'Health and Wellbeing'; 'Community Safety'; 'Environment'; 'Strengthening Communities'; and 'Organisational Development'.

**Appendix B** - Performance Indicator Table: 'Health and Wellbeing'; and 'Environment'.

- 2.7 The Forum may also wish to apply a degree of emphasis on a particular source for example, would the Forum consider issues which are clearly raised as a concern by the public to carry more weight than those considered important by the service provider? In practice the Forum will need to apply a considered opinion from all sources against the individual subject area.
- 2.8 Once the Forum has identified Scrutiny topics, anticipated time frames need to be applied. It is suggested to the Forum that a standard template for applying time allocations should be treated with caution as when scoping a subject a number of complexities may arise, therefore the anticipated duration should be allocated to the subjects on an individual basis.
- 2.9 The Forum is also advised to be cautious in setting an overly ambitious Work Programme for which it may be unable to deliver.
- 2.10 In addition to the above, the Forum may also consider establishing some small Sub-Groups, known as Working Groups to look at sharp focused areas of supplementary aspects of the main topic being scrutinised.

#### 3. RECOMMENDATION

3.1 The Neighbourhood Services Scrutiny Forum is requested to consider the wide range of information detailed within this report to assist in the determination of its 2009/10 Work Programme, to be approved by the Scrutiny Co-ordinating Committee at its meeting on 31 July 2009. Members may want to choose a maximum of two items for the coming year, which will allow for flexibility in its work programme for emerging issues and referrals from Council/Cabinet.

**Contact Officer:-** James Walsh – Scrutiny Support Officer

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#### **BACKGROUND PAPERS**

The following background papers were used in the preparation of this report:-

(i) Corporate Plan for 2009/10

#### **Neighbourhood Services - Corporate Plan 2009/10**

This Forum's remit covers Actions under the following Community Strategy Themes / Council Priority areas:

- Health and Wellbeing;
- Community Safety;
- Environment;
- Strengthening Communities; and
- Organisational Development

The information provided in the appendix includes the relevant Community Strategy Themes, which are divided into the Corporate Plan Objectives that have some relevance to this Forum. Under each Corporate Plan Objective there are a number of Actions.

Theme: Health and Wellbeing			
Outcome: Improved Health			
Code	Action	Date to be Completed	Responsible Officer
CORP HW20	Deliver advice and enforcement on legislation in relation to Public Protection issues	31/03/2010	Sylvia Pinkney
Outcome: B	e Healthy		
Code	Action	Date to be Completed	Responsible Officer
CORP HW06	Actively contribute to the health and future well being of the Children of Hartlepool	31/03/2010	Sylvia Tempest

Theme: Environment					
Outcome: In	Outcome: Improve the quality of the local environment by having cleaner, greener and safer public, private and				
community	spaces				
Code	Action	Date to be Completed	Responsible Officer		
CORP EN04	Improve and maintain the natural and built environment	31/10/2010	Denise Ogden		
CORP EN05	Protect the natural and built environment and enforce environmental legislation when appropriate	31/03/2010	Denise Ogden		
Outcome: P	rovide a sustainable, safe, efficient, effective and accessible transport system				
Code	Action	Date to be Completed	Responsible Officer		
CORP EN06	Deliver the Local Transport Plan	31/08/2010	Mike Blair		
CORP EN07	Establish an integrated transport strategy	31/08/2010	Paul Robson		
Outcome: Make better use of natural resources and reduce the generation of waste and maximise recycling					
Code	Action	Date to be Completed	Responsible Officer		
CORP EN08	Implement the Joint Tees Valley Waste Management Strategy	31/03/2010	Colin Ogden		
CORP EN12	To deliver initiatives to reduce water, waste and energy use	31/10/2010	Sylvia Tempest		
Outcome: P	repare for the impacts of and secure local and global action to tackle climate o	change			
Code	Action	Date to be Completed	Responsible Officer		
CORP EN09	Develop and deliver corporate environmental strategies	31/03/2010	Sylvia Tempest		
CORP EN10	CORP EN10 Develop Energy Management "invest to save" programme for Council buildings 30/11/2009 Graham Fra				
Outcome: Promote community involvement in positive action to reduce poverty through fair trade and promoting peace and security					
Code	Action	Date to be Completed	Responsible Officer		
CORP EN11	Promote Hartlepool as a Fair Trade Town	30/09/2009	Sylvia Tempest		

Theme: Strengthening Communities				
Outcome: Empower local people to have a greater voice and influence over local decision making and the delivery of services				
Code	Action	Date to be Completed	Responsible Officer	
CORP SC01	Ensure that sound mechanisms are in place which engenders a culture that provides the opportunities for meaningful public participation in Service Delivery	31/03/2010	Denise Ogden	
	nproving quality of life and ensuring service providers are more responsive to ocus on disadvantaged areas	neighbourhood nee	eds with	
Code	Action Date to be Completed Responsible Officer			
CORP SC10	Ensure Neighbourhood Managers have appropriate support in the implementation of Neighbourhood Action Plans	31/03/2010	Clare Clark	
Outcome: Ensure communities are well prepared to respond to emergency situations				
Code	Action	Date to be Completed	Responsible Officer	
CORP SC18	Ensure that robust emergency planning arrangements are in place	31/03/2010	Denis Hampson	

#### PERFORMANCE INDICATORS

Every council is required by the Department for Communities and Local Government to collect and publish a range of National performance indicators (NI's). In addition to these Government indicators, services in Hartlepool Borough Council have also set 'Local indicators,' these statutory and non-statutory indicators are set out in the pages that follow.

Two of the Community Strategy themes have some relevance to this Forum, and are listed below:-

## ⇒ Health and Wellbeing ⇒ Environment

NI's are set by the government and information for these are included in the Corporate Plan. Some of the NI's have additional uses these include:-

- Comprehensive Area Assessment (CAA)
   The means of assessing the Council's performance and how well it works together with other public bodies to meet the needs of Hartlepool residents. Replaced the Comprehensive Performance Assessment in April 2009.
- Public Service Agreement (PSA)
   Agreement between local and central government to improve performance across a range of indicators based upon national and local priority

Theme: Health and Wellbeing

Outcome: Improved Health

Code	Code Indicator	2008/09	Annual 2009/10	
Cour		Value	7 miladi 2005/ 10	
NI 182	Satisfaction of business with local authority regulation services	78%	80%	
NI 184	Food establishments in the area which are broadly compliant with food hygiene law	86	87	

Outcome: **Be Healthy** 

Code	Indicator	2008/09	Annual 2009/10
		Value	71111441 2003/10
NI 52a	Take up of school lunches - Primary Schools	64.0%	63.0%
NI 52b	Take up of school lunches - Secondary Schools	55.3%	53.0%
NI 55(iv)	Obesity in primary school age children in Reception: Line 4	13.0%	9.0%
NI 56(ix)	Obesity in primary school age children in Year 6: Line 9	25.6%	24.0%

Theme: Community Safety

Outcome: Stay Safe

	Code	Indicator	2008/09	Annual 2009/10
Code		Value	7 miliaar 2003/ 10	
ſ	NI 48	Children killed or seriously injured in road traffic accidents	6.7%	6.9%

Theme: **Environment** 

Outcome: Improve the quality of the local environment by having cleaner, greener and safer public, private and community

spaces

Code	Code	2008/09	Annual 2009/10
3345		Value	
LAA Env P002	Bathing Water Quality	100%	100%
NI 195 (NRA)	Improved street and environmental cleanliness -Litter (Neighbourhood Renewal Area)	11.2%	16%
NI 195a	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter	8%	14%
NSD P080	Percentage of people who think litter and rubbish is a problem in their area (Hartlepool)	53.00	42.00
NSD P081	Percentage of people who think litter and rubbish in the streets is a problem in their area (Neighbourhood Renewal Narrowing the gap)		46.00
NSD P245	Number of community groups involved in improving the local environment	82	16

#### Outcome: Provide a sustainable, safe, efficient, effective and accessible transport system

Code	Code   Indicator	2008/09	Annual 2009/10
Cour		Value	
LAA Env P003	Bus passenger satisfaction (survey conducted every 3 years – next due 2009/10)	Not Collected	65
LAA Env P004	The percentage of state schools that are covered by approved travel plans	95	100
NI 175	Access to services and facilities by public transport, walking and cycling	42.0%	50.0%
NI 177	Local bus and light rail passenger journeys originating in the authority area (BVPI 102)	5698909	5750370
NI 47	People killed or seriously injured in road traffic accidents	8.1%	34.8%
NI 48	Children killed or seriously injured in road traffic accidents	6.7%	6.9%

#### Outcome: Make better use of natural resources and reduce the generation of waste and maximise recycling

Code	2008/09	Annual 2009/10	
Cour		Value	7 milaar 2003/ 10
NI 191	Residual household waste per household	708	720
NI 192	I 192 Percentage of household waste sent for reuse, recycling and composting		39.00%
NSD P239	Number of businesses signed up to the green tourism business scheme	0	4

Theme:	Environment	(Continued)
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#### Outcome: Prepare for the impacts of and secure local and global action to tackle climate change

Code	Indicator	2008/09	Annual 2009/10
Cour		Value	
NI 185	CO2 reduction from local authority operations	Awaiting energy information before outturn can be calculated	
NI 186	Per capita reduction in CO2 emissions in the LA area	7.1	3.8
NI 188	Planning to Adapt to Climate Change	0	2
NSD P246	To reduce energy and water usage in schools involved in SEAL initiative	-25%	-5%

### Outcome: Promote community involvement in positive action to reduce poverty through fair trade and promoting peace and security

Code	Indicator	2008/09	Annual 2009/10
		Value	
NSD P085	Number of retail establishments offering Fairtrade as an alternative	29	22
NSD P086	Number of catering establishments offering Fairtrade as an alternative	16	14