

# **SOUTH NEIGHBOURHOOD CONSULTATIVE FORUM AGENDA**



**Friday 7<sup>th</sup> October 2005**

**at 10.00am**

**at Owton Manor Community Centre, Wynyard Road**

**MEMBERS: SOUTH NEIGHBOURHOOD CONSULTATIVE FORUM:**

Councillors Flintoff, Hargreaves, Hill, James, Johnson (Chairman), Leonard, Lilley, Preece, Rayner, Turner, M Waller, Wistow and Young

**Resident Representatives:**

Mike Arnold (Vice-Chair), Ron Foreman, Steve Gibbon, Mary Green, Allan McPartlin, Iris Ryder and Joan Smith.

- 1. WELCOME AND INTRODUCTIONS**
- 2. APOLOGIES FOR ABSENCE**
- 3. TO RECEIVE ANY DECLARATIONS OF INTEREST BY MEMBERS**
- 4. MINUTES**
  - 4.1 To confirm the minutes of the meeting held on 12<sup>th</sup> August 2005 (attached)
  - 4.2 Matters arising and/or update.
- 5. PUBLIC QUESTION TIME**
- 6. ITEMS FOR CONSULTATION**
  - 6.1 Multi-Use Games Area Strategy – Presentation – Mr D Dunlop, Sports Consultant – Oral report.

**7. ITEMS FOR DISCUSSION INFORMATION**

- 7.1 Shared Pedestrian and Cycle Link from Greatham C of E Primary School to Saltaire Terrace and Hillview – Karen Wilkinson, Travel Plan Coordinator
- 7.2 PCT Update – Acute Services Review – Kevin Aston – Oral report
- 7.3 Rossmere Neighbourhood Action Plan – Genevieve Parker

**8. ITEMS FOR DECISION**

- 8.1 Minor Works Scheme - Fens Ward – Dropped Crossings – Town Care Manager
- 8.2 Minor Works Scheme - Owton Ward – Grass Verge Reinstatement – Town Care Manager
- 8.3 Station Lane Zebra Crossing – Seaton Ward – Director of Neighbourhood Services
- 8.4 Greatham Play Area – Acting Director of Adult and Community Services

**9. WARD ISSUES**

**10. DATE AND TIME OF NEXT MEETING**

Friday 2<sup>nd</sup> December 2005 at 10.00am

**WARDS**

Fens  
Greatham  
Owton  
Rossmere  
Seaton

# ***SOUTH NEIGHBOURHOOD CONSULTATIVE FORUM***

**12<sup>th</sup> August, 2005**

## ***MINUTES OF THE MEETING***



<b>PRESENT:</b>
-----------------

Chair: Councillor Mick Johnson - Rossmere Ward

Vice Chair: Mike Arnold (Resident Representative)

Councillor Bob Flintoff	- Fens Ward
Councillor Maureen Waller	- Owton Ward
Councillor Marjorie James	- Owton Ward
Councillor Arthur Preece	- Fens Ward
Councillor Geoff Lilley	- Greatham Ward
Councillor Gerald Wistow	- Owton Ward

Resident Representatives: Allan McPartlin, Mary Green, Ron Foreman, Jean Smith, Iris Ryder and Stephen Gibbon (newly elected).

Residents: Dennis Wilson, Tom Cooper, D Cooper, J Cooper, W Burke, Mrs P Burke, A Weatherill, B Weatherill, Colette Gibbon, E J Sherwood, Betty Burey, Dr Pickens, D Mitchell, A Davis, Mr C Beattie, Mrs M Marley, Mrs E Butterfield, Mr D Butterfield, Mr S Lavelle, Mrs Lavelle, Mr Oxley, Mrs E Grint, R Kennedy and S Kell.

Officers: Susan Atkinson, Borough Librarian  
Anne Laws, Team Leader (Policy, Planning and Information)  
Phil Hepburn, Car Parking Manager  
Dave Stubbs, Head of Environmental Management  
Paul Mitchinson, John Day, Community Technician  
Genevieve Parker, Principal Regeneration Officer

Community Network Officer: Lesley Hall

Primary Care Trust (PCT) Reps: Kevin Aston, Patient and Public Involvement Officer

Housing Hartlepool Representative: Janice Ledger

Cleveland Police Representatives: PC Dave Myers.

Cleveland Fire Brigade Representatives: R Butcher and G Rowland

### 13. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Hargreaves, A Marshall, Rayner and Turner.

### 14. APPOINTMENT OF NEW RESIDENT REPRESENTATIVE

Prior to the meeting a Resident Representative Election was held due to the retirement of Colin Thornton. Stephen Gibbon from the Fens Ward was the successful candidate and was welcomed to the Forum.

### 15. DECLARATIONS OF INTEREST BY MEMBERS

None

### 16. MINUTES

- (a) Central Forum of 10<sup>th</sup> June, 2005 – Confirmed.
- (b) Central Police & Community Safety Forum of 5<sup>th</sup> July, 2005 – Confirmed.

### 17. MATTERS ARISING

Catcote Road/Truro Drive - Dennis Wilson commented that he thought work was to be carried out at around Christmas last year but to date it had not been. DS said he would find out the position and write personally.

### 18. PUBLIC QUESTION TIME

Resident Rep. Mary Green, reported an increase in 11 and 12 year olds etc in MacRae Road area with alcohol. This

was noted by PC Dave Miles who said he would change the patrol areas of PCs and PCSOs to take in this area more often. He said some Anti-social Behaviour Contracts had been put in place and he asked the public to keep calls coming in. Lesley Hall mentioned forms put out last time for residents to report problem areas to the Police. The forms would be made available again.

Resident, Derek Mitchell - said "in other areas there are things for young people to do - could anything be done to start up an activity centre at the old Police Station". The Chair said if the Residents Association want to take it on they could contact the Town Care Manager for advice. DS said the building mentioned had been a Rent Office - he agreed to find out more about the building - he suggested that something could possibly be factored into the NAP (Genevieve Parker please note). Also on this issue, Cllr M James said all Wards have some responsibility - Rossmere NAP is being prepared - she said she would like to see some feasibility study to identify areas for development of places for kids like Abbey Street on the Headland and Café 177 on York Road - need to start to work together to achieve it. (Genevieve Parker please note) Lesley Hall, Community Link Worker, indicated that in the Plans the need is identified - as part of the process we will be looking at how to develop activities for kids.

A resident reported ant-social behaviour at Seaton Coach Park - he understood 50 fixed penalty notices had been issued and commented that this should be more widely publicised. DS noted and said those over 18 are reported to the Mail.

Flats above Fens Shops - Joan Smith, Res Rep advised that people who live in the flats have suffered from problems of young people gathering and anti-social

behaviour for a number of years. Cages had been built over open staircases to try to achieve some protection but doors are left open and young people gather - there is graffiti - locks were fitted but vandalised. Anti-vandal paint had been suggested and Joan asked for Council support. DS said flats are privately owned Officers but had been in touch about various matters - He said he would write to people who he was in contact with and would go in with the team and clear graffiti. DS said anti vandal paint is OK to use.

Dennis Wilson asked when will the Civic Centre receptionists start booking items for the free bulky waste collection service starting on Monday 5<sup>th</sup> September. DS said from 5<sup>th</sup> September - until then usual payment has to be made - £5.

Dennis Wilson asked "Can a definite date be given by the Highways Department as to when "Keep Clear" will be painted outside 371/373 Catcote Road. PM to reply in writing..

Mrs Mary Treveil asked if something be done about the large amount of water outside her home after it rains. She said she can not get to her house without walking through the water or walk up the street and back down the path. "There is no grate to let the water away on the road; this never used to happen in the past just these last few years; I am 74 years old and am frightened I may slip". (address and telephone number supplied). PM to pass on to appropriate person.

Mrs Ann Weatherill, Stockton Road requested better street lighting (opposite Owton Lodge Pub) - slip road entrance at Seaton Lane / Stockton Road - mainly because of the trees. She said it is almost impossible to see the actual opening to the slip road at night. The light seems to get lost in the trees. "If we could have

some kind of sign you could see when your headlights hit - it would be a big help as the entrance is fairly close to the roundabout". PM to pass to the relevant Officer.

Mary Green, Res Rep, reported the following complaints that she had received:

- (1) Mrs Madge of Munro Grove complained about green belt at back of MacRae Road/Lanark Road and sub station - fly-tipping, rubbish, fires etc and not cleaned up properly.
  - (2) Steve Green of Owton Manor Lane thinks too much money wasted on what he sees as unnecessary cosmetic repairs on Catcote Road - "should spend less and repair potholes on other roads".
  - (3) Mr B Corbett, Kintra Road - complaint about pot-holes at Kirremuir Road / Kintra Road).
  - (4) Gordon Roberts, Owton Manor Lane - children causing anti-social behaviour problems around St Patricks Shops area. Increase in number of youths (boys and girls) 11 and 12 year olds drinking alcohol on the green area top of MacRae Road / farm track/ Kilmory Walk.
  - (5) Manhole cover outside 191 Owton Manor Lane is noisy.
- DS AND PM indicated that these would be actioned where appropriate.

Joan Smith, Resident Rep, raised issues relating to Fens School - she asked about proposals for bollards, signs, line painting etc - she said there had been delays and difference in understanding of what can happen - she felt people were being "fobbed off". PM said he would check out and give answer - DS asked for Joan to give him names of Officers involved.

## **19. ANNUAL LIBRARY PLAN 2005/06**

The Forum received a detailed report and a copy of the draft Annual Library Plan

2005/06. The Forum was advised that the Plan, as part of the Budget and Policy Framework of the Council, is required to allow examination of the service and its development. The four linked parts of the Plan and the Public Library Service Standards were described in detail and the Action Plan for 2005-08 was attached as an appendix to the Plan.

The Borough Librarian indicated that as part of the planning process, consultation with the public is required. This year the consultation is around the subject of the Impact Measures and how the work of the public libraries relates to and improves the other agendas of local and central government. This was taking place through contacting key stakeholders and library users.

The Forum was requested to consider whether current plan meets the needs of the public and the requirements of performance management.

Because of time constraints at the forum the Borough Librarian asked that anyone wishing to comment or raise issues should contact her by telephone on 523016, by e.mail on [susan.atkinson@hartlepool.gov.uk](mailto:susan.atkinson@hartlepool.gov.uk) or by writing to her at The Central Library, York Road.

## **20. CLEVELAND FIRE BRIGADE BRIEFING**

Fire Officer Neil Rowland from Blue Watch Stranton updated on the Forum on incidents from January 2005 to August 2005 in the South Ward, as follows:

Small fires requiring only 1 appliance	24
Large fires req. 2 or more appliances	15
Special Services calls other than fires	2
False Alarm good intention	7
False Alarm malicious	3

Which was a reduction in all incidents in the South Ward. Large fires numbers overall had stayed the same - these were summarised as accidental by householder or defects in some electrical appliances. Small fire incidents had reduced by 50% and there was evidence that the Brigade initiatives in partnership with the Council is helping with this. False malicious calls had nearly cease because of the active policy of pursuing and prosecuting culprits with the help of the Police.

Fire Officer Chris Butcher advised the Forum that residents can be visited, on request, to give advice on fire safety etc.

At the request of Councillor James, Officers agreed to bring information to a future Forum meeting (and leaflets) about the 2 year course for 13 to 17 year olds leading to a qualification. Lesley Hall, Community Network Officer also mentioned a one week course which shows how agencies can become involved with young people.

The Chairman thanks the Fire Brigade Officers for their report.

## **21. INSPECTOR'S REPORT INTO OBJECTIONS TO THE HARTLEPOOL LOCAL PLAN**

The Assistant Director (Planning and Economic Development), had supplied a detailed report, inviting comment on the recommendations made by the Inspector following the Public Local Inquiry into objections to the Hartlepool Local Plan. The report and appendix:

- set out the background leading up to the Public Local Inquiry;
- identified the main issues arising from the recommendations contained in the Inspector's Report on objections to the Local plan;

- summarised proposed responses to the Inspector's recommendations relating to the main issues; and
- highlighted the next stages in the plan preparation process.

The report concentrated on those issues of specific interest in relation to the South area, as follows:-

- Some of the general housing sites allocated in the draft plan:
  - \* Eaglesfield Road
  - \* Coronation Drive
- Two sites suggested by objector's for inclusion in the plan for housing development:
  - \* Owton Grange
  - \* Brenda Road/Seaton Lane (rear of Parsons) - for mixed uses including housing.
- Issues at Wynyard:
  - \* Samsung / North Burn site
  - \* Need for limits to development

In addition to the detailed report, Anne Laws gave a presentation, explaining each slide and updating on the current position. The next stages were also detailed in the report and presentation and Mrs Laws asked for comments on the Inspector's recommendations, the proposed responses to these and the resultant modifications to the Local Plan. She indicated that issues could be raised direct by telephone, by e.mail to [stuart.green@hartlepool.gov.uk](mailto:stuart.green@hartlepool.gov.uk) or in correspondence to him at Bryan Hanson House.

During discussion the following issues / questions arose:

**General Hospital site - ownership of ODPM** was raised by residents- Cllr Wistow advised that this was not yet owned by ODPM technically - Councillor M James updated the Forum on the position, ie, Council had moved the necessary resolution and asked for a

review and for investigations to be made to see if it would be possible to reclaim the land for Hartlepool. The Members of the Forum agreed a resolution which is shown at the end of this minute.

**Need for affordable housing** - Stephen Gibbon, newly elected Res Rep commented that affordable housing was needed. Mrs Laws said that the Local Planning Authority would be happy to consider planning applications for affordable housing developments on their merits.

**Briarfields** - Dr Pickens said a lot of his allotment members live in the South area and he was speaking on their behalf. He asked the Forum to support him. Dr Pickens raised issues relating to Nathaniel Lichfield. Mrs Laws replied that SG has already agreed to meet with Dr Pickens to discuss the issues raised. AL advised the Forum of the Planning Committee's Resolution (at its meeting on 10<sup>th</sup> August) to accept the Inspector's recommendations in relation to Briarfields and of a similar decision by the Central Neighbourhood Consultative Forum on 11<sup>th</sup> August 2005.

Cllr Lilley raised the issue of allotments in general and commented that there had been corporate neglect at Briarfields. He said "there is a strong community at Briarfields - lots of people want to retain it." He continued that "in the Inspector's report she concluded there is a strong local demand for allotments." He added that the way allotment holders had been treated was a disgrace and they only wanted secured sites and water. He questioned whether there is a need low density housing.

Cllr M James referred to the **Samsung Site** - She said she did not have problem with Hartlepool being out of sync with the Regional Plan. She did not have issue about Inspector's recommendation that it

be deleted. "The Electronics site could come to Queens Meadow".

Iris Ryder, Res Rep - asked why no **greenfield area** was shown in the Plan for Seaton as provision for such is made at Wynyard. AL showed the plan of areas for recreational use.

## **Decisions**

(a) The Forum moved and seconded a motion to fully support the resolution of Council to try to reclaim the site at the University Hospital of Hartlepool for Hartlepool.

(b) The Forum moved and seconded a motion to agree with the Inspector's Recommendations to delete the Briarfields low density housing site from the Local Plan.

The Chairman thanked Anne for her presentation and for answering questions.

## **22. WINTER SERVICE PLAN**

The Highways Services Manager, Paul Mitchinson, (PM), presented a report which detailed the Winter Service Policy and Priorities, the objectives and statutory basis, the limitations, the current position and recommendations.

A short presentation was also given and PM advised that the purpose of consultation was to get the views of the public to enable him to prepare 4 documents:

- (i) Policy document
- (ii) Decision makers requirements
- (iii) Service delivery vehicles
- (iv) Information leaflet for members of the public.

PM indicated that he would listen to peoples concerns and any suggestions, before the end of the current month to allow him time to finalise his plans.

Cllrs Wistow and James raised the importance of dealing with areas near homes for the elderly and suggested that PM should talk with the "Over 50s Forum".

A resident suggested salt bags at Community Centres etc.

Cllr James suggested that extra care be taken on public areas / pavements - near Doctors, Health Centres, Elderly complexes, Schools, Libraries, Community Centres/Organisations, Post Offices and shopping precincts.

The Chair thanks PM for his presentation.

## **23. PRIMARY CARE TRUST UPDATE PRESENTATION**

Kevin Aston, the Patient and Public Involvement Officer from the Hartlepool Primary Care Trust (PCT) gave a presentation on the Summary of the Report by Professor Sir Ara Darzi on the Acute Services Review in Teesside. A copy of the presentation was also circulated and Kevin spoke on each slide giving any other relevant information and an update. The future process and timetable were outlined.

Kevin advised that he would feed any comments/views of local people back into the Review and bring an updated version back to a later meeting of the Forum.

The Chairman, Councillors and Forum welcomed the outcome of the Review to date but were aware that the fight was not over.



On the subject of the Joint Committee of PCTs that had been set up to organise consultation and make decisions on the Tees Review - comments were made from the Forum that the meetings of this group should not be held behind closed doors. Also concern was expressed about the Group being chaired by Middlesbrough (with possibility of second vote of the Chair at relevant times), and the possible Vice-Chair being from Stockton.

Following discussion it was agreed by the Forum that a letter be sent expressing concerns about the Chairmanship/Vice Chair and possibility of meetings being closed.

#### **24. DECRIMINALISATION PRESENTATION**

The Car Parking Manager, Phil Hepburn, gave a presentation on Decriminalised Parking Enforcement (DPE), which covered the following:

- The enforcement situation in Hartlepool prior to DPE;
- What DPE is;
- What will the introduction of DPE mean;
- Why have we introduced DPE;
- Progress to date;
- Issues to be addressed;
- What will be enforced;
- What is not covered by DPE;
- Type of offences committed since the introduction of DPE;
- Contact details.

Officers explained each of the slides in detail and gave the up-to-date position.

Discussion following and the following issues/questions arose:

**Fens School area** - a resident asked how do we get a residents parking zone - DS indicated that area was already being considered.

Ron Foreman, Resident Rep and Chair of Cleveland Disability Group - said "its not that there are not enough **disabled parking bays** - the problem is that people are using blue badges belonging to others or just parking illegally in them". He asked for double yellow lines near dropped kerbs. He also mentioned taxis blocking Avenue Road.

Residents reported that near the Central Library the disabled bays are being used by market vans - has been reported but nothing done. The resident was asked to take the registration numbers and raise the issue direct with Phil Hepburn.

The Chair thanks Phil for his presentation and for answering questions.

#### **25. DRAFT ROSSMERE NEIGHBOURHOOD ACTION PLAN (NAP)**

The Forum received a report from the Head of Regeneration describing the contents of the Rossmere NAP, including the background to NAPs and the consultation undertaken to develop the NAP. The report also identified the consultation process and how the views of residents of the Rossmere area, voluntary and community groups, Ward Councillors and those who deliver services to the area can be fed into the final version.

Views were requested at the Forum, or at further meetings to be held in the area or by a number of alternative methods which were outlined in the report. The closing date for comments would be 22<sup>nd</sup> August 2005.

Cllr M James had left a note indicating that there had not been any consultation with residents in Loyalty Road etc - she asked for a meeting possibly using Foggy Furze Library (no disabled access) or alternatively St Aiden's Primary School). GP noted the request but indicated that this was not within the Rossmere NAP area.

#### **26. MINOR WORKS BUDGET – SEATON WARD & FENS WARD STREET LIGHTING IMPROVEMENTS**

The Forum received a report on the above and were asked to recommend approval for a scheme to improve street lighting in Glentower Grove (Seaton Carew) at a cost of £8,150.00 and Winthorpe Grove (Fens) at a cost of £3,832.00.

The Forum agreed to recommend the above projects to the Regeneration and Liveability Portfolio for his final approval.

#### **27. MINOR WORKS BUDGET – OWTON WARD & FENS WARD VERGE REPLACEMENT PROGRAMME**

The Forum received a report on the above and were asked to give approval to remedial work to grass verges in Huntley Road (Owton Ward) and Innes Road (Fens Ward) at a total cost of £6,100.00. Plans of the areas were provided.

The Forum agreed to recommend the above projects to the Regeneration and Liveability Portfolio for his final approval.

#### **28. DROPPED CROSSINGS 2005/06**

The Forum received a report relating to dropped crossings provision for 2005/06 and were asked to agree allocation of £3,500.00 matched funding for the

implementation of the area dropped crossing strategy.

The Forum agreed to recommend the above match funding to the Regeneration and Liveability Portfolio for his final approval.

#### **29. WARD ISSUES**

**Lawson Road** - cracked drain being attended to but concerned length of time taking - holes in road - why is no-one there. PM agreed to follow this up with NW Ltd.

Ron Foreman, Res Rep - **Brierton Lane** - said road signs were being ignored - there was also a speeding issue (midnight onwards) not resolved. PC Myers noted. Also litter/alcohol tins - area needs checking on Monday morning - A689 to Catcote Road - grassed areas. DS noted.

Cllr Lilley raised the issue of **20 mph limit near schools** that used to be in force and asked if this was still the case. The Chairman said this would be good to work into the LTP - PM noted. The Chairman also suggested this should go to Scrutiny and the Forum agreed (Children's Services Scrutiny Forum?).

Cllr James raised an issue at the top of **Rossmere Way - work on crash barriers** / grass / flagstones - work started 2 weeks ago then left - now back - are leaving missiles - ongoing safety issue - control on contractors needed. DS noted - he said scheme appears to be running unsatisfactorily - said he would speak to officers concerned.

Cllr James - reported **crossing time lapse not correct** - near school Catcote Road. PM to pass to relevant officer.

### **30. ANY OTHER BUSINESS**

The Chairman announced the Rossmere Carnival which was to take place on 24<sup>th</sup> August - with fairground, stalls, climbing wall, face painting, ponies etc - all welcome.

### **31. DATE AND TIME OF NEXT MEETING**

7<sup>th</sup> October 2005 commencing at 10am at Owton Manor Community Centre.

M JOHNSON

CHAIRMAN

**Report of:** DIRECTOR OF NEIGHBOURHOOD SERVICES

**Subject:** A SHARED PEDESTRIAN AND CYCLE LINK FROM GREATHAM C OF E PRIMARY SCHOOL TO SALTAIRE TERRACE AND HILLVIEW

---

## **1. PURPOSE OF REPORT**

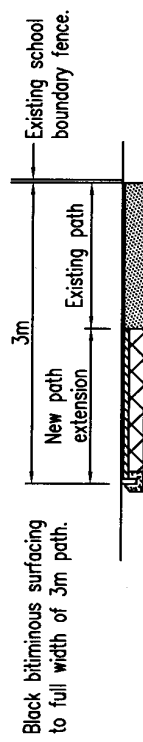
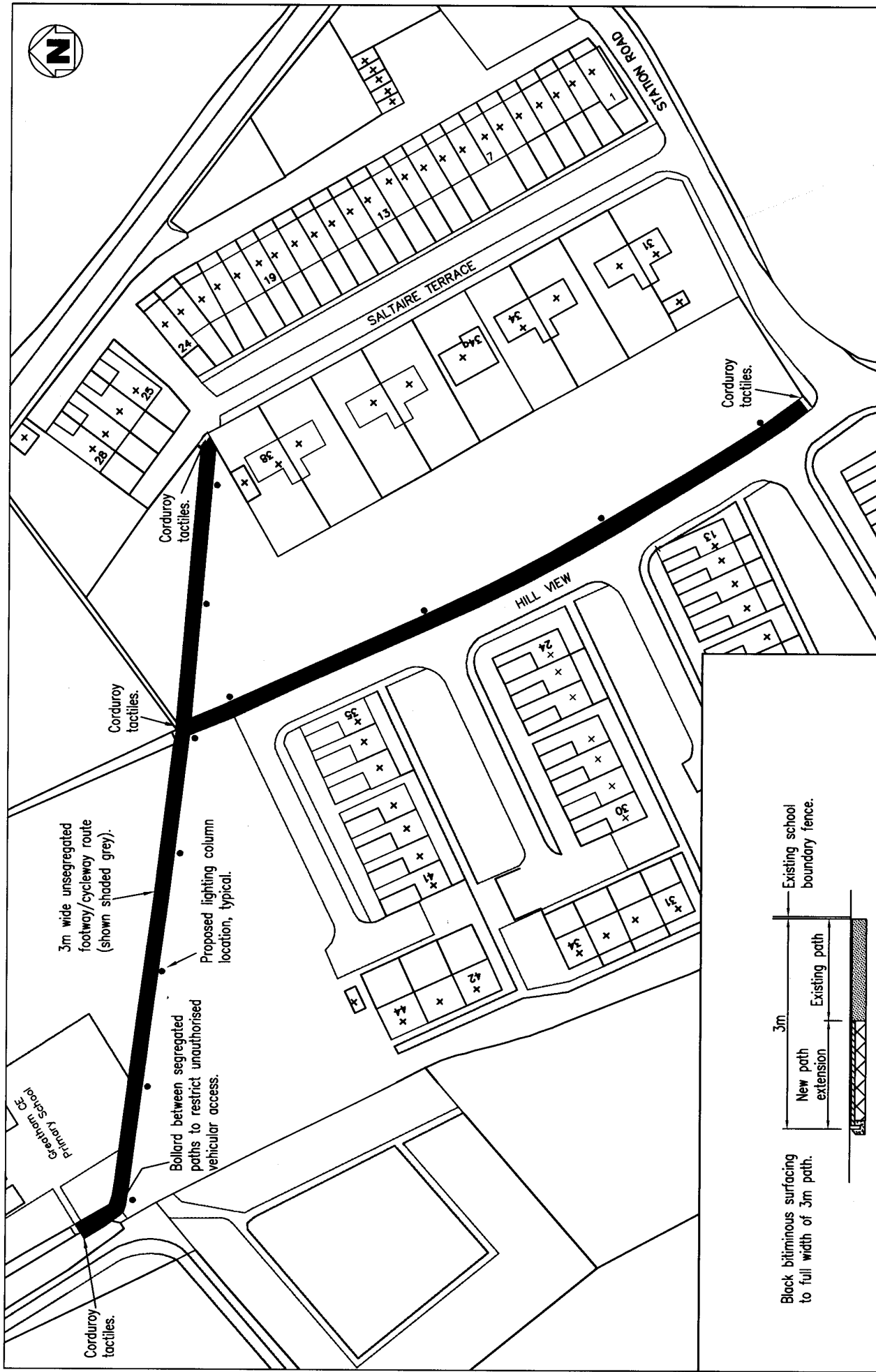
- 1.1 To inform the forum of the proposed safer routes to school shared pedestrian and cycle link, to increase levels of walking and cycling to and from Greatham C of E Primary School.

## **2. ISSUES FOR CONSIDERATION**

- 2.1 Greatham C of E Primary School is relatively small with 104 pupils on the school roll and 20 staff. The school is situated adjacent to Edgerton Terrace and is frequently used for parking by parents collecting their children. The school has actively participated in the school travel plan programme for several years. The school travel plan was formerly authorised by the Department for Education and Skills in April 2005.
- 2.2 A travel survey undertaken with pupils as part of the development of their travel plan indicates that there is great potential for increasing levels of walking and cycling. 64% of pupils currently walk to school whereas 36% travel by car. However, a vast majority, 67% of pupils would prefer to cycle to school, with 91% owning a bicycle.
- 2.3 The school have used their Government school travel plan capital grant to install a cycle storage facility with a capacity of 14 bicycles, to help achieve the target within their school travel plan, to increase levels of cycling of year 6 pupils by 10% by September 2006. Additional initiatives included within the travel plan to increase levels of walking are the promotion of park and stride schemes and the participation in walking promotion campaigns, such as walk to school week.
- 2.4 There are three options for the proposed link, (see Appendix 1,2 & 3). The link will be funded through the Local Transport Plan.


## **3. RECOMMENDATION**

- 3.1 The Forum supports the development of the safer routes to school cycle and pedestrian link from Greatham C of E Primary School to Saltaire Terrace and Hillview.

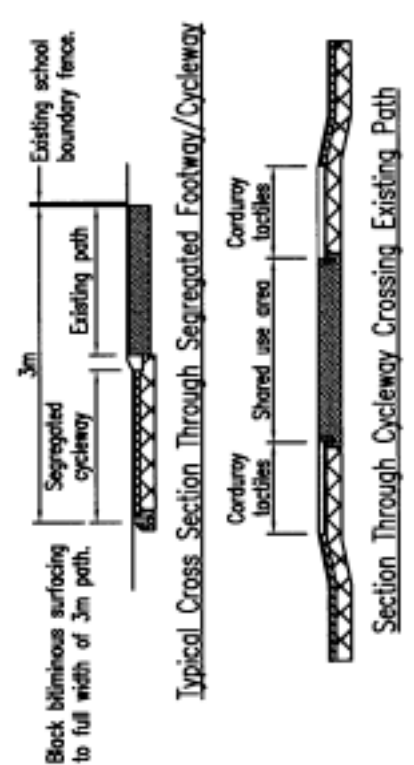
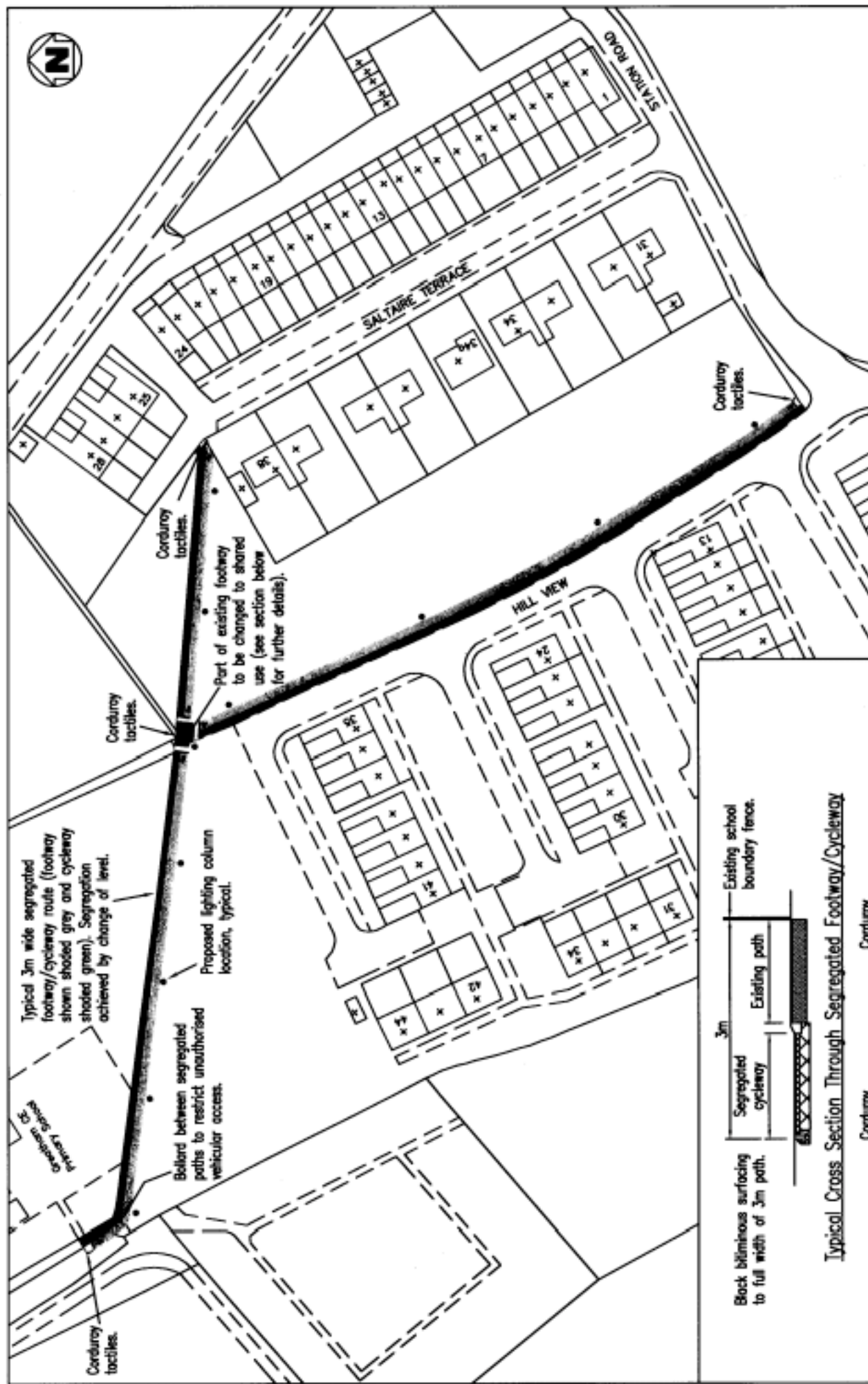



Typical Cross Section Through Unsegregated Footway/Cycleway

APPENDIX 1 - SRTS GREATHAM CYCLE LINK : Proposed Layout - Option 1

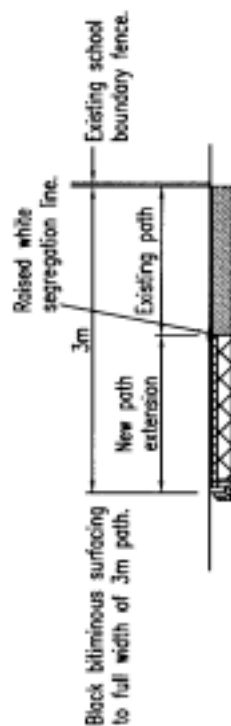
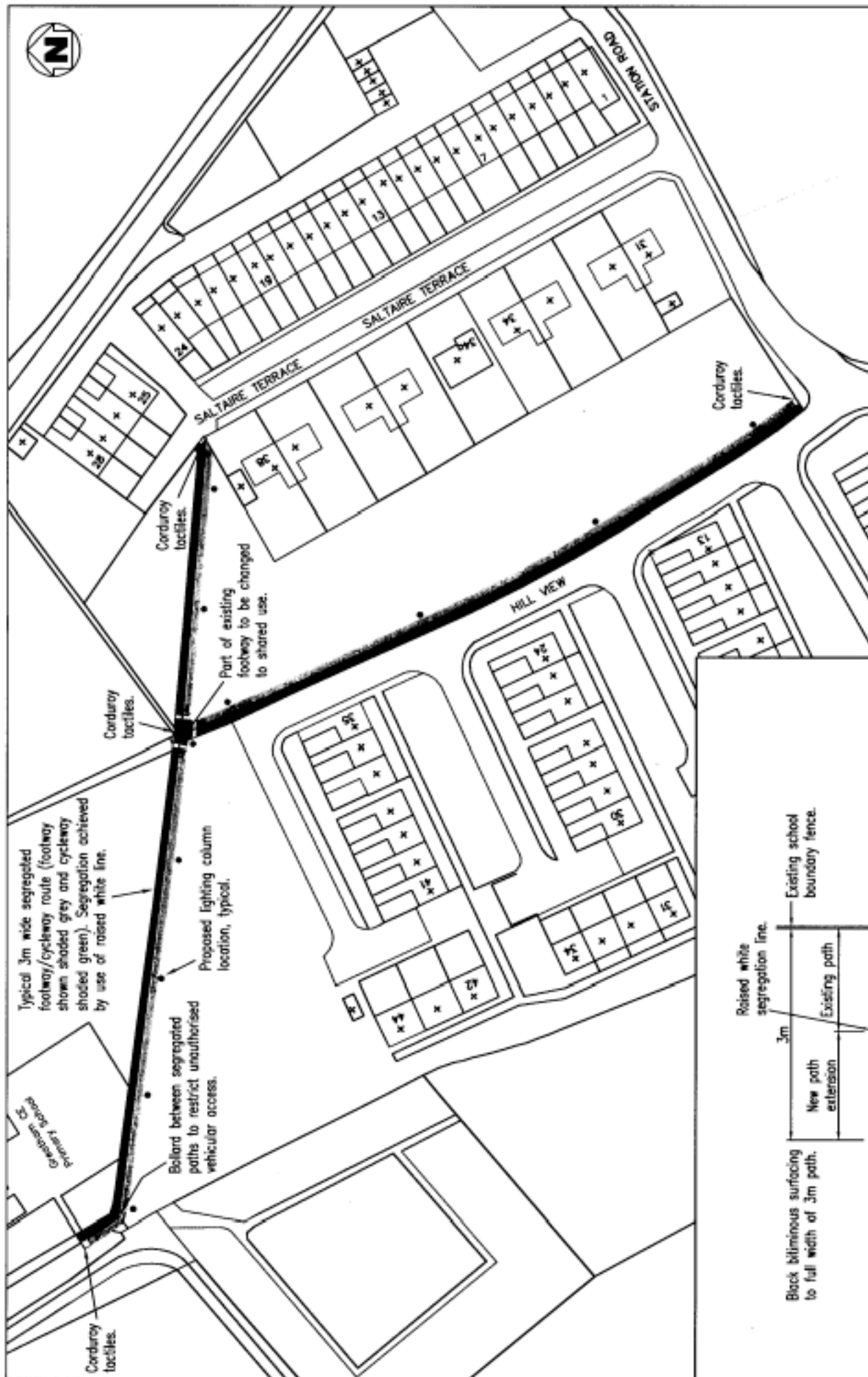
 BOROUGH OF HARTLEPOOL NEIGHBOURHOOD SERVICES DEPARTMENT	Drawn	S.J.T	Date	July 05
	Scale	N.T.S.		
	Drawn No.	PR190 / SK02		

ACTING HEAD OF TECHNICAL SERVICES : Nick Clennett  
 Horison House, Lynn Street, Hartlepool TS24 7BT. Tel. (01429) 286522



APPENDIX 2 - SRTS GREATHAM CYCLE LINK : Proposed Layout - Option 2		
Drawn	SJT	Date July 05
Scale	N.T.S.	
By	PR190 / SK03	
 BOROUGH OF HARTLEPOOL, NEIGHBOURHOOD SERVICES DEPARTMENT ACTING HEAD OF TECHNICAL SERVICES : Nick Charnell Harrier House, Lynx Street, Hartlepool TS24 7ET. Tel. (01432) 200022		





Typical Cross Section Through Segregated Footway/Cycleway

# APPENDIX 3 - SRTS GREATHAM CYCLE LINK : Proposed Layout - Option 3

BOROUGH OF HARTLEPOOL  
NEIGHBOURHOOD SERVICES DEPARTMENT

Drawn S.J.T. Date July 06

Scale N.T.S.

ACTING HEAD OF TECHNICAL SERVICES : NICK CLEMENT  
Horseshoe House, Lynn Street, Hartlepool TS24 7BT, Tel. (01439) 288522

Proj No. PR190 / SK04

**REGENERATION AND ECONOMY PORTFOLIO  
REPORT TO PORTFOLIO HOLDER**

**Date(14)**



**Report of:** Acting Head of Technical Services

**Subject:** A SHARED PEDESTRIAN AND CYCLE LINK FROM  
GREATHAM C OF E PRIMARY SCHOOL TO  
SALTAIRE TERRACE AND HILL VIEW

---

**SUMMARY**

**1. PURPOSE OF REPORT**

- 1.1 To inform the portfolio holder of a safer routes to school shared pedestrian and cycle link, to increase levels of walking and cycling to and from Greatham C of E Primary School.

**2. SUMMARY OF CONTENTS**

- 2.1 This includes information on the proposed upgrade of a public right of way to a shared cycle and pedestrian link from Greatham Primary C of E Primary School to Saltaire Terrace and Hill View.

**3. RELEVANCE TO PORTFOLIO MEMBER**

- 3.1 It is the responsibility of the Portfolio Member

**4. TYPE OF DECISION**

- 4.1 Non key decision

**5. DECISION MAKING ROUTE**

- 5.1 This is the decision for the Portfolio Holder

**6. DECISION(S) REQUIRED**

- 6.1 To seek approval to consult with stakeholders on the upgrade of an existing public right of way to a shared pedestrian and cycle link from Greatham C of E Primary School to Saltaire Terrace and Hillview.



**Report of:** Acting Head of Technical Services

**Subject:** A SHARED PEDESTRIAN AND CYCLE LINK FROM GREATHAM C OF E PRIMARY SCHOOL TO SALTAIRE TERRACE AND HILL VIEW

---

**1. PURPOSE OF REPORT**

- 1.2 To inform the portfolio holder of a safer routes to school shared pedestrian and cycle link, to increase levels of walking and cycling to and from Greatham C of E Primary School.

**2. BACKGROUND**

- 2.1 Greatham C of E Primary School is relatively small with 104 pupils on the school roll and 20 staff. The school is situated adjacent to Edgerton Terrace and is frequently used for parking by parents collecting their children.
- 2.2 The school has actively participated in the school travel plan programme for several years. Pupil investigation of the local environment, through curriculum work, has informed the direction of their travel plan. The school travel plan was formerly authorised by the Department for Education and Skills in April 2005.
- 2.3 A travel survey undertaken with pupils as part of the development of their travel plan indicates that there is great potential for increasing levels of walking and cycling. 64% of pupils currently walk to school whereas 36% travel by car. However, a vast majority, 67% of pupils would prefer to cycle to school, with 91% owning a bicycle.
- 2.4 The school have used their Government school travel plan capital grant to install a cycle storage facility with a capacity of 14 bicycles, to help achieve the target within their school travel plan, to increase levels of cycling of year 6 pupils by 10% by September 2006. Additional initiatives included within the travel plan to increase levels of walking are the promotion of park and stride schemes and the participation in walking promotion campaigns, such as walk to school week.
- 2.5 There are three options for the proposed link, (see Appendix 1,2 & 3).

**3.0 CONSULTATION**

- 3.1 Consultation to upgrade the link will be undertaken with a variety of key stakeholders including the school, parents and pupils, residents living within

Saltaire Terrace and Hillview, Hartlepool Access Group, Hartlepool Borough Council Traffic Liaison Group, the Joint Committee on Mobility of Blind and Partially Sighted People, Greatham Parish Council and Ward Councillors.

**3.2 Consultation will be undertaken using the following methods:**

1. A Council representative will attend the Parish council meeting seeking views on the scheme.
2. The scheme will be included as an item for information in the Neighbourhood Forum.
3. A letter and a copy of the design plan will be hand delivered to residents living within Saltaire Terrace and Hillview inviting comments on the scheme.
4. A council representative will attend Greatham Primary School to enable residents and parents to discuss the proposal and put forward any concerns regarding the scheme. The date and time of this event will be included in the correspondence to residents.
5. A letter and copy of the design plan will be sent to Ward Councillors, the Chair of the Hartlepool Access Group and Traffic Liaison Group inviting comments on the scheme.

**4. FINANCIAL IMPLICATIONS**

**4.1** Three options for the proposed upgraded link have been developed (see Appendix 1,2,& 3). The following budget estimates have been quoted for the design and construction of the scheme:

Option 1	£58,000
Option 2	£72,000
Option 3	£59,000

**4.2** The scheme will be funded through the Local Transport Plan.

**5. OFFICER ADVICE**

**5.1** The portfolio holder gives approval to undertake a consultation exercise with the key stakeholders to upgrade an existing public right of way to shared pedestrian and cycle use, to provide a safer route from Greatham C of E Primary School to Saltaire Terrace and Hill View.

**Report of:** Head of Regeneration

**Subject:** ROSSMERE NEIGHBOURHOOD ACTION PLAN

---

**1. PURPOSE OF REPORT**

- 1.1 To seek endorsement of the Neighbourhood Action Plan (NAP) for the Rossmere area.

**2. BACKGROUND**

- 2.1 Neighbourhood Action Plans are the local elements of the Hartlepool Neighbourhood Renewal Strategy. The Strategy forms part of the Community Strategy and the overall policy framework for the Borough and sets out the long term vision for Hartlepool and the approach to the continuous improvement of services.
- 2.2 NAPs are important in encouraging local people and organisations to work together to narrow the gap between the most deprived wards and the rest of the country. No significant new funding is available specifically for NAPs but they should be influential in the future allocation of resources. The objective of the NAP is to integrate policies at the local level to improve the way that services are provided.
- 2.3 The Rossmere Neighbourhood Action Plan (NAP) is the fifth NAP to be developed in the town.
- 2.4 Hartlepool Partnership has agreed to allocate £40,000 of Neighbourhood Renewal Funding specifically for the Rossmere NAP area to start addressing some of the residents' priorities. This funding will be spent once the NAP is developed and residents' priorities have been identified.

**3. CONSULTATION AND CURRENT POSITION**

- 3.1 The Rossmere NAP area covers the old Rossmere ward and a part of the Fens ward covering Queens Meadow. The NAP area is illustrated on a map within the attached NAP document.
- 3.2 The NAP has been developed through consultation with residents, school children, young people, community and voluntary groups, Councillors and those who deliver services to the area (police, Council Officers, Housing Hartlepool etc.). There have been two

community conferences held in July 2005, which have been crucial in identifying the community's priorities and the actions required. Household survey data and other baseline data and statistics have also provided an understanding of the conditions in the Rossmere area.

- 3.3 The Community Network has assisted in involving residents and community groups in the process.
- 3.4 The South Neighbourhood Consultative Forum considered the draft NAP on 12<sup>th</sup> August 2005. The Regeneration and Planning Portfolio Holder received the draft on 2<sup>nd</sup> September for comments and the draft was also sent to the Hartlepool Partnership meeting for comments on the 16<sup>th</sup> September 2005.
- 3.5 As described above, a wide range of consultation was carried out to develop and inform the NAP. Comprehensive consultation was also undertaken to ensure comments were received from key stakeholders and residents on the draft. This included the following:
  - Ardrosson and Alford Court Residents Association
  - Friends of Rossmere Park Carnival
  - Drop-in sessions at various community buildings
  - Newsletter to every household in the area
  - Rossmere COOL Project
  - Rossmere Youth Centre
  - Local Schools and Hartlepool College of Further Education
  - Community Network
  - Meetings with key service providers including; Hartlepool Borough Council, Voluntary and Community Groups, Ward Councillors and other key service providers.
- 3.6 All comments received were very positive and constructive and have helped to formulate an accurate action plan for the area. Meetings with key service providers and Councillors have also enabled the identification of funding and resources for some of the actions required.
- 3.7 This 'finalised' Neighbourhood Action Plan, which includes all of the amendments suggested by consultees, will be taken to the newly formed Rossmere Forum on 11<sup>th</sup> October 2005 for endorsement and the Regeneration and Liveability Portfolio Holder for endorsement on 21<sup>st</sup> October 2005. Any comments will be reported to the Hartlepool Partnership meeting on 21<sup>st</sup> October 2005 for final endorsement and adoption. The final version will be placed on Hartlepool Borough Council's website for future reference.

#### **4. IMPLEMENTATION**

- 4.1 The Council's Neighbourhood Services Department will adopt a neighbourhood management role to assist in the implementation of this plan, led by the South Town Care Manager. The newly formed Rossmere Forum, which was set up by the Community Network, and brings together service providers and residents will also have a key role to play in overseeing the implementation of the plan at a local level. In addition, the Hartlepool Partnership's Theme Groups will have an important role to play in monitoring plan progress on strategic issues across all of the seven themes, on an annual basis.

#### **5. FINANCIAL IMPLICATIONS**

- 5.1 Whilst there is no significant new funding available specifically for NAPs, they should, however, be influential in the future allocation of resources. The NAPs provide a strategic analysis of the problems, gaps and priorities which could be tackled should any new funding streams emerge. Furthermore impact upon the priorities are expected to be made through bending and using more efficiently and effectively existing mainstream resources on the more disadvantaged areas, continuous improvement to services by all partners often involving a series of small adjustments and smarter co-ordination of activity. The objective of the NAP is to integrate policies at the local level to improve the way that services are provided.
- 5.2 The Hartlepool Partnership at the meeting of 8<sup>th</sup> October 2004 approved £40,000 from the Neighbourhood Renewal Fund for the Rossmere area. The Rossmere Forum will discuss with the Town Care Manager, the Community Network and other key service providers how this funding should be used to address some of the community's priority concerns.

#### **6. THE CONTENTS OF THE PLAN**

- 6.1 The Rossmere NAP is attached, which includes a map of the area.
- 6.2 The document has been structured in a way that is intended to give a clear picture of the strong themes running through the NAP back to the sister documents of the Community Strategy and the Neighbourhood Renewal Strategy Action Plan.
- 6.3 The Introductory Section covers the background to NAPs, a brief description of the Rossmere neighbourhood, how the Rossmere NAP has been developed, and a summary of the community's main concerns.
- 6.4 The following section then comprises seven theme areas:- Jobs and Economy; Lifelong Learning and Skills; Health and Care; Community Safety; Environment and Housing; Culture and Leisure; and Strengthening Communities. Each theme identifies key statistics,

strengths and weaknesses, key resources and programmes delivered in the area and the gaps in service delivery which need to be addressed.

- 6.5 The last section of the NAP again covers the seven theme areas but this time focuses on the issues which reflect the community's priorities for improving conditions in the Rossmere neighbourhood. The table identifies the community's priority concerns, the actions that are required to address the concerns, the organisations who need to be involved in delivering the actions, how success will be measured and how the actions will contribute to addressing strategic targets (such as Neighbourhood Renewal Action Plan Targets and the Government's Floor Targets).

## **7. RECOMMENDATION**

- 7.1 Considerable work with residents, young people, Councillors, community and voluntary groups and service providers has informed the development of the Rossmere Neighbourhood Action Plan. The South Neighbourhood Consultative Forum is therefore requested to endorse the Neighbourhood Action Plan (NAP) for the Rossmere area.

# **ROSSMERE COMMUNITY NEIGHBOURHOOD ACTION PLAN**

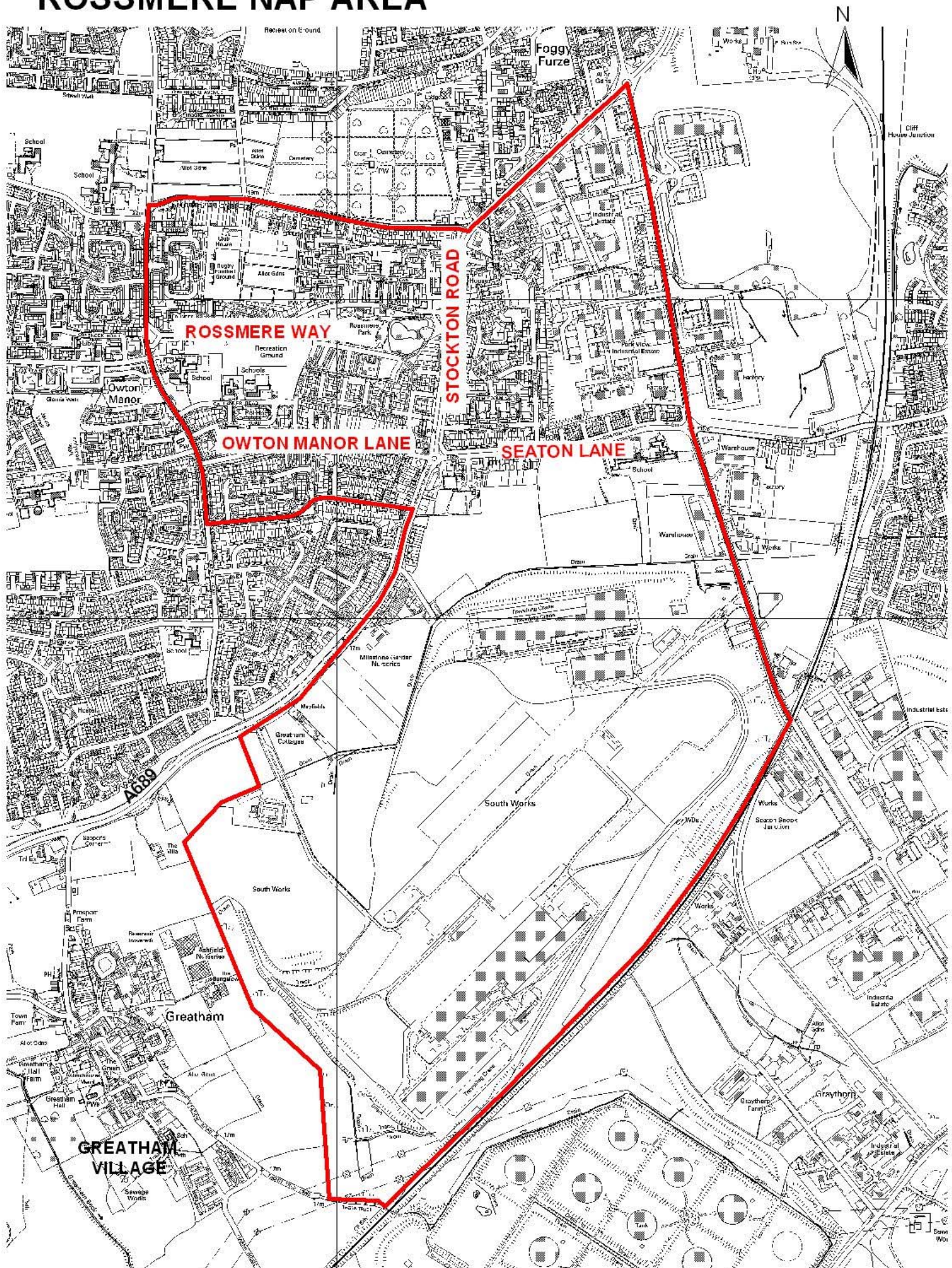


## **SEPTEMBER 2005: FINAL VERSION FOR ENDORSEMENT**

A number of comments have already been received and these comments have been incorporated into this version. There has also been a number of technical problems with the computers. South Neighbourhood Consultative Forum members may therefore notice small differences between this copy and the one they received due to the above. The changes will be reported verbally at the Forum.



# ROSSMERE NAP AREA





# INTRODUCTION

## What is the Rossmere Neighbourhood Action Plan (NAP)?

- The Rossmere NAP will enable local people and organisations to work together to integrate policies at a local level to improve the ways that services are provided to achieve goals of lower unemployment and crime, better health, skills, housing and physical environment, and a stronger community with improved culture and leisure opportunities.
- There is no significant new funding available specifically for the NAP, but it is action led with realistic and tangible targets to encourage the collaboration of service providers to reach common aims.
- It is anticipated that the Rossmere NAP will be influential in the future allocation of resources, such as Neighbourhood Renewal Funding (NRF), Housing Hartlepool and the delivery of the Council's Neighbourhood Management Team's services. It identifies the strengths and weaknesses of the area, and provides a framework for opportunities if funding / resources become available.

The NAP will look at how services can be made more efficient and effective for the local community. The purpose of this plan is to help local service providers and users to ensure that gaps between existing and desired services are identified and considered by service providers, to effectively add value and improve the quality of life in the Rossmere neighbourhood.

Success will depend upon the effectiveness of joint working with the community and between service providers. Community involvement has already positively encouraged the development of the NAP and a broad range of organisations and groups have been involved in this NAP. Residents, young people, school children, service providers, community / voluntary groups and Councillors have put a lot of time into developing this plan. Two Community Conferences were held in association with the Community Network, along with individual meetings with service providers, and community and voluntary groups.



Conference at Jutland Road Centre  
04<sup>th</sup> July 2005



Conference at Ardrossan Court  
12<sup>th</sup> July 2005

## About the Rossmere Neighbourhood

The Rossmere neighbourhood is situated to the south of Hartlepool Town Centre, and covers the Rossmere ward and a small part of the Fens ward. The area is bordered by Brierton Lane / Belle Vue Way in the north, Catcote Road / Torquay Avenue in the west, Brenda Road in the east and reaches to and includes Queens Meadow Business Park in the south. This area is shown on the map (page 1).

The Rossmere area is a fairly large community which is predominantly social housing owned by Housing Hartlepool or 'right to buys'. Local shops are centrally located on the estate, and several schools are located within the neighbourhood. The area is divided by Stockton Road, which splits the area in two. This is seen as a key issue.

The Indices of Multiple Deprivation 2000 ranked this area within the most 10% of deprived neighbourhoods nationally.

There is a resident population of approximately 4,944, of which 2,895 are working age, living in 2,235 households. The housing stock is made up of 53.2% owner occupied, 35.5% owned by Housing Hartlepool, 5% owned by a housing association and 6.3% privately rented.

## Community Concerns:

The community's concerns are identified in the NAP for each of the seven Community Strategy themes and the action plan identifies how these concerns can be tackled. Throughout the consultation that has already been carried out there are a number of priority concerns which have emerged:

- We are concerned about promoting employment opportunities for local people and tackling barriers to employment.
- We are concerned about raising aspirations and improving local learning opportunities.
- We are concerned about the lack of medical services in the area and the lack of health education for all age groups.
- We are concerned about anti-social behaviour, lack of police / warden presence and fear of crime.
- We are concerned about road safety, parking problems, litter, dog fouling and general maintenance of the area.
- We are concerned about the lack of activities for the community and the maintenance and supervision at Rossmere Park.
- We are concerned about the lack of community involvement, residents groups and the difficulties in engaging young people.
- We are concerned about the lack of funding the area has received in the past.

## **Young People's Concerns:**

- Fear of crime.
- Problem neighbours – noisy and unfriendly.
- Groves too small for parking and traffic congestion.
- Closure of Rossmere swimming pool.
- Lack of playing facilities at Rossmere Park and a need for better football facilities and basketball courts.
- Limited security provisions within Rossmere Park.
- Too much litter in the area.
- Rossmere Park pond is very dirty.
- More school crossings near Catcote Road and Owton Manor Lane.
- More after school clubs offering a diverse range of activities.
- Bike locks needed outside Rossmere shopping precinct.
- Improve sports facilities at Rossmere Youth Centre (repair sports hall roof).

## **Elderly People's Concerns:**

This group represents nearly a quarter of the areas population, almost a third of the population are disabled or have long term health problems. 23% are retired, 30% are disabled or long term sick and 13% are carers (Hartlepool Access Group). The elderly, disabled and those with long-term health problems together with carers are more than half the population in the Rossmere Area. Key concerns are:

- Poor Primary Care, lack of GP surgeries, pharmacies and dentists.
- Transport is an issue due to car ownership being only 54% and one of those lowest in the UK.
- Lack of low level support to help the elderly, disabled, sick and carers to remain as independent as possible.
- Anti-social behaviour and crime.
- Speeding cars and noise pollution on Brierton Lane and Rossmere Way.

## **Cross Cutting Themes:**

Through the development of the Neighbourhood Action Plan, issues have been raised regarding how the seven themes, and the actions relating to them overlap e.g. reducing anti-social behaviour could also improve levels of health as it will reduce stress levels. It was highlighted that these important links should be recognised and so the Rossmere Forum and the Hartlepool Partnership will ensure links are made by partnership working and referrals.

## **Equal Opportunities:**

The aim of the Neighbourhood Action Plan is to encourage local people and organisations to work together to narrow the gap between the most deprived wards and the rest of the country. By addressing the issues raised in the Neighbourhood Action Plan it is hoped that the residents of the Rossmere area will have an improved quality of life and have as much chance as any other resident in Hartlepool to achieve success in the issues which matter to them. The key objective of the Neighbourhood Action Plan is therefore, to ensure equal opportunities for all is achieved through the partnership working. This will be a key issue that will run throughout the themes and will be monitored through the Rossmere Forum.

## **Access Issues:**

Any actions taken forward through this Neighbourhood Action Plan will need to be assessed in terms of access issues and this should be considered at the design stage of any project.

## **JOBS AND ECONOMY**

### **WHAT IS THERE TO KNOW ABOUT THE AREA?**

<b>Statistics</b> <ul style="list-style-type: none"> <li>▪ Low levels of people in paid employment and high economically inactive levels (63% of those of working age are economically inactive) (Census 2001 – updated May 2005).</li> <li>▪ A high proportion of unemployed people are under the age of 25 (37.4%, as compared to 28.4% nationally and 32.1% Borough wide) (Census 2001).</li> <li>▪ Low income households (48%) are higher than the Borough rate (40.5%) (Census 2001 – updated May 2005).</li> <li>▪ A relatively high proportion of the population (23%) is over retirement age. This proportion is higher than all the other Neighbourhood Renewal Fund (NRF) areas, the town and national averages (Census 2001).</li> </ul>	
<b>Strengths</b> <ul style="list-style-type: none"> <li>▪ Local Shopping parades (Jutland Road and Owton Manor Lane).</li> <li>▪ Queens Meadow and its emerging opportunities.</li> <li>▪ Some positive indications from Single Regeneration Budget business survey with recent growth in new business formation, some inward investment and positive investment intentions, together with improving confidence on turnover and on employment creation.</li> </ul>	<b>Weaknesses</b> <ul style="list-style-type: none"> <li>▪ The rate of self employment locally is significantly lower than the Borough average and is less than half the national figure (Census 2001 – updated May 2005).</li> <li>▪ A high proportion of people are unable to work due to illness, disability and / or caring responsibilities.</li> <li>▪ Low car ownership rates (54% as compared to 61% borough wide and 73% nationally) may be an additional barrier to those seeking employment.</li> <li>▪ Low morale, expectations, aspirations and self-esteem are also barriers.</li> <li>▪ No practical apprenticeships and skilled jobs available locally.</li> </ul>

### **KEY RESOURCES AND PROGRAMMES**

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
HBC Adult and Community Services.	Has key links with Owton Fens Community Association (OFCA), Owton Rossmere Community Enterprise Limited (ORCEL) etc. and run a series of courses in the Rossmere area. Adult Education classes available at ORCEL, Golden Flatts and Jutland Road Community Centre. At ORCEL they run skills for life courses including literacy and numeracy. Please contact ORCEL, Tel. 01429 424400.
HBC Economic Development.	The second stage of the Incubator Strategy includes community based incubator units (small units for start-up businesses together with development support) based at Queens Meadow – this could be a potential resource subject to funding being secured.

<b>Examples of key current programmes / projects</b>	<b>Description</b>
Hartlepool Working Solutions: Work: Jobs Build (NRF).	Provides financial assistance to local residents so that they can be secure and remain in paid employment. Offers bursaries and job subsidies to employers who employ local residents and provides them with associated training.
Hartlepool Working Solutions: Work: Opportunities for Women (NRF).	Hartlepool Action Team for Jobs provides a variety of employment related services.
Hartlepool Working Solutions: Work Route (NRF).	Offers paid temporary employment associated training in a supported environment. Work activity currently offered includes environmental works, Energy Efficiency, Men into Childcare and Level 3 Construction Crafts.
Hartlepool Working Solutions: Work Smart (NRF).	Business support service, which aims to offer better employment practices which will improve the employment offer to NRF residents.
Sure Start South, including Rossmere and St. Teresa's Children's Centre.	Training and Support Officer for the Rossmere area. Sure Start South also provides a sign posting service to access further/higher education. Training is vocational and accredited in response to community needs.
Owton Fens Community Association (OFCA).	Owton Fens Community Association, founded in 1985, provides advice and information on employment opportunities, self-employment, training and community development. Resources available are photocopying, internet access, bookkeeping, CV preparation, stationary, voluntary work, publicity and marketing, work experience, non accredited and credited training and transport. Youth Opportunities Project (13 to 25 year olds) – OFCA have recognition as an education centre and have short courses available on an outreach basis. Subject to funding being secured, OFCA are hoping to create youth worker posts.
Hartlepool Action Team for Jobs.	Hartlepool Action Team for Jobs provides a variety of employment related services and have a personal advisor for the Owton Rossmere Area. Hartlepool Action Team for Jobs has outreach sessions Monday to Friday at Owton Rossmere Resource Centre (ORCEL).

#### **GAPS – WHAT NEEDS TO BE DONE**

<b>Service delivery issues needing attention</b>	
<b>1.</b>	Promote employment opportunities for local people, including self-employment opportunities.
<b>2.</b>	Improve skills training and re-training opportunities.
<b>3.</b>	Develop apprenticeship opportunities, and tackle barriers to employment and training.
<b>4.</b>	Employment support for long-term sick, disabled and for those who are disillusioned and feel excluded.
<b>5.</b>	Improve bus services, particularly late and early services.

## **LIFELONG LEARNING AND SKILLS**

### **WHAT IS THERE TO KNOW ABOUT THE AREA?**

#### **Statistics**

- A high proportion of people have no qualifications (57% as opposed to 39% Borough wide and 29% nationally) (Census 2001).
- A low proportion of people are qualified to NVQ level 4 or above (7% as opposed to 11.4% Borough wide and 19.9% nationally) (Census 2001 – updated May 2005).
- The percentage of those leaving school with 5+ A\*-C at GCSE level (2004) was 52% (as opposed to 35.4% for the total NRF area and 49.0% Borough wide) (LEA Data 2004).
- High levels of resident satisfaction with local schools (0% dissatisfied) (Household Survey 2002).
- Levels of poor literacy amongst adults (32.9%) (Basic Skills Agency 2001).
- Levels of poor numeracy amongst adults (36.9%) (Basic Skills Agency 2001).

#### **Strengths**

- Good schools in the area, that offer before and after school activities for students.
- GSCE average points score is the highest of all NRF areas.
- Key Stage 2 and 3 results generally compare well with NRF and Borough wide averages, with English results being particularly impressive at Key Stage 2 (LEA Data 2004).
- Key Stage 3 attainment results for Maths, English and Science (Level 5 or above) are all above NRF and Borough wide levels. (LEA Data 2004).
- Educational attainment levels for local children at school are generally good and improving.
- ORCEL provide very successful adult literacy and numeracy programmes via Learn Direct, which have high pass rates in national tests.
- Manor on Line – I.T based and basic skills support.
- Community Development Worker employed by OFCA.

#### **Weaknesses**

- Levels of I.T literacy amongst adults (Basic Skills Agency 2001).
- Local residents have low skill levels with backgrounds often inappropriate for the modern labour market.
- Key Stage 2 results for maths are below the Borough wide and NRF rates.
- Boys poor performance and attendance, poor achievement after Key Stage 3.
- Public transport does not run from Jutland Road Area.

## KEY RESOURCES AND PROGRAMMES

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Sure Start South including Rossmere and St. Teresa's Children's Centre.	Sure Start provides a positive start for children and families. Initiatives include family learning, vocational and accredited training for adults, crèche support, the 'Writing for Meaning' scheme, 'Booksmart' (which promotes early learning), a play opportunity for every 2 year old in the Rossmere Area through play group provision, vocational courses, NVQ access courses (alongside HBC) and training for volunteers. In addition, the Sure Start South Rossmere and St. Teresa's Children's Centre, which was established in 2005, provides many services, including parent empowerment and capacity building.
Neighbourhood Renewal Fund (NRF).	Learning Mentors / Study Support Tutors are available at Hartlepool Sixth Form College and Hartlepool College of Further Education.
Volunteer Mentors.	Volunteers are trained to help local residents address Lifelong Learning and Skills issues at sessions run by Sure Start South.
Hartlepool College of Further Education (HCFE).	HCFE specialises in full and part time education for 14+ years of age. Level 2 Entitlement: training provided in conjunction with Learning and Skills Council Tees Valley for people aged 19 years and over. Access IT: outreach I.T. training provided at Titan House on York Road in conjunction with Learn Direct. The college also engages with 14 - 16 age group.
Tees Valley Learning and Skills Council (LSC).	<p>The LSC aims to:</p> <ul style="list-style-type: none"> <li>▪ Increase the number of school leavers into full time education and training.</li> <li>▪ Raise aspirations among young people, adults and employers.</li> <li>▪ Develop the range of learning opportunities and styles.</li> <li>▪ Support progression into higher level learning.</li> <li>▪ Increase business awareness among young people.</li> <li>▪ Support an improved information and advice service.</li> <li>▪ Increase number of adults with adequate skills in reading, writing and numeracy.</li> <li>▪ Meet skills need by increasing provision at level 2 and 3.</li> <li>▪ Widen participation in learning.</li> </ul> <p>In addition, LSC's 14 - 19 strategies including one covering the Hartlepool area will be completed by December 2005. It is anticipated that these will provide a longer-term strategic overview at the Borough level with an annual review to ensure that local needs are continually identified and addressed.</p>



<b>Examples of key current programmes / projects</b>	<b>Description</b>
Owton Rossmere Community Enterprise Centre (ORCEL).	Provides community training. These education services will not diminish and through links to the health services they may even strengthen the educational activities.
Manor on Line (Manor College of Technology).	Basic skills in I.T under tutor sessions and also residents can log on 24 hours a day.
Owton Fens Community Association (OFCA).	OFCA are running ASDAN community based learning for non-academic learners.  OFCA have recognition as an education centre and have short courses available on an outreach basis. They also provide various training and capacity building. Tel: 01429 283187.
Extended schools.	All schools in Hartlepool will provide an extended school service by 2010 providing wraparound care 8.00am to 18.00pm. Secondary schools will have to have access to sports and performing arts.
HBC Adult and Community Services.	Has key links with Owton Fens Community Association (OFCA), Owton Rossmere Community Enterprise Limited (ORCEL) etc. and run a series of courses in the Rossmere area. Adult Education classes available at ORCEL, Golden Flatts and Jutland Road Community Centre. At ORCEL they run skills for life courses including literacy and numeracy. Please contact ORCEL, Tel. 01429 424400.
Community Development Worker employed by OFCA.	Working across the South of Hartlepool, identifying and removing barriers so residents can participate in local Regeneration Initiatives etc. Assisting in all aspects of setting up Community / Voluntary Groups and Resident Associations i.e. offering information, advice and guidance on the forming of a constitution, accessing funding, publicity and training etc.

#### **GAPS – WHAT NEEDS TO BE DONE**

<b>Service delivery issues needing attention</b>	
1.	Raise the awareness of the importance of qualifications and promote the benefits of education and training.
2.	Increased support and new ways of learning for boys aged 14+.
3.	Raise awareness and provide support to help residents become equipped to engage in vocational training.
4.	Address barriers to life long learning including transport and childcare.
5.	Provide educational courses at local community based venues/ existing facilities, in order to prepare people for a return to education or employment.
6.	Promote the benefits of family learning.
7.	Promote the importance of achieving at school and obtaining qualifications / training.

## **HEALTH AND CARE**

### **WHAT IS THERE TO KNOW ABOUT THE AREA?**

#### **Statistics**

- Rossmere is ranked 159<sup>th</sup> out of 8,414 wards nationwide in the Health and Disability Rank (IMD 2000).
- High rates of coronary heart disease particularly amongst women (Census 2001).
- Only 34% of residents say that their health has been good over the last 12 months (43% NRF aggregate, 49% Borough wide) (Census 2001).
- High incidences of lung cancer in women and men (Census 2001).
- High rates of respiratory diseases amongst men (Census 2001).
- A high proportion of people are unable to work due to illness or disability (Census 2001).
- There is a high proportion of people with a health or disability problem (30% compared to 24% Borough wide and 18% nationally) (Census 2001).
- High proportion of people who rarely or never eat five portions of fruit or vegetables a day (28% compared to 19% Borough wide) (Census 2001).
- Smoking levels are slightly higher than Borough average rates (Census 2001).

#### **Strengths**

- Sure Start has significantly enhanced strategies for the delivery of health services locally.
- Men's Health course at Rossmere Community Centre.
- Sexual Health workshops in Jutland Road Community Centre run by Youth Services.
- Smoking Cessation Service (the majority of sessions within the town are held within the Rossmere area).

#### **Weaknesses**

- Lack of local medical facilities including specific / specialised services.
- Long-term health and disability problems.
- Lack of healthy eating and awareness of benefits.
- High levels of smokers.
- Unhealthy lifestyles.
- Hazard of dog fouling.
- Waiting time for medical appointments.
- Uncertainties regarding the Power Station.
- Limited choice of fresh fruit and vegetables whilst there are a high number of fast food outlets in the area.
- Lots of syringes that have been disposed of in the drains within the Ilkley Grove, Jutland Road Police Station / Community Centre area.
- Drug addicts / underage drinkers in the area, especially after dark in Rossmere Park.

## KEY RESOURCES AND PROGRAMMES

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Hartlepool Primary Care Trust (Hartlepool PCT).	<p>There are 4 clinics provided in the area, of a total of 11 drop in clinics provided throughout the town. No appointments are necessary and people wishing to stop smoking have to access in their own neighbourhood, to advice help, support assessment and nicotine replacement prescriptions, where appropriate, without having to visit a GP practice. Clinics are manned by smoking cessation staff and nurse prescribers.</p> <p>Stop Smoking Clinics available at Rossmere Youth Centre (Monday: 4.00 - 6.00pm), Lealholm Road (Tuesday 11.00 - 12.00pm), Sure Start Building, Rossmere Way (Thursday: 1.00 - 3.00pm), Owton Rossmere Resource Centre (Friday: 2.00 - 4.00pm) and the Fens Public House.</p>
Neighbourhood Renewal Fund (NRF) – including Health Development Worker (funded until March 2006).	This post encourages and supports healthier lifestyle changes, supports local groups and initiatives with finance and time and brings together and works in partnership with other agencies. Two examples include the Men's Health Group at Rossmere Community Centre and OFCA Fruit and Vegetable Bag Scheme at Jutland Road.
Health Inequalities Community Chest (NRF).	Organisations can apply for up to £5,000 for activities that contribute to male life expectancy. For more information contact Hartlepool Voluntary Development Agency (HVDA) on Tel. 01429 262641.
Hartlepool Borough Council: Healthy Food Co-ordinator funded by Hartlepool PCT.	The Healthy Food Co-ordinator works across the town to facilitate and co-ordinate healthy food initiatives that look to increase intake of fruit and vegetables and initiating and supporting food co-operatives.
Sure Start South.	Sure Start provides a positive start for children (0 - 5 years) before they start school, starting with a maternity service, through to care for children up to 5 years of age. In addition the Sure Start premises on Rossmere Way is registered as a breast feeding friendly environment. The Rainbow Café enables people to access low cost, high quality food within the Rossmere area. Sure Start South on Rossmere Way runs exercise classes at the centre.
OFCA Fruit and Vegetable Bag Scheme at Jutland Road Community Centre.	A volunteer scheme run by OFCA that was introduced and initiated by the Health Development Worker. Residents can pre-order bags of fresh, seasonal fruit and / or vegetables for £2.50 a bag from a named volunteer, residents pay with their order, then pick up the bag from the Community Centre on the appointed day. This service is run at Jutland Road and Rossmere Community Centres, Tel. 01429 283187.

<b>Examples of key current programmes / projects</b>	<b>Description</b>
Hartlepool Access Group (HAG): ' Befriending' project.	A service which could be provided, on a localised level subject to funding.
Stonham Housing Association.	Stonham Housing Association have 4 adapted bungalows for those with special requirements in Beaully Grove and Braemar Road. They also offer support to residents who would like to be visited once a fortnight to help maintain their tenancy. Tel. 01429 271811 for an initial visit.
Men's Health Group at Rossmere Community Centre, Rossmere Way and Sure Start South Building.	A free 10 week course starting 07 <sup>th</sup> September 2005 aimed specifically at improving men's health. The sessions are a mixture of fitness work in a gym setting with information and advice on general lifestyle issues such as a healthier diet.
COOL Project at Golden Flatts School.	Encourages a healthier lifestyle by increasing after school activity and exercise opportunities. T-Shirts, fruit and water are supplied by Health Development Worker to encourage healthy eating and promote the five-a-day portion of fruit and vegetables message to the children.

#### **GAPS – WHAT NEEDS TO BE DONE**

<b>Service delivery issues needing attention</b>	
1.	Need to improve access to general medical services including specific / specialist treatments.
2.	Need to encourage and support healthier lifestyle changes.
3.	Improve access to fruit and vegetables / improve awareness and access to fruit and vegetable scheme / improve the communities ability to utilise healthier alternatives e.g. cook and eat / healthy eating programmes.
4.	Whilst there is a low incidence of mental health illness in the area residents identified a lack of support for people with mental health issues and for people suffering from depression and stress.
5.	Need to provide practical low level support for the elderly, disabled and infirm.
6.	Improve waiting times for doctors appointments.
7.	Provide information on Hartlepool Power Station.
8.	Prevent hazard of children playing where dogs foul.

## **COMMUNITY SAFETY**

### **WHAT IS THERE TO KNOW ABOUT THE AREA?**

#### **Statistics**

- Crime rates are generally below the town average and significantly lower than some of the other NRF areas (Census 2001 – updated August 2004).
- Non domestic burglary rates are however, higher than the majority of other NRF areas and the Borough average (Census 2001 - updated August 2004).
- Fall in recorded domestic burglary and disorder rates over the last year (HBC Community Safety Team - May 2005). The Anti-Social Behaviour Unit's records show that the Rossmere area is not an area of the town with high levels of anti-social behaviour.
- Decrease in the proportion of people who have been the victims of vehicle crime since 2002 (HBC Community Safety Team - May 2005).
- Arrest rates for theft from shops / stalls is higher than the Borough rate (Census 2001 - updated August 2004).

#### **Strengths**

- Homes are well protected against crime and most noticeably 92% of homes have window locks that need keys to open them.
- Fear of crime levels and dissatisfaction levels with the police services are also comparatively low.
- Presence of Police Community Safety Officers (PCSO's) although the frequency of patrols could be improved.

#### **Weaknesses**

- High rates of non domestic burglary.
- Local residents accessing shops at Jutland Road, Owton Manor Lane and the Park shop (opposite Ardrossan Court) feel vulnerable (see links to increase the amount of activities available to young people).
- Problems of underage drinking, particularly in the alleyway between St. Teresa's and Rossmere Primary Schools.
- Motorbikes driving on open spaces / green areas and footpaths throughout the area.
- Fear and perception of crime is high.
- Residents have concerns that CCTV is ineffective in the area.
- Youths congregating in groups can be intimidating and the occasional cause of anti-social behaviour, for example, Rossmere Park, The Park shop (opp. Ardrossan Court), The Link on Lealholm Road, Newholm Court, Owton Manor Lane shops and the cemetery on the boundary of the Rossmere NAP area.
- Youths playing football and consequently causing damage: for example to Sure Start building in Rossmere Way and fence (accessing grounds despite razor top fencing in place) and Alva Grove.
- Anti-social behaviour targeted at private properties and street infrastructure (including the theft of manhole covers), particularly on Caithness Road, Alva Grove, Newholm Court and Lealholm Road.
- No Community Warden service.

## KEY RESOURCES AND PROGRAMMES

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Neighbourhood Renewal Fund (NRF).	The Rossmere area is eligible for Community Safety Grants which are available mainly for community groups. For further information, please contact the Crime and Disorder Co-ordinator, Tel. 01429 405582.
Neighbourhood Watch.	Helping build safer communities through allowing people of all ages and backgrounds to prevent crime in their community. This is through sharing crime prevention advice, building a relationship with the police and keeping an eye on each other's property. For further information on the Neighbourhood Watch Scheme, please contact the Neighbourhood Watch Co-ordinator, Tel. 01429 404485.
HBC's Neighbourhood Service's Minor Works Budget.	This budget is for minor works such as drop crossings, lighting, security works, environmental improvements and maintenance. The budget is managed by the South Town Care Manager and works are discussed and approved through the South Neighbourhood Consultative Forum.
Hartlepool Borough Council's Lighting Maintenance Plan.	The Council has a 3 - 4 year plan to implement more efficient lighting across the town.
Anti Social Behaviour Unit (ASBU): including a Youth Congregation Working Group.	The ASBU has established a Youth Congregation Working Group to develop a Youth Congregation Policy for the Authority. To contact the ASBU Tel. 01429 296588, Opening Hours: 9am - 5pm Monday-Thursday, 9am - 4.30pm Friday. The Unit have different response times depending on seriousness, these have been agreed corporately.
Housing Hartlepool: Door and security programme is commencing in 2006.	Housing Hartlepool's Tenancy Relations and Enforcement Manager can be contacted on Tel. 01429 525230 to deal with anti-social behaviour / problem tenants.
FAST (Families Accessing Support Team) Project.	Funded through NRF, this project takes a multi agency approach (family support worker, activity worker and training and employment worker) to tackle the early signs of anti-social behaviour.

## GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Initiatives to reduce anti-social behaviour and non-domestic burglary, additional to the Anti-Social Behaviour Unit.
2.	Increase the feeling of security as a large proportion of residents feel there should be more Police / Police Community Safety Officers (PCSO's) patrolling the area.
3.	Tackle fear of crime and community vulnerability through increased CCTV and target hardening measures such as dusk 'til dawn lighting.
4.	Increase facilities / diversionary activities for children and young people.
5.	Increase and improve street lighting and flood lights in vulnerable areas.

## **ENVIRONMENT AND HOUSING**

### **WHAT IS THERE TO KNOW ABOUT THE AREA?**

#### **Statistics**

- Overcrowding levels are low (1.1%) and less than national and Borough rates (Census 2001 – updated May 2005).
- The proportion of housing lacking central heating is low (5.2%) and is also below national and Borough rates (Census 2001 – updated May 2005).
- 67% of people are very satisfied with their accommodation (close to the Borough average) (MORI Household Survey 2004).
- High levels of satisfaction amongst residents as a place to live (only 9% dissatisfied, the lowest of all NRF areas and lower than the Borough average) (MORI Household Survey 2004).

#### **Strengths**

- Rossmere Park, green areas and other open spaces.
- Layout of area / rural design.
- Well built and good design of houses, particularly Housing Hartlepool stock plus the housing is recognised regionally as being of a distinctive design.
- High proportions of residents consider issues like run down properties, abandoned and burnt out cars are not problems.
- Popular area to live in: demand for Housing Hartlepool stock in Rossmere is the highest of all areas Borough wide, with the exception of areas of Jutland Road and Seaton Lane where the demand is lowest of all areas Borough wide.
- Housing development at Owton Lodge consisting of 70 new properties.
- Fencing of open spaces, especially where youths congregate, e.g. schools and large playing fields.
- Good transportation links and daily bus service (apart from buses to Seaton and Jutland Road, and early and late services).
- Support from Wardens in Ardrossan Court and safe environment.

#### **Weaknesses**

- The speed and volume / congestion of traffic in the area (particularly Rossmere Way and Jutland Road).
- Lack of car parking in the area: for example Campbell Road, Caithness Road, Dundee Road, Thirsk Grove are extremely overcrowded and therefore access for emergency services is limited and cars drive, and park along pavements and verges.
- Numerous residents have sought permission and paid for areas outside their houses to be tarmacked leaving no-where for others to park.
- Cars parking on Rossmere Way whilst using the football pitches.
- Groves too small for the heavy traffic congestion.
- Environmental and transport/roads/pavement improvements have been identified as being needed more than crime and safety improvements or better local facilities.
- Litter is a problem in the area especially on Rossmere Way, Jutland Road, Owton Manor Lane shops, schools and around green spaces (particularly the field next to Argyll Road) in the area.
- Dog fouling.
- Access to properties, community facilities and local shops.
- Access problems in Lealholm Road area.
- Poor access onto Rossmere Estate from A689.
- Poor road surfaces.
- Dangerous crossings for pedestrians (particularly Rossmere Way shops).
- Rossmere Park pond is very dirty and unmaintained.
- No letter boxes and recycling bins at Alford Court.
- Grass cuttings that are left are seen as a hazard, as often wet and slippery.



	<ul style="list-style-type: none"> <li>▪ Smelly drains along Seaton Lane and Ilkley Grove.</li> <li>▪ Cleanliness / appearance of shopping parade.</li> <li>▪ Vandalism in Rossmere Park and lack of supervision.</li> <li>▪ Portakabins on Rossmere Way need increased maintenance.</li> <li>▪ Local maintenance, gardens, flowers, disabled access in the area.</li> <li>▪ Overgrown vegetation and trees (especially near Garston and Ilkley Grove).</li> <li>▪ Walkway at Rossmere School needs to be lengthened to Callander / Campbell Road.</li> <li>▪ Condition of paths in Rossmere Park, play area and the drainage (especially Seaton Lane).</li> <li>▪ Living near Usworth Road Industrial Estate factories.</li> <li>▪ Phone boxes at Rossmere Shops are regularly out of order.</li> <li>▪ Vandalised road signs.</li> <li>▪ Unused / derelict land.</li> </ul>
--	---

#### KEY RESOURCES AND PROGRAMMES

Investment by mainstream agencies:	
Examples of key current programmes / projects	Description
Neighbourhood Service's Minor Works Budget.	This budget is for minor works such as drop crossings, lighting, security works, environmental improvements and maintenance. The budget is managed by the South Town Care Manager and works are discussed and approved through the South Neighbourhood Consultative Forum.
Housing Hartlepool.	Housing Hartlepool: Door and security programme is commencing in 2006, with the full investment programme following throughout 2006/2007. The works for the Investment Programme will include modernisation of Housing Hartlepool's properties and also environmental improvements (estate layout and car parking) in partnership with HBC and Community Safety Funding.
Hartlepool Borough Council's Strategic Housing Section.	The section has a Housing Renewal Strategy, which sets out how they intend to tackle private sector housing conditions over the next two years. The Strategic Housing Section Tenancy Relations Officer provides general housing advice, tenancy relations (harassment and illegal eviction) and the condition of private rented properties (Tel. 01429 284117). Energy efficiency advice for homes can be obtained through the Home Energy Conservation Officer. HBC Private Sector Housing Team (Tel. 01429 523324) provide a whole range of advice on housing related issues.

Examples of key current programmes / projects	Description
HBC - Local Transport Plan (LTP).	<p>The current Local Transport Plan (LTP) (2001-2006) contains various transport strategies. These include bus, cycling, walking, maintenance, traffic management, road safety and other strategies that look to improve the movement of people and vehicles around the highway network.</p> <p>The Authority will be, in the very near future, starting work on the production of the second LTP, which will come into force in April 2006. This will incorporate, where possible, proposals to tackle problems identified through various forums, including feedback from Neighbourhood Action Plan. Priorities for parking will be identified through the Highways Verge Strategy (town wide) which can be informed by the Owton Forum and fed back to the HBC Transportation Manager.</p> <p>A 5 year strategy for dropped crossings on a town wide basis, which has been allocated £25,000 LTP Funding per annum which will be continued until 2011, subject to resources.</p> <p>HBC Dropped Crossing Strategy is eligible for Local Transport Plan funding and Minor Works Budget, subject to funding.</p>
Hartlepool Borough Council's Safer Streets Booklet.	Booklet advising on traffic calming schemes and reducing speeding. Residents can discuss with Traffic Team Leader appropriate schemes. £25,000 is available each year for the whole town.
HBC Environmental Action Team.	Can use enforcement to tackle illegal parking issues within the Rossmere area.
Pride in Hartlepool.	Pride in Hartlepool is a campaign aimed at encouraging people living in Hartlepool to get involved in improving and developing their local area. This includes adopting plots of land, educating people about the environment and encouraging people to recycle. For more information, please call HBC's Community Environmental Action Officer on Tel. 01429 284172.
Housing Associations.	Stonham Housing Association, Home Housing – Balcary Court, Alness Grove, Argyll Road and properties adjacent to Bramley Court, Guinness Trust – Seaton Lane.
HBC A689 / Catcote Road Study.	The HBC A689 / Catcote Road study has identified a series of works to be undertaken on the Rossmere Estate. These improvement works will include tarmacking of verges to provide additional parking space, red central hatching and slow markings to encourage slower speeds

Examples of key current programmes / projects	Description
	and the installation of a pedestrian island to improve crossings on Rossmere Way near Ardrossan and Alford Court.
Hartlepool Access Group (HAG).	Hartlepool Access Group (HAG) has an Access Audit Group that has experience of partnership working with HBC to identify and assist in prioritising work for paving, for example tactile markings, dropped kerbs and other areas of work around the built environment.

#### **GAPS – WHAT NEEDS TO BE DONE**

Service delivery issues needing attention	
1.	Assess speed and volume of traffic and road safety issues and seek to address where possible.
2.	Assess the lack of car parking and identify a strategy – Rossmere Way / Football pitches.
3.	Investigate access to properties, community facilities and local shops.
4.	Assess litter / dog fouling problems in the area and ascertain whether more bins and litter wardens are required.
5.	Assess priorities for environmental and maintenance improvements and seek to address where possible.
6.	Improve the maintenance of Rossmere Park.
7.	Improve residents' gardens.

## **CULTURE AND LEISURE**

### **WHAT IS THERE TO KNOW ABOUT THE AREA?**

#### **Statistics**

- The area is reasonably well served by local shops, churches and pubs.
- The Green Wedge and Rossmere Park, both of which have been recently improved with Single Regeneration Budget (SRB) funding, form the major area of open public space.
- High levels of satisfaction with local libraries, public parks and open spaces.

#### **Strengths**

- Good quality open space.
- Rossmere Park (especially the activities at Halloween and Christmas).
- Excellent facilities available at Jutland Road Community Centre, Rossmere Youth and Community Centre and Bramley and Newholm Court for children, young people, families and the elderly.
- Friends of Rossmere Park: who are involved in the improvement of paths, fencing and the sensory garden at Rossmere Park.
- Good access to the Town Centre.
- In close proximity to Summerhill and Seaton Carew Golf Course.
- OFCA and other voluntary groups provide services in the area.
- Summer Playscheme at Rossmere Youth Centre.
- COOL Project (Golden Flatts Primary School).
- Golden Flatts Primary School run a range of sporting activities including cricket and football.
- Sure Start South has facilities in the area, and run a range of activities.
- Wynyard Road Community Centre Library.
- Community Development Worker employed by OFCA.

#### **Weaknesses**

- Lack of activities for young people, especially in the Jutland Road / Lealholm Road areas where children have nowhere to play.
- Lack of staff at Rossmere Park to ensure maintenance is consistent (for example public toilets, paths, play areas and drainage).
- Vandalism, graffiti and litter at Rossmere Park.
- Lack of play facilities for older children at Rossmere Park and Jutland Road Community Centre.
- Young people must travel out of the area to participate in activities such as basketball, motorbiking and golf and access sporting facilities.
- Green areas not used to their full potential.
- Lack of maintenance of green areas / open spaces.
- Closure of Rossmere swimming baths.
- Shops providing a variety of value for money products are lacking.
- Empty units at the shopping precincts.
- Proposed extension of the football facilities has some opposition from residents.
- Withdrawal of drama activities from Golden Flatts Primary School.
- Rossmere Youth Centre can be off putting for younger children wanting to attend as there are high numbers of older children attending.
- The Rugby pitch on Rossmere Way has been fenced off disabling children from using the grassed area.
- Lack of cycle paths around the area.
- Playground opposite Jutland Road and within Rossmere Park has broken play facilities.
- Sports hall roof needs repairing or replacing.

## KEY RESOURCES AND PROGRAMMES

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
HBC Adult and Community Services.	Classes available at Owton Rossmere Community Enterprise Limited (ORCEL), Golden Flatts and Jutland Road Community Centre.
HBC Youth Services.	Mobile and detached youth provision in the area, and delivery of projects in partnership with HBC Education, Teenage Pregnancy and Youth Offending Service.
HBC Sports Development Team.	Offers a range of activities and initiatives in the area and are currently negotiating with the local football club regarding the operation of their pitches at Rossmere.
COOL Project (Golden Flatts Primary School).	The COOL (Community Organised Outdoor Leisure) project works to provide activities for young people on the estate (aged 8 to 13 years) and runs the Junior Sports Leaders Awards. For more information, please contact, Tel. 01429 221832.
Hartlepool Access Group (HAG).	Provides town wide services, including shopping escorts, information and mobility equipment loan. For further information, please contact Tel. 01429 861777.
Rossmere Youth Centre.	Has a fitness suite and is the base for the Summer Holiday Play Scheme.
Owton Manor Community Centre.	Although just outside the Rossmere NAP boundary, there is an out of school care programme available.
Owton Fens Community Association (OFCA).	OFCA run a range of activities and provide a variety of services for young people and other vulnerable groups. For further information, please Tel. 01429 283187.
Sure Start South.	Sure Start provides a positive start for parents and children aged 0-4 years and activities for families all year round.
Community Development Worker employed by OFCA.	Working across the South of Hartlepool, identifying and removing barriers so residents can participate in local Regeneration Initiatives etc. Assisting in all aspects of setting up Community / Voluntary Groups and Resident Associations i.e. offering information, advice and guidance on the forming of a Constitution, accessing funding, publicity and training etc.
Friends of Rossmere Park.	Set up to encourage more people to use and get involved with the park and to ensure that it is a safe, enjoyable and worthwhile place to visit, the group also organise events.

## GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Widen the variety of activities / facilities for all residents in the area, particularly the young and especially in the Jutland Road area.
2.	Provide more music, arts and drama activities.
3.	Improve the open spaces and play areas.
4.	Lack of local swimming facilities / lack of a learner pool.
5.	Encourage community use of existing community facilities.
6.	Improve the maintenance of Rossmere Park.
7.	Residents concerned about the planning application for extension to Rossmere football pitches.
7.	Lack of variety and value for money goods in local shops.

## **STRENGTHENING COMMUNITIES**

### **WHAT IS THERE TO KNOW ABOUT THE AREA?**

#### **Statistics**

- A relatively high proportion of the population is over retirement age, there is evidence of poverty - with 48% of households being classed as low – income households (compared to the Borough rate of 40.5%), and a high proportion of people are incapable of work due to illness or disability (Census 2001 – updated May 2005).

#### **Strengths**

- Stable population, with a generally strong, friendly and diverse community spirit, good friendly neighbours and an improving reputation.
- The estate has great potential for change.
- Local Community Centre (Jutland Road) with some activities being provided with the support of Owton Fens Community Association (OFCA) and Sure Start South.
- The Link, Lealholm Road.
- Rossmere Youth and Community Centre.
- Community facilities at Adrossan and Bramley Courts and Braemar Road.
- Local shopping parade at Jutland Road includes community police station (including the Anti-Social Behaviour Unit) and Sure Start offices.
- A number of active local groups include Friends of Rossmere Park, Ardrossan Court residents group, Balmoral Tenants Management Co-op, Housing Hartlepool Tenant Consultation Panel, Bramley Court Residents Association, Thursday Evening Club and active groups at both St Teresa's Church and St James's Church.
- A co-ordinating group (South West Area Network: SWAN) with well established community networks is in place.
- These groups together provide a range of social activities for both the young and old which bring the community together on a regular basis.
- Excellent support for the elderly community.
- Community Development Worker employed by OFCA.

#### **Weaknesses**

- No ward-wide identity, especially as the busy A689 duelled road effectively divides the community in two.
- Whilst improving, there is still a poor image of the neighbourhood, particularly the area around Jutland Road, and especially from people who live outside the area.
- Seaton Grange Residents Association disbanded and there is now no major residents group covering the estate.
- Difficulties in reaching vulnerable, 'hard to reach' groups.
- Some people, whilst willing to complain, are reluctant to participate in helping to improve the neighbourhood.
- Problematic neighbours in specific areas who are often noisy and rowdy (especially in Jutland Road, Seaton Lane area, see areas identified in Community Safety action table).
- Limited funding available to provide activities to help strengthen the community.
- Groups not very good at tapping into resources, they work independently.

## KEY RESOURCES AND PROGRAMMES

<b>Investment by mainstream agencies:</b>	
<b>Examples of key current programmes / projects</b>	<b>Description</b>
Community Empowerment Fund and Community Chest.	Hartlepool Voluntary Development Agency (HVDA) administers small grants to local groups to develop community activity and capacity.
Community Network Officer (HVDA).	To increase community involvement and community capacity, where gaps are identified in the NAP area.
Jutland Road Community Centre.	Activities at the centre include resident's bingo and classes run by HBC Adult Education, Sure Start and Owton Fens Community Association (OFCA) whilst facilities include rooms for hire, with catering facilities.
Friends of Rossmere Park.	Set up to encourage more people to use and get involved with the park and to ensure that it is a safe, enjoyable and worthwhile place to visit, the group also organise events.
Adrossan Court residents group.	Residents meet with local Councillors and Housing Hartlepool Officers on a regular basis to discuss issues relating to the management of the sheltered complex.
Bramley Court Residents Association.	Targeting the elderly, the association provides a range of activities, including bingo, whist, coffee mornings and other social events.
Balmoral Tenants Management Co-op.	This group was set up to manage the two blocks of maisonettes.
Owton Fens Community Association (OFCA).	<p>Whilst OFCA has bases at both Wynyard and Catcote Road this long established group currently run the following projects which are open to Rossmere residents and are assisting in developing activities at Jutland Road Community Centre:</p> <ul style="list-style-type: none"> <li>▪ VIP: provides gardening, painting and decorating and small safety work.</li> <li>▪ BITEN: develops websites for organisations to market services.</li> <li>▪ VAMP: provides organisations with digital broadcasting standard videos and photographs to market services.</li> <li>▪ CCB: supports the formation of community groups.</li> <li>▪ ESP: supports people going in to self-employment.</li> <li>▪ Co-Financing: advice, information and guidance to assist people in to employment or training.</li> <li>▪ YO: provides work experience, training and activities for young people.</li> <li>▪ FAST: OFCA are part of a consortium to provide preventative</li> </ul>



Examples of key current programmes / projects	Description
	measures to combat anti-social behaviour.  OFCA have also recently acquired an electronic voting system, which other groups and organisation can access.
St Teresa's Church.	Provide a wide range of community activities.
St James' Church.	Provide a range of community activities, including parent and toddler group 'Little Fishes' and the Rossmere craft and social club, which is open to all.
South West Area Network (SWAN).	SWAN is based in the South of Hartlepool. It's main aim is to build the capacity of individuals and groups by providing information, advice, guidance, best practice and resources. Enabling and providing residents with the opportunity to come together and participate in issues related to their community.
Sure Start South (2 centres).	Community drop in, community involvement meetings and monthly volunteer training placements and support are provided. Action Team for Jobs outreach bi-weekly. Lone parent advisors plus subsidised play groups at various venues. Also day care facilities are offered, which are subsidised for local residents and the Rainbow Cafe offers low cost, high quality food in the area.
Superstars Voluntary Fundraising Group.	A voluntary organisation seeking funding for childcare and activities for local people.
Thursday Evening Club (Newholm Court)	Jutland Road bingo and various social activities.
Community Development Worker employed by OFCA.	Working across the South of Hartlepool, identifying and removing barriers so residents can participate in local Regeneration Initiatives etc. Assisting in all aspects of setting up Community / Voluntary Groups and Resident Associations i.e. offering information, advice and guidance on the forming of a Constitution, accessing funding, publicity and training etc.

#### GAPS – WHAT NEEDS TO BE DONE

Service delivery issues needing attention	
1.	Increase the involvement of residents, particularly vulnerable and hard to reach groups.
2.	Improve communication and information on what activities and opportunities there are locally.
3.	Sustain and develop activities to meet the needs of local residents.
4.	Develop and support community leadership skills and the community's confidence.
5.	Support and develop capacity of existing groups to be able to work competently as one forum.
6.	Provide a long-term Community Development Worker.
7.	Need to strengthen resident's relationships with their neighbours.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
<b>JOBS AND ECONOMY</b>					
Lack of employment opportunities for local people.	<ul style="list-style-type: none"> <li>Invite representatives / business sector to the Rossmere Forum in order to gain and share information.</li> <li>Service Providers to focus on the long-term unemployed.</li> </ul>	Action Team for Jobs. Hartlepool Volunteer Bureau. Community Network. HBC Economic Development. Jobcentre Plus. Community / Voluntary Sector. Business Leaders Forum. HCFE. Rossmere Forum. OFCA. Hartlepool PCT.	Increase levels of employment in the locality.	<ul style="list-style-type: none"> <li>Rossmere Forum to discuss.</li> <li>Service Providers to carry out further promotion of Targeted Training and Jobsbuild, which are already available town wide. Jobsbuild grants and bursaries are available.</li> </ul> <p>Subject to organisations coming forward and funding and resources are available.</p> <p>Mainstream funding is available to find solutions to overcoming barriers to employment.</p> <p>Access to HCFE 'Back to Work' programmes.</p> <p>Back to Work Bonus available for people claiming Job Seeker Allowance.</p> <p>Need to establish a 'Pathways to Work' programme for those who wish to work (to be established by Jobcentre Plus and Hartlepool PCT in October 2005).</p> <p>OFCA's Co-financing project, First Stop, Wynyard Road. OFCA work in partnership with Jobcentre Plus and HBC Economic Development.</p>	<p>Increase employment rate.</p> <p>Reducing unemployment rate, youth unemployment and long-term unemployment.</p> <p>Increase the number of VAT registered businesses.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> <li>Drop in surgery by Action Team for Jobs in order to provide advice on employment.</li> <li>Promote self-employment opportunities.</li> <li>Market the provision of childcare and support services and also provide practical support to remove childcare worries.</li> <li>Need to match training and job opportunities.</li> </ul>	Action Team for Jobs. Hartlepool Volunteer Bureau. Community Network. HBC Economic Development. Jobcentre Plus. Community / Voluntary Sector. Business Leaders Forum. HCFE. Rossmere Forum. Hartlepool PCT.	Increase levels of employment in the locality.	<ul style="list-style-type: none"> <li>Action Team for Jobs to be confirmed.</li> <li>Resources to be discussed with HCFE, HBC Economic Development.  Enterprise Support Project.</li> <li>Action Team for Jobs can carry out a financial calculation, which can provide information to residents as to whether it would be financially beneficial to commence employment.</li> <li>HBC Economic Development to advise.</li> </ul>	<p>Increase employment rate.</p> <p>Reduce unemployment rate, youth unemployment and long-term unemployment.</p> <p>Increase the number of VAT registered businesses.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Lack of training and skills.	<ul style="list-style-type: none"> <li>Provide voluntary work opportunities to improve skills for all.</li> <li>Provide outreach training in practical trade skills.</li> </ul>	<p>Hartlepool Volunteer Bureau. Community / Voluntary Sector. Sure Start Volunteers. Action Team for Jobs. Skill Share. Tees Valley Learning and Skills Council. Residents. Housing Hartlepool (Resident Participation Officer). Jobcentre Plus. Rossmere Forum. HCFE. HBC Economic Development. Hartlepool Working Solutions.</p>	<p>Increase the numbers of people accessing ORCEL, OFCA.</p> <p>Increase the number of self-employment start-ups (HBC Economic Development).</p>	<ul style="list-style-type: none"> <li>Service Providers to promote courses / schemes that already exist which residents can access, subject to resources being identified.</li> </ul> <p>Skill Share provides training for the voluntary sector to be effective and information on training opportunities. Skill Share is happy to respond to requests, subject to resources available. They run a NVQ Level 2 in Effective Community Involvement and Leadership.</p> <p>Sure Start have voluntary placements that can lead to employment opportunities for local residents. As well as placements, extended training is provided and mentoring and citizenship skills developed.</p> <p>Mentoring programme with retired tradesmen that are willing to volunteer their time.</p> <ul style="list-style-type: none"> <li>Discuss with HCFE to provide outreach courses subject to resources.</li> </ul> <p>Look at possibility of work shadow placements or retired volunteers in the community.</p>	Improve basic skills.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> <li>▪ Increase learning opportunities and improve access for local people to engage in training opportunities.</li> <li>▪ Develop free / cheap prevocational training with childcare.</li> </ul>	Hartlepool Volunteer Bureau. Community / Voluntary Sector. Sure Start. Action Team for Jobs. Tees Valley Learning and Skills Council. Skill Share. Residents. Housing Hartlepool (Resident Participation Officer). Jobcentre Plus. Rossmere Forum. HCFE. HBC Economic Development. Hartlepool Working Solutions. ORCEL.	<p>Increase the numbers of people accessing ORCEL, OFCA.</p> <p>Increase the number of self-employment start-ups (HBC Economic Development).</p>	<ul style="list-style-type: none"> <li>▪ Service Providers to advertise in the Rossmere area the courses and training opportunities that are already established on a town wide scale to raise awareness of what is available for residents to access, subject to resources being identified.</li> </ul> <p>Hartlepool Working Solutions to look at the transport issues residents face when accessing employment training out of the immediate area and then organise transport to town wide employment events where necessary.</p> <ul style="list-style-type: none"> <li>▪ Subject to resources. Service Providers to discuss.</li> </ul>	Improve basic skills.
Lack of apprenticeship opportunities and other opportunities especially for young people.	<ul style="list-style-type: none"> <li>▪ Encourage businesses to provide apprenticeship opportunities particularly for young people and advertise these opportunities through the local community.</li> </ul>	HBC Economic Development. Action Team for Jobs. Jobcentre Plus. Hartlepool	<p>Hartlepool Working Solutions increase number of people actively seeking employment.</p> <p>Reduce</p>	<ul style="list-style-type: none"> <li>▪ Housing Hartlepool provides a number of apprenticeship and training opportunities on a town wide scale, which Hartlepool Working Solutions promote.</li> </ul> <p>Hartlepool Working Solutions also disseminate this</p>	<p>Increase employment rate.</p> <p>Reduce unemployment rate, youth unemployment rate and long-term unemployment rate.</p> <p>Improve basic skills.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	Continued ...  <ul style="list-style-type: none"> <li>Utilising to resource of HCFE. Promote the opportunities present at HCFE to access work related skills education, modern apprenticeships, remove barriers to employment and provide advice and support.</li> </ul>	Volunteer Bureau. Community / Voluntary Sector. Hartlepool Working Solutions. Housing Hartlepool. HBC Economic Development. HCFE.	unemployment.  Increase levels of employment in the locality.  Increase number of young people from the Rossmere area taking up apprenticeship opportunities.  Greater accessibility for residents.	information to other organisations such as Action Team for Jobs so that all can access the opportunities.  Service Providers to market the existing apprenticeship opportunities available through schools and appropriate venues throughout the local community.  Tees Valley Building Future Project provides supported training and work placements. Contact HBC's Principal Economic Development Officer on Tel. 01429 523509.  <ul style="list-style-type: none"> <li>HCFE are willing to go out to speak to schools / community and voluntary groups in their local areas to promote opportunities.</li> </ul> HCFE have previously provided outreach training facilities in community facilities and businesses to improve basic skills; this could be continued should funding become available.	Increase employment rate.  Reduce unemployment rate, youth unemployment rate and long-term unemployment rate.  Improve basic skills.
High unemployment rate – due to disability, long-term sickness and generational attitude to work.	<ul style="list-style-type: none"> <li>Employment links scheme for people with disabilities and family carers.</li> </ul>	Action Team for jobs. Jobcentre Plus. Community / Voluntary Sector. HBC	Increase resident's satisfaction.  Reduce unemployment.  Reduce the	<ul style="list-style-type: none"> <li>Resources to be confirmed.</li> </ul> Service Providers to offer, promote and educate the local community on the services and opportunities that already exist on a town wide basis. Subject to resources being identified.	Reduce unemployment rate, youth unemployment rate and long-term unemployment.  Increase employment rate.  Improve basic skills.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> <li>Change attitudes / aspirations amongst the local community regarding employment.</li> </ul>	Economic Development. Hartlepool Volunteer Bureau. HCFE. Hartlepool Working Solutions. Business Link. Residents.	<p>number of people on job seekers allowance.</p> <p>Increase number of people actively seeking employment.</p>	<ul style="list-style-type: none"> <li>Service Providers to offer, promote and educate the local community on the services and opportunities that already exist on a town wide basis. Subject to resources being identified.</li> </ul> <p>Mainstream funding is available to find solutions to overcoming barriers to employment – HBC Economic Development.</p> <p>Access to HCFE 'Back to Work' programmes.</p> <p>Back to Work Bonus available for people claiming Job Seeker Allowance.</p>	<p>Reduce unemployment rate, youth unemployment rate and long-term unemployment.</p> <p>Increase employment rate.</p> <p>Improve basic skills.</p>
Community requires an improved bus service to improve learning / training opportunities for local residents and allow residents to access jobs outside the area. (Transport services are expensive and not regular after 6.00pm).	<ul style="list-style-type: none"> <li>Community / Service Providers to liaise with Stagecoach to develop further the transport networks especially after 6.00pm.</li> </ul>	Stagecoach. Residents. Town Centre Manager. Rossmere Forum.	<p>Increase residents' satisfaction.</p> <p>Greater accessibility for residents.</p>	<ul style="list-style-type: none"> <li>Rossmere Forum to discuss opportunities in the future.</li> </ul> <p>Service Providers to look at alternative transport arrangements where possible, subject to resources and funding available.</p> <p>Liaise with Stagecoach.</p>	<p>Increase involvement in local community.</p> <p>Improve community spirit.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
<b>LIFELONG LEARNING AND SKILLS</b>					
Need to raise aspirations and promote positive attitude towards lifelong learning (particularly the young and boys aged 14+).	<ul style="list-style-type: none"> <li>Good news stories regarding learning should be publicised in order to give people a role model to aspire to, and hold multi agency road shows events to celebrate good news stories.</li> <li>Peer educators needed as people learn from people they know.</li> <li>Increase support inside and outside schools for boys aged 14+ yrs such as skills based training and NVQ's.</li> </ul>	Local shops. Local press. HBC Adult Education. HBC Youth Services. HBC Children's Services. Community / Voluntary Sector. Housing Hartlepool (Resident Participation Officer). Residents. Tees Valley Learning and Skills Council. Local schools. HCFE. OFCA. HBC Adult and Community Services.	Increase the number of residents taking up learning opportunities.	<ul style="list-style-type: none"> <li>To be discussed with Adult Education and HBC Children's Services, subject to limited resources.</li> </ul> <p>The HCFE Marketing Manager can be contacted. Tel. 01429 295111 to publicise good news stories / organise road show event for the Rossmere area, subject to resources.</p> <ul style="list-style-type: none"> <li>Subject to individuals coming forward / being suggested or utilise existing skills mentors. Refer to the 14-19 years strategy – key leaders are schools, HBC Children's Services, HCFE and Tees Valley Learning and Skills Council.</li> <li>Refer to the 14 -19 years strategy. Key leaders are schools, HBC Education, HCFE and Tees Valley Learning and Skills Council.</li> </ul>	Promote positive attitude towards lifelong learning and raise aspirations in the local community.
Raise awareness of what is available locally.	<ul style="list-style-type: none"> <li>Increase marketing of 'education for adults' courses, in particular training and vocational courses (Adult Skills Strategy).</li> </ul>	HBC Adult Education. Community / Voluntary Sector. Action Team for Jobs. Local schools. HCFE. Housing Hartlepool. Tees Valley	<p>Reduce the number of people feeling that there are barriers to education.</p> <p>Evidence of inter-agency working.</p>	<ul style="list-style-type: none"> <li>Service Providers to market the existing opportunities and the new opportunities available in the area and on a town wide basis.</li> </ul> <p>Information on existing and emerging HBC Adult Education learning opportunities in the area can be found on line at <a href="http://www.hartlearn.co.uk">www.hartlearn.co.uk</a> or phone the HBC Adult Education</p>	Increase resident satisfaction.



Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<p>Continued...</p> <ul style="list-style-type: none"> <li>Promotion of education opportunities and respond to individuals needs.</li> </ul>	<p>Learning and Skills Council. HBC Adult and Community Services. Skill Share. OFCA. Community Development Worker.</p>	<p>Reduce the number of people feeling that there are barriers to education.</p> <p>Evidence of inter-agency working.</p>	<p>office for information on Tel. 01429 868616.</p> <p>HCFE's Student Support Department are available to speak to pupils in local schools. Tel. 01429 295111 for further details.</p> <p>One Stop Shop, Jutland Road from early November.</p> <ul style="list-style-type: none"> <li>Skill Share can provide training opportunities for the voluntary sector subject to resources available. For more information on specific training opportunities, Please Tel. 01429 868353.</li> </ul> <p>HCFE host multi partnership road shows / open evenings in all Hartlepool Secondary Schools.</p> <p>HCFE attempts to access Year 9 pupils in order to promote education opportunities at an early stage.</p>	<p>Increase resident satisfaction.</p>
Unable to overcome barriers to education.	<ul style="list-style-type: none"> <li>Look at new ways of working with and engaging residents to increase motivation.</li> </ul>	<p>Action Team for Jobs. Local schools. HCFE. Housing Hartlepool (Resident Participation Officer).</p>	<p>Increase the number of residents taking up learning opportunities.</p> <p>Evidence of inter-agency working.</p>	<ul style="list-style-type: none"> <li>Subject to resources and an organisation coming forward.</li> </ul> <p>Identify / encourage local residents to become volunteers and share their own life skills and experiences.</p>	<p>Increased Level 1, 2 and 3+ qualifications.</p> <p>Improve basic skills.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued....	<ul style="list-style-type: none"> <li>Support local people to take up opportunities for example by improving childcare provision, accessibility and information.</li> <li>Look for free or reduced cost programmes.</li> <li>Increase flexibility of learning by responding to the communities needs.</li> </ul>	Skill Share. Tees Valley Learning and Skills Council. HBC Adult Education. Community / Voluntary Sector. OFCA.	Reduce the number of people feeling that there are barriers to education.	<ul style="list-style-type: none"> <li>'Parents In Need of Support' group. Community Safety Office, 8 Church Street, Hartlepool, Tel. 01429 288302.</li> <li>Improve access to good quality free early years education.</li> <li>Broaden childcare facilities to allow families / parents to take up learning opportunities, subject to an organisation coming forward.</li> <li>Golden Flatts Primary School provides a Breakfast and After School Club.</li> <li>Resources to be confirmed.</li> <li>Skill Share provides a free service for training and skills provision to the voluntary sector.</li> <li>Work with existing Service Providers e.g. schools, training establishments to raise participation levels and link to broaden and promote childcare facilities to allow educational opportunities.</li> </ul>	<p>Increased Level 1, 2 and 3+ qualifications.</p> <p>Improve basic skills.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Improve local learning opportunities.	<ul style="list-style-type: none"> <li>Provide informal educational courses (e.g. cooking, social care skills, wall papering, confidence building etc) at local community based venues / existing facilities, in order prepare people for a return to education or employment.</li> <li>Improve skills for life provision.</li> </ul>	<p>HBC Adult Education. Community / Voluntary Sector. Action Team of Jobs. Local schools. HCFE. Housing Hartlepool (Resident Participation Officer). Skill Share. Tees Valley Learning and Skills Council. Rossmere Forum. South N'hood Consultative Forum. OFCA.</p>	<p>Increase the number of residents taking up learning opportunities.</p> <p>Reduce the number of people feeling that there are barriers to education.</p> <p>Evidence of inter-agency working.</p>	<ul style="list-style-type: none"> <li>Resources to be confirmed.</li> </ul> <p>Investigate whether the Tees Valley Learning and Skills Council will deliver funding to community groups in the area, not just to central education providers.</p> <p>South Neighbourhood Consultative / Rossmere Forum to discuss.</p> <ul style="list-style-type: none"> <li>Outreach ICT course (HCFE) and Level 2 Numeracy Course (HBC Adult Education) available. Location to be confirmed.</li> </ul> <p>HBC Adult Education run courses in the area at ORCEL. Learn Direct provide an initial assessment of skills for life to allow training needs to be determined and met. This is available online at <a href="http://www.learndirect.co.uk">www.learndirect.co.uk</a></p> <p>HCFE could provide opportunities for outreach work based on the Skills for Life and increase the use of Jutland Road Community Centre.</p>	<p>Increased resident satisfaction.</p> <p>Increased Level 1, 2 and 3+ qualifications.</p>
Promote the benefits of family learning.	<ul style="list-style-type: none"> <li>Promote the benefits of family learning, e.g. family learning weeks, closer involvement</li> </ul>	<p>Local schools. Sure Start.</p>	<p>Improve grades in schools.</p>	<ul style="list-style-type: none"> <li>Subject to resources.</li> </ul>	<p>Improve aspirations and achievements of families</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<p>of parents with local schools.</p> <ul style="list-style-type: none"> <li>▪ Review ORCEL'S education services once the Health Centre is developed.</li> </ul>	Residents. Tees Valley Learning and Skills Council. ORCEL. Rossmere Forum.	Improve grades in schools.	<p>OFCA Development Resource Worker in Jutland Road to oversee and co-ordinate.</p> <ul style="list-style-type: none"> <li>▪ Rossmere Forum to discuss with ORCEL.</li> </ul>	within the neighbourhood.
Promote the importance of achieving at school and obtaining qualifications and training.	<ul style="list-style-type: none"> <li>▪ Promote a culture of learning raising parents and children's expectations.</li> <li>▪ More 'hands on' training at school.</li> <li>▪ Relevant guidance and support for pupils at school, to include career guidance.</li> </ul>	Local schools. Residents. Tees Valley Learning and Skills Council. OFCA.	Improve grades in schools.	<ul style="list-style-type: none"> <li>▪ Subject to resources.</li> <li>▪ Subject to resources.</li> <li>▪ Subject to resources.</li> </ul>	<p>Improve aspirations and achievements of families within the neighbourhood.</p> <p>Improve key stage 2, 3 and 4 results of pupils in the neighbourhood.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
<b>HEALTH AND CARE</b>					
Lack of access to local medical health facilities for all age groups especially for specific / specialist treatments such as podiatry / chiropody clinics.	<ul style="list-style-type: none"> <li>Investigate the possibility of providing health facilities / medical centre within the local area to increase local provision. This should include specific / specialised treatments.</li> <li>Explore the possibility of providing outreach services in the area.</li> <li>Drop in surgeries from a GP and / or Nurse Practitioner and / or other appropriate Health Professionals in a community centre.</li> <li>Research into local needs, demand and potential supply of local health and social care facilities (i.e. pharmacy and outreach facilities from GP surgeries).</li> </ul>	Hartlepool PCT. North Tees & Hartlepool. NHS Trust. Local G.P's. HBC N'hood Services. LIT for Mental Health. LIT for Older People. Residents. Hartlepool MIND. Hartlepool Community Network. Community / Voluntary Sector. Rossmere Forum.	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Residents feeling an improved quality of life.</p> <p>Increase life expectancy in the area.</p>	<ul style="list-style-type: none"> <li>Resources to be confirmed.</li> <li>Development of Primary Care Centre within the Owton area which is in close proximity to the Rossmere area.</li> <li>Hartlepool PCT and providers to consider should funding become available. Would need to liaise with local groups with regard to potential accommodation needs.</li> <li>Hartlepool PCT to consider. Subject to funding and resources.</li> <li>Carry out research on local needs through active engagement with community, which will inform agencies in the delivery of services.</li> </ul> <p>OFCA have indicated that they have the opportunity to undertake survey work.</p> <p>GP survey to be conducted at Health Awareness Programme Events, to look at views on GP facilities in Rossmere.</p>	<p>Improve life expectancy.</p> <p>Reduce death rate from cancer.</p> <p>Reduce death rate from Coronary Heart Disease.</p> <p>Reduce smoking.</p> <p>Improve community spirit.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> <li>Improve signposting services.</li> </ul>	See previous page.	See previous page.	<ul style="list-style-type: none"> <li>All agencies to discuss.</li> </ul>	See previous page.
Lack of health education and healthy lifestyles for all age groups / lack of knowledge on what services exist throughout the area.	<ul style="list-style-type: none"> <li>Produce information leaflets hold event(s) to educate the local community on health issues and, raise awareness of services that are already in operation in the area.</li> <li>Work with schools to raise health awareness and promote healthy eating in schools.</li> </ul>	Hartlepool PCT. North Tees and Hartlepool NHS Trust. Residents. HBC Healthy Food Co-ordinator. Local schools. OFCA Fruit and Vegetable Bag Scheme. Health Development Worker. HBC Children's Services.	<p>Increase the number of residents who rate their health as good.</p> <p>Data from Hartlepool PCT.</p>	<ul style="list-style-type: none"> <li>Healthy eating / nutritional information / smoking cessation / weight management training available through Hartlepool PCT.</li> <li>Health Development Worker for Rossmere area (OFCA's Fruit and Vegetable scheme).</li> <li>HBC Children's Services and Hartlepool PCT can look at working with schools to raise awareness of healthy eating and other issues. In addition, under the new Local Public Service Agreement II Scheme the HBC Healthy Food Co-ordinator post could be extended beyond March 2006 and a nutritionist employed to extend the service.</li> <li>The development of the Obesity Strategy is ongoing. Part of the strategy will be to look at school dinners.</li> </ul>	<p>Improve life expectancy.</p> <p>Reduce death rate from cancer.</p> <p>Reduce death rate from Coronary Heart Disease.</p> <p>Reduce smoking.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Poor health related to mental health, depression and stress.	<ul style="list-style-type: none"> <li>Look at the possibility of providing a service to support people with mental health issues. This could include community mental health workers operating in the area.</li> <li>Address causes of stress and depression related illnesses and provide support where necessary.</li> </ul>	Hartlepool PCT. North Tees and Hartlepool NHS Trust. Residents. LIT for Mental Health. Hartlepool MIND.	<p>Residents feeling an improved quality of life.</p> <p>Increase life expectancy in the area.</p>	<ul style="list-style-type: none"> <li>Hartlepool MIND provide individual sessions and group sessions covering a wide range of topics and issues. Please Tel. 01429 269303 for more information.</li> <li>Look at the outcomes of the Primary Care Health Strategy once finalised.</li> <li>Resources to be confirmed.</li> </ul>	Improve life expectancy.
Lack of support for the elderly and vulnerable residents (no places in Hartlepool for the under 60's).	<ul style="list-style-type: none"> <li>HBC Adult and Community Services to assist and identify the needs and support required.</li> </ul>	HBC Adult and Community Services. Residents. Hartlepool Carers.	<p>Residents feeling an improved quality of life.</p>	<ul style="list-style-type: none"> <li>Look at the outcomes of the older peoples strategy once finalised.</li> </ul>	Improve community spirit.
Difficulty (length of time) with making appointments at doctor's surgeries.	<ul style="list-style-type: none"> <li>Liaise with local surgeries to discuss and assess the difficulty residents face in making appointments.</li> <li>Liaise with Hartlepool PCT to discuss the issues residents face when making appointments in local surgeries, particularly pre-planned appointments.</li> </ul>	Hartlepool PCT. Local surgeries. Residents.	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Service Providers assessing the need for health care.</p>	<ul style="list-style-type: none"> <li>Rossmere Forum to discuss.</li> <li>A walk in centre in the town centre to be developed in the long-term.</li> <li>Development of the Primary Care Centre within the Owton area which is in close proximity to the Rossmere area.</li> <li>PCT currently looking at ways to allow people to make pre-planned appointments.</li> </ul>	Improve life expectancy.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<ul style="list-style-type: none"> <li>Educate the local community on how to access the most relevant medical treatment e.g. treatment of minor conditions through pharmacist.</li> </ul>	Hartlepool PCT. Local surgeries. Residents.	<p>Increase resident satisfaction regarding access to facilities.</p> <p>Service Providers assessing the need for health care.</p>	<ul style="list-style-type: none"> <li>Hartlepool PCT to look at.</li> </ul>	Improve community spirit.
Uncertainties regarding the health and safety aspects of Hartlepool Power Station.	<ul style="list-style-type: none"> <li>Look at the possibility of developing an information leaflet(s) / holding event(s) to inform the local community.</li> </ul>	Hartlepool Power Station. Rossmere Forum. Residents.	<p>Resident Satisfaction.</p> <p>Residents feeling an improved quality of life.</p>	<ul style="list-style-type: none"> <li>Rossmere Forum and Hartlepool Power Station to discuss.</li> </ul> <p>Hartlepool Power Station is monitored through the public health observatory. This would follow up any incidents of illness.</p>	Improve community spirit.
Concerns regarding children and young people playing with grass cuttings on areas where dogs foul.	<ul style="list-style-type: none"> <li>Enforcement action and shaming offenders.</li> </ul>	HBC N'Hood Manager. Rossmere Forum. Residents. HBC Dog Wardens. HBC Environmental Action Team.	<p>Resident satisfaction.</p> <p>Residents feeling an improved quality of life.</p>	<ul style="list-style-type: none"> <li>Environmental Action Team can issue notices and fixed penalties of up to £50. They can attend School Governors meetings to raise the profile and state of the zero tolerance policy. Tel. 01429 523333 (£6-10,000 required to blitz an area for 2 months).</li> </ul> <p>Rossmere Forum to discuss.</p> <p>HBC Dog Wardens provide a service which influences monitoring and fining for dog fouling contact HBC Environmental Action Team</p>	Improve community spirit.



Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	Continued ... <ul style="list-style-type: none"> <li>▪ Educate community on the health of dog fouling implications.</li> <li>▪ Look at the possibility of grass cuttings being collected.</li> </ul>	HBC N'Hood Manager. Rossmere Forum. Residents. HBC Dog Wardens. HBC Environmental Action Team.	Resident satisfaction.  Residents feeling an improved quality of life.	Tel. 01429 523848.  <ul style="list-style-type: none"> <li>▪ Rossmere Forum to discuss.</li> <li>▪ Rossmere Forum to discuss with HBC N'Hood to identify areas of priority concern.</li> </ul>	Improve community spirit.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
<b>COMMUNITY SAFETY</b>					
Incidents of anti-social behaviour / non-domestic burglary / irresponsible behaviour in the area / underage drinking (particularly in Rossmere Park and shop, Arbroath Grove, Caithness Road, Callendar Road, Alva Grove, Newholm Court, Lealholm Road, Jutland Road, the cemetery, Owton Manor Lane shops, the alleyway between Rossmere and St Teresa's Schools and Jutland Road shops).	<ul style="list-style-type: none"> <li>Residents to report incidents of anti-social behaviour targeted at private properties and street infrastructure as well as incidents involving motorbikes and cars using open spaces / green areas as race tracks to Anti-Social Behaviour Unit (ASB Unit) Tel. 01429 296588 (response times for different categories of ASB are agreed corporately).</li> <li>Increase presence (high visibility patrols) of Police / Police Community Safety Officers (PCSO's).</li> <li>Look at the possibility of introducing Community Wardens throughout the area to help reduce incidents of anti-social behaviour and vandalism / graffiti particularly at night and to increase the rapid response service to incidents.</li> <li>Prevent the congregation of youths and incidents of noise disturbance and vandalism (particularly Lealholm where youths play football against Sure Start's shutters) by looking at ways to encourage more parental control over young people and developing activities for young people.</li> </ul>	<p>Cleveland Police. Residents. Youth Offending Service. Teeside Probation Service. HBC Youth Services. HBC Community Safety. HBC N'hood Services. Skill Share. Community / Voluntary Sector. Housing Hartlepool. Anti-Social Behaviour Unit. HBC Highways. Rossmere Forum. OFCA. FAST Project.</p>	<p>Resident satisfaction on complaints procedure from ASB Unit.</p> <p>More youth provision in the area.</p> <p>Reduction in incidents of anti-social behaviour, vandalism or criminal activity and arson throughout the area.</p> <p>Increase resident's confidence in ASB Unit, however, this may result in an increase of reported incidents.</p> <p>Reduce fear and perception of crime.</p>	<ul style="list-style-type: none"> <li>Rossmere Forum / residents to work with Cleveland Police, however, it should be noted that response times to incidents reported are agreed corporately, resources may be required, if available.</li> <li>Rossmere Forum to discuss with Cleveland Police and other relevant organisations.</li> <li>The FAST project working to tackle early signs of anti-social behaviour through a multi agency approach.</li> <li>Rossmere Forum to discuss.</li> <li>Rossmere Forum to discuss.</li> <li>FAST Project to approach the young people.</li> <li>Residents to work closely with Cleveland Police, Anti-Social Behaviour Unit and Sure Start.</li> </ul>	<p>Reduce anti-social behaviour.</p> <p>Reduce fear of crime.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> <li>Solutions to prevent motorbikes on open spaces and footpaths.</li> <li>Explore the possibility of developing a pocket guide for children and young people which identifies the services available in the area and town wide.</li> <li>Look at CCTV provision throughout the Area (including Rossmere Way / Park shop) and increase where necessary as well as evaluating the effectiveness and design of existing columns.</li> <li>Work with local retailers including the Park shop to ensure I.D. is requested to limit the sales of alcohol to people underage.</li> <li>Provide a safe environment where young people and possibly youth outreach workers could meet. Additional facilities need to be looked at carefully.</li> <li>Develop activities for young people.</li> <li>Look at the possibility of holding a regular drop in session(s) within the area to enable residents to discuss matters / areas of concern regarding anti-social behaviour.</li> </ul>	<p>Cleveland Police. Residents. Youth Offending Service. Teesside Probation Service. HBC Youth Services. HBC Community Safety. HBC N'hood Services. Skill Share. Community / Voluntary Sector. Housing Hartlepool. Anti-Social Behaviour Unit. HBC Highways. Rossmere Forum. OFCA. HBC FAST Project.</p>	<p>Resident satisfaction on complaints procedure from ASB Unit.</p> <p>More youth provision in the area.</p> <p>Reduction in incidents of anti-social behaviour, vandalism or criminal activity and arson throughout the area.</p> <p>Increase resident's confidence in ASB Unit, however, this may result in an increase of reported incidents.</p> <p>Reduce fear and perception of crime.</p>	<ul style="list-style-type: none"> <li>Resources to be confirmed and discuss at Rossmere Forum.</li> <li>Subject to resources and an organisation coming forward.</li> <li>OFCA have confirmed that they have the capacity to undertake survey work.</li> <li>Rossmere Forum to discuss with HBC Street Lighting Team Leader and HBC Highways.</li> <li>Resources to be confirmed.</li> <li>Resources to be confirmed.</li> <li>Look at possibility of the Mobile Youth Service Provision.</li> <li>Resources to be confirmed.</li> <li>The ASBU has established a Youth Congregation Working Group to develop a Youth Congregation Policy for the Authority, Jutland Road. The ASBU can be contacted on Tel. 01429 296588.</li> </ul>	<p>Reduce anti-social behaviour.</p> <p>Reduce fear of crime.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Address perception and fear of crime and security throughout the area (particularly Airdrie Grove, Arbroath Grove, Bramley Court, Adrossan Court, Ross Grove, Pickering Grove, Seaton Lane, Crail, Creiff, Claymore bungalows, Durness Grove bungalows and Seaton Lane Groves).	<ul style="list-style-type: none"> <li>Flood lights required in vulnerable locations, particularly Rossmere Park and Recreational areas.</li> <li>Increased and improved street lighting required throughout the area especially on footpaths by Rossmere School, Jutland Road foot / bike paths, St. Teresa's School, the Youth Centre and Swimming Pool.</li> <li>Bike locks required outside all shopping precincts in the area.</li> <li>Increased checks on house alarms and home smoke alarms for Housing Hartlepool properties.</li> <li>As and when replacement required – erect close board 5ft rear fencing to all Housing Hartlepool properties to replace existing 3ft mesh fencing.</li> <li>Block walk way – access between Armadale, Airdrie and Arbroath Grove.</li> <li>Provide 'Dusk til Dawn' lighting near to Crail, Creiff, Claymore, Durness Grove bungalows and Seaton Lane Groves.</li> </ul>	<p>Cleveland Police. HBC Community Safety. Anti-Social Behaviour Unit. Residents. Housing Hartlepool. Community / Voluntary Sector. Endeavour Home Improvement Agency. Skill Share. Rossmere Forum. HBC Technical Services. HBC N'Hood Manager. FAST Project.</p>	<p>Resident satisfaction.</p> <p>Increase resident's confidence in Anti-Social Behaviour Unit however, this may result in an increase of reported incidents.</p> <p>Reduce fear and perception of crime.</p>	<ul style="list-style-type: none"> <li>Residents to identify with HBC N'Hood Manager the areas of priority, subject to resources.</li> <li>Review street lighting provision throughout the area in conjunction with Rossmere Forum.  NRF and HBC Street Lighting Maintenance Plan.</li> <li>Residents to identify with N'Hood Manager the areas of priority.</li> <li>Housing Hartlepool to consider subject to resources.</li> <li>Housing Hartlepool to consider subject to resources.</li> <li>Housing Hartlepool to consider subject to resources.</li> <li>Housing Hartlepool to consider subject to resources.</li> </ul>	<p>Reduce fear of crime.</p> <p>Reduce anti-social behaviour.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<ul style="list-style-type: none"> <li>Erection of 6ft close board fencing to side of no. 15 and 17 Pickering Grove to give better security and prevent cut through from Ross Grove and the rear of Jutland Road into Pickering Grove.</li> <li>Renew doors to all alleys between properties and fit additional doors to the rear of each alley in the Jutland Road, Seaton Lane and the Groves.</li> <li>Update security lighting to whole area and each individual area and each individual property in Newholm Court.</li> <li>Provide Community Safety informative event(s) for the local community to advise on how to reduce opportunities for crime.</li> <li>Produce Community Safety booklets for the local community and increase publicity of Anti-Social Behaviour Unit through leaflet drop, posters etc.</li> <li>Improve residents' confidence when walking throughout the estate (particularly Jutland Road).</li> </ul>	<p>Cleveland Police. HBC Community Safety. Anti-Social Behaviour Unit. Residents. Housing Hartlepool. Community / Voluntary Sector. Endeavour Home Improvement Agency. Skill Share. Rossmere Forum. HBC Technical Services. HBC N'Hood Manager. FAST Project.</p>	<p>Resident satisfaction.</p> <p>Increase resident's confidence in Anti-Social Behaviour Unit however, this may result in an increase of reported incidents.</p> <p>Reduce fear and perception of crime.</p>	<ul style="list-style-type: none"> <li>Housing Hartlepool to consider subject to resources.</li> <li>Housing Hartlepool to consider subject to resources.</li> <li>Housing Hartlepool to consider subject to resources.</li> <li>Subject to resources and an organisation coming forward.</li> <li>Skill Share can conduct a Crime Reduction Basics course, subject to demand. Please contact Skill Share Tel. 01429 868353.</li> <li>Subject to resources.</li> <li>Skill Share can provide a course on how to avoid violence or deal with, should it arise. To be confirmed.</li> </ul>	<p>Reduce fear of crime.</p> <p>Reduce anti-social behaviour.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<ul style="list-style-type: none"> <li>Introduce a ring and ride scheme for visits to the shops / collection of prescriptions etc.</li> <li>Provide target hardening measures particularly 'Dusk til Dawn' lighting to properties throughout the local community, particularly to those occupied by the elderly and single parent families. Rossmere Forum to work with organisations to identify key areas.</li> </ul>	<p>Cleveland Police. HBC Community Safety. Anti-Social Behaviour Unit. Residents. Housing Hartlepool. Community / Voluntary Sector. Endeavour Home Improvement Agency. Skill Share. Rossmere Forum. HBC Technical Services. HBC N'Hood Manager. FAST Project.</p>	<p>Resident satisfaction</p> <p>Increase resident's confidence in Anti-Social Behaviour Unit however, this may result in an increase of reported incidents.</p> <p>Reduce fear and perception of crime.</p>	<ul style="list-style-type: none"> <li>Subject to an organisation coming forward and available resources.</li> <li>Housing Hartlepool, Neighbourhood Renewal Community Safety Budget and Endeavour Home Improvement Agency – Handyman Service. Resources to be confirmed.</li> </ul>	<p>Reduce fear of crime.</p> <p>Reduce anti-social behaviour.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
<b>ENVIRONMENT AND HOUSING</b>					
Road safety issues.	<ul style="list-style-type: none"> <li>Speed reduction measures on Rossmere Way (e.g. speed bumps near the park).</li> <li>Crossing points on Rossmere Way, at schools, shops, Rossmere Park entrance (islands) and Park shop (zebra crossing).</li> <li>Provide more dropped kerbs where needed, particularly for wheelchair access (Balmoral Road, Benmore Road, and reposition the one on Owton Manor Lane).</li> <li>Assess the need for yellow lines outside Rossmere Park gates and at the bottom near Stockton Road.</li> </ul>	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Rossmere Forum. Residents Associations.	<p>Reduction in traffic problems.</p> <p>Suitable traffic solutions established.</p> <p>Increased residents satisfaction and safety.</p>	<ul style="list-style-type: none"> <li>HBC Highways can provide Rossmere Forum, Residents' Associations and groups with an information pack on options to reduce speeding. Rossmere Forum can come up with a scheme which can then be included in the Local Transport Plan 2006.</li> <li>New crossing will provide in the near future outside Ardrossan Court across to the shops.  Residents to discuss at Rossmere Forum, possibly Minor Works budget or NRF.</li> <li>Identify through Rossmere Forum where required and tackle within the Transport plan – existing programme in place.</li> <li>Rossmere Forum to discuss with HBC Highways, dependent on funding and policies.</li> </ul>	<p>Reduce road traffic casualties.</p> <p>Improve satisfaction with the local area.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> <li>Traffic calming measures. Identify solutions to prevent road safety hazards at dangerous junctions (but need to be aware that this could increase speeding). Traffic calming / speeding measures such as traffic lights, speed bumps and speed cameras.</li> </ul>	See previous page.	See previous page.	<ul style="list-style-type: none"> <li>HBC Highways section to provide the Rossmere Forum and Residents' Associations with an information pack on options to reduce speeding. Rossmere Forum to come up with a scheme which can then be included in the Local Transport Plan 2006/07.</li> </ul>	See previous page.
Lack of parking facilities (Campbell, Caithness and Dundee Road, Thirsk Grove, Blairgowrie Grove, Buckie Grove, Brechin Grove, Bramley Court).	<ul style="list-style-type: none"> <li>Consultation with residents on car parking options.</li> <li>Develop a strategy for removing grass verges and tarmacing the areas to provide parking spaces.</li> <li>Car parking provided outside football pitches, Rossmere and St Teresa's Primary Schools and Campbell Road.</li> <li>Housing Hartlepool's vans to stop using resident 's spaces at Bramley Court.</li> <li>Remove boundary walls in Blairgowrie Grove and create car crossing and hard standing for tenants parking (Housing Hartlepool properties).</li> <li>Erect barriers on both corners of Campbell Road to create double parking adjacent to school (Callander Road entrance, Housing Hartlepool properties).</li> </ul>	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Housing Associations. Rossmere Forum.	<p>Resident satisfaction.</p> <p>Identified way to solve car parking issues.</p> <p>Reduction in car parking problems (monitored through the Rossmere Forum).</p>	<ul style="list-style-type: none"> <li>Discuss at Rossmere Forum.</li> <li>Minor works budget, Highway maintenance budget, Housing Hartlepool Local Transport Plan and Neighbourhood Renewal Fund.</li> <li>Minor works budget, Highway maintenance budget, Housing Hartlepool Local Transport Plan and Neighbourhood Renewal Fund.</li> <li>Rossmere Forum to discuss with Housing Hartlepool.</li> <li>Housing Hartlepool and Rossmere Forum to discuss.</li> <li>Housing Hartlepool and Rossmere Forum to discuss.</li> </ul>	Improve the satisfaction with the local area.



Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<ul style="list-style-type: none"> <li>Removal of boundary walls and create car crossing and hard standing for tenants parking in Buckie Grove (Housing Hartlepool properties).</li> <li>Removal of boundary walls and create hard standing carriage crossing for tenants parking in Brechin Grove (Housing Hartlepool properties).</li> <li>Reduction of large gardens by paving part – especially for the elderly residents (Housing Hartlepool properties).</li> <li>Increased parking facilities by removal of grassed areas near flats - enlargement of hammer heads (Housing Hartlepool properties).</li> </ul>	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Housing Associations. Rossmere Forum.	<p>Resident satisfaction.</p> <p>Identified way to solve car parking issues.</p> <p>Reduction in car parking problems (monitored through the Rossmere Forum).</p>	<ul style="list-style-type: none"> <li>Housing Hartlepool and Rossmere Forum to discuss.</li> <li>Housing Hartlepool and Rossmere Forum to discuss.</li> <li>Housing Hartlepool and Rossmere Forum to discuss.</li> <li>Housing Hartlepool and Rossmere Forum to discuss.</li> </ul>	Improve the satisfaction with the local area.
Address access issues around the estate.	<ul style="list-style-type: none"> <li>Access onto Lealholm Road and the A689 and Newholm Court. Also address the issue of the bricked space on Lealholm / Newholm Road.</li> <li>Provide proper footpaths between St. Teresa's and Rossmere Primary School to Callendar and Campbell Roads.</li> <li>Liaise with bus companies to provide early and late services and service to Jutland Road Community Centre.</li> </ul>	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Stagecoach. HBC Access Officer. Rossmere Forum. Private Sector (Public Houses). Sure Start. Local schools. HBC	<p>Visual improvements to the physical environment.</p> <p>Greater accessibility for residents.</p>	<ul style="list-style-type: none"> <li>Housing Hartlepool and Rossmere Forum to discuss.</li> <li>HBC's Minor Works budget.  Rossmere Forum to identify areas. Need to determine land ownership.</li> <li>Rossmere Forum to discuss with Stagecoach and HBC Transport Manager if demand is there and subject to resources or provide Community transport.</li> </ul>	Improve the satisfaction with the local area.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<ul style="list-style-type: none"> <li>Disabled access required in Owton Lodge toilets and the Rossmere Public House.</li> <li>Footpath which starts at Rossmere Nursery / St. Teresa's Primary School does not come to the end on Rossmere Way.</li> <li>Alleyway between schools (St.Terasa's and Rossmere Primary School) needs to provide access for pedestrians but at present motorbikes are accessing it (concrete post not effective and an eyesore).</li> </ul>	Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Stagecoach. HBC Access Officer. Rossmere Forum. Private Sector (Public Houses). Sure Start. Local schools.	<p>Visual improvements to the physical environment.</p> <p>Greater accessibility for residents.</p>	<ul style="list-style-type: none"> <li>Rossmere Forum to discuss with the Public Houses, HBC Access Officer and investigate resources.</li> <li>Rossmere Forum to discuss with Sure Start and St. Teresa's Primary School.</li> <li>Rossmere Forum to discuss with Sure Start and St. Teresa's Primary School. Need to determine land ownership.</li> </ul>	Improve the satisfaction with the local area.
Litter, graffiti and dog fouling.	<ul style="list-style-type: none"> <li>Provision of more litter and dog litter bins (esp. on Rossmere Way, Rossmere Park, Owton Manor Lane shops, Schools (particularly Rossmere) and green spaces (The field next to Argyll road).</li> <li>Enforcement action and shaming offenders.</li> </ul>	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Housing Associations. Rossmere Forum. HBC Environmental Action Team. Residents. Local schools. HBC Dog Wardens. Youth Offending Team.	Visible improvements to open spaces and maintenance of the estate.	<ul style="list-style-type: none"> <li>Minor Works budget has £15,000 available town-wide per annum to provide litter bins (£350 per litter bin, £160 dog bin, disposal cost additional). Discuss with schools.</li> </ul> <p>Rossmere Forum and N'hood Manager to discuss.</p> <ul style="list-style-type: none"> <li>Environmental Action Team can issue notices and fixed penalties of up to £50. They can attend School Governors meetings to raise profile and state the zero tolerance policy. Tel. 01429 523333. (£6-10,000 required to blitz an area for 2 months).</li> </ul>	Improve the satisfaction with the local area.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued...	<p>Continued ...</p> <ul style="list-style-type: none"> <li>▪ Educate community on the laws and punishments related to dog fouling if not picked up e.g. dog foul signs to be erected throughout the area.</li> <li>▪ Look at the possibility of providing a dog stop in Rossmere Park.</li> <li>▪ Look at ways of cleaning up graffiti.</li> </ul>	<p>HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Housing Associations. Rossmere Forum. HBC Environmental Action Team. Residents. Local schools. HBC Dog Wardens. Youth Offending Team.</p>	<p>Visible improvements to open spaces and maintenance of the estate.</p>	<p>Rossmere Forum to discuss and then contact schools.</p> <p>Housing Hartlepool's Estate Caretaker.</p> <p>HBC Dog Wardens provide a service which includes monitoring and fining for dog fouling contact HBC Environmental Action Team on Tel. 01429 523848.</p> <ul style="list-style-type: none"> <li>▪ HBC to survey the area and act as appropriate and look at relevant resources.</li> <li>▪ Minor Works budget.</li> </ul> <p>Rossmere Forum to discuss with HBC N'Hood Manager.</p> <ul style="list-style-type: none"> <li>▪ Rossmere Forum to discuss with HBC N'Hood Manager.</li> </ul> <p>The Youth Offending Team clean up graffiti e.g. on NTL boxes.</p>	<p>Improve the satisfaction with the local area.</p>
General maintenance of the area and homes.	<ul style="list-style-type: none"> <li>▪ Hanging baskets on the A689.</li> <li>▪ Maintain overgrown vegetation. Management of shrubbery and removal of grass clippings (Garston and Ilkley Groves).</li> </ul>	<p>HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents.</p>	<p>Visible improvements to open spaces and maintenance of the estate.</p>	<ul style="list-style-type: none"> <li>▪ Subject to resources.</li> <li>▪ HBC's Minor Works budget, Housing Hartlepool's Environmental Improvements scheme / Estate Caretaker.</li> </ul>	<p>Improve the satisfaction with the local area.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> <li>▪ Maintenance of public art.</li> <li>▪ Fencing around green on Callander Road needs maintenance / improvement works.</li> <li>▪ Letter boxes required at Adrossan / Alford Court.</li> <li>▪ Road signs need repairing as they are vandalised.</li> <li>▪ Rubble and unwanted material left on Callendar Road.</li> <li>▪ Management of shrubbery and removal of grass clippings.</li> </ul>	Housing Associations. Community / Voluntary Sector. Rossmere Forum.	Visible improvements to open spaces and maintenance of the estate.	<ul style="list-style-type: none"> <li>▪ HBC N'Hood Manager to discuss with Rossmere Forum and discuss resources.</li> <li>▪ HBC N'Hood Manager to discuss with Rossmere Forum and discuss resources.</li> </ul> <p>Regarding all of the above actions: Community groups / organisations or groups of residents can apply to Pride in Hartlepool for up to £5,000 to make environmental improvements to their local area. Their proposals must include them taking some of the action i.e. tree planting, bulb planting, creating a community garden etc. Contact Tel. 01429 284172.</p> <ul style="list-style-type: none"> <li>▪ Housing Hartlepool and Rossmere Forum to discuss.</li> <li>▪ Discuss with the HBC Highways subject to resources.</li> <li>▪ HBC Highways to address.</li> <li>▪ Grass cutting service will at the present state not provide clippings collection service. A report was taken to the Council's Scrutiny Panel identifying that to collect clippings for the whole town would cost £660,000.</li> </ul>	Improve the satisfaction with the local area.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<p>Continued ...</p> <ul style="list-style-type: none"> <li>▪ Cleanliness and appearance of shopping parade.</li> <li>▪ PortaKabins on Rossmere Way need tidying up.</li> <li>▪ Painting of external security shutters – same colour as Housing Hartlepool offices on shopping parade to give continuity near Jutland Road Shops.</li> <li>▪ Removal of inset parking areas down lane at end of each Grove off Seaton Lane and incorporate into boundary of each property at the Seaton Lane Groves to improve their appearance and let ability.</li> <li>▪ Improvements to footpaths (Seaton Lane Groves, Stockton Road leading to Alloa Grove, Argyll Road, and Rossmere Way). Improve condition of all paths, which are uneven.</li> <li>▪ Maintain roads particularly Brierton Lane and Ayr Grove.</li> </ul>	<p>HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Housing Associations. Community / Voluntary Sector. Rossmere Forum.</p>	<p>Visible improvements to open spaces and maintenance of the estate.</p>	<p>However, grass cutting service will be made area specific to enable the Environment Supervisor to tailor the service to local needs. Rossmere Forum to discuss with HBC N'Hood Manager.</p> <ul style="list-style-type: none"> <li>▪ HBC N'Hood Manager and interested parties to discuss and look at funding opportunities.</li> <li>▪ HBC N'Hood Manager and interested parties to discuss and look at funding opportunities.</li> <li>▪ Housing Hartlepool and Rossmere Forum to discuss, subject to resources.</li> <li>▪ Housing Hartlepool and Rossmere Forum to discuss, subject to resources.</li> <li>▪ Housing Hartlepool and Rossmere Forum to discuss, subject to resources.</li> <li>▪ HBC Highways to address.</li> </ul>	<p>Improve the satisfaction with the local area.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Improve the maintenance of Rossmere Park.	<ul style="list-style-type: none"> <li>Resurface the pavements (possibly block paving as the temporary covering does not last long).</li> <li>Cut back and thin out shrubbery, particularly on the North side of Rossmere Park, in current state they block out sunlight for houses in Rossmere Way and attract large groups of youths.</li> <li>Remove graffiti on benches and stones.</li> <li>Dredge the pond and the drains and improve the drainage.</li> <li>Further provision of litter and dog litter bins and enforcements of fines in the park.</li> </ul>	HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Housing Associations. HBC Parks and Countryside Manager. Friends of Rossmere Park. Community / Voluntary Sector. Rossmere Forum.	Visible improvements to open spaces and maintenance of the estate.	<ul style="list-style-type: none"> <li>HBC's minor works budget, subject to availability of resources. Rossmere Forum to identify areas.  Community groups / organisations or groups of residents can apply to Pride in Hartlepool for up to £5,000 to make environmental improvements to their local area. Their proposals must include them taking some of the action i.e. tree planting, bulb planting, creating a community garden etc. Tel. 01429 284172.</li> <li>Park and Countryside Manager to investigate.</li> <li>HBC Graffiti Removal Tel. 01429 523333.</li> <li>Subject to resources. Possible fundraising and HBC's Minor Works budget, Highways Maintenance, NRF.</li> <li>HBC Minor Works Budget, see links to the litter and dog fouling priority concerns.</li> </ul>	Improve the satisfaction with the local area.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> <li>▪ Tackle the litter and vandalism issues in Rossmere Park (especially the damage to signs within Rossmere Park).</li> <li>▪ Explore the possibility of increasing the presence of staff / more effective staff in Rossmere Park, for example the Horticultural Staff / Security Warden and, seek to advertise their contact details for the use of the community on the park gates.</li> <li>▪ Improve the play area (this will increase usage and congregation), toilets and sensory garden as they are not maintained.</li> <li>▪ Resolve the problem of rats in the park at specific times of the year.</li> </ul>	<p>HBC Highways. HBC N'Hood Manager. Housing Hartlepool. Residents. Housing Associations. HBC Parks and Countryside Manager. Friends of Rossmere Park. Community / Voluntary Sector. Rossmere Forum.</p>	<p>Visible improvements to open spaces and maintenance of the estate.</p>	<ul style="list-style-type: none"> <li>▪ Friends of Rossmere Park, HBC Neighbourhood Services and Parks and Countryside to discuss. See links to Environment and Housing Section.</li> <li>▪ Parks and Countryside Manager, Community Safety Officer and HBC Neighbourhood Services to discuss.</li> <li>▪ Rossmere Forum to discuss with Parks and Countryside Manager Contact: Tel. 01429 523538, subject to funding availability (see links with Culture and Leisure Section).</li> <li>▪ HBC Public Protection Pest Control Officer to work with residents to resolve the problem.</li> </ul>	<p>Improve the satisfaction with the local area.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
<p>Improve residents' gardens / gardens of sheltered accommodation particularly Bramley Court.</p>	<ul style="list-style-type: none"> <li>Provide assistance to help residents maintain their gardens (particularly older people). Quicker response from service providers for works to properties (rapid response team).</li> <li>Ensure the gardens of sheltered accommodation are maintained.</li> </ul>	<p>Housing Hartlepool. Housing Associations. HBC N'hood Services. HCFE. OFCA. Endeavour Home Improvement Agency. Hartlepool PCT. HBC N'Hood Manager. Rossmere Forum.</p>	<p>A more attractive and tidier estate.</p>	<ul style="list-style-type: none"> <li>OFCA VIP scheme and HCFE to discuss potential of involving students. Rossmere Forum and residents to discuss with relevant parties.</li> </ul> <p>Estate Caretaker employed by Housing Hartlepool to deal with environmental issues.</p> <p>HBC N'Hood Manager and relevant parties to discuss and look at funding opportunities for vacant properties.</p> <p>All actions to be discussed with Housing Hartlepool, Endeavour Home Improvement Agency, Hartlepool PCT and Rossmere Forum.</p> <ul style="list-style-type: none"> <li>Housing Hartlepool to discuss with relevant parties.</li> </ul>	<p>Improve the satisfaction with the local area.</p>



Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
<b>CULTURE AND LEISURE</b>					
Lack of activities (music, arts and drama) for young, elderly and vulnerable people especially in the Jutland Road area.	<ul style="list-style-type: none"> <li>Provide further youth and sports activities / clubs for young people in the area, especially activities such as basketball, cooking, sewing and computer clubs.</li> <li>Conduct an audit of youth provision (involving all stakeholders) in the Rossmere area to assess need; which will subsequently produce a youth provision strategy for the area.</li> <li>Identify existing ladies activities and intergenerational activities in the area, and the possibility of creating new ones should none be available.</li> <li>Set up a writing club for the elderly, and include music, arts and drama activities for all.</li> <li>Provide day trips (for example to Wet and Wild) and environmental activities either through community groups or youth clubs.</li> <li>Create a Young Persons Forum for the Rossmere area to ensure the participation of young people of all ages, at all stages of development.</li> <li>Dedicated Outreach or Detached Youth Worker for the Rossmere area.</li> </ul>	Community / Voluntary Sector. Rossmere Forum. HBC Youth Services. HBC Youth Offending. HBC Community Services. HBC Sports Development. HBC Adult and Community Services. COOL Project. Residents. Young People. Housing Hartlepool (Resident Participation Officer). Community Network. Connexions. Children's Fund.	Reduce the anti-social behaviour, size of groups of youths and meeting times.  More activities provided in the area.  Increase Youth Service presence and activities.	<ul style="list-style-type: none"> <li>HBC Youth Services, Sports Development and Community Services, and young people to discuss.</li> <li>Rossmere Forum and relevant partners to discuss.  OFCA have identified that they have the capacity to undertake survey work.</li> <li>Rossmere Forum and relevant partners to discuss subject to resources being identified.</li> <li>Rossmere Forum and relevant partners to discuss, subject to resources.</li> <li>To be confirmed subject to resources and organisations coming forward.</li> <li>Rossmere Forum and schools to discuss the formation of Youth subgroup with relevant partners.</li> <li>HBC Youth Services are developing their team of detached Youth Workers.</li> </ul>	Improve satisfaction with the local area.  Improve community spirit.

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> <li>Encourage young people to become more involved in existing sporting opportunities.</li> <li>All community activities and groups to have stronger links to bring together resources and create a more cohesive provision of services across ages.</li> <li>Ensure local organisations are able to refer to the Children's Fund.</li> </ul>	Rossmere Forum. OFCA.	See previous page.	<ul style="list-style-type: none"> <li>HBC Youth Services and Sports Development and young people to discuss.</li> <li>Look at participation protocol once developed.</li> <li>All Service Providers to discuss at Rossmere Forum. Consider sharing funding ideas and develop a joint strategy - to be agreed.</li> <li>Children's Fund Partnership provides their service with no cost to the user.</li> </ul>	<p>Improve satisfaction with the local area.</p> <p>Improve community spirit.</p>
Safe open spaces and play areas (particularly in the Lealholm Road / Jutland Road.	<ul style="list-style-type: none"> <li>Increase the level of maintenance to open spaces and play areas in order for people to utilise them safely.</li> <li>Refurbish existing basketball courts at Rossmere Youth Centre and the Sports Hall roof.</li> </ul>	HBC Parks and Countryside. HBC N'hood Services. HBC Sports Development. Residents. Young People. Rossmere Forum. Friends of Rossmere Park. HBC Youth Services.	<p>Reduce youths congregating in the area.</p> <p>Increase resident satisfaction and reduce vandalism.</p>	<ul style="list-style-type: none"> <li>All partners to discuss subject to resources available particularly the HBC Parks and Countryside Manager.</li> <li>Rossmere Forum to discuss with HBC Parks and Countryside and Sports Development and residents, subject to resources.</li> </ul> <p>Sports Hall roof is planned to be done in HBC's Youth Services Maintenance Programme, scheduled to be replaced before Christmas 2005.</p>	<p>Improve satisfaction with the local area.</p> <p>Improve satisfaction with children's play areas.</p> <p>Improve community spirit.</p> <p>Reduce anti-social behaviour.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> <li>Investigate possibility of designated sports / play area on Aberdeen / Argyll Road (however consultation with residents living nearby will be needed as children currently playing in this area do cause problems i.e. kicking footballs at windows).</li> </ul> <p>All of the above needs to be discussed at the Rossmere Forum as large numbers of young people can cause damage even if they are only congregating and by providing further provision it will increase usage and congregation.</p>	HBC Parks and Countryside. HBC N'hood Services. HBC Sports Development. Residents. Young People. Rossmere Forum. Friends of Rossmere Park. HBC Youth Services.	<p>Reduce youths congregating in the area.</p> <p>Increase resident satisfaction and reduce vandalism.</p>	<ul style="list-style-type: none"> <li>Rossmere Forum to discuss with HBC Parks and Countryside and HBC Sports Development and residents, subject to resources.</li> </ul>	<p>Improve satisfaction with the local area.</p> <p>Improve satisfaction with children's play areas.</p> <p>Improve community spirit.</p> <p>Reduce anti-social behaviour.</p>
Closure of Rossmere swimming baths.	<ul style="list-style-type: none"> <li>Negotiate with local schools with swimming facilities about potential public use.</li> <li>Discuss with Ward Councillors and relevant partners, any potential opportunities to reopen the facility - provide updates on the progress.</li> </ul>	HBC Community Services. Ward Councillors. Residents. Local schools. Rossmere Forum.	<p>Increase provision of swimming facilities for residents of the area.</p>	<ul style="list-style-type: none"> <li>Schools to consider with Rossmere Forum.</li> <li>To be discussed with residents, HBC Community Services and Ward Councillors.</li> </ul>	<p>Improve satisfaction with the local area.</p> <p>Improve community spirit.</p>
Maximise use of community facilities in the area.	<ul style="list-style-type: none"> <li>Use existing facilities (for example Jutland Road Community Centre) to their full potential for activities (including arts, music and drama activities) for residents of the area.</li> </ul>	Community / Voluntary Sector. HBC Community Services.	<p>Reduce youths congregating in the area.</p> <p>Increase the take up of existing activities.</p>	<ul style="list-style-type: none"> <li>All partners to discuss.</li> </ul>	<p>Improve satisfaction with the local area.</p> <p>Improve community spirit.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> <li>Create a timetable of existing activities at community facilities (for example Ardrossan Court and Jutland Road Community Centre) and advertise them more effectively in order to improve the recognition of the existing culture and leisure facilities.</li> <li>Provide transport to community facilities in the area (especially Jutland Road Community Centre).</li> <li>Integrate activities at the youth club on Rossmere Way into the football field.</li> </ul>	Residents. Young People. Community Network. OFCA. Voluntary Wheels. HBC Children's Services.	More activities provided.	<ul style="list-style-type: none"> <li>All partners to discuss.</li> <li>OFCA have a community mini bus available for hire.</li> <li>Voluntary Wheels also provide a town wide service for hire.</li> <li>All partners to discuss.</li> </ul>	<p>Improve satisfaction with the local area.</p> <p>Improve community spirit.</p>
Support and extend the activities in Rossmere Park.	<ul style="list-style-type: none"> <li>Increase the use of turfed area in Rossmere Park (for example for Carpet Bowls).</li> <li>Encourage the recruitment of further volunteers to Friends of Rossmere Park.</li> <li>Improve the play area (this will increase usage and congregation).</li> </ul>	HBC N'hood Services. HBC Parks and Countryside. HBC Sports Development. Friends of Rossmere Park. Residents. Young People.	<p>More activities provided in the area.</p> <p>Increase resident satisfaction with local amenities and facilities.</p> <p>Less litter, dog litter, flytipping, graffiti and vandalism.</p>	<ul style="list-style-type: none"> <li>Rossmere Forum and relevant partners to discuss, subject to resources.</li> <li>Rossmere Forum and Friends of Rossmere Park to discuss / promote.</li> <li>Discuss with the HBC Parks and Countryside Manager at Rossmere Forum subject to resources.</li> </ul>	<p>Improve satisfaction with the local area.</p> <p>Improve satisfaction with children's play areas.</p> <p>Improve community spirit.</p>
Proposed extension of Rossmere football pitches.	<ul style="list-style-type: none"> <li>Planning application is currently ongoing; Please contact HBC Community Services or HBC Development Control for more details.</li> </ul>	HBC Community Services. HBC Development Control. Residents.	Increase resident satisfaction with local amenities and facilities.	<ul style="list-style-type: none"> <li>Planning application is currently ongoing. Please contact HBC Community Services or HBC Development Control for more details.</li> </ul>	<p>Improve satisfaction with the local area.</p> <p>Improve community spirit.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Shops stocking a variety of value for money goods are lacking and some units stand empty.	<ul style="list-style-type: none"> <li>▪ Liaise with local shops in the area to ascertain whether they can expand or alter their services to more appropriately meet the needs of those living in the Rossmere area.</li> <li>▪ Liaise with landlords of local shops to highlight residents concerns over empty units and their susceptibility to anti-social behaviour and vandalism.</li> <li>▪ Discuss access issues for wheelchairs and pushchairs.</li> </ul>	Private Sector (Local Shops). Residents. HBC Access Officer. Hartlepool Access Group. HBC N'hood Services. HBC N'Hood Manager. Rossmere Forum.	Increase resident satisfaction with local amenities and facilities.	<ul style="list-style-type: none"> <li>▪ Local shop proprietors to be invited to the Rossmere Forum to discuss issues with residents.</li> <li>▪ Local shop owners to be invited to the Rossmere Forum to discuss issues with residents.</li> <li>▪ Rossmere Forum to discuss with Hartlepool Access Group and HBC Access Officer.</li> </ul> <p>HBC Minor Works Budget.</p>	<p>Improve satisfaction with the local area.</p> <p>Improve community spirit.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
<b>STRENGTHENING COMMUNITIES</b>					
Increase resident involvement in neighbourhood issues.	<ul style="list-style-type: none"> <li>Develop a Rossmere Forum to cover the Rossmere NAP area, to ensure community input on neighbourhood issues and ensure people are kept informed about the NAP process.</li> <li>Look at the possibility of a Young People's Forum to increase the involvement of young people, and contact local schools and youth groups to get young people's views.</li> <li>Increase residents' voice at South Neighbourhood Consultative Forum.</li> <li>Use a variety of methods, venues, and times for consultation to ensure that all groups have access to get their views across.</li> </ul>	Residents. Local schools. Community / Voluntary Sector. Local churches. Community Network. Families First. Connexions. Ward Councillors. HBC N'hood Manager. HBC Youth Services. HBC Community Services. Housing Hartlepool. Rossmere Forum. Community Development Worker.	<p>Increase satisfaction of residents – identified through household survey.</p> <p>Increase resident participation at Rossmere Forum and South Neighbourhood Consultative Forum.</p>	<ul style="list-style-type: none"> <li>Community Network, Residents, local community groups, Service Providers and Rossmere Community Development Worker.</li> <li>Rossmere Forum, Local Schools, Youth Groups, other young people and Community Development Worker.</li> <li>Community Network Officer, Community Development Worker and HBC N'Hood Manager.</li> <li>Rossmere Forum, Community Network Officer and HBC N'Hood Manager to arrange.</li> </ul>	<p>Increase involvement in local communities.</p> <p>Improved community spirit.</p>
Lack of information on what existing and developing activities are taking place and what opportunities there are locally.	<ul style="list-style-type: none"> <li>Use local media, TV, radio, newspapers and make use of the Community Portal and advertise what is on at central points such as community facilities and Council Offices.</li> </ul>	Residents. Rossmere Forum. HBC N'Hood Manager. Residents. Rossmere Forum.		<ul style="list-style-type: none"> <li>All Service Providers to try and improve communications. HBC N'Hood Manager, Community Development Worker and local community groups to discuss with residents at the Rossmere Forum.</li> </ul>	

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> <li>Explore the possibility of a regular newsletter for the area.</li> </ul>	Community Development Worker. Community / Voluntary Sector.	Increase satisfaction of residents identified through household survey.	<ul style="list-style-type: none"> <li>Rossmere Forum to discuss. Possibly use NRF.</li> </ul>	<p>Increased involvement in the local community.</p> <p>Improved community spirit.</p>
Sustain existing activities and develop new activities to meet local needs.	<ul style="list-style-type: none"> <li>Identify the needs of particular groups and develop shared activities.</li> <li>Encourage the usage of Jutland Road Community Centre, giving priority to local residents.</li> <li>Support and seek funding opportunities to update and develop existing resources and initiatives.</li> </ul>	Residents. HBC N'Hood Manager. Community / Voluntary Sector. OFCA. Community Network. Rossmere Forum. Community Development Worker.	<p>Increase satisfaction of residents identified through household survey.</p> <p>Successful projects maintained and developed / problems addressed.</p>	<ul style="list-style-type: none"> <li>Residents, Community Network, Community Development Worker and Rossmere Forum.</li> <li>OFCA, Community Development Worker, Rossmere Forum and Community Network.</li> <li>OFCA, Community Development Worker, Rossmere Forum and Community Network.</li> </ul>	<p>Increased involvement in the local community.</p> <p>Improved community spirit.</p>
Lack of residents capacity / confidence to become active in the community.	<ul style="list-style-type: none"> <li>Provide support, encouragement and develop skills for residents to become community leaders.</li> </ul>	Residents. Community / Voluntary Sector. Skill Share. Community Network. HBC Adult and Community Services. Hartlepool Volunteer Bureau.	<p>Increase numbers of volunteers and residents groups.</p> <p>Increase resident participation at the Rossmere Forum, South Neighbourhood Consultative Forum and community events.</p>	<ul style="list-style-type: none"> <li>All Service Providers and community / voluntary groups in the area to assist in supporting Rossmere residents.</li> <li>Sure Start South provides support, advice and guidance to enable community involvement.</li> </ul>	<p>Increased involvement in the local community.</p> <p>Improved community spirit.</p>

Priority Concerns	Actions to include	Who needs to be included	How will success be measured (Milestones)	Funding / Resources	Strategic Target Addressed
Continued ...	<ul style="list-style-type: none"> <li>A long-term Community Development Worker is required.</li> <li>Provide training for residents, community / voluntary sector groups to improve skills and capacity building.</li> <li>Encourage influx of skills in the Rossmere area either through work shadow placements, apprenticeships and experienced professional volunteers.</li> </ul>	HBC Community Services. HBC N'Hood Manager. Housing Hartlepool Resident Participation Officer. Rossmere Forum. Community Development Worker. South N'Hood Consultative Forum.	<p>Increase numbers of volunteers and residents groups.</p> <p>Increase resident participation at the Rossmere Forum, South Neighbourhood Consultative Forum and community events.</p>	<ul style="list-style-type: none"> <li>Existing Community Development Worker.</li> <li>Lead Service Providers will be Community Network Officer, Community Development Worker, Local Community Groups, Skill Share, Housing Hartlepool's Resident Participation Officer (resources to build residents capacity and skills).</li> <li>Rossmere Forum to discuss.</li> </ul>	<p>Increased involvement in the local community.</p> <p>Improved community spirit.</p>
Problematic residents / neighbours in the area.	<ul style="list-style-type: none"> <li>Tackle issues of noise within the neighbourhood. Tackle issues of anti-social behaviour and un co-operative residents when issues have been raised.</li> <li>Change residents' perceptions of young people, as all are not causing trouble.</li> </ul>	Residents. Rossmere Forum. Anti-Social Behaviour Unit. Cleveland Police. All Housing Providers. HBC. Environmental Protection Service.	<p>Increase satisfaction of residents – identified through MORI household survey.</p> <p>Reduced anti-social behaviour incidents.</p>	<ul style="list-style-type: none"> <li>All partners to discuss.</li> <li>All partners to discuss.</li> </ul>	<p>Increased involvement in the local community.</p> <p>Improved community spirit.</p>



**Report of:** South Neighbourhood Forum

**Subject:** MINOR WORKS SCHEMES-FENS WARD

---

**1. PURPOSE OF REPORT**

- 1.1 To seek approval to provide 6 tactile dropped crossings on Spalding Green.

**2. OUTLINE OF CONTENTS**

- 2.1 The Minor Works Budget remaining for this financial year to 31<sup>st</sup> March 200c amounts to £57,034.00. Attached as appendix A is a full list of schemes approved to date
- 2.2 Following requests from Fens Residents Association a request has been made to provide 6 dropped crossings on the area locally known as Spalding Green
- 2.3 Access to certain parts of the green is restricted to wheelchair users and prams.
- 2.4 Provision of these would provide access to a popular area which has at present access problems for wheelchairs and prams
- 2.5 After consultation with the Highways Division a scheme has been developed to provide 6 number dropped crossings to address the problem. Attached is Appendix B showing the proposed locations.
- 2.6 These crossing points are over and above the previously approved dropped crossing programme
- 2.7 An estimate has been obtained to complete the scheme as follows;

Provide 6 Number Dropped Crossings

Total Cost £1,650.00

**3.0 RECOMMENDATION**

- 3.1 The Forum is requested to recommend to the Liveability Portfolio Holder that the scheme be approved from the Minor Works Budget.

## **SOUTH AREA - MINOR WORKS 2005/2006 - £87,000 BUDGET**

<b>FORUM APPROVED DATE</b>	<b>LOCATION</b>	<b>WARD</b>	<b>WORK</b>	<b>COST</b>	<b>TOTAL</b>
26/11/04	All Wards		Pride in Hartlepool contribution	£5000.00	£5,000.00
10/06/05	Monach Road	Owton	Verge reinstatement with bitmac	£3384.00	£8,384.00
12/08/05	All Wards		Dropped crossing programme	£3500.00	£11,884.00
12/08/05	Glentower Grove	Seaton	Street lighting replacement	£8150.00	£20,034.00
12/08/05	Huntley Road	Owton	Verge reinstatement with bitmac	£4600.00	£24,634.00
12/08/05	Innes Road	Fens	Verge reinstatement with bitmac	£1500.00	£26,134.00
12/08/05	Winthorpe Grove	Fens	Street lighting replacement	£3832.00	£29,966.00



## MINOR WORKS SCHEMES - Fens Ward

Head of Technical Services - I Parker M.I.C.E. M.I.H.T.

The information shown on this plan is given without obligation, or warranty. The accuracy thereof cannot be guaranteed. No liability whatsoever is accepted by Hartlepool Borough Council, its agents or servants for any error or omission. The actual position of the plant must be verified and established on site before any mechanical plant is used.

This map is reproduced from Ordnance Survey material with the permission of Ordnance Survey on behalf of the Controller of Her Majesty's Stationery Office. Copyright. Unauthorised reproduction in any form is prohibited and may lead to prosecution or civil proceedings. Hartlepool B.C. 1/02/07/11/08

DRAWN	DATE
SCALE	1:2000
DRG. NO.	REV.

**Report of:** South Neighbourhood Forum

**Subject:** MINOR WORKS SCHEMES-OWTON WARD

---

**1. PURPOSE OF REPORT**

- 1.1 To seek approval to carry out remedial work to grass verges in the Owton NAP Area. And to be part funded from the Forum Minor Works Budget

**2. OUTLINE OF CONTENTS**

- 2.1 Following requests from the Owton Manor Neighbourhood Action Plan Forum, a proposal is submitted here to match fund removal of grass verges within the Owton NAP area

- 2.2 Verges within this area are constantly damaged by vehicles mounting the kerbside in order to park off the highway thereby allowing vehicles access along the remaining roadway in the following areas:

Greenock Road 29-33 Remove Grass verge and reinstate with tarmac - £2,600.00

Fordyce Road 54 to junc Forfar Road Remove Grass verge and reinstate with tarmac - £2,300.00

Motherwell Road Remove Grass verge and reinstate with tarmac this would complete the full length of Motherwell Road to dbm verge £5,800.00

- 2.3 After consultation with the Highways Division schemes have been developed to apply bitmac to the damaged grassed area to address the problem. Attached is Appendix A showing the proposed locations

- 2.4 An estimate has been obtained to complete the scheme as follows;

Remove grass verge and replace with bitmac surfacing

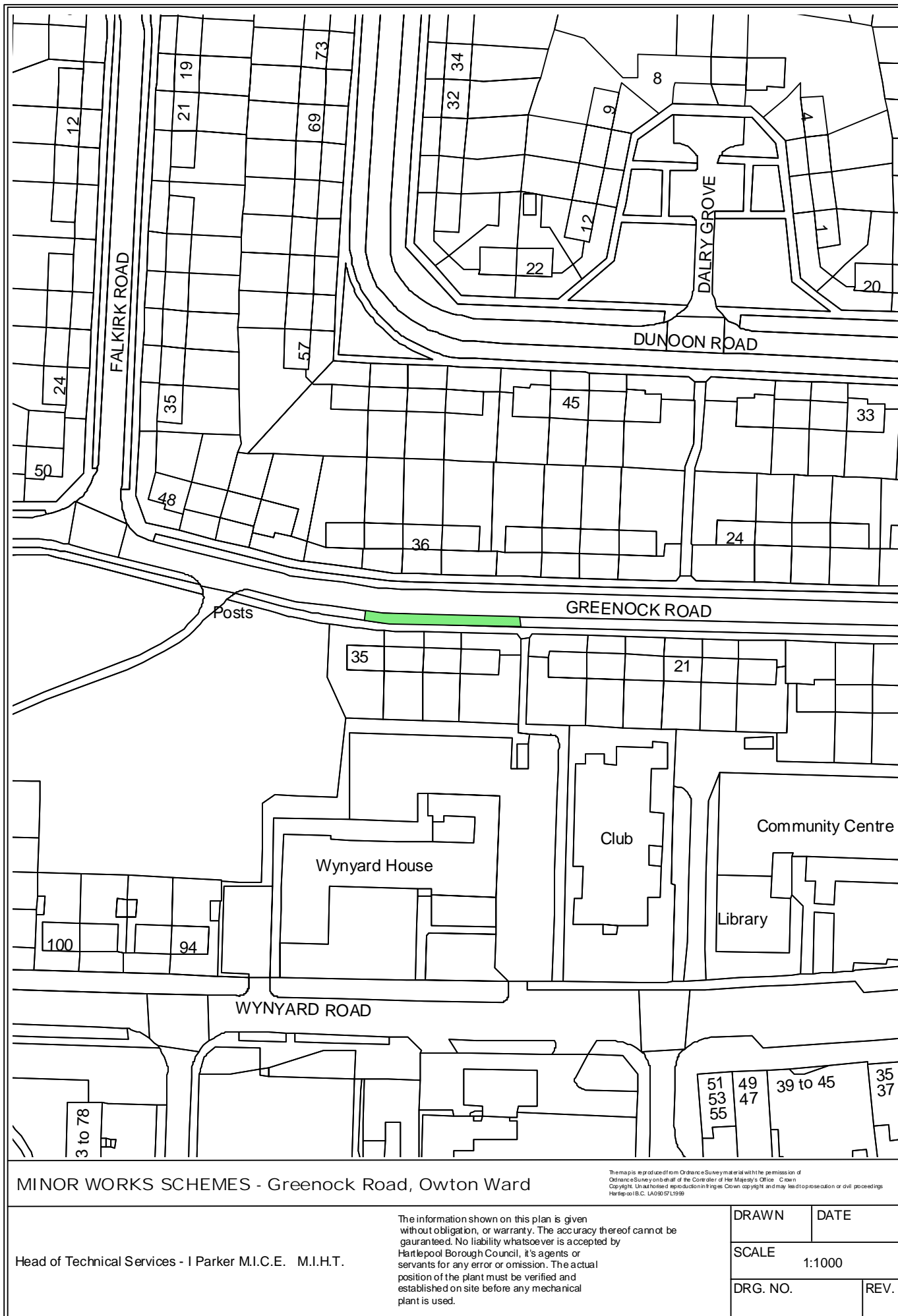
Total Cost £10,700.00

Owton NAP Contribution £5,350.00

Forum Minor Works Budget Contribution £5,350.00

**3.0 RECOMMENDATION**

- 3.1 The Forum is requested to recommend to the Liveability Portfolio Holder that the scheme be approved from the Minor Works Budget.



MINOR WORKS SCHEMES - Greenock Road, Owton Ward

Head of Technical Services - I Parker M.I.C.E. M.I.H.T.

The information shown on this plan is given without obligation, or warranty. The accuracy thereof cannot be guaranteed. No liability whatsoever is accepted by Hartlepool Borough Council, its agents or servants for any error or omission. The actual position of the plant must be verified and established on site before any mechanical plant is used.

This map is reproduced from Ordnance Survey material with the permission of Ordnance Survey on behalf of the Controller of Her Majesty's Stationery Office. Crown Copyright. Unauthorised reproduction in any form is prohibited and may lead to prosecution or civil proceedings. Hartlepool B.C. 1/02/07/11/08

DRAWN	DATE
SCALE	1:1000
DRG. NO.	REV.



# MINOR WORKS SCHEMES - Fordyce Road, Owton Ward

This map is reproduced from Ordnance Survey material with the permission of Ordnance Survey on behalf of the Controller of Her Majesty's Stationery Office. Crown Copyright. Unauthorised reproduction in any form is prohibited and may lead to prosecution or civil proceedings. Hartlepool B.C. 1/02/07/11/08

Head of Technical Services - I Parker M.I.C.E. M.I.H.T.

The information shown on this plan is given without obligation, or warranty. The accuracy thereof cannot be guaranteed. No liability whatsoever is accepted by Hartlepool Borough Council, its agents or servants for any error or omission. The actual position of the plant must be verified and established on site before any mechanical plant is used.

DRAWN	DATE
SCALE	1:1000
DRG. NO.	REV.



# MINOR WORKS SCHEMES - Motherwell Road, Owton Ward

The maps reproduced from Ordnance Survey material with the permission of Ordnance Survey on behalf of the Controller of Her Majesty's Stationery Office. Crown Copyright. Unauthorised reproduction in any form is prohibited and may lead to prosecution or civil proceedings. Harlepool B.C. LA09057 L1999

Head of Technical Services - I Parker M.I.C.E. M.I.H.T.

The information shown on this plan is given without obligation, or warranty. The accuracy thereof cannot be guaranteed. No liability whatsoever is accepted by Hartlepool Borough Council, its agents or servants for any error or omission. The actual position of the plant must be verified and established on site before any mechanical plant is used.

DRAWN	DATE
SCALE	1:1000
DRG. NO.	REV.

**Report of:**                **Director of Neighbourhood Services**

**Subject:**                **Station Lane – Zebra Crossing – Seaton Ward**

---

## **1.     PURPOSE OF REPORT**

- 1.1**     To report on the investigation to provide a Zebra Crossing on Station Lane and to request a £5000 contribution from the South Forum for its implementation.

## **2.     BACKGROUND**

- 2.1**     Local Ward Members and residents have requested the introduction of a pedestrian crossing on Station Lane in the vicinity of Glentower Grove. Many of the residents living in the area are elderly and have difficulties crossing Station Lane in this vicinity.
- 2.2**     Site surveys and pedestrian counts were undertaken to assess the suitability of the site. The pedestrian surveys recorded 35 pedestrians crossing in this location during the morning peak hour and 46 during the afternoon peak hour.
- 2.3**     These results indicate that a crossing can be justified and it is felt that a Zebra Crossing would be the most appropriate.
- 2.4**     The crossing would be located between Glentower Grove and Gillpark Grove and would be sited centrally between the drive access's of No's 86 & 88. The siting of the crossing in this location would require the relocation of the westbound bus stop, this would now be sited opposite the Gillpark Grove junction.
- 2.5**     It is a requirement to introduce a controlled zone (zig zags) either side of a Zebra Crossing. No parking is allowed within the controlled zone this is to maintain visibility of pedestrians at the crossing. All households within the controlled zone have access to off street parking.

## **3     CONSULTATION**

- 3.1**     A letter and plan was sent to 20 households in the area showing the proposed crossing location.
- 3.2**     14 replies were received of which, 11 households were in favour of the crossing and 3 households objected to the proposals.



### 3.3 The objections raised were as follows: -

- The location of the crossing is dangerous due to cars pulling in and out of the drive crossings located within the controlled zone.
- It will make it difficult to exit the drive crossings due to the presence of the Zebra Crossing.
- Cars, which park in this location, will be forced to park closer to the Gillpark junction.
- There is no requirement for a crossing in this location.
- Relocating the bus shelter will encourage gangs of youths to congregate with associated anti social problems.

Were ever possible pedestrian crossings should be located away from private drive access's. In this case it would not be possible to locate the crossing in required vicinity without the controlled zone extending across private drives.

The presence of the crossing should not make exiting the drive crossings any more difficult. Removal of parked cars from this area would improve sight lines therefore making this manoeuvre safer.

All households in the area have off street parking facilities therefore there should be no need to park close to the Gilpark Grove junction. If parking does occur in this area parking restrictions can be considered to prevent this practice.

The general positive response from residents and pedestrian counts indicate there is a need for a crossing in this location.

The bus stop can be relocated without erecting a shelter this will address residents concerns about anti social behaviour.

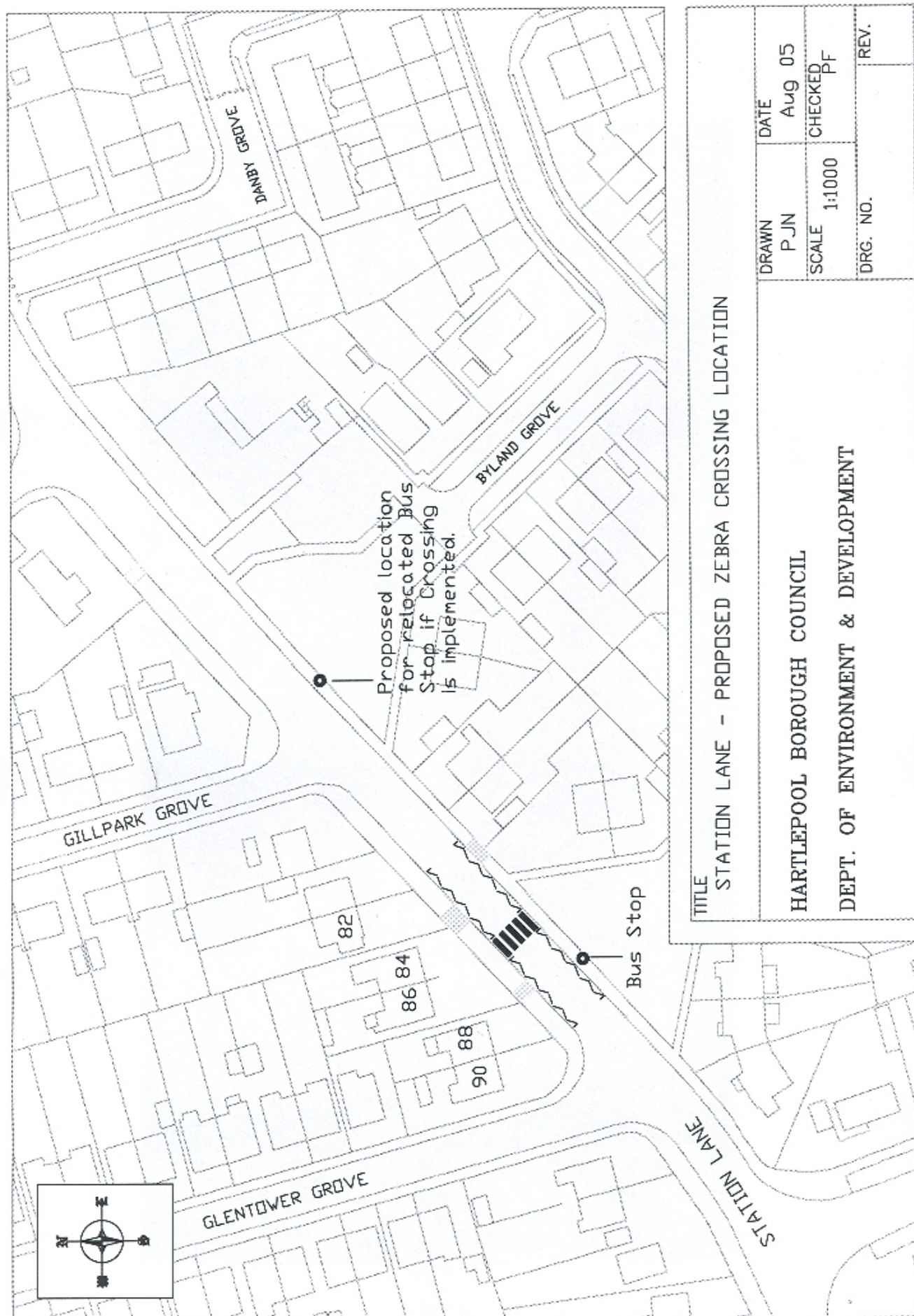
The Traffic Liaison Group have also been consulted with regards to these proposals and have no objections.

## 4 FINANCIAL IMPLICATIONS

- 4.1 The cost of providing the crossing is anticipated to be £10,000.
- 4.2 £5000 is available through The Local Transport Plan and a further £5000 contribution would be required.

## 5. RECOMMENDATIONS

- 5.1 To approve the implementation of the Zebra Crossing on Station Lane and to authorize a £5000 contribution towards the installation costs from the Forum Minor Works Budget.



TITLE  
STATION LANE - PROPOSED ZEBRA CROSSING LOCATION

DRAWN P.J.N.	DATE Aug 05
SCALE 1:1000	CHECKED P.F.
DRG. NO.	REV.

HARTLEPOOL BOROUGH COUNCIL

DEPT. OF ENVIRONMENT & DEVELOPMENT

**Report of:** Acting Director of Adult and Community Services

**Subject:** Greatham Play Area

---

**1. PURPOSE OF REPORT**

- 1.1 To ask the forum to recommend a contribution towards the refurbishment of Greatham Play Area.

**2. BACKGROUND**

- 2.1 Greatham Play Area is located within the open space adjacent to Saltaire Terrace. The age of the equipment is between 15 and 20 years old. The play area does have safety surfacing but it is in poor condition.
- 2.2 Hartlepool Borough Council has an Outdoor Equipped Play Facilities Strategy that was adopted in 2001. This prioritises the refurbishment of existing facilities rather than the construction of new facilities. Greatham Play Area is prioritised as a High Priority for refurbishment with an estimated budget cost in 2001 of £40,000. Of the ten play areas identified for refurbishment 6 have been completed. The majority of the funding has come from Planning Gain. Greatham Play Area has yet to receive any investment. This is directly due to a lack of appropriate grant opportunities or substantial development opportunities within Greatham village.
- 2.3 Last year the climbing frame was removed following extensive vandalism leaving only two items of equipment remaining. The revenue resources currently allocated to Equipped Play Facilities allow for routine safety checking and repair of damaged play equipment and safety surfacing only. The budget is regularly overspent and does not allow for refurbishment of play areas. However, Hartlepool Borough Council identified £5,000 for the replacement of this item, which has not yet been spent.
- 2.4 Initial discussions with the Councillor and the Parish Council indicated that rather than spend the £5000 on replacing the vandalised item it should be used to create a reserve to assist match funding opportunities should they arise. To date, no such opportunities have emerged. However, the Executive of the council has a small fund called the Cabinet and Portfolio Initiatives Fund for minor one-off initiatives. Greatham Play Area was recognised as just such an initiative and Cabinet/Portfolio Initiatives Fund has agreed to £25,000 worth of funding towards Greatham Play Area.
- 2.5 The current funds available therefore stand at £30,000. This is still £10,000 short of the original refurbishment estimate in 2001. A refurbishment of the play area could be undertaken for £30,000. However, the scale and range of

equipment would be limited. Therefore a request is made for £10,000 from the minor works budget.

- 2.6 The next stage will be to meet with the Local Councillor and Parish Council to confirm the funding available and begin preliminary discussions prior to consultation with the public on the design and layout of the play area.

### **3. RECOMMENDATIONS**

- 3.1 The Forum is asked to recommend to the Regeneration and Liveability Portfolio holder that approval be given for this scheme.