

SOUTH AREA POLICE AND COMMUNITY SAFETY CONSULTATIVE FORUM

in

**Owton Rossmere Resource Centre (ORCEL),
Wynyard Road, Hartlepool**

on

**Friday 23 April 2010
commencing at 10.00 am**

A G E N D A

1. Apologies for absence
2. MINUTES
 - (a) To confirm the minutes of the meeting held on 29 January 2010
 - (b) Matters arising.
3. Update from the Police
4. Update from the Fire Brigade
5. Anti-Social Behaviour Unit Update
6. Crime and Disorder Co-ordination Update
7. Public Question Time
8. Any issues to be raised by Councillors and Resident Representatives
9. Any Other Business Agreed by the Chair

WARDS

Fens
Greatham
Owton
Rossmere
Seaton

***SOUTH POLICE &
COMMUNITY SAFETY
CONSULTATIVE FORUM***

29th January 2010

MINUTES OF THE MEETING



The meeting commenced at 10.00 am at
Jutland Road Community Centre, Jutland Road, Hartlepool

PRESENT:

Chair: Councillor Ann Marshall – Rossmere Ward

Vice Chair: Resident Representative Iris Ryder

Councillor Christopher Akers-Belcher

Councillor Bob Flintoff	- Rossmere Ward
Councillor Steve Gibbon	- Owton Ward
Councillor Alison Lilley	- Fens Ward
Councillor Geoff Lilley	- Fens Ward
Councillor Geoff Lilley	- Greatham Ward
Councillor Mike Turner	- Seaton Ward
Councillor Gerald Wistow	- Owton Ward

Resident Representative: Rosemarie Kennedy

Residents: Dorothy Clark and H Oxley

Officers: Dave Frame, Neighbourhood Manager (South)
Nicholas Stone, Senior Anti-Social Behaviour Officer
Sue McBride, Neighbourhood Development Officer (South)
Jo Wilson, Democratic Services Officer

Cleveland Police: Inspector Mick Brown, Sergeant Dave Galloway

Cleveland Fire Brigade: Peter Bradley, Dave Charnley and Stu Simpson

Housing Hartlepool: Natalie l'Anson and Linda Smith

Safe in Tees Valley: Christine Davidson and Genevieve Crawford

10. APOLOGIES FOR ABSENCE

Apologies for absence were received from Councillors Arthur Preece and David Young.

11. MINUTES OF THE MEETING HELD ON 13 NOVEMBER 2009

The minutes were confirmed as a true record.

12. MATTERS ARISING

Councillor Geoff Lilley advised that Jutland Road Community Centre was not on a bus route and requested that this be considered when booking future venues. The Chair indicated that given the high rental costs of alternative venues during her tenure all meetings of the South Forum would take place at Owton Manor Community Centre.

13. UPDATE FROM THE POLICE

Inspector Mick Brown provided an overview of crime in the Cleveland Force and also the South area of Hartlepool. Force-wide figures were down for House Burglaries, Violent Crime, Criminal Damage, Vehicle Crime and other theft while Drugs activity had risen. This positive trend had continued in Hartlepool, with the exception of violent crime which had risen by 8.6%. The numbers of arrests, cautions, charges, warrants, AS13s and Street encounters in the South area of the town were also given.

Inspector Brown also highlighted a number of items of interest including Police and Communities Together (PACT) and Operation Vantage. Members were advised that following information from residents there had been several drug seizures in the South area.

Partnership working had also helped alleviate anti-social behaviour problems at Fens Shops.

The following issues were then raised:

Children and Young People – Resident Representative Mary Green commented that police were no longer an authority figure to children and more should be done to encourage them to be scared of the police. She disagreed with the practice of putting a desk in schools and trying to be friends with children. Inspector Brown felt this was a valid point but the fact that children were more ready to engage with the police could only be a good thing. It was important that police were not aloof and that the views of children were heard. He acknowledged that some children could be cheeky to the police but this was true of some adults too and officers were always told to stand their ground in such situations.

Visual audits and PACT – Councillor Geoff Lilley commended officers on the PACT meeting at Fens Shops, commenting that he felt this was more user friendly than visual audits. Inspector Brown advised that he was keen to give the public more opportunities to engage with the police. If people wanted to attend they could. Visual audits gave a further opportunity for public engagement. Councillor Christopher Akers-Belcher indicated that the timings of the visual audits were inconvenient for anybody who worked, something he had brought up previously with no response. He was still receiving reminder notifications but his position had not changed. He asked that officers reconsider the timings as the visual audits would be less effective without key personnel in attendance. Inspector Brown advised that previously the timings of visual audits had been changed and less people had attended. The dates and times were not set in stone

but at the same time they had to be set at a time when the majority of people were able to attend. Officers would contact Councillor Aker-Belcher to try to find a solution to the problem.

Seaton Carew – Inspector Brown confirmed that Acting Sergeant Chris Stonehouse would be the new officer for Seaton Carew.

The Chair thanked Inspector Brown for attending the meeting and answering questions.

14. REDUCING REOFFENDING TEAM

Due to the unavailability of the CJIT Operations Manager this item was withdrawn from the agenda.

15. UPDATE FROM THE FIRE BRIGADE

The Fire Brigade representative, Peter Bradley, gave details of the number of incidents in the South Area of the town between November 2009 and January 2010, where there had been a drop in all types of fire. It was acknowledged however that the inclement weather may have contributed to these figures. The work of the arson task force was highlighted.

The Neighbourhood Manager referred to youth provision work at Brierton Sports Centre and Jutland Road, funded through various sources including the Home Office Participatory Budget, the Criminal Justice Community Cashback scheme and Neighbourhood Action Plan Budgets. Resident Dorothy Clark highlighted the current risk to Greatham Community Centre which was used by people of all ages and queried who was responsible for distribution of funding. Councillor Geoff Lilley supported these comments, saying that the community centre fulfilled

a desperate need. A drop in funding would lead to an increase in charges which could affect the viability of groups such as the breakfast club and karate club, both used by young people. The needs of the elderly were also a major issue. The Neighbourhood Manager acknowledged this but advised that the work at Brierton Sports Centre and Jutland Road was funded using monies specifically targeted at youth provision. Greatham Youth Group had been a recipient of such funding the previous year. The future of Greatham Community Centre was a much wider issue.

The Chair thanked the Fire Brigade representative for attending the meeting.

16. ANTI-SOCIAL BEHAVIOUR UNIT UPDATE

The Senior Anti-Social Behaviour Officer gave details of recent activity in the unit, including information on which categories complaints had fallen into, whether cases had been closed satisfactorily and what action had been taken to close the case. This information was provided for the Anti-Social Behaviour Unit and Housing Hartlepool, as was information on customer satisfaction rates. Details were also given of take-up of the Good Tenant Scheme.

Members were advised that a number of categories relating to anti-social behaviour and good citizenship had been introduced to the annual Pride in Hartlepool awards. Highlighted in particular was Resident Donna Hotham's award for the Individual making the greatest contribution to community safety for her work at St Patrick's Shops. Information on various awards to staff from the Anti-Social Behaviour Unit and Housing Hartlepool was outlined and members were advised that the Anti-Social Behaviour page on the HBC website had recently been updated with

details of anti-social behaviour. The annual anti-social behaviour awareness event would take place at the Borough Hall 8th-11th February 2010.

Playbuilder - Resident Representative Mary Green referred to recent decisions by the Planning Committee to reject proposed Playbuilder sites. The Senior Anti-Social Behaviour commented that he had not been personally involved in that process but any development had to be looked at in terms of its effect on community safety. All interested parties had given their opinions on the proposals prior to the decision being made.

Funding – Councillor Gerald Wistow felt that the work of the Anti-Social Behaviour Unit underlined the need for early intervention and prevention. Local Government spending was expected to be cut by the next Government and early intervention had traditionally been a targeted area. Councillor Wistow felt that the proven effects of early intervention should be highlighted to Council. It would be self defeating to cut these services. Councillor Geoff Lilley drew members' attention to a recent discussion on Radio Hartlepool on the positive effects of early intervention on the Owton Ward in a short space of time.

The Chair thanked the Senior Anti-Social Behaviour Officer for attending the meeting and answering questions.

17. SAFE IN TEES VALLEY ASSERTIVE OUTREACH SERVICE

Christine Davidson, Cleveland Police Youth Manager, gave a brief presentation on the work of the Safe in Tees Valley Assertive Outreach Service. This was a service for children and young people which identified vulnerable children and young people to try to reduce and prevent anti-social behaviour by challenging inappropriate behaviour and signposting

them to local activities and services. Details of the service core elements, introductory key performance indicators and introductory delivery were outlined and contact information given. Since the service started in November 2009 work had been undertaken in King Oswy Drive, Clavering, Fens Shops and Milbank Road.

Timings - Councillor Steve Gibbon referred to a previous initiative which had been ineffectual because of the timings. The Youth Manager advised that the Assertive Outreach Service was provided as and when required and the times were varied. Details of the current programme would be emailed to Councillor Gibbon.

St Patrick's Shops - Resident Representative Mary Green queried a previous reference to parking problems at St Patrick's Shops. Genevieve Crawford advised that the mobile unit had previously been parking on the main road because the school gates were shut and this had not been felt to be ideal. Members suggested that Safe in Tees Valley officers contact the school to try to work round a solution.

Leaflets – Councillor Alison Lilley asked if the leaflets given out on the mobile unit were verbally reinforced given potential illiteracy problems amongst the young. Genevieve Crawford confirmed that they were and that officers would always confirm the writing skills of anyone being asked to complete a form.

The Chair thanked the Cleveland Police Youth Manager and members of her staff for attending the meeting and answering questions.

18. CRIME AND DISORDER CO- ORDINATION UPDATE

Sergeant Dave Galloway gave a brief update on the work of the Safer

Hartlepool Partnership in reducing crime and disorder. A major aspect of this was funding and ensuring that monies from Government Officer North East were used effectively. People could apply for funding through Community Cashback and Community Cohesion. Members were also advised that an event heralding the success of participatory budgets was due to be held at Belle Vue Community Sports and Youth Centre on 17th February 2010. A representative from the Home Office would be in attendance. Anyone wishing to attend was asked to inform the Safer Hartlepool Partnership in advance.

The Chair thanked Sergeant Galloway for attending the meeting.

19. PUBLIC QUESTION TIME

No issues

20. ISSUES RAISED BY COUNCILLORS AND RESIDENT REPRESENTATIVES

Seaton Carew - Councillor Mike Turner requested that the benches on the front be repainted. He also referred to requests for an improved crossing at the end of Warrior Drive and Coronation Drive. The Neighbourhood Manager to highlight this with the highways department.

Fens Car Park - Councillor Geoff Lilley reported that there was still no signage for the disabled parking bays. The Neighbourhood Manager to chase this up.

Jutland Road Police Station – The Chair requested an update. Inspector Brown advised that he had made a commitment to retain the Jutland Road station. However there were funding issues and there had been some discussion between senior officers and

various agencies regarding a move to Wynyard Road. Inspector Brown felt completely pulling out of Jutland Road would have a dramatic negative effect on the community. Members agreed that the Chair should write to Cleveland Police requesting that the Jutland Road station remain open

The meeting concluded at 11.40am

Chair



neighbourhood POLICING

Putting People First

Hartlepool District

**South Area Police & Community
Safety Consultative Forum**

Friday 23rd April 2010

What we have all achieved

.....

- **Annual Crime in Cleveland fell by 13% and is now the lowest level on record.**
- **In Hartlepool our most recent figures show that only 608 recorded crimes were reported in January compared to January 2009 where we recorded 768 a 20.8% reduction. We have seen significant reductions in areas such as Burglary, Vehicle Crime and Criminal Damage.**

What we have all achieved.....

- On Monday 4th January 2010 Cleveland Police started Face-to-Face crime recording, this allows officers to speak to every victim of crime and will ensure we improve the quality of service we provide.
- Since February 2009 total crime in Hartlepool has fallen by 13% that means 93 fewer victims of crime.

HMIC praises performance in Cleveland

- One of only four forces to achieve a 'good' score rating in the three key categories of local crime and policing, protection from serious harm and confidence and satisfaction.

HMIC praises performance in Cleveland

Roger Baker from HMIC said

‘Cleveland is one of the top performing forces in the country in terms of public confidence in the police and the way it handles calls. Recorded crime has fallen over the past three years and the force has been particularly successful in tackling burglary and robbery.’

Message from Chief Constable.....

Cleveland currently has its lowest levels of recorded crime and is consistently one of the top performing forces in the country when it comes to public confidence. The HMIC report shows us as being particularly strong in these areas.

‘Putting People First’ means that Neighbourhood Policing is fully embedded in Cleveland, and we are working closely with our local communities to tackle the issues that matter to them.

We are not complacent and we recognise that there are still areas for improvement, which have been highlighted in the report



The Policing Pledge is a national set of promises to the public which every police force has signed up to.

- Always be treated with dignity and respect
- Provide you with information regarding who your dedicated NHP team is, where they are based and how to contact them.
- They will spend at least 80% of their time visibly working in your neighbourhood.
- Respond to every message directed to your neighbourhood policing team within 24 hours.
- Aim to answer 999 calls within 10 seconds
- Answer all non-emergency calls promptly.
- Arrange regular public meetings to agree your priorities, at least once a month.
- Provide monthly updates on progress, and on local crime and policing issues.
- If you have been a victim of crime agree with you how often you would like to be kept informed of progress.
- Acknowledge any dissatisfaction with the service you have received within 24 hours of reporting it to us.

We want to do our best for you but if we fail to meet our Pledge we will always explain why it has not been possible on that occasion to deliver the high standards to which we aspire and you deserve.





THE
POLICING
PLEDGE

In January 2010, 99.5% of all 999 calls were answered within target of 30 seconds

Over the last 12 months 98.8% have been answered within 30 seconds

99.5% of non 999 calls were answered within target of 30 seconds for January 2010.

Over the last 12 months 99.8% of non 999 calls were answered within target of 30 seconds.

Neighbourhood policing teams attend a monthly community consultation meeting and also have established 'Cuppa with a Copper' and 'PACT' 'drop in' meetings which have been warmly received

Mobile Data and Cleveland Police – Cupid Device–

CUPID
((project))



Introduction.

- Home office allocated £80 million to support delivery of handheld computers. It is expected 30,000 officers will benefit by March 2010.
- The mobile information programme enables improves officer's ability to use and share information whilst out on patrol.
- These devices are changing the way police officers work reducing the need for officers to return to the station by giving them access to vital information “at the point of

Chief Constables Message

“Through Putting People First we are equipping our officers and staff with the latest technology that enables them to deliver a truly citizen focused policing service.”

“We know that members of the public want to see more officers out on the beat, and activity analysis done at Hartlepool shows that these devices are allowing officers to spend up to 20% more time out on the streets.”

“Other benefits include reduced paperwork and bureaucracy for officers and staff, and we are also seeing an increase in intelligence reports that are being submitted electronically. This helps us build up a picture of what is happening in a particular ward area, so that we can target our resources more effectively.”



The Role of Mobile Information

- Instant access to police systems at the point of need.
- Ability to update the public “on the spot”.
- Reduced bureaucracy and duplication.
- Improved officer safety.
- Increased police presence- increased public confidence in the police.
- Improved efficiency and effectiveness.
- Ability for officers to hold meetings else where than police stations e.g. schools.



Phase 1.....

- Enter search criteria once person or vehicle check.
- Address search, electoral role access.
- Submission of intelligence logs.
- Access via intranet to: daily briefing, management logs.
- Police visual handbook.
- Email, calendar, contacts, duty times.
- Tom Tom Sat/Nav.

Phase 2.....

- Crime recording.
- Stop and account ,stop and search.
- ASB 13.
- Photograph submission as part of crime recording.
- Query and submission of tasking.
- Submission of warrant logs.
- Submission of crime logs.

Team Cleveland (Project Cupid) what have we got to be proud of?

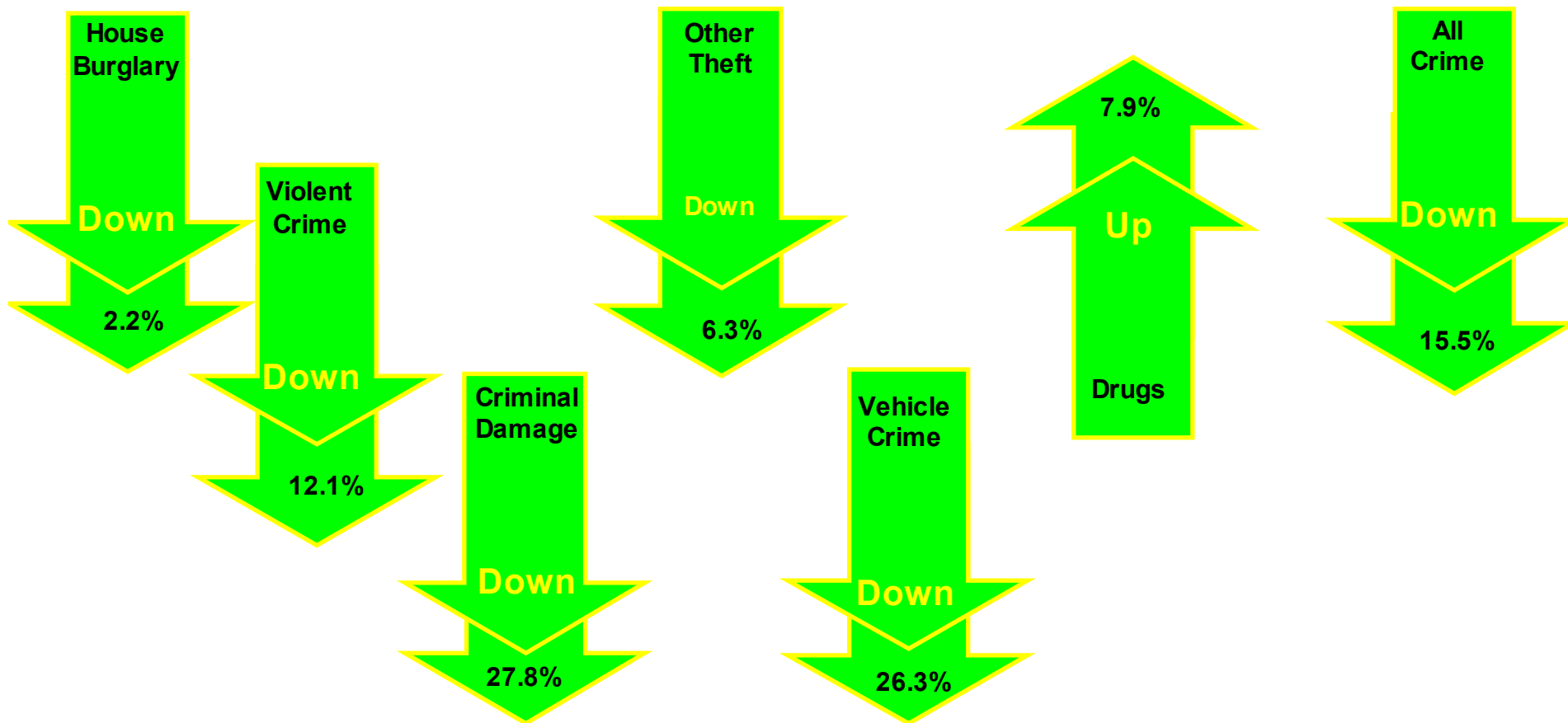
- Over 700 devices deployed.
- £7.9 million invested by Cleveland Police Authority.
- 10 year strategy.
- Communication strategy resulting in national publicity; the highlight being the then home secretary Jacqui Smith meeting Chief Constable and Police Authority Chair to learn about our device and technology.
- Increased visibility of frontline staff.
- Specialist officers also being trained with device.
- Recognised by NPIA as one of the best to measure benefits and manage change.

Meeting the Future Needs of the Public

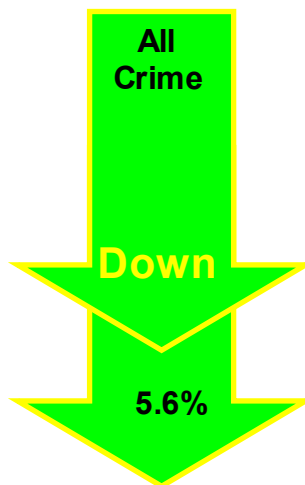
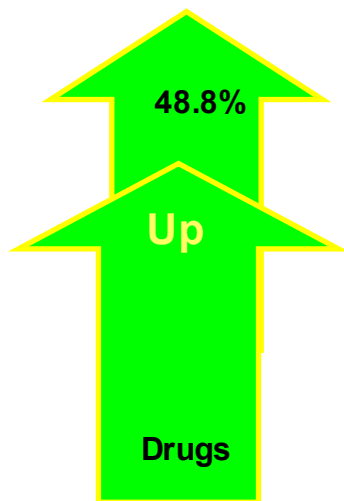
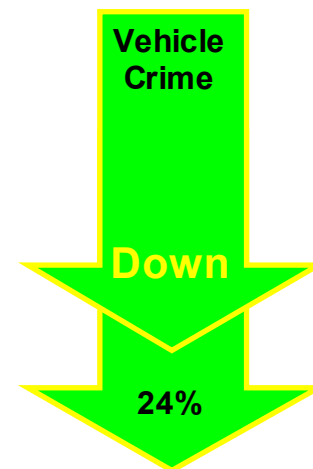
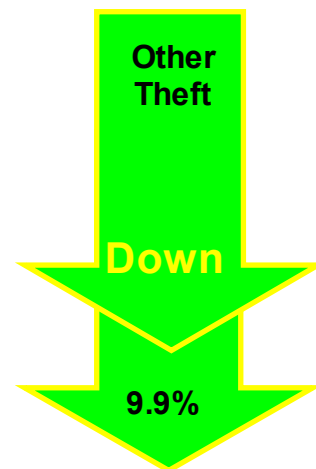
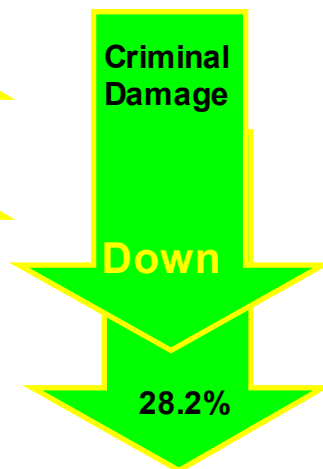
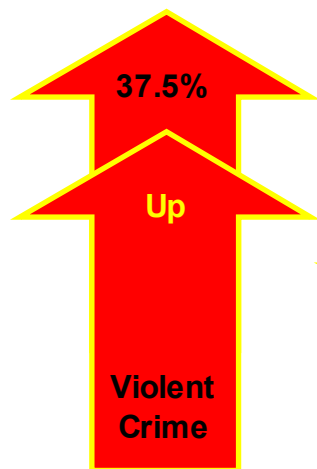
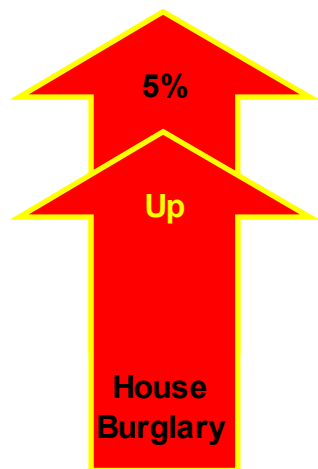
- More officers “on the streets” – despite uncertain funding arrangements.
- More accessible service.
- Improved feedback and updates.
- Expansion of Neighbourhood Policing.



FORCEWIDE PERFORMANCE FOR MAR 2010



HARTLEPOOL PERFORMANCE FOR MAR 2010



Performance (Last 3 Months)

Activity	District	South
Arrests	1530	15
Cautions	143	3
Charged	721	4
Warrants (Arrests)	78	19
AS13 (South)	420	77
Street Encounters (Feb-Mar)	5955	768

You Said! We Did!

- Councillor Mike Turner asked if we were actively recruitment an officer for Seaton – PC 691 Chris Stonehouse is now in place.
- As a result of information received, a drugs warrant was executed within the Rossmere ward. There were Class B drugs recovered and one male arrested and charged. As a result of working in partnership with Housing Hartlepool the occupant of this address has been served with an Anti Social Behaviour Injunction (ASBI).
- Three shops within Owton and Fens wards had made complaints of theft, due to partnership working one male arrested for 3 x thefts and remanded to court.
- Due to complaints of Crime/ASB in the I Block. Hartlepool Police and Housing Hartlepool successfully gained two evictions on two tenants. Tenants have now left the properties.
- Speeding Rossmere Way – Road Policing Unit (RPU) targeted this road 16/04/10, one driver warned in relation to speed. Reasonable speeds recorded by drivers. One lorry reported for summons for no insurance and driving licence offences. RPU to continue patrols, linking in with the South NPT.
- 01/04/10- X1 Male arrested in Jutland Rd in relation to ASB and public order offences, sending out the message that this type of behaviour will not be tolerated by Cleveland Police.
- 14/04/10 - X1 male stop searched in Owton Manor, drugs discovered, arrested and charged to court

Points of Interest

- **Cuppa With A Copper** – Town wide initiative to give the public the opportunity to meet their ward officers. Officers will attend town centre super markets on a regular basis which will be advertised in the local press.
- **PACT** – Police and Communities Together, one meeting for each ward per month, a chance for the public to meeting their local officers and to get updates in relation to local crime and police issues.

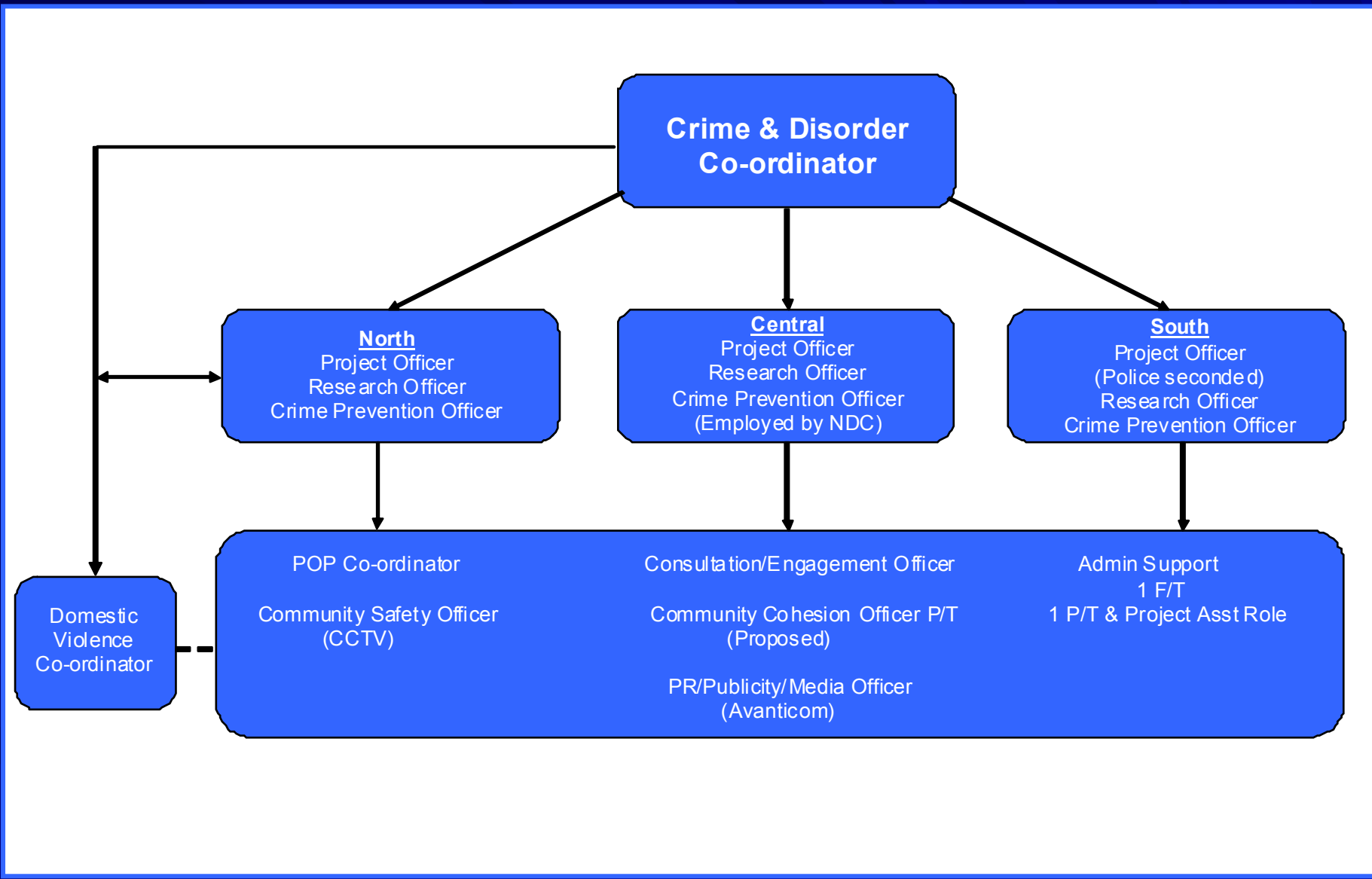


Questions?



Safer Hartlepool Partnership Community Safety

Andrew Hughes
Community Safety Project Officer



The Partnership Strategic Assessment has identified the following annual priorities; which will drive team activities;

- **Violent crime, including domestic abuse.**
- **Acquisitive crime.**
- **Alcohol treatment.**
- **Drug dealing and supply.**
- **Criminal damage and anti-social behaviour, including deliberate fire setting.**
- **Reassurance and community engagement.**
- **Preventing and reducing offending, re-offending and the risk of offending.**

Recent funds accessed under different bidding regimes

- Community Cohesion
- Challenge – Innovation
- Community Cash back
- Small retail capital grants fund
- North east Empowerment Programme
(Embedding Empowerment)
(Social Media Project)

Examples of Projects

- Improving Home Security
- Operation Cleansweep
- Preventing Violent Extremism
- Organised Crime Groups
- College / School – Based projects
- Working with communities on projects and initiatives
- Working in partnership with offenders
- Crime Prevention Initiatives